

REF: CS/CT119005911 / d3 Special Instruction

Surveyor: ASSIGNMENT (Office)

From (Person): Chong Boon Sen of CT1 Date/Time: 2/4/19 @ 5:00pm

Estimated Cost: Bill to:

OD (TP) / WS / TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No. SDX 2010J Insured: SKU 9504M

at Workshop n/a Kah Motor Tel: 90721769

of No. 255 Alexandra Road

Policy No. Claim No.

Sum Insured Excess:

Make of Vch. (Client's Record) D.O.A. 27/03/2019

CA / REV / REP / REV 24 HRS

Date/Time: 10:51am @ 2/4/19 Person Contacted: Sin Hui Vehicle: INV (OTI)

Date/Time Action/Instruction (✓) Estimate

SDX 2010J - X

SKU 9504M - C/LT CT118019724 / Kta3n2 DOA - 26/10/2018

10/9/19 @ 1:54pm checked with Sin Hui, the owner already convert to claim (TP) against TM1.

8/10 Informed Boon Sen temporary doc file. Colat 8/10/19.

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Tuesday, 8 October 2019 6:34 PM
To: Chong Boon Sen
Cc: assignments
Subject: RE: 3rd party direct settlement SDX2010J & your insured SKU9504M/DOA:27/03/2019/Est \$

Dear Boon Sen,

Please be informed that we are unable to conduct the inspection for SDX 2010J after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kirldy advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Tuesday, 2 April 2019 5:20 PM
To: Ng Sin Hai <shng@kahmotor.onmicrosoft.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: 3rd party direct settlement SDX2010J & your insured SKU9504M/DOA:27/03/2019/Est \$

Without Prejudice

Pls provide search on policy number for our next course of action.

We will then check at our end before advising.

This could be motor trade policy.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road
#16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

Nivitha (LKK Auto)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Tuesday, 2 April 2019 5:08 PM
To: Ng Sin Hai
Cc: assignments
Subject: RE: 3rd party direct settlement SDX2010J & your insured SKU9504M/DOA:27/03/2019/Est \$

Without Prejudice

Dear Sir,

We pri.

Dear LKK,

Pls pri.

Chong Boon Sen
Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Ng Sin Hai [mailto:shng@kahmotor.onmicrosoft.com]
Sent: Tuesday, 2 April, 2019 5:07 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: 3rd party direct settlement SDX2010J & your insured SKU9504M/DOA:27/03/2019/Est \$

Dear Boon Sen,

Any of your surveyor is fine for me.

Thank you and have a nice day,☺

Warmest Regards,

Ng Sin Hai
Kah Motor Co. Sdn. Bhd
(A member of Oriental Holdings Berhad)
Body Repair & Paint Centre
255 Alexandra Road
Singapore 159937
DID: 6471 5419
HF: 9072 1769

E-mail: shng@honda.com.sg



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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Tuesday, 2 April, 2019 5:05 PM

To: Ng Sin Hai <shng@kahmotor.onmicrosoft.com>

Subject: RE: 3rd party direct settlement SDX2010J & your insured SKU9504M/DOA:27/03/2019/Est \$

Without Prejudice

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

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Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Ng Sin Hai [mailto:shng@kahmotor.onmicrosoft.com]
Sent: Tuesday, 2 April, 2019 4:27 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: 3rd party direct settlement SDX2010J & your insured SKU9504M/DOA:27/03/2019/Est \$

Dear Boon Sen,

This is the third party search.


Thank you and have a nice day,☺

Warmest Regards,

Ng Sin Hai
Kah Motor Co. Sdn. Bhd
(A member of Oriental Holdings Berhad)
Body Repair & Paint Centre
255 Alexandra Road
Singapore 159937
DID: 6471 5419
HP: 9072 1769
E-mail: shng@honda.com.sg



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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Tuesday, 2 April, 2019 4:23 PM
To: Ng Sin Hai <shng@kahmotor.onmicrosoft.com>
Subject: RE: 3rd party direct settlement SDX2010J & your insured SKU9504M/DOA:27/03/2019/Est \$

Without Prejudice

Dear Sir,

The car SKU9504M does not seem to be insured us.

Any documents to show they are insured or covered under us?

Chong Boon Sen
Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Ng Sin Hai [<mailto:shng@kahmotor.onmicrosoft.com>]
Sent: Tuesday, 2 April 2019 3:54 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: 3rd party direct settlement SDX2010J & your insured SKU9504M/DOA:27/03/2019/Est \$

Dear All,

Please refer to the attached pdf, we are assisting our insured vehicle SDX2010J to file a 3rd party claim against your insured vehicle SKU9504M and to request for direct settlement.

Kindly assist and expedite to check the claim liability soonest.

Thank you and have a nice day, ☺

Warmest Regards,

Ng Sin Hai
Kah Motor Co. Sdn. Bhd
(A member of Oriental Holdings Berhad)
Body Repair & Paint Centre
255 Alexandra Road
Singapore 159937
DID: 6471 5419
HP: 9072 1769
E-mail: shng@honda.com.sg



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