	Ver gil	ASSIG	NMENT	(Office)				
From (Person):	SITHARA	of	ms fc		D	ate/Time; _	41	4
Estimated Cost			Bill	to:				
	TP RES / OD RES / icle No: DC 342		MV / CS		Insured:	SHC	7393	J_
at Workshop m	S CROWN AS	IA BUS			Tel:_	69669	195	
	gei Kadul Avi	2			10 >	A1	J	
Policy No:			- (laim No: D	119007	96mr>	7	
Sum Insured:				Excess:				
Make of Veh:						.O.A. 24	3.20	19
(Client's Record)		" WP	h			8.4	.19	10.00- 12p
	REP. / REV 24 HR	5				H.O.D. Endor		
Date/Time: 4.	4.19 350pm	Person Cont	acted:	aydin	Ve	hicle_IN (O	UT	
Date/Time	Action/Instruction (V) Es	fimate.					
	PC 3425H - X			**************************************			0.0	
		112100	502141	7/ GG 4	2	D.OA-11	112/3	1015
	SH (73937 -	CS 3/ FC11	Commence of the commence of th	1				



MS First Capital Insurance Limited co.Reg. No. 195000106C GST Reg. No. M2-0001676-9 6 Raffles Quay #21-00 Singapore 048580 Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Hotor Underwilling Dept: 36 Robinson Road #16-01 City House Singapore 068877 Tel: (65) 6507 3848 Fax: (65) 6507 3849 www.msfirstcapital.com.sg

MOTOR SURVEY ASSIGNMENT

Date

01-04-2019

Our Ref No. D19002196MFSH

Accident Date

29-03-2019

Claim Type. Third Party

Insured Vehicle

SHC7393J

Third Party Vehicle. PC3425H

Survey Location

44 SUNGEI KADUT AVE

Contact Person.

JAYDEN

Contact No.

69669995/69969995

Fax No. 64694319

Survey Type

WITHOUT PREJUDICE:

Appointed

Surveyor

LKK AUTO CONSULTANTS PTE LTD

Contact Person

NA

Fax No. 68416315

Contact Number.

NA

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc: Workshop

CROWN ASIA BUS

BUILDER PTE LTD

Attention. NIL

Cc: TP Solicitor

NA

TP Solicitor Fax No. NA

Officer Incharge

SITHARA

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.

This is a computer generated letter, no signature required.

Shirley Hiew (LKK Auto)

From:

Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent:

Tuesday, 9 April 2019 2:36 PM

To:

'Sithara'; 'CWS Motor Claims'

Cc:

assignments; SUR; Admin-D (LKKAuto)

Subject:

RE: SURVEY ASSESSMENT - D19002196MFSH/1

Dear Sithara,

Please be informed that we have inspected the vehicle PC 3425H on 08/04/2019.

We are pending estimate from repairer.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]

Sent: Thursday, 4 April 2019 3:42 PM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Sithara' <Sithara@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D19002196MFSH/1

Dear Sir / Mdm,

Thank you for the assignment.

Please be informed that repairer agreed to survey on 5/4/2019.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [mailto:cwsmotorclaims@msfirstcapital.com.sg]

Sent: Thursday, 4 April, 2019 3:32 PM To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims < cwsmotorclaims@msfirstcapital.com.sg; Sithara < sithara@msfirstcapital.com.sg;

Subject: PRI: SURVEY ASSESSMENT - D19002196MFSH/1

Dear Sir/Mdm,

We refer to the above reference.
Please find attached the necessary documents for survey.
Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards, Admin Team Claim Workflow System Motor Claims Department MS First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

Contact Number EMail Address

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

aforesaid.	ACCIDENT STATEMENT
Date Of Report	29/03/2019 13:28
Date Of Accident	29/03/2019 08:05
Exact Location Of Accident	ALONG EWE BOON ROAD
	SINGAPORE
Country/State of Loss	ETAILS OF OWN VEHICLE
Vehicle Registration Number	PC3425H
Insured/Policyholder	
Name Of Registered Owner	RUI FENG CHARTERED PTE. LTD.
Co Reg No	200713472Z
Email Address	RUIFENGCHARTERED@HOTMAIL.COM
Mobile Phone No	TO ENGLISH TO THE TENER OF THE
Alternative Phone No	OFFICE-64670956
Vehicle Particulars	
Manufacturer	MITSUBISHI
Model	ROSA BUS BE641JRMDEB
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5105026547
Cover Note Number	
Driver	
Name of Driver	LIM YU KOK
Passport No/FIN	F7996325U
Date Of Birth	24/12/1976
Occupation	OUTDOOR
Date Of Driving Pass	26/05/2014
Driving Experience	4 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-84263588
Fax Number	

NOEMAIL

Address

NA

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - MAJOR/MINOR RD

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle) involved in the accident

100/7/2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

23

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

AS PER SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SHC7393J

Vehicle Make/Model/Colour

Details Of Properties

TAXI

Vehicle Category Name of Driver

ANG AH TIONG

NRIC/Passport Number

S1225973E

Contact Number

98582557

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Accident Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of the purpose of the collective of the purpose of the collective of the purpose of
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

SOUTH NO.

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Vyonne Toh

Reporting Centre Personnel's Signature

NRIC/FIR NO.

Name

GIARMC SketchFlanForm_V3

Accident Sketch Plan Pg. 1

ENRE BOTON ROLL
ENRE BOTON ROLL
Five Boon Roll
Five Boon Roll
EINE BOTON ROM
EWE BOON ROL
The Boon Roll
$\leftarrow \langle \langle A \rangle \rangle$
B A>DC 3425 H
REGENT B > SHC 73937
ESCRIBE CIRCUMSTANCES OF THE ACCIDENT
Accident Date & Time: 29 Mov 2019, 8 08 om
Accident Location: 'Along Ewe Boon Rod
, , , ,
the day of working
I was driving straight along the drave-mentioned
Mostion Doddenly, who is use exitting "REGENT' conde
collided and my vehicle.
where are my
**
·
e e e e e e e e e e e e e e e e e e e
Reporting Only Own Damage Third Party Claim at other workshop (ODT
MECLARATION - IMPORTANT NOTE: The best advand by the workshop that in the event that you wish to clear agency your own policy (Own Democratic than the property of the prope
D. CALLERY OF TO
VVONING TON
Policyholder's Signature Driver's Signature Reporting Centre Personnel's Signature Date & Time: (If driver is not the policyholder) Name: Name:

GATIME Gerentlanferra, VR

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type:	Company	
Owner ID: Vehicle Details	3472Z	
Vehicle No.:	PC3425H	
Vehicle to be Exported:	No	
Intended Deregistration Date:	09 Apr 2019	
Vehicle Make:	MITSUBISHI	
Vehicle Model:	ROSA BUS BE641JRMDEB	
Primary Colour:	White	
Manufacturing Year:	2015	
Engine No.:	4P10B64803	
Chassis No.:	BE641JK30017	
Maximum Power Output:	*	
Open Market Value:	\$65,708.00	
Original Registration Date:	21 May 2015	
First Registration Date:	21 May 2015	
Transfer Count:	0	
Actual ARF Paid: Intended PARF Rebate Details	\$3,286.00	
PARF Eligibility:	No	
PARF Eligibility Expiry Date:	9	
PARF Rebate Amount: Intended COE Rebate Details	\$0.00	
COE Expiry Date:	20 May 2025	
COE Category:	C - Goods Vehicle & Bus	
COE Period(Years):	10	
QP Paid:	\$50,098.00	
COE Rebate Amount:	\$30,624.00	
Total Rebate Amount:	\$30,624.00	

The information contained herein is correct as at 09 Apr 2019

ОК



CROWN ASIA BUS BUILDER PTE LTD

44 SUNGEI KADUT AVE, SINGAPORE 729667 Tel: +65 6467 0956 (112) Fax: +65 6469 4319

Email: claims@crownasia.com.sg Company Reg No: 201023449R

2 April 2019

To: MS First Capital Insurance Limited

BY EMAIL ONLY

(motor claims@msfirstcapital.com.sg)

Attn: Motor Claims Dept.

Dear Sirs.

We are instructed by M/s RUI FENG CHARTERED PTE LTD to notify you of a road traffic accident on 29/03/2019 at about 0805 hours along Ewe Boon Road involving our customer's bus, PC3425H and your insured's taxi SHC7393J. A copy of the Singapore Accident Statement report is enclosed.

As a result of the accident, our customer's vehicle has been damaged. Before we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Please contact our PIC Mr. Jayden at 87511688 for the survey.

Kindly provide to us your list of 10 surveyors for us to choose as SJE.

Yours faithfully

Encl.

hwee jie @ IKK auto. com



CROWN ASIA BUS BUILDER PTE. LTD. (UEN:201023449R)
44 Sungei Kadut Avenue Singapore 729667
Tel: (65) 6469 3319, Fax: (65) 6902 6758
GST ID No : 201023449R

		Repair Estir	nate	N	o. : QT-000	036
MS	FIRST	CAPITAL INSURANCE LIMITED		Your Ref.		
				Our D/O	No.:	
	affles	- Table 41 Alexandra		Terms	; C.O.D.	
Sing	gapore	048580		Date	: 10-04-2	019
		-W	1	Page	: 1 of 2	
TEL	. :	FAX:				
Item	Tax Code	Description	Qty	UOM	U/ Price Disc S\$. Total
	ZR	Traffic accident on 29/03/2019 involving PC3425H and SHC7393J along Ewe Boon Road.				
		Parts Required:				
1.	ZR	SIDE SIGNAL LAMP CRA	3.00		80.00	240.00
	SR	SubTotal				240.00
2.	ZR	LESS 10% TRADE DISCOUNT Net Item:	1.00		-24.00	-24.00
3.	ZR	STICKER EXCURSION Labour Charges:	1.00		20.00	20.00
4.	ZR	LABOUR CHARGES 1. TO CHECK ALL THE WIRING OF SIGNAL LAMP, DOOR AND OTHER AFFECTED AREA	1.00		200.00	50 200,00
5.	ZR	LABOUR CHARGES	1.00		2,850.00	1600 2,850.00
		2. TO KNOCK AND REPAIR, PUTTY AND SPRAY ON LEFT HAND SIDE REAR, CENTER, DOOR AREA AND ALL AFFECTED ACCIDENT PARTS (TWO COLOUR PAINT)				
		NOTE: THIS ESTIMATE IS BASED ON VISIBLE DAMAGE ONLY. SHOULD ANY HIDDEN PARTS AND/OR LABOUR CHARGES REQUIRED DURING WORKS IN PROGRESS, IT WILL BE NOTIFIED ACCORDINGLY.				
		PRICE QUOTED IS SUBJECTED TO 7% GST				



CROWN ASIA BUS BUILDER PTE. LTD. (UEN:201023449R)

44 Sungei Kadut Avenue Singapore 729667 Tel: (65) 6469 3319, Fax: (65) 6902 6758 GST ID No : 201023449R

		Repair Estimate	No.	:	QT-000036	
MS FIRST CAPITAL IN	SURANCE LIMITED	-	Your Ref.	:		
6 Dofflos Outre			Our D/O No.	:		
6 Raffles Quay, Singapore 048580			Terms	:	C.O.D.	
			Date	:	10-04-2019	
TEL:	FAX:		Page	:	2 of 2	
Item Tax	Description	Qty	UOM	U/	Price Disc.	Total
Code	1.6				S\$	S\$

the Repairer of the following:
To resurvey before after spray painting
To display damaged part(s) during resurvey
Parts prices are subject to confirmation
Third party survey is on a "Without Prejudice" basis
No illegal modification(s) is allowed
Supplementary (tem(s) must be resurveyed and is subject to final approval from Insurance Company
Acknowledged by Repairer

Signature: Date:

SINGAPORE DOLLAR THREE THOUSAND TWO HUNDRED EIGHTY SIX
ONLY

Sub Total (Excluding GST)

GST payable @ 7% on 0.00

Total (Inclusive of GST)

3,286.00

Notes:

 All cheques should be crossed and made payable to CROWN ASIA BUS BUILDER PTE. LTD.

 Goods sold are neither returnable nor refundable. Otherwise a cancellation fee of 20% on purebase price will be imposed. **GST Summary**

Amount(S\$)

Tax(S\$)

15/4/19 L/s Sdays

(s) days

Authorised Signature

901



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Inter	nationale Des Experts En Auton	nobile		
MS F	IRST CAPITAL IN	SURANCE LTD	Ref : CS/FCI190059	93/Jsd3s2		
	OBINSON ROAD 01 CITY HOUSESI	NGAPORE 068877	Date: 20-06-2019 Code: FCI2			
		Policy Particu	lars :- THIRD PARTY CLA	IM		
	Insured Veh.	SHC 7393J	Veh. Inspected	PC 3425H		
	Policy No.		Coverage (\$)	0.00		
	Claim No.	D19002196MFSH	Excess (\$)	0.00		
	Assign From	SITHARA	Assign Date	04/04/2019		
2.		Vehicle F	articulars & Condition	通过,"新文艺"		
	Make & Model	MITSUBISHI ROSA	c.c	2998		
	Engine No.	HIDDEN	Year of Reg.	2015		
	Chassis No.	BE641JK30017	Colour	WHITE		
	Odometer	377505	Steering	IN ORDER		
	Brakes	IN ORDER	Modification	SPORTS RIM		
	General	GOOD				
3.	War was a last	Co	nditions of Tyres			
		Size	Make	Balance		
	R/H Front Tyre	215/75 R17.5	LANDY TIRE	7 mm		
	L/H Front Tyre	215/75 R17.5	LANDY TIRE	7 mm		
	R/H Rear Tyre	215/75 R17.5 (D)	LANDY TIRE	7/7 mm		
	L/H Rear Tyre	215/75 R17.5 (D)	LANDY TIRE	7/7 mm		
4.		Desc	ription of Damages			
	THE VEHICLE SU	STAINED DAMAGES AT THE	E N/S BODY.			
	DAMAGES SEE D	ETAILS.				
5.	Company of	Ge	neral Information			
	Accident Date	29/03/2019	Inspection Date	08/04/2019		
	Survey held at	CROWN ASIA BUS BUILD	ER PTE LTD			
		NO. 44 SUNGEI KADUT S SINGAPORE 729349	TREET 1			
5a.			Remarks			
	B)DAMAGES CON	HAS NOT SEND IN FOR REP NSISTENT TO ACCIDENT RE ON WAS CONDUCTED ON A CE TO YOUR INSTRUCTION	PAIRS. EPORT. A"WITHOUT PREJUDICE" BA NS, WE HAVE NOT AUTHORI	SIS. SED REPAIRS.		
5b.		Estin	mate Days of Repair			
	ESTIMATED NORMAL PERIOD FOR REPAIR: 5 Working Days					



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PC 3425H

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
3	SIDE SIGNAL LAMP @\$80.00	CRACKED	240.00	240.00
	LESS 10% DISCOUNT		-24.00	-24.00
			216.00	216.00
	SPECIAL NETT ITEMS	1		
1	STICKER EXCURSION (SN)	NECESSARY	20.00	20.00
			20.00	20.00
	LABOUR			
	TO CHECK ALL THE WIRING OF SIGNAL LAMP, DOOR AND OTHER AFFECTED AREA.		200.00	50.00
	TO KNOCK AND REPAIR, PUTTY AND SPRAY ON LEFT HAND SIDE REAR, CENTER, DOOR AREA AND ALL AFFECTED ACCIDENT PARTS (TWO COLOUR PAINT).		2,850.00	1,600.00
			3,050.00	1,650.00
	GRAND TOTAL		3,286.00	1,886.00
	RECOMMENDED COST OF REPAIRS			1,886.00

(REPAIR COST NOT CONCLUDE)

Report Ref No. CS/FCI19005993/Jsd3s2



ONG HWEE JIE

Automotive Assessor



ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M. MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.