

2014/04/02

ASSIGNMENT

REF CS3/MSG19005919/Gcd302

Local Instruction

SA/VEY/01

Guo Aiang

ASSIGNMENT (Office)

From (Person)

Crystal Lee

of

M81G

Date/Time

3/4/19 @ 10:30am

Estimated Cost

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No

S6X 2233Y

Insured

yp 3430S

at Workshop int.

Huck Motors

Tel:

of

1 Kaki Bukit Ave 6 # 02-38

Policy No

Claim No

Sum Insured

Excess

Make of Veh

(Client's Record)

D.O.A

01/04/2019

CA / REV / RRP / REV 24 HRS

H.O.D. Endorsement

Date/Time

10:43am @ 3/4/19

Person Contacted

Kevin

Vehicle

IN/OUT

Date/Time

Action/Instruction (X) Estimate

S6X 2233Y - NA/DA1 13014722/21

D.O.A - 14/03/2013

YP 3430 S- ✓

Diamond: 4/4/2019.

Surveyor

PKS
Gd.

REF:

MSG

9716i

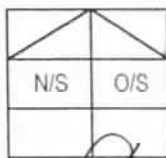
ASSIGNMENT

(-2020)

From: _____ Date: _____
 Estimated Cost: _____
 OD ☒ WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s Hock Motor
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \$41K.
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 5 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SGX2233Y Yr Regn: 15 Oct 2010
 Type: ☒ M Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: Toyota Lexus C.C. 3456
 Colour: Grey A/C: Insured / Std / NI / NA
 Sp. Reading: 191335 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: ITJBC 11A 30 20 34920
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD / ☒ Rim or
 Tyre Size: F: 235/60 R18
 R: 1
 BS / DUN / EXNOVA / GY / FS / LIZA / ☒ MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or _____
 Front _____ Rear _____
 R/Bal. 6 mm R/Bal. 6 mm
 L/Bal. 6 mm L/Bal. 6 mm
 D.O.A. _____ D.O.I. 03-04-19
 Survey held at w/s 4:50pm
 Des. of Damages: Front / Rear / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

\$5000 - \$6000

4/4/2019

Date/Time, File Pass to?

☐

: Preli. Report

Days Of Repair: 5

1)

☐

: Final Report

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

_____ S + RS, _____ SI

) Photos

) Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Report Format : PRS

Lump Sum / I.B.I: (\$ _____)

120

10

130

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Wednesday, 3 April 2019 10:38 AM
To: assignments@lkkauto.com; admin-d@lkkauto.com
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned
Attachments: 03042019101935-0001.pdf

TP SGX2233Y DOA: 01/04/2019 Our ref: YP3430S

Manual Assigned

Dear Sir/Mdm,

Please survey the vehicle by today. Please refer to the attachment.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



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Venessa Chan

(Pend TP folder)

From: Muhd Ashik B Madi
Sent: Tuesday, 2 April, 2019 1:33 PM
To: Venessa Chan
Cc: Katherine Wong
Subject: FW: TP SGX2233Y DOA: 01/04/2019 Our ref: YP3430S
Attachments: 02042019132233-0001.pdf

→ LKK

Car in.

Spoken to Kelvin

3/4/19 - 9.30am

Dear Venessa,

Non reporting.

Liability - dispute

Thank you.

Ashik Madi
Executive, Claims Services (Motor)
D: +65 6594 2548 | F: +65 225 7402 | ashik_madi@sg.msig-asia.com

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-----Original Message-----

From: Winnie Chua
Sent: Tuesday, 2 April, 2019 1:28 PM
To: Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>; MSIG Singapore - Claims - Operation <MSIGSingapore-Claims-Operation@msig-asia.com>
Subject: TP SGX2233Y DOA: 01/04/2019 Our ref: YP3430S

Hi,

Fyna. Tks.

Best Regards

Winnie Chua
Admin Officer, Claims Services (In-House Survey) Direct line +65 6594 2556 | Direct fax +65 6225 7402 |
pingping_chua@sg.msig-asia.com

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Venessa Chan

From: Venessa Chan
Sent: Tuesday, 2 April, 2019 5:37 PM
To: Wendy Jiang
Cc: Nabilah Rasol; Natalie Ng
Subject: RE: YOUR REF: RSS/1904-7173(HM)(PD) TP SGX2233Y DOA: 01/04/2019 Our ref: YP3430S

Dear Wendy,

We refer to the email dated on 02.04.19.

We regret to inform you that we are unable to accept your list of nominated Single Joint Experts(SJE).

We will proceed to appoint the following surveyor, M/s LKK Auto Consultants Pte Ltd for your claim.

Please be informed that our surveyor will also be conducting the post repair inspection within the timeline stipulated under the protocol.

Thank you.

Have A Great Week Ahead!

Venessa Chan

Admin Officer, Claims Services (Motor)

Direct line +65 6594 2470 | Direct fax +65 6225 7402 | venessa_chan@sg.msig-asia.com



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Insurer Claims
Team of the Year
2016

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From: Wendy Jiang [mailto:wendy_jiang@rssolomon.com]
Sent: Tuesday, 2 April, 2019 3:23 PM
To: Venessa Chan <venessa_chan@sg.msig-asia.com>
Cc: Nabilah Rasol <nabilah_rasol@sg.msig-asia.com>; Natalie Ng <natalie_ng@rssolomon.com>
Subject: Re: YOUR REF: RSS/1904-7173(HM)(PD) TP SGX2233Y DOA: 01/04/2019 Our ref: YP3430S

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Venessa,

We refer to your email of even date.

We regret to inform that our client will be appointing his own Surveyors.

In this respect, please contact Mr. Kelvin Khoo of Hock Motors Workshop at Mobile No. 9784 5529 for a pre-repair survey of our client's vehicle located at 1 Kaki Bukit Avenue 6 #02-22/#02-38(Main)Singapore 417883.

Thank you and Best Regards,

Yours sincerely
Wendy Jiang | Legal Executive

R. S. Solomon LLC | 正氣律師事務所

Advocates & Solicitors | Commissioner for Oaths

300 Beach Road The Concourse #12-03/04 Singapore 199555

t +65 6817 7498 | f +65 6292 2665 | e wendy.jiang@rssolomon.com | w www.rssolomon.com

The contents of this email (including any attachment) are strictly confidential and may contain privileged information.

If you are not the intended recipient, please notify us IMMEDIATELY and delete this email (including any attachments) from your computer system.

Thank you.

On Tue, Apr 2, 2019 at 2:17 PM Venessa Chan <venessa_chan@sg.msig-asia.com> wrote:

Dear Wendy,

We refer to your fax on 02.04.19.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) **MSIG In-House Surveyors**

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

- 1 Calvin Ang
- 2 Kenneth Kong
- 3 Marcus Chua
- 4 Henry Ng
- 5 Lau Kwok Kwong
- 6 Frankie Pang
- 7 Ng You Han
- 8 Gary Soon
- 9 Chow Bo Xiong
- 10 Axel Lee

NB:

- (a) *Fast-Lane Settlement is not applicable for cases that liability is in dispute*
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Thank you.

Have A Great Week Ahead!

Venessa Chan

Admin Officer, Claims Services (Motor)

Direct line +65 6594 2470 | Direct fax +65 6225 7402 | venessa_chan@sg.msig-asia.com



MSIG



Insurer Claims
Team of the Year
2016

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	97161
Vehicle No.:	SGX2233Y
Vehicle to be Exported:	No
Intended Deregistration Date:	03 Apr 2019
Vehicle Make:	TOYOTA
Vehicle Model:	LEXUS RX450H
Primary Colour:	Grey
Manufacturing Year:	2010
Engine No.:	2GRJ335607
Chassis No.:	JTJBC11A302034920
Maximum Power Output:	220.0 kW (295 bhp)
Open Market Value:	\$69,634.00
Original Registration Date:	15 Oct 2010
First Registration Date:	15 Oct 2010
Transfer Count:	3
Actual ARF Paid:	\$41,781.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	14 Oct 2020
PARF Rebate Amount:	\$22,979.00
COE Expiry Date:	14 Oct 2020
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$44,129.00
COE Rebate Amount:	\$6,749.00
Total Rebate Amount:	\$29,728.00

The information contained herein is correct as at 03 Apr 2019

OK

► Lexus RX450h Used Vehicle List (8 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availability
Lexus RX450h Hybrid MR (New 10-yr COE) (Petrol-Electric)	\$75,800	\$7,570 /yr	30-Jun-2009	3,456 cc	90,000 km	Silverstone Auto	Available
Panoramic Moonroof Model That Has Done Exceptionally Low Mileage Of 90,000km. Very Well Maintained By Its Previous Owner And In Excellent Condition Despite Its Age, Please Refer To Pictures. Please Ca...							
Office No. - 65533310 Vincent Lim - 96827340							
Lexus RX450h Hybrid (Petrol-Electric)	\$34,800	-	03-Aug-2009	3,456 cc	-	Eurospeed Auto	Available
Option To Buy With Or Without 10 Years COE! Good For Short Term Drive Or Renew COE. High OMV And Body Value! 1 Of The Most Reliable SUV. Powerful And Reliable 3.5L Lexus Engine With Smooth Hybrid Moto...							
Office No. - 62270880 Dave - 97770100							
Lexus RX450h Hybrid (Petrol-Electric)	\$34,800	\$25,450 /yr	21-Oct-2009	3,456 cc	133,320 km	SQ Car Credit	Available
Selling Cheap! Buy With Or Without 10 Years COE! Good For Short Term Drive Or Renew COE. High Body Value Of \$6,500! 1 Of The Most Reliable SUV. Powerful And Reliable 3.5L Lexus Engine With Smooth Hybr...							
Office No. - 63390586 Ken - 93388994							
Lexus RX450h Hybrid (Petrol-Electric)	\$35,000	\$23,910 /yr	06-Nov-2009	3,456 cc	139,000 km		Available
Selling Cheap! Good For Short Term Drive Or Renew COE. High Body Value Of \$6500! 1 Of The Most Reliable SUV. Powerful And Reliable 3.5L Lexus Engine With Smooth Hybrid Motor. Very Well Maintained Exte...							
Office No. - - Henrypanda - 97530526							
Lexus RX450h Hybrid (Petrol-Electric)	\$35,800	\$23,720 /yr	20-Nov-2009	3,456 cc	159,889 km	Highline Automotive	Available
\$7k Deprecation For Lexus RX450! Act Fast, Very Well Maintained Unit. The Most Luxurious SUV In The Lexus Lineup. Grey With Black Interior, Excellent For Short Term Drive Or Renew COE, High Export Val...							
Office No. - 67778887 JC Chua - 87115663 Henry Ong - 98516566 Harris Tan - 96881515							
Lexus RX450h Hybrid (Petrol-Electric)	\$36,800	\$20,000 /yr	20-Jan-2010	3,456 cc	135,000 km		Available
New Hybrid Battery Just Changed Last Year With Receipt Proven! The Key To Buy A Hybrid Car Must Have A New Battery! No Repair Needed. New 6 Months Road Tax. Excellent Condition! Come And Test Drive.							
Office No. - - Mr Yeo - 90229995							
Lexus RX450h Hybrid MR (Petrol-Electric)	\$53,888	\$15,690 /yr	25-Mar-2011	3,456 cc	104,241 km	SQ Car Credit	Available
Low Mileage! Very Well Maintained Exterior And Interior. Fuel Efficient And Reliable Model, Very Smooth And Responsive Drive. Flexible Bank/ In-House Loan Package With Attractive Interest Rate Availab...							
Office No. - 63390586 Ken - 93388994							
Lexus RX450h Hybrid (Petrol-Electric)	\$53,800	\$15,460 /yr	20-May-2011	3,456 cc	84,000 km	Avil Motors Pte Ltd	Available
Low Mileage! Very Well Maintained Exterior And Interior. Fuel Efficient And Reliable Model, Very Smooth And Responsive Drive. Flexible Bank/ In-House Loan Package With Attractive Interest Rate Availab...							
Office No. - 64756698 Eric - 93848636 C S Tan - 97293625 Allan Teo - 96691500							

sgCarMart is the number one car classifieds for parallel import cars, Toyota, Honda, Nissan, Mitsubishi & BMW. There are plenty of cars for sale, even for COE cars, OPC cars, vans, trucks, hybrid cars, sports cars or stationwagons. You can also buy from a car auction, look up car loans, financial services, low mileage cars, car brands, carpark rates & car insurance. We have new car dealers comprising parallel importers, authorised

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	01/04/2019 09:57
Date Of Accident	01/04/2019 07:35
Exact Location Of Accident	ROCHOR ROAD / NORTH BRIDGE ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGX2233Y
-----------------------------	----------

Insured/Policyholder

Name Of Registered Owner	CHAN PENG WAI (CHEN BINGWEI)
NRIC No	S7239716I
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-93896155
Alternative Phone No	OFFICE-93896155

Vehicle Particulars

Manufacturer	LEXUS
Model	LEXUS RX450H

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5088404232-01 CLASSIC
Cover Note Number	

Driver

Name of Driver	CHAN PENG WAI (CHEN BINGWEI)
NRIC No	S7239716I
Date Of Birth	26/10/1972
Occupation	INDOOR
Date Of Driving Pass	04/08/1995
Driving Experience	23 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93896155
Fax Number	
Contact Number	OFFICE-93896155
Email Address	NOEMAIL

Address	BLK 46 #0950 MARINE CRESCENT
Postcode	440046
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : EMILY HO GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN ATTACHED

Attachment(s)

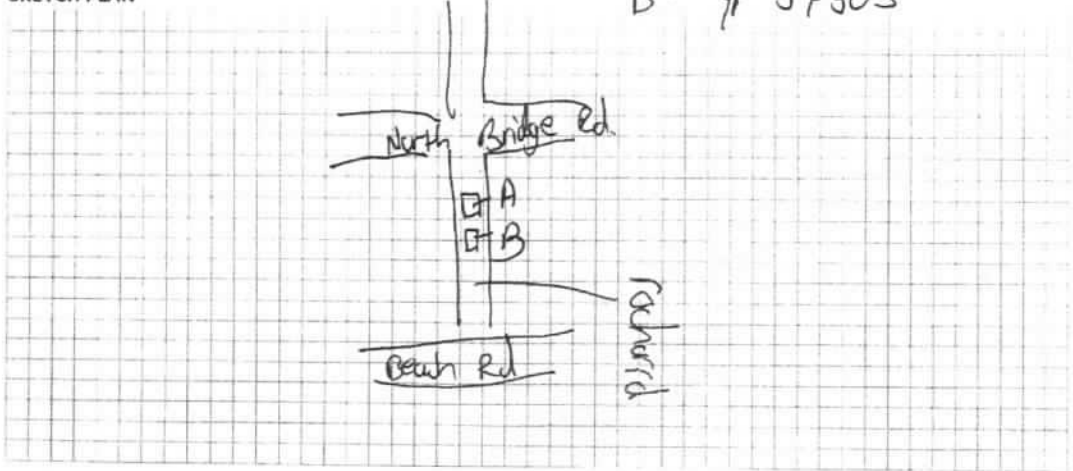
Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	WITH OWNER
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YP3430S
Vehicle Make/Model/Colour	MITSUBISHI FUSO FK62FMZ1RDEB
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

A - Sgx 2233Y
B - YP 3430S

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 1/4/19 at around 7.35am, my car Sgx 2233Y was slowing down and ~~about~~ to start to turn to left lane and all the front cars are slowing down due to red traffic light.

As it was raining, the lorry behind failed to keep safe distance and hit back at my car even though it braked.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

1/4/19
10am

Driver's Signature
(If driver is not the policyholder)
Date & Time:

IDAC KAKI BUKIT (VAC)
23 Kaki Bukit Ave 4
Singapore 415933
Tel: 67416697 Fax: 67492305
Email: vackb@singnet.com.sg

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:
1/4/19 10am

Driver's Signature
(If driver is not the policyholder)
Date & Time:

IDAC KAKI BUKIT (VAC)
23 Kaki Bukit Ave 4
Singapore 415933
Tel: 67416697 Fax: 67492305
Email: waakb@singapore.com.sg
Name:
NRIC/FIN No.:

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Apr 2019 17:47		04 Apr 2019 11:04 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	PERFECTWORKS PTE LTD , Co. Reg. No.: 200105220W								
Main Claimant:	CHAN PENG WAI (CHEN BINGWEI) , ID: S72397161								
Vehicle Reg. No.:	SGX2233Y	Date of Loss:	01/04/2019 07:00 - :59 [101 Months and 17 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 589473	Policy/Cover Note No.:	29069772MKF (Comprehensive) Coverage: 01/02/2019 - 31/01/2020						
Vehicle Reg. No. (Insured):	YP3430S	Policy No. (Claimant):							
		Excess:							
Repairer:	Hock Motors Workshop (HQ) NO 1 KAKI BUKIT AVENUE 6, #02-38 AUTOBAY @ KAKI BUKIT, 417883 Kaki Bukit - Tel: 68469707								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Katherine Wong Chew Shong - 6594 2544]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Imm.Advice due 05/04/2019]								
Driver/Customer (Insured):	CHEN DONG YUAN (), NRIC: G2747492L Email:								
Adj Asg. Remarks:	on WP. MANUALLY ASSIGNED. TP DISAGREE ON SJE - ASSIGN LKK. CONTACT : KELVIN KHOO @ 9784 5529.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGX2233Y (589473)
 [YP3430S]
 TP
 CHAN PENG WAI (CHEN BINGWEI)
 Apr 1 2019 7:00AM
 [PERFECTWORKS PTE LTD]
 Hock Motors Workshop

Upload Documents		Upload Photos	Compose New Letter	View View in Browser	
Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	03/04/19 18:07	Accident Statement From: SC - Reg. No: YP3430S, Claimant: PERFECTWORKS_TTL@YAHOO.COM.SG		Load HTM	
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	05/04/19 12:58	General View		Load JPG	<input checked="" type="checkbox"/>
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Assessment Reports				1 per page	<input checked="" type="checkbox"/>
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34	05/04/19 13:00	Photographs of Damaged Parts		Load JPG	<input checked="" type="checkbox"/>
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Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	03/04/19 17:51	Notice of PRI & TP GIA Rpt		Load PDF	
2	03/04/19 18:10	SGX2233Y GIA Rpt		Load PDF	
3	04/04/19 08:11	TP DISAGREE ON SJE		Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)		Thumbnail	Print
1	04/04/19 11:02	Manually Assigned email		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG19005919/GCD3E2

Date: 15/04/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29069772MKF

Claimant Vehicle No : SGX2233Y

Insured Vehicle No : YP3430S

Date of Loss: 01/04/2019

Nature of Claim: TP

Claim No: 589473

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGX2233Y

Make & Model: TOYOTA LEXUS, 3.5 RX450 (A)

Engine No: 2GRJ335607

Reg. Date: 15/10/2010 (Man. Year: 2010)

Chassis No: JTJBC11A302034920

Colour: Grey

Odometer: 191335 km

Engine Capacity: 3456 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/60 R18

Rear Tyre Size: 235/60 R18

Front Left Side: Michelin 6 mm

Rear Left Side: Michelin 6 mm

Front Right Side: Michelin 6 mm

Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 04/04/2019

Date Inspected: 03/04/2019 Inspected At:

Hock Motors Workshop (HQ)
NO 1 KAKI BUKIT AVENUE 6, #02-38
AUTOBAY @ KAKI BUKIT
Singapore 417883

Estimated Period of Repair: 5.0 days

Adjuster: XING GUO QIANG

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$5,000.00 -\$6,000.00

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 15 Apr 2019)
Parts: 143	TOYOTA LEXUS 3.5 RX450 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SGX2233Y)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >