## **Hsiao Tong (LKKAuto)**

From:

Hsiao Tong (LKKAuto)

Sent:

Wednesday, 20 November 2019 5:22 PM

To:

JAYAMBIG221@GMAIL.COM

Subject:

ACCIDENT INVOLVING GBA 1201B(EQ) AND XD 7925E ALONG/ AT JURONG WEST

AVE 2 SLIP RD TO CORPORATION RD ON 04/04/2019

20 Nov 2019

## M/s JAYA AMBIGA TRADING PTE LTD

Dear Sir/ Mdm

**OUR REF** 

: CC4/EQI19005966/T1pb3

YOUR REF : GBA1201B

ACCIDENT INVOLVING GBA 1201B(EQ) AND XD 7925E ALONG/ AT JURONG WEST AVE 2 SLIP RD TO CORPORATION RD ON 04/04/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ Insurance Company Ltd to deal with the third party claim against your policy.

We have received a claim from XD 7925E against your insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 02/12/2019, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC4/EOI19005966/T1pb3

22 November 2019

JAYA AMBIGA TRADING PTE LTD

Blk 221 Boon Lay Pl #01-208 Boon Lay Shopping Centre Singapore 640221

Dear Sir/Madam,

## ACCIDENT INVOLVING GBA 1201B AND XD 7925E ALONG/AT JURONG WEST AVE 2 SLIP RD TO CORPORATION RD ON 02/04/2019

We refer to the above accident where we are acting for EQ Insurance Company Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from XD 7925E against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by <u>04/12/2019</u>, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler DID: 6742 3197 FAX: 6741 4108

Email: chewht@lkkauto.com

c.c. EQ Insurance Company Ltd (Motor Claims Dept)