

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Tuesday, 23 July, 2019 4:37 PM
To: Md Noor, Norsiah
Cc: Admin A; Vic (LKKAuto)
Subject: <SEEK MANDATE> RE: Your Ref: 4716760932SG_ACCIDENT INVOLVING VEHICLES SDZ 7718H AND SBN 1222Y ON 30/03/2019

Your Ref: 4716760932SG
Our Ref: CC4/LCR19005943/Aha3

Dear Norsiah,

ACCIDENT INVOLVING VEHICLES SDZ 7718H (OI) AND SBN 1222Y (TP) ON 30/03/2019

We refer to the subject matter.

It was reported that Insured vehicle was changing lane when the accident happened. A copy of Insured video footage was uploaded in merimen.

An email and letter were sent out to the Insured to notify TP claim and NCD issues.

Summary to offer to repairer **CAS GARAGE PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 21,421.53	\$ 10,200.00
Loss of Use (\$240 x 7 days)	\$ 1,680.00	\$ 700.00 (\$100 x 7 days)
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 23,108.98	\$ 10,907.45

TP VEHICLE:

MARKET VALUE : \$43,000.00 (est)
LTA REBATE : \$29,700.00 (est)
NETT VALUE : \$13,300.00 (est)

Breakdown of days is as follows:

Recommended days	6 Days
Weekends / Downtime	1 Days
TOTAL	7 Days

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Md Noor, Norsiah [mailto:Norsiah.MdNoor@aig.com]

Sent: Tuesday, 25 June, 2019 8:39 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: Your Ref: 4716760932SG_ACCIDENT INVOLVING VEHICLES SDZ 7718H AND SBN 1222Y ON 30/03/2019

Dear Vic,

Done.

Thank you

Kind regards
Norsiah

Norsiah Md Noor
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606
Norsiah.MdNoor@aig.com | www.aig.com.sg



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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, June 24, 2019 4:57 PM

To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] Your Ref: 4716760932SG_ACCIDENT INVOLVING VEHICLES SDZ 7718H AND SBN 1222Y ON 30/03/2019

This message is from an external sender; be cautious with links and attachments.

Your Ref: 4716760932SG

Dear Norsiah,

We refer to the above reference.

Insured mentioned that video footage has been provided.

Kindly assist to grant rights for us to view the footage in merimen if available.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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