

Jia Le (LKK Auto)

From: Suwanna (LKK Auto)
Sent: Friday, 27 September 2019 8:49 AM
To: LeeGek@smrt.com.sg
Cc: Admin A; CS A Team; Jia Le (LKK Auto)
Subject: FW: URGENT / 2ND REMINDER Re: Accident on 1/4/2019 involving SHB 228E & YN 8255J (China Taiping's insured) Our Ref: TAX/04/19/2001/lg *** LKK REF: CC3/CTI19005944/Jha3
Attachments: TAX 04 19 2001.pdf

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Wednesday, 22 May, 2019 10:43 AM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: LOD Re: Accident on 1/4/2019 involving SHB 228E & YN 8255J (China Taiping's insured) Our Ref: TAX/04/19/2001/lg

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$7,000.00
Loss of Rental	\$1,471.25 (11 days x \$133.75)
LTA Search Fee	\$7.00
Total	\$8,478.25

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Letter of Authorisation
- 5) Accident vehicle laid-up report
- 6) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI19005944/Jda3

17 JUNE 2019

METAL MASTER & ALUMINIUM PTE LTD

8 KAKI BUKIT AVENUE 4

#04-53 PREMIER @ KAKI BUKIT

SINGAPORE 415875

Dear Sir/Madam,

ACCIDENT INVOLVING YN 8255J / SHB 228E / OTHERS ON 01/04/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE

Case Handler

DID: 6749 5792

FAX: 6741 4108

EMAIL: JiaLe@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

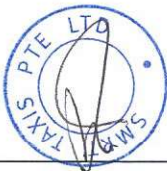
AUTHORISATION TO ACT

We, **SMRT TAXIS PTE LTD** ("the third party claimant") of **No. 60 Woodlands Industrial Park E4, Singapore 757705** (address), owner of **SHB 228E** (vehicle no.) hereby authorize **SMRT Automotive Services Pte Ltd** ("the workshop") to act for us with respect to our claim for repair costs and/or rental and/or loss of use ("claim") for our vehicle no. **YN 8255J** was damaged pursuant to the accident which occurred on **1/4/2019** (date) along **Cantonment Road towards Outram Rd MRT** (location) involving vehicle no/s. **SHB 228E** ("the accident").

I further authorize the workshop to settle the above mentioned claim in a manner as they deem fit and the cheque is to be made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 6 (day) of May (month) 2020 (year)



Signed by "the third party claimant"
(with company stamp if applicable)



Signed by "the workshop"
(with company stamp)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3068131800

Claim No : SNM19D201477C02/5

Claimant : SMRT TAXIS PTE LTD

Amount : **S\$8,478.25**

SINGAPORE DOLLARS EIGHT THOUSAND FOUR HUNDRED SEVENTY EIGHT
AND CENTS TWENTY FIVE Only

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 228E

Insured Vehicle No. : YN 8255J

Date of Loss : 01/04/2019

Place of Accident : CANTONMENT ROAD TOWARDS OUTRAM ROAD MRT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : METAL MASTER & ALUMINIUM PTE LTD

Driver Name : SUBBAIYAN PRADU

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	7,000.00
(3) Loss of Use /Rental/ Earning	S\$	1,471.25
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 8,478.25

Claimant Name : _____



NRIC No : _____

8 XXXX 706 F

Signature : _____

Date : _____

- 6 MAY 2020

This Discharge Voucher applies only to the claimant's claim
or his property damage and will not affect his personal
injuries claim and/or uninsured losses claim in a later date.
Further, the settlement terms herein should not be used as
an evidence to prejudice to the claimant's personal injuries
claim and/or other uninsured losses claim arising of the
subject matter in this action.



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190500025
Date : 06.05.2019
Vehicle No. : SHB228E
Your Ref No. : TAX/04/19/2001
Our Ref No. : 24100850
Terms : 30 Days



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$	7,000.00
GRAND TOTAL					\$ 7,000.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 01.04.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/04/19/2001

From: SMRT Taxis Pte Ltd

Date: 15/04/2019

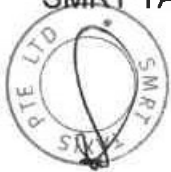
ACCIDENT INVOLVING SHB 228E & YN 8255J ON 1/4/2019 ALONG CANTONMENT RD TOWARDS OUTRAM RD MRT

This is to confirm that the daily rental rate for SHB 228E is \$133.75 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/04/2019 Date Generated : 08/05/2019
Accident End Date : 08/05/2019 User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/04/19/2001	SHB228E	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24100850	01/04/2019 7:53 AM	12/04/2019 8:17 AM

Enquire Transaction History

Transaction History Details

Log Date/Time:	02 Apr 2019 / 08:30:53	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	YN8255J	Business Transaction Reference No.:	20190402083053807118
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHD - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 01 Apr 2019 07:30:00
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
Information displayed is correct as at the log date and time.

4/2/2019

[Enquire Related Logs](#)[Back to List](#)

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Jia Le (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 6 May 2020 10:09 AM
To: Bryan Ang (LKKAuto); Asher Sng (LKKAuto); Admin A; Jia Le (LKK Auto)
Cc: Cecilia Low; Claims Dept of CTI; Chee So Chow; Alfred Toh; Chong Boon Sen
Subject: RE: URGENT / LAST ATTEMPT Re: Accident on 1/4/2019 involving YN8255J & SHB 228E (China Taiping's insured) Our Ref: TAX/04/19/2001/lg; CTI REF: SNM19D201477C02/5(cbs/csc/lowct)

LKK REF - CC3/CTI19005944/Jda3
CTPIS REF - SNM19D201477C02/5(cbs/csc/lowct)

Dear Bryan

Our sincere apologies for any inconvenience caused due to our "delay in response".

Please assist to notify your handler to resolve the third property damage claim at \$8,478.25.

We await the payment advice to enable our Cecilia Low (latest and/or current handler) to act accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Sent: Monday, May 4, 2020 11:37 AM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: FW: URGENT / LAST ATTEMPT Re: Accident on 1/4/2019 involving SHB 228E & YN 8255J (China Taiping's insured) Our Ref: TAX/04/19/2001/lg

Dear Boon Sen

Below email from SMRT. My handler is still pending mandate approval from your side since very long ago.

Please look into this asap.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Monday, 4 May 2020 11:30 AM

To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: URGENT / LAST ATTEMPT Re: Accident on 1/4/2019 involving SHB 228E & YN 8255J (China Taiping's insured) Our Ref: TAX/04/19/2001/lg

Hi Bryan

Officer is Chong Boon Sen.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bryan Ang (LKKAuto)

Sent: Monday, 4 May 2020 11:25 AM

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis); Jia Le (LKK Auto)

Cc: Asher Sng (LKKAuto)

Subject: RE: URGENT / LAST ATTEMPT Re: Accident on 1/4/2019 involving SHB 228E & YN 8255J (China Taiping's insured) Our Ref: TAX/04/19/2001/lg

Hi Jia Le

Who is the China Taiping officer for this case?

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Sent: Monday, 4 May 2020 8:42 AM

To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: URGENT / LAST ATTEMPT Re: Accident on 1/4/2019 involving SHB 228E & YN 8255J (China Taiping's insured) Our Ref: TAX/04/19/2001/lg

**URGENT
LAST ATTEMPT**

Dear Jia Le,

Despite our final reminder sent to you on 14/10/2019, to-date there is still no response.

We have already settled the third party's claim from front car SLP 1152L at 100%.

Please let us have your offer of 100% by **11th May 2020**, otherwise we shall have no option but to escalate the matter. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd

