

Vic (LKKAUTO)

From: ivy.lwi@mbmwheelpower.com.sg
Sent: Monday, 25 November, 2019 2:56 PM
To: Vic (LKKAUTO)
Cc: Admin A; 'Danny Ong '
Subject: RE: LOD - Accident involving SKS100P and SLK555R along Geylang Lor 19 on 25/03/2019 LKK REF CC4/QBE19005948/Eha3
Attachments: SKS100P - DV.pdf

Dear Vic,

Attached duly signed DV for your kind attention.
Thank you.

Best regards,

Ivy Lwi | Claims Officer



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Sent: Thursday, November 21, 2019 5:34 PM

To: ivy.lwi@mbmwheelpower.com.sg

Cc: 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: LOD - Accident involving SKS100P and SLK555R along Geylang Lor 19 on 25/03/2019 LKK REF CC4/QBE19005948/Eha3

Without Prejudice

Dear Ivy,

We refer further to the below email.

Purely for an amicable settlement on a without admission of liability to our Insured's part, our principal is prepared to improve and increase our offer of LOU to \$250/day and the amount as follows:

Cost of Repair (w/gst)	\$ 11,074.50
Loss of Use (\$250 x 3 days)	\$ 750.00
GIA Search Fee	\$ 2.00
TOTAL	\$ 11,826.50

If agreeable, kindly let the owner sign the attached DV and forward to us a copy for payment processing.

The above amount is to be made payable to **MBM WHEELPOWER PTE LTD.**

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Wednesday, 28 August, 2019 11:19 AM

To: yinsiew.kon@mbmwheelpower.com.sg

Cc: 'Danny Ong'; ivy.lwi@mbmwheelpower.com.sg; Vic (LKKAuto); Admin A

Subject: RE: LOD - Accident involving SKS100P and SLK555R along Geylang Lor 19 on 25/03/2019
LKK REF CC4/QBE19005948/Eha3

Without Prejudice

Dear Yin Siew,

We refer to your below email.

Please be informed that we are still pending for further instructions with regards to your appeal on the LOU.

We will follow up and will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: yinsiew.kon@mbmwheelpower.com.sg [<mailto:yinsiew.kon@mbmwheelpower.com.sg>]
Sent: Wednesday, 28 August, 2019 11:04 AM
To: Poh Kin (LKKAuto)
Cc: 'Danny Ong'; ivy.lwi@mbmwheelpower.com.sg
Subject: RE: LOD - Accident involving SKS100P and SLK555R along Geylang Lor 19 on 25/03/2019

Dear Poh Kin,

Any updates for the above mentioned case?

Thank you.

Best regards,

Kon Yin Siew | Claims Officer



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: yinsiew.kon@mbmwheelpower.com.sg
MBM Wheelpower Pte Ltd
160 Sin Ming Drive • #06-02
Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: yinsiew.kon@mbmwheelpower.com.sg <yinsiew.kon@mbmwheelpower.com.sg>
Sent: Thursday, 6 June 2019 3:01 PM
To: 'Poh Kin (LKKAuto)' <pohkin@lkkauto.com>
Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>
Subject: RE: LOD - Accident involving SKS100P and SLK555R along Geylang Lor 19 on 25/03/2019

Dear Poh Kin,

My client unable to accept your offer on the loss of use.

Kindly reconsider our proposal the LOU amounting to \$300 per day.

Thank you.

Best regards,

Kon Yin Siew | Claims Officer



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: yinsiew.kon@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Sent: Tuesday, 21 May 2019 5:53 PM

To: yinsiew.kon@mbmwheelpower.com.sg

Cc: 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - Accident involving SKS100P and SLK555R along Geylang Lor 19 on 25/03/2019

Importance: High

WITHOUT PREJUDICE

SAVE AS TO COSTS

Our Ref: CC4/QBE19005948/Efa3

Your Ref: SKS 100P

Dear Yin Siew,

We refer to above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our principal to offer settlement at global sum of **\$11,600.00(all in)** on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: yinsiew.kon@mbmwheelpower.com.sg [<mailto:yinsiew.kon@mbmwheelpower.com.sg>]
Sent: Friday, 10 May 2019 5:37 PM
To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Cc: 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD - Accident involving SKS100P and SLK555R along Geylang Lor 19 on 25/03/2019

Dear Poh Kin,

Kindly look into the matter and revert the claim settlement to us as soon as possible.

Thank you.

Best regards,

Kon Yin Siew | Claims Officer



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: yinsiew.kon@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd
160 Sin Ming Drive • #06-02
Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Sent: Monday, 15 April 2019 9:48 AM
To: yinsiew.kon@mbmwheelpower.com.sg
Cc: 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD - Accident involving SKS100P and SLK555R along Geylang Lor 19 on 25/03/2019
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/QBE19005948/Efa3
Your Ref: SKS 100P

Dear Yin Siew,

We acknowledge receipt for the letter of demand.

We will look into the matter and shall revert with an offer soonest.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

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From: yinsiew.kon@mbmwheelpower.com.sg [<mailto:yinsiew.kon@mbmwheelpower.com.sg>]

Sent: Friday, 12 April 2019 5:42 PM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: LOD - Accident involving SKS100P and SLK555R along Geylang Lor 19 on 25/03/2019

Your ref: SLK555R

Our Ref : SKS100P / WIP 54201

Dear Sir / Mdm,

We would like to append our losses from you.

As the insurer of your insured driver's negligence driving for the above accident.

Enclosed herewith the scan copy of our letter of demand and supporting documents for your perusal.

Kindly look into the matter and revert the claim settlement to us as soon as possible.

To expedite this claim, please reply to us by email.

Thank you.

Best regards,

Kon Yin Siew | Claims Officer



T 6262 8888 | **F** 6250 9015 | **M** 8588 3198

Email: yinsiew.kon@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Sent: Thursday, 4 April 2019 9:48 AM

To: danny.ong@mbmwheelpower.com.sg

Cc: stephanie.lin@mbmwheelpower.com.sg; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Liability Status - Accident involving SKS100P & SLK555R (QBE) on 25/03/2019

Importance: High

WITHOUT PREJUDICE

SAVE AS TO COSTS

Our Ref: CC4/QBE19005948/fa3

Your Ref: SKS 100P

Dear Sir/Madam,

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

In the meantime, kindly arrange TP survey ASAP.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mei Kwan (LKKAuto)

Sent: Thursday, 4 April 2019 9:41 AM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: FW: Liability Status - Accident involving SKS100P & SLK555R (QBE) on 25/03/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Danny Ong <danny.ong@mbmwheelpower.com.sg>

Sent: Monday, 1 April, 2019 4:08 PM

To: 'Joyce Foo' <joyce.foo@qbe.com>; Admin A <admin-a@lkkauto.com>

Cc: stephanie.lin@mbmwheelpower.com.sg

Subject: RE: Liability Status - Accident involving SKS100P & SLK555R (QBE) on 25/03/2019

Dear Joyce

Please let us have the surveyor list to choose. Thanks

Best regards,

Danny Ong / Claims Advisor



T 6262 8888 | **F** 6452 5333 | **M** 9328 8668

Email: danny.ong@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Joyce Foo <joyce.foo@qbe.com>

Sent: Friday, 29 March 2019 9:22 AM

To: Admin A <admin-a@lkkauto.com>

Cc: 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>

Subject: FW: Liability Status - Accident involving SKS100P & SLK555R (QBE) on 25/03/2019

Importance: High

Our Ref. VC012440

Hi

Please assist to arrange for TP survey – direct settlement.

Thanks & Best Regards

Joyce Foo

Senior Assistant

Claims Dept/Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771184 / +65 62246633

[Website](#) [LinkedIn](#) [Twitter](#)



From: Danny Ong <danny.ong@mbmwheelpower.com.sg>
Sent: Thursday, 28 March 2019 5:36 PM
To: Joyce Foo <joyce.foo@qbe.com>; Jenny Toh <jenny.toh@qbe.com>
Cc: stephanie.lin@mbmwheelpower.com.sg
Subject: Liability Status - Accident involving SKS100P & SLK555R (QBE) on 25/03/2019
Importance: High

Dear All

Appreciate if you can advise us on the liability status first for the below loss and arrange a pre-survey for the above mentioned vehicle.

Kindly refer to the attached GIA report & estimate

Our Client's Vehicle Number:	SKS100P
QBE Vehicle Number:	SLK555R
Date/Time of Loss:	25/03/2019 1745 hrs

Kindly arrange your surveyor to survey the vehicle at **160 Sin Ming Drive #06-03 Sin Ming Autocity**
Singapore 575722

Please contact Danny 93288668 for the survey arrangement

Best regards,

Danny Ong / Claims Advisor



T 6262 8888 | **F** 6452 5333 | **M** 9328 8668

Email: danny.ong@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

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