# Re: LOD XD7925E VS GBA1201B DOA 02/04/19 //LKK REF: CC4/EQI19005966/T1pb3

# Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 7/9/2021 9:44 AM

To: Kenji Lee Tong Ren <kenjilee@woodlandstransport.com.sg>

Cc: Goo Lee Ping <goo@woodlandstransport.com.sg>; Admin A <admin-a@lkkauto.com>

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

For EQ, no DV is needed if settlement amount less than \$20K.

EQ is moving to E-payment modes. Kindly let us have your company's bank details for our necessary action: -

Account Name	
Account Number	
Bank Name	
Bank & Branch Code	

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kenji Lee Tong Ren <kenjilee@woodlandstransport.com.sg>

Sent: Monday, 6 September 2021 2:26 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Goo Lee Ping <goo@woodlandstransport.com.sg>; Admin A <admin-a@lkkauto.com> Subject: RE: LOD XD7925E VS GBA1201B DOA 02/04/19 //LKK REF: CC4/EQI19005966/T1pb3

Dear Hsiao Tong,

We confirm acceptance for the amount global sum of \$2,700.00(all-in).

Please forward the DV to us.

Thank you.

Thanks and Regards,



### Claims Department



#### **Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line: +65 6559 8954

www.woodlandstransport.com.sg

Facebook Platforms:

P?nG

P?nG

Bus Charter:

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 6 September 2021 2:05 PM

To: Kenji Lee Tong Ren <kenjilee@woodlandstransport.com.sg>

**Cc:** Goo Lee Ping <goo@woodlandstransport.com.sg>; Admin A <admin-a@lkkauto.com> **Subject:** Re: LOD XD7925E VS GBA1201B DOA 02/04/19 //LKK REF: CC4/EQI19005966/T1pb3

**CAUTION:** Please do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice (save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to revise our offer at a global sum of \$2,700.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Kenji Lee Tong Ren < <u>kenjilee@woodlandstransport.com.sg</u>>

Sent: Wednesday, 1 September 2021 4:26 pm

To: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>; Asher Sng (LKKAuto) < <a href="mailto:AsherSng@lkkauto.com">AsherSng@lkkauto.com</a>; Jia Le (LKK

Auto) < JiaLe@lkkauto.com>

Cc: Goo Lee Ping <goo@woodlandstransport.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD XD7925E VS GBA1201B DOA 02/04/19 //LKK REF: CC4/EQI19005966/T1pb3

HI All.

Your insured's claim was settled on global basis about 35%. Hence, we are proposing as follows:-

 Cost of Repair
 \$ 4,119.50

 5 Days Loss of Use
 \$ 750.00

 Search Fees
 \$ 2.00

Total \$ 4871.50 @ 60%

\$ 2900.00

Please confirm acceptance

Thank you.

Thanks and Regards,

Kenji Lee 季东仁

Claims Department



#### **Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line: +65 6559 8954

www.woodlandstransport.com.sg



From: Kenji Lee Tong Ren

Sent: Monday, 30 August 2021 12:52 PM

To: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Cc: Goo Lee Ping <goo@woodlandstransport.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD XD7925E VS GBA1201B DOA 02/04/19 //LKK REF: CC4/EQI19005966/T1pb3

HI Hsiao Tong,

Your insured's claim was settled on global basis about 35%. Hence, we are proposing as follows:-

 Cost of Repair
 \$ 4,119.50

 5 Days Loss of Use
 \$ 750.00

 Search Fees
 \$ 2.00

Total \$ 4871.50 @ 60%

\$ 2900.00

Please confirm acceptanc

Thank you.

Thanks and Regards,

Kenji Lee 季东仁

Claims Department



# **Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line: +65 6559 8988 Fax: +65 6898 2394

Direct Line: +65 6559 8954

www.woodlandstransport.com.sg



From: Kenji Lee Tong Ren

Sent: Thursday, 19 August 2021 11:07 AM

**To:** Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Cc: Goo Lee Ping <goo@woodlandstransport.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD XD7925E VS GBA1201B DOA 02/04/19 //LKK REF: CC4/EQI19005966/T1pb3

HI Hsiao Tong,

Your insured's claim was settled on global basis about 35%. Hence, we are proposing as follows:-

 Cost of Repair
 \$ 4,119.50

 5 Days Loss of Use
 \$ 750.00

 Search Fees
 \$ 2.00

Total \$ 4871.50 @ 60%

\$ 2900.00

Please confirm acceptance.

Thank you.

Thanks and Regards,

Kenji Lee 季东仁

Claims Department



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8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line: +65 6559 8954

www.woodlandstransport.com.sg

Facebook Platforms:

Pook Hore:

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Thursday, 19 August 2021 10:49 AM

To: Kenji Lee Tong Ren < kenjilee@woodlandstransport.com.sg>

Cc: Goo Lee Ping <goo@woodlandstransport.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: Re: LOD XD7925E VS GBA1201B DOA 02/04/19 //LKK REF: CC4/EQI19005966/T1pb3

**CAUTION:** Please do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice (save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We are of the view that our previous offer is fair and reasonable. Both parties had given conflict version of report. There is no substantiate evidence to support either version.

Purely for an amicable settlement, we are prepared to improve our offer at a global sum of \$2,450.00(all-in) as full and final.

Please confirm. Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kenji Lee Tong Ren < kenjilee@woodlandstransport.com.sg>

Sent: Thursday, 19 August 2021 9:03 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Goo Lee Ping <goo@woodlandstransport.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD XD7925E VS GBA1201B DOA 02/04/19 //LKK REF: CC4/EQI19005966/T1pb3

Dear Sirs/Mdm,

For the sake of an amicable settlement, we proposed to close @ a global sum of \$3000(all-in) Please confirm acceptance.

Thank you.

Thanks and Regards,

Kenji Lee 季东仁

Claims Department



#### **Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line: +65 6559 8988 Fax: +65 6898 2394

Direct Line: +65 6559 8954

www.woodlandstransport.com.sg



From: Kenji Lee Tong Ren

**Sent:** Wednesday, 18 August 2021 2:42 PM **To:** Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Cc: Goo Lee Ping <goo@woodlandstransport.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD XD7925E VS GBA1201B DOA 02/04/19 //LKK REF: CC4/EQI19005966/T1pb3

Dear Sirs/Mdm,

For the sake of an amicable settlement, we proposed to close **@** a global sum of \$3000(all-in) Please confirm acceptance.

Thank you.

Thanks and Regards,

Kenji Lee 季东仁

Claims Department



#### **Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line: +65 6559 8988 Fax: +65 6898 2394

Direct Line: +65 6559 8954

www.woodlandstransport.com.sg



From: Kenji Lee Tong Ren

Sent: Thursday, 12 August 2021 8:10 AM

To: 'Hsiao Tong (LKKAuto)' < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>

Cc: Goo Lee Ping <goo@woodlandstransport.com.sg>; 'Admin A' <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a> Subject: RE: LOD XD7925E VS GBA1201B DOA 02/04/19 //LKK REF: CC4/EQI19005966/T1pb3

Dear Sirs/Mdm,

For the sake of an amicable settlement, we proposed to close **@** a global sum of \$3000(all-in) Please confirm acceptance.

Thank you.

Thanks and Regards,

Kenji Lee 季东仁

Claims Department



#### **Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line: +65 6559 8988 Fax: +65 6898 2394

Direct Line: +65 6559 8954

www.woodlandstransport.com.sg



From: Kenji Lee Tong Ren

**Sent:** Wednesday, 11 August 2021 1:33 PM **To:** Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

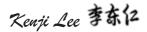
Cc: Goo Lee Ping <goo@woodlandstransport.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD XD7925E VS GBA1201B DOA 02/04/19 //LKK REF: CC4/EQI19005966/T1pb3

Dear Sirs/Mdm,

For the sake of an amicable settlement, we proposed to close @ a global sum of \$3000(all-in) Please confirm acceptance.

Thank you.

Thanks and Regards,



## Claims Department



## **Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line: +65 6559 8954

www.woodlandstransport.com.sg

Facebook Platforms:

Pook Here:

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Wednesday, 11 August 2021 1:14 PM

**To:** Kenji Lee Tong Ren < kenjilee@woodlandstransport.com.sg>

Cc: Goo Lee Ping <goo@woodlandstransport.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: Re: LOD XD7925E VS GBA1201B DOA 02/04/19 //LKK REF: CC4/EQI19005966/T1pb3

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Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd Phone: 6742 3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Sent: Friday, 11 June 2021 3:22 PM

To: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

Cc: goo@woodlandstransport.com.sg <goo@woodlandstransport.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: Re: LOD XD7925E VS GBA1201B DOA 02/04/19 //LKK REF: CC4/EQI19005966/T1pb3

Without Prejudice (save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We are of the view that our previous offer is fair and reasonable. Both parties had given conflict version of report. There is no substantiate evidence to support either version.

Purely for an amicable settlement, we are prepared to improve our offer at a global sum of \$2,400.00(all-in).

Please confirm. Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

**Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd** 

Phone: 6742 3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

**Sent:** Thursday, 10 June 2021 9:51 AM

**To:** Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Cc: goo@woodlandstransport.com.sg <goo@woodlandstransport.com.sg>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: LOD XD7925E VS GBA1201B DOA 02/04/19 //LKK REF: CC4/EQI19005966/T1pb3

Dear Sirs/Mdm,

For the sake of an amicable settlement, we proposed to close @ a global sum of \$4000(all-in) Please confirm acceptance.

Thank you.

Thanks and Regards,



## Claims Department



## **Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line: +65 6559 8954

www.woodlandstransport.com.sg

Facebook Platforms:

P?nG

P?nG

Bus Charter:

From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

Sent: Thursday, 20 May 2021 2:31 PM

To: 'Hsiao Tong (LKKAuto)' < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Cc: 'goo@woodlandstransport.com.sg' <goo@woodlandstransport.com.sg>; 'Admin A' <admin-

a@lkkauto.com>

Subject: RE: LOD XD7925E VS GBA1201B DOA 02/04/19 //LKK REF: CC4/EQI19005966/T1pb3

Dear Sirs/Mdm,

For the sake of an amicable settlement, we proposed to close @ a global sum of \$4000(all-in) Please confirm acceptance.

Thank you.

Thanks and Regards,

Kenji Lee 季东仁

Claims Department



#### **Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line: +65 6559 8954

www.woodlandstransport.com.sg



From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

**Sent:** Monday, 22 March 2021 11:03 AM **To:** <a href="mailto:kenjilee@woodlandstransport.com.sg">kenjilee@woodlandstransport.com.sg</a>

Cc: goo@woodlandstransport.com.sg; Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>

Subject: RE: LOD XD7925E VS GBA1201B DOA 02/04/19 //LKK REF: CC4/EQI19005966/T1pb3

## Without Prejudice

Dear Sirs/Mdm,

We refer to our email offer dated 14/02/2020.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

**Sent:** Friday, 22 January 2021 7:37 AM **To:** <a href="mailto:kenjilee@woodlandstransport.com.sg">kenjilee@woodlandstransport.com.sg</a>

Cc: goo@woodlandstransport.com.sg; Admin A <a d>admin-a@lkkauto.com</a>>

Subject: RE: LOD XD7925E VS GBA1201B DOA 02/04/19 //LKK REF: CC4/EQI19005966/T1pb3

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Dear Sirs/Mdm,

We refer to our email offer dated 14/02/2020.

Please confirm acceptance.

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LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

**Sent:** Sunday, 15 November 2020 12:26 PM **To:** <a href="mailto:kenjilee@woodlandstransport.com.sg">kenjilee@woodlandstransport.com.sg</a>

Cc: goo@woodlandstransport.com.sg; Admin A <admin-a@lkkauto.com>

Subject: Re: LOD XD7925E VS GBA1201B DOA 02/04/19 //LKK REF: CC4/EQI19005966/T1pb3

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Phone: 6742 3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 20 October 2020 11:13 AM

To: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

Cc: goo@woodlandstransport.com.sg <goo@woodlandstransport.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: LOD XD7925E VS GBA1201B DOA 02/04/19 //LKK REF: CC4/EQI19005966/T1pb3

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Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 30 September 2020 8:24 AM

**To:** 'kenjilee@woodlandstransport.com.sg' < kenjilee@woodlandstransport.com.sg >

**Cc:** 'goo@woodlandstransport.com.sg' <goo@woodlandstransport.com.sg>; Admin A <admin-

a@lkkauto.com>

Subject: RE: LOD XD7925E VS GBA1201B DOA 02/04/19 //LKK REF: CC4/EQI19005966/T1pb3

# **Without Prejudice**

Dear Sirs/Mdm,

We refer to our email offer dated 14/02/2020.

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6742-3197 / 6271 0196 | email: <u>chewht@lkkauto.com</u> | fax:

6271-8802

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Branch: Blk 1007 Bukit Merah Lane 3, #01-11 | S(159721)

From: Hsiao Tong (LKKAuto)

**Sent:** Thursday, 23 July 2020 10:31 AM **To:** <a href="mailto:kenjilee@woodlandstransport.com.sg">kenjilee@woodlandstransport.com.sg</a>

Cc: goo@woodlandstransport.com.sg; Admin A <admin-a@lkkauto.com>

Subject: RE: LOD XD7925E VS GBA1201B DOA 02/04/19 //LKK REF: CC4/EQI19005966/T1pb3

#### Without Prejudice

Dear Sirs/Mdm,

We refer to our email offer dated 14/02/2020.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <u>chewht@lkkauto.com</u> | Fax: 6741 4108

 $\rm HQ$ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

**Sent:** Tuesday, 9 June 2020 9:06 AM **To:** <a href="mailto:kenjilee@woodlandstransport.com.sg">kenjilee@woodlandstransport.com.sg</a>

Cc: goo@woodlandstransport.com.sg; Admin A <admin-a@lkkauto.com>

Subject: RE: LOD XD7925E VS GBA1201B DOA 02/04/19 //LKK REF: CC4/EQI19005966/T1pb3

#### Without Prejudice

Dear Sirs/Mdm,

We refer to our email offer dated 14/02/2020.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

**Sent:** Saturday, 11 April 2020 10:31 AM **To:** <a href="mailto:kenjilee@woodlandstransport.com.sg">kenjilee@woodlandstransport.com.sg</a>

Cc: goo@woodlandstransport.com.sg; Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>

Subject: Re: LOD XD7925E VS GBA1201B DOA 02/04/19 //LKK REF: CC4/EQI19005966/T1pb3

# Without Prejudice (save as to costs)

Dear Sirs/Mdm,

We refer to our below email.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 14 February 2020 10:40 AM

To: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

Cc: goo@woodlandstransport.com.sg <goo@woodlandstransport.com.sg>; Su Li (LKK Auto)

<suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: LOD XD7925E VS GBA1201B DOA 02/04/19 //LKK REF: CC4/EQI19005966/T1pb3

Without Prejudice (save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

In view of conflicting version of both parties report, we propose settlement at a global sum of \$2,300.00(all-in).

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

Sent: Monday, 9 December 2019 8:56 AM

To: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Cc: goo@woodlandstransport.com.sg; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

**Subject:** RE: LOD XD7925E VS GBA1201B DOA 02/04/19 //LKK REF: CC4/EQI19005966/T1pb3

Without Prejudice

Dear Sirs/Mdm,

Please be informed that we do not have other evidences (ie: video footage/ scene photos / PIR).

Thank you.

Thanks and Regards,

Kenji Lee 季东仁

Claims Department



#### **Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax: +65 6898 2394

Direct Line: +65 6559 8954

www.woodlandstransport.com.sg









From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Sent: Saturday, 7 December 2019 1:18 PM To: kenjilee@woodlandstransport.com.sg

Cc: goo@woodlandstransport.com.sg; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

**Subject:** RE: LOD XD7925E VS GBA1201B DOA 02/04/19 //LKK REF: CC4/EQI19005966/T1pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Kindly advise.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

## "Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

**Sent:** Thursday, 24 October 2019 2:16 PM **To:** <a href="mailto:kenjilee@woodlandstransport.com.sg">kenjilee@woodlandstransport.com.sg</a>

Cc: goo@woodlandstransport.com.sg; Su Li (LKK Auto) < suli@lkkauto.com >; Admin A < admin-

a@lkkauto.com>

Subject: RE: LOD XD7925E VS GBA1201B DOA 02/04/19 //LKK REF: CC4/EQI19005966/T1pb3

Without Prejudice

Dear Sirs/Mdm,

Please be informed that liability is unclear. Our insured driver reported that your client hit him from behind. Attached is a copy of our insured accident report for your easy reference.

As per EQ instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Su Li (LKK Auto) < suli@lkkauto.com > Sent: Wednesday, 23 October 2019 9:43 AM

To: <a href="mailto:kenjilee@woodlandstransport.com.sg">kenjilee@woodlandstransport.com.sg</a>; Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Cc: goo@woodlandstransport.com.sg; Asher Sng (LKKAuto) < AsherSng@lkkauto.com >; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: RE: LOD XD7925E VS GBA1201B DOA 02/04/19

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC4/EQI19005966/T1pb3

Thank you.

Best Regards,

Su Li | Admin Support

**LKK Auto Consultants Pte Ltd** 

Phone: 6841 2157 (Ext:119) Email: <u>SuLi@lkkauto.com</u> Fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kenjilee@woodlandstransport.com.sg [mailto:kenjilee@woodlandstransport.com.sg]

Sent: Wednesday, 23 October 2019 9:24 AM

To: Asher Sng (LKKAuto); Vivian Lau (LKKAuto); Vic (LKKAuto)

Cc: goo@woodlandstransport.com.sg

**Subject:** RE: LOD XD7925E VS GBA1201B DOA 02/04/19

Dear All,

Please advise on the this offer of settlement.

Thank you.

Thanks and Regards,

Kenji Lee 季东仁

Claims Department



## **Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line: +65 6559 8988 Fax: +65 6898 2394

Direct Line: +65 6559 8954

www.woodlandstransport.com.sg



Group of Companies:



[pitstop.com.sg]





From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

Sent: Thursday, 25 July 2019 1:10 PM

To: 'AsherSng@lkkauto.com' <AsherSng@lkkauto.com>; 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>; 'Vic

(LKKAuto)' < vicalpeh@lkkauto.com> Cc: goo@woodlandstransport.com.sg

Subject: RE: LOD XD7925E VS GBA1201B DOA 02/04/19

Hi Asher,

Please be informed that we are still pending for your offer of settlement.

Thank you.

Thanks and Regards,

Kenji Lee 季东仁

Claims Department



#### **Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax: +65 6898 2394

Direct Line: +65 6559 8954

www.woodlandstransport.com.sg









From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

Sent: Friday, 17 May 2019 11:22 AM

To: 'AsherSng@lkkauto.com' < <a href="mailto:AsherSng@lkkauto.com">AsherSng@lkkauto.com</a>>

Cc: goo@woodlandstransport.com.sg

**Subject:** LOD XD7925E VS GBA1201B DOA 02/04/19

Dear Sir

#### ACCIDENT INVOLVING GBA1201B AND OUR VEHICLE XD7925E ON 02/04/2019

We refer to the above accident and understand that you are the insurer of GBA1201B

From our investigation, we are of opinion that the accident arose as a result of your insured's negligent driving.

Our loss in this connection comprises the following:-

 1. Cost of Repair
 \$ 4,119.50

 2. 5 Days Loss of Use
 \$ 1,250.00

 3. Search Fees
 \$ 2.00

 Total
 \$ 5,371.50

Please let us know whether you are prepared to admit liability and reimburse our loss in full within the next two weeks on receipt of this letter otherwise we will proceed the matters legally which we will recourse the costs incurred to you.

Please acknowledge receipt of this Letter of Demand.

Thanks and Regards,

Kenji Lee 季东仁

Claims Department



# **Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line: +65 6559 8988 Fax: +65 6898 2394

Direct Line: +65 6559 8954

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Group of Companies: WTS travel

[pitstop.com.sg]

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