

## Jia Le (LKK Auto)

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, 30 July 2019 12:37 PM  
**To:** Jia Le (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Our Ref: 19/19/19/VC00/021623 Accident involving SLE3403H & GX7304T ( Your Insured ) on 03/04/2019 - PLEASE ARRANGE TP SURVEY [External Confidential]

### Lonpac External - Confidential

Dear Jia Le,

Kindly proceed as proposed.

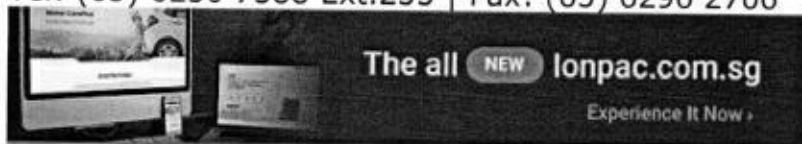
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]  
**Sent:** Thursday, 25 July, 2019 4:18 PM  
**To:** MT\_Claim\_SG  
**Subject:** RE: Our Ref: 19/19/19/VC00/021623 Accident involving SLE3403H & GX7304T ( Your Insured ) on 03/04/2019 - PLEASE ARRANGE TP SURVEY [External General]

Lonpac Ref: **19/19/19/VC00/021623**

LKK Ref: CC4/LPC19005973/Epb3s2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 05/04/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**VERMOGEN ACE PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$19,708.54	\$ 3,424.00
2. Loss of Use (7days x \$100.00)	\$ 700.00	\$ 700.00(7days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00

Total	\$20,410.54	\$ 4,126.00
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\*\*05days recommendation for repair + 1PRS + 1Sun = 7days

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Best Regards,

**Carlor Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)

**Sent:** Friday, 5 April 2019 3:27 PM

**To:** 'ONG LI LI' <[long@lonpac.com](mailto:long@lonpac.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Our Ref: 19/19/19/VC00/021623 Accident involving SLE3403H & GX7304T ( Your Insured ) on 03/04/2019 - PLEASE ARRANGE TP SURVEY [External General]

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLE 3403H at M/s Vermogen Ace Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 4 April 2019 9:39 AM

**To:** 'ONG LI LI' <[long@lonpac.com](mailto:long@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our Ref: 19/19/19/VC00/021623 Accident involving SLE3403H & GX7304T ( Your Insured ) on 03/04/2019 - PLEASE ARRANGE TP SURVEY [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Wednesday, 3 April 2019 5:45 PM

**To:** Pila Ng <[pila@vermogen-group.com](mailto:pila@vermogen-group.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Minoko Chan <[minoko@vermogen-group.com](mailto:minoko@vermogen-group.com)>; Glorioso Eric Paul Patambang <[eric.g@vermogen-group.com](mailto:eric.g@vermogen-group.com)>; Tejano Exequiel Dawal <[ezel.t@vermogen-group.com](mailto:ezel.t@vermogen-group.com)>; Baldoz Juan Paulo Bongon <[paulo.b@vermogen-group.com](mailto:paulo.b@vermogen-group.com)>; Edmond Lim <[edmond@vermogen-group.com](mailto:edmond@vermogen-group.com)>; Yira Rahman <[yira@vermogen-group.com](mailto:yira@vermogen-group.com)>

**Subject:** RE: Our Ref: 19/19/19/VC00/021623 Accident involving SLE3403H & GX7304T ( Your Insured ) on 03/04/2019 - PLEASE ARRANGE TP SURVEY [External General]

## Lonpac External - General

Without Prejudice

Dear Pila

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Nivitha

FYA

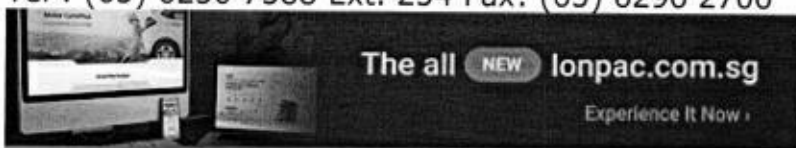
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

**From:** Pila Ng [<mailto:pila@vermogen-group.com>]

**Sent:** Wednesday, 3 April, 2019 3:46 PM

**To:** MT\_Claim\_SG; GERALD POH WEE BIN

**Cc:** Minoko Chan; Glorioso Eric Paul Patambang; Tezano Exequiel Dawal; Baldoz Juan Paulo Bongon; Edmond Lim; Yira Rahman

**Subject:** Accident involving SLE3403H & GX7304T ( Your Insured ) on 03/04/2019 - PLEASE ARRANGE TP SURVEY

Dear officer in-charge,

Refer to above attachment kindly arrange our client's vehicle for pre-repair survey at **Vermogen Ace Pte Ltd** here at **6 Benoi Sector**.

**\*VEHICLE IN WORKSHOP\***

Beside, we would like to check for the liability on this matter.

Kindly check & revert to us as soon as possible.

Thanks & regards,

Pila

**Vermogen Ace Pte Ltd**

1 Bukit Batok Crescent

#05-23 Wcega Plaza

Singapore 658064

Tel: 6358 3031

Fax: 6694 4929

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This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)



**Vermogen ACE Pte Ltd**

1 Bukit Batok Crescent  
#05-23 Wcega Plaza  
Singapore 658064  
Co. Reg No.: 201606023C GST Reg No.: 201606023C  
Tel: 6694 4919 Fax: 6694 4929  
Email: vermogenace@gmail.com

Yr Ref : XD6262R

Our Ref : SLE3403H

10 APRIL 2019

Without Prejudice

Attn: Motor Claim Dept

**LONPAC INSURANCE BHD**

100 Beach Road  
#19-00 Shaw Tower  
Singapore 189702

Dear Sir/Mdm,

**Accident involving SLE3403H & GX7304T on 03/04/2019 12:15 hrs at along BUKIT BATOK EAST AVE 5.**

We refer to the above said accident.

As instructed, we are claiming the following as stated below:-

1. Cost of repair	\$	3,424.00
2. Loss of use (\$100 x 7 days)	\$	700.00
3. GIA search fee	\$	2.00
<b>Total</b>	<b>\$</b>	<b>4,126.00</b>

We enclosed herewith relevant document as stated below:-

1. Accident report
2. Final Repair Bill
3. Letter of authority
4. GIA search receipt

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thank you.

Best Regards,



Ezel Tejano (Claim dept)

Vermogen ACE PTE LTD

Tel : 6358 3031 Fax: 6694 4929

Email: [ezel.t@vermogen-group.com](mailto:ezel.t@vermogen-group.com)



Vermogen ACE Pte Ltd  
1 BUKIT BATOK CRESCENT #05-23 WCEGA PLAZA 5(658064)  
TEL : 6694 4919 FAX : 6694 4929  
Email : vermogenace@gmail.com  
REG No : 201606023C

### LETTER OF AUTHORITY & INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SLE3403H & GX7304T  
ALONG BUKIT BATOK EAST AVE 5 ON  
3RD APRIL 2019 @ 1215HRS.

I/We LCRF PTE LTD UEN/NRIC NO. 201624597K Owner of Vehicle No. SLE3403H, hereby authorise M/S Vermogen ACE Pte Ltd to commence repairs to my vehicle and to forward the claim for damages sustained in the above accident to the third party driver and /or his employer and /or the vehicle owner and /or the insurer concerned. I/We agree that in consideration of you giving up your repairer's lien, I/We agree to assign the whole proceeds of my/our third party claim to you and if applicable, our solicitors (to be appointed by you on my /our behalf) shall accept this as my /our irrevocable authority to pay the amount compensated direct to you after deduction of their costs on a solicitor & client basis. I/We undertake to co-operate fully with you and our solicitors to see the claim to a successful conclusion.

If third party driver and and/or his employer and/or the vehicle owner and/or insurer reject liability, I/We will fully be responsible for the repair costs and other incidentals.

I/We also authorise you to sign all discharge vouchers/indemnity forms and all necessary paper in connection with the above claim in my/our absence.

I/We authorise you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.

I/we undertake to inform you and/or the solicitors appointed by you on my/our behalf in the event of the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you.

My/our vehicle is repaired by the repairer on my/our will without any inducement, threat and/or promise.

In the event that the repairer is compelled to enforce this undertaking, I/We agree that I/shall pay for the legal costs incurred by the repairer on a solicitor and client's full indemnity basis.

Owner Signature  
(Company Stamp if applicable)

TO:

Dear Sirs,

CLAIMANT:

ACCIDENT INVOLVING SLE3403H and GX7304T on 3<sup>RD</sup> APR 2019 At 1215HRS

I/WE LCRF PTE LTD, am/are the registered Owner of Vehicle No. SLE3403H.

Please note that I have assigned all compensation monies due -to me/us in the above said accident to **Vermogen ACE Pte Ltd**.

I/We, hereby authorize you to release all compensation monies pertaining to the above said accident to **Vermogen ACE Pte Ltd** and forward your settlement cheque to **Vermogen ACE Pte Ltd** whom I/we had authorized to collect the said compensation monies.

Thankyou.



Signature of Claimant  
(company Stamp, if applicable)

Name : \_\_\_\_\_  
NRIC No. : \_\_\_\_\_  
Date : \_\_\_\_\_



# LONPAC INSURANCE BHD

*(11512207) Fiale*

**WITHOUT PREJUDICE to:**  
(a) Insurers' Subrogated Claim and/or  
(b) Any Personal Injury Claims  
[Note: This Notice supersedes any  
Inconsistencies found in this  
Discharge Voucher]

CLAIM NO : 19/19/19/VC00/021623  
DATE : 02 AUGUST 2019

## DISCHARGE VOUCHER

I/We, LCRF PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GX 7304T the sum of Singapore Dollar Four Thousand One Hundred Twenty Six Only (\$4,126.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLE 3403H and GX 7304T on 03 April 2019 along BUKIT BATOK EAST AVE 5 NEXT TO AR-RAUDAH MOSQUE.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ WINBLETON PTE LTD AND/OR CHIONH HOCK KIAT**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **VERMOGEN ACE PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

*7*  
Signature of vehicle owner/Date

*LCRF PTE LTD 21/8/2019*  
Name of vehicle owner /Date



Vermogen ACE Pte Ltd  
1 BUKIT BATOK CRESCENT #05-23  
WCEGA PLAZA S(658064)  
TEL : 6694 4919 FAX : 6694 4929  
CO. & GST REG NO : 201606023C

Tax Invoice: 21045

**LONPAC INSURANCE BHD**

100, Beach Road  
#19-00 Shaw Tower  
Singapore 189702  
Tel:+65 6250 7388 Fax:+65 6296 3767

Bill Date: 10/4/2019  
Vehicle No: SLE3403H  
Vehicle Model: TOYOTA SIENTA  
Date of Accident: 3/4/2019  
Claim No:

Attn: Motor Claims Dept

S/N	QTY	Descriptions	Unit Price	Amount S\$
1		Lumpsum repair		3200.00

E. & O.E.

Total	S\$	3200.00
GST 7%	S\$	224.00
Amount Due	S\$	3424.00



for Vermogen ACE Pte Ltd

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-052027  
Date of Request: 03/04/2019

Your Ref No: Online Purchase

Vermogen Ace Pte Ltd  
6 Benoi Sector  
Singapore 629904

Dear Sir/Madam,

Enquiry Date 03/04/2019  
Enquiry By Nur Asyira Binte AB Rahman  
TP Vehicle No. GX7304T  
Accident Date 03/04/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque