

## Vic (LKKAuto)

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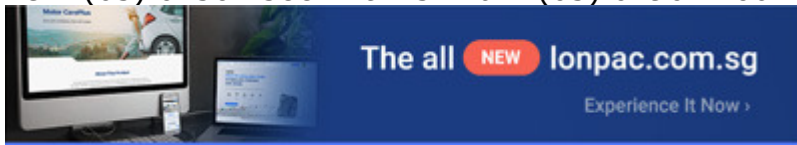
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 30 October, 2019 12:58 PM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** RE: <SEEK MANDATE> RE: Our Ref: 19/19/19/VP05/021614 THIRD PARTY CLAIM FOR GBH 2531E [External General]

## Lonpac External - General

Dear Vic

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Tuesday, 29 October 2019 10:54 AM  
**To:** ONG LI LI  
**Cc:** Admin A; Vic (LKKAuto); MT\_Claim\_SG  
**Subject:** <SEEK MANDATE> RE: Our Ref: 19/19/19/VP05/021614 THIRD PARTY CLAIM FOR GBH 2531E [External General]

**Your Ref: 19/19/19/VP05/021614**

**Our Ref: CC4/LPC19005931/Ehb3**

Dear Li Li,

ACCIDENT INVOLVING VEHICLES SLL 4169R (OI) / GBH 2531E (TP) / OTHERS ON 01/04/2019

We refer to the subject matter and to the assignment dated 3<sup>rd</sup> April 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle was involved in a 3 vehicle chain collision and was the 2<sup>nd</sup> car and was pushed forward from behind.

As such, under MCF and BOLA scenario 28, for chain collision, we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "**TAT HENG MOTOR WORKS PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 3,801.60	\$ 1,300.00
Loss of Rental (\$80 x 3 days)	\$ 240.00	\$ 240.00
<b>TOTAL</b>	<b>\$ 4,041.60</b>	<b>\$ 1,540.00</b>

Breakdown of days is as follows:

Our surveyor's recommended days to repair	3 days
<b>TOTAL</b>	<b>3 days</b>

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Tuesday, 16 April 2019 3:57 PM

**To:** Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Joy Irene (LKKAUTO) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our Ref: 19/19/19/VP05/021614 THIRD PARTY CLAIM FOR GBH 2531E [External General]

## Lonpac External - General

Dear Shu Pei

Please see attached for our Insured's GIA report.

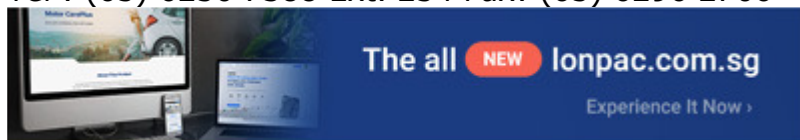
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]  
**Sent:** Friday, 12 April, 2019 5:51 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Joy Irene (LKKAUTO); Admin A  
**Subject:** RE: Our Ref: 19/19/19/VP05/021614 THIRD PARTY CLAIM FOR GBH 2531E [External General]

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBH 2531E at M/s Tat Heng Motor Works Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Joy and she can be contacted at DID: 6841 2409 .

Thank you.

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Friday, 12 April 2019 4:36 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** FW: Our Ref: 19/19/19/VP05/021614 THIRD PARTY CLAIM FOR GBH 2531E [External General]

Best Regards,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]  
**Sent:** Wednesday, 3 April 2019 10:46 AM

**To:** Tony fook cheong Neo <[tonytatheng@yahoo.com.sg](mailto:tonytatheng@yahoo.com.sg)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** RE: Our Ref: 19/19/19/VP05/021614 THIRD PARTY CLAIM FOR GBH 2531E [External General]

## Lonpac External - General

Without Prejudice

Dear Georgina

Please liaise with LKK Auto Consultants Pte Ltd for survey.

Dear Nivitha

FYA

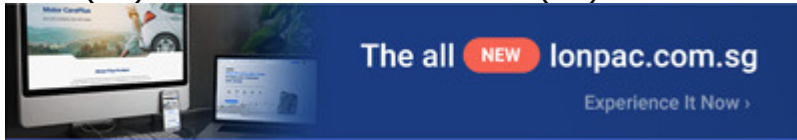
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Tony fook cheong Neo [<mailto:tonytatheng@yahoo.com.sg>]

**Sent:** Wednesday, 3 April, 2019 10:16 AM

**To:** MT\_Claim\_SG

**Subject:** THIRD PARTY CLAIM FOR GBH 2531E

Dear Ms Ong Lili

Attached the GIA report for your kind attention.

Please kindly arrange for your surveyor before repair.

Thank you.

From : Georgina Soong

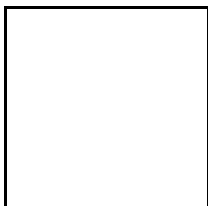
**Tat Heng Motor Works P/L**

Blk 10 Ang Mo Kio Ind Pk 2A

#02-09 AMK Autopoint

Singapore 568047

Tel : 6483 7103 Fax : 6481 7732



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