INS. CASE OWNE	CC4, AG 1900 5943	/ A ha was like
* January	ASSIGNMENT BOX 3 419	Date / Time : 3/ 4/9
Pre-assign / CCI	E/FTK	Registered in Merimen:
The same of the con-	(DZ. 7718H	1-20-22-22-2-2-2-2-2-2-2-2-2-2-2-2-2-2-2
Insured Vehicle	Committy of	471676093256
Name of Insured	KAN COON & SHING Policy No.	E V
Insured Tel No.	The state of the s	
	75/7/10	4 m 45 mm
Excess See II :SS	Time of Ac	cident: LOWER DELTA RONO
Is driver the own:	er? (YES (NO)) Nature of Accident:	
If NO, Driver No	nme / Age : OI GIA RE	PORT: YES NO ; TP GIA REPORT: KES / NO
Driver Te	I No.: (V/L: VES) NO-) Insured Lin	rility: % Final ? Yes / No
SBN 127	M	
		
INSRS: WSP: Tel: Liability: RMKS:	INSRS: WSP: Tel: Liability: RMKS: INSRS: WSP: Tel: Liability: RMKS:	INSRS: WSP: Tel: Liability: RMKS:
Date/Time	1 1	GW/PESK
0.1.0	GENTING ENTURE 150 HOLLE CO. TOUR -	STAGE DATE/PIC
914	\$233(8) X	Non-Reporting ltr (1st):
144	2A F 1 1 10 (h y	Non-Reporting ltr (2nd):
		Non-Reporting ltr (Final):
	- PHINKOLENO	Notification ltr (if non-pickup): Call Oi:
	- 16 rap IN RU RATHIT	After call lir to Cit 2410619 - UK
-11-1		Documentation Check List: Handler Typist
7410G119	- Mue beviewed conflicting versions.	Notification ltr (if non-pickup)
	CUTANG CHANG. OI KEROPOTED GOT VIDEO	After call ltr to OI:
	mother sould white & there so of	Antherisation To Act
	TO NOW IN TO COMM IN NOW ISSUED.	Release Voucher:
	TO THE STORES OF WE IN MEKNINGE	
27/00/lg	-THIS KLEFFORT FOR LANDING APPROVAL	Car Rental Invoice:
	- TAKOM FOURT LOS MINOSET	Towing Invoice
25/04/19	- GRAYC MYMDALR HALBONAL TO ME.	LTA/GIA: Medical Bill:
26/07/19	- MIS APPROUND WHINDERS.	PIR:
	- abus for offeth to the	Mandate/Reject Instruction:
	- TO ACCEPTED OFFER.	LOD
	- MU bode IN OKOBEK. TO CLOSE.	Payment Breakdown Form:
PRELIMINARY ADVICE	Date/Time: Sent By:	Post-Repair Photos:
		Others:
FINALIZATION	Date/Time: Confirm with:	Confirm by:
Repair Cost: 49	SS 10,700-00 (6 days) Reduction: 51 %	Email Call
FINAL SETTLEMENT	Date/Time: 26/04/9 Confirm with WCOUS	Email Call
Final Liability: Repair Cost	% (Agregi / Assessed) BOLA S/N No. : NIL	If NO or B 28, Ass. Lia :
Loss of Rental (LOR):	SS 10,200.00	COID CHANGED CHANG)
Loss of Use (LOU):	SS 700.50(100 x 7 days)	OI GIORO IN
Loss of Income (LOI):	55 — (S x days)	
LOR only LOU only	pro- up	20/2/19
GIA/ <u>LTA</u> Search	55 7.45	1 Sure
Medical:	53	1) Claim status: N (m) l/Reject/Private Settle
Disbursement.	S\$ (e.g. Tow/ Independent)	2) Report Format
Legal Cost	55 -	3) Survey fee: 4520-60
Total:	SS 10,907.45 Global Sum SS: 10,900.00	
FINAL PAYMENT	Date/Time: Confirm with:	Email Call
Payee 1:		are ind
Payer 2: (Str. by J. N.)	S\$ - Name 2: -	14
Street (Street (A)	[g1 Name 3]	

ASS, REC. BY

VEHICLE REPAIR ESTIMATE

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE LTD

Address:

78, SHENTON WAY, #07-16

S(079120)

Telephone:

64193000

Fax:

68357416

Email shengyang.lim@aig.com

noormarriesa.abukassim@aig.com

Make/ Model:

LEXUS RX350

Date:

02.04.2019

OF THE

Chassis No:

JTJBK11A802423555

Vehicle No:

SBN1222Y

Date/Time of Accide 30.03.2019/1145

Materials Cost/ Spare Parts Cost

	TO BE COMPLETED BY SERVIO	E AD	ISUK		PARTS		
ITEMS	PARTS DESCRIPTION	QTY	LIST	PRICE \$	DISCOU	FINA	L PRICE S
1	FRONT BUMPER	1	\$	985.60	10%	\$	887.04
2	FRONT BUMPER RETAINER	-1	\$	138.20	10%	5	124.38
3	FRONT BUMPER LOWER SPOILER ALL	-1	\$	285.40	10%	5	256.86
4	FRONT FENDER RH	1.	S	1,123.70	10%	\$	1,011.33
- 5	FRONT FENDER INNER COWLING RH 146-	1	\$	426.30	10%	\$	383.67
6	FRONT FENDER LOWER GARNISH RHAFF	1	S	325.60	10%	5	293.04
	FRONT HEADLAMP RH Lot	1	S	1,654.90	10%	\$	1,489.41
	HEADLAMP LOWER BRAÇKET RH № ~	1	\$	130.80	10%	5	117.72
	FRONT DOOR RH DESKED	1	\$	1,345.80	10%	5	1,211.22
	FRONT DOOR OUTER HANDLE RH GALL	-1	S	425.90	10%	S	383.3
	FRONT DOOR OUTER GARNISH RH 3 %-	1	\$	345.90	10%	\$	311.3
	FRONT SIDE ROCKER PANEL RH **	1	S	723.30	10%	S	650.9
7	FRONT SIDE MIRROR ASSY RH	-1	S	1,005.95	10%	S	905.3
8	FRONT WHEEL HUB BEARING RH	1	\$	290.50	10%	\$	261.4
9	FRONT ABSORBER RH	1	S	697.10	10%	S	627.3
10	FRONT ABSORBER MOUNTING RH	- 1	S	135.90	10%	S	122.3
11	FRONT LOWER ARM RH	1	\$	697.60	10%	5	627,8
12	FRONT KNUCKLE ARM RH	1	S	685.90	10%	S	617.3
13	TIE ROD END RH	1	\$	145.60	10%	S	131.0
14	FRONT STEERING RACK	1	S	6,033.10	10%	S	5,429,79
15	CROSS MEMBER CHASSIS 144 6-	1	S	2,017.50	10%	S	1,815.7
16	STABILIZER LINK	1	S	325.60	10%	S	293.0
ist Price C	ost					5	17,951.54

1140678.

SPECIAL NETT	PARTS DESCRIPTION		PRICE \$	FINA	L PRICE \$
1	FRONT BUMPER CLIPS	1 SET	\$ 30.00	\$	30.00
2	FRONT FENDER INNER COWLING CLIPS	1 SET	\$ 30.00	\$	30.00
Total Special Nett	Items			S	60.00

Labour Works/ Panel Beating Related Works Ouotation Job Scope TO RENEW DAMAGED PARTS, REPLACE, BEAT, WELD, REALIGN AND ALIGNE ALL PARTS 1,600:00 Spray Painting Job Scope Quotation TO RESPRAY AFFECTED AREAS 1.200:00 \$ Others Cost (Accident Repair Related Expenses) Quotation Job Scope TO TUFFCOAT AFFECTED AREA 200.00 5 S 150.00-30 TO REMOVE/ REFIT WIRING CHECKS 5 80.00 TO REMOVE/ REFIT FRONT HEADLAMP AND RESET HEADLAMP FOCUSSING 430.00 Total Others Cost S GRAND TOTAL computerize wheel alignent 5 21,241.54 To Perform 1411

CAS GARAGE PTE LTD

UEN 201828067M 1 KAKI BUKIT AVENUE 6, #02-22 AUTOBAY, SINGAPORE 417883

CAS GARAGE PTE LTD

Person Incharge: Allan

Direct Contact: +65 8782 7171 Email: allangoh.cas@gmail.com

Fax: 6509 9501 TEL: 64842220 4/5 03/04/15.

06 Days.

total: 12816:78.

LKK Auto Consultants hence notify the Repairer of the following:

- +To resurvey before after spray paining
- . To display damaged partis) during resurvey
- . Parts prices are subject to confirmation
- . Third party survey is on a 'Without Prejudge' basis.
- No Illegal modification(s) is allowed.
- Supplementary item(s) must be resurveyed and is subject to final approval from Indurance Company

Acknowledged by Repairer

Signature:

Date:

TEO HIN TYRES

11 KAKI BUKIT ROAD 1 #01-01 EUNOS TECHNOLINK SINGAPORE 415939 TEL:67455711

Vork Order:

R003636

company:

CAS GARAGE

.icense:

SBN 1222 Y

ate

1.4.19 11:10

Lexus: RX (200t/270/300/330/350): 2010.8-2015.9 (AGL10 GGL15): GGL15: without Air Suspension

Front : Left

Actual	Before	Specified Range
-0*36"		-1°25' 0°05'
2°27'		2°00' 3°30'
-0"04"		-0°03' 0°08'
8°41'		10°15' 11°45'
8°05		8°50' 11°50'

Camber
Caster
Toe
SAI
Included Angle
Turning Angle Diff.

Actual	Before	Specified Range
-2"42"		-1°25' 0°05'
2°40'		2°00' 3°30'
0°25'		-0.03, 0.08,
12°13"		10°15' 11°45'
9°32'		8°50' 11°50'

Front

Cross Camber Cross Caster Cross SAI Total Toe Cross Turn Diff.

Actual	Before	Specified Range
2°06°		-0°45' 0°45'
-0"13"		-0°45' 0°45'
-3"32"		-0°45' 0°45'
0°21'		-0°05' 0°15'

Rear: Left

Actual	Before	Specified Range
-0°51'		-1"20' 0"10'
-0.03.		-0.03, 0.08,

Camber

Actual	Before	Specified Range
-0"49"		-1°20' 0°10'
-0"01"		-0.03, 0.08,

Rear: Right

Rear

Cross Camber Total Toe Thrust Angle

Actual	Before	Specified Range
-0"02"		-0°45' 0°45'
-0°11'		-0°05' 0°15'
-0°04'		

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC	
Owner ID:	8622E	
VERREISERE		
Vehicle No.:	SBN1222Y	
Vehicle to be Exported:	Yes	
Intended Deregistration Date:	03 Apr 2019	
Vehicle Make:	TOYOTA	
Vehicle Model:	LEXUS RX350	
Primary Colour:	White	
Manufacturing Year:	2010	
Engine No.:	2GRJ216885	
Chassis No.:	JTJBK11A802423555	
Maximum Power Output:	204.0 kW (273 bhp)	
Open Market Value:	\$55,421.00	
Original Registration Date:	27 Feb 2010	
First Registration Date:	27 Feb 2010	
Transfer Count:	2	
Actual ARF Paid:	\$55,421.00	
HILLONIA PARE Rebute Dotalls		
PARF Eligibility:	Yes	
PARF Eligibility Expiry Date:	26 Feb 2020	
PARF Rebate Amount:	\$27,710.00	
Interminit (OZ Rabate Certain)		
COE Expiry Date:	26 Feb 2020	
COE Category:	E - Open Category	
COE Period(Years):	10	
QP Paid:	\$22,401.00	
COE Rebate Amount:	\$2,014.00	
Total Rebate Amount:	\$29,724.00	

The information contained herein is correct as at 03 Apr 2019



PRE-REPAIR INSPECTION REQUEST - SBN1222Y vs SDZ7718H (OI) on D.O.A.: 30/03/2019

"assignments@lkkautt.com", Admin A (admin-a@kkautti.com)

Cc Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baijit, Abu Kassim, Noor Manesa, Azlan, Syazamtina, Chun, Yoke Shi, Lim, Sheng Yang, Mithodolingh, Asshweenjeelkaur

Sent. 3/4/2019 1:08:18 PM

Attachments: 12 SBn 12271.pdf (2) SBN 12221.FDF

Hi.

Please refer to the enclosed request from CAS Garage Pte. Ltd.

Claim no : 47167609325G003 Case Owner : NORSIAH BTE MD NOOR

If you have any queries/concerns, please let us know

Thanks & Regards,

Yin Rul, Hor (Viviane)

AIG

Claim Aqueter II, Singapora FNOL, Claims Operations - Auto-

Shared Services - Malaysia | Global Sunness Services

York Hardbell com I were also as

From: Nicole Chong [mailto:nicolechong.cas@gmail.com]

Sent: Wednesday, April 03, 2019 12:13 PM

To: Hor, Yinrul

Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Balijt; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Sh; casgaragesg@gmail.com; aliangoh.cas@gmail.com

Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDZ7718H AND SBN1222Y ON 30/03/2019

Caution: External Email

Dear All.

We request LKK to survey our client's vehicle.

Thank you.

Nicole

97916119

On Tue, 2 Apr 2019 at 14:36, Hor, Yinrul \(\frac{\text{Yinrul.Hor@aig.com}}{\text{wrote:}}\) wrote:

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息,请开启附件。

นี่คือการรักษาความปลอดภัยชื่อความที่เข้ารหัสลับ เพื่ออ่านมันให้เปิด ให่ส์ที่เฉมมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려 면 첨부 파일을 멉니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment

Click here by 2019-04-09 14:36 +08 to read your message. After that, open the attachment.

Million Info

Disclaimer: The email and to constructe are confidenced and increded arigh, for the one of the sidence. Plant wall the render if you have reasonal this small in only or emplit delay is

Scientifits Pretional Decreptor, Conseque C 2009-2017 Proofport, Inc. All rights marrial

instructions for the small (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delate the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened. It is the responsibility of the recipient to ensure that it is virus free and my responsibility is accepted by American intermetional Group, Inc. or its subsidiaries or afflicates either jointly or severely, for any loss or damage arising in any way from its use.

Fram: Yinnut.Hor@aig.com

Fram: Yinni Horderig com
Te: nicolection; casagemal.com
Cc: Anty-Fy-Fonglisig com: Lee
Cc: Anty-Fy-Fonglisig com: Lee
Ying Chindleig com: Baiji Kaurdiaig.com: NoorManesa Aburtassim@aig.com: Systaintina Azlandiaig.com, yokashi chandlaig.com, ShengYang Limdlaig.com, Aashweenjaatkaur Mithockinghdiaig.co
Subject: algencypt PRE-REPAIR (NSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE S027718H AND S8N1222Y ON 30/03/2019
Date: Tue, 2 Apr 2019 06:35:37 +0000

2-sipme 3/4/19 vehicle In Nicole SucoAdvica

-Your Reference

SBN1222Y

Out Reference

: 4716760932SQ003

Dear Six Madam,

We refer to your Notice of Accident of even data

We intend to conduct a pre-repair survey of the damage to your client's your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Long Kiat	Priority Services
Jimmy Lee	Priority Services
EC Loni	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formicum Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gury)	Fornsteam Adjusters Pie Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chaa Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultanta Pie Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultanta Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kennith Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Yin Rul, Hor (Viviane)

AIG

Claim Adjuster II, Singapore FNGL, Claims Operations - Auto Shared Services - Malaysia | Global Business Services

Youtherthearm I www.stp.ag

Fram: Nicole Chong [mailto:nicolectiong.cas@gmail.com]

Sent: Tuesday, April 02, 2019 2:10 PM

To: Lim, Sheng Yang: Abu Kassim, Noor Mariesa

Cc: casgaragesg@gmail.com; allangoh.cas@gmail.com

Subject: [EXTERNAL] PRI: ACCIDENT INVOLVING SBN 1222Y AND SDZ 7718H AT LOWER DELTA ROAD ON 30-03-19

Caution: External Email

To the Officer in Charge

Please refer to attached GIA report. We are the appointed workshop for vehicle SBN 1222Y and your insured is SDZ 7718H.

Do let us know when is the available date and time for inspection of the vehicle at:

CAS Garage Pte. Ltd.

Addr: 1 Kaki Bukit Ave 6, #02-22 Autobay. Singapore (417883)

Once arranged, please contact Allan Goh at 8782 7171 during the inspection.

Thank you and have a nice day! Hope to hear from you soon

Regards, Nicole Chong

CAS Garage Pte. Ltd.

Addr: 1 Kaki Bukit Ave 6, #02-22 Autobay, Singapore (417883)

Hp: 9791 6119 Office: 6484 2220 UEN: 201828067M

Print Received Message

This mail is associated with:

*SBN1222Y (4716760932SG) [SDZ7718H] TP ANG SENG LEONG Mar 30 2019 11:00AM [KAN LOONG SHING] Cas Garage Pte Ltd

AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 26/07/2019 08:17 AM. From To LKK HQ

Alert - Adj Mandate Approved (S\$10907.45) - SBN1222Y - Claim Handler: MdNoor, Norsiah Subject

Approved:10907.45.



Telephone: 6484 2220

FAX: 6509 9501

Email: casgaragesg@gmail.com

17TH APRIL 2019

Our Ref: SBN 1222Y

Your Ref No.: SDZ 7718H

M/s AIG Asia Pacific Insurance Pte Ltd

BY POST

Proforma Inv : CAS/19/P10015

AIG Building

78 Shenton Way

#07-16

Singapore 079120

Dear Sir/Mdm

ACCIDENT INVOLVING SBN 1222Y AND SDZ 7718H ALONG LOWER DELTA RD ON 30.03.2019

l'lease refer to the above mentioned accident.

We are writing in on the behalf of

ANG SENG LEONG

the registered owner of motor vehicle number

SBN 1222Y

which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle number SDZ 7718H As a result of which, our client have suffered loss and and expenses.

We are instructed by our client to claim for :

1. Cost of Repair (Recommended by LKK Adrian Ling)

\$ 10,200.00

2. Loss of Use (07 days x \$ 240/-)

\$ 1,680.00

LTA Search

\$ 7.45

TOTAL AMOUNT

5 11,887.45

We enclsoed hereby the following documents for your consideration:

- (A) Final Repair Bill
- (B) LTA Search Invoice
- (C) Letter of Authority

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.

CAS GARAGE PTE LTD

UEN 201828967M

1 KAKI BUKIT AVENUE 6, #02-22 AUTOBAY,

SINGAPORE 417883

Ms Nicole Chong Administrator

Mobile: 65 97916119

Fmail: nicolechong.casifigmail.com



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

24 JUNE 2019

KAN LOONG SHING BLOCK 101 CLEMENTI STREET 14 #15-141 SINGAPORE 120101 By Post & By Email

Dear Sir/Madam,

OUR REF

: CC4/AIG19005943/Aha3

YOUR REF

: SDZ 7718H

ACCIDENT INVOLVING SDZ 7718H AND SBN 1222Y ALONG LOWER DELTA ROAD ON 30.03.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SBN 1222Y against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SBN 1222Y. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD - if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter if not provided at AIG's reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- · Coloured photographs of accident scene (if any)
- · Coloured photographs of damage to all vehicles involved (If any)



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

- · Video footage of accident (if any)
- · Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpen Case Handler DID: 6841 2096 FAX: 6741 4108

Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

> watser@singnet.com.sg (Email)

Vic (LKKAuto)

From:

Vic (LKKAuto)

Sent:

Monday, 24 June, 2019 4:50 PM

To:

watser@singnet.com.sg

Cc: Subject: Admin A; Vic (LKKAuto)
YOUR REF: SDZ 7718H ACCIDENT INVOLVING SDZ 7718H AND SBN 1222Y ALONG

LOWER DELTA ROAD ON 30.03.2019



Auto Consultants Pte Ltd

51 UBLAVE 1, #01-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

24 JUNE 2019

KAN LOONG SHING BLOCK 101 CLEMENTI STREET 14 #15-141 SINGAPORE 120101 By Post & By Email

Dear Sir/Madam,

OUR REF

: CC4/AIG19005943/Aha3

YOUR REF

: SDZ 7718H

ACCIDENT INVOLVING SDZ 7718H AND SBN 1222Y ALONG LOWER DELTA ROAD ON 30.03.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SBN 1222Y against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SBN 1222Y. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to <u>vicalpeh@lkkauto.com</u> within 10 days from the date of this letter if not provided at AIG's reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us
 informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Save the Earth Print only when necessary

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.



Telephone: 6484 2220

Email: casgaragesg@gmail.com

FAX: 6509 9501

LETTER OF AUTHORITY AND INDEMNITY

ACCI	DENT	INVO	DLVING	VEHICL		SBN 1222 Y	AND_	EDZ-77184
AT/A	LONG		Lower	Delta R	d			
ON_	2t	_DAY_	March	MONTH_	2019	YEAR		
	YUNICHE.	25-		בנבו SBN ב			50	nence repair to the said
b)	appoint	ment are g	iven by me	us with respect	to the cond	ur behalf and give luct of my/our cla igs in Court in my/	ims against third	Il instructions as if the party driver and/or his the third party.
c)	You ha	ive my/our s on such te	full authorit	ty to instruct my deem fit. Upon s	our solicite	ers to negotiate a s my claim, you are	settlement with th authorized to sign	e third party and/or his any Discharge Voucher
d)	Upon re and dis	esolving my	our claim, for acting f	you are authorize	ed to agree w	as full and final di ith my/our solicito nent of the balance	rs on the amount	of their professional cost t sum on my/our behalf
e)	in the	event that, I	I/we am/are	required to atter	nd at my/our	solicitors' office of	or to attend court	in connection to my/our
r)	In the of	event that n thorized yo ny/our poli-	u to make a cy of insura	against the third claim against my noe. In this response	y/our own in cets, I/we un	surers for the cost of derstand and accept	of repairs and any of that the excess	ennot be proceeded with, other losses recoverable amount applicable under gal cost incurred by you
g)	If for recover underta	whatever re rable under ske to pay	the policy of the full amount	of insurance or mount of your rep	ct my/our cl nake any offi air bill and	er to pay less than survey fees and ar	the amount claim	repairs and/or any lose ed by you, I/we agree to reasonably incurred or
h)	I/we ha	ive read and	i understand	e difference in ar the above statem	nount, as the nent and agre	ed.		
Dated	this	3v_d	ay Mai	vCh mon	th19	year		
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Signa			Ar	a Séna	Leong	Com	pany Stamp	
Name				74086221		-	,	
NRIC	/ROC 1	NO.			-			
Addre			RIK	402 Bed	nk.			

5. 460402

Accident Sketch Plan Pg. 1

LETTER OF UNDERTAKING

I'We, HOUT DEN'TH LEWING	, the owner of vehic	ole no. OBIU 1742
My/Our Insurance is under M/s AXA Installatin under my/our Policy or against the such a claim to M/s AXA Insurance Pte I within 14(fourteen) days of occurrence	Third Party and if the fo Ltd with all relevant fact	ormer shall submit s and documents
My/Our Third Party claim is handle by n	ny/our preferred worksh	ор,
Signed and Acknowledge by:		
Nrie no. & signature of policyholder	Company stamp	3/4/2019 Date
	2	

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>CAS GARAGE PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$10,900.00</u> (Global Sum – all in) for vehicle no. <u>SBN 1222Y</u> that was damaged pursuant to the accident which occurred on <u>30/03/2019</u> (date) along <u>LOWER DELTA ROAD</u> (location) involving vehicle no/s <u>SDZ 7718H</u>. This is pursuant to the inspection conducted on <u>03/04/2019</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>ANG SENG LEONG</u> ("the third party claimant") of vehicle no. <u>SBN 1222Y</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SBN (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 31 (day) of July (month) 2019 (year)

Signed by appointed surveyor

Signed by the Workshop" (with chop)

"My execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims"

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)



"We/I, <u>CAS GARAGE PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$10,900.00</u> (Global Sum – all in) for vehicle no. <u>SBN 1222Y</u> that was damaged pursuant to the accident which occurred on <u>30/03/2019</u> (date) along <u>LOWER DELTA ROAD</u> (location) involving vehicle no/s <u>SDZ 7718H</u>. This is pursuant to the inspection conducted on <u>03/04/2019</u> (date) at "the workshop".

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This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this ______ (day) of ______ (month) 2019 (year)

Signed by appointed surveyor

Signed by "the workshop" (with chop)

"My execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims"



Telephone; 6484 2220 FAX: 6509 9501

Email: casgaragesg@gmail.com

M/s AIG Asia Pacific Insurance Pte Ltd

AIG Building 78 Shenton Way #07-16 Singapore 079120

FINAL REPAIR BILL

Date:

17.04.2019

Vehicle Number:

SBN 1222Y

Make/Model:

LEXUS RX 350

Date of Accident :

30.03.2019

Cost of Repair (Recommended By LKK Adrian Ling)

S

10,200.00

GRAND TOTAL

\$ 10,200,00

ISSUEDBY

CAS GARAGE PTE LTD

JEN 201828067M

AKI BUKIT AVENUE 6, #02-22 AUTOBAY,
SINGAPORE 417883

Ms Nicole Chong Administrator Mobile: 65 97916119

Email: nicolectiong cas argmail.com



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

30 Mar 2019 / 16:45:09

Receipt Date/Time :

30 Mar 2019 / 16:45:07

Tax Invoice/Receipt

Receipt No.: (TNET-00000-190330-003022)

Previous Receipt No.

S/N Item Description/ Business Transaction Reference No.	A STATE	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SDZ7718H As at 30 Mar 2019/11:46:00 Insurance Co: AIG ASIA PACIFIC INSURANCE 1 Insurance Enquiry - SDZ7718H Enquiry Fee 20190330164331130123	EPTE. LTD.	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	###XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	Credit Can /Master(7.45
	Total			7,45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

	Notified	Est Submitted	Ad) Assigned	Adj Rpt	2465	Submitted	Ins Authred	Status		
	02 Apr 2019 Edit Reg	Est submitted	03 Apr 2019 00:00 Edit Adj Rpt	S\$10,200.00 Edit Estimates	5\$1	0,200.00 ew Rpt	Ins Author	Pending for	Pending for Survey	
	4ain	R	eference	Claim D	etails		Documents		Show All	
CLAIM SU	BFOLDER DI	TAILS				[Created	by adjuster]			
Insured:	KAN LOO	NG SHING, ID:	S1530932F							
Main Claimant:	ANG SEN	G LEONG, ID: S	57408622E							
Vehicle Reg No.:	SBN122	Date o	Loss:		11:00 - :59 ns and 3 Days Fro	m LTA Reg Dat	e (Man Yr)]			
Claim Type:	TP / 4716760932SG				Cover	1800061109 (Comprehensive)				
Vehicle Reg No. (Insured):	SDZ7718H				No. ant):	GA385660				
				Excess	1					
Repairer:	Cas Gara	ge Pte Ltd (HQ)	No.1, Kaki Bukit Ave	6, #02-22 Autoba	y, 4178	83 Kaki Buk	it - Tel:			
Handling Insurer:	AIG Asia	Pacific Insuranc	e Pte. Ltd. (Expres	ss) - Tel: 65-6419-	3000	. [Handled b	y MdNoor, Norsi	ah] Norsiah.Mo	Noor⊜aig.co	
Claimant's Insurer:	AXA Insu	rance Pte Ltd (H	IQ) - Tel: 6338 7288							
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [Handi	ed by A	DRIAN LIN	G] [Final Rp	t due 12/04/	2019]	
ASSOCIAT	ED MAIL RE	CEIVED					Vie	w All Comp	ose Case Mai	
 AIG_SG_ 	EXPRESS (26	/07/2019): Alert	- Adj Mandate App	roved (S\$10907	45) - 5	BN1222Y -	Claim Handler:	MdNoor, No		
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Claim Documents

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Documents Checklist

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Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

TEAM	

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

	Vehicle No: SDZ7718H (Insd veh		sd veh)		Model:	TOYOTA LEXUS 3.5 RX350	
	SBN1222Y (TP veh)			STD (A)			
Date of Accident:	30/03/2	2019					
Global Sum Settler	nent :	[X]	Yes	I	[] No		
Repair Estimate			: \$		21,421.53		
Final Repair Cost			: \$		10,900.00		
Loss of Use			: \$			7.00 days at \$100.00 per day	
Rental (if any)			: \$			days	
LTA / GIA Search F	ee		: \$	_			
Others:			: \$	_			
			: \$	-			
Final Settlement Su	m (Globa	al Sum)	: \$		10,900.00		
B) For GIA Regist	tered Wo	rkshop	5		BULA Applicab	e: Yes/ No BOLA Scenario No:	
BOLA Liability:						ity (*):(%)	
* Assessed Lia						ity (*):(%) ases where BOLA does not apply.	
* Assessed Lia. Remarks	bility to b	e filled o	nly for cha				
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* Assessed Lia Remarks Payment Instruction	bility to b	e filled o	nly for cha		ollisions and for c	ases where BOLA does not apply.	
* Assessed Lia Remarks Payment Instruction 1) Cas Garage P	on: Paye	e filled o	kdown		is : \$	ases where BOLA does not apply.	

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (If any)

LKK Auto Consultants Pte Ltd (Co.Reg No: 199607198R)

51 Ubi Ave 1 #01-25. Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/AIG19005943/AHA3Q2

Date:

08/08/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

1800061109

Claimant Vehicle SBN1222Y

Insured Vehicle No:

SDZ7718H

No: Date of Loss:

30/03/2019

Nature of Claim:

TP

Claim No: 4716760932SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SBN1222Y

Make & Model:

TOYOTA LEXUS, 3.5 RX350 STD (A)

Engine No:

2GRJ216885

174019 km

Reg. Date:

27/02/2010 (Man. Year: 2010)

Chassis No: Odometer:

JTJBK11A802423555

Colour Engine Capacity: White

3456 cc

Market Value/New Car Price: N/A Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

Yes

CONDITION OF TYRES

Front Tyre Size:

235/60 R18

Rear Tyre Size:

235/60 R18

Front Left Side:

Maxxis 6 mm

Rear Left Side: Rear Right Side: Maxxis 6 mm Maxxis 6 mm

Front Right Side: Maxxis 6 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	18,011.53	11,406.78	6,604.75	36.67
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,410.00	1,410.00	2,000.00	58.65
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	

Calculated Gross Total (S\$)	21,421.53	12,816.78	8,604.75	40.17
Approved Total (Overridden) (S\$)		10,200.00		
Nett Amount (S\$)	21,421.53	10,200.00	11,221.53	52.38

700.00	+ Loss of Use (7.0 x S\$100.00/day) (S\$)
7.45	+ Doc/Search Fee (S\$)
10,907.45	Nett Liability (S\$)
10,900.00	Global Sum Settlement (S\$)

INSPECTION

Date of Assignment:

03/04/2019

Date Inspected:

03/04/2019 Inspected At:

Cas Garage Pte Ltd (HQ)

No.1, Kaki Bukit Ave 6, #02-22 Autobay

Singapore 417883

Estimated Period of Repair:

6.0 days

Adjuster: ADRIAN LING Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	985.60 FL	*-FL
2	1		*FRONT BUMPER RETAINER	Not Necessary	138.20 FL	*-FL
3	1		*FRONT BUMPER LOWER SPOILER	Not Necessary	285.40 FL	*-FL
4	1		*FRONT FENDER RH	Dented	1,123.70 FL	*1,123.70 FL
5	1		*FRONT FENDER INNER COWLING RH	Not Necessary	426.30 FL	*-FL
6	1		*FRONT FENDER LOWER GARNISH RH	Not Necessary	325.60 FL	*-FL
7	1		*FRONT HEADLAMP RH	Cut	1,654.90 FL	*1,654.90 FL
8	1		*HEADLAMP LOWER BRACKET RH	Not Necessary	130.80 FL	*-FL
9	1		*FRONT DOOR RH	Dented	1,345.80 FL	*1,345,80 FL
10	1		*FRONT DOOR OUTER HANDLE RH	Not Necessary	425.90 FL	*-FL
11	1		*FRONT DOOR OUTER GARNISH RH	Not Necessary	345.90 FL	*-FL
12	1		*FRONT SIDE ROCKER PANEL RH	Not Necessary	723.30 FL	*-FL
13	1		*FRONT SIDE MIRROR ASSY RH	Repair	1,005.95 FL	*-FL
14	1		*FRONT WHEEL HUB BEARING RH	Necessary	290.50 FL	*290.50 FL
15	1		*FRONT ABSORBER RH	Bent	697.10FL	*697.10 FL
16	1		*FRONT ABSORBER MOUNTING RH	Not Necessary	135.90 FL	*-FL
17	1		*FRONT LOWER ARM RH	Bent	697.60 FL	*697.60 FL
18	1		*FRONT KNUCKLE ARM RH	Bent	685.90 FL	*685.90 FL
19	1		*TIE ROD END RH	Bent	145.60 FL	*145.60 FL
20	1		*FRONT STEERING RACK	Bent	6,033.10 FL	*6,033.10 FL
21	1		*CROSS MEMBER CHASSIS	Not Necessary	2,017.50 FL	*-FL
22	1		*STABILIZER LINK	Not Necessary	325.60 FL	*-FL
23	1		*SET FRONT BUMPE CLIPS	Not Necessary	30.00 FS	*-FS
24	1		*SET FRONT FENDER INNER COWLING CLIPS	Not Necessary	30.00 FS	*-FS
F≈Fra	nchise	part. S=Spcl	Nett. L=ListItemDisc.			
				Sub Total (S\$)	20,006.15	12,674.20
			- List Item Discount on L Items	10.00/10.00% (S\$)	1,994.62	1,267.42
				Total Parts (S\$)	18,011.53	11,406.78

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO RENEW DAMAGED PARTS ,REPLACE ,BEAT ,WELD ,REALIGN AND ALIGNE ALL PARTS	New	1,600.00	600.00
2	TO RESPRAY AFFECTED AREAS	New	1,200.00	700.00
3	TO TUFFCOAT AFFECTED AREA	New	200.00	0.00
4	TO REMOVE/REFIT WIRING CHECKS	New	150.00	30.00
5	TO REMOVE/REFIT FRONT HEADLAMP AND RESET HEADLAMP FOCUSSING	New	80.00	0.00
6	TO PERFORM COMPUTERIZE WHEEL ALIGNMENT	New	180.00	80.00
	Gross Labou	r Cost (S\$)	3,410.00	1,410.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >