

INS. CASE OWNER:

CC 4, M/A 1900

5942, K #392

LKK:
IDAC:

ASSIGNMENT

SIR/MS/IS:

DOI:

Date / Time:

Date of Merit:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time: 15/8/19

Confirm with Terence Lim

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

15

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

2300.00

Loss of Rental (LOR):

S\$

-

(

days)

Loss of Use (LOU):

S\$

400.00

(\$

80

x

5 days)

Loss of Income (LOI):

S\$

-

(\$

x

days)

LOR only ☐ LOU only ☒

LOR + LOU

☐

LOR + LOI

☐

[Tick only one]

GIA/LTA Search

S\$

2.45

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

Total:

S\$

2707.45

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

2707.45

Name 1:

Rally Pitstop

Payee 2: (Strike if N.A.)

S\$

-

Name 2:

Payee 3: (Strike if N.A.)

S\$

-

Name 3:

24/10/19

[> Back to OneMotoring](#)

Enquire-Transfer Fee

Vehicle Details

Vehicle No. :	GBB2080X
Vehicle Type :	B31 - Goods (Open) Lorry (Metal Body)/Pickup
Vehicle Attachment 1 :	With Hood
Vehicle Scheme :	Normal
Vehicle Make :	NISSAN
Vehicle Model :	CABSTAR 3.0 5M/T ABS 2DR 2WD 3.4T
Chassis No. :	JN15C2F24Z0800611
Propellant :	Diesel
Engine No. :	ZD30199502K
Engine Capacity :	2953 cc
Maximum Power Output :	-
Maximum Laden Weight :	3400 kg
Unladen Weight :	1800 kg
Year Of Manufacture :	2008
Original Registration Date :	04 Oct 2008
Lifespan Expiry Date :	03 Oct 2028
COE Category :	C - Goods Vehicle & Bus
PQP Paid :	\$14,699.00
COE Expiry Date :	03 Oct 2023
Road Tax Expiry Date :	03 Oct 2019
Inspection Due Date :	03 Oct 2019
Intended Transfer Date :	10 Apr 2019
CO2 Emission :	-
CO Emission :	-
HC Emission :	-
NOx Emission :	-
PM Emission :	-

Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

Amount Payable

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
Total Amount Payable :			25.00

Message

Please note that all future COE renewals for this vehicle can only be for a 5-year period, subject to the statutory lifespan (if applicable) of the vehicle.

You may print this page for reference.

OK

Print

RALLY PITSTOP

176 Sin Ming Drive
#04-17 Sin Ming Autocare
Singapore 575721
Tel: 64516985
Email: tar6985@hotmail.com

Date: 04-04-2019

To: Motor Claims Department

RE: Estimate repair cost of GBB2080X

Your Insured: SCA61H

Dear Sir/Madam,
Vehicle No: GBB2080X
Make Model: Nissan Cabstar
Date of accident: 27-03-2019

We are pleased to quote you the repair cost for the above-mentioned vehicle:

Qty	Description	Unit Price	TOTAL	
2	Side gate hinge left	78.30	234.90	LH
1	Side gate left	1,275.30		✓
1	Hua Heng Electrical Service' sticker		300.00	120.00
1	Rear left tyre front panel		148.30	X
1	Rear left tyre rear panel		148.30	✓
1	Rear tail gate		987.40	X
1	Rear tail lamp left		185.40	X
1	Rear reinforcement		557.80	✓
1	Rear left tyre		180.90	X
1	Rear left tail gate lock hinge		130.90	X
1	Rear left rim		240.10	X
	Sub-total before discount		4,389.30	
	Parts percentage discount 25%		1,097.33	
	PARTS TOTAL		3,291.98	
	LABOUR CHARGES & MISC			
1	Labour to dismantle, panel beat, repair & replace rear panel, rear reinforcement and all necessary parts		1,000.00	550
2	To putty and spray paint the accident damaged parts		800.00	500
3	To check wiring		50.00	200
	LABOUR TOTAL		1,850.00	
	LABOUR & PARTS TOTAL		5,141.98	

Regards,
Terrence Lim

LKK Auto Consultants hence notify the Repairer of the following:



- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a 'Without Prejudice' basis
- No legal modification is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

PRE-REPAIR INSPECTION REQUEST – GBB2080X vs SCA61H (OI) on D.O.A.: 27/03/2019

From: Hor, Yinnul
To: 'assignments@bkauto.com', Admin A (admin-a@bkauto.com)
Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Marissa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur
Sent: 3/4/2019 2:14:59 PM
Attachments:  GBB2080X vs SCA61H.pdf  GBB2080X vs SCA61H.PDF

Hi,

Please refer to the enclosed request from Rally Pitstop.

Claim no : 87264012045G003
Case Owner : NORSIAH BTE MD NOOR

If you have any queries/concerns, please let us know.

Thanks & Regards,

Yinnul Hor (Viviano)
AIG
Claim Adjuster II, Singapore FNOI, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

Yinnul.Hor@aig.com | www.aig.as

From: Terrence Lim (mailto:tar5985@hotmail.com)
Sent: Wednesday, April 03, 2019 2:10 PM
To: Hor, Yinnul
Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Marissa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur
Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SCA61H AND GBB2080X ON 27/03/2019

Caution: External Email

Hi,

We would like to appoint LKK, thanks.

Thanks & Regards,
Terrence Lim
91005500

From: Hor, Yinnul <Yinnul.Hor@aig.com>
Sent: Wednesday, April 3, 2019 1:30 PM
To: tar5985@hotmail.com
Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Marissa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SCA61H AND GBB2080X ON 27/03/2019

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการที่ข้อความปลอดภัยที่เข้ารหัสแล้ว เพื่ออ่านมันให้เปิดไฟล์แนบ

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2019-04-10 13:30 +08 to read your message.
After that, open the attachment.

More info

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From: Yinnul Hor@[aig.com](mailto:Yinnul.Hor@aig.com)
To: tar5985@hotmail.com
Cc: Andy-SY Fong@[aig.com](mailto:Andy-SY.Fong@aig.com); Lee-Ying Chin@[aig.com](mailto:Lee-Ying.Chin@aig.com); Baljit Kaur@[aig.com](mailto:Baljit.Kaur@aig.com); NoorMarissa AbuKassim@[aig.com](mailto:NoorMarissa.AbuKassim@aig.com); Syazairdina Azlan@[aig.com](mailto:Syazairdina.Azlan@aig.com); YokeShi.Chan@[aig.com](mailto:YokeShi.Chan@aig.com); ShengYang Lim@[aig.com](mailto:ShengYang.Lim@aig.com); Aashweenjeetkaur Mithoosingh@[aig.com](mailto:Aashweenjeetkaur.Mithoosingh@aig.com)

3.03pm 03/4/19
Terrence
vehicle not in.
amng on 5/4/19

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SCAM1H AND GBB2080X ON 27/03/2019
Date: Wed, 3 Apr 2019 08:30:34 +0000
Without Prejudice

Your Reference : GBB2080X
Our Reference : 87264012045G003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Gao Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufik	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Raul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Yin Rui, Hor (Viviane)

AIG

Claim Adjuster II, Singapore F&OL, Claims Operations - Auto
Shared Services - Malaysia | Global Business Services

Yinui.Hor@aig.com | www.aig.sg

RALLY PITSTOP

176 Sin Ming Drive,
#04-17 Sin Ming Autocare
Singapore 575721
Tel: 6451 6985
Email: tar6985@hotmail.com

Your insured: SCA61H
Our ref: GBB2080X

Date: 05 Aug. 2019
MSIG Insurance
Motor Claims Division

Dear Sir/Madam,

Accident involving SCA61H GBB2080X on 27-03-2019

We are the authorized repair workshop for the owner of motor vehicle: **GBB2080X** which was involved in the captioned accident with your insured vehicle: **SCA61H**. The vehicle owner has requested and authorized us to assist him in presenting his claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

Cost of Repair	\$ 2,300.00
Loss Of Use 5 days@\$80 per day	\$ 400.00
LTA search	\$ 7.45
TOTAL	\$ 2,707.45

We enclosed herewith the following documents to support the claims: -
Repair Invoice
LOD

Kindly look into the matter and let us hear from you on the settlement of our client's claims as soon as possible.

Thank you.
Yours Sincerely,
Terrence Lim

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Wednesday, 14 August 2019 4:36 PM
To: Terrence Lim
Subject: RE: PRE-REPAIR INSPECTION REQUEST – GBB2080X vs SCA61H (OI) on D.O.A.:27.03.2019 *** LKK REF: CC4/AIG19005942/Kfa3
Attachments: DV.pdf

WITHOUT PREJUDICE

Dear Sir/Mdm,

We confirm settlement as follows:-

1. Cost of Repair	\$ 2,300.00
2. Loss of Rental (5days x \$80)	\$ 400.00
3. LTA/GIA Search Fee	\$ 7.45
TOTAL	\$ 2,707.45

Please duly sign the DV enclosed and return to us for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Terrence Lim [mailto:tar6985@hotmail.com]
Sent: Wednesday, 14 August 2019 3:08 PM
To: Jia Le (LKK Auto)
Cc: Terrence Lim
Subject: Re: PRE-REPAIR INSPECTION REQUEST – GBB2080X vs SCA61H (OI) on D.O.A.:27.03.2019 *** LKK REF: CC4/AIG19005942/Kfa3

Hi,

Attached.

Thanks & Regards,
Terrence Lim
91005500

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Wednesday, August 14, 2019 3:01 PM

To: Terrence Lim <tar6985@hotmail.com>

Subject: RE: PRE-REPAIR INSPECTION REQUEST – GBB2080X vs SCA61H (OI) on D.O.A.:27.03.2019 *** LKK REF: CC4/AIG19005942/Kfa3

Without Prejudice

Dear Sirs/Mdm,

Please let us have a copy of LTA search receipt.

Thank you.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Terrence Lim [<mailto:tar6985@hotmail.com>]

Sent: Monday, 5 August 2019 1:44 PM

To: Jia Le (LKK Auto)

Subject: Re: PRE-REPAIR INSPECTION REQUEST – GBB2080X vs SCA61H (OI) on D.O.A.:27.03.2019 *** LKK REF: CC4/AIG19005942/Kfa3

hi

attached you the documents please help to settle,thanks.

Thanks & Regards,

Terrence Lim

91005500

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Monday, August 5, 2019 9:23 AM

To: Terrence Lim <tar6985@hotmail.com>

Cc: Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: RE: PRE-REPAIR INSPECTION REQUEST – GBB2080X vs SCA61H (OI) on D.O.A.:27.03.2019 *** LKK REF: CC4/AIG19005942/Kfa3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your patience.

For COR, recommended amount at **L/S \$2,300.00(before GST)** with **4 repair days**.

** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) **to us (LKK)** for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Terrence Lim [<mailto:tar6985@hotmail.com>]

Sent: Friday, 2 August 2019 9:10 AM

To: Jia Le (LKK Auto); Poh Kin (LKKAuto)

Cc: Admin A; Mei Kwan (LKKAuto)

Subject: Re: PRE-REPAIR INSPECTION REQUEST – GBB2080X vs SCA61H (OI) on D.O.A.:27.03.2019 *** LKK REF: CC4/AIG19005942/Kfa3

Dear Jia Le,

Please let us have the COR.

Thank you.

Regards,
Terrence Lim
91005500

On 2 Aug 2019, at 8:45 AM, Poh Kin (LKKAuto) <pohkin@lkkauto.com> wrote:

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/AIG19005942/Kda3

Your Ref: GBB 2080X

Dear Terrence,

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly assist finalize COR and forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

In the meantime, please be informed that this matter is now handled by my colleague, Ms Jia Le, and she will get back to you for an update.

Hi Jia Le,

For your kind attention on this matter.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<image001.jpg> *Save the Earth. Print only when necessary.*

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From: Poh Kin (LKKAuto)

Sent: Tuesday, 23 July 2019 4:43 PM

To: Terrence Lim <tar6985@hotmail.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: PRE-REPAIR INSPECTION REQUEST – GBB2080X vs SCA61H (OI) on D.O.A.:27.03.2019 *** LKK REF: CC4/AIG19005942/Kfa3

Importance: High

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Our Ref: CC4/AIG19005942/Kfa3

Your Ref: GBB 2080

Dear Terrence,

We refer to the above matter.

Thank you for your e-mail and scene photo.

I will look into the matter and shall revert to you SOONEST.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Terrence Lim [<mailto:tar6985@hotmail.com>]

Sent: Tuesday, 23 July 2019 12:03 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Terrence Lim <tar6985@hotmail.com>

Subject: Re: PRE-REPAIR INSPECTION REQUEST – GBB2080X vs SCA61H (OI) on D.O.A.:27.03.2019 *** LKK REF: CC4/AIG19005942/Kfa3

Dear All,

We have yet to hear from you since your last mail to us dated 29/04/2019.

From the photos sent to you, they clearly showed that vehicle SCA61H has cut into our client's lane to avoid the road work in front of her lane & hit onto the rear of our client's vehicle.

Please let us know if we could direct settle this case or we shall pass to our lawyer to do the necessary.

Thank you.

Regards,

Terrence Lim

91005500

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, April 29, 2019 11:58 AM

To: Terrence Lim <tar6985@hotmail.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRE-REPAIR INSPECTION REQUEST – GBB2080X vs SCA61H (OI) on D.O.A.:27.03.2019 *** LKK REF: CC4/AIG19005942/Kfa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/AIG19005942/Kfa3	Poh Kin – 6841 2132

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Terrence Lim <tar6985@hotmail.com>

Sent: Friday, 26 April, 2019 6:14 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: Re: PRE-REPAIR INSPECTION REQUEST – GBB2080X vs SCA61H (OI) on D.O.A.:27.03.2019 *** LKK REF: CC4/AIG19005942/Kfa3

Hi,

Any update?
Please advise.

Thank you.

Regards,
Terrence Lim
91005500

On 10 Apr 2019, at 11:39 AM, Terrence Lim <tar6985@hotmail.com> wrote:

Hi,

GIA attached.

Thanks & Regards,
Terrence Lim
91005500

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, April 10, 2019 11:34 AM
To: Terrence Lim
Subject: RE: PRE-REPAIR INSPECTION REQUEST – GBB2080X vs SCA61H (OI) on D.O.A.:27.03.2019
*** LKK REF: CC4/AIG19005942/Kfa3

Hi Terrence,

Please provide us GIA report.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Monday, 8 April, 2019 6:36 PM
To: Terrence Lim <tar6985@hotmail.com>
Subject: RE: PRE-REPAIR INSPECTION REQUEST – GBB2080X vs SCA61H (OI) on D.O.A.:27.03.2019
*** LKK REF: CC4/AIG19005942/Kfa3

Hi Terrence,

Please provide us GIA report.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Terrence Lim <tar6985@hotmail.com>
Sent: Monday, 8 April, 2019 3:49 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: Re: PRE-REPAIR INSPECTION REQUEST – GBB2080X vs SCA61H (OI) on D.O.A.:27.03.2019
*** LKK REF: CC4/AIG19005942/Kfa3

Hi

Attached you the photos taken during the accident, can see is the Volvo that cut into the lorry lane.

Regards

Terrence Lim

----- Original message -----

From: "Mei Kwan (LKKAuto)" <Meikwan@lkkauto.com>



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/AIG19005942/Kfa3

24 JULY 2019

**LEE YAM POH
61 CHUN TIN ROAD
SINGAPORE 599637**

Dear Sir/Madam,

**ACCIDENT INVOLVING SCA 61H AND GBB 2080X ALONG/AT SLIP ROAD OF
PAYA LEBAR ROAD TO SIMS AVENUE ON 27/03/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is not in your driver's favour as your vehicle changed lane and collided with third party. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Authorization Letter

To: Rally Pitstop

RE: ACCIDENT INVOLVING VEHICLE SCA61H & GBB20P0X
ALONG/AT YAY LEBAR TWD5 SIMS AVE
ON 27/08/2019

I, Gowindarany Balagubramaniam, NRIC Number 774625M,
owner of vehicle GBB20P0X, hereby authorize you to commence repair of
my vehicle forthwith. In consideration of you repairing my vehicle, I hereby authorize
you to claim, settle, receive whatever amount payable by the insurance company and/or
third party and to commence legal proceedings, in my name, for the costs of repairs, loss
of use, etc and to you appoint a Solicitor to act for me in respect of the accident. All and
any amount claimed, received and/or settled shall belong absolutely to you. I agree to
absolutely assign the whole proceeds (including damages, interest, costs and
disbursements) of my third party claim ('debt') to you and the Solicitor appointed and
any third party shall accept this as my irrevocable authorization to pay the 'debt' direct to
you. I authorize you to give notice of this assignment to all parties concerned. I
authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in
connection with the above claim for and on my behalf. I irrevocably authorize you to
appoint such a firm of Solicitors on my behalf as you shall deem fit for the purpose of the
third party insurer's claim.

I undertake to inform you and/or the Solicitor appointed by you on my behalf in the event
the third party's insurance company communicate with me orally or in writing and I
further undertake not to accept any monies or offer of settlement from the third party's
insurers without first communicating with you and obtaining your consent.
I undertake to co-operate fully with you and the Solicitor appointed to see the claim to a
successful conclusion.

Dated this 28 day of 03 2019

Defala
Owner's Signature / Name
Company Stamp

HUA HENG ELECTRICAL SERVICE
8 PARK VILLAS TERRACE
SINGAPORE 545318
COMPANY REG: 33058852E
HP: 9115 3308 FAX: 8404 2336

HUA HENG ELECTRICAL SERVICE
8 PARK VILLAS TERRACE
SINGAPORE 545318
COMPANY REG: 33058852E
HP: 9115 3308 FAX: 8404 2336

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, RALLY PITSTOP ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,300.00 (Repair Cost), S\$400.00 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. GBB 2080X that was damaged pursuant to the accident which occurred on 17/03/2019 (date) along PAYA LEBAR TOWARDS SIMS AVE (location) involving vehicle no/s SCA 41H. This is pursuant to the inspection conducted on 5/4/19 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner HUA HENG ELECTRICAL SERVICE ("the third party claimant") of vehicle no. GBB 2080X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to GBB 2080X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of 04 (month) 2019 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

RALLY PITSTOP
176 Sin Ming Drive #04-17
Sin Ming Autocare
Singapore 575721
Tel: 64516985
Email: tan6985@hotmail.com

INVOICE 1588

All Asia Pacific Insurance Pte Ltd		Date	05-Sep-19
		Vehicle No.	GBB2080X
		Make	Toyota
		Model	Dyna
		Mileage	

Qty	Description	Unit Price	TOTAL
	Accident involving SCA61H and GBB2080X on 27/03/2019 Repair accident damaged parts including spare parts, labour and spray painting Lump sum		2,300.00
		TOTAL	\$ 2,300.00

Cheque must be crossed and made payable to:
Rally Pitstop


Terrence Lim
Authorised Signature

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 03 Apr 2019 / 11:13:57

Receipt Date/Time : 03 Apr 2019 / 11:13:56

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190403-000878

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SCA61H As at 27 Mar 2019/14:00:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SCA61H Enquiry Fee 20190403111242661236	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx3303		Credit Card: Visa /MasterCard	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Apr 2019 Edit Reg		03 Apr 2019 00:00 Edit Adj Rpt	S\$2,300.00 Edit Estimates	S\$2,300.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LEE YAM POH, ID: S2091585D								
Main Claimant:	HUA HENG ELECTRICAL SERVICE, Co. Reg. No.: S3058652E								
Vehicle Reg. No.:	GBB2080X	Date of Loss:	27/03/2019 00:00 - :59 [125 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 8726401204SG	Policy/Cover Note No.:	1800021134 (Comprehensive)						
Vehicle Reg. No. (Insured):	SCA61H	Policy No. (Claimant):	BMCVSN3050541800						
		Excess:							
Repairer:	Rally Pitstop (HQ) 176 SIN MING DRIVE #04-17 SINMING AUTO CARE, 787525 Sin Ming - Tel: 64516985								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 12/04/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (04/04/2019): TP GIA REPORT									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*GBB2080X (8726401204SG)
[SCA61H]
TP
HUA HENG ELECTRICAL SERVICE
Mar 27 2019 12:00AM
[LEE YAM POH]
Rally Pitstop

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit
Assessment Reports			1 per page <input type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	04/04/19 16:57	Accident Statement <small>From: SC - Reg. No: SCA61H, Claimant: LEE YAM POH</small>		Load HTML
Photos/Images			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/08/19 09:19	General View		Load JPG <input type="checkbox"/>
2	15/08/19 09:19	General View		Load JPG <input type="checkbox"/>
3	15/08/19 09:19	General View		Load JPG <input type="checkbox"/>
4	15/08/19 09:19	General View		Load JPG <input type="checkbox"/>
5	15/08/19 09:19	General View		Load JPG <input type="checkbox"/>
6	15/08/19 09:19	General View		Load JPG <input type="checkbox"/>
7	15/08/19 09:19	General View		Load JPG <input type="checkbox"/>
8	15/08/19 09:19	General View		Load JPG <input type="checkbox"/>
9	15/08/19 09:19	General View		Load JPG <input type="checkbox"/>
10	15/08/19 09:19	General View		Load JPG <input type="checkbox"/>
11	15/08/19 09:19	General View		Load JPG <input type="checkbox"/>
12	15/08/19 09:19	General View		Load JPG <input type="checkbox"/>
13	15/08/19 09:19	General View		Load JPG <input type="checkbox"/>
14	15/08/19 09:19	General View		Load JPG <input type="checkbox"/>
15	15/08/19 09:19	General View		Load JPG <input type="checkbox"/>
16	15/08/19 09:19	General View		Load JPG <input type="checkbox"/>
17	15/08/19 09:19	General View		Load JPG <input type="checkbox"/>
18	15/08/19 09:19	General View		Load JPG <input type="checkbox"/>
19	15/08/19 09:19	General View		Load JPG <input type="checkbox"/>
20	15/08/19 09:19	General View		Load JPG <input type="checkbox"/>
21	15/08/19 09:19	Odometer Reading		Load JPG <input type="checkbox"/>
22	15/08/19 09:19	Chassis Number		Load JPG <input type="checkbox"/>
Documentation			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/04/19 19:44	ACKNOWLEDGEMENT EMAIL TO AIG DD 03.04.2019		Load PDF
2	03/04/19 19:44	NOTIFICATION FROM WORKSHOP		Load PDF
3	03/04/19 19:44	EMAIL FROM AIG DD 03.04.2019		Load PDF
4	08/04/19 18:43	ACCIDENT PHOTO		Load JPG <input type="checkbox"/>
5	08/04/19 18:43	ACCIDENT PHOTO		Load JPG <input type="checkbox"/>
6	08/04/19 18:43	ACCIDENT PHOTO		Load JPG <input type="checkbox"/>

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
7	08/04/19 19:50	TP ESTIMATE - MARKED	 Load PDF	
8	10/04/19 11:45	TP GIA REPORT	 Load PDF	
9	23/08/19 14:20	WORKSHOP INVOICE	 Load PDF	
10	23/08/19 14:20	AUTHORISATION TO ACT FORM	 Load PDF	
11	23/08/19 14:20	Release Voucher	 Load PDF	
12	23/08/19 14:20	LTA SEARCH	 Load PDF	
13	23/08/19 14:20	LETTER TO OI	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SCA61H (Insd veh)	Model:	NISSAN CABSTAR 3.0 (M)
	GBB2080X (TP veh)		
Date of Accident:	27/03/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	: \$	5,141.97		
Final Repair Cost	: \$	2,300.00		
Loss of Use	: \$	400.00	5.00 days at \$80.00 per day	
Rental (if any)	: \$	0.00	days	
LTA / GIA Search Fee	: \$	7.45		
Others:	: \$	0.00		
	: \$			
Final Settlement Sum	: \$	2,707.45		

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Rally Pitstop	: \$	2,707.45
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

23 Aug

2019

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19005942/KDA3Q2

Date: 23/08/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800021134
 Claimant Vehicle No: GBB2080X Insured Vehicle No: SCA61H
 Date of Loss: 27/03/2019 Nature of Claim: TP Claim No: 8726401204SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: GBB2080X
 Make & Model: NISSAN CABSTAR, 3.0 (M) Engine No: ZD30199502K
 Reg. Date: 04/10/2008 (Man. Year: 2008) Chassis No: JN1SC2F24Z0800611
 Colour: Silver Odometer: 182658 km
 Engine Capacity: 2953 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 175/80 R15 Rear Tyre Size: 165 R13X8 (D)
 Front Left Side: Dunlop 7 mm Rear Left Side: Falken 8/8 mm
 Front Right Side: Dunlop 7 mm Rear Right Side: Falken 8/8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,291.97	1,821.67	1,470.30	44.66
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,850.00	1,070.00	780.00	42.16
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,141.97	2,891.67	2,250.30	43.76
Approved Total (Overridden) (S\$)		2,300.00		
Nett Amount (S\$)	5,141.97	2,300.00	2,841.97	55.27
+ Loss of Use (5.0 x S\$80.00/day) (S\$)		400.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		2,707.45		

INSPECTION

Date of Assignment: 03/04/2019
 Date Inspected: 05/04/2019 Inspected At: Rally Pitstop (HQ)
 176 SIN MING DRIVE #04-17 SINMING
 AUTO CARE
 Singapore 787525
 Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG**Manager:** CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	3		*SIDE GATE HINDGE LEFT	Distorted (2 PCS ONLY)	234.90 FL	*156.60 FL
2	1		*SIDE GATE LEFT	Bent / Dented	1,275.30 FL	*1,275.30 FL
3	1		*HUA HENG ELECTRICAL SERVICE STICKER	Necessary	225.00 FS	*120.00 FS
4	1		*REAR LEFT TYRE FRONT PANEL	Repair	148.30 FL	*- FL
5	1		*REAR LEFT TYRE REAR PANEL	Bent	148.30 FL	*148.30 FL
6	1		*REAR TAIL GATE	Repair	987.40 FL	*- FL
7	1		*REAR TAIL LAMP LEFT	Serviceable	185.40 FL	*- FL
8	1		*REAR REINFORCEMENT	Bent	557.80 FL	*557.80 FL
9	1		*REAR LEFT TYRE	Serviceable	180.90 FL	*- FL
10	1		*REAR LEFT TAIL GATE LOCK HINDGE	Distorted	130.90 FL	*130.90 FL
11	1		*REAR LEFT RIM	Serviceable	240.10 FL	*- FL

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (S\$)	4,314.30	2,388.90
- List Item Discount on L Items 25.00/25.00% (S\$)	1,022.33	567.23

Total Parts (S\$)	3,291.97	1,821.67
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR TO DISMANTLE ,PANEL BEAT ,REPAIR & REPLACE REAR PANEL ,REAR REINFORCEMENT AND ALL NECESSARY PARTS	New	1,000.00	550.00
2	TO PUTTY AND SPRAY PAINT THE ACCIDENT DAMAGED PARTS	New	800.00	500.00
3	TO CHECK WIRING	New	50.00	20.00
Gross Labour Cost (S\$)			1,850.00	1,070.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >