Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Monday, 15 April 2019 4:04 PM **To:** claims@goldautoworks.com.sg

Subject: RE: Requesting for PRE-Repair survey for our client motor vehicle number JSQ8225

[External Confidential]

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards, Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message-----

From: claims@goldautoworks.com.sg [mailto:claims@goldautoworks.com.sg]

Sent: Wednesday, 3 April, 2019 10:33 AM

To: GERALD POH WEE BIN

Subject: Re: Requesting for PRE-Repair survey for our client motor vehicle number JSQ8225 [External Confidential]

Hi GERALD,

We would like to choose KENNETH KONG.

Please assist.

THANKS & REGARDS, SIMON TAN GOLD AUTOWORKS PTE LTD 8199-9149

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On 2019-04-03 10:17, GERALD POH WEE BIN wrote:
> Lonpac External - Confidential
> WITHOUT PREJUDICE
> Our Ref: 18/19/19/VC00/021619
> Dear Simon,
> Please see attached and revert.
> Best Regards
> Gerald Poh
> Senior Claims Executive | Lonpac Insurance Bhd
> 300 Beach Road, #17-04/07 The Concourse, Singapore 199555
> Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706
> Lonpac External - Confidential data is for use by authorised external
> parties only.
> -----Original Message-----
> From: claims@goldautoworks.com.sg [mailto:claims@goldautoworks.com.sg]
> Sent: Tuesday, 2 April, 2019 7:46 PM
> To: MT_Claim_SG
> Subject: Requesting for PRE-Repair survey for our client motor vehicle
> number JSQ8225
> ATTENTION MOTOR CLAIM DEPARTMENT
> Dear Sir/Mdm,
>
> Accident involving JSQ8225 & YK5323G AT 48 TOH GUAN ROAD,
> ENTERPRISE HUB infront unit #01-119 ON 1/04/2019; 13:35HRS
>
> 1. As a result of the accident, our client motor vehicle JSQ8225 has
> been damaged. Before our client proceed to repair the
    damaged vehicle, please let us know within 2 WORKING DAYS of your
> receipt of this notice whether you would like to
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- > conduct a PRE- REPAIR SURVEY of the vehicle. If we do not receive
- > any reply from you within the stipulated timeline,

>

> our client shall proceed to repair the vehicle without further > reference to you.

>

- > 2. Please arrange PRE-REPAIR SURVEY at 48,TOH GUAN RD EAST, ENTERPRISE
- > HUB #01-119 S(608586)

>

- > THANKS & REGARDS,
- > SIMON TAN
- > GOLD AUTOWORKS PTE LTD
- > 8199-9149

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This email has been checked for viruses by AVG. https://www.avg.com