

000000

INSURANCE OWNER

CC 4/III1900 5908, TTPbb

LKK
IDAI

Surveyor

Taufik

DOI

ASSIGNMENT

10/4/19

Date / Time

14/4/19

Registered in Merimen

14/4/19

Pre-assign / CCU / FTE

SHA 38234



Insured Vehicle No.

L70L

Name of Insured

Insured Tel No.

HP:

Excess Sec II :SS

D.O.A:

26/4/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

SMANAN B ISMAIL

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

MCT19020741

Policy No.:

MUMW004

Make / Model:

Hitachi

Place of Accident:

1288 YAMM CHANG KO

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SEK SOGAM



INSRS:
WSP:
Tel:
Liability:
RMKS:

Hitachi



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
17/5/19	Non-Reporting Itr (1st)	
	Non-Reporting Itr (2nd)	
	Non-Reporting Itr (Final)	
	Notification Itr (if non-pickup)	
	Call OI	
	After call Itr to OI	
8/8/19	Documentation Check List: Handler	Typist
13/8/19	Notification Itr (if non-pickup)	
14/8/19	After call Itr to OI	
	Authorisation To Act	<input checked="" type="checkbox"/>
	Release Voucher	<input checked="" type="checkbox"/>
	Final Repair Bill	<input checked="" type="checkbox"/>
	Car Rental Invoice	<input checked="" type="checkbox"/>
	Towing Invoice	<input type="checkbox"/>
	LTA / GIA	<input checked="" type="checkbox"/>
	Medical Bill	<input type="checkbox"/>
	PIR	<input type="checkbox"/>
	Mandate/Reject Instruction	<input checked="" type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form	<input type="checkbox"/>
	Post-Repair Photos	<input type="checkbox"/>
	Others	<input type="checkbox"/>
PRELIMINARY ADVICE Date/Time: Sent By:		
FINALIZATION Date/Time: Confirm with: Confirm by:		
Repair Cost: SS (days) Reduction: % Email <input type="checkbox"/> Call <input type="checkbox"/>		
FINAL SETTLEMENT Date/Time: 23/8/19 Confirm with: Tareq, Email <input type="checkbox"/> Call <input type="checkbox"/>		
Final Liability: % 100 (Agreed / Assessed) BOLA / S/N No. Nil	If NO or B 2R, Ass. Lia	
Repair Cost: SS 3174.05		
Loss of Rental (LOR): SS 363.80 (4 days) x 85 + 62.9		
Loss of Use (LOU): SS (5 x days)		
Loss of Income (LOI): SS (5 x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/> [Tick only one]		
GIA/LTA Search: SS 7.45		
Medical: SS	1) Claim status: Normal/Reject/Private Settle	
Disbursement: SS (e.g. Tow/Independent)	2) Report Format:	
Legal Cost: SS	3) Survey fee:	
Total: SS 3545.30 Global Sum SS:		
FINAL PAYMENT Date/Time: Confirm with: Email <input type="checkbox"/> Call <input type="checkbox"/>		
Payee 1: SS 3545.30 Name 1: Hitachi Capital Asia Pacific Pte Ltd		
Payee 2: (Strike if N.A.) SS Name 2:		
Payee 3: (Strike if N.A.) SS Name 3:		

COPIED
14/8/19

Taufik

REF: III

ASSIGNMENT

Front Date: 10/4/19

Estimated Cost:

DD / CP / WS / TP RES / OD RES / EVA / INV / MY

To Inspect Vehicle No: SKX 8053M

at Workshop n/s: Hitachi Capital

of: 8 Fourth Juk Yang Rd

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh: 3:30pm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rport: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: 2-B-2 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS ^{up}

Date: Person Contacted: Vehicle: IN / OUT

Veh No: SKX 8053M Yr Reg: 2015, Dec.

Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Vozel cc 1496.

Colour: white AC: Insured / Std / NI / NA

Sp. Reading: 45772. T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: RU11107656.

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/60R16
R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front	Rear
R/Bal. 6 mm	R/Bal. 6 mm
L/Bal. 6 mm	L/Bal. 6 mm

D.O.A: Hitachi Capital 10/4/19

Survey held at: Hitachi Capital

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
n/s Men

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
8/8/19	Confirm 2-B-2 \$2966.40 with 4 working days

(Red) \$2061.40
41.6)

Date/Time, File Pass to? : Preli. Report

1) : Final Report

Date/Time, File Return to? 2)

Report Format :
Lump Sum / I.B.I: (\$)

Days Of Repair:

Resurvey No. of Trip:

Add Fee: Site Insp (\$)
 Interview (\$)
 Tech. Invs (\$)
 Weekend (\$)

Survey Fee:
Transportation: B + 10% 20
Photos
Others

TOTAL

**Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre**

No. 8 Fourth Lok Yang Road Singapore 629705
Tel : 64663022 Fax : 68966591
Co. Reg.No. 199400399N GST Reg.No. M2-011899-3

VEHICLE ESTIMATE dated 02/04/2019

INDIA INT'L INSURANCE	ACCIDENT DATE	: 28/03/2019 @ 14:15
ATTN: MOTOR CLAIMS DEPT	VRN	: SKX8053M
	MODEL	: HONDA VEZEL 1.5
	TP VRN	: SHA3823Y

	<u>Qty</u>	<u>S\$ Unit</u>	<u>S\$ Amt</u>	<u>S\$ Labor</u>
<u>PARTS REPLACEMENT</u>				
<u>1. Body Repair</u>				
1 REAR LH DOOR	1	\$ 880.00	\$ 880.00	bf
2 REAR LH DOOR STICKER	1	\$ 35.00	\$ 35.00	na
3 REAR LH DOOR WEATHERSTRIP	1	\$ 45.00	\$ 45.00	na
4 REAR LH DOOR WEATHERSTRIP	1	\$ 25.00	\$ 25.00	X NA
5 REAR LH DOOR WEATHERSTRIP	1	\$ 28.00	\$ 28.00	X na
6 LH SIDE SKIRT	1	\$ 285.00	\$ 285.00	cut
7 REAR LH WHEELARCH	1	\$ 175.00	\$ 175.00	cut
8 ROCKER PANEL	1	\$ 245.00	\$ 245.00	Rx
9 REAR LH RIM	1	\$ 813.00	\$ 813.00	at
			\$ 2,531.00	
Discount -20%			\$ 506.20	2233
			\$ 2,024.80	1786.40
Special Nett				
62 REAR LH TYRE	1	\$ 123.00	\$ 123.00	X na
			\$ 123.00	
		PARTS TOTAL	\$ 2,147.80	

2. Labour Charges

Panel Beat, Cut, Weld, Re-align & Replace Damaged Parts Of REAR Affected Area	\$ 1,250.00	500
Putty, Blend And Spray Paint on REAR Affected Area	\$ 1,000.00	500
Remove & Reinstall Cushions, Seats, Backrests, Inner Trim, Garnish, Roof Lining and/or Upholstery to Facilitate Repair	\$ 180.00	X na
Remove and Replace Rear LH Door Window Glass to Facilitate Repair	\$ 100.00	60
Dismantle and Transfer Door Fittings & Mechanisms to New Door	\$ 150.00	60
Cavity Treatment on New Parts	\$ 80.00	30
Conduct Water Seepage Test	\$ 120.00	30
	LABOURS TOTAL	\$ 2,880.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis

No. of repair days(s) is allowed 7

- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

*Transfer 92415744
- wp
10/4/19
Resy before paint
part by part
4 days
sure with auto on.*

Grand Total : \$ 5,027.80
Add 7% GST : \$ 351.95
Nett Total : \$ 5,379.75



*1786.40
1180
2966.40
4 days*

CUSTOMER SIGNATURE

HITACHI CAPITAL ASIA PACIFIC PTE LTD
(MANAGER)

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	34711
Vehicle Details	
Vehicle No.:	SKX8053M
Vehicle to be Exported:	Yes
Intended Deregistration Date:	30 Apr 2019
Vehicle Make:	HONDA
Vehicle Model:	VEZEL 1.5X CVT
Primary Colour:	White
Manufacturing Year:	2015
Engine No.:	L15B4022656
Chassis No.:	RU11102656
Maximum Power Output:	96.0 kW (128 bhp)
Open Market Value:	\$19,407.00
Original Registration Date:	29 Dec 2015
First Registration Date:	29 Dec 2015
Transfer Count:	0
Actual ARF Paid:	\$9,407.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Dec 2025
PARF Rebate Amount:	\$7,055.00
Intended COE Rebate Details	
COE Expiry Date:	28 Dec 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$55,399.00
COE Rebate Amount:	\$36,887.00
Total Rebate Amount:	\$43,942.00

The information contained herein is correct as at 01 Apr 2019

OK

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre

No. 8 Fourth Lok Yang Road Singapore 629705
Tel : 64663022 Fax : 68966591
Co. Reg.No. 199400399N GST Reg.No. M2-011899-3

P: 2233-w
-20%
1786-40
L: 1180-w
T: 2966-40

VEHICLE ESTIMATE dated 02/04/2019

INDIA INT'L INSURANCE
ATTN: MOTOR CLAIMS DEPT

ACCIDENT DATE : 28/03/2019 @ 14:15
VRN : SKX8053M
MODEL : HONDA VEZEL 1.5
TP VRN : SHA3823Y

	Qty	S\$ Unit	S\$ Amt	S\$ Labor
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6 LH SIDE SKIRT	1	\$ 285.00	\$ 285.00	✓
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Discount -20%			\$ 506.20	
			\$ 2,024.80	
Special Nett				
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Cavity Treatment on New Parts	\$ 80.00	30
Conduct Water Seepage Test	\$ 120.00	30
LABOURS TOTAL	\$ 2,880.00	

Tanfu 9749-249.
-wp
1/1/11
Reasy before part
part by part
4 days
sure little auto on

Grand Total : \$ 5,027.80
Add 7% GST : \$ 351.95
Nett Total : \$ 5,379.75

No. of repair days: 7

CUSTOMER SIGNATURE



HITACHI CAPITAL ASIA PACIFIC PTE LTD
(MANAGER)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	03 Apr 2019 16:25	Clm Dtl Modified	Claimant's Name: -> OH SZE WEE. Claimant's ID: -> S76434711.	[A] Lau Shu Pei
2	03 Apr 2019 16:25	Clm Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	[A] Lau Shu Pei
3	03 Apr 2019 16:25	Clm Created	Reg No: SKX8053M, Acct Date: 2019/03/28, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Hitachi Capital Asia Pacific Pte. Ltd (HQ)	[A] Lau Shu Pei
4	03 Apr 2019 16:25	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	03 Apr 2019 16:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/04/12	[A] Lau Shu Pei
6	03 Apr 2019 16:25	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	03 Apr 2019 16:25	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
8	03 Apr 2019 16:25	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
9	08 Apr 2019 10:57	Clm Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	08 Apr 2019 16:39	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver reversed and collided into T hird-Party.	[A] CHAN JIA LE

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items							

View Received Message

This mail is associated with :

***SKX8053M (MCT19030741)**
[SHA3823Y]
 TP
 OH SZE WEE
 Mar 28 2019 2:00PM
 [COMFORT TRANSPORTATION PTE LTD]
 Hitachi Capital Asia Pacific Pte. Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 09/04/2019 09:09 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SKX8053M - Claim Handler: Sundari Nagarajan

Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice

DOCUMENTS SUMMARY
 There are no documents.

Pending LOO in

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 2 April 2019 3:15 PM
To: Vonn, LM Siow; 'sur@lkkauto.com'; Admin-D (LKKAuto)
Cc: Sundari Nagarajan - III
Subject: RE: SKX8053M / SHA3823Y DOA: 28/3/2019 TP SURVEY & LIABILITY
Attachments: SKX8053M.PDF

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKX8053M and let us have your report urgently.

This claim will be handled by Ms Sundari.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

P: VONS
V: OUT
E: ✓
T: 3:51 PM 2/4/19

From: Vonn, LM Siow [mailto:vonnlm.siow@hcspl.com.sg]
Sent: 02 April, 2019 2:27 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; JiongHow, Ng <jionghow.ng@hcspl.com.sg>
Subject: RE: SKX8053M / SHA3823Y DOA: 28/3/2019 TP SURVEY & LIABILITY

Dear sirs,

Please assign LKK to conduct the PRI.

Thanks & Regards

Vonn Siow
Motor Claims Advisor
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road Singapore 629705

DID: 6833 6274 Mobile: 96435107

e: vonnlm.siow@hcspl.com.sg

w: www.hitachi-capital.com.sg

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Tuesday, April 2, 2019 2:11 PM

To: Vonn, LM Siow <vonnlm.siow@hcspl.com.sg>

Cc: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; JiongHow, Ng <jionghow.ng@hcspl.com.sg>

Subject: RE: SKX8053M / SHA3823Y DOA: 28/3/2019 TP SURVEY & LIABILITY

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Vonn, LM Siow [<mailto:vonnlm.siow@hcspl.com.sg>]

Sent: 02 April, 2019 1:45 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; JiongHow, Ng <jionghow.ng@hcspl.com.sg>

Subject: SKX8053M / SHA3823Y DOA: 28/3/2019 TP SURVEY & LIABILITY

Dear sirs,

We refer to the subject above and the attachment is for your reference.

Vehicle is NOT IN workshop.

Kindly arrange survey with us and advise on the liability.

Thanks & Regards

Vonn Siow
Motor Claims Advisor

Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road Singapore 629705
DID: 6833 6274 Mobile: 96435107
e: vonnlm.siew@hcspl.com.sg
w: www.hitachi-capital.com.sg

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.
Registration No. 198703792-K

View Received Message

This mail is associated with :

***SKX8053M (MCT19030741)**
[SHA3823Y]

TP
OH SZE WEE
Mar 28 2019 2:00PM
[COMFORT TRANSPORTATION PTE LTD]
Hitachi Capital Asia Pacific Pte. Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 13/08/2019 12:23 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$3545.30) - SKX8053M - Claim Handler: Sundari Nagarajan

Approved:3545.30:Please request TP WS to raise Tax Invoice for Cost of repairs in III's name

DOCUMENTS SUMMARY

There are no documents.

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre
No. 8 Fourth Lok Yang Road
Singapore 629705

Date : 28/05/2019

India International Insurance Pte Ltd
64 Cecil Street
#04/#05 IOB Building
Singapore 049711

Re : Accident involving vehicle no.: SKX8053M and vehicle no(s): SHA3823Y on 28/03/2019 at Yuan Ching Road near Blk 138A Service Road

Dear Sir,

Reference to the above accident, we are submitting the following claims on damages to our client's vehicle caused by your insured's vehicle.

<input checked="" type="checkbox"/> Workshop repair bill (Cost of repairs) TP20091283	\$3,174.05
<input type="checkbox"/> Loss of use vehicle for 0 days at (\$0.00 /day)	_____
<input type="checkbox"/> Medical expenses	_____
<input type="checkbox"/> Surveyor report fee	_____
<input checked="" type="checkbox"/> Rental invoice	\$363.80
<input type="checkbox"/> Pain & suffering	_____
<input type="checkbox"/> Traffic police investigation fee	_____
<input checked="" type="checkbox"/> Search fee	\$7.45
<input type="checkbox"/> Others :	_____
Grand Total :	\$3,545.30

*by email to III
17/6/19*

Please find the following documents enclosed,

- | | |
|--|--|
| <input type="checkbox"/> Accident Report | <input type="checkbox"/> Police Investigation Result |
| <input checked="" type="checkbox"/> Repair Bill | <input type="checkbox"/> Medical Receipt |
| <input checked="" type="checkbox"/> Vehicle Rental Receipt | <input type="checkbox"/> Surveyor Bill |
| <input checked="" type="checkbox"/> Search Fee Receipt | <input type="checkbox"/> Excess Bill |
| <input type="checkbox"/> My Insurance Company | |
| <input type="checkbox"/> Policy No | |
| <input type="checkbox"/> Others | |

We look forward to your settlement within 30 days failing which you have to bear all costs incurred for engaging a solicitor to enable us to recover full settlement from your company.

Thank you

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.

TAWASHI SEKIMOTO (MR)
Manager
Hitachi Capital Asia Pacific Pte. Ltd.

AUTHORISATION TO ACT

I/We, Oh Sze Wee of S76434711
SKX8053M hereby
authorized HITACHI CAPITAL ASIA PACIFIC PTE LTD, ("The Workshop") to act for me/us with
respect to my/our claim for the repair costs and/or rental and/or loss of use for my/our vehicle number
Yuen Ching Road - near Blk 138A - service Road that was damaged pursuant to the accident occurred on 28/03/2019 at
SHTA 3823Y involving vehicle number

I/We further authorise the Workshop to settle my/our above mentioned claim in a manner that they deem fit and **The Workshop** is further authorised to receive payment further to settlement of my/our claim with payment cheque being made in favour of **HITACHI CAPITAL ASIA PACIFIC PTE LTD**.

The settlement **The Workshop** may reach on my/our behalf is on without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Pursuant to Personal Data Protection Act 2012, I/We hereby agree that **The Workshop** may disclose or share my personal data to any authorized service providers whom **The Workshop** would necessarily need to cooperate, interact or work in one way or another in serving me or meeting my requests.

If I/we are not able to recover full amount for the repair cost from the 3rd Party's Insurance Company in 6 (six) months time from Invoice Date, HITACHI CAPITAL ASIA PACIFIC PTE LTD (HCAP) shall bill to you/your Company for the balance/full amount of the repair cost. HCAP will close this case without prior notice if we are unable to recover within 2 years.

I/We understood the explanation done by HCAP.

Jesoo

(signature)

Dated this 28 day of 3 (month) 19 (year)

Jesoo

Signed by Claimant
Ltd

(with Co's stamp for vehicle under Co's name)

[Signature]
Signed by Hitachi Capital Asia Pacific Pte



EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MCT19030741
 Claimant Ref: SKX 8053M

We/I, Hitachi Capital Asia Pacific Pte. Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,174.05 (repair cost), S\$ 363.80 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SKX 8053M that was damaged pursuant to the accident which occurred on 28/03/2019 (date) at 138A YUAN CHING RD (location) involving vehicle no. SHA 3823Y (insured vehicle). This is pursuant to the inspection conducted on 10/04/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner OH SZE WEE ("the third party claimant") of vehicle no. SKX 8053M to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKX 8053M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,545.30 to Hitachi Capital Asia Pacific Pte. Ltd

Dated this 23 day of August 20 19

HITACHI CAPITAL ASIA PACIFIC PTE LTD.

CLAIMANT: Sepanite
 Signature: TAKASHI SEKIMOTO (MR)

Manager, Auto Repair
 Total Vehicle Solutions Department

Name: _____

NRIC: 199400399M

Address: 8 Fourth Lok Yang Rd
S 629705

Nationality: Japanese

Occupation: _____

WITNESS:

Signature: m/m

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25,
 Paya Ubi Industrial Park,
 Singapore 408933

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre

No. 8 Fourth Lok Yang Road Singapore 629705
Tel: 64663022 Fax: 68966591
Co.Reg.No. 199400399N GST Reg. No. M2-0118999-3

TAX INVOICE

M/S : India International Insurance Pte Ltd
64 Cecil Street
#04/#05 IOB Building
Singapore 049711

Attn : Motor Claim Dept

Invoice No : TP20091283
Accident Date : 28/03/2019
Veh Regn : SKX8053M
Model : H/Vezel 1.5X-WS29/12/15-
28/12/18 AC WEF12/2018
(2x)
Date : 28/05/2019
Terms : 0 days
Due Date : 28/05/2019
Your Insured : SHA3823Y
Total Pages : 1 / 1

1. Body Repair

- 1 Parts
- 2 Labour

Parts & Labour Charges

Qty	S\$Unit	S\$Amt	S\$Labor
			1,786.40
			1,180.00
SubTotal :		0.00	2,966.40

Grand Total : 2,966.40
Add 7 % GST : 207.65
Net Total After GST : 3,174.05

INTEREST OF 1% PER MONTH WILL BE CHARGED ON ANY AMOUNT OUTSTANDING FROM DUE DATE

All cheques should be crossed and made payable to :
Hitachi Capital Asia Pacific Pte. Ltd.

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.


TAKASHI SEKIMOTO (MR)
Manager
Auto Servicing
Total Vehicle Insurance Division

Service Manager
Job done by :

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre

No. 8 Fourth Lok Yang Road Singapore 629705
Tel: 64663022 Fax: 68966591
Co.Reg.No. 199400399N GST Reg. No. M2-0118999-3

TAX INVOICE

M/S : Mrs Oh Sze Wee (Hu Shiwei)
Blk 548 Jurong West Street 42
#06-171
Singapore 640548

Attn : Mrs Oh Sze Wee (Hu Shiwei)

Invoice No : NR40091303
Accident Date : 28/03/2019
Veh Regn : SKX8053M
Model : H/Veze1 1.5X-WS29/12/15-
28/12/18 AC WEF12/2018
(2x)
Date : 28/05/2019
Terms : 0 days
Due Date : 28/05/2019
Your Insured : SHA3823Y
Total Pages : 1 / 1

	Qty	S\$Unit	S\$Amt	S\$Labor
1. Rental Fee				
1 Rental of SKD8824K for 4 days	4.00	85.00	340.00	
			SubTotal :	340.00 0.00
			Grand Total :	340.00
			Add 7 % GST :	23.80
			Net Total After GST :	363.80

INTEREST OF 1% PER MONTH WILL BE CHARGED ON ANY AMOUNT OUTSTANDING FROM DUE DATE

All cheques should be crossed and made payable to :
Hitachi Capital Asia Pacific Pte. Ltd.

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.


TAKASHI SERIMOTO (MR)
Manager
Auto Servicing
Total Service Sales and Leasing Department

Service Manager
Job done by :

Replacement Vehicle Report

Particulars of Hirer

Name : Mrs Oh Sze Wee (Hu Shiwei)
 Company's Name : Mrs Oh Sze Wee (Hu Shiwei)
 Address : Blk 548 Jurong West Street 42 #06-171 Singapore 640548
 Vehicle No : SKX8053M
 Tel : 97427120
 HP : 97427120

Vehicle Particulars

Vehicle No : SKD8824K
 Maker : Toyota
 Model : Vios

Reason for Replacement :

Accident
 Repair
 Others

OUT

Petrol: 100

Date : 10/04/2019
 Time : 3:43 pm
 Mileage (km) : 81738
 No of Keys (pcs) : 1

50

0

IN

Petrol: 100

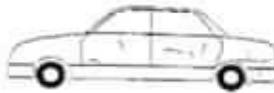
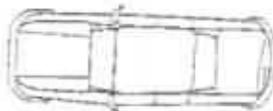
Date : 18/4/19
 Time : 5:23 pm
 Mileage (km) : 82073
 No of Keys (pcs) : 1

50

0

Others:

Mark "X" on Damage Parts



I / We hereby confirm our acceptance:

Name: Oh Sze Wee
 HP: 97427120



For/on behalf of Hitachi Capital Asia Pacific Pte. Ltd

Name:
 HP:

[Signature]



For/on behalf of Hitachi Capital Asia Pacific Pte. Ltd

1. Excess \$1,000 in Singapore / \$1,500 in Malaysia. Additional Excess of \$3,000 for young driver age 25 years & below or driving license less than 2 years.
2. In case of vehicle's Insurance is under Third Party only. Excess is to cover for any third party damage or injury claims.
3. The Lessee shall be responsible for same petrol level (\$25.00 / quarter) and all traffic offences.

Others

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 01 Apr 2019 / 14:29:53

Receipt Date/Time : 01 Apr 2019 / 14:29:44

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190401-001872

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SHA3823Y As at 28 Mar 2019/14:15:00 Insurance Co: INDIA INTL INS PTE LTD			
1	Insurance Enquiry - SHA3823Y Enquiry Fee 20190401142858129181	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx8464		Credit Card: Visa /MasterCard	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	04 Apr 2019 Edit Reg		02 Apr 2019 00:00 Edit Adj Rpt	S\$2,966.40 Edit Estimates	S\$2,966.40 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	OH SZE WEE, ID: 576434711								
Vehicle Reg. No.:	SKX8053M	Date of Loss:	28/03/2019 14:00 - :59 [38 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19030741	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHA3823Y	Policy No. (Claimant):	5076672819-03						
		Excess:							
Repairer:	Hitachi Capital Asia Pacific Pte. Ltd (HQ) No 8 Fourth Lok Yang Road, 629705 Pioneer - Tel: 64663022								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 12/04/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> • III_SG (13/08/2019): Alert - Adj Mandate Approved (S\$3545.30) - SKX8053M - Claim Handler: Sundari Nag... • III_SG (09/04/2019): Alert - Adj Mandate Approved (S\$0.00) - SKX8053M - Claim Handler: Sundari Nagara... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKX8053M (MCT19030741)
 [SHA3823Y]
 TP
 OH SZE WEE
 Mar 28 2019 2:00PM
 [COMFORT TRANSPORTATION PTE LTD]
 Hitachi Capital Asia Pacific Pte. Ltd

Upload Documents			Upload Photos			Compose New Letter			View	View in Browser
Photos/Images										
3 per page										
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	13/08/19 11:05	General View		Load JPG	<input checked="" type="checkbox"/>					
2	13/08/19 11:05	General View		Load JPG	<input checked="" type="checkbox"/>					
3	13/08/19 11:05	General View		Load JPG	<input checked="" type="checkbox"/>					
4	13/08/19 11:05	General View		Load JPG	<input checked="" type="checkbox"/>					
5	13/08/19 11:05	General View		Load JPG	<input checked="" type="checkbox"/>					
6	13/08/19 11:05	General View		Load JPG	<input checked="" type="checkbox"/>					
7	13/08/19 11:05	General View		Load JPG	<input checked="" type="checkbox"/>					
8	13/08/19 11:05	General View		Load JPG	<input checked="" type="checkbox"/>					
9	13/08/19 11:05	General View		Load JPG	<input checked="" type="checkbox"/>					
10	13/08/19 11:05	General View		Load JPG	<input checked="" type="checkbox"/>					
11	13/08/19 11:05	General View		Load JPG	<input checked="" type="checkbox"/>					
12	13/08/19 11:05	General View		Load JPG	<input checked="" type="checkbox"/>					
13	13/08/19 11:05	General View		Load JPG	<input checked="" type="checkbox"/>					
14	13/08/19 11:05	General View		Load JPG	<input checked="" type="checkbox"/>					
15	13/08/19 11:05	General View		Load JPG	<input checked="" type="checkbox"/>					
16	13/08/19 11:05	General View		Load JPG	<input checked="" type="checkbox"/>					
17	13/08/19 11:05	General View		Load JPG	<input checked="" type="checkbox"/>					
18	13/08/19 11:05	General View		Load JPG	<input checked="" type="checkbox"/>					
19	13/08/19 11:05	General View		Load JPG	<input checked="" type="checkbox"/>					
20	13/08/19 11:05	General View		Load JPG	<input checked="" type="checkbox"/>					
21	13/08/19 11:05	General View		Load JPG	<input checked="" type="checkbox"/>					
22	13/08/19 11:05	General View		Load JPG	<input checked="" type="checkbox"/>					
23	13/08/19 11:05	General View		Load JPG	<input checked="" type="checkbox"/>					
24	13/08/19 11:05	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
25	13/08/19 11:05	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
26	13/08/19 11:05	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
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28	13/08/19 11:05	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
29	13/08/19 11:05	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
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31	13/08/19 11:05	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
32	13/08/19 11:05	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
33	13/08/19 11:05	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
34	13/08/19 11:05	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
35	13/08/19 11:05	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
36	13/08/19 11:05	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
37	13/08/19 11:05	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
38	13/08/19 11:05	Reinspection Photo		<input checked="" type="checkbox"/>
39	13/08/19 11:05	Reinspection Photo		<input checked="" type="checkbox"/>
40	13/08/19 11:05	Reinspection Photo		<input checked="" type="checkbox"/>
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42	13/08/19 11:05	Reinspection Photo		<input checked="" type="checkbox"/>
43	13/08/19 11:05	Reinspection Photo		<input checked="" type="checkbox"/>
44	13/08/19 11:05	Reinspection Photo		<input checked="" type="checkbox"/>
45	13/08/19 11:05	Reinspection Photo		<input checked="" type="checkbox"/>
46	13/08/19 11:05	Reinspection Photo		<input checked="" type="checkbox"/>
47	13/08/19 11:06	Reinspection Photo		<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/04/19 16:25	EMAIL FROM III DD 02042019		
2	03/04/19 16:26	TP EST & GIA REPORT		
3	15/04/19 09:28	TP ESTIMATE- MARKED		
4	08/08/19 16:47	LTA SEARCH		
5	08/08/19 16:47	LOD		
6	30/08/19 09:47	WORKSHOP INVOICE		
7	30/08/19 09:47	AUTHORISATION TO ACT FORM		
8	30/08/19 09:47	DISCHARGE VOUCHER		
9	30/08/19 09:47	RENTAL RECEIPT		
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	04/04/19 08:48	Singapore Accident Statement		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3581 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19005908/T1WB3Q2

Date: 30/08/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: SKX8053M Insured Vehicle No: SHA3823Y
 Date of Loss: 28/03/2019 Nature of Claim: TP Claim No: MCT19030741

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKX8053M
 Make & Model: HONDA VEZEL, 1.5 (A) Engine No: L15B4022656
 Reg. Date: 29/12/2015 (Man. Year: 2015) Chassis No: RU11102656
 Colour: White Odometer: 45772 km
 Engine Capacity: 1496 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
 Front Left Side: Dunlop 6 mm Rear Left Side: Dunlop 6 mm
 Front Right Side: Dunlop 6 mm Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,147.80	1,786.40	361.40	16.83
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,880.00	1,180.00	1,700.00	59.03
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	5,027.80	2,966.40	2,061.40	41.00
+ GST 7.00/7.00% (S\$)	351.95	207.65	144.30	41.00
Nett Amount (S\$)	5,379.75	3,174.05	2,205.70	41.00
+ Car Rental (4.0 x S\$85.00/day + 7.00% GST) (S\$)		363.80		
+ Doc/Search Fee (S\$)		7.45		
	Nett Liability (S\$)	3,545.30		

INSPECTION

Date of Assignment: 02/04/2019
 Date Inspected: 10/04/2019 Inspected At: Hitachi Capital Asia Pacific Pte. Ltd (HQ)
 No 8 Fourth Lok Yang Road
 Singapore 629705
 Estimated Period of Repair: 4.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 08 Aug 2019)
Parts: M1-SUV	HONDA VEZEL 1.5 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKX8053M)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR LH DOOR	Bent	880.00 FL	*880.00 FL
2	1		*REAR LH DOOR STICKER	Necessary	35.00 FL	*35.00 FL
3	1		*REAR LH DOOR WEATHERSTRIP	Necessary	45.00 FL	*45.00 FL
4	1		*REAR LH DOOR WEATHERSTRIP	Not Necessary	25.00 FL	*- FL
5	1		*REAR LH DOOR WEATHERSTRIP	Not Necessary	28.00 FL	*- FL
6	1		*LH SIDE SKIRT	Cut	285.00 FL	*285.00 FL
7	1		*REAR LH WHEELARCH	Cut	175.00 FL	*175.00 FL
8	1		*ROCKER PANEL	Repair	245.00 FL	*- FL
9	1		*REAR LH RIM	Cut	813.00 FL	*813.00 FL
10	1		*REAR LH TYRE	Not Necessary	123.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	2,654.00	2,233.00
- List Item Discount on L Items 20.00/20.00% (S\$)	506.20	446.60
Total Parts (S\$)	2,147.80	1,786.40

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEAT ,CUT ,WELD ,RE-ALIGN & REPLACE DAMAGED PARTS OF REAR AFFECTED AREA	New	1,250.00	500.00
2	PUTTY ,BLEND AND SPRAY PAINT ON REAR AFFECTED AREA	New	1,000.00	500.00
3	REMOVE & REINSTALL CUSHIONS ,SEATS ,BACKRESTS ,INNER TRIM ,GARNISH ,ROOF LINING AND /OR UPHOLSTERY TO FACILITATE REPAIR	New	180.00	0.00
4	REMOVE AND REPLACE REAR LH DOOR WINDOW GLASS TO FACILITATE REPAIR	New	100.00	60.00
5	DISMANTLE AND TRANSFER DOOR FITTINGS & MECHANISM TO NEW DOOR	New	150.00	60.00
6	CAVITY TREATMENT ON NEW PARTS	New	80.00	30.00
7	CONDUCT WATER SEEPAGE TEST	New	120.00	30.00
Gross Labour Cost (S\$)			2,880.00	1,180.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >