

INS CASE OWNER

CC 4/AIG1900

5913, 12/16/3

LKK
IDAT

Surveyor:

Tunji

DOI:

ASSIGNMENT

7/14/19

Date / Time:

7/14/19

Registered in Merimen:

7/14/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBF 67016

Name of Insured:

D. GANERIA PLC

Insured Tel No.:

HP:

Excess Sec II (\$\$)

D.O.A.:

26/7/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

045755278556

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final? Yes / No

CMB 20476



INSRS:

WSP:

Tel:

Liability:

RMKS:

CMB
Transit

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

CMB 20476 - 2

GBF 67016 - 2

STAGE

DATE / PIC

Non-Reporting Itr (1st)

23/04/2019

Non-Reporting Itr (2nd)

Non-Reporting Itr (Final)

13/05/2019

Notification Itr (if non-pickup)

Call OI:

After call Itr to OI:

10/07/19 - summary

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

15

If NO or B 28, Ass. Lia:

Repair Cost: (w/631)

\$\$ 321.00

Loss to Rental (LOR):

\$\$

(days)

Loss of Use (LOU):

\$\$ 570.00

(5 275 x 2 days)

Loss of Income (LOI):

\$\$

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

\$\$ 2.00

Medical:

\$\$

Disbursement:

\$\$

(e.g. Tow/ Independent)

Legal Cost:

\$\$

Total:

\$\$ 873.00

Global Sum \$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$\$ 873.00

Name 1:

Tower Transit Singapore Pte Ltd

Payee 2: (Strike if N.A.)

\$\$

Name 2:

Payee 3: (Strike if N.A.)

\$\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320

REF: AIG

Tanpha

ASSIGNMENT

From: Date: 4/4/2019

Estimated Cost:

OD / TP / NWS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No: SMB 3047 G
at Workshop m/s: Tower Transit
of: 21 Bulim Drive

Insured:

Policy No.

Claims No.

Sub-Insured:

Excess:

(Client's Record)

Make of Veh:

2pm-4pm

sheinfein @ 98482243

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 1 days Res.: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS (ap)

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SMB 3047 G. Yr Regn: 2013, April

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: MAN NL320 cc 10518

Colour: Green AC: Insured / Std / NI / NA

Sp. Reading: 366/12 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WM AA22 22677001 777.

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: NL / S/Rim / STD A/Rim or

Tyre Size: F: 275/70 R22.5

R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal: 8 mm

L/Bal: 8 mm

D.O.A.

Survey held at

Rear

R/Bal: 8/8 mm

L/Bal: 8/8 mm

D.O.I

4/4/19

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

o/s Fnt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

P/P - \$300 (Red \$300 / 502)

Outlet Time, For Pass In?

☐ : Prol. Report

1)

☐ : Final Report

Date/Time, For Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$

Report Format :

Lump Sum / I.B.I.: (\$

Survey Fee:

Transportation:

2 + 85.54

Phone:

Others AR \$254 X2

TOTAL

BUS REGISTRATION NUMBER	SMB3047G
BUS TYPE (SD/DD)	SD
BUS ROUTE NUMBER	
BUS ADVERTS (Y/N)	N

	Part No.	Part or Item Description	Quantity	Total Cost
			7% GST	\$0.00
			FINAL TOTAL COST	\$0.00

LABOUR ITEM (PLEASE SPECIFY IF ITS ASSESSMENT, REPAIR OR SPRAY PAINT)		TOTAL COST
TO REPLACE/REPAIR THE DAMAGED PARTS (INCLUDING SPRAY PAINTING)	300	\$600.00
	7% GST	\$42.00
	FINAL TOTAL COST	\$642.00

ESTIMATED ACCIDENT REPAIR COST



SECTION 5: REPAIRS TO BUS ADVERTISEMENT VINYL/PANELS (ADVERTISEMENT COST)

TOTAL ADVERTISEMENT REPAIR COST	-
---------------------------------	---

SECTION 6: RECOVERY OF ACCIDENT BUS (TOWING COST)

TOTAL TOWING COST	-
-------------------	---

SECTION 7: NUMBER OF DAYS UNDER ACCIDENT REPAIR (LOSS OF USE COST)

		Date In For Repairs	5/4/2019	
		Date Out From Repairs	6/4/2019	
		Number of Days Under Repair	1	
BUS TYPE (SD / DD)	SD	LOSS OF USE COST		\$300.00

SUMMARY	
SECTION NO.	COST
1	\$0.00
2	\$642.00
3	-
4	-
5	\$300.00
ESTIMATED ACCIDENT REPAIR COST (1+2+3+4+5)	\$942.00

Tanfelm 97495744
 "wp"
 4/4/19 3:5pm
 01 day
 Resurvey after repair -
 sent tanfelm@lklauto.com

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

PRE-REPAIR INSPECTION REQUEST – SMB3047G vs GBF6301L (OI) on D.O.A:- 26/03/2019

From: Hor, Yinnul

To: assignments@kkauto.com, Admin A (admin-a@kkauto.com)

Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim; Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur

Sent: 3/4/2019 10:38:33 AM

Attachments: GfA Report SMB3047G.PDF GfA TP Search Fee SMB3047G.PDF GfA Report SMB3047G.PDF GfA TP Search Fee SMB3047G.PDF

Hi,

Please refer to the enclosed request from Tower Transit Singapore Pte Ltd.

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thanks & Regards,

Yin Rui, Hor (Viviane)

AIG

Claim Adjuster II, Singapore Pte. Ltd., Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

yinnul.hor@aig.com | www.aig.sg

From: Sharifah Nusaybah Binte Syed Jamil Binshahab [mailto:sharifah@towertransit.sg]

Sent: Wednesday, April 03, 2019 10:22 AM

To: Hor, Yinnul

Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim; Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur

Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBF6301L AND SMB3047G ON 26/03/2019

Caution: External Email

WITHOUT PREJUDICE

Dear Sir/Mdm,

Please proceed to appoint LKK for the PRI.

Thank you.

Sharifah Nusaybah (Ms)
Senior Executive, Claims

Mobile: +65 9848 2143

Office: +65 6817 1747

Email: sharifah@towertransit.sg

Tower Transit Singapore Pte Ltd
21 Bute Drive, Bute Bus Depot, Singapore 648170
Registration number: 201419417K
www.towertransit.sg

Disclaimer: This email and any attachments may be confidential, privileged and intended solely for the addressee. It may not be relevant, correct, timely, reliable or communicated to or by any other person. If you have received this email by error, please delete it and notify the sender immediately. The views expressed in this email are not necessarily the views of Tower Transit.

From: Hor, Yinnul <Yinnul.Hor@aig.com>

Sent: Wednesday, 3 April, 2019 10:17 AM

To: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>

Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBF6301L AND SMB3047G ON 26/03/2019

THIS MESSAGE WAS SENT FROM AN EXTERNAL SENDER

This is a secure, encrypted message. To read it, open the attachment.

這是安全加密信息。如要閱讀此信息，請開啟附件。

การที่ข้อความปลอดภัยนี้มีความเกี่ยวข้องกับคุณ เพื่ออ่านมันให้ปลอดภัย
จนกว่า

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부
파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka
attachment.

Click here by 2019-04-10 10:15 +08 to read your message.
After that, open the attachment.

[More info](#)

Disclaimer: This email and its content are confidential and intended solely for the use of the addressee. Please notify the sender if you have received this email in error or simply delete it.

Secured by Proofpoint Encryption. Copyright © 2009-2017 Proofpoint, Inc. All rights reserved.

DISCLAIMER: This email and any attached files may be confidential, privileged and intended solely for the addressee. It may not be reviewed, acted upon, filed or communicated to or by any other person. If you have received this email in error please delete it and notify the sender immediately. If you do not wish to receive general email communications, or you wish to change/update your email details, please email gray@towertransit.co.uk to let us. The views expressed in this email are not necessarily the views of Tower Transit.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

From: Yin Rui Hor@sig.com
To: sharifah@towertransit.sg
Cc: Andy-SY.Fong@sig.com, Lee-Ying.Chin@sig.com, Baljit.Kaur@sig.com, NoorMariesa.AbuKassim@sig.com, Syazairline.Azlan@sig.com, yakeshi.chan@sig.com, ShengYang.Lim@sig.com, Aashweenjaskaur.Mithooosingh@sig.com
Subject: eigenrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBF6301L AND SMB3047G ON 26/03/2019
Date: Tue, 2 Apr 2019 02:15:41 +0000

Without Prejudice

Your Reference : SMB3047G
Our Reference : GBF6301L

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Son Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufik	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Muhammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Yin Rui Hor (Viviane)

AIG

Claim Adjuster II, Singapore FMO, Claims Operations - Auto
Shared Services - Malaysia | Global Business Services

YinRui.Hor@sig.com / www.aig.sg

From: Sharifah Nusaybah Binte Syed Jamil Binshahab (<mailto:sharifah@towertransit.sg>)

Sent: Monday, April 01, 2019 7:06 PM

To: AIG SGP, Claims-Survey; Tan, Lily (AIG); Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Lim, Sheng Yang; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran
Cc: Subramanian Kasi; Wu Tzu Ying; Alvin Tan; Mohamed Hairi Bin Mohd Zais

Subject: [EXTERNAL] Pre-Repair Inspection - Accident Involving SMB3047G & GBF6301L D.O.A: 26/03/2019

Caution: External Email

WITHOUT PREJUDICE

Dear Sir / Mdm,

PRE-REPAIR INSPECTION

ACCIDENT INVOLVING SMB3047G & GBF63011 ON 26th MARCH 2019 ALONG COMMONWEALTH AVENUE WEST AT ABOUT 1800HRS

We are instructed by Tower Transit Singapore Pte Ltd to notify you of a road accident on 26th March 2019 at about 1800hrs along Commonwealth Avenue West involving our bus, SMB3047G & your insured vehicle GBF63011.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know within the next 48 hours if you wish to conduct a pre-repair inspection of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please contact us to arrange for an appointment to conduct the PRI.

Tower Transit Singapore Pte Ltd
21 Bullim Drive
Bullim Bus Depot
Singapore 648170

Contact Person: Sharifah @ +65 9848 2243

Thank you.

Sharifah Nusaybah (Ms)

Claims Executive

E: sharifah@towertransit.sg | T: +65 6817 1747 | M: +65 9848 2243

Tower Transit Singapore Pte Ltd | www.towertransit.sg
Registered in Singapore, Registration Number 201419417K
Post & Registered Office: 21 Bullim Drive, Bullim Bus Depot, Singapore 648170

DISCLAIMER: This email and any attached files may be confidential, privileged and intended solely for the addressee. It may not be reviewed, acted upon, filed or communicated to or by any other person. If you have received this email in error please delete it and notify the sender immediately. If you do not wish to receive general email communications, or you wish to change/update your email details, please email grey@towertransit.co.uk to tell us. The views expressed in this email are not necessarily the views of Tower Transit

View Received Message

This mail is associated with :

*SMB3047G (0457552785SG)
[GBF6301L]
TP
TOWER TRANSIT SINGAPORE PTE LTD
Mar 26 2019 6:00PM
[D'Galleria Pte Ltd]
Tower Transit Singapore Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 04/04/2019 17:09 PM.
To LKK_HQ
CC NoorMariesa.AbuKassim@aig.com
Subject NO OI GIA REPORT

Hi

Kindly be informed that OI has not reported yet. OI details as below :

Name : D'Galleria Pte Ltd
Address : 10 Ubi Crescent Ubi Techpark #01-22 Singapore 408564
Phone No. : 67420102 / 97666796

Thanks
Mariesa

DOCUMENTS SUMMARY

There are no documents.



Auto
Consultants
Pte Ltd

51 UBI AVE L, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19005913/T1hb3

08 April, 2019

D'Galleria Pte Ltd
10 Ubi Crescent Ubi Techpark #01-22
Singapore 408564

Dear Sirs,

**ACCIDENT INVOLVING SMB 3047G AND GBF 6301L ON 26/03/2019 ALONG/
AT COMMONWEALTH AVE WEST**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Vic Alpeh Sanghilan
Claims
Tel : 6841 2096
Fax: 6741 4108
Email : vicalpeh@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19005913/T1hb3

24 April 2019

By Registered Mail

D'Galleria Pte Ltd
10 Ubi Crescent Ubi Techpark
#01-22
Singapore 408564

Dear Sir,

**ACCIDENT INVOLVING SMB 3047G AND GBF 6301L ON 26/03/2019 ALONG/
AT COMMONWEALTH AVE WEST**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 08/04/2019

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by 10/05/2019).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Vic Alpeh Sanghilan
Claims
Tel : 6841 2096
Fax: 6741 4108
Email : vicalpeh@lkkauto.com

c.c *Claims Manager*
 AIG Asia Pacific Insurance Pte. Ltd
 (Motor Claims Dept)

To : Traffic Police – Deputy Head, Investigations Department
Fax : 65474885

ONLY FOR ACCIDENTS IN SINGAPORE

NON-INJURY MOTOR ACCIDENT REPORT SCHEME
FORM ON NON-REPORTING BY INSURED

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows: -

Date of accident : 26/03/2019
Time of accident : 18:00
Place of accident : COMMONWEALTH AVENUE WEST
Third Party's name : TOWER TRANSIT SINGAPORE PTE LTD
Third Party's vehicle number : SMB 3047G
Our insured's name : D' GALLERIA PTE LTD
Our insured's vehicle number : GBF 6301L
Our insured's NRIC number : NIL
Our insured's address : 10 UBI CRESCENT UBI TECHPARK #01-22
SINGAPORE 408564
Our Insured's telephone number : 67420102 / 97666796

A letter dated **(24/04/2019)** was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter.
(Please cite our reference number: **(CC4/AIG19005913/T1hb3)**)

Name and address of insurance company : AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#08-16
Singapore 079120

Name of contact person : Hsiao Tong
Contact Number : 6742 3197 Fax: 6741 4108
Date : 13/05/2019



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19005913/T1hb3

13 MAY 2019

By Registered Mail
(FINAL REMINDER)

D'Galleria Pte Ltd
10 Ubi Crescent Ubi Techpark
#01-22
Singapore 408564

Dear Sir,

**ACCIDENT INVOLVING SMB 3047G AND GBF 6301L ON 26/03/2019
ALONG/AT COMMONWEALTH AVE WEST**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 08/04/2019 & 24/04/2019.

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centers. For the listing of AIG reporting centers, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by **29 MAY 2019**).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Vic Alpeh Sanghila
Claims
Tel : 6841 2096
Fax: 6741 4108
Email : vicalpeh@lkkauto.com

c.c *Claims Manager*
 AIG Asia Pacific Insurance Pte. Ltd
 (Motor Claims Dept)



e-Services (/content/policehubhome/homepage.html)

Log in

Status of Driving Licence

Qualified Driving Licence

Qualified Driving Licence Number

S8319781A

Status of Qualified Driving Licence

Valid

Class(es) of Qualified Driving Licence

3

Expiry Date

Lifetime unless revoked, suspended or disqualified

Provisional Driving Licence

Provisional Driving Licence Number

S8319781A

Status of Provisional Driving Licence

No Licence

Class(es) of Provisional Driving Licence

HOME (<https://www.police.gov.sg/>)

ABOUT US (<https://www.police.gov.sg/about-us>)

SGSECURE (<https://www.police.gov.sg/sgsecure>)

I-WITNESS (<https://www.police.gov.sg/iwitness>)

COMMUNITY PROGRAMMES (<https://www.police.gov.sg/community-programme>)

RESOURCES (<https://www.police.gov.sg/resources>)

NEWS & PUBLICATIONS (<https://www.police.gov.sg/news-and-publications>)

JOIN US (<https://www.police.gov.sg/join-us>)

FAQS (<https://va.ecitizen.gov.sg/cfp/CustomerPages/SPF/explorefaq.aspx>)

CONTACT US (<https://www.police.gov.sg/content/contact-us>)

E-FEEDBACK (/content/policehubfeedback/efeedback.html)

SITEMAP (<https://www.police.gov.sg/sitemap>)

Jia Le (LKK Auto)

From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Sent: Thursday, 14 November 2019 6:01 PM
To: Jia Le (LKK Auto); Admin A
Cc: Wu Tzu Ying; Subramanian Kasi
Subject: RE: Your Ref: SMB3047G* [ACCIDENT INVOLVING GBF6301L & SMB3047G ON 26/03/2019]
Attachments: SMB3047G CCTV.mp4

Hi Jia Le

Kindly watch the cctv again and please refer below screen shot.

Our BC is driving straight keeping in his lane, your principal's insured had cut into our lane and side swipe our bus.

OFFSIDEFRONT

SMB3047G
RECORDED WITH 2019/03/26 18:00:34
SCREENCAST  MATIC
2019/03/26 18:00:34

OFFSIDEFRONT

SMB3047G
RECORDED WITH 2019/03/26 18:00:35
SCREENCAST  MATIC
2019/03/26 18:00:35

OFFSIDEFRONT

Thank You

Best Regards

Lynn Ahmad (Ms)

Senior Executive, Claims

Office +65 6248 0987

Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg

Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

www.towertransit.sg

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Thursday, 14 November, 2019 5:36 PM

To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>; Admin A <admin-a@lkkauto.com>

Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>

Subject: RE: Your Ref: SMB3047G* [ACCIDENT INVOLVING GBF6301L & SMB3047G ON 26/03/2019]

THIS EMAIL IS FROM AN EXTERNAL SOURCE – Do not click links or open attachments unless you recognise the sender/email.

If in doubt, please check with IT Support!

Without Prejudice

Dear Lynn,

Based on the video footage, we propose 50/50 due to both vehicles side swipe each other.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad [<mailto:Bazlin.Ahmad@towertransit.sg>]

Sent: Thursday, 14 November 2019 3:57 PM

To: Jia Le (LKK Auto); Admin A; Admin-D (LKKAuto); SUR

Cc: Wu Tzu Ying; Subramanian Kasi

Subject: RE: Your Ref: SMB3047G* [ACCIDENT INVOLVING GBF6301L & SMB3047G ON 26/03/2019]

Dear Jia Le

We refer to your request below, please find attached CCTV.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Apr 2019 Edit Reg		03 Apr 2019 00:00 Edit Adj Rpt	S\$300.00 Edit Estimates	S\$300.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	D'Galleria Pte Ltd , Co. Reg. No.: 201109115R								
Main Claimant:	TOWER TRANSIT SINGAPORE PTE LTD , Co. Reg. No.: 201419417K								
Vehicle Reg. No.:	SMB3047G	Date of Loss:	26/03/2019 17:00 - :59 71 Months and 24 Days From LTA Reg Date (Man Yr)						
Claim Type:	TP / D457552785SG	Policy/Cover Note No.:	2100497318 (Comprehensive)						
Vehicle Reg. No. (Insured):	GBF6301L	Policy No. (Claimant):	D-18092210MFBP						
		Excess:							
Repairer:	Tower Transit Singapore Pte Ltd (HQ) 21 Bulim Drive, Bulim Bus Depot, 648170 Jurong West - Tel: 81688950								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 12/04/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (27/06/2019): Re: Fw: Re: NO OI GIA REPORT - AIG_SG (30/05/2019): Re: NO OI GIA REPORT - AIG_SG (10/05/2019): Re: NO OI GIA REPORT - AIG_SG (08/05/2019): Re: NO OI GIA REPORT - AIG_SG (18/04/2019): Re: NO OI GIA REPORT - AIG_SG (04/04/2019): NO OI GIA REPORT									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMB3047G (0457552785SG)
[GBF6301L]
TP
TOWER TRANSIT SINGAPORE PTE LTD
Mar 26 2019 5:00PM
[D'Galleria Pte Ltd]
Tower Transit Singapore Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Video			1 per page ☐ ☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	14/11/19 17:20	Video - Accident (TP)	Load MP4	
2	14/11/19 17:20	Video - Accident (TP) SIDE	Load MP4	
Letters/Correspondences			1 per page ☐ ☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
Photos/Images			3 per page ☐ ☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/06/19 14:20	General View	Load JPG	☒
2	04/06/19 14:20	General View	Load JPG	☒
3	04/06/19 14:20	General View	Load JPG	☒
4	04/06/19 14:20	General View	Load JPG	☒
5	04/06/19 14:20	General View	Load JPG	☒
6	04/06/19 14:20	General View	Load JPG	☒
7	04/06/19 14:20	General View	Load JPG	☒
8	04/06/19 14:20	General View	Load JPG	☒
9	04/06/19 14:20	General View	Load JPG	☒
10	04/06/19 14:20	General View	Load JPG	☒
11	04/06/19 14:20	General View	Load JPG	☒
12	04/06/19 14:20	Chassis Number	Load JPG	☒
13	04/06/19 14:20	Odometer Reading	Load JPG	☒
Documentation			1 per page ☐ ☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/04/19 16:39	EMAIL FROM AIG DD 03042019	Load PDF	
2	03/04/19 16:39	TP GIA REPORT	Load PDF	
3	05/04/19 15:22	TP ESTIMATE- MARKED	Load PDF	
4	08/04/19 11:39	Non reporting letter	Load PDF	
5	01/07/19 11:56	Letter to OI	Load PDF	
6	15/11/19 09:27	scene photo	Load PDF	
7	27/12/19 08:19	WORKSHOP INVOICE	Load PDF	
8	27/12/19 08:19	Release Voucher	Load PDF	
9	27/12/19 08:19	Registered Mail Fee	Load PDF	
10	27/12/19 08:19	LOD	Load PDF	
11	27/12/19 08:19	GIA SEARCH	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	27/06/19 09:00	OI GIA REPORT	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBF6301L (Insd veh)	Model:	MAN NL320F (A22) 10.5 D
	SMB3047G (TP veh)		ABS TURBO (A)
Date of Accident:	26/03/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	642.00
Final Repair Cost	:	\$	321.00
Loss of Use	:	\$	550.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	873.00

2.00 days at \$275.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Tower Transit Singapore Pte Ltd	:	\$ 873.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

27 Dec
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19005913/T1DB3Q2

Date: 27/12/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100497318
Claimant
Vehicle No : SMB3047G **Insured Vehicle No :** GBF6301L
Date of Loss: 26/03/2019 **Nature of Claim:** TP **Claim No:** 0457552785SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMB3047G**
 Make & Model: MAN NL320F (A22), 10.5 D ABS TURBO (A) Engine No: 50333642723356
 Reg. Date: 02/04/2013 (Man. Year: 2012) Chassis No: WMAA22ZZ6D7001777
 Colour: Green Odometer: 366112 km
 Engine Capacity: 10518 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5 Rear Tyre Size: 275/70 R22.5 (D)
 Front Left Side: Michelin 8 mm Rear Left Side: Michelin 8/8 mm
 Front Right Side: Michelin 8 mm Rear Right Side: Michelin 8/8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	600.00	300.00	300.00	50.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	600.00	300.00	300.00	50.00
+ GST 7.00/7.00% (S\$)	42.00	21.00	21.00	50.00
Nett Amount (S\$)	642.00	321.00	321.00	50.00
+ Loss of Use (2.0 x S\$275.00/day) (S\$)		550.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		873.00		

INSPECTION

Date of Assignment: 03/04/2019
 Date Inspected: 04/04/2019 Inspected At: Tower Transit Singapore Pte Ltd (HQ)
 21 Bulim Drive, Bulim Bus Depot
 Singapore 648170
 Estimated Period of Repair: 1.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPLACE /REPAIR THE DAMAGED PARTS (INCLUDING SPRAY PAINTING)	New	600.00	300.00
Gross Labour Cost (S\$)			600.00	300.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >