

ASSIGNMENT

SURVISOR

Pre-assign / CCU / FTE



Insured Vehicle No. :

Name of Insured :

Insured Tel No. :

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(VL: YES / NO)

Claim No. :

Policy No. :

Make / Model :

Place of Accident :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Make/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. :

Email

Call

Repair Cost:

S\$

(Agreed / Assessed) BOLA S/N No. :

Email

Call

Loss of Rental (LOR):

S\$

(8 days)

X \$ 110.00

Loss of Use (LOU):

S\$

(\$ - x - days)

Loss of Income (LOI):

S\$

(\$ - x - days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

5050.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

SK Automobile Rental

Payee 2: (Strike if N.A.)

S\$

Payee 3: (Strike if N.A.)

S\$

Payee 4: (Strike if N.A.)

S\$

Payee 5: (Strike if N.A.)

S\$

Payee 6: (Strike if N.A.)

S\$

Payee 7: (Strike if N.A.)

S\$

Payee 8: (Strike if N.A.)

S\$

Payee 9: (Strike if N.A.)

S\$

Payee 10: (Strike if N.A.)

S\$

Transfer

REF: ASM (AXA)

ASSIGNMENT

From Date: 5/4/19

Estimated Cost:

OD ☒ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MVTo inspect Vehicle No: SLW 2868L
at Workshop m/s: SK Automobile
of 48 Joh Owen Rd East #01-121

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \$100K

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or No

Lump Sum: 20% 3 Val: Yes or No

CA / REV / REP. / 24 HRS ^{hup}

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SLW 2868L Vt Reg: 2018, March

Type: ☒ M. Car / ☐ M. Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make: Toyota Wish CC 1798

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 16363 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JTDG920W50J009247

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/40R18
R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A.

Survey held at SK Auto, TSH Guan

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rear, o/c
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

US 3900 (Red) 6655-95/6394

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)

Report Format:

Lump Sum / L.B. (\$)

Survey Fee:

Transportation

) S + RS, 24

) Phone

) Others

TOTAL

SK Automobile Pte. Ltd.
(Co Reg. No. 201500047H)
23 Kaki Bukit Ave 4, #03-01
Vicom Inspection Centre (S415933)
Tel: 6789 5155 Fax : 6783 5155

TO	: AXA	DATE	: 28-Mar-19
ATTENTION	: MOTOR CLAIMS DEPARTMENT	JOB TYPE	: T/P CLAIMS
ESTIMATE REPORT :			
<u>OWNER PARTICULAR</u>		<u>VEHICLE DETAILS</u>	
NAME	:	VEHICLE NO.	: SLW2868L
ADDRESS	:	MODEL / MAKE	: TOYOTA WISH
TEL. NO.	:	CHASSIS NO.	: JTDGG20W50J009247
OWNER INSURANCE	: AXA	<u>ACCIDENT DETAIL</u>	
POLICY NO.	: VPA/P2081434	DATE	: 23-Mar-19
		TIME	: 00:00hrs
PERSON INCHARGE	:		

QUOTATION SUMMARY PAGE 01
CLAIMS DETAIL : PARTS LIST

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE	
1	RAER DOOR RH	1	\$ 1,035.70	\$ 1,035.70	af
2	REAR DOOR BLACK FRAME STICKER HORIZONTAL RH	1	\$ 55.90	\$ 55.90	ng
3	REAR DOOR BLACK FRAME STICKER VERTICAL RH	2	\$ 48.20	\$ 96.40	af
4	REAR DOOR BLACK FRAME STICKER INNER RH	1	\$ 45.30	\$ 45.30	af
5	REAR DOOR GLASS OUTER MOULDING RH	1	\$ 95.60	\$ 95.60	x/af
6	REAR DOOR LOWER CHROME MOULDING RH	1	\$ 180.60	\$ 180.60	af
7	REAR DOOR INNER TRIM BOARD RH	1	\$ 713.20	\$ 713.20	x/af
8	REAR DOOR WEATHER STRIP RH	1	\$ 152.90	\$ 152.90	af
9	REAR FENDER RH	1	\$ 1,032.70	\$ 1,032.70	R/af
10	REAR FENDER QUARTER GLASS WITH MOULDING RH	1	\$ 402.80	\$ 402.80	x/af
11	ROCKER SIDE SKIRTING RH	1	\$ 1,123.90	\$ 1,123.90	af
12	REAR BUMPER	1	\$ 839.20	\$ 839.20	af
13	REAR BUMPER SIDE RETAINER LH/RH <i>LH x RH - 100</i>	2	\$ 89.60	\$ 179.20	
14	REAR BUMPER INNER SIDE SHIELD RH	1	\$ 156.40	\$ 156.40	x/af
15	REAR SUSPENSION SHOCK ABSORBER RH	1	\$ 312.50	\$ 312.50	x/af
16	REAR SUSPENSION WHEEL HUB BEARING RH	1	\$ 692.30	\$ 692.30	af
TOTAL PRICE				\$ 7,114.60	
LESS -25%				\$ (1,778.65)	
SUB TOTAL PRICE				\$ 5,335.95	

3521.25
2640.94

CLAIMS DETAIL : PARTS LIST

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	REAR DOOR INNER TRIM BOARD CLIPS SET RH	1	\$ 50.00	\$ 20 50.00
2	REAR FENDER SEALANT RH	1	\$ 120.00	\$ nm X 120.00
3	REAR FENDER QUARTER GLASS SEALANT WITH PRIMER RH	1	\$ 80.00	\$ nm X 80.00
4	REAR FENDER INNER TRIM BOARD CLIPS SET RH	1	\$ 50.00	\$ nm X 50.00
5	ROCKER SIDE SKIRTING CLIPS SET RH	1	\$ 60.00	\$ 30 60.00
6	REAR BUMPER CLIPS SET	1	\$ 60.00	\$ 30 60.00
7	REAR 18" SPORT RIM RH	1	\$ 1,080.00	\$ 500 1,080.00

TOTAL

\$ 1,500.00

CLAIMS DETAIL : LABOUR CHARGES AND SPRAY PAINTING

TO DISMANTLE & REPLACED WITH PANEL BEATING ALL THE ACCIDENT PORTION	\$ 1,600.00	700	
TO SPRAY PAINTING ALL THE ACCIDENT PORTION & POLISHING AFFECTED AREA	\$ 1,200.00	700	
TO APPLY ANTI-RUST & TUFF KOTE	\$ 100.00	30	
TO PERFORM LIGHTING & WIRING CHECK	\$ 80.00	30	
TO DISMANTLE & REINSTALL REAR DOOR INNER COMPONENT MECHANISM RH TO FACILITATE REPAIR WITH CHECKING	\$ 250.00	60	
TO DISMANTLE & REINSTALL REAR FENDER RH QUARTER GLASS PERFORM WITH WATER LEAK TEST	\$ 150.00	60	
TO DISMANTLE & REPLACED REAR BUMPER REVERSE SENSOR WITH DISTANCE SETTING	\$ 80.00	30	
TO DISMANTLE & REINSTALL INTERIOR CARPET WITH OTHER ATTACHMENT PARTS COMPONENT TO FACILITATE REPAIR	\$ 180.00	X nm	
TO PERFORM CONDUCT WATER LEAKAGE TEST OF ACCIDENT PORTION	\$ 80.00	20	

TOTAL

\$ 3,720.00

wheel alignment 460 ✓

1690.

ESTIMATE REPORT

TOTAL PARTS COST	:	\$	6,835.95
TOTAL LABOUR COST	:	\$	3,720.00
TOTAL REPAIR COST	:	\$	10,555.95

APPROVED DETAILS

EXCESS :
 NO. OF REPAIR DAYS :
 RE-SURVEY :
 P / P OR L / S :

DATE / TIME OF SURVEY :
 SURVEYED BY / FROM :
 CONTACT NUMBER :
 FAX NUMBER :
 EMAIL ADDRESS :

Tanpin 97445719 / 67418434

5/4/1905 pm 'wp'

surellkauto.com

Resurvey after repair

6 days

2640.94

1690

4330.94

21543450 #

6 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Soon Huat Autoserv Pte Ltd

48 Toh Guan Road East #01-136

Enterprise Hub

Singapore 608586

Phone Number: 8402-5982, 9770-5782

Customer:	SK AUTO	Date:	4/8/2019 2:21 PM
Company:		VIN	
License No:	SLW2868L	Technician:	AL HONG
Odometer:		Order No.:	

VEHICLE ALIGNMENT REPORT

TOYOTA, WISH, 2009-2015, ZGE22W (2WD)

Primary Angles			Initial	Specifications		Final
				Min.	Max.	
Front	Caster	Left	3°01'	2°20'	3°50'	3°01'
		Right	3°37'	2°20'	3°50'	3°37'
	Camber	Left	-0°52'	-1°15'	0°15'	-0°55'
		Right	-0°46'	-1°15'	0°15'	-0°45'
	Toe	Left	0.8	-0.5mm	0.5mm	-0.7
		Right	-0.8	-0.5mm	0.5mm	0.5
Total		0.0	-1.1	1.1	-0.2	
Rear	Camber	Left	-0°54'	-1°45'	-0°15'	-0°55'
		Right	-0°50'	-1°45'	-0°15'	-0°49'
	Toe	Left	-2.3	0.0mm	1.1mm	-2.3
		Right	5.4	0.0mm	1.1mm	5.3
		Total	3.1	0.0	2.2	3.0
	Thrust Angle		0°38'	----	----	0°38'
Secondary Angles			Initial	Specifications		Final
				Min.	Max.	
SAI		Left	11°37'	12°20'	12°20'	11°37'
		Right	11°08'	12°20'	12°20'	11°08'
Included Angle		Left	10°45'	----	----	10°42'
		Right	10°22'	----	----	10°23'
Toe Out On Turns		Left	----	----	----	----
		Right	----	----	----	----
Maximum Turns		Left	----	----	----	----
		Right	----	----	----	----
Toe Curve Change		Left	----	----	----	----
		Right	----	----	----	----
Setback		Front	-23mm	----	----	-24mm
		Rear	-22mm	----	----	-22mm
Track Width Diff.			70mm			70mm
Wheel Base Diff.			0mm			-2mm
Front Ride Height		Left	----	----	----	----
		Right	----	----	----	----
Rear Ride Height		Left	----	----	----	----
		Right	----	----	----	----
Frame Angle						----

Thank You For Your Business

Soon Huat Autoserv Pte Ltd

48 Toh Guan Road East #01-136

Enterprise Hub

Singapore 608586

Phone Number: 8402-5982, 9770-5782

Customer:	SK AUTO	Date:	4/10/2019 5:45 PM
Company:		VIN	
License No:	SLW2868L	Technician:	AL HONG
Odometer:		Order No.:	

VEHICLE ALIGNMENT REPORT

TOYOTA, WISH, 2009-2015, ZGE20W (2WD)

Primary Angles			Initial	Specifications		Final
				Min.	Max.	
Front	Caster	Left	3°16'	2°25'	3°55'	3°16'
		Right	3°32'	2°25'	3°55'	3°33'
	Camber	Left	-0°45'	-1°20'	0°10'	-0°49'
		Right	-0°50'	-1°20'	0°10'	-0°48'
	Toe	Left	0.2	-0.5mm	0.5mm	0.0
		Right	-0.3	-0.5mm	0.5mm	0.0
Total		-0.1	-1.1	1.1	0.0	
Rear	Camber	Left	-1°12'	-2°00'	-1°00'	-1°14'
		Right	-1°38'	-2°00'	-1°00'	-1°37'
	Toe	Left	1.0	0.0mm	1.6mm	1.1
		Right	1.4	0.0mm	1.6mm	1.3
		Total	2.4	0.0	3.3	2.4
	Thrust Angle		0°02'	---	---	0°01'
Secondary Angles			Initial	Specifications		Final
				Min.	Max.	
SAI	Left		11°31'	12°25'	12°25'	11°31'
	Right		11°10'	12°25'	12°25'	11°10'
Included Angle	Left		10°46'	---	---	10°42'
	Right		10°20'	---	---	10°22'
Toe Out On Turns	Left		---	---	---	---
	Right		---	---	---	---
Maximum Turns	Left		---	---	---	---
	Right		---	---	---	---
Toe Curve Change	Left		---	---	---	---
	Right		---	---	---	---
Setback	Front		-5mm	---	---	-5mm
	Rear		-5mm	---	---	-5mm
Track Width Diff.			9mm			9mm
Wheel Base Diff.			0mm			0mm
Front Ride Height	Left		---	---	---	---
	Right		---	---	---	---
Rear Ride Height	Left		---	---	---	---
	Right		---	---	---	---
Frame Angle						---

Thank You For Your Business

Nivitha (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 3 April 2019 10:32 AM
To: assignments
Subject: FW: Arrange survey for SLW2868L (Ur Vehicle : SJM5639M) D.O.A 23/03/2019
Attachments: SLW2868L PRI.pdf; SLW2868L GIA.pdf

Hi team

TP smart. Kindly assist.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pioneer Workshop <pioneer@skauto.com.sg>

Sent: Tuesday, 2 April, 2019 4:43 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: Winson Ng <winsonng@skauto.com.sg>; SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>

Subject: Arrange survey for SLW2868L (Ur Vehicle : SJM5639M) D.O.A 23/03/2019

Dear Motor Claim Department,

Kindly arrange survey for following vehicle,

Survey Before Repair

Your Vehicle No.: SJM5639M

Our Vehicle No.: SLW2868L

D.O.A: 23/03/2019

Location: 48 Toh Guan Road East # 01-121, Enterprise Hub, Singapore 608586

Thanks & Regards,

Yvette Zhao

SK Automobile Pte Ltd

48 Toh Guan Road East # 01-121

Enterprise Hub, Singapore 608586

D: +65 6266 0555 | F: +65 6266 3155 | pioneer@skauto.com.sg

11am 3/4/19
yvette
VNI

Hsiao Tong (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 23 July 2019 12:16 PM
To: CS A Team; Admin A
Subject: FW: Finalized SLW2868L *** LKK REF: CC4/ASM19005941/T1ea3

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pioneer Workshop <pioneer@skauto.com.sg>
Sent: Tuesday, 23 July 2019 12:12 PM
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: gene.chowsh@axa.com.sg
Subject: Re: Finalized SLW2868L *** LKK REF: CC4/ASM19005941/T1ea3

Final Reminder

Dear Taufikh

We still pending your reply.

As the above mentioned case pending more than FOUR months already

Appreciate your immediate attention to this matter.

We would wish submit LOD on 31 July 2019, Kindly help to finalized above mentioned vehicle before 31 July 2019.

—

Thanks & Regards,

Yvette Zhao

SK Automobile Pte Ltd

48 Toh Guan Road East # 01-121

Enterprise Hub, Singapore 608586

D: +65 6266 0555 | F: +65 6266 3155 | pioneer@skauto.com.sg

On Sat, Jun 1, 2019 at 4:12 PM Pioneer Workshop <pioneer@skauto.com.sg> wrote:

Reminder

Dear Mr Taufikh

Kindly help top finalized below vehicle. The after photo attached.

TP AXA	SLW2868L	Lumpsum	\$4,400.00
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Repair days: 5 Days

On Sat, May 25, 2019 at 2:59 PM Pioneer Workshop <pioneer@skauto.com.sg> wrote:

Dear LKK

Kindly help to finalized abovementioned case ASAP.

Understand YOUR surveyor very busy, but those case pending TWO months already. We also need to give a result to our customers.

TP AXA	SLW2868L	Lumpsum	\$4,400.00
--------	----------	---------	------------

Repair days: 5 Days

On Mon, Apr 15, 2019 at 5:21 PM Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Hi Taufikh / Asher,

For your information and necessary action please.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pioneer Workshop <pioneer@skauto.com.sg>

Sent: Monday, 15 April, 2019 5:13 PM

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>; Winson Ng <winsonng@skauto.com.sg>

Subject: Finalized SLW2868L

Dear Mr Taufikh

Kindly help top finalized below vehicle. The after photo attached.

TP AXA	SLW2868L	Lumpsum	\$4,400.00
--------	----------	---------	------------

Repair days: 5 Days

--

Thanks & Regards,

Yvette Zhao

SK Automobile Pte Ltd

48 Toh Guan Road East # 01-121

Enterprise Hub, Singapore 608586

D: +65 6266 0555 | F: +65 6266 3155 | pioneer@skauto.com.sg

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Thanks & Regards,

Yvette Zhao

SK Automobile Pte Ltd

48 Toh Guan Road East # 01-121

Enterprise Hub, Singapore 608586

D: +65 6266 0555 | F: +65 6266 3155 | pioneer@skauto.com.sg

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Thanks & Regards,

Yvette Zhao

SK Automobile Pte Ltd

48 Toh Guan Road East # 01-121

Enterprise Hub, Singapore 608586

D: +65 6266 0555 | F: +65 6266 3155 | pioneer@skauto.com.sg

<<

Service Request Details

Claim

S9M01I9A

Reference

CC4/ASM19005941/T1ea3 

Loss Date

23 March 2019

Report Date

27 Mar 2019 12:00:00 AM

Request Date

30 May 2019

Due Date

3 April 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Complete Work

More ▾

Vehicle Information

Make
TPVD TOYOTA

Model
WISH-1.8 (A)

Service Address

Primary Contact/Insured

AW SUET CHEE
15 PUNGOL FIELD WALK, #14-04, 828476, Singapore
98559234

Claim Handler

TEO Kitty
6568804602
kitty.teo@axa.com.sg

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

New Message

TYPE	
SENT	25/7/19 8:47 AM
FROM	LKK AUTO CONSULTANTS PTE LTD (TP)
SUBJECT	RE: PEND INVESTIGATION
BODY	Hi, we refer to the above matter. Kindly advise if...



SENT 6/5/19 10:51 AM

FROM NG Stacey

SUBJECT PEND INVESTIGATION

BODY /





Auto
Consultants
Pte Ltd

Company Registration No. 199807198R

51 CHELSEA L #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 25/7/2019

Survey Details:

Date of loss	23-Mar-19
Date of appointment	3-Apr-19
Date of survey	5-Apr-19
Location of survey	SK AUTOMOBILE PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLW2868L
Make and Model	TOYOTA WISH 1.8 CVT - 1798cc
Date of registration	7-Mar-18
Parf Rebate	
Market Value	\$ 100,000.00
Parf Rebate	\$ 48,823.00
Nett Loss	\$ 51,177.00

Repair details:

Initial Estimate	\$ 10,615.95
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 3,220.97
Check items (estimate)	
Labour	\$ 1,690.00
Total	\$ 4,910.97
Lump Sum(if applicable)	\$ 3,900.00

Number of days for repair	6
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

31 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (665) 62563561 FAX : (665) 62564315

Remarks:

PENDING INVESTIGATION

Mandate:

Liability(TP)	100%	
Proposed repair cost		
Loss of use		no. of days
Loss of rental		no. of days
Loss of income		no. of days
LTA search fees		
Others		
Proposed Total		

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 25 July 2019 5:17 PM
To: Hsiao Tong (LKKAUTO)
Subject: FW: New message for service request 108347, vehicle number SLW2868L

25/7/19 3:52 PM *** Message Hi Hsiao Tong Please note investigation is still on-going. - TEO Kitty

-----Original Message-----

From: kitty.teo@axa.com.sg [mailto:kitty.teo@axa.com.sg]
Sent: Thursday, 25 July, 2019 3:52 PM
To: admin-d@lkkauto.com
Subject: New message for service request 108347, vehicle number SLW2868L

AXA Insurance has sent you a message for claim number S9M0119A.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 26 July 2019 2:22 PM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 108347, vehicle number SLW2868L

26/7/19 12:55 PM *** Investigation is cleared, please proceed DS and quantum to be agreed. -
TEO Kitty

-----Original Message-----

From: kitty.teo@axa.com.sg [mailto:kitty.teo@axa.com.sg]
Sent: Friday, 26 July 2019 12:56 PM
To: admin-d@lkkauto.com
Subject: New message for service request 108347, vehicle number SLW2868L

AXA Insurance has sent you a message for claim number S9M0119A.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

This email has been checked for viruses by AVG.
<https://www.avg.com>



<TP - Mandate IA> - S9M01I9A [ACCIDENT INVOLVING SJM 5639M(OI) & SLW 2868L(TP) ON 23/03/2019]

Type

🔗 Question

Message

Liability: 100%. Insured driver changed lane collided with third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$4,820.45(if claim LOU) - \$5,207.65(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 17-Aug-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE. 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 17/8/2019

Survey Details:

Date of loss	23-Mar-19
Date of appointment	3-Apr-19
Date of survey	5-Apr-19
Location of survey	SK AUTOMOBILE PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLW2868L
Make and Model	TOYOTA WISH 1.8 CVT - 1798cc
Date of registration	7-Mar-18
Parf Rebate	
Market Value	\$ 100,000.00
Parf Rebate	\$ 48,823.00
Nett Loss	\$ 51,177.00

Repair details:

Initial Estimate	\$ 10,615.95
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 3,220.97
Check items (estimate)	-
Labour	\$ 1,690.00
Total	\$ 4,910.97
Lump Sum(if applicable)	\$ 3,900.00

Number of days for repair	6
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

OID changed lane and hit TP

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 4,173.00	\$ 4,173.00
Loss of use (8days x \$80.00)	\$ 640.00	NIL
Loss of rental (8days x \$120.00)(w/GST)	NIL	\$ 1,027.20
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 4,820.45	\$ 5,207.65

820

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Monday, 19 August 2019 12:08 PM
To: Hsiao Tong (LKKAUTO)
Subject: FW: New message for service request 108347, vehicle number SLW2868L

18/8/19 9:19 PM *** Hi Hsiao Tong Your mandate IA is approved. - TEO Kitty

-----Original Message-----

From: kitty.teo@axa.com.sg <kitty.teo@axa.com.sg>
Sent: Sunday, 18 August, 2019 9:19 PM
To: admin-d@lkkauto.com
Subject: New message for service request 108347, vehicle number SLW2868L

AXA Insurance has sent you a message for claim number S9M0119A.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAUTO)

From: Pioneer Workshop <pioneer@skauto.com.sg>
Sent: Wednesday, 25 September 2019 12:41 PM
To: Hsiao Tong (LKKAUTO)
Cc: Simon Koh; Taufikh (LKKAUTO); Winson Ng
Subject: LOD Request _ Accident involving SJM5639M & SLW2868L D.O.A 23/03/2019 ***
LKK REF: CC4/ASM19005941/T1pa3
Attachments: SLW2868L LOD.pdf; SLW2868L GIA.pdf; SLW2868L Certificate Of Insurance.pdf; SLW2868L Invoice.pdf; SLW2868L Letter Of Authorized.pdf; SLW2868L 3rd Party Insurance Search.pdf; SLW2868L Rental Agreement & Invoice.pdf

Dear Hsiao Tong,

We refer to the above accident. Kindly offer settlement as follows:

Cost of repair:	\$ 4,173.00 (Include GST)
Loss of Rental:	\$ 1,800.00 (9 days X \$200) Date in: 03/04/2019 Date out: 12/04/2019
LTA Search	\$ 2.00
Total:	\$ 5,975.00

On Sat, Aug 24, 2019 at 9:46 AM Pioneer Workshop <pioneer@skauto.com.sg> wrote:
Dear Hsiao Tong,

COR confirm.

Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> 于 2019 年 8 月 22 日 周四下午 3:19 写道:

Without Prejudice

Dear Sirs/Mdm,

Apologised for later response.

For COR, recommended amount at P/P \$3,900.00(before GST) with 06 repair days.

**Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Hsiao Tong (LKKAuto)

From: Pioneer Workshop <pioneer@skauto.com.sg>
Sent: Saturday, 12 October 2019 11:49 AM
To: Hsiao Tong (LKKAuto)
Cc: Simon Koh; Taufikh (LKKAuto); Winson Ng
Subject: Re: LOD Request _ Accident involving SJM5639M & SLW2868L D.O.A 23/03/2019
*** LKK REF: CC4/ASM19005941/T1pa3

Dear Hsiao Tong,

Ok, Confirm, kindly send me the DV

On Sat, Oct 12, 2019 at 9:46 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to you below email.

We are prepared to improved our offer at a global sum of \$5,050.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pioneer Workshop <pioneer@skauto.com.sg>

Sent: Friday, 27 September 2019 2:45 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Simon Koh <simon@skauto.com.sg>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Winson Ng <winsonng@skauto.com.sg>

Subject: Re: LOD Request _ Accident involving SJM5639M & SLW2868L D.O.A 23/03/2019 *** LKK REF: CC4/ASM19005941/T1pa3

Dear Hsiao Tong,

Shall we closed @ \$5,100.00 ? It's reasonable. Because our client's car is Toyota wish, rental should be higher

On Fri, Sep 27, 2019 at 10:59 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$4,970.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pioneer Workshop <pioneer@skauto.com.sg>

Sent: Wednesday, 25 September 2019 12:41 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Simon Koh <simon@skauto.com.sg>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Winson Ng <winsonng@skauto.com.sg>

Subject: LOD Request _ Accident involving SJM5639M & SLW2868L D.O.A 23/03/2019 *** LKK REF: CC4/ASM19005941/T1pa3

Dear Hsiao Tong,

We refer to the above accident. Kindly offer settlement as follows:

Cost of repair:	\$ 4,173.00 (Include GST)
Loss of Rental:	\$ 1,800.00 (9 days X \$200)
	Date in: 03/04/2019
	Date out: 12/04/2019
LTA Search	\$ 2.00
Total:	\$ 5,975.00

On Sat, Aug 24, 2019 at 9:46 AM Pioneer Workshop <pioneer@skauto.com.sg> wrote:

Dear Hsiao Tong ,

COR confirm.

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>于 2019 年 8 月 22 日 周四下午 3:19 写道:

Without Prejudice

Dear Sirs/Mdm,

Apologised for later response.

For COR, recommended amount at P/P \$3,900.00(before GST) with 06 repair days.

**Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pioneer Workshop <pioneer@skauto.com.sg>

Sent: Tuesday, 6 August 2019 4:58 PM

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Cc: gene.chowsh@axa.com.sg; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Re: Finalized SLW2868L *** LKK REF: CC4/ASM19005941/T1ea3

Dear Taufikh,

Any update ?

On Tue, Jul 23, 2019 at 12:12 PM Pioneer Workshop <pioneer@skauto.com.sg> wrote:

Final Reminder

Dear Taufikh

We still pending your reply.

As the above mentioned case pending more than FOUR months already

Appreciate your immediate attention to this matter.

We would wish submit LOD on 31 July 2019, Kindly help to finalized above mentioned vehicle before 31 July 2019.

--

Thanks & Regards,

Yvette Zhao

SK Automobile Pte Ltd

48 Toh Guan Road East # 01-121
Enterprise Hub, Singapore 608586
D: +65 6266 0555 | F: +65 6266 3155 | pioneer@skauto.com.sg

On Sat, Jun 1, 2019 at 4:12 PM Pioneer Workshop <pioneer@skauto.com.sg> wrote:

Reminder

Dear Mr Taufikh

Kindly help top finalized below vehicle. The after photo attached.

TP AXA	SLW2868L	Lumpsum	\$4,400.00
--------	----------	---------	------------

Repair days: 5 Days

On Sat, May 25, 2019 at 2:59 PM Pioneer Workshop <pioneer@skauto.com.sg> wrote:

Dear LKK

Kindly help to finalized abovementioned case ASAP.

Understand YOUR surveyor very busy, but those case pending TWO months already. We also need to give a result to our customers.

TP AXA	SLW2868L	Lumpsum	\$4,400.00
--------	----------	---------	------------

Repair days: 5 Days

On Mon, Apr 15, 2019 at 5:21 PM Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Hi Taufikh / Asher,

For your information and necessary action please.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)

From: Pioneer Workshop <pioneer@skauto.com.sg>

Sent: Monday, 15 April, 2019 5:13 PM

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>; Winson Ng <winsonng@skauto.com.sg>

Subject: Finalized SLW2868L

Dear Mr Taufikh

Kindly help top finalized below vehicle. The after photo attached.

TP AXA	SLW2868L	Lumpsum	\$4,400.00
--------	----------	---------	------------

Repair days: 5 Days

--

Thanks & Regards,

Yvette Zhao

SK Automobile Pte Ltd

48 Toh Guan Road East # 01-121

Enterprise Hub, Singapore 608586

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Thanks & Regards,

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Yvette Zhao

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48 Toh Guan Road East # 01-121

Enterprise Hub, Singapore 608586

D: +65 6266 0555 | F: +65 6266 3155 | pioneer@skauto.com.sg



SK AUTOMOBILE PTE LTD ROC: 201500047H
48 Toh Guan Road East #01-121, Enterprise Hub, Singapore 608586
Tel: 6266 0555 Fax: 6266 3155 Email: pioneer@skauto.com.sg

Your ref: SJM5639M
Our Ref: SLW2868L

WITHOUT PREJUDICE

September 25, 2019

AXA INSURANCE PTE LTD
8 Shenton Way #27-01
Singapore 06881

Attn: Motor Claim Dept

Dear Sir/Mdm

Accident involving SJM5639M and SLW2868L on 23/03/2019

We refer to the above said accident.

Based on the information we got from your insurance, we knew you are the insurer of vehicle no: SJM5639M at the material time of the accident, and the said accident was caused solely by the negligence of the driver of your company.

We enclosed herewith the relevant documents as stated below: -

1. Accident report of SLW2868L
2. Certificate of insurance
3. Repairing tax invoice
3. Letter authorization
4. LTA Search Enquiry
5. Rental agreement & Invoice

As instructed, we are claiming the following as stated below:

1. Cost of repair (Include GST)	\$	4,173.00
2. Loss of rental (9 D X \$ 200.00)	\$	1,800.00
3. LTA search fees	\$	2.00
Total:	\$	5,975.00

Please kindly let us know whether you are prepared to settle our client's claim and we look forward to hear from you soonest.

Thanks & regards

Yvette
Tel: 6266 0555
Fax: 6266 3155
Email: pioneer@skauto.com.sg

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19005941/T1pa3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:KITTY			Date : 11-11-2019/	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJM 5639M	Veh. Inspected	SLW 2868L	
Policy No.	GA193417/1	Coverage (\$)	0.00	
Claim No.	S9M0119A	Excess (\$)	0.00	
Assign From		Assign Date	03/04/2019	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA WISH	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	JTDGG20W50J009247	Colour	WHITE	
Odometer	16363	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/40 R18	MICHELIN	6 mm	
L/H Front Tyre	225/40 R18	MICHELIN	6 mm	
R/H Rear Tyre	225/40 R18	MICHELIN	6 mm	
L/H Rear Tyre	225/40 R18	MICHELIN	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION AND UNDERCARRIAGE. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	23/03/2019	Inspection Date	05/04/2019	
Survey held at	48 Toh Guan Road East # 01-121 Enterprise Hub			
Repairer	SK AUTOMOBILE PTE LTD			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLW 2868L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR DOOR RH (CONSISTENT)	BENT	1,035.70	985.14
1	REAR DOOR BLACK FRAME STICKER HORIZONTAL RH (CONSISTENT)	NECESSARY	55.90	55.90
2	REAR DOOR BLACK FRAME STICKER VERTICAL RH @\$48.20 (CONSISTENT)	NECESSARY	96.40	96.40
1	REAR DOOR BLACK FRAME STICKER INNER RH (CONSISTENT)	NECESSARY	45.30	45.30
1	REAR DOOR GLASS OUTER MOULDING RH (CONSISTENT)	NOT NECESSARY	95.60	-
1	REAR DOOR LOWER CHROME MOULDING RH (CONSISTENT)	CUT	180.60	180.60
1	REAR DOOR INNER TRIM BOARD RH (CONSISTENT)	NOT NECESSARY	713.20	-
1	REAR DOOR WEATHERSTRIP RH (CONSISTENT)	NECESSARY	152.90	152.90
1	REAR FENDER RH (CONSISTENT)	TO REPAIR SEE LABOUR	1,032.70	-
1	REAR FENDER QUARTER GLASS WITH MOULDING RH (CONSISTENT)	NOT NECESSARY	402.80	-
1	ROCKER SIDE SKIRTING RH (CONSISTENT)	CRACKED	1,123.90	741.45
1	REAR BUMPER (CONSISTENT)	CRACKED	839.20	688.90
2	REAR BUMPER SIDE RETAINER LH/RH @\$89.60 (CONSISTENT)	N/S NOT NECESSARY / O/S NECESSARY	179.20	89.60
1	REAR BUMPER INNER SIDE SHIELD RH (CONSISTENT)	NOT NECESSARY	156.40	-
1	REAR SUSPENSION SHOCK ABSORBER RH (CONSISTENT)	NOT NECESSARY	312.50	-
1	REAR SUSPENSION WHEEL HUB BEARING RH (CONSISTENT)	BENT	692.30	485.10
	LESS 25% DISCOUNT		-1,778.65	-880.32
			5,335.95	2,640.97
<u>SPECIAL NETT ITEMS</u>				
1	SET REAR DOOR INNER TRIM BOARD CLIPS RH (SN) (CONSISTENT)	NECESSARY	50.00	20.00
1	REAR FENDER SEALANT RH (SN) (CONSISTENT)	NOT NECESSARY	120.00	-
1	REAR FENDER QUARTER GLASS SEALANT WITH PRIMER RH (SN) (CONSISTENT)	NOT NECESSARY	80.00	-

Report Ref No. CC4/ASM19005941/T1pa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SET REAR FENDER INNER TRIM BOARD CLIPS RH (SN) (CONSISTENT)	NOT NECESSARY	50.00	-
1	SET ROCKER SIDE SKIRTING CLIPS RH (SN) (CONSISTENT)	NECESSARY	60.00	30.00
1	SET REAR BUMPER CLIPS (SN) (CONSISTENT)	NECESSARY	60.00	30.00
1	REAR 18" SPORT RIM RH (SN) (CONSISTENT)	CUT	1,080.00	500.00
			1,500.00	580.00
	LABOUR			
	TO DISMANTLE & REPLACED WITH PANEL BEATING ALL THE ACCIDENT PORTION INCLUSIVE OF THE REPAIR OF REAR FENDER RH .		1,600.00	700.00
	TO SPRAY PAINTING ALL THE ACCIDENT PORTION & POLISHING AFFECTED AREA.		1,200.00	700.00
	TO APPLY ANTI-RUST & TUFF KOTE.		100.00	30.00
	TO PERFORM LIGHTING & WIRING CHECK.		80.00	30.00
	TO DISMANTLE & REINSTALL REAR DOOR INNER COMPONENT MECHANISM RH TO FACILITATE REPAIR WITH CHECKING.		250.00	60.00
	TO DISMANTLE & REINSTALL REAR FENDER RH QUARTER GLASS PERFORM WITH WATER LEAK TEST.		150.00	60.00
	TO DISMANTLE & REPLACED REAR BUMPER REVERSE SENSOR WITH DISTANCE SETTING.		80.00	30.00
	TO DISMANTLE & REINSTALL INTERIOR CARPET WITH OTHER ATTACHMENT PARTS COMPONENT TO FACILITATE REPAIR.	NOT NECESSARY	180.00	-
	TO PERFORM CONDUCT WATER LEAKAGE TEST OF ACCIDENT PORTION .		80.00	20.00
	WHEEL ALIGNMENT.		60.00	60.00
			3,780.00	1,690.00
GRAND TOTAL			10,615.95	4,910.97
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,900.00

Report Ref No. CC4/ASM19005941/T1pa3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

⏪ Service Request Details

Claim	SNM0119A		
Reference	CC4/ASM19005941/TTpaDu2 		
Loss Date	23 March 2019		
Report Date	27 Mar 2019 12:00:00 AM		
Request Date	30 May 2019		
Due Date			
Vendor Name	LK& AUTO CONSULTANTS PTE LTD (ITP)		
Type of Loss	Third Party Vehicle Damage		
Services	Pending verification - Direct Settlement		

Actions

Next Step

Wait for Approve Invoice

Auto Invoice

Vehicle Information	
Incident Vehicle Registration #	SLW2868L
Make	TPVD TOYOTA
Model	WISH-1.8 (A)
Service Address	

...

Primary Contact/Insured	
AW SUET CHEE	
15 FUNGGOL FIELD WALK, #14-04, B2B476, Singapore	
98559234	

Claim Handler	
TEO Kitty	
6368804602	
kitty.teo@axa.com.sg	

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
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Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LK&Invoice1 (5).pdf	Invoice	Surveyor/ Assessor expense	LK& AUTO CONSULTANTS PTE LTD (ITP)	20 November 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LKK Inspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LKK Adjustment 1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	18 November 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	18 November 2019
 PAIRF_COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 August 2019
 TP-Mandate 1A dtd 170819.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	17 August 2019
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 July 2019
 VEHICLE ALIGNMENT REPORT.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 July 2019
 LKK Returvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 July 2019
 TP-1A.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	25 July 2019
 TP ESTIMATE - MAHREED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	8 April 2019

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
 ACCIDENT Video.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	4 April 2019
 ACCIDENT PHOTO.jpg	Evidence	Photos	LKK AUTO CONSULTANTS PTE LTD (TP)	4 April 2019
 S.JMS63PM INSD GIA.PDF	Reports & Statement	GIA Report	DHIMAR Namrata	3 April 2019
 TP PRI EMAIL FROM WORKSHOP WITH TP GIA.msg	Letters and Correspondence	Workshop	DHIMAR Namrata	3 April 2019