

INS. CASE OWNER: Stacey | CC 4 ASM 5992, AFB LKK: IDAC:

Surveyor: Adrian DOI: 8/4/2019 Date/Time: 4/4/19
 Registered in Merit: 4/4/19

Pre-assign / CCU / FTE: FBF 2656P
 Insured Vehicle No: FBF 2656P Claim No: S9M02FAW/108529
 Name of Insured: RASHIDI Bin ADAM Policy No: YMB/P1A07M1
 Insured Tel No: _____ HP: _____ Make / Model: YAMAHA
 Excess Sec II SS: _____ D.O.A: 25/2/19 Place of Accident: SOUTH BRIDGE KO THRU
 Is driver the owner? (YES / NO) : _____ Nature of Accident: _____
 If NO Driver Name / Age: _____ OI GIA REPORT: YES / NO : _____ TP GIA REPORT: YES / NO
 Driver Tel No: _____ (V/L: YES / NO) Insured Liability: % Final ? Yes / No

INSRS: premium INSRS: _____ INSRS: _____ INSRS: _____
 WSP: curb WSP: _____ WSP: _____ WSP: _____
 Tel: _____ Tel: _____ Tel: _____ Tel: _____
 Liability: _____ Liability: _____ Liability: _____ Liability: _____
 RMKS: _____ RMKS: _____ RMKS: _____ RMKS: _____

Date/Time	STAGE	DATE / PIC
<u>5/2/19</u>	Non-Reporting Itr (1st)	
<u>1/2/19</u>	Non-Reporting Itr (2nd)	
	Non-Reporting Itr (Final)	
	Notification Itr (if non-pick-up)	
	Call OI	
	After call Itr to OI	
	Documentation Check List: Handler Typist	
<u>12/4/2018</u>	Notification Itr (if non-pick-up)	<input checked="" type="checkbox"/>
	After call Itr to OI	<input checked="" type="checkbox"/>
	Authorisation To Act	<input checked="" type="checkbox"/>
	Release Voucher	<input checked="" type="checkbox"/>
	Final Repair Bill	<input checked="" type="checkbox"/>
	Car Rental Invoice	<input checked="" type="checkbox"/>
	Towing Invoice	<input checked="" type="checkbox"/>
	LTA / GIA	<input checked="" type="checkbox"/>
	Medical Bill	<input checked="" type="checkbox"/>
	PIR	<input checked="" type="checkbox"/>
	Mandate/Reject Instruction	<input checked="" type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form	<input checked="" type="checkbox"/>
	Post-Repair Photos	<input checked="" type="checkbox"/>
	Others	<input checked="" type="checkbox"/>

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: Adrian
 Repair Cost: US\$ 2500.00 (3 days) Reduction: US\$ 250.00 = 9.98% Email Call

FINAL SETTLEMENT Date/Time: 19/8/19 Confirm with: RAVITING Email Call
 Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 21 If NO or B 28, Ass. Lia.
 Repair Cost: US\$ 2500.00
 Loss of Rental (LOR): US\$ 214.00 (2 days) x US\$ 107 Front to rear collision
 Loss of Use (LOU): US\$ - (15 x days)
 Loss of Income (LOI): US\$ - (15 x days)
 LOR only LOU only LOR + LOU LOR + LOI [Tick only one]
 GHA/LTA Search: US\$ 7.95
 Disbursement: US\$ - (e.g. Tow/Independent)
 Legal Cost: US\$ -
 Total: US\$ 2714.95 Global Sum SS: 2720.00
 1) Claim status: Normal/Reject/Private Settle
 2) Report Format: IP
 3) Survey fee: 4360/-

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call
 Payee 1: US\$ 2720.00 Name 1: PREMIUM CAR SERVICES PTE LTD
 Payee 2 (Strike if N.A.): US\$ - Name 2: _____
 Payee 3 (Strike if N.A.): US\$ - Name 3: _____

ASS. REC. BY:

REF:

Adrian

ASSIGNMENT

4

From: _____ Date: _____

Veh No: SLL3609U Yr Regn: 2017 Feb.

Estimated Cost: _____

Type: M.Ca / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To Inspect Vehicle No: _____

Make: Volkswagen Jetta cc 1390

at Workshop m/s _____

Colour: White A/C: Insured / Std / NI / NA

of _____

Sp. Reading: 33949 T/Radio: Insured / Std / NI / NA

Insured: _____

Eng/No: _____

Policy No. _____

C/No: WVWZZ2162FM 096601

Claims No. _____

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured: _____ Excess: _____

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

Make of Veh: _____

Modi: Nil / S/Rim / STD A/Rim or

(Policy Condition)

N/S	O/S

Remark: The veh had commenced its repair at the time of inspection.

Tyre Size: F: 225/45R17

R: 225/45R17

Bal. or Market Value: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

IDAC Accident Rpt: _____ Consistent? : Yes or No

Front _____ Rear _____

GIA / PR Seen: _____ Consistent? : Yes or No

R/Bal. 06 mm R/Bal. 06 mm

Est. Repairs: 3 days Res: Yes or No

L/Bal. 06 mm L/Bal. 06 mm

Lum Sum: 20 % 3 Val: Yes or No

D.O.A. _____ D.O.I. 08/09/19

CA / REV / REP. / 24 HRS

Survey held at Premium Carz

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Des. of Damages: Frt / Rear / O/S / NIS / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TPAXA.

42 \$21500.00 (Rat) 3,325.60 / 57.08%

MV: 70K

PV: 57.1K

Nett: 12.9K

Date/Time, File Pass to?

Date/Time, File Return to?

- 1) _____
- 2) _____
- 3) _____
- 4) _____
- 5) _____
- 6) _____

Part Prices Check:

IN | OUT

Survey Fee:

Date:

Basic & Add.
 S + RS. \$
 Photos
 Others
 TOTAL

Prel. Report
Final Report

Date: 03/04/2019

TO: AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Poh Kin.

Our Customer: Ou Yaocan
Vehicle No: SLL3609U
Model: Volkswagen Jetta 1.4
Manufacture Year: 2015 (Reg:22/2/2017)
Date of Accident: 25/2/2019
Total Estimate Repair Days: 7
Total Pages: 2

Attn: Motor Claims Department
Email: motor.survey@axa.com.sg

Re: Repair Estimate For Third Party Claim against FBF2656P

No.	Item Descriptions	Qty	Unit Price	Amount	Remarks From Surveyor
A.	Spare Parts				
1	Boot lid <i>vented</i>	1	\$1,290.00	\$1,290.00	✓
2	Boot lid weatherstrip <i>slca</i>	1	\$295.00	\$295.00	✗
3	Boot lid reflector RH <i>wt</i>	1	\$399.00	\$399.00	✓
4	Boot lid "Volkswagen" logo <i>new</i>	1	\$80.00	\$80.00	✓
5	Boot lid "Jetta" emblem <i>new</i>	1	\$80.00	\$80.00	✓
6	Boot lid "TSI" emblem <i>new</i>	1	\$70.00	\$70.00	✓
7	Tail lamp RH <i>wt</i>	1	\$380.00	\$380.00	✓
8	Rear bumper <i>new</i>	1	\$1,050.00	\$1,050.00	✗
9	Rear bumper foam <i>new</i>	1	\$220.00	\$220.00	✗
10	Reverse sensor <i>2nd 1 piece</i>	2	\$290.00	\$580.00	200 (SN)
11	Rear bumper reflector RH <i>wt</i>	1	\$140.00	\$140.00	✓
			Total	\$4,584.00	
			Less 10%	\$458.40	
			Sub Total 1	\$4,125.60	
B.	Spare Parts (S/Nett)				
1	Rear number plate w/casing <i>new</i>	1	\$70.00	\$70.00	✓
2	Rear bumper clip <i>new</i>	10	\$9.00	\$90.00	✗
			Sub-Total 2	\$160.00	
			Total for Parts	\$4,285.60	
C.	Labour				
1	To check wiring.			\$80.00	30
2	Panel beating charges to remove and replace, to cut and weld, to knock and reshape damaged parts & areas.			\$800.00	300
3	Spray painting all affected parts & areas.			\$600.00	400
4	To spray anti-rust undercoat.			\$60.00	✗
			Total Labour	\$1,540.00	730
			Total Repair Cost	\$5,825.60	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

*Total 3125.10 Adrian Lij
4/5 2.5K 1/2 08/04/19.
03 pags.*

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1705F
Vehicle Details	
Vehicle No.:	SLL3609U
Vehicle to be Exported:	Yes
Intended Deregistration Date:	08 Apr 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	JETTA 1.4 TSI 1633G5 HID SR NAV
Primary Colour:	White
Manufacturing Year:	2015
Engine No.:	CAXF70205
Chassis No.:	WVWZZZ16ZFM046601
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$21,889.00
Original Registration Date:	22 Feb 2017
First Registration Date:	22 Feb 2017
Transfer Count:	1
Actual ARF Paid:	\$22,645.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Feb 2027
PARF Rebate Amount:	\$16,983.00
Intended COE Rebate Details	
COE Expiry Date:	21 Feb 2027
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$54,901.00
COE Rebate Amount:	\$40,108.00
Total Rebate Amount:	\$57,091.00

The information contained herein is correct as at 08 Apr 2019

OK

4/4 - Amtrng - 2/1

Service Request Details

Claim

S9M01FAW

Reference

None 

Loss Date

25 February 2019

Report Date

27 Feb 2019 11:58:00 AM

Request Date

3 April 2019

Expire Date

4 April 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Vehicle Information

Incident Vehicle Registration #

SLL3609U

Make

TPVD VOLKSWAGEN

Model

JETTA



Message: 108529 | 108529 | 108529

Primary Contact/Insured

ABU RASHIDI BIN
BLK 520 #04-307, WOODLANDS DRIVE 14, 730520, Singapore
92286671

Claim Handler

NG Stacey
6568804351
stacey.ng@axa.com.sg

[Additional Instructions](#)

[Messages](#) | [Invoices](#) | [History](#) | [Documents](#) | [Assessment](#) | [Metrics](#) | [Notes](#)

108529 (1)

TYPE



SENT

4/4/19 9:17 AM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

VNI

BODY





Immediate Advice

To : AXA Insurance Pte Ltd

Date: 18/07/2019

Survey Details:

Date of loss	25-Feb-19
Date of appointment	4-Apr-19
Date of survey	8-Apr-19
Location of survey	PREMIUM CARZ SERVICES PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLL 3609U
Make and Model	VOLKSWAGEN JETTA
Date of registration	22/2/2017
Excess	
Market Value	\$70,000
Parf Rebate	\$57,091
Nett Loss	\$12,909

Repair details:

Initial Estimate	\$ 5,825.60
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 2,395.10	list price -10%
Check items (estimate)	\$ -	
Labour	\$ 730.00	
Total	\$ 3,125.10	
Lump Sum(if applicable)	\$ 2,500.00	after -20%

Number of days for repair	3
---------------------------	---



Remarks:

Liability: Insured collided into the rear of third party vehicle, Liability is down against our insured. We We did clarify with OI (Mr Rashidi) the nature of the accident, He is agree to settle, aware that NCD (if any) is affected.

Mandate:

Liability(TP)		100%
Proposed repair cost	\$	2,500.00
Loss of use	\$	214.00 (2 days x \$100.00+7%gst)
Loss of rental	\$	-
Loss of income	\$	-
LTA search fees	\$	7.45
Others	\$	-
Proposed Total	\$	2,721.45

English (default) ▾

LKK AUTO CONSULTANTS PTE LTD (TP) ▾



SERVICE REQUESTS

MESSAGES

CLAIMS

<< TP MANDATE IA < S9M01FAW >

Type

🔔 Question

Message

Dear Stacey, Liability: Insured collided into the rear of third party vehicle, Liability is down against our insured. We We did clarify with OI (Mr Rashidi) the nature of the accident, He is agree to settle, aware that NCD (if any) is affected. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. We hereby seek your approval to offer Third Party repairer M/s "Premium Carz Services Pte Ltd" is as follows: - 1) COR: \$2,500.00 + 2) Loss of Rental (2 days x \$100.00+7%gst): \$214.00 + 3) LTA: \$7.45 = Total: \$2,721.45. **3days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please.
PohKin- LKK- 18/07/2019



⏪ **Re:TP MANDATE IA < S9M01FAW>**

Type

🔗 Question

Message

please proceed

Reply



Co. Reg. No. 201416720C
1 Kaki Bukit Ave 6 #01-90 Ansonbus@Kaki Bukit Singapore 417883
Tel: 6636 9100 Fax: 6636 9113

Date : 17/06/2019

Your Ref : S9M01FAWMC/NPS
Our Ref : 0375/SLL3609U/TP/PC/0419

AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn : Motor Claims Dept.

Dear Sir/Madam

**ACCIDENT INVOLVING SLL3609U & FBF2656P ON 25/02/2019 ALONG
JUNCTION OF SOUTH BRIDGE ROAD & NORTH CANAL ROAD**

We refer to the above accident.

The accident was caused solely by the negligence of your insured and as a result, we had incurred the following Costs and Losses: -

Costs of Repair (Lump Sum)	\$ 2,500.00
Rental Fee (2 days at \$128.40/day)	\$ 256.80
LTA TP Search Fee	\$ 7.45
Claimed Amount	<u>\$ 2,764.25</u>

Enclosed are the supporting documents for your perusal:

1. Invoice 0375
2. Rental Tax Invoice/Agreement
3. LTA Tax Invoice/Receipt
4. Certificate of Insurance
5. Letter of Authority and Indemnity

Please let us hear from you within the next 14 days.

Yours faithfully



PREMIUM CARZ SERVICES PTE LTD



Co. Reg. No: 201416720C
1 Kaki Bukit Ave 6 #01-90 Autobay@Kaki Bukit Singapore 417883
Tel: 6636 9100 Fax: 6636 9113

INVOICE NO: PC9460

Date : 16/08/2019

Your Ref: FBF2656P
Our Ref: 0375/SLL3609U/TP/PC/0419

Bill To :

AXA Insurance Pte Ltd
8 Shenton Way
#24-01 AXA Tower
Singapore 068811

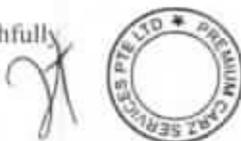
Our Customer : Ou Yaocan
NRIC No. : S8341705F
Address : Blk 352 Ubi Avenue 1
#05-987
Singapore 400352
Vehicle No : SLL3609U
Date of Accident : 25/2/2019
Model : Volkswagen Jetta 1.4 TSI

Re: Third Party Claim Against FBF2656P

No.	Item Descriptions	Amount
1	FINALIZED SETTLEMENT (GLOBAL SUM)	S 2,720.00
TOTAL AMOUNT DUE		S 2,720.00

(Singapore Dollars Two Thousand Seven Hundred Twenty only)

Yours faithfully



Premium Carz Services Pte Ltd

* All cheque should be crossed and make payable to "Premium Carz Services Pte Ltd"



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

17 APRIL 2019

RASHIDI BIN ABU
BLK 520 WOODLANDS DRIVE 14
#04-307
SINGAPORE 730520

Dear Sir/Madam,

OUR REF : CC4/ASM19005992/Afb3 ✓
YOUR REF : FBF 2656P
ACCIDENT INVOLVING FBF 2656P AND SLL 3609U ALONG/AT SOUTH BRIDGE RD
JUNCTION NORTH CANAL RD ON 25/02/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from PREMIUM CARZ SERVICES PTE LTD, acting on behalf of the owner of SLL 3609U against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had rear-ended the Third-Party vehicle SLL 3609U. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third-party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at pohkin@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Poh Kin, Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

LETTER OF AUTHORITY AND INDEMNITY

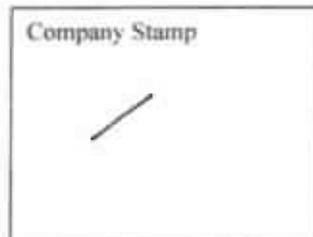
ACCIDENT INVOLVING VEHICLE NO. SLL3609U AND FBF2656P
AT/ALONG JUNCTION OF SOUTH BRIDGE RD & NORTH CANAL RD
ON 25 DAY February MONTH 2019 YEAR

- I/We, the owner of vehicle no. SLL3609U hereby instruct and authorize you to commence repair to the said vehicles.
- You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- In the event that my/our claim against the third party and/or his insurers is Not successful or cannot be proceeded with, I/we authorized you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respects, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/we shall also be personally liable to bear all legal cost incurred by you in claiming back for the repair cost by your Solicitors.
- If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any losses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- I/we have read and understand the above statement and agreed.

Dated this 3 day April month 2019 year

Signature : 
Name : Du Yaocan
NRIC/ROC No. : S8341705F
Address : Blk 352 Ubi Avenue 1
#05-987
Singapore 400352

Company Stamp





AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	FBF 2556P (Insd veh)	Model: VOLKSWAGEN JETTA
	8LL 3409U (TP veh)	
Date of Accident/ Time:	25/02/2019 / 10:05	

Repair Estimate	S 5,825.60	
Final Repair Cost	S 2,500.00	
Loss of Use	S	days at S per day
Rental (if any) (WGST)	S 214.00	2 days at S 107.00 per day
LTA / GIA Search Fee	S 7.45	
Others	S	
Final Settlement Sum	S 2,720.00	(global sum)

Payee Name: PREMIUM CARZ SERVICES PTE LTD

Is Third Party Workshop GIA Registered? YES NO (kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability 100% (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario: No
 BOLA Liability: (%) Assessed Liability (T): (%)

* Assessed Liability to be filed only for chain collisions and for cases where BOLA does not apply.

Remarks:

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation in the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

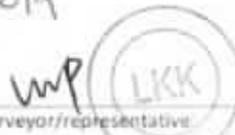
We/i confirmed that this is a full and final settlement that we and/or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.



Signature of workshop representative / Workshop stamp
 Name of Representative
 Date: 16/8/2019

Signature of Witness / Workshop stamp (if applicable)
 Name of Witness
 Date: 16/8/2019



Signature of AXA's surveyor/representative
 Name of AXA's surveyor /Representative
 Date:

settlement herein is strictly in relation to 3rd party property damage claim and is without prejudice to personal injuries claim



Co. Reg. No: 201416720C
1 Kaki Bukit Ave 6 #01-90 Autobay@Kaki Bukit Singapore 417883
Tel: 6636 9100 Fax: 6636 9113

INVOICE: 0375

Date : 17/06/2019

Bill To :

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Our Customer

Name : Ou YaoCan
IC No. : S8341705F
Address : Blk 352 Ubi Avenue 1
#05-987
Singapore 400352

Vehicle No : SLL3609U
Date of Accident : 25/2/2019
Model : Volkswagen Jetta
1.4 TSI

No.		Qty	Unit Price	Amount
1	To supply labour and materials to repair the above-mentioned vehicle to its pre-accident condition (Lump Sum)	1	-	S2,500.00
TOTAL				S2,500.00

For Premium Carz Services Pte Ltd



* All cheque should be crossed and make payable to "Premium Carz Services Pte Ltd"

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
OU YAO CAN BLK 352 UBI AVENUE 1 #05-987 SINGAPORE 400352

DATE	INVOICE NO.
29-May-2019	A 40061

	VHA NO.	DUE DATE	VEH. NO.
	A 40061	29-May-2019	SKC 4116 C
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 14 MAY 2019 TO 16 MAY 2019	2	120.00	240.00
GST @ 7%			\$16.80
TOTAL			\$256.80

All cheques must be made payable to *BKW Rent A Car Pte Ltd.*
Please write the vehicle and invoice number on the reserve.

BKW Rent-A-Car Pte Ltd
120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg
A subsidiary of **BKW Automobile Pte Ltd**

**bizSAFE**



Workshop: *Premier*

VEHICLE HIRING AGREEMENT

HIRER'S PARTICULARS

Name (as in IC): *Qu Yong*
 NRIC/Passport No: [Redacted] Date of Birth: *30/12/1983*
 Address: *115-087* Age: *35*
 Name & Address of Employer: [Redacted]
 Occupation: [Redacted] Driving Exp: [Redacted]
 Driving Licence No: [Redacted] Passed Date: [Redacted]
 D/L Type: Local/Int/Other: [Redacted]

Hirer's Own Vehicle No: [Redacted] Replace Veh No: [Redacted]
 Loan Vehicle No: *SKC4116C* VR No: [Redacted]
 Make & Model: *T-Artis* Auto/Manual Group: *Auto*

CHARGES		\$	cts
Daily	<i>12</i> day @ \$ <i>120</i> Per day	<i>240</i>	
Weekly/Monthly	week @ \$ Per week/Monthly		
Others			
CDW/PAI	@ \$ Per day/Monthly		
Delivery/Collection Svc			
		GST <i>7%</i>	<i>16 50</i>
		(A) SUB-TOTAL	<i>256 80</i>

OR No: [Redacted]

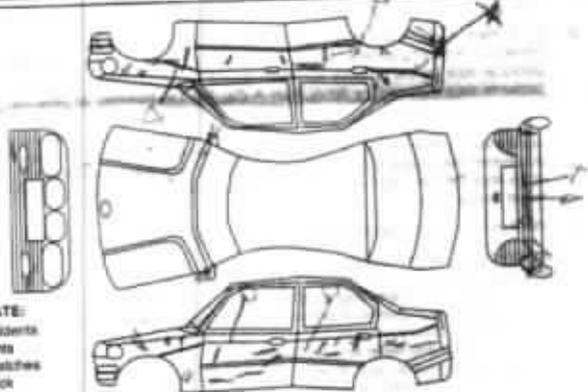
Petrol Level & Surcharge	OUT	E	1/4	1/2	3/4	F
		<i>✓</i>				

First *10* km FREE per day
 Excess mileage is chargeable at *10* cents per km

GST
TOTAL CHARGES

DRIVER'S PARTICULARS

Name (as in IC): *Hic King*
 NRIC/Passport No: [Redacted] Date of Birth: [Redacted]
 Address: *511-214 Peh Road* Age: *35*
 Occupation: [Redacted] Driving Exp: *4/6/2009*
 Driving Licence No: [Redacted] Passed / Expiry Date: [Redacted]
 D/L Type: Local/Int/Other: [Redacted] Contact No: [Redacted]



NON-WAIVER EXCESS (Subject to GST): *\$1000/-*

ACCESSORIES CHECK

Data Cards Camera Systems Hub Cap Radio / CD Cartridge
 Jack Tyre Opener Petrol Cap Spare Tyre

Hirer's Signature: [Signature]
 Additional Driver's Signature: [Signature]

SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

- IMPORTANT**
- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.
 - All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
 - No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any return after operation hours will be charged as a full day rental.
 - Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling) is strictly prohibited.
 - Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
 - The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
 - The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200-\$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that **in the event of the above, 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.**
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
<i>14.5.19</i>	<i>10.35</i>	<i>181376</i>	<i>SY</i>	

Return Of Vehicle: The Hirer/Driver is Required To Sign In The Column Signature Of Hirer/Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc.)

Date In	Time In	Mileage	Check By	Remarks
<i>16.5.19</i>	<i>12.45pm</i>	<i>181530</i>	<i>SY</i>	

Hirer's/Driver Signature
 [Signature]
 Hirer's/Driver Signature
 [Signature]



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19005992/Agb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:STACEY NG

Date : 03-09-2019

Code : ASM



1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	FBF 2656P	Veh. Inspected	SLL 3609U
Policy No.	VMZ/P1930731	Coverage (\$)	0.00
Claim No.	S9M01FAW	Excess (\$)	0.00
Assign From		Assign Date	04/04/2019

2. Vehicle Particulars & Condition

Make & Model	VOLKSWAGEN JETTA	c.c	1390
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	WVWZZZ16ZFM046601	Colour	WHITE
Odometer	33949	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/45 R17	CONTINENTAL	6 mm
L/H Front Tyre	225/45 R17	CONTINENTAL	6 mm
R/H Rear Tyre	225/45 R17	CONTINENTAL	6 mm
L/H Rear Tyre	225/45 R17	CONTINENTAL	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	25/02/2019	Inspection Date	08/04/2019
Survey held at	PREMIUM CARZ SERVICES PTE LTD 1 KAKI BUKIT AVE 6 # 01-90 AUTOBAY @ KAKI BUKIT SINGAPORE 417883		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
-------------------------------------	-----------------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLL 3609U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BOOT LID (CONSISTENT)	DENTED	1,290.00	1,290.00
1	BOOT LID WEATHERSTRIP (CONSISTENT)	NOT NECESSARY	295.00	-
1	BOOT LID REFLECTOR RH (CONSISTENT)	CUT	399.00	399.00
1	BOOT LID 'VOLKSWAGEN' LOGO (CONSISTENT)	NECESSARY	80.00	80.00
1	BOOT LID 'JETTA' EMBLEM (CONSISTENT)	NECESSARY	80.00	80.00
1	BOOT LID 'TSI' EMBLEM (CONSISTENT)	NECESSARY	70.00	70.00
1	TAIL LAMP RH (CONSISTENT)	CUT	380.00	380.00
1	REAR BUMPER (CONSISTENT)	TO REPAIR SEE LABOUR	1,050.00	-
1	REAR BUMPER FOAM (CONSISTENT)	NOT NECESSARY	220.00	-
1	REAR BUMPER REFLECTOR RH (CONSISTENT)	CUT	140.00	140.00
	LESS 10% DISCOUNT		-400.40	-243.90
			3,603.60	2,195.10
2	REVERSE SENSOR (SN) (CONSISTENT)	DAMAGED (1 PCS ONLY)	580.00	200.00
	LESS 10% DISCOUNT		-58.00	-
			522.00	200.00
SPECIAL NETT ITEMS				
1	REAR NUMBER PLATE W/CASING (SN) (CONSISTENT)	NOT NECESSARY	70.00	-
10	REAR BUMPER CLIP @\$9.00 (SN) (CONSISTENT)	NOT NECESSARY	90.00	-
			160.00	-
LABOUR				
	TO CHECK WIRING.		80.00	30.00
	PANEL BEATING CHARGES TO REMOVE AND REPLACE ,TO CUT AND WELD ,TO KNOCK AND RESHAPE DAMAGED PARTS & AREAS.INCLUSIVE OF THE REPAIR OF REAR BUMPER .		800.00	300.00
	SPRAY PAINTING ALL AFFECTED PARTS & AREAS.		600.00	400.00
	TO SPRAY ANTI-RUST UNDERCOAT.	NOT NECESSARY	60.00	-
			1,540.00	730.00

Report Ref No. CC4/ASM19005992/Agb3q2



GRAND TOTAL		5,825.60	3,125.10
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,500.00

Report Ref No. CC4/ASM19005992/Agb3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claims	SPNDJFAW	Vehicle Information	Incident Vehicle Registration #	SLD009U
Reference	CCA/ASM19005992/Aqba2	Make	Model	TPVD VOLKSWAGEN JETTA
Loss Date	25 February 2019	Service Address	...	
Report Date	27 Feb 2019 11:58:00 AM	Primary Contact/Insured	ABU RASHIDI BIN BLK 520 #04-307, WOODLANDS DRIVE 14, 730520, Singapore 92286671	
Request Date	3 April 2019	Claim Handler	NG Stacey 6568804351 stacey.ng@axa.com.sg	
Due Date				

Actions

Next Step Wait for Approve Invoice

Vendor Name: LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss: Third Party Vehicle Damage

Services: Pending verification - Direct Settlement

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type Document SubType

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKK Invoice 1 (A).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
LKK Inspection (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
LKK Adjustment 1a 14).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
WORKSHOP INVOICE.pdf	Invoice	Regular	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
Immediate Advice (with mandated dated 18.07.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
Rental agreement and tax invoice.pdf	Forms / Claim Documents	Claim Form	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
LTA search fee.pdf	Forms / Claim Documents	Claim Form	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
Letter of OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
TP Estimate-Markus.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
FBI7556P INSD GIA PDF	Reports & Statement	GIA Report	RATAN BHOSALE Pragal	3 April 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 SLS609U TP GIA.PDF	Letters and Correspondence	Workshop	BATAN BHOSALE Pragati	3 April 2019
 PRI EMAIL RECEIVED FROM WORKSHOP WITH TP GIA REPORT.png	Letters and Correspondence	Workshop	BATAN BHOSALE Pragati	3 April 2019