

## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 1 October, 2019 11:01 AM  
**To:** 'Joyce Foo'; Jenny Toh  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: <Seek Mandate> Direct Settlement - Accident Involving SLK 555R (OI : QBE - VC012440) AND SKS 100P (TP : LKK REF - CC4/QBE19005948/Eha3) on 25.03.2019  
**Attachments:** RE: LOD - Accident involving SKS100P and SLK555R along Geylang Lor 19 on 25/03/2019  
**Importance:** High

Dear Joyce,

We refer to the below mandate.

Please be informed that our offer as per mandate has been rejected by the TP.

TP countered propose for the LOU @ \$300/day. Amended breakdown as below:

	Claimed Amount	Revised Amount
1. Cost of Repair	\$19,759.69 (w/gst)	\$11,074.50 (\$10,350.00 + 7% gst)
2. Loss of Use	\$ 1,500.00 (3days x \$500.00)	\$ 900.00 (3days x \$300.00)
3. GIA search fee	\$ <u>2.00</u>	\$ <u>2.00</u>
Total	\$21,261.69	<b><u>\$11,976.50</u></b>

Kindly advise if we increase LOU and/or maintain our offer.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 28 August, 2019 11:17 AM  
**To:** Joyce Foo  
**Cc:** Admin A; Vic (LKKAUTO); Jenny Toh  
**Subject:** RE: <Seek Mandate> Direct Settlement - Accident Involving SLK 555R (OI : QBE - VC012440) AND SKS 100P

(TP : LKK REF - CC4/QBE19005948/Eha3) on 25.03.2019

**Importance:** High

Dear Joyce,

We refer to the below mandate.

Please be informed that our offer as per mandate has been rejected by the TP.

TP countered propose for the LOU @ \$300/day.

Kindly advise if we increase LOU and/or maintain our offer.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Joyce Foo [<mailto:joyce.foo@qbe.com>]

**Sent:** Tuesday, 21 May, 2019 3:19 PM

**To:** Poh Kin (LKKAuto); Admin A

**Subject:** FW: <Seek Mandate> Direct Settlement - Accident Involving SLK 555R (OI : QBE - VC012440) AND SKS 100P (TP : LKK REF - CC4/QBE19005948/Efa3) on 25.03.2019

**Importance:** High

Dear Poh Kin

Please proceed to offer as advised.

Thanks & Best Regards

---

**Joyce Foo**

Senior Assistant

Claims Dept/Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771184 | +65 62246633

[Website](#)

[LinkedIn](#)

[Twitter](#)



---

**From:** Poh Kin (LKKAUTO) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>

**Sent:** Saturday, 18 May 2019 12:41 PM

**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** <Seek Mandate> Direct Settlement - Accident Involving SLK 555R (OI : QBE - VC012440) AND SKS 100P (TP : LKK REF - CC4/QBE19005948/Efa3) on 25.03.2019

**Importance:** High

Your ref : VC012440

Our ref : CC4/QBE19005948/Efa3

Dear Joyce,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLK 555R(OI) & SKS 100P (TP) ON 25/03/2019**

We refer to the above matter.

Liability: The accident occurred when our insured collided into third party vehicle (Parked). Liability is down against our insured.

We did clarify with OI (Mr Tay) the nature of the accident and He is agree to settle and aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**MBM Wheelpower Pte Ltd**" at **\$11,616.50(all-in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$19,759.69 (w/gst)	\$11,074.50 (\$10,350.00 + 7% gst)
2. Loss of Use	\$ 1,500.00 (3days x \$500.00)	\$ 540.00 (3days x \$180.00)
3. GIA search fee	\$ <u>2.00</u>	\$ <u>2.00</u>
Total	\$21,261.69	<b><u>\$11,616.50</u></b>

\*\*03days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Mei Kwan (LKKAuto)

**Sent:** Wednesday, 10 April 2019 10:02 AM

**To:** 'Joyce Foo' <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>

**Subject:** RE: Liability Status - Accident involving SKS100P & SLK555R (QBE) on 25/03/2019

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

**QBE ref: VC012440**

**LKK REF: CC4/QBE19005948/Efa3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SKS 100P

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)

**Sent:** Friday, 29 March, 2019 5:20 PM

**To:** 'Joyce Foo' <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Liability Status - Accident involving SKS100P & SLK555R (QBE) on 25/03/2019

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

**Sent:** Friday, 29 March 2019 9:22 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'Danny Ong ' <[danny.ong@mbmwheelpower.com.sg](mailto:danny.ong@mbmwheelpower.com.sg)>

**Subject:** FW: Liability Status - Accident involving SKS100P & SLK555R (QBE) on 25/03/2019

**Importance:** High

Our Ref. VC012440

Hi

Please assist to arrange for TP survey – direct settlement.

Thanks & Best Regards

---

**Joyce Foo**

Senior Assistant

Claims Dept/Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771184 / +65 62246633

[Website](#)   [LinkedIn](#)   [Twitter](#)



---

**From:** Danny Ong <[danny.ong@mbmwheelpower.com.sg](mailto:danny.ong@mbmwheelpower.com.sg)>

**Sent:** Thursday, 28 March 2019 5:36 PM

**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>; Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

Cc: [stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg)

Subject: Liability Status - Accident involving SKS100P & SLK555R (QBE) on 25/03/2019

Importance: High

Dear All

**Appreciate if you can advise us on the liability status first** for the below loss and arrange a pre-survey for the above mentioned vehicle.

Kindly refer to the attached GIA report & estimate

Our Client's Vehicle Number:	SKS100P
QBE Vehicle Number:	SLK555R
Date/Time of Loss:	25/03/2019 1745 hrs

Kindly arrange your surveyor to survey the vehicle at **160 Sin Ming Drive #06-03 Sin Ming Autocity  
Singapore 575722**

**Please contact Danny 93288668 for the survey arrangement**

*Best regards,*

*Danny Ong | Claims Advisor*



**mbm wheelpower**  
DARE TO BE

T 6262 8888 | F 6452 5333 | M 9328 8668

Email: [danny.ong@mbmwheelpower.com.sg](mailto:danny.ong@mbmwheelpower.com.sg)

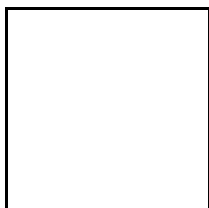
MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

-----  
IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

-----  
IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.