## **FASTECH AUTO PTE LTD**

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date:

16.04.2019

China Taiping Insurance Singapore Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

### ACCIDENT INVOLVING VEHICLES : SLB 5228A / SLB 8992G AND OTHER ON 03.04.2019

We are the authorized repair workshop for the owner of motor vehicle no: SLB 5228A, which was involved in the captioned accident with your insured vehicle no: SLB 8992G. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cos	st of Re	pair (inc	lusive	of GST)
--------	----------	-----------	--------	---------

- 2) Loss of Rental
- 3) GIA Search Fee

\$ 7,495.00
\$ 2.00
\$ 540.00
\$ 6,955.00

We enclosed herewith the following documents to support the claims:

- a) Final Repair Invoice
- c) GIA Search Result
- e) GIA Report
- g) Insurance Certificate

- b) Car Rental Invoice / Agreement
- d) Letter of Authorisation, etc...
- f) I/C & Driving Licence
- h) Vehicle Registration Log Card

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC6/CTI19005977/Uda3

15 JULY 2019

CHIN KIN CHOI BLK 669B EDGEFIELD PLAINS

#04-666 SINGAPORE 822669

Dear Sir/Madam,

#### ACCIDENT INVOLVING SLB 8992G / SLB 5228A / OTHERS ON 03/04/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE Case Handler

DID: 6849 5792 FAX: 6741 4108

EMAIL: jiale@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

DATE : 03.04.2019	
ro : China Taiping Insurance (Singapore) Pte Ltd	
RE : ACCIDENT INVOLVING VEHICLE NO. SLB	5228A / SLB 89924
ALONG AYE THUS MCE.	1
ON 03 04 2019	
	7
I/We, MD Matiar Rahman	1
of (NRIC No./ROC No.) \$ 266 1353 A	
of Blk 733 Julong West Street 73 #03-28 Singap	ore 640733
owner of vehicle no. SLB 5228A in consideration of M/s	FASTECH AUTO
PTE LTD repairing my/our vehicle 31B 5228A at my/ou	r instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settle	
amount settled/payable by the Insurance Company and/or third par proceedings, if necessary, under my name, for the cost of repairs, or	
etc. and to their appointing solicitor to act for me/us in respect of t	
all claimed and/or settled shall belong to them absolutely.	
I/We further agree and undertake to indemnify them against the ab	ove-mentioned claim cost
which may arisen therewith.	
X	
Signature of Owner:	
Name of Owner : MD MATIAR RAHMAN	

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

## MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1624101802

Claim No : SNM19D201513C02/2

Claimant : MD MATIAR RAHMAN

Amount : \$\$7,317.00

DOLLARS SEVEN THOUSAND THREE HUNDRED SEVENTEEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLB 5228A Insured Vehicle No. : SLB 8992G

Date of Loss

: 03/04/2019

Place of Accident

: ALONG AYE TWRDS MCE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: CHIN KIN CHOI

Driver Name : CHIN KIN CHOI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

1) General Damages 2) Cost of Repair/Excess 3) Loss of Use/Rental/Earning 4) GIA/Police Reports/ Investigation Results/Search Foundation Reports/Expenses 5) Medical Reports/Expenses 6) Survey Fees/P.T. Fees 7) Cost including Disbursement	S\$ S\$ S\$ S\$ S\$ S\$ S\$	6,955.00 360.00 2.00
TOTAL	· · · S\$	7,317.00

Rahman Claimant Name:

NRIC No :

Signature

Date

# **TAX INVOICE**

## FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Tax Invoice: 21016

Date

:16.04.2019

Vehicle No

:SLB 5228A Make/Model : TOYOTA ISIS

Chassis/Eng# :

Accident Date : 03.04.2019

Claim No

Reference

:0419 -21016

Policy No

Amount

To proceed on lump sum repair

S\$

6500.00

E. & O. E.

Total: S\$

GST @ 7% : S\$

6500.00 455.00

Amount Due: S\$

6955.00

for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

# DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: MD MATIAR RAHMAN

Invoice : DCR-2019-04-06

Date: 06.04.2019

Agreement No: 20645 Payment Term: LOD

DESCRIPTION

AMOUNT

Rental charges for vehicle: SGZ 6121A ( 0419-21016 )

540.00

Rental Period from 03.04.2019 to 06.04.2019

E. & O. E.

Total \$ 540.00

LINA PANG

for Dynamic Car Rental

# Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

#### RENTAL TERMS AND CONDITIONS

No. 20645

MD Matias Kahman		REG. No. MAKE MODEL:				
		261214	DIESE		1/4 1/2 3/4	
			KM IN		06.04 2019	@ 4.24 pm
and the second			KM OUT		DATE & TIME OUT 03.04.2019 @	7.35pm.
			KM		TIME USED	1 33/111
			DRIVEN			
NAMED DRIVER						
OBIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE		HOURS	@S\$	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	3	DAYS	@ss 180.00	# 540.00
ADD NAMED DRIVER		The state of the s		WEEKS	@S\$	
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	M	ONTHS	@S\$	
	DATE OF ISSUE	PLACE OF ISSUE	BY INITIALLING, R		SUB-TOTAL	# 540.00
	SSPORT NO DATE OF ISSUE PLACE OF ISSUE		AGREES TO PAY ADD FEE FOR COLLISION DAMAGES		SUB-TOTAL	47 270.00
IMPORTANT NOTES: This vehicle is licenced to carry 0- No refund will be given for vehicle	4 passengers only.		WAIVER (C.D.W.)		TOTAL RENTAL	
No refund will be given for period	left in vehicle.	us loss of earnings while damaged vehicle			DELIVERY FEE	A area
Hirer is liable to pay all parking fe					COLLECTION FEE	
Vehicle return during office hour on No Service on Public Holiday and			X			
EXCESS:  "Sec I - Used in S'pore Only :SGD2000  "Sec II - Used in S'pore Only :SGD2000  "Sec I - Used Outside S'pore Only :SGD4000  "Sec II - Used Outside S'pore Only :SGD4000  W/screen Excess In S'pore: SGD100  W/screen Excess Outside S'pore: SGD200		PER DAY PER V	NEEK	PER MONTH \$		
		BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT				
ADDITIONAL CONDITIONS: * Geographical areas; Singapore * Driver must be:	& West Malaysia.		INSURANCE (P.A.I.)			
a) 18 years old and above;	s of driving license.		Y			
b) holding a valid relevant class of driving license.  Additional Own Damage Excess of S\$1,000 is applicable for any named/unnamed drivers who: a) age 22 to 23 years old; b) age 66 to 70 years old;		PER DAY PER S	WEEK	PER MONTH \$	1 m	
	year to less than 2 years in Sin	gapore on the relevant classes of driving	PREPAYMENT		TOTAL CHARGE	
a) is 18 years old to 21 years o		ned/unnamed drivers who:	CHECK		DEPOSIT	W 10 10
<ul> <li>b) is 71 years old and above ar</li> <li>c) with driving experience of less</li> </ul>	nd/or ss than 1 year on the relevant class	sses of driving license.	CASH			1000
		all expensive and important items to be sponsible for any reporting of such losses.		Lac -	NETT CHARGE	
* Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earning while damage vehicle is under repair.		RECEIPT NO.	philips.	NETT CHANGE		
Hirer is responsible for Additional \$4,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.		AMOUNT DUE / RE	FUND			
I HAVE READ THE TERMS	S AND CONDITIONS ON B					
			DAY OF	- 5		
SIGNED BY THE PARTIES	HERETO GN THE		The state of the s	X		
	4			11		
				1		
V			X	4	th)	



## GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

## Third Party Insurer Enquiry

Our Ref No:

GR-19-052322

Date of Request:

03/04/2019

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-48 AutoBay@Kaki Bukit Singapore 417883

Dear Sir/Madam,

**Enquiry Date** 

03/04/2019

nquiry By

Tang Kok Wee, Allan

Vehicle No.

SLB8992G

Accident Date

03/04/2019

**Enquiry Result** 

Linduity Result			
TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLB8992G	China Taiping Insurance (Singapore) Pte. Ltd.	26/04/2018-25/04/2019	6389 6111

Thank You.

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#### RECORDS MANAGEMENT CENTRE

## GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

## TAX INVOICE

Our Ref No:

GR-19-052322

Date of Request:

03/04/2019

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-48 AutoBay@Kaki Bukit Singapore 417883

Dear Sir/Madam,

**Enquiry Date** 

03/04/2019

nquiry By

Tang Kok Wee, Allan

Vehicle No.

SLB8992G

Accident Date

03/04/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque



#### Jia Le (LKK Auto)

From: Claims Dept of CTI <claimsdept@sq.cntaiping.com>

Sent: Tuesday, 24 September 2019 5:51 PM

To: Jia Le (LKK Auto); Admin A

**Cc:** Chong Boon Sen; Alfred Toh; Hsiao Tong (LKKAuto); Chee So Chow

Subject: RE: OUR REF: SNM19D201513-SLB8992G-CBS-FW: Direct Settlement - Accident

Involving SLB8992G AND SLB5228A (TP: LKK REF - CC6/CTI19005977/Uea3) on

03/04/2019

LKK REF - CC6/CTI19005977/Uea3 CTPIS REF - SNM19D201513C02/2(cbs)

Dear Jia Le

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$7,317.00.

We await your payment advice to enable Boon Sen to act accordingly.

#### **Best Regards**

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6183 FAX: (65) 6224 7478

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 Taiping SG

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From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

Sent: Tuesday, 24 September, 2019 4:29 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <booksen.chong@sg.cntaiping.com>;

Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D201513-SLB8992G-CBS-FW: Direct Settlement - Accident Involving SLB8992G (OI: CTI

- TBA) AND SLB5228A (TP: LKK REF - CC6/CTI19005977/Uea3) on 03/04/2019

Dear Boon Sen.

We refer to the below email dated on 06/08/2019.

Kindly let us have your approval/instruction as Third Party is chasing.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Wednesday, 18 September 2019 10:04 AM

To: Claims Dept of CTI; Chong Boon Sen; Alfred Toh; Chee So Chow

Subject: RE: OUR REF: SNM19D201513-SLB8992G-CBS-FW: Direct Settlement - Accident Involving SLB8992G (OI: CTI

- TBA) AND SLB5228A (TP: LKK REF - CC6/CTI19005977/Uea3) on 03/04/2019

Dear Boon Sen,

We refer to the below email dated on 06/08/2019.

Kindly let us have your approval/instruction as Third Party is chasing.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Friday, 13 September 2019 3:58 PM

To: Claims Dept of CTI; Chong Boon Sen; Alfred Toh; Chee So Chow

Subject: RE: OUR REF: SNM19D201513-SLB8992G-CBS-FW: Direct Settlement - Accident Involving SLB8992G (OI: CTI

- TBA) AND SLB5228A (TP: LKK REF - CC6/CTI19005977/Uea3) on 03/04/2019

Dear Sirs/Madam,

Kindly let us have your approval/instruction as Third Party is chasing.

Thank you.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

Sent: Tuesday, 6 August 2019 11:13 AM

**To:** Chong Boon Sen; Alfred Toh; Chee So Chow; Jia Le (LKK Auto)

Subject: OUR REF: SNM19D201513-SLB8992G-CBS-FW: Direct Settlement - Accident Involving SLB8992G (OI: CTI -

TBA) AND SLB5228A (TP: LKK REF - CC6/CTI19005977/Uea3) on 03/04/2019

Dear Boon Sen,

#### Fya

#### Regards,

#### Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

Sent: Tuesday, 6 August, 2019 10:21 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** Elaine Cheong <<u>elaine.cheong@sg.cntaiping.com</u>>; Chong Boon Sen <<u>boonsen.chong@sg.cntaiping.com</u>>; Alfred

Toh <a li>alfred.toh@sg.cntaiping.com</a>>

Subject: RE: Direct Settlement - Accident Involving SLB8992G (OI: CTI - TBA) AND SLB5228A (TP: LKK REF -

CC6/CTI19005977/Uea3) on 03/04/2019

Your ref: TBA

Our ref: CC6/CTI19005977/Uda3

Dear Sirs/Madam,

#### ACCIDENT INVOLVING SLB 8992G(OI) & SLB 5228A(TP) ON 03/04/2019

We refer to the above matter.

The said chain collision involved 4 vehicles whereby our insured was the 2<sup>nd</sup> vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be on hold for the time being.

We seek your approval to offer Third Party repairer "FASTECH AUTO PTE LTD" at \$7,317.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 25,925.57	\$ 6,955.00
2. Loss of Rental (3days x \$180.00)	\$ 540.00	\$ 360.00 (3days x \$120.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 26,467.57	<u>\$ 7,317.00</u>

<sup>\*\*05</sup> days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

#### For your approval/instruction please.

Best Regards,

Carlor Chan | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

**Sent:** Thursday, 9 May 2019 2:09 PM **To:** claimsdept@sg.cntaiping.com

Cc: Elaine Cheong; 'Chong Boon Sen'; Ong Chin Kiat; Asher Sng (LKKAuto); CS A Team; Admin A

Subject: RE: Direct Settlement - Accident Involving SLB8992G (OI: CTI - TBA) AND SLB5228A (TP: LKK REF -

CC6/CTI19005977/Uea3) on 03/04/2019

## 'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLB 5228A

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 10 April, 2019 9:52 AM

**To:** 'claimsdept@sg.cntaiping.com' < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>>

**Cc:** 'Elaine Cheong' < <a href="mailto:elaine.cheong@sg.cntaiping.com">elaine.cheong@sg.cntaiping.com</a>; 'Chong Boon Sen' < <a href="mailto:boonsen.chong@sg.cntaiping.com">boonsen.chong@sg.cntaiping.com</a>; 'CS A Team < <a href="mailto:cs-a@lkkauto.com">cs-a@lkkauto.com</a>; Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>; Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>;

Subject: Direct Settlement - Accident Involving SLB8992G (OI: CTI - TBA) AND SLB5228A (TP: LKK REF -

CC6/CTI19005977/Uea3) on 03/04/2019

#### **'WITHOUT PREJUDICE'**

#### SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLB 5228A at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### **LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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