

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 16.04.2019

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SLB 5228A / SLB 8992G AND OTHER ON 03.04.2019

We are the authorized repair workshop for the owner of motor vehicle no: **SLB 5228A**, which was involved in the captioned accident with your insured vehicle no: **SLB 8992G**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 6,955.00
2) Loss of Rental	\$ 540.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 7,495.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|--------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.
Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 03.04.2019

TO : China Taiping Insurance (Singapore) Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SLB 5228A / SLB 89926
And other

ALONG AYE Tnds MCE

ON 03.04.2019

I/We, MD Matiar Rahman

of (NRIC No./ROC No.) S 266 1353A

of Blk 733 Jurong West Street 73 #03-28 Singapore 640733

owner of vehicle no. SLB 5228A in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle SLB 5228A at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever

amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :



Name of Owner :

MD MATIAR RAHMAN

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1624101802

Claim No : SNM19D201513C02/2

Claimant : MD MATIAR RAHMAN

Amount : S\$7,317.00

DOLLARS SEVEN THOUSAND THREE HUNDRED SEVENTEEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLB 5228A

Insured Vehicle No. : SLB 8992G

Date of Loss : 03/04/2019

Place of Accident : ALONG AYE TWRDS MCE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHIN KIN CHOI

Driver Name : CHIN KIN CHOI

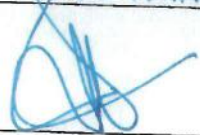
from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	6,955.00
(3) Loss of Use /Rental/ Earning	S\$	360.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	7,317.00

Claimant Name : MD Matiar Rahman

NRIC No : S2661353H

Signature : 

Date : 27/07/2020

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 21016

Date : 16.04.2019
Vehicle No : SLB 5228A
Make/Model : TOYOTA ISIS
Chassis/Eng# :
Accident Date : 03.04.2019
Claim No :
Reference : 0419 -21016
Policy No :

		Amount
To proceed on lump sum repair	S\$	6500.00

E. & O. E.	Total : S\$	6500.00
	GST @ 7% : S\$	455.00
	Amount Due : S\$	6955.00


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: MD MATIAR RAHMAN

Invoice : DCR-2019-04-06

Date : 06.04.2019

Agreement No : 20645

Payment Term : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SGZ 6121A</u> (0419-21016)	\$ 540.00
Rental Period from <u>03.04.2019</u> to <u>06.04.2019</u> .	
E. & O. E.	Total \$ <u>540.00</u>

LINA PANG

for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 20645

Name <u>MD Matiar Rahman</u>			REG. No. <u>261214</u>		MAKE MODEL:								
ADDRESS					DIESEL		PETROL		E	1/4	1/2	3/4	F
			KM IN		DATE & TIME IN <u>06.04.2019 @ 4.24pm.</u>								
			KM OUT		DATE & TIME OUT <u>03.04.2019 @ 7.35pm.</u>								
			KM DRIVEN		TIME USED								
NAMED DRIVER													
DRIVING LICENCE NO <u>S2661353A</u>			DATE OF EXPIRY			PLACE OF ISSUE			HOURS		@ \$		
PASSPORT NO			DATE OF ISSUE			PLACE OF ISSUE			<u>3</u> DAYS		@ \$ <u>180.00</u>		<u>\$ 540.00</u>
ADD NAMED DRIVER													
DRIVING LICENCE NO			DATE OF EXPIRY			PLACE OF ISSUE			MONTHS		@ \$		
PASSPORT NO			DATE OF ISSUE			PLACE OF ISSUE							
IMPORTANT NOTES: This vehicle is licenced to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses. Vehicle return during office hour only. No Service on Public Holiday and Sunday. EXCESS: *Sec I - Used in S'pore Only :SGD2000 *Sec II - Used in S'pore Only :SGD2000 *Sec I - Used Outside S'pore Only :SGD4000 *Sec II - Used Outside S'pore Only :SGD4000 W/screen Excess In S'pore: SGD100 W/screen Excess Outside S'pore: SGD200 ADDITIONAL CONDITIONS: * Geographical areas: Singapore & West Malaysia. * Driver must be: a) 18 years old and above; b) holding a valid relevant class of driving license. * Additional Own Damage Excess of \$51,000 is applicable for any named/unnamed drivers who: a) age 22 to 23 years old; b) age 66 to 70 years old; c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license. * Additional All Claims excess of \$52,000 is applicable for any named/unnamed drivers who: a) is 18 years old to 21 years old and/or b) is 71 years old and above and/or c) with driving experience of less than 1 year on the relevant classes of driving license. * Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from this replacement vehicle. We/I will not be responsible for any reporting of such losses. * Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earning while damage vehicle is under repair. Hirer is responsible for Additional \$4,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.													
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.) SUB-TOTAL <u>\$ 540.00</u> TOTAL RENTAL DELIVERY FEE COLLECTION FEE													
X PER DAY \$ PER WEEK \$ PER MONTH \$													
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.) X PER DAY \$ PER WEEK \$ PER MONTH \$													
PREPAYMENT TOTAL CHARGE CHECK DEPOSIT CASH RECEIPT NO. NETT CHARGE													
AMOUNT DUE / REFUND													

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE DAY OF

X

DYNAMIC CAR RENTAL

X

RENTER'S/DRIVER'S SIGNATURE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-052322
Date of Request: 03/04/2019

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 03/04/2019
Enquiry By Tang Kok Wee, Allan
Vehicle No. SLB8992G
Accident Date 03/04/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLB8992G	China Taiping Insurance (Singapore) Pte. Ltd.	26/04/2018-25/04/2019	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-052322

Date of Request: 03/04/2019

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 03/04/2019
Enquiry By Tang Kok Wee, Allan
Vehicle No. SLB8992G
Accident Date 03/04/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI19005977/Uda3

15 JULY 2019

CHIN KIN CHOI
BLK 669B EDGEFIELD PLAINS
#04-666
SINGAPORE 822669

Dear Sir/Madam,

ACCIDENT INVOLVING SLB 8992G / SLB 5228A / OTHERS ON 03/04/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6849 5792
FAX: 6741 4108
EMAIL: jjale@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Jia Le (LKK Auto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 24 September 2019 5:51 PM
To: Jia Le (LKK Auto); Admin A
Cc: Chong Boon Sen; Alfred Toh; Hsiao Tong (LKKAuto); Chee So Chow
Subject: RE: OUR REF: SNM19D201513-SLB8992G-CBS-FW: Direct Settlement - Accident Involving SLB8992G AND SLB5228A (TP : LKK REF - CC6/CTI19005977/Uea3) on 03/04/2019

LKK REF - CC6/CTI19005977/Uea3
CTPIS REF – SNM19D201513C02/2(cbs)

Dear Jia Le

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$7,317.00.

We await your payment advice to enable Boon Sen to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Tuesday, 24 September, 2019 4:29 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D201513-SLB8992G-CBS-FW: Direct Settlement - Accident Involving SLB8992G (OI : CTI - TBA) AND SLB5228A (TP : LKK REF - CC6/CTI19005977/Uea3) on 03/04/2019

Dear Boon Sen,

We refer to the below email dated on 06/08/2019.

Kindly let us have your approval/instruction as Third Party is chasing.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Wednesday, 18 September 2019 10:04 AM

To: Claims Dept of CTI; Chong Boon Sen; Alfred Toh; Chee So Chow

Subject: RE: OUR REF: SNM19D201513-SLB8992G-CBS-FW: Direct Settlement - Accident Involving SLB8992G (OI : CTI - TBA) AND SLB5228A (TP : LKK REF - CC6/CTI19005977/Uea3) on 03/04/2019

Dear Boon Sen,

We refer to the below email dated on 06/08/2019.

Kindly let us have your approval/instruction as Third Party is chasing.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Friday, 13 September 2019 3:58 PM

To: Claims Dept of CTI; Chong Boon Sen; Alfred Toh; Chee So Chow

Subject: RE: OUR REF: SNM19D201513-SLB8992G-CBS-FW: Direct Settlement - Accident Involving SLB8992G (OI : CTI - TBA) AND SLB5228A (TP : LKK REF - CC6/CTI19005977/Uea3) on 03/04/2019

Dear Sirs/Madam,

Kindly let us have your approval/instruction as Third Party is chasing.

Thank you.

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Tuesday, 6 August 2019 11:13 AM

To: Chong Boon Sen; Alfred Toh; Chee So Chow; Jia Le (LKK Auto)

Subject: OUR REF: SNM19D201513-SLB8992G-CBS-FW: Direct Settlement - Accident Involving SLB8992G (OI : CTI - TBA) AND SLB5228A (TP : LKK REF - CC6/CTI19005977/Uea3) on 03/04/2019

Dear Boon Sen,

Fya

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Tuesday, 6 August, 2019 10:21 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SLB8992G (OI : CTI - TBA) AND SLB5228A (TP : LKK REF - CC6/CTI19005977/Uea3) on 03/04/2019

Your ref : **TBA**

Our ref : CC6/CTI19005977/Uda3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLB 8992G(OI) & SLB 5228A(TP) ON 03/04/2019

We refer to the above matter.

The said chain collision involved 4 vehicles whereby our insured was the 2nd vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be on hold for the time being.

We seek your approval to offer Third Party repairer "**FASTECH AUTO PTE LTD**" at **\$7,317.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 25,925.57	\$ 6,955.00
2. Loss of Rental (3days x \$180.00)	\$ 540.00	\$ 360.00 (3days x \$120.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 26,467.57	<u>\$ 7,317.00</u>

**05 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Carlör Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 9 May 2019 2:09 PM

To: claimsdept@sg.cntaiping.com

Cc: Elaine Cheong; 'Chong Boon Sen'; Ong Chin Kiat; Asher Sng (LKKAuto); CS A Team; Admin A

Subject: RE: Direct Settlement - Accident Involving SLB8992G (OI : CTI - TBA) AND SLB5228A (TP : LKK REF - CC6/CTI19005977/Uea3) on 03/04/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLB 5228A

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 10 April, 2019 9:52 AM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: 'Elaine Cheong' <elaine.cheong@sg.cntaiping.com>; 'Chong Boon Sen' <boonsen.chong@sg.cntaiping.com>; 'Ong Chin Kiat' <chinkiat.ong@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLB8992G (OI : CTI - TBA) AND SLB5228A (TP : LKK REF - CC6/CTI19005977/Uea3) on 03/04/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLB 5228A at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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