

Region

INSURANCE OWNER

Orig 11

CC 4 / LPC1900

5974, R11/11/12

LKK

IDAC

Surveyor

MK5

DOI

ASSIGNMENT

12/4/2019

Date / Time

11/4/19

Registered in Merimen

Pre-assign / CCU / FTE



Insured Vehicle No.

GBF 74256

Name of Insured

BCK SHEN CONSTRUCTION & TRADING PH

Insured Tel No.

HP:

Excess Sec II : \$5

D.O.A :

7/4/19

Is driver the owner?

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age

HEO SHY ANON

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability :

%

Final ? Yes / No

Sx accident

INSRS:
WSP:
Tel:
Liability:
RMKS:

volkswagen

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

Sx accident

GBF 74256 - F

TP video footage in, OJD reviewing and collated into
e-mail. Liability Clean / V.P. / Police / GBF 74256
pending finalise OK
Pending LOP

09.09.19 FILE PASSED TO TYPED TO PROCEED REPORT.

* PENDING LOP WITH LONDON.

STAGE

DATE / PIC

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup)

Call OI

After call 1st to OI

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI

Authorisation To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA

Medical Bill

PIR

Mandate/Reject Instruction

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

11/4/2019

Sent By:

LSP

FINALIZATION

Date/Time:

Confirm with

Confirm by: MK5

Repair Cost:

PSP

555,999.50

(9 days) Reduction:

5%

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time:

11-10-19

Confirm with MK5

Email ☒ Call ☐

Final Liability:

4

100

(Agreed / Assessed) BOLA S/N No.:

N/A

Repair Cost:

actual

555,357.53

Loss of Rental (LOR):

\$5

1 day(s)

Loss of Use (LOU):

\$5

600.00 (5.60 x 10 days)

Loss of Income (LOI):

\$5

(5 x 8 days)

LOR only ☐LOU only ☒LOR + LOU ☐LOR + LO ☐

[Tick only one]

GIA/LTA Search

\$5

2.00

Medical:

\$5

Disbursement:

\$5

(e.g. Tow / Independent)

Legal Cost:

\$5

Total:

\$5

6,959.50

Global Sum \$5:

FINAL PAYMENT

Date/Time:

11-10-19

Confirm with: MK5

Email ☒ Call ☐

Payee 1:

555,999.50

Name 1:

VOLKSWAGEN CENTRE SINGAPORE

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: 450

4) Survey fee: 450

5) Survey fee: 450

6) Survey fee: 450

7) Survey fee: 450

8) Survey fee: 450

9) Survey fee: 450

10) Survey fee: 450

11) Survey fee: 450

12) Survey fee: 450

13) Survey fee: 450

14) Survey fee: 450

15) Survey fee: 450

16) Survey fee: 450

17) Survey fee: 450

18) Survey fee: 450

19) Survey fee: 450

20) Survey fee: 450

Barry

Jame

REF: HPC

6103E

ASSIGNMENT

From

Date

12/4/2019

Veh No:

SX 9999H

Yr Reg: 2014 / Jun

Estimated Cost:

Type: ☒ M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To Inspect Vehicle No:

SX 9999H

Make:

Volkswagen Jetta 1.4

c.c. 1390

at Workshop n/s

Volkswagen

Colour:

Red

A/C: Insured / Std / NI / NA

of

247 Alexandra Road

Sp. Reading

50765

T/Radio: Insured / Std / NI / NA

Insured

Eng/No:

Policy No.

C/No:

WVN22216 ZEM027470

Claims No.

Gen. Cond: Good / ☒ Fair / Poor / Burnt

Sum Insured:

Excess:

Steering: ☒ Order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: ☒ Order / Jammed / Leaked / Burnt or

Make of Veh:

10cm

Mod: Nil / ☒ S/Rim / STD A/Rim or

(Policy Condition)

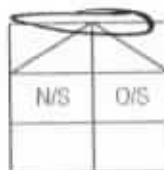
Tyre Size:

F:

205/55R16

R:

Remark: The veh had commenced its repair at the time of inspection.

BS / DUN / EXNOVA / ☒ GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Bal. or Market Value:

46k

Front

Rear

IDAC Accident Rpt:

Consistent? : Yes or No

R/Bal.

mm

R/Bal.

mm

GIA / PR Seen:

Consistent? : Yes or No

L/Bal.

mm

L/Bal.

mm

Est. Repairs:

8

days

Res: Yes or No

D.O.A.

02/04/19

D.O.I.

12/04/19

Lum. Sum:

-

%

3 Val.: Yes or No

Survey held at

ALEXANDRA RD

CA / REV / REP. / 24 HRS up

Des. of Damages: ☒ Fr / Rear / O/S / N/S / U/C / Rooftop or

Vehicle: IN / OUT

Date:

Person Contacted:

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

P/R: 95941.62 (850.77205 56%)

Date/Time, File Pass to?

☐

: Preli. Report

Days Of Repair:

1)

☐

: Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

2)

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$

Survey Fee:

Transportation:

) : S + P, 50

) Photos

) Others

TOTAL



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 URAVE L 802-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/LPC19005974/R1fb3

Date: 16.04.2019

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SX9999H

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 12.04.2019 at the premises of M/s Volkswagen Centre Singapore and have the following to report:-

Workshop Estimate Amount	: S\$	13,653.67
Revised Estimate Amount	: S\$	8,632.30
"Check" Items Amount	: S\$	2,581.37
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:
The vehicle sustained damages at the
Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 8 days

Yours faithfully,

MOHD. RASUL
Licensed Appraiser

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	6103E

Vehicle No.:	SX9999H
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Apr 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	JETTA 1.4 TSI AT 1622G5
Primary Colour:	Red
Manufacturing Year:	2013
Engine No.:	CAXE18269
Chassis No.:	WVWZZZ16ZEM027470
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$19,051.00
Original Registration Date:	12 Jun 2014
First Registration Date:	12 Jun 2014
Transfer Count:	0
Actual ARF Paid:	\$9,051.00

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	11 Jun 2024
PARF Rebate Amount:	\$6,788.00

COE Expiry Date:	11 Jun 2024
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$63,190.00
COE Rebate Amount:	\$32,569.00
Total Rebate Amount:	\$39,357.00

OK

$$\begin{array}{r} 46,000 \\ 39,357 \\ \hline 6643 \end{array}$$

VOLKSWAGEN CENTRE SINGAPORE

Tuas Avenue
639176 Singapore
Biz. Reg. No. 199101494Z
GST No. M200989052



Quotation

Non-binding - Preview

Page 1/2

Company
Longco Insurance BHD
101 Thomson Road
307591 Singapore

Customer data
Mr
NG
YEW CHOON MARVIN
13 DOVER CLOSE EAST
130013 Singapore

Document no
Document date 03-04-2019
Customer no 5211043801
Customer GST-ID
Dealer 39999
Job order number 201900000001
Job order date 03-04-2019
Service Advisor MEI KWAN KONG

License plate	Model code	First registration	VIN	Model	Mileage
SX9999H	1622G5		WWWZZZ16ZEM027470	Jetta TSI Trend 90 D7F	47.982

Position no	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST	
5C6807217	GRU Cover	1	pcs	510.40	581.30	#1	510.40	546.13
5C6807685	BUMPER COVER FRT	1	pcs	19.71		#1	19.71	21.06
5C6805703D	Plastic Foam	1	pcs	101.32	52.69	#1	101.32	108.41
5C6807109C	Guide	1	pcs	634.44		#1	634.44	678.85
5C6807109C	BUMPER CENTRE GUIDE	1	pcs	634.44		#1	634.44	678.85
5C6807243A	Bumper Bracket	1	pcs	99.60		#1	99.60	106.67
5C6807243A	BUMPER FRT REINFORCEMENT	1	pcs	99.60		#1	99.60	106.67
5C6807243A	Foam Insert	1	pcs	99.60		#1	99.60	106.67
5C6807243A	BUMPER R FOAM INSERT LH	1	pcs	99.60		#1	99.60	106.67
5C6807243A	Foam Insert	1	pcs	99.60		#1	99.60	106.67
5C6807243A	BUMPER FOAM INSERT RH	1	pcs	99.60		#1	99.60	106.67
5C6823031C	Hood	1	pcs	592.00	590.83	#1	592.00	633.44
5C6823509C	Latch	1	pcs	78.40		#1	78.40	83.86
5C6823301	Flap Hinge	1	pcs	115.54		#1	115.54	123.63
5C6823302	BONNET HINGE LH	1	pcs	52.80		#1	52.80	56.56
5C6823302	Hinge	1	pcs	52.80		#1	52.80	56.56
5C6823302	BONNET HINGE RH	1	pcs	52.80		#1	52.80	56.56
5C6853651	Radiator Grille Sabin Bla	1	pcs	449.90	333.75	#1	449.90	681.31
5C6805931	Cross Support	1	pcs	37.32		#1	37.32	39.93
5C6805932	HEADLAMP BRACE LH	1	pcs	37.32		#1	37.32	39.93
5C6805932	Cross Support	1	pcs	37.32		#1	37.32	39.93
5C6805932	HEADLAMP BRACE RH	1	pcs	37.32		#1	37.32	39.93
5C6805680D	Carrier	1	pcs	440.00	585.45	#1	440.00	470.80
5C6841005	LOCK CARRIER	1	pcs	652.57		#1	652.57	698.25
5C6841005	Twin Halogen Headlamps	1	pcs	652.57		#1	652.57	698.25
5C6841005	HEADLAMP LH	1	pcs	652.57		#1	652.57	698.25
5C6841005	Twin Halogen Headlamps	1	pcs	652.57		#1	652.57	698.25
5C6841005	HEADLAMP RH	1	pcs	652.57		#1	652.57	698.25
5C6841005	FRONT NUMBER PLATE	1	pcs	80.00	56.00	#1	80.00	85.80
5C6841005	Supply of Registration Plate	1	pcs	80.00	56.00	#1	80.00	85.80
5C6841005	LABOUR	1	pcs	80.00	56.00	#1	80.00	85.80
5C6841005	SPRAY PAINTING	1	pcs	80.00	56.00	#1	80.00	85.80
5C6841005	Diagnostic and Programming	1	pcs	480.00	240	#1	480.00	513.60
5C6841005	Fix Diagnostic and Programming	1	pcs	480.00	240	#1	480.00	513.60
5C6841005	Check Short Circuit / Harness Repair	1	pcs	280.00	140	#1	280.00	299.60
5C6841005	Chassis Repair and Short Circuit Check	1	pcs	280.00	140	#1	280.00	299.60

Quotation valid till 2019-04-10

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1		13,653.67	7%	955.76	13,653.67	14,609.43
Total		13,653.67		955.76	13,653.67	14,609.43

(A) LICENSE PLATE BRACKET 50.11
(A) RIVET 1.65
(A) SUPPORT FOR OIL CHECK 43.44

VOLKSWAGEN CENTRE SINGAPORE

Tuas Avenue
639176 Singapore
Biz. Reg. No. 199101464Z
GST No. M330685052



Quotation
Non-binding Preview

Page 2/2
Document no.
Document date 03-04-2019
Customer no. 521104340
Customer GST-ID
Dealer 39999
Job order number 201900007471
Job order date 03-04-2019
Service Advisor MEI KWAN KONG

Company
Longac Insurance Bhd
101 Thomson Road
307591 Singapore

Customer data
Mr
NG
YEW CHOON MARVIN
13 DOVER CLOSE EAST
130013 Singapore

License plate	Model code	First registration	VIN	Model	Mileage
SX9999H	1622GS		WVWZZZ16ZEM027470	Jetta TSI Trend 96 DTS	47 962

Customer

Service Advisor

— VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions) —

LISC Auto Consultants hence notify the Repairer of the following:

- To resurvey before spray painting
- To disclose damaged part(s) during resurvey
- Rate agreed and subject to confirmation
- When survey is on a "Without Prejudice" basis
- No kind of moving effort(s) is allowed
- Supply materials must be resurveyed and subject to final approval from Insurance Company

As recommended by Insurer

Signature

Date

Resue
Hp 90010068
8 days
12/04/19 @ 1050
Resue before paid

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

Tax invoice

Preview

Page 1/2

Company
Lonpac Insurance BHD
101 Thomson Road
#18-01 United Square
Singapore 307591

Customer Details:
Mr
NG
YEW CHOON MARVIN
13 DOVER CLOSE EAST
#15-210
Singapore 130013

Document no.
Document date 27-05-2019
Customer no. 5211043801
Customer GST-ID
Dealer 39999
Job order number 2019000243/ 1
Job order date 17-04-2019
Service Advisor MEI KWAN KONG

License plate	Model code	First registration	VIN	Model	Mileage
SX9999H	1622G5	12-06-2014	WVWZZZ16ZEM027470	Jetta TSI Trend 90 D7F	47,982

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5C8807217D GRU	Cover For Bumper Primed xr-060519	1	pcs.	1,129.42	48.00% #1	587.30	628.41
5C8823031E	Hood xr-060519	1	pcs.	1,136.21	48.00% #1	590.83	632.19
5C8853651 QWA	Radiator Grille Satin Bla cd-070519	1	pcs.	449.90	48.00% #1	233.95	250.33
5C8805588Q	Lock Carrier With Mountin xr-060519	1	pcs.	1,122.41	48.00% #1	583.65	624.51
5C8805706D	Guide BUMPER CENTRE GUIDE*XR-140519	1	pcs.	101.32	48.00% #1	52.69	56.38
5C8807287 9B9	License Plate Bracket Sat XR-140519	1	pcs.	100.21	48.00% #1	52.11	55.76
N 0385491	Rivet XR-140519	6	pcs.	0.53	48.00% #1	1.65	1.77
5C8805567	Support For Lock Carrier XR-140519	1	pcs.	83.54	48.00% #1	43.44	46.48
	FRONT NUMBER PLATE	1	pcs.	80.00	30.00% #1	56.00	59.92
	LABOUR	4	pcs.	800.00	30.00% #1	2,240.00	2,396.80
	SPRAY PAINTING	2	pcs.	800.00	30.00% #1	1,120.00	1,198.40
	Diagnostic and Programming	1	pcs.	480.00	50.00% #1	240.00	256.80
	Check Short Circuit / Harness Repair	1	pcs.	280.00	50.00% #1	140.00	149.80
	DIRECT SETTLEMENT AGAINST LONPAC DOA: 2.4.19 TP VEH: GBF7425G REPAIR LIMIT \$5K						

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1		5,941.62	3,824.57	7%	415.91	3,824.57	5,941.62	6,357.53
Total		5,941.62	3,824.57		415.91	3,824.57	5,941.62	6,357.53

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises, we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200955052



Tax Invoice Preview

Page 2/2

Document no.	
Document date	27-05-2019
Customer no.	5211043801
Customer GST-ID	
Dealer	39999
Job order number	2019000243/ 1
Job order date	17-04-2019
Service Advisor	MEI KWAN KONG

License plate	Model code	First registration	VIN	Model	Mileage
SX9999H	1622G5	12-06-2014	WVWZZZ16ZEM027470	Jetta TSi Trend 90 D7F	47,982

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions). —

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd. Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2526214002, Swift Code: DEUT33SG, Please indicate Customer Number (eg: 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

VOLKSWAGEN CENTRE SINGAPORE

Tuas Avenue
639176 Singapore
Biz Reg No: 199101494Z
GST No: M200985052



Quotation

Non binding - Preview

Page 1/2

Document no
Document date 03-04-2019
Customer no 5211043801
Customer GST-ID
Dealer 39999
Job order number 2019000074/ 1
Job order date 03-04-2019
Service Advisor MEI KWAN KONG

Company
Lonpac Insurance BHD
101 Thomson Road
307591 Singapore

Customer data
Mr
NG
YEW CHOON MARVIN
13 DOVER CLOSE EAST
130013 Singapore

License plate SX9999H	Model code 1622G5	First registration	VIN WWWZZZ16ZEM027470	Model Jetta TSI Trend 90 D7F	Mileage 47,982
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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5C6807217 GRU	Cover BUMPER COVER FRT <i>76/</i>	1	pcs	510.40	#1	510.40	546.13
5C6807665	Plastic Foam ?	1	pcs	19.71	#1	19.71	21.09
5C6805706D	Guide ? BUMPER CENTRE GUIDE ?	1	pcs	101.32	#1	101.32	108.41
5C6807109C	Bumper Bracket ? BUMPER FRT REINFORCEMENT ?	1	pcs	634.44	#1	634.44	678.85
5C6807248A	Foam Insert ? BUMPER FOAM INSERT LH ?	1	pcs	99.69	#1	99.69	106.67
5C6807248B	Foam Insert ? BUMPER FOAM INSERT RH ?	1	pcs	99.69	#1	99.69	106.67
5C6823031C	Hood <i>54/</i>	1	pcs	592.00	#1	592.00	633.44
5C8823509C	Latch ?	1	pcs	78.40	#1	78.40	83.89
5C6823301	Flap Hinge ? BONNET HINGE LH ?	1	pcs	115.54	#1	115.54	123.63
5C6823302	Hinge ? BONNET HINGE RH ?	1	pcs	52.80	#1	52.80	56.50
5C6853651 QWA	Radiator Grille Satin Bla <i>can/</i>	1	pcs	449.90	#1	449.90	481.39
5C6805931	Cross Support ? HEADLAMP BRACE LH ?	1	pcs	37.32	#1	37.32	39.93
5C6805932	Cross Support ? HEADLAMP BRACE RH ?	1	pcs	37.32	#1	37.32	39.93
5C6805588D	Carrier ? LOCK CARRIER <i>can/</i>	1	pcs	440.00	#1	440.00	470.80
5C8941005	Twin Halogen Headlamps ? HEADLAMP LH ?	1	pcs	652.57	#1	652.57	698.25
5C8941006	Twin Halogen Headlamps ? HEADLAMP RH ?	1	pcs	652.57	#1	652.57	698.25
	FRONT NUMBER PLATE <i>54/</i>	1	pcs	80.00	#1	80.00	85.60
	Supply of Registration Plate						
	LABOUR	6	pcs	840.00	#1 <i>1600 x 200</i>	5,040.00	5,392.80
	SPRAY PAINTING	4	pcs	800.00	#1 <i>1600</i>	3,200.00	3,424.00
	Diagnostic and Programming	1	pcs	480.00	#1	480.00	513.60
	For Diagnostic and Programming						
	Check Short Circuit / Harness Repair	1	pcs	280.00	#1	280.00	299.60
	Harness Repair and Short Circuit Check						

Quotation valid till 2019-04-10

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1		13,653.67	7%	955.76	13,653.67	14,609.43
Total		13,653.67		955.76	13,653.67	14,609.43

VOLKSWAGEN CENTRE SINGAPORE

Tuas Avenue
639176 Singapore
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Page 2/2

Document no.	
Document date	03-04-2019
Customer no.	5211043801
Customer GST-ID	
Dealer	39999
Job order number	2019000074/ 1
Job order date	03-04-2019
Service Advisor	MEI KWAN KONG

Company
Lonpac Insurance BHD
101 Thomson Road
307591 Singapore

Customer data
Mr
NG
YEW CHOON MARVIN
13 DOVER CLOSE EAST
130013 Singapore

License plate	Model code	First registration	VIN	Model	Mileage
SX9999H	1622G5		WWWZZZ16ZEM027470	Jetta TSI Trend 90 D7F	47,982

Customer

Service Advisor

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions) -----

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:
Signature:
Date:

Resue
Hp 90010068
8 days
12/04/19 @ 1050
Repair before paint

Nivitha (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 3 April 2019 11:57 AM
To: Admin-D (LKKAuto); assignments@lkkauto.com
Cc: MT_Claim_SG
Subject: Our Ref: 19/19/19/VC05/021616 [External General]
Attachments: 21616 PRS.pdf

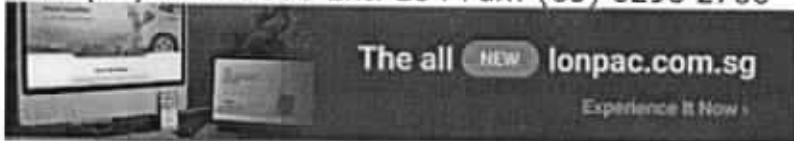
12.17pm @ 3/4/19
Meiy
vNI

Lonpac External - General

Dear Nivitha

Please see attached and arrange survey.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

Fax: 62962706

Volkswagen Centre Singapore

Biz Reg. No. S31030698
GST No. M20096505-2

AXA (PREMIUM) (10/10/19)

Letter of Claims
Request for direct settlement.

We are submitting a claim on behalf of our customer YEW Choon MARVIN NG
NRIC 87106103E insured of vehicle SX 9999H against
your insured vehicle number GBF 7425G (LONGPAC)
On the accident dated on 2-4-19 (ddmmyyy) along HOLLAND DRIVE
MARLEY CARPARK.

Dated this 02 APR 2019
(day) of _____ (month) 2019.

Charmaine Kong
Volkswagen Group Singapore
Accident Claims Dept.
charmaine.kong@vw.com.sg
DID : 63057176/ 63057299
HP: 92361399

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Monday, 8 April 2019 1:25 PM
To: Kong, Charmaine (VWG Singapore)
Cc: Goh, Edmund (VWG Singapore); Wong, Mei (VWG Singapore); Admin A; assignments
Subject: RE: SX 9999H / GBF 7425G ; TP ; WP ; LPC ; D.O.A : 02/04/2019
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/LPC19005974/fb3
Your Ref: SX 9999H

Dear Sir/Madam,

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

In the meantime, kindly arrange TP survey ASAP.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.



DISCHARGE VOUCHER

I / We YEW CHON MARVIN NH (Passport No. S7106103E) the
owner of vehicle number SX99994 hereby accept from
_____ (Insurance Company) the sum of
_____ (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SX99994 & GF 47256 along HOLLAND DRIVE MARKET CARPARK
on 02/04/2019.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to
_____.

Dated this on 21/05/2019 (DD/MM/YYYY)

(Signature of owner / Company stamp)

Name : YEW CHON MARVIN NH

NRIC No. : S7106103E

Date : 21/05/2019



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
LONPAC INSURANCE BHD		Ref : CC4/LPC19005974/R1eb3n2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 30-10-2019	
		Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM			
	Insured Veh.	Veh. Inspected	GBF 7425G SX 9999H
	Policy No.	Coverage (\$)	Z19VC05001575 0.00
	Claim No.	Excess (\$)	19/19/19/VC05/021616 0.00
	Assign From	Assign Date	ONG LI LI 03/04/2019
2. Vehicle Particulars & Condition			
	Make & Model	c.c	VOLKSWAGEN JETTA 1.4 1390
	Engine No.	Year of Reg.	HIDDEN 2014
	Chassis No.	Colour	WVWZZZ16ZEM027470 RED
	Odometer	Steering	50765 IN ORDER
	Brakes	Modification	IN ORDER SPORTS RIM
	General		FAIR
3. Conditions of Tyres			
		Size	Make
	R/H Front Tyre	205/55 R16	GOODYEAR
	L/H Front Tyre	205/55 R16	GOODYEAR
	R/H Rear Tyre	205/55 R16	GOODYEAR
	L/H Rear Tyre	205/55 R16	GOODYEAR
			Balance
			6 mm
			6 mm
			6 mm
			6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION.			
DAMAGES SEE DETAILS.			
5. General Information			
	Accident Date	Inspection Date	02/04/2019 12/04/2019
	Survey held at VOLKSWAGEN CENTRE SINGAPORE		
	247 ALEXANDRA ROAD		
	SINGAPORE 159934		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.			
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		8 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SX 9999H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BUMPER COVER FRT (SN)	DEFORMED	587.30	587.30
1	PLASTIC FOAM (SN)	NOT NECESSARY	19.71	-
1	BUMPER CENTRE GUIDE (SN)	CUT	101.32	52.69
1	BUMPER FRT REINFORCEMENT (SN)	SERVICEABLE	634.44	-
1	BUMPER FOAM INSERT LH (SN)	NOT NECESSARY	99.69	-
1	BUMPER FOAM INSERT RH (SN)	NOT NECESSARY	99.69	-
1	HOOD (SN)	BENT	592.00	590.83
1	LATCH (SN)	SERVICEABLE	78.40	-
1	BONNET HINGE LH (SN)	SERVICEABLE	115.54	-
1	BONNET HINGE RH (SN)	SERVICEABLE	52.80	-
1	RADIATOR GRILLE SATIN BLA (SN)	CRACKED	449.90	233.95
1	HEADLAMP BRACE LH (SN)	SERVICEABLE	37.32	-
1	HEADLAMP BRACE RH (SN)	SERVICEABLE	37.32	-
1	LOCK CARRIER (SN)	CRACKED	583.65	583.65
1	HEADLAMP LH (SN)	SERVICEABLE	652.57	-
1	HEADLAMP RH (SN)	SERVICEABLE	652.57	-
1	FRONT NUMBER PLATE (SN)	SCRATCHED	80.00	56.00
1	LICENSE PLATE BRACKET SAT (SN)(ADDITIONAL)	NECESSARY	52.11	52.11
6	RIVET (SN)(ADDITIONAL)	NECESSARY	1.65	1.65
1	SUPPORT FOR LOCK CARRIER (SN)(ADDITIONAL)	NECESSARY	43.44	43.44
			4,971.42	2,201.62
LABOUR				
	LABOUR .		5,040.00	2,240.00
	SPRAY PAINTING .		3,200.00	1,120.00
	DIAGNOSTIC AND PROGRAMMING.		480.00	240.00
	CHECK SHORT CIRCUIT /HARNESS REPAIR.		280.00	140.00
			9,000.00	3,740.00
GRAND TOTAL			13,971.42	5,941.62
RECOMMENDED COST OF REPAIRS				5,941.62



Report Ref No. CC4/LPC19005974/R1eb3n2

A handwritten signature in black ink, appearing to read 'MRB'.

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

A handwritten signature in black ink, appearing to read 'HO LEONG CHUAN'.

HO LEONG CHUAN

Automotive Assessor

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