PRE-REPAIR INSPECTION REQUEST - SMB3047G vs GBF6301L (OI) on D.O.A.: 26/03/2019

From: Hor, Yinrul

To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)

Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur

Sent: 4/3/2019 10:36:33 AM

Attachments: 🍴 GIA Report SMB3047G.PDF 🔼 GIA TP Search Fee SMB3047G.PDF 🔀 GIA Report SMB3047G.PDF

Hi,

Please refer to the enclosed request from Tower Transit Singapore Pte Ltd.

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thanks & Regards,

Yin Rul, Hor (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto Shared Services – Malaysia | Global Business Services

Yinrul.Hor@aig.com | www.aig.sg

From: Sharifah Nusaybah Binte Syed Jamil Binshahab [mailto:sharifah@towertransit.sq]

Sent: Wednesday, April 03, 2019 10:22 AM

To: Hor, Yinrul

Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh,

Aashweenjeetkaur

Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBF6301L AND SMB3047G ON 26/03/2019

Caution: External Email

WITHOUT PREJUDICE

Dear Sir/Mdm,

Please proceed to appoint LKK for the PRI.

Thank you.

Sharifah Nusaybah (Ms)

Senior Executive, Claims

Mobile +65 9848 2243 Office +65 6817 1747

Email sharifah@towertransit.sg

Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

www.towertransit.sg

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From: Hor, Yinrul < Yinrul.Hor@aig.com> Sent: Wednesday, 3 April, 2019 10:17 AM

To: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>

Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBF6301L AND SMB3047G ON 26/03/2019

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นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมันให้ เปิดไฟล์ที่แนบมา

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<u>Click here</u> by 2019-04-10 10:16 +08 to read your message. After that, open the attachment.

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From: Yinrul.Hor@aig.com
To: sharifah@towertransit.sg

Cc: Andy-SY.Fong@aig.com ,Lee-Ying.Chin@aig.com ,Baljit.Kaur@aig.com ,NoorMariesa.AbuKassim@aig.com ,Syazairdina.Azlan@aig.com ,yokeshi.chan@aig.com

,ShengYang.Lim@aig.com ,Aashweenjeetkaur.Mithoosingh@aig.com

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBF6301L AND SMB3047G ON 26/03/2019

Date: Tue, 2 Apr 2019 02:15:41 +0000

Without Prejudice

Your Reference : SMB3047G Our Reference : GBF6301L

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd

Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Yin Rul, Hor (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto Shared Services – Malaysia | Global Business Services

Yinrul.Hor@aig.com | www.aig.sg

From: Sharifah Nusaybah Binte Syed Jamil Binshahab [mailto:sharifah@towertransit.sg]

Sent: Monday, April 01, 2019 7:06 PM

To: AIG SGP, Claims-Survey; Tan, Lily (AIG); Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Lim, Sheng Yang; Abu Kassim, Noor Mariesa; Md Ishak, Mohd

Imran

Cc: Subramanian Kasi; Wu Tzu Ying; Alvin Tan; Mohamed Hairi Bin Mohd Zais

Subject: [EXTERNAL] Pre-Repair Inspection - Accident Involving SMB3047G & GBF6301L D.O.A: 26/03/2019

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WITHOUT PREJUDICE

Dear Sir / Mdm,

PRE-REPAIR INSPECTION

ACCIDENT INVOLVING SMB3047G & GBF6301L ON 26TH MARCH 2019 ALONG COMMONWEALTH AVENUE WEST AT ABOUT 1800HRS

We are instructed by Tower Transit Singapore Pte Ltd to notify you of a road accident on **26th March 2019** at about **1800hrs** along **Commonwealth avenue West** involving our bus, SMB3047G & your insured vehicle **GBF6301L**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know within the next 48 hours if you wish to conduct a pre-repair inspection of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please contact us to arrange for an appointment to conduct the PRI.

Tower Transit Singapore Pte Ltd 21 Bulim Drive Bulim Bus Depot Singapore 648170

Contact Person: Sharifah @ +65 9848 2243

Thank you.

Sharifah Nusaybah (Ms)

Claims Executive

E: <u>sharifah@towertransit.sg</u> | **T**: +65 6817 1747 | **M**: +65 9848 2243

Tower Transit Singapore Pte Ltd | www.towertransit.sg
Registered in Singapore, Registration Number 201419417K
Post & Registered Office 21 Bulim Drive, Bulim Bus Depot, Singapore 648170

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