

INS. CASE OWNER:

Surveyor:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

CC 4 ASM 5944, 12/13/19

ASSIGNMENT
DOI: 4/4/19
(Thurs)

LEK:
IDAC:

Date / Time:

Registered in Merimen:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OIGIA REPORT: YES / NO

Insured Liability:

TP GIA REPORT: YES / NO

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

MOVN



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

5/11/2019 - x 5/11/2019 - x

* Groundclaim

- OIR

11/3/20 - file - hlt & hlt & hlt

13/3/2020 - file pass to MK to close.

STAGE

DATE / PIC

Non-Reporting Ir (1st):

Non-Reporting Ir (2nd):

Non-Reporting Ir (Final):

Notification Ir (if non-pickup):

Call OI:

After call Ir to OI:

Documentation Check List: Handler Typist

Notification Ir (if non-pickup):

After call Ir to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

7115.50

Loss of Rental (LOR):

SS

642.00

(6 days)

X #1W

Loss of Use (LOU):

SS

-

(5

x

days)

Loss of Income (LOI):

SS

-

(5

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

2.00

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/Independent)

Legal Cost

SS

-

1) Claim status: Rejected/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

7759.50

Global Sum SS:

7759.50

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

7759.50

Name 1:

MWA Automotive Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT
16/7/2020

^{13}C NMR (CDCl₃) δ 155.1, 154.9, 154.8, 154.7, 154.6, 154.5, 154.4, 154.3, 154.2, 154.1, 154.0, 153.9, 153.8, 153.7, 153.6, 153.5, 153.4, 153.3, 153.2, 153.1, 153.0, 152.9, 152.8, 152.7, 152.6, 152.5, 152.4, 152.3, 152.2, 152.1, 152.0, 151.9, 151.8, 151.7, 151.6, 151.5, 151.4, 151.3, 151.2, 151.1, 151.0, 150.9, 150.8, 150.7, 150.6, 150.5, 150.4, 150.3, 150.2, 150.1, 150.0, 149.9, 149.8, 149.7, 149.6, 149.5, 149.4, 149.3, 149.2, 149.1, 149.0, 148.9, 148.8, 148.7, 148.6, 148.5, 148.4, 148.3, 148.2, 148.1, 148.0, 147.9, 147.8, 147.7, 147.6, 147.5, 147.4, 147.3, 147.2, 147.1, 147.0, 146.9, 146.8, 146.7, 146.6, 146.5, 146.4, 146.3, 146.2, 146.1, 146.0, 145.9, 145.8, 145.7, 145.6, 145.5, 145.4, 145.3, 145.2, 145.1, 145.0, 144.9, 144.8, 144.7, 144.6, 144.5, 144.4, 144.3, 144.2, 144.1, 144.0, 143.9, 143.8, 143.7, 143.6, 143.5, 143.4, 143.3, 143.2, 143.1, 143.0, 142.9, 142.8, 142.7, 142.6, 142.5, 142.4, 142.3, 142.2, 142.1, 142.0, 141.9, 141.8, 141.7, 141.6, 141.5, 141.4, 141.3, 141.2, 141.1, 141.0, 140.9, 140.8, 140.7, 140.6, 140.5, 140.4, 140.3, 140.2, 140.1, 140.0, 139.9, 139.8, 139.7, 139.6, 139.5, 139.4, 139.3, 139.2, 139.1, 139.0, 138.9, 138.8, 138.7, 138.6, 138.5, 138.4, 138.3, 138.2, 138.1, 138.0, 137.9, 137.8, 137.7, 137.6, 137.5, 137.4, 137.3, 137.2, 137.1, 137.0, 136.9, 136.8, 136.7, 136.6, 136.5, 136.4, 136.3, 136.2, 136.1, 136.0, 135.9, 135.8, 135.7, 135.6, 135.5, 135.4, 135.3, 135.2, 135.1, 135.0, 134.9, 134.8, 134.7, 134.6, 134.5, 134.4, 134.3, 134.2, 134.1, 134.0, 133.9, 133.8, 133.7, 133.6, 133.5, 133.4, 133.3, 133.2, 133.1, 133.0, 132.9, 132.8, 132.7, 132.6, 132.5, 132.4, 132.3, 132.2, 132.1, 132.0, 131.9, 131.8, 131.7, 131.6, 131.5, 131.4, 131.3, 131.2, 131.1, 131.0, 130.9, 130.8, 130.7, 130.6, 130.5, 130.4, 130.3, 130.2, 130.1, 130.0, 129.9, 129.8, 129.7, 129.6, 129.5, 129.4, 129.3, 129.2, 129.1, 129.0, 128.9, 128.8, 128.7, 128.6, 128.5, 128.4, 128.3, 128.2, 128.1, 128.0, 127.9, 127.8, 127.7, 127.6, 127.5, 127.4, 127.3, 127.2, 127.1, 127.0, 126.9, 126.8, 126.7, 126.6, 126.5, 126.4, 126.3, 126.2, 126.1, 126.0, 125.9, 125.8, 125.7, 125.6, 125.5, 125.4, 125.3, 125.2, 125.1, 125.0, 124.9, 124.8, 124.7, 124.6, 124.5, 124.4, 124.3, 124.2, 124.1, 124.0, 123.9, 123.8, 123.7, 123.6, 123.5, 123.4, 123.3, 123.2, 123.1, 123.0, 122.9, 122.8, 122.7, 122.6, 122.5, 122.4, 122.3, 122.2, 122.1, 122.0, 121.9, 121.8, 121.7, 121.6, 121.5, 121.4, 121.3, 121.2, 121.1, 121.0, 120.9, 120.8, 120.7, 120.6, 120.5, 120.4, 120.3, 120.2, 120.1, 120.0, 119.9, 119.8, 119.7, 119.6, 119.5, 119.4, 119.3, 119.2, 119.1, 119.0, 118.9, 118.8, 118.7, 118.6, 118.5, 118.4, 118.3, 118.2, 118.1, 118.0, 117.9, 117.8, 117.7, 117.6, 117.5, 117.4, 117.3, 117.2, 117.1, 117.0, 116.9, 116.8, 116.7, 116.6, 116.5, 116.4, 116.3, 116.2, 116.1, 116.0, 115.9, 115.8, 115.7, 115.6, 115.5, 115.4, 115.3, 115.2, 115.1, 115.0, 114.9, 114.8, 114.7, 114.6, 114.5, 114.4, 114.3, 114.2, 114.1, 114.0, 113.9, 113.8, 113.7, 113.6, 113.5, 113.4, 113.3, 113.2, 113.1, 113.0, 112.9, 112.8, 112.7, 112.6, 112.5, 112.4, 112.3, 112.2, 112.1, 112.0, 111.9, 111.8, 111.7, 111.6, 111.5, 111.4, 111.3, 111.2, 111.1, 111.0, 110.9, 110.8, 110.7, 110.6, 110.5, 110.4, 110.3, 110.2, 110.1, 110.0, 109.9, 109.8, 109.7, 109.6, 109.5, 109.4, 109.3, 109.2, 109.1, 109.0, 108.9, 108.8, 108.7, 108.6, 108.5, 108.4, 108.3, 108.2, 108.1, 108.0, 107.9, 107.8, 107.7, 107.6, 107.5, 107.4, 107.3, 107.2, 107.1, 107.0, 106.9, 106.8, 106.7, 106.6, 106.5, 106.4, 106.3, 106.2, 106.1, 106.0, 105.9, 105.8, 105.7, 105.6, 105.5, 105.4, 105.3, 105.2, 105.1, 105.0, 104.9, 104.8, 104.7, 104.6, 104.5, 104.4, 104.3, 104.2, 104.1, 104.0, 103.9, 103.8, 103.7, 103.6, 103.5, 103.4, 103.3, 103.2, 103.1, 103.0, 102.9, 102.8, 102.7, 102.6, 102.5, 102.4, 102.3, 102.2, 102.1, 102.0, 101.9, 101.8, 101.7, 101.6, 101.5, 101.4, 101.3, 101.2, 101.1, 101.0, 100.9, 100.8, 100.7, 100.6, 100.5, 100.4, 100.3, 100.2, 100.1, 100.0, 99.9, 99.8, 99.7, 99.6, 99.5, 99.4, 99.3, 99.2, 99.1, 99.0, 98.9, 98.8, 98.7, 98.6, 98.5, 98.4, 98.3, 98.2, 98.1, 98.0, 97.9, 97.8, 97.7, 97.6, 97.5, 97.4, 97.3, 97.2, 97.1, 97.0, 96.9, 96.8, 96.7, 96.6, 96

EC	2001-2002
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Main Office:
 Move Building
 No. 22, Jalan Kilang,
 Singapore 159419
 Tel: (65) 6476 3333
 Fax: (65) 6271 5891
 www.mova.com.sg

Workshop Dept:
 Block 100B,
 Bukit Merah Lane 3,
 #01-04/06/08/04
 Singapore 159722

Tel: (65) 6272 3892
 Fax: (65) 6270 8314

Co. Reg. 199904033G
 GST Reg. M2-0088864-2

Estimate

03/04/2019

AXA INSURANCE PTE LTD
8 SHENTON WAY
AXA TOWER #27-01
SINGAPORE 068811

Page # :- 1
 Veh # :- SJM855M
 Veh Model :- BMW 316I
 Estimate# :- CK418965
 Claim # :-
 ACC. Date :- 03/04/19
 Terms :- C.O.D Days
 Remarks :-

Attention :- XA009

No.	Description	Qty	U.Price	Amounts S\$
LIST ITEMS :				
1.	BONNET	1 PC	1,574.80	1,574.80
2.	BONNET STOPPER RH	1 PC	23.90	23.90
3.	BONNET SPONGE CLIPS	19 PC	5.00	95.00
4.	BONNET LABEL STICKER	1 PC	58.00	58.00
5.	LOGO	1 PC	89.10	89.10
6.	LOGO CLIPS	2 PC	5.00	10.00
7.	GRILLE	2 PC	158.00	316.00
8.	HEADLAMP LH	1 PC	2,719.70	2,719.70
9.	HEADLAMP BRACKET LH	1 PC	181.50	181.50
10.	HEADLAMP CLIPS LH	1 PC	15.10	15.10
11.	FRONT BUMPER	1 PC	1,327.60	1,327.60
12.	FRONT BUMPER WASHER COVER	1 PC	55.30	55.30
13.	FRONT BUMPER WASHER JET	1 PC	195.80	195.80
14.	FRONT BUMPER CHROME LH	1 PC	93.20	93.20
15.	FRONT BUMPER TOP RUBBER	1 PC	138.80	138.80
16.	FRONT BUMPER SPONGE	1 PC	143.50	143.50
17.	FRONT BUMPER SIDE BRACKET LH	1 PC	48.40	48.40
18.	FRONT BUMPER REINFORCEMENT	1 PC	387.10	387.10
19.	TOP PANEL	1 PC	168.25	168.25
20.	AIR DUCT	1 PC	563.60	563.60
21.	AIR GUARD	1 PC	61.50	61.50
22.	FRONT FENDER LH - REPAIR	1 PC		
LIST TOTAL S\$				8,266.15
5% DISCOUNT S\$				-413.31
				7,852.84
SPECIAL NET ITEMS :				
1.	BONNET STICKER	1 PC	50.00	50.00
2.	FRONT BUMPER GARNISH LH	1 PC	200.00	200.00
3.	FRONT NUMBER PLATE	1 PC	60.00	60.00
SPECIAL NET TOTAL S\$				310.00
LABOUR :				
TO REPAIR FRONT FENDER LH, FRONT SUPPORT PANEL, REMOVE & REFIX DAMAGED PARTS, STRAIGHTEN AND REALIGN AFFECTED AREAS				400. 580.00
TO SPRAY AFFECTED AREAS				500. 450. 750.00
TO RUST PROOF AFFECTED AREAS				30.00
TO PROGRAMME & CODING HEADLIGHT				100. 200.00
LABOUR TOTAL S\$				1,560.00

Estimate

03/04/2019

AXA INSURANCE PTE LTD
8 SHENTON WAY
AXA TOWER #27-01
SINGAPORE 068811

Attention :- XA009

Page # :- 1 134513
Veh # :- SJM855M
Veh Model :- BMW 316I
Estimate# :- CK418965
Claim # :-
ACC. Date :- 03/04/19
Terms :- C.O.D Days
Remarks :-

Main Office:
Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel : (65) 6476 3333
Fax : (65) 6271 5891
www.mova.com.sg

Workshop Dept:
Block 1008,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722
Tel : (65) 6272 3892
Fax : (65) 6270 8314
Co. Reg. 198904033G
GST Reg. M2-0088854-2

No.	Description	Qty	U.Price	Amounts S\$
-----	-------------	-----	---------	-------------

E. & O.E

NON-TAX AMOUNT S	
AMOUNT S\$	9,722.84
GST @ 7 %	680.60
AMOUNT DUE S\$	10,403.44

Customer's Signature/Co. Stamp MOVA AUTOMOTIVE PTE LTD

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Tanjil 97495747
WP
4/4/19 P 430pm
Resurvey before/after paint
To check p/p on L/S
5 #days
sure/mhauto.com

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7557J
Vehicle Details	
Vehicle No.:	SJM855M
Vehicle to be Exported:	No
Intended Deregistration Date:	05 Apr 2019
Vehicle Make:	B.M.W.
Vehicle Model:	316i 1.6 AT D/AB 4DR ABS SR HID
Primary Colour:	Brown
Manufacturing Year:	2013
Engine No.:	B736J560N13B16A
Chassis No.:	WBA3A16050NS36473
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$36,281.00
Original Registration Date:	17 Jan 2014
First Registration Date:	17 Jan 2014
Transfer Count:	1
Actual ARF Paid:	\$32,794.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Jan 2024
PARF Rebate Amount:	\$22,955.00
Intended COE Rebate Details	
COE Expiry Date:	16 Jan 2024
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$76,889.00
COE Rebate Amount:	\$36,749.00
Total Rebate Amount:	\$59,704.00

The information contained herein is correct as at 05 Apr 2019

OK

Main Office:
 Mova Building
 No. 22, Jalan Klang,
 Singapore 159419
 Tel: (65) 6476 3333
 Fax: (65) 6271 5891
 www.mova.com.sg

Workshop Dept:
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 Bukit Merah Lane 3,
 #01-04/06/08/94
 Singapore 159722

Tel: (65) 6272 3892
 Fax: (65) 6270 8314

Co. Reg. 198904033G
 GST Reg. M2-0088864-2

Estimate

03/04/2019

AXA INSURANCE PTE LTD
 8 SHENTON WAY
 AXA TOWER #27-01
 SINGAPORE 068811

Attention :- XA009

Page # :- 1

Veh # :- SJM855M

Veh Model :- BMW 316I

Estimate# :- CK418965

Claim # :-

ACC. Date :- 03/04/19

Terms :- C.O.D Days

Remarks :-

No.	Description	QTY	U.Price	Amounts S\$
LIST ITEMS :				
1.	BONNET	1 PC	1,574.80	1,574.80 ✓
2.	BONNET STOPPER RH	1 PC	23.90	23.90 X
3.	BONNET SPONGE CLIPS	19 PC	5.00	95.00 ✓
4.	BONNET LABEL STICKER	1 PC	58.00	58.00 ✓
5.	LOGO	1 PC	89.10	89.10 ✓
6.	LOGO CLIPS	2 PC	5.00	10.00 ✓
7.	GRILLE	1 PC	158.00	158.00 ✓
8.	HEADLAMP LH	1 PC	2,719.70	2,719.70 ✓
9.	HEADLAMP BRACKET LH	1 PC	181.50	181.50 ✓
10.	HEADLAMP CLIPS LH	1 PC	15.10	15.10 ✓
11.	FRONT BUMPER	1 PC	1,327.60	1,327.60 ✓
12.	FRONT BUMPER WASHER COVER	1 PC	55.30	55.30 ✓
13.	FRONT BUMPER WASHER JET	1 PC	195.80	195.80 ✓
14.	FRONT BUMPER CHROME LH	1 PC	93.20	93.20 ✓
15.	FRONT BUMPER TOP RUBBER	1 PC	138.80	138.80 ✓
16.	FRONT BUMPER SPONGE	1 PC	143.50	143.50 ✓
17.	FRONT BUMPER SIDE BRACKET LH	1 PC	48.40	48.40 ✓
18.	FRONT BUMPER REINFORCEMENT	1 PC	387.10	387.10 ✓
19.	TOP PANEL	1 PC	168.25	168.25 ✓
20.	AIR DUCT	1 PC	563.60	563.60 ✓
21.	AIR GUARD	1 PC	61.50	61.50 ✓
22.	FRONT FENDER LH - REPAIR	1 PC		
LIST TOTAL S\$				8,266.15
5% DISCOUNT S\$				-413.31
				7,852.84
SPECIAL NET ITEMS :				
1.	BONNET STICKER	1 PC	50.00	50.00 ✓
2.	FRONT BUMPER GARNISH LH	1 PC	200.00	200.00 ✓
3.	FRONT NUMBER PLATE	1 PC	60.00	60.00 ✓
SPECIAL NET TOTAL S\$				310.00
LABOUR :				
TO REPAIR FRONT FENDER LH, FRONT SUPPORT PANEL, REMOVE & REFIX DAMAGED PARTS, STRAIGHTEN AND REALIGN AFFECTED AREAS				400. 580.00
TO SPRAY AFFECTED AREAS				500 450. 750.00
TO RUST PROOF AFFECTED AREAS				✓ 30.00
TO PROGRAMME & CODING HEADLIGHT				100. 200.00
LABOUR TOTAL S\$				1030 1,560.00

7438.20
 371.91
 7066.29
 250.00 - SNett
 1030.00 - LB
 \$8346.29
 LS\$6650/- 5days

Estimate

03/04/2019

AXA INSURANCE PTE LTD
8 SHENTON WAY
AXA TOWER #27-01
SINGAPORE 068811

Attention :- XA009

Page # :- 1 134513
Veh # :- SJM855M
Veh Model :- BMW 316I
Estimate# :- CK418965
Claim # :-
ACC. Date :- 03/04/19
Terms :- C.O.D Days
Remarks :-

Main Office:
Move Building
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Singapore 159419
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www.mova.com.sg

Workshop Dept:
Block 1008,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722

Tel: (65) 6272 3892
Fax: (65) 6270 8314
Co. Reg: 198904033G
GST Reg: M2-0088864-2

No.	Description	Qty	U.Price	Amounts S\$
-----	-------------	-----	---------	-------------

E. & O.E

[Signature]
Keom

Customer's Signature/Co. Stamp MOVA AUTOMOTIVE PTE LTD

NON-TAX AMOUNT S	
AMOUNT S\$	9,722.84
GST @ 7 %	680.60
AMOUNT DUE S\$	10,403.44

Tanjong 97495747
WP
4/4/11 @ 430pm
Resurvey before/after paint.
To check p/p on 4/s.
04 days
surekhauto.com

414 - Ven in

Service Request Details

Claim

S9M01J46

Reference

None

Loss Date

3 April 2019

Report Date

4 Apr 2019 9:13:55 AM

Request Date

4 April 2019

Due Date

4 April 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Settlement

Pending verification - Direct Settlement

Actions**Next Step**

Finish the work

Approved

Vehicle Information**Insured Vehicle Registration #**

SJM855M

Make

TPVD BMW

Model

316i 1.6 AT D/AB 4DR ABS SR HID

Primary Contact/Insured

LOW HONG KAI
334 #06-803, UBI AVENUE 1, 400334, Singapore

MEEITING@INSMART.SG

Claim Handler

LOH Cynthia
6568804843
cynthia.loh@axa.com.sg

Additional Instructions

NON-REPORTED

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
11/04/2019						

TYPE	
SENT	4/4/19 11:43 AM
FROM	LKK AUTO CONSULTANTS PTE LTD (TP)
SUBJECT	VEH IN
BODY	



Re:VEH IN

Type

🔍 Question

Message

PROCEED DS / OI hit into parked veh

Reply

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 8 April 2019 5:20 PM
To: Enny; 'Nitha'
Cc: keong@nova.com.sg; Admin A
Subject: RE: TP CLAIMS - SJM855M AGAINST SLP3680R DOA 03/04/2019 AT NGEE ANN POLY //LKK REF: CC4/ASM19005994/T1pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Enny <enny@nova.com.sg>
Sent: Monday, 8 April 2019 4:39 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'Nitha' <nitha@nova.com.sg>; Admin A <admin-a@lkkauto.com>
Cc: keong@nova.com.sg
Subject: RE: TP CLAIMS - SJM855M AGAINST SLP3680R DOA 03/04/2019 AT NGEE ANN POLY

Dear Sir/Madam,

Please assist to revert the liability for this case. Attached is the video footage provided by owner.

Thank you

Best Regards,
Enny Lee
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



This message is confidential and is for the use of the intended recipient only. If you have received this message in error, please do not copy, disclose or use its content. We would be grateful if you would notify us by email and delete the original transmission and any attachment from your system. Any attachment to this e-mail may contain software viruses that could damage your computer system. Although we will take reasonable precaution to minimize this risk, we do not accept any liability resulting from software viruses. Please carry out your own virus checks before opening any attachment.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Thursday, 4 April 2019 3:51 PM
To: Nitha; Admin A
Cc: keong@moval.com.sg; 'Enny'
Subject: RE: TP CLAIMS - SJM855M AGAINST SLP3680R DOA 03/04/2019 AT NGEE ANN POLY

Without Prejudice

Dear Nitha,

We will check and get back to you.

Hi Admin Team,

FYNA.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nitha <nitha@moval.com.sg>
Sent: Thursday, 4 April 2019 2:45 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: keong@moval.com.sg; 'Enny' <enny@moval.com.sg>
Subject: RE: TP CLAIMS - SJM855M AGAINST SLP3680R DOA 03/04/2019 AT NGEE ANN POLY

Dear Hsiao Tong,

Kindly advise on liability for the above mention case,

Thank you.

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: Nitha [<mailto:nitha@moval.com.sg>]

Sent: Wednesday, 3 April 2019 7:48 PM

To: 'motor.survey@axa.com.sg'

Cc: 'keong@moval.com.sg'; 'Enny'

Subject: TP CLAIMS - SJM855M AGAINST SLP3680R DOA 03/04/2019 AT NGEE ANN POLY

Dear all ,

Kindly assign surveyor and revert officer in charge for the above mention case.

Thank you,

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Monday, 4 November 2019 9:25 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: New message for service request 108559, vehicle number SJM855M

REASSIGN

☐ 100%	CHT	8/4/2019 5:08:25 PM
☐ FILE PASS O SU TO SEND LETTER(100%)	CHT	8/4/2019 5:08:37 PM
☐ SENT LETTER TO OI	STU	9/4/2019 11:49:51 AM
☐ **FILE TRANSFER TO VIVIAN	CHT	8/6/2019 1:54:20 PM
☐ Please close this case. (Keong, 14/06/2019)	LWY	15/6/2019 4:08:01 PM
☐ 2/11/19 3:51 PM ANG Yvonne —STATUS —Please update	LSP	4/11/2019 9:10:07 AM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----
From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Monday, 4 November 2019 8:31 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 108559, vehicle number SJM855M

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----
From: yvonne.ang@axa.com.sg <yvonne.ang@axa.com.sg>
Sent: Saturday, 2 November, 2019 3:52 PM
To: admin-d@lkkauto.com
Subject: New message for service request 108559, vehicle number SJM855M



<TP - Mandate IA> - S9M01J46 [ACCIDENT INVOLVING SLP 3680R(OI) & SJM 855M(TP) ON 03/04/2019]

Type

🔔 Question

Message

Liability: 100%. OI reversed into the parking lot & accidentally hit onto third party parked vehicle. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$7,542.95(if claim LOU) - \$7,871.95(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 2-Dec-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563361 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 02/12/2019

Survey Details:

Date of loss	3-Apr-19
Date of appointment	4-Apr-19
Date of survey	4-Apr-19
Location of survey	MOVA AUTOMOTIVE PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SJM 855M
Make and Model	BMW 316i 1.6
Date of registration	17/1/2014
Excess	
Market Value	\$73,000
Part Rebate	\$59,704
Nett Loss	\$13,296

Repair details:

Initial Estimate	\$ 9,722.84
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 7,316.39
Check items (estimate)	NIL
Labour	\$ 1,030.00
Total	\$ 8,346.39
Lump Sum(if applicable)	\$ 6,650.00

Number of days for repair	5
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

Ol reversed into the parking lot & accidentally hit onto third party parked vehicle.

Mandate:

Liability(TP)	100%	
Proposed repair cost (W/GST)	\$ 7,115.50	\$ 7,115.50
Loss of use (7days x\$60.00)	\$ 420.00	NIL
Loss of rental (7days x \$100)(w/GST)	NIL	\$ 749.00
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 7,542.95	\$ 7,871.95

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Tuesday, 3 December 2019 6:03 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: New message for service request 108559, vehicle number SJM855M

] Please close this case. (Keong, 14/06/2019)	LWY	15/6/2019 4:08:01 PM
] 2/11/19 3:51 PM ANG Yvonne -----STATUS -----Please update	LSP	4/11/2019 9:10:07 AM
] REASSIGN ****FILE PASS TO CHT	LSP	4/11/2019 9:12:12 AM
] Message AXA : Hi, we are pending COR recommendation by surveyor. We will expedite the matter. Thank you. Hsiao Tong - 04 Nov 2019	CHT	4/11/2019 4:49:16 PM
] Message AXA : Liability: 100%. OI reversed into the parking lot & accidentally hit onto third party parked vehicle. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$7,542.95(if claim LOU) -\$7,871.95(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 2-Dec-19	CHT	2/12/2019 12:18:50 PM
] 3/12/19 2:05 PM ANG Yvonne -----Please proceed	LSP	3/12/2019 5:49:52 PM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----
From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Tuesday, 3 December 2019 2:06 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 108559, vehicle number SJM855M

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----
From: yvonne.ang@axa.com.sg <yvonne.ang@axa.com.sg>
Sent: Tuesday, 3 December, 2019 2:06 PM
To: admin-d@lkkauto.com
Subject: New message for service request 108559, vehicle number SJM855M

AXA Insurance has sent you a message for claim number S9M01J46.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

Hsiao Tong (LKKAuto)

From: Suann <suann@moval.com.sg>
Sent: Thursday, 6 February 2020 12:39 PM
To: Hsiao Tong (LKKAuto); Admin A
Subject: SJM855M & SLP3680R ON 3/4/19
Attachments: GIA SEARCH.pdf; 06022020123047.pdf

Dear sir / mdm

Attached is our letter of demand.
Please look into it & let us have your offer.

Thank you

Best Regards
Suanne Chiu
Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



Connect with us on  

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Automotive Pte Ltd

Performa Invoice

05/02/2020

AXA INSURANCE PTE LTD
8 SHENTON WAY
AXA TOWER #27-01
SINGAPORE 068811

Attention :- XA009

Page # :- 1 134513
Veh # :- SJM855M
Veh Model :- BMW 316I
Performa# :- CK508816
JOB # :- T260419
ACC. Date :- 03/04/19
Terms :- C.O.D Days
Remarks :-

Main Office:
Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel : (65) 6476 3333
Fax : (65) 6271 5891
www.mova.com.sg

Workshop Dept:
Block 1008,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722
Tel : (65) 6272 3892
Fax : (65) 6270 8314
Co. Reg. 198904033G
GST Reg. M2-0088864-2

No.	Description	Qty	U.Price	Amounts S\$
	Lump Sum Amount			6,650.00

E. & O.E

AMOUNT S\$ 6,650.00
GST @ 7 % 465.50
AMOUNT DUE S\$ 7,115.50

Customer's Signature/Co. Stamp MOVA AUTOMOTIVE PTE LTD

Hsiao Tong (LKKAUTO)

From: Suann <suann@moval.com.sg>
Sent: Thursday, 12 March 2020 9:30 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: SJM855M & SLP3680R ON 3/4/19 //LKK REF: CC4/ASM19005994/T1pb3

Dear Hsiao Tong

We accept your offer.

Thank you

Best Regards
Suanne Chiu
Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Thursday, 12 March 2020 8:29
To: Suann
Cc: Admin A
Subject: RE: SJM855M & SLP3680R ON 3/4/19 //LKK REF: CC4/ASM19005994/T1pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$7,750.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suann <suann@moval.com.sg>
Sent: Thursday, 6 February 2020 12:39 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: SJM855M & SLP3680R ON 3/4/19

Dear sir / mdm

Attached is our letter of demand.
Please look into it & let us have your offer.

Thank you

Best Regards
Suane Chiu
Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



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Main Office:
Mova Building
No. 22, Jalan Klang,
Singapore 159419
Tel: (65) 6476 3333
Fax: (65) 6271 5891
www.mova.com.sg

Workshop Dept:
Block 100B,
Kilat Merah Lane 3,
Singapore 159722

VIA EMAIL
WITHOUT PREJUDICE

Tel: (65) 6272 3892
Fax: (65) 6270 8314
Co. Reg. 198904033G
GST Reg. M2-0088864-2

Our Ref : SJM855M / T260419
Your Ref : SLP3680R

Date : 6 February 2020

AXA INSURANCE PTE LTD
8 Shenton Way
#27-01
Singapore 068811.

Attn: Motor Claims Department

Dear Sir/Mdm

ACCIDENT INVOLVING: SJM855M & SLP3680R

DATE OF ACCIDENT: 03 APRIL 2019

ALONG: NGEE ANN POLY

We refer to the above mentioned accident. We are claiming as per below:

Cost of Repairs	\$ 7,115.50
Loss of Use (\$__x __days)	\$
Loss of Rental (\$ 840.00 x 07 days) + 7% GST	\$ 898.80
Loss of Income (\$__x __days)	\$
Taxi Fees / E-License / Others	\$
LTA /GIA Search	\$ 2.00
Medical Fees	\$
Towing Fees	\$
Grand Total	\$ 8,016.30

Car date in: 03/04/2019 Car date out: 10/04/2019

Authorized Repair Days: 05 (TP/OD/WS/Recovery of Incidental Costs)

Please pay the amount of **S\$ 8,016.30** in favor of **MOVA AUTOMOTIVE PTE LTD**.
If you have any enquiries, please call Ms Suann @ 62723892 or email
suann@moval.com.sg

Yours faithfully,
MOVA AUTOMOTIVE PTE LTD
For Claims Manager

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

- This is a computer generated letter and does not need a signature.

Tax Invoice

13/03/2020

AXA INSURANCE PTE LTD
8 SHENTON WAY
AXA TOWER #27-01
SINGAPORE 068811

Attention :- XA009

Page # :- 1 134513
Veh # :- SJM855M
Veh Model :- BMW 316I
Tax # :- CK632766
JOB # :- T260419
ACC. Date :- 03/04/19
Terms :- C.O.D Days
Remarks :-

Main Office:
Mova Building
No. 22, Jalan Kilang,
Singapore 150419
Tel : (65) 6476 3333
Fax : (65) 6271 5891
www.mova.com.sg
Workshop Dept:
Block 100B,
Bukit Merah Lane 3,
#01-04/06/08/34
Singapore 159722
Tel : (65) 6272 3892
Fax : (65) 6270 8314
Co. Reg. 1989040303
GST Reg. M2-00888642

No.	Description	Qty	U.Price	Amounts S\$
	Lump Sum Amount			6,650.00

E. & O.E

AMOUNT S\$	6,650.00
GST @ 7 %	465.50
AMOUNT DUE S\$	7,115.50

Customer's Signature/Co. Stamp MOVA AUTOMOTIVE PTE LTD



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19005994/T1pa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:YVONNE

Date : 19-03-2020



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLP 3680R	Veh. Inspected	SJM 855M
Policy No.	GA213568	Coverage (\$)	0.00
Claim No.	S9M01J46	Excess (\$)	0.00
Assign From		Assign Date	04/04/2019

2. Vehicle Particulars & Condition

Make & Model	B.M.W 316I	c.c	1598
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	WBA3A16050NS36473	Colour	BRONZE
Odometer	72651	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/50 R17	BRIDGESTONE	6 mm
L/H Front Tyre	225/50 R17	BRIDGESTONE	6 mm
R/H Rear Tyre	225/50 R17	BRIDGESTONE	6 mm
L/H Rear Tyre	225/50 R17	BRIDGESTONE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	03/04/2019	Inspection Date	04/04/2019
Survey held at	MOVA AUTOMOTIVE PTE LTD BLK 1008 BUKIT MERAH LANE 3 #01-04/06/08 SINGAPORE 159722		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
-------------------------------------	----------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJM 855M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	BONNET (CONSISTENT)	BENT	1,574.80	1,574.80
1	BONNET STOPPER RH (CONSISTENT)	NOT NECESSARY	23.90	-
19	BONNET SPONGE CLIPS @\$5.00 (CONSISTENT)	NECESSARY	95.00	95.00
1	BONNET LABEL STICKER (CONSISTENT)	NECESSARY	58.00	58.00
1	LOGO (CONSISTENT)	NECESSARY	89.10	89.10
2	LOGO CLIPS @\$5.00 (CONSISTENT)	NECESSARY	10.00	10.00
1	HEADLAMP LH (CONSISTENT)	CRACKED	2,719.70	2,719.70
1	HEADLAMP BRACKET LH (CONSISTENT)	NOT NECESSARY	181.50	-
1	HEADLAMP CLIPS LH (CONSISTENT)	NECESSARY	15.10	15.10
1	FRONT BUMPER (CONSISTENT)	DEFORMED	1,327.60	1,327.60
1	FRONT BUMPER WASHER COVER (CONSISTENT)	NOT NECESSARY	55.30	-
1	FRONT BUMPER WASHER JET (CONSISTENT)	NOT NECESSARY	195.80	-
1	FRONT BUMPER CHROME LH (CONSISTENT)	NOT NECESSARY	93.20	-
1	FRONT BUMPER TOP RUBBER (CONSISTENT)	CUT	138.80	138.80
1	FRONT BUMPER SPONGE (CONSISTENT)	CUT	143.50	143.50
1	FRONT BUMPER SIDE BRACKET LH (CONSISTENT)	NOT NECESSARY	48.40	-
1	FRONT BUMPER REINFORCEMENT (CONSISTENT)	BENT	387.10	387.10
1	TOP PANEL (CONSISTENT)	NOT NECESSARY	168.25	-
1	AIR DUCT (CONSISTENT)	CRACKED	563.60	563.60
1	AIR GUARD (CONSISTENT)	NOT NECESSARY	61.50	-
1	FRONT FENDER LH (NPA) (CONSISTENT)	TO REPAIR SEE LABOUR	-	-
2	GRILLE @\$158.00 (CONSISTENT)	CUT	316.00	316.00
	LESS 5% DISCOUNT		-413.31	-371.92
			7,852.84	7,066.38
<u>SPECIAL NETT ITEMS</u>				
1	BONNET STICKER (SN) (CONSISTENT)	NECESSARY	50.00	50.00
1	FRONT BUMPER GARNISH LH (SN) (CONSISTENT)	CRACKED	200.00	200.00
1	FRONT NUMBER PLATE (SN) (CONSISTENT)	NOT NECESSARY	60.00	-
			310.00	250.00

Report Ref No. CC4/ASM19005994/T1pa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	TO REPAIR FRONT FENDER LH ,FRONT SUPPORT PANEL ,REMOVE & REFIX DAMAGED PARTS,STRAIGHTEN AND REALIGN AFFECTED AREAS.INCLUSIVE OF THE REPAIR OF FRONT FENDER LH .		580.00	400.00
	TO SPRAY AFFECTED AREAS.		750.00	500.00
	TO RUST PROOF AFFECTED AREAS.		30.00	30.00
	TO PROGRAMME & CODING HEADLIGHT.		200.00	100.00
			1,560.00	1,030.00
	GRAND TOTAL		9,722.84	8,346.38
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			6,650.00

Report Ref No: CC4/ASM19005994/T1pa3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

59M01L46

Reference

CC4/ASM19005994/71ja362

Loss Date

3 April 2019

Report Date

4 Apr 2019 9:13:55 AM

Request Date

30 May 2019

Due Date

Vendor Name

LKX AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SJMBSSM

Make

TPVD BMW

Model

316i 1.6 AT D/AB 4DR ABS SR HD

Service Address

Primary Contact/Insured

LOW HONG KAI

334 #06-803, UBI AVENUE 1, 400334, Singapore

MEETING@INSMART.SG

Claim Handler

ANG Yvonne

6568RD4461

yvonne.ang@axa.com.sg

Actions

Next Step

Wait for Approval Invoice

Add Invoice

Additional Instructions

NON-REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Merithen	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInvoice1 (8).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
 LKKInjection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
 LKKAdjustment1a (7).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
 CIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
 PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
 PAIR_COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 December 2019
 LKK Resurvey Photos 2.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 December 2019
 LKK Resurvey Photos 1.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 December 2019
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 December 2019
 TP ESTIMATE_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	2 December 2019
 TP-MANDATE 1A.dtl 021219 .pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	2 December 2019
 LETTER TO CI .pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	2 December 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPDATED
 TP PRI EMAIL FROM WORKSHOP WITH ESTIMATE & TP CIA.mpg	Letters and Correspondence	Workshop	DHIWAR Namwala	4 April 2019