

INS. CASE OWNER:

RA

CC 4, Asm 1900

5940, Jan 31/19

LKK:

IDAC:

108417

ASSIGNMENT

COI:

31/1/19

Date / Time:

31/1/2019

Registered in Merimen:

Pre-assign / ...



Insured Vehicle No.:

SKQ 11264

Name of Insured:

BRUCE ANDREW CAPTAIN CHANDRAN

Insured Tel No.:

HP:

Claim No.:

59m0126

Policy No.:

Exec as Sec II :SS

D.O.A.:

21/4/2019

Make / Model:

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SKQ 8428 Y



INSRS:

WSP:

Tel:

Liability:

RMKS:

Volkswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

Subrogation - X ; SKQ 11264 - X

21/4/19 - sent out 1st bill

ON STRONG & DISPUTE ON THE COI AND REFUSE TO FILE THE GIA REPORT.

ING TO INDEMNIFY AND REFUSE TO REPORT.

23/1/19 - OI NR
- AXIA instruction to close the case
submit more.

23/1/19 - File - MK to close up

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

(\$ x days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only ☐ LOU only ☐

LOR + LOU ☐

LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

23/1/19
\$250.00

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strikethrough)

S\$

Name 2:

Vehicle: Huac Jie

REF:

AXA

5940 / J@

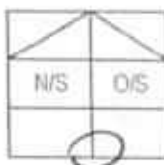
- OMR

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop n/s: _____
 of: _____
 insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 30K
 IDAC Accident Rpt: _____ Consistent? Yes or No
 GIA / PR Seen: _____ Consistent? Yes or No
 Est. Repairs: 3 days Res: Yes or No
 Turn Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLK 8428Y Yr Regn: 31 Jan 2017
 Type: M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Beetle CC: 1197
 Colour: Blue A/C: Insured / Std / NI / NA
 Sp Reading: 24904 T/Radio: Insured / Std / NI / NA

Eng/No: _____
 C/No: WVWZZZ162GM822821

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 235/45 R18
 R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front	Rear
R/Bal. <u>6</u> mm	R/Bal. <u>6</u> mm
L/Bal. <u>6</u> mm	L/Bal. <u>6</u> mm
D.O.A. <u>2/4/19</u>	D.O.I. <u>3/4/19</u>

Survey held at: Volkswagen

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Roadtop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>Submit</u>
	<u>PIP # 3144.60 (Reel # 2291.28 / 57%) - excluded check items</u>
	<u>3171.02 " 3264.86 / 57%) # 892.95.</u>
	<u># 3152.81</u>

Date/Time: File Pass to?

☐ : Preli. Report

Days Of Repair:

1)

☐ : Final Report

Resurvey No. of Trip:

Date/Time: File Return to?

2)

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Insp (\$

☐ Weekend (\$

Survey Fee:

Transportation:

☐ \$ + PG. 29

☐ Pkages

☐ Other

☐ TOTAL

Report Format:

Lump Sum / L.B.I. (\$

TOTAL

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	02/04/2019 16:58
Date Of Accident	02/04/2019 16:40
Exact Location Of Accident	KALLANG LEISURE CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLK8428Y
Insured/Policyholder	
Name Of Registered Owner	ONG GUAN GAN
NRIC No	S1522310C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96395684
Alternative Phone No	OFFICE-96395684

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	BEETLE CABRIOLET 1.2 (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 29113709 AV2
Cover Note Number	

Driver

Name of Driver	ONG GUAN GAN
NRIC No	S1522310C
Date Of Birth	11/11/1962
Occupation	INDOOR
Date Of Driving Pass	05/07/1983
Driving Experience	35 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96395684
Fax Number	
Contact Number	OFFICE-96395684
Email Address	NOEMAIL

Address	40 LICH I AVE
Postcode	348814
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

refer to sketch plan

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKQ1126U
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	BARUN CHANDRAN
NRIC/Passport Number	S8168271B
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

2/4/2019
4.53pm

Driver's Signature

(If driver is not the policyholder)

Date & Time:

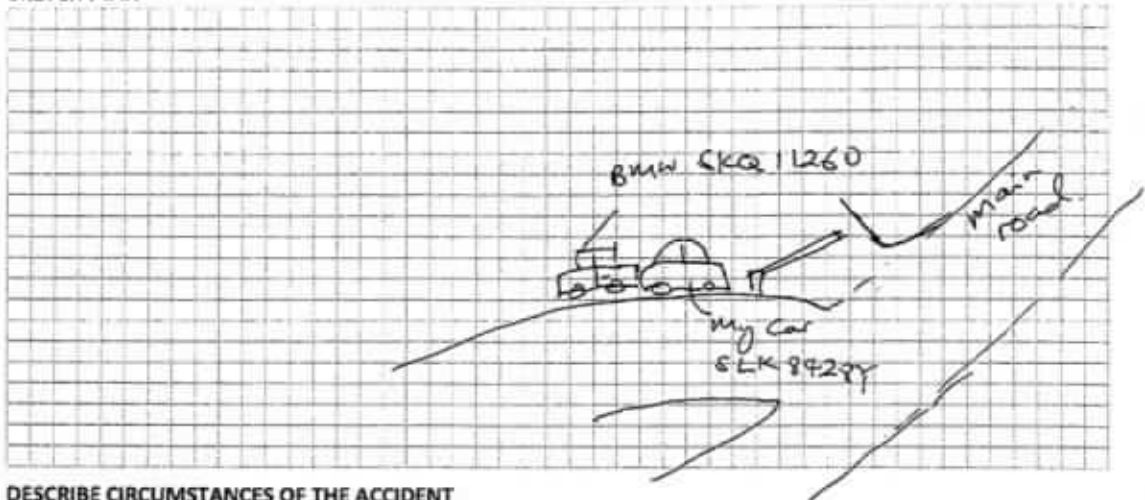
Reporting Officer/Personnel's Signature

Name:

NRIC NO:



SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

As I was coming out from Kallang because carpark the white BMW car hit my rear of my car.

The white BMW SKQ 11260, driver is Mr Barun Chandran S8168271B.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

2/4/2019
4.53 pm.

Driver's Signature

(If driver is not the policyholder)

Date & Time:



Reporting Centre Person's Signature

Name:

NRIC/FIN No.:

VOLKSWAGEN CENTRE SINGAPORE

Tuas Avenue
639176 Singapore
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Page 1/2

Company
AXA Insurance Pte Ltd
8 SHENTON WAY
068811 Singapore

Customer data:
Mr
ONG
GUAN GAN
40 LICHU AVENUE
348814 Singapore

Document no.
Document date 02-04-2019
Customer no. 5211000859
Customer GST-ID 196900406D
Dealer 39999
Job order number 2019000068/ 1
Job order date 02-04-2019
Service Advisor SHU SHI TANG

License plate	Model code	First registration	VIN	Model	Mileage
SLK8428Y	5C73D7	31-01-2017	WVWZZZ16ZGM822821	NBC succ. 1.2DESIG 77 D7F	22,236

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Labour	3	pcs.	580.00	#1	580 1,740.00	1,861.80
	Spray Paint	3	pcs.	500.00	#1	500 1,500.00	1,605.00
	Diagnostic and Programming	1	pcs.	360.00	#1	360.00	385.20
	B&P Mech	1	pcs.	200.00	#1	200.00	214.00
	Harness Check and Short Circuit Check						
	B&P Number Plate	1	pcs.	80.00	#1	80.00	85.60
5C5807417ADGRU	Cover For Bumper Primed	1	pcs.	1,453.78	#1	1,453.78	1,555.54
5C5807305	Bumper	1	pcs.	483.41	#1	483.41	517.25
	Reinforcement						
5C5807131	Bracket	1	pcs.	41.58	#1	41.58	44.49
	LHR bumper bracket						
5C5807132	Bracket	1	pcs.	41.58	#1	41.58	44.49
	RHR Bumper bracket						
5C5807861	Attachment Strip	1	pcs.	74.11	#1	74.11	79.30
	Rear bumper centre bracket						
5C5807185 9B9	Cap For Rear Diffuser Sat	1	pcs.	52.27	#1	52.27	55.93
5C5807521 9B9	Spoiler Satin Black	1	pcs.	225.12	#1	225.12	240.88
5C5919491	Sensor Bracket	2	pcs.	13.21	#1	26.42	28.27
5C5919491B	Sensor Bracket	1	pcs.	13.21	#1	13.21	14.13
5C5919491A	Sensor Bracket	1	pcs.	13.21	#1	13.21	14.13
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	74.29	#1	74.29	79.49
D 822150A1	Bonding Agent For Plastic	1	pcs.	56.90	#1	56.90	60.88

Quotation valid till 09-04-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1		6,435.88	7%	450.51	6,435.88	6,886.39
Total		6,435.88		450.51	6,435.88	6,886.39

Customer

Service Advisor

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

VOLKSWAGEN CENTRE SINGAPORE

Tuas Avenue
639176 Singapore
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Page 2/2

Company
AXA Insurance Pte Ltd
8 SHENTON WAY
068811 Singapore

Customer data:
Mr
ONG
GUAN GAN
40 LICHU AVENUE
348814 Singapore

Document no.
Document date
Customer no.
Customer GST-ID
Dealer
Job order number
Job order date
Service Advisor

02-04-2019
5211000859
196900406D
39999
2019000068/ 1
02-04-2019
SHU SHI TANG

License plate	Model code	First registration	VIN	Model	Mileage
SLK8428Y	5C73D7	31-01-2017	WWZZZ16ZGM822821	NBC succ. 1.2DESIG 77 D7F	22,236

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Hase Jie - LKK
3/4/19

P/P 3 days.

Photo before paint.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2310C
Vehicle Details	
Vehicle No.:	SLK8428Y
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Apr 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	BEETLE CABRIOLET 1.2 TSI DSG
Primary Colour:	Blue
Manufacturing Year:	2016
Engine No.:	CBZK39089
Chassis No.:	WVWZZZ16ZGM822821
Maximum Power Output:	77.0 kW (103 bhp)
Open Market Value:	\$23,517.00
Original Registration Date:	31 Jan 2017
First Registration Date:	31 Jan 2017
Transfer Count:	0
Actual ARF Paid:	\$24,924.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Jan 2027
PARF Rebate Amount:	\$18,693.00
Intended COE Rebate Details	
COE Expiry Date:	30 Jan 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$50,889.00
COE Rebate Amount:	\$39,794.00
Total Rebate Amount:	\$58,487.00

The information contained herein is correct as at 04 Apr 2019

OK

Nivitha (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 3 April 2019 10:32 AM
To: assignments
Subject: FW: REQUEST DIRECT SETTLEMENT FOR SLK8428Y & SKQ1126U ON 02/04/2019
Attachments: MyDocument_2019_04_03_08_15_27.pdf

10.59cm@ 3/4/19
shushi
vehicle not in

Hi team

TP smart. Kindly assist.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Sent: Wednesday, 3 April, 2019 8:20 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>
Subject: REQUEST DIRECT SETTLEMENT FOR SLK8428Y & SKQ1126U ON 02/04/2019

Dear Claims,

Please revert on liability & survey arrangement for this claim.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: shushi.tang@vw.com.sg [mailto:shushi.tang@vw.com.sg]
Sent: Wednesday, 3 April, 2019 8:17 AM
To: Tang, Shu Shi (VWG Singapore)
Subject: Scan von MyMFP

Scan from MyMFP



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

03 April, 2019

BALACHANDREN BARUN CHANDRAN
68 MARINE PARADE ROAD
COTE D'AZUR
#02-24
SINGAPORE 449301

Dear Sir,

OUR REF : CC4/ASM19005940/ea3 // S9M01IZG
YOUR REF : SKQ 1126U
ACCIDENT INVOLVING SKQ 1126U & SLK 8428Y ON 02/04/2019 ALONG/ AT
KALLANG LEISURE CARPARK

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

Asher Sng (LKKAUTO)

From: Varun C360 <varun@corporate360.us>
Sent: Wednesday, 10 April 2019 12:31 PM
To: Asher Sng (LKKAUTO)
Subject: Accident Notice - SKQ 1126U & SLK 8428Y

Ref: CC4/ASM19005940/ea3//S9M01IZG

Accident Date - 02.04.2019

Location: Exit gantry gate at Kallang Leisure Mall Car Park

Incident - The driver of SLK 8428Y exited the gantry gate at the car park and suddenly stopped the car. I, the driver of SKQ 1126U exited when the gantry gate opened but due to the sudden stopping of the other car in front of me, I slowly hit the back bumper. There were minor scratches on the rear bumper of SLK 8428Y and my car. It was discussed that both cars can be repaired at a minimal cost at a painting workshop for which I will pay the fee. However, the other car driver insisted to report to Volkswagen and fix a new bumper. This is totally inappropriate and an expensive process hence I requested the driver to consider fixing the minor repair work elsewhere. I fixed my car bumper for less than \$150 at a good Paint work shop. I showed the photos of the other car and it was approximately quoted for less than \$200. For such a minor repair work and with less expensive options available, it is inappropriate for the other driver to opt for replacement with a new bumper that costs \$4000. This is an inappropriate claim and I do not want my NCD to be affected.

Thanks,

Varun
84449824

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 7 September 2019 3:46 PM
To: Tang Shu Shi (VGS - SG/Singapore)
Cc: Admin A
Subject: Your Ref: SLK8428Y *Our Ref: CC4/ASM19005940/Jpa3 [ACCIDENT INVOLVING SKQ 1126U(AXA) AND SLK 8428Y ON 02/04/2019]

Your Ref: **SLK8428Y** **Without Prejudice**
Our Ref: CC4/ASM19005940/Jpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKQ 1126U(AXA) AND SLK 8428Y ON 02/04/2019

We refer to the above matter.

Please be informed that our insured still non-reporting. Kindly advise if your client is still pursuing third party claim against our insured / M/s AXA Insurance Pte Ltd.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Monday, 21 October 2019 12:05 PM
To: Hsiao Tong (LKKAUTO)
Subject: FW: New message for service request 108417, vehicle number SLK8428Y

20/10/19 10:16 PM *** Re:OI DISPUTE ON THE LIABILITY AND COST REPAIR. ***
invoice for the services if rendered. Ty. - ANG Richard

MessageHI, pls submit your

-----Original Message-----

From: richard.angbs@axa.com.sg <richard.angbs@axa.com.sg>
Sent: Sunday, 20 October, 2019 10:17 PM
To: admin-d@lkkauto.com
Subject: New message for service request 108417, vehicle number SLK8428Y

AXA Insurance has sent you a message for claim number S9M01IZG.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19005940/Jpa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:RICHARD ANG

Date : 25-10-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKQ 1126U	Veh. Inspected	SLK 8428Y
Policy No.		Coverage (\$)	0.00
Claim No.	S9M01IZG	Excess (\$)	0.00
Assign From		Assign Date	03/04/2019

2. Vehicle Particulars & Condition

Make & Model	VOLKSWAGEN BEETLE	c.c	1197
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	WVWZZZ16ZGM822821	Colour	BLUE
Odometer	24904	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	235/45 R18	MICHELIN	6 mm
L/H Front Tyre	235/45 R18	MICHELIN	6 mm
R/H Rear Tyre	235/45 R18	MICHELIN	6 mm
L/H Rear Tyre	235/45 R18	MICHELIN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	02/04/2019	Inspection Date	03/04/2019
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLK 8428Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	B&P NUMBER PLATE (SN) (CONSISTENT)	DEFORMED	80.00	80.00
1	COVER FOR BUMPER PRIMED(SN) (CONSISTENT)	DEFORMED	1,453.78	1,453.78
1	BUMPER REINFORCEMENT (SN) (CONSISTENT)	* CHECK	483.41	-
1	BRACKET LHR BUMPER BRACKET (SN) (CONSISTENT)	* CHECK	41.58	-
1	BRACKET RHR BUMPER BRACKET (SN) (CONSISTENT)	* CHECK	41.58	-
1	ATTACHMENT STRIP REAR BUMPER CENTRE BRACKET (SN) (CONSISTENT)	* CHECK	74.11	-
1	CAP FOR REAR DIFFUSER SAT (SN) (CONSISTENT)	* CHECK	52.27	-
1	SPOILER SATIN BLACK (SN) (CONSISTENT)	NOT NECESSARY	225.12	-
2	SENSOR BRACKET (SN) (CONSISTENT)	NECESSARY	26.42	26.42
1	SENSOR BRACKET (SN) (CONSISTENT)	NECESSARY	13.21	13.21
1	SENSOR BRACKET (SN) (CONSISTENT)	NECESSARY	13.21	13.21
1	2K-PLASTIC ADHESIVE (SN) (CONSISTENT)	NECESSARY	74.29	74.29
1	BONDING AGENT FOR PLASTIC (SN) (CONSISTENT)	NECESSARY	56.90	56.90
			2,635.88	1,717.81
LABOUR				
	LABOUR.		1,740.00	580.00
	SPRAY PAINT.		1,500.00	500.00
	DIAGNOSTIC AND PROGRAMMING.		360.00	360.00
	B&P MECH HARNESS CHECK AND SHORT CIRCUIT CHECK.	* CHECK	200.00	-
			3,800.00	1,440.00
GRAND TOTAL			6,435.88	3,157.81
RECOMMENDED COST OF REPAIRS (REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS S\$892.95 NETT)				3,157.81

Report Ref No. CC4/ASM19005940/Jpa3q2

ONG HWEЕ JIE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

S9M011ZG

Reference

CCA/ASMA19005940/Issd02

Loss Date

2 April 2019

Report Date

3 Apr 2019 9:41:30 AM

Request Date

3 April 2019

Due Date

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SUKB42BY

Make

TPVO VOLKSWAGEN

Model

BETTER CARRIOLET 1.2 (A)

Service Address

Primary Contact/Insured

BARUN CHANDRAN BALACHANDREN

68 MARINE PARADE ROAD, COTE D'AZUR, #02-24,

449 301, Singapore

Claim Handler

ANG Richard

richard.angbs@asa.com.sg

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Additional InstructionsNON-REPORTED

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
Document Type			Document Subtype			
<div>Upload Documents</div>						
NAME		TYPE	SUB-TYPE	AUTHOR		DATE UPLOADED
LKKInvoice1 (6).pdf		Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)		30 October 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
 LKKAdjustment1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
 LKK Survey Photo.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 April 2019
 EMAIL FROM CH DO 110419.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	11 April 2019
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	5 April 2019
 TP PRI EMAIL FROM WORKSHOP WITH TP Claiming	Letters and Correspondence	Workshop	DHINAR Ramnata	3 April 2019
 Ltr to Insured -can repair/ing.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	3 April 2019