

INS. CASE OWNER:

CC 3, 16 1900 5945, Jha34

LKK:
IDAC

ASSIGNMENT

Driver:

Date:

Time:

Registered in Member:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / OIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/P

SS 1,249.68

(4 days)

Reduction:

B4

%

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email:

Call:

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

15

Repair Cost:

SS 1,249.68

Loss of Rental (LOR):

SS 661.75

(5 days)

X 112.35

Loss of Use (LOU):

SS 300.00

(\$60 x 5 days)

Loss of Income (LOI):

SS -

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS 7.00

Medical:

SS -

Disbursement:

SS -

Legal Cost:

SS -

Total:

SS 2,118.43

Global Sum SS:

2,100.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email:

Call:

Payee 1:

SS 2,100.00

Payee 2 (Strike if N.A.):

SS -

Payee 3 (Strike if N.A.):

SS -

Payee 4 (Strike if N.A.):

SS -

Payee 5 (Strike if N.A.):

SS -

Payee 6 (Strike if N.A.):

SS -

Payee 7 (Strike if N.A.):

SS -

Payee 8 (Strike if N.A.):

SS -

Payee 9 (Strike if N.A.):

SS -

Payee 10 (Strike if N.A.):

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320.00

Email:

Call:

Name 1:

Name 2:

Name 3:

Name 4:

Name 5:

Name 6:

Name 7:

Name 8:

Name 9:

Name 10:

REF: A16

Hwa Jie

ASSIGNMENT

From _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop no/s: _____
 of: _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bail or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 4 days Res: Yes or No
 Lump Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHC 449265 Yr Regn: 1 Nov 2017
 Type: M/Car / M/Cycle / Bus / Van / Lorry / Max / Prime Mover /

Truck / Trailer or

Make: Toyota Prime CC 1797
 Colour: maroon A/C Insured / Std / NI / NA
 Sp. Reading: 267655 T/Radio: Insured / Std / NI / NA

Eng/No: _____
 C/No: JTDKB3FU903573315

Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / SRIM / STD A/Rim or
 Tyre Size: F: 195/65R15
 R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Wuxlake

Front	Rear
R/Bal. <u>6</u> mm	R/Bal. <u>6</u> mm
L/Bal. <u>6</u> mm	L/Bal. <u>6</u> mm
D.O.A. <u>30/3/19</u>	D.O.I. <u>2/4/19</u>

Survey held at Sund
 Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooflop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>P/P 4/249.68</u>
	<u>(CRD: 46,965.73 / 84%)</u>
	<u>03/19/2147</u>
	<u>Smp 1721x</u>

Date/Time: File Pass to?

☐ : Prelim. Report

R

☐ : Final Report

Date/Time: File Return to?

S

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + PG. 10

Photos

Cen: GR

\$2.54

Report Format :

Lump Sum / L.B.I: 13

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)

TOTAL

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1904-0285	Invoice Number	
Quotation Date	22.04.2018	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	\$845.00	\$500.00 ✓
Total Labour	\$845.00	\$500.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT BUMPER	\$378.00	\$0.00
TO RESPRAY FRONT FENDER RH	\$378.00	\$200.00 ✓
TO RESPRAY RIM	\$180.00	\$50.00 ✓
TO RESPRAY FRONT DOOR RH	\$378.00	\$200.00 ✓
TO RESPRAY VIEW MIRROR	\$180.00	\$50.00 ✓
TO RESPRAY ROCKER PANEL MOULDING	\$180.00	\$100.00 ✓
Total Spray Painting & Panel Beating	\$1,674.00	\$600.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00 ✓
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$0.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$120.00	\$0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	\$120.00	\$30.00 ✓
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$480.00	\$50.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52119479 62	COVER, FR BUMPER	0.00	\$495.50	0.00	\$0.00	Replace	Not Given
		52115470 50	SUPPORT, FR BUMPER RH	0.00	\$78.90	0.00	\$0.00	Replace	Not Given
		53801470 80	FENDER SUB-ASSY, FR RH	1.00	\$933.10	100.00	\$0.00	Replace	Repair
		53875470 70	LINER, FR FENDER, RH	0.00	\$198.40	0.00	\$0.00	Replace	Not Given
		75374471 40	EMBLEM, SIDE PANEL (HYBRID)	1.00	\$52.90	25.00	\$39.68	Replace	Replace
		42811-47450	WHEEL, DISC FRONT	1.00	\$1,555.10	100.00	\$0.00	Replace	Repair
		75850479 10	MOULDING ASSY, BODY ROCKER PANEL, RH	1.00	\$576.00	100.00	\$0.00	Replace	Repair
		67001471 52	PANEL SUB-ASSY, FRONT DOOR RH	1.00	\$1,249.60	100.00	\$0.00	Replace	Repair
			STICKER DECAL SMRT (DOOR)	1.00	\$60.00	0.00	\$60.00	Replace	Replace
		67910474 50	MIRROR ASSY, OUTER REAR VIEW, RH	0.00	\$1,373.50	0.00	\$0.00	Replace	Not Given
		67940474 40	COVER, OUTER MIRROR, RH	1.00	\$89.50	100.00	\$0.00	Replace	Repair
Total					\$6,660.50		\$99.68		

99.68

X + 500.00

R + 650.00

X + 1249.68

R

R

R

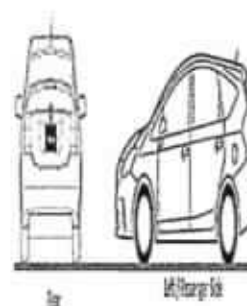
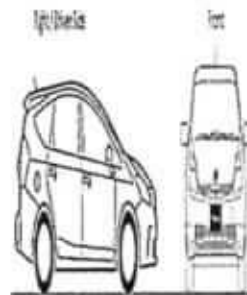
R

R

R

Section A - Accident Details

Registration Number	SHC4926S
Case Reference Number	TAX/03/19/2147
Registration Date	1/11/2017
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	SAPARI BIN SARTHY
Type of Accident	Head To Side
Accident Date and Time	30/3/2019 8:10 PM
Accident Reported Date and Time	1/4/2019 8:39 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24100847
Special instruction to ARC, if any	TP
Prepared Date and Time	1/4/2019 4:00 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$500.00
Total Spray Cost	\$1,574.00	\$600.00
Total Spare Part Cost	\$5,216.41	\$99.68
Total Other Cost	\$480.00	\$50.00
TOTAL COST	\$8,215.41	\$1,249.68 (P/P)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	5.0	4.0
Prepared / Adjusted By	Tuck Foo Kok	Hwee Jie (LKK) / AIG
ARC / Surveyor Sign Off Date	01/04/2019 4:49 PM	02/04/2019 4:21 PM
Signature		
Remarks	P/P REPAIR, PHOTO BEFORE PAINT.	



Case Details

Case Reference Number : TAX/03/19/2147
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHC49265

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-6312-ID
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd
 Accident Date and Time : 30/03/2019 12:10 PM
 Vehicle Age(In Months) : 16

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval			
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			COVER, FR BUMPER	1	495.50	495.50	25.00	371.63	Replace	0	0	Not Give	*
One Time Key In	Main			SUPPORT, FR BUMPER RH	1	76.90	76.90	25.00	57.68	Replace	0	0	Not Give	*
One Time Key In	Main			FENDER SUB-ASSY, FR , RH	1	933.10	933.10	25.00	699.83	Replace	1	0	Repair	*
One Time Key In	Main			LINER, FR FENDER, RH	1	198.40	198.40	25.00	148.80	Replace	0	0	Not Give	*
One Time Key In	Main			EMBLEM, SIDE PANEL (HYBRID)	1	52.90	52.90	25.00	39.67	Replace	1	39.67	Replace	*
One Time Key In	Main			WHEEL, DISC FRONT	1	1,555.10	1,555.10	25.00	1,166.32	Replace	1	0	Repair	*
One Time Key In	Main			MOULDING ASSY, BODY ROCKER PANEL , RH	1	576.00	576.00	25.00	432.00	Replace	1	0	Repair	*
One Time Key In	Main			PANEL SUB-ASSY, FRONT DOOR RH	1	1,249.60	1,249.60	25.00	937.20	Replace	1	0	Repair	*
One Time Key In	Main			STICKER DECAL SMRT (DOOR)	1	60.00	60.00	0.00	60.00	Replace	1	60.00	Replace	*
One Time Key In	Main			MIRROR ASSY, OUTER REAR VIEW , RH	1	1,373.50	1,373.50	10.00	1,236.15	Replace	0	0	Not Give	*

Total Spare Part Cost \$,216.41

Surveyor Total 99.67

Lump Sum Discount (%) 0.00

Lump Sum Dis (%) 0

Final Spare Part Cost \$,216.41

Final Sur Total 99.67

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			COVER, OUTER MIRROR, RH	1	89.50	89.50	25.00	67.13	Replace	1	0	Repair	*
Total Spare Part Cost									5,216.41	Surveyor Total			99.67	
Lump Sum Discount (%)									0.00	Lump Sum Dis (%)			0	
Final Spare Part Cost									5,216.41	Final Sur Total			99.67	

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR RH PORTION	845.00	500	
Total:			845.00	500.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPSRAY FRONT BUMPER	378.00	0	
2	Main	TO RESPRAY FRONT FENDER RH	378.00	200	
3	Main	TO RESPRAY RIM	180.00	50	
4	Main	TO RESPRAY FRONT DOOR RH	378.00	200	
5	Main	TO RESPRAY VIEW MIRROR	180.00	50	
6	Main	TO RESPRAY ROCKER PANEL MOULDING	180.00	100	
Total:			1,674.00	600.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
2	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0	
3	Main	TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0	
4	Main	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	30	
5	Main	TO WASH AND VACUUM	80.00	0	
Total:			480.00	50.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	5,215.41	99.67
Total Labour Cost	645.00	500.00
Total Spray Painting	1,674.00	800.00
Other	480.00	50.00
Overall Total	8,215.41	1,249.67
Lump Sum Repair Option		
Lump Sum Total	0.00	1,249.67
Surveyor Approved Amount		1,249.67
No of Repair Days*	5	4
Remarks		P/P REPAIR, PHOTO BEFORE PAINT.
Surveyor Name		Hasee Jie
Signature		
Survey Date	02/04/2018	Save Clear

LKK Auto Consultants hereby notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts before resurvey
- Parts prices are subject to inspection
- Third party survey is not a "Without Prejudice" basis
- No illegal modification allowed
- Supplemental work must be surveyed and is subject to approval by LKK Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Vic (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Wednesday, 8 May, 2019 5:33 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 30/3/2019 involving SHC 4926S & SMD 1721X (AIG's insured)
Our Ref: TAX/03/19/2147/lg
Attachments: TAX 03 19 2147.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1,249.68
Loss of Rental	\$589.84 (5.25 days x \$112.35)
Loss of Income	\$315.00 (5.25 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$2,161.52

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19005945/Jha3

13 MAY 2019

WOO WEI LI TERENCE
336 TAH CHING ROAD
#10-183
SINGAPORE 610336

Dear Sir/Madam,

ACCIDENT INVOLVING SMD 1721X & SHC 4926S ALONG/AT YUAN CHING ROAD TOWARDS AYE ON 30/03/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 4926S against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your vehicle changed lane and resulted the accident. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6749 5792
FAX: 6741 4108
Email: JiaLe@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 (S)757705** (address), owner of **SHC 4926S** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHC 4926S** that was damaged pursuant to the accident which occurred on **30/03/2019** (date) along **YUAN CHING ROAD TOWARDS AYE** (location) involving vehicle no/s **SMD 1721X** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 13 (day) of May (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,100.00 (Global Sum – all in) for vehicle no. SHC 4926S that was damaged pursuant to the accident which occurred on 30/03/2019 (date) along YUAN CHING ROAD TOWARDS AYE (location) involving vehicle no/s SMD 1721X. This is pursuant to the inspection conducted on 02/04/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHC 4926S make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 4926S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of May (month) **2019** (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

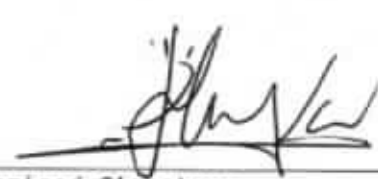


SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190400270
Date : 23.04.2019
Vehicle No. : SHC4926S
Your Ref No. : TAX/03/19/2147
Our Ref No. : 24100847
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
COVER, FR BUMPER	0.00	\$ 495.50	0.00	\$ 0.00	\$ 0.00
SUPPORT, FR BUMPER RH	0.00	\$ 76.90	0.00	\$ 0.00	\$ 0.00
FENDER SUB-ASSY, FR , RH	1.00	\$ 933.10	(100.00)	\$ 933.10	\$ 0.00
LINER, FR FENDER, RH	0.00	\$ 198.40	0.00	\$ 0.00	\$ 0.00
EMBLEM, SIDE PANEL (HYBRID)	1.00	\$ 52.90	(25.00)	\$ 13.22	\$ 39.68
WHEEL, DISC FRONT	1.00	\$1555.10	(100.00)	\$1555.10	\$ 0.00
MOULDING ASSY, BODY ROCKER PANEL , RH	1.00	\$ 576.00	(100.00)	\$ 576.00	\$ 0.00
PANEL SUB-ASSY, FRONT DOOR RH	1.00	\$1249.60	(100.00)	\$1249.60	\$ 0.00
STICKER DECAL SMRT (DOOR)	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
MIRROR ASSY, OUTER REAR VIEW , RH	0.00	\$1373.50	0.00	\$ 0.00	\$ 0.00
COVER, OUTER MIRROR, RH	1.00	\$ 89.50	(100.00)	\$ 89.50	\$ 0.00
Sub-Total					\$ 99.68
Labour					
TO REPAIR RH PORTION	1.00	\$ 500.00	0.00	\$ 0.00	\$ 500.00
Others					
TO REPSRAY FRONT BUMPER	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FRONT FENDER RH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY RIM	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO RESPRAY FRONT DOOR RH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY VIEW MIRROR	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO RESPRAY ROCKER PANEL MOULDING	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00


Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV190400270
Date : 23.04.2019
Vehicle No. : SHC4926S
Your Ref No. : TAX/03/19/2147
Our Ref No. : 24100847
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
TO DO WHEEL ALIGNMENT / TYRE BALANCING	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 1,249.68

Remark :

Make/Model : PRIUS4
Accident Date : 30.03.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/03/19/2147

From: SMRT Taxis Pte Ltd

Date: 15/04/2019

ACCIDENT INVOLVING SHC 4926S & SMD 1721X ON 30/3/2019 ALONG YUAN CHING RD TOWARDS AYE

This is to confirm that the daily rental rate for SHC 4926S is \$112.35 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Date Generated : 08/05/2019
User Name : OngHuaYen

Accident Start Date : 01/03/2019
Accident End Date : 08/05/2019

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repairs)	Date and Time (Repair Completed)
TAX03/19/2147	SHCA9285	SMART Taxis Pte Ltd	TOYOTA	PRUIS4	24100647	01/04/2019 8:39 AM	08/04/2019 10:43 AM



Singapore Post Limited
Reg. No. 19870224M
10 Raffles Road #
08-02 Singapore Post Centre
Singapore 048600

Tel: 1800
Fax: 6842 5114
To check delivery status or to raise an enquiry
on your registered article, please visit
www.singpost.com

POSTING RECEIPT FOR REGISTERED ARTICLE(S)

NOTES:

- a) Separate forms are to be used for Insured and Non-Insured Registered Article.
- b) Please provide all information required and produce this receipt for all enquiries.
- c) * Please tick where applicable. It shall be assumed no Article of Exception (AUE) is required or delivery by air is requested if relevant * is left blank.
- d) Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
- e) Please post item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee		AIR* () Y () N () M () AIR () SUR ()		For Official Use Only (Item numbers are printed in order of posting at counter)	
D'Almeida Pte Ltd 10 Ubi Crescent V&B Tech park #01-22 Singapore 408564 (GPR 63011)		Insurance* () Y SS () N () M ()			
2. Name & Address of Addressee		Comments:			
Woo Wei Li Terence 336 TAN CHING ROAD #10-153 SINGAPORE 610336 (SND 1721X)		AIR* () Y () N () M () AIR () SUR () Insurance* () Y SS () N () M () Comments:			

Sender's Acknowledgment

I have read, understood and agreed to the terms and conditions of posting overhead. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature

Date

1272

SINGAPORE POST
MACPHERSON RD

GST Reg. Add: SINGAPORE POST CENTRE
10 ELDS ROAD 8
SINGAPORE 408600

GST Reg. No : M2-0105651-9

Date: 23 Apr 2019 Time: 10:19:15

Description	Amount(S\$)	GST#7%
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Ref. No: PSL01/1925/113/0040

Postage Label

LOCAL

2 X	2.54	5.08	0.33
-----	------	------	------

SUB TOTAL	5.08	0.33
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TOTAL AMOUNT 5.08

GST COLLECTED BY SINGPOST 0.33

MOP: CASH \$5.08

Enjoy up to 3% cashback on eligible online and retail spend with the Spree Credit Card. No minimum spend required. T&Cs apply. Sign up now at singpost.com/spreecard

Pay any bills on SAM and earn LinkPoints now! Terms & conditions apply

Thank you for visiting Singapore Post

#Zero-rated for GST

- *Exempt
- *Out of Scope
- **Supplier Item

Price inclusive of 7% GST where applicable
I have checked & confirmed the product is visually good, functional & performed within expectation.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Aug 2018 Edit Reg		01 Aug 2018 00:00 Edit Adj Rpt	S\$600.00 Edit Estimates	S\$600.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LOKE YOKE HENG, ID: S0708528A								
Main Claimant:	HO HEAN CHAN JOHN, Co. Reg. No.: S1677837								
Vehicle Reg. No.:	SLC607S	Date of Loss:	27/07/2018 20:00 - :59 [26 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1261431545SG	Policy/Cover Note No.:	2100503525 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLL7987B	Policy No. (Claimant):	80252891						
		Excess:							
Repairer:	Jack Cars Enterprise Pte Ltd (HQ) 61 Ubi Avenue 2, #01-20 Automobile Megamart, 408898 Ubi - Tel: 67441900								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng] Kianmeng.Chan1@aig.com								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 13/08/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (13/08/2018): Re: No OI GIA Report (SLL7987B VS SLC607S) - AIG_SG (02/08/2018): No OI GIA Report (SLL7987B VS SLC607S) - AIG_SG (02/08/2018): Request To Upload TP GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC4926S (4492689400SG)
[SMD1721X]
TP
SMRT TAXIS PTE LTD
Mar 30 2019 8:00PM
[Woo Wei Li Terence]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page ☐	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit
Photos/Images			3 per page ☐	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	08/04/19 09:01	General View		Load JPG
2	08/04/19 09:01	General View		Load JPG
3	08/04/19 09:01	General View		Load JPG
4	08/04/19 09:01	General View		Load JPG
5	08/04/19 09:01	General View		Load JPG
6	08/04/19 09:01	General View		Load JPG
7	08/04/19 09:01	General View		Load JPG
8	08/04/19 09:01	General View		Load JPG
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15	08/04/19 09:01	General View		Load JPG
16	08/04/19 09:01	General View		Load JPG
17	08/04/19 09:01	General View		Load JPG
18	23/04/19 11:15	Photo After Spray		Load JPG
19	23/04/19 11:15	Photo After Spray		Load JPG
20	23/04/19 11:15	Photo After Spray		Load JPG
21	23/04/19 11:15	Photo After Spray		Load JPG
Documentation			1 per page ☐	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/04/19 20:20	TP ESTIMATE - MARKED		Load PDF
2	05/04/19 20:20	TP GIA REPORT		Load PDF
3	09/04/19 08:10	Non reporting letter		Load PDF
4	13/05/19 11:27	LETTER TO OI		Load PDF
5	17/05/19 10:21	WORKSHOP INVOICE		Load PDF
6	17/05/19 10:21	AUTHORISATION TO ACT FORM		Load PDF
7	17/05/19 10:21	Release Voucher		Load PDF
8	17/05/19 10:21	RENTAL RECEIPT		Load PDF
9	17/05/19 10:21	RENTAL MILEAGE		Load PDF
10	17/05/19 10:21	LTA SEARCH		Load PDF
11	17/05/19 10:26	Registered Mail Fee		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print

Documents Checklist

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRdoc&fuseaction=dsp_doc... 17/5/2019

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLL7987B (Insd veh)	Model:	KIA FORTE K3 1.6 (A)
	SLC607S (TP veh)		
Date of Accident:	27/07/2018		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	1,091.40
Final Repair Cost	:	\$	642.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	214.00 2 days
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	858.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability 100 (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Jack Cars Enterprise Pte Ltd	:	\$ 858.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

17 May
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18013965/AEB3Q2

Date: 17/05/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 2100503525

Claimant Vehicle
No : SLC607S

Insured Vehicle No : SLL7987B

Date of Loss: 27/07/2018

Nature of Claim: TP

Claim No: 1261431545SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLC607S

Make & Model: KIA FORTE K3, 1.6 (A)

Engine No: G4FGGH612309

Reg. Date: 29/04/2016 (Man. Year: 2016)

Chassis No: KNAFX411MG5596347

Colour: Silver

Odometer: 31781 km

Engine Capacity: 1591 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16

Rear Tyre Size: 205/55 R16

Front Left Side: Nexen 6 mm

Rear Left Side: Nexen 6 mm

Front Right Side: Nexen 6 mm

Rear Right Side: Nexen 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,020.00	600.00	420.00	41.18
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	1,020.00	600.00	420.00	41.18
+ GST 7.00/7.00% (S\$)	71.40	42.00	29.40	41.18
Nett Amount (S\$)	1,091.40	642.00	449.40	41.18
+ Car Rental (2.0 x S\$100.00/day + 7.00% GST) (S\$)		214.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		858.00		

INSPECTION

Date of Assignment: 01/08/2018

Date Inspected: 07/08/2018 Inspected At:

Jack Cars Enterprise Pte Ltd (HQ)
61 Ubi Avenue 2, #01-20 Automobile
Megamart
Singapore 408898

Estimated Period of Repair: 2.0 days

Adjuster: ADRIAN LING**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER (NPA)	Repair	0.00 F	*- F
2	1		*FRONT RIGHT RIM (NPA)	Repair	0.00 F	*- F
				Total Parts (S\$)	0.00	0.00

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO PUTTY & SPRAY PAINT OF AFFECTED AREA	New	550.00	450.00
2	TO REMOVE AND REINSTALL FRONT BUMPER	New	250.00	150.00
3	TO REMOVE,REINSTALL & REPAIR FRONT RIGHT RIM	New	220.00	0.00
Gross Labour Cost (S\$)			1,020.00	600.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >