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Invared Vehicle No.	SHC	87927	Claim No.	
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Insured Tel No.	ii	HP: SALL	Make / Model	
Excess Sec II :S5	-	D.O.A : 29 3 M	Place of Accis	tent PLE
is driver the owner?		Nature of Accident:		
Driver Tel N	A company of the comp	(VIL YES/NO)	Of GIA REPC Insured Liabil	BRT: YES / NO . TP GIA REPORT: YES / NO By: Final ? Yes / No
unkown	· SI	4C 8797]	SER 7:	t4x7 ———
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LIMINARY ADVICE	Date/Time:	Sent By:		Post-Repair Photos: Others:
ALIZATION	Date/Time	Confirm with:		Confirm by:
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of Income (LDI):	LOR + LOU	s days) LOR + LO Tick only	v one)	1-1-444
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nursement al Cost	55	(e.g. Tow/Indepen	dent)	3) Survey (ee: #\$5W.W
ult:	88 6768.05	Global Sum S5:		4 50.00
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	ss 6768-05	Name !: Trans E	unicals Pte	tkl"
oc 2 (Strike if N.A.)	55	Name 2:		



TRANS EUROKARS PTE LTD



30-Mar-19

DATE:

ESTIMATE COST OF REPAIRS

INDIA INTERNATIONAL INSURANCE PTE LTD NAME: Mr Teo Chuan Chin WIP: 47854 64 CECIL STREET EXCESS: ADDRESS: BLK 504 JELAPANG ROAD #04-00 & #05-00 IOB BUILDING

#10-360 SINGAPORE 049711 Singapore 670504

ATTN. : MOTOR CLAIMS TEL: 97500970 FAX:

SKR7743T DATE IN: CONTACT PERSON: Jess 63957874 VEH NO: CHASSIS NO: JM6GJ1031F0147005 MILEAGE: TYPE OF CLAIM: THIRD PARTY CLAIM MODEL: MAZDA6 DATE REG.: 9-Mar-15 POLICY NO. :

NATURE OF WORKS

	Part	ts Descripti	on		
NO		QTY		REVISED	PRICES
1	REAR BUMPER / le.	1	MGJ51-50-221ABB		\$ 1,206.2
2	RETAINER LHS / / 0.0	1	MGJR9-50-2J1		\$ 39.0
3	RETAINER RHS / 9 66	1	MGJR9-50-2H1		\$ 39.0
4	BRACKET CENTER / BT	1	MKD53-50-251		\$ 5.1
5	REFLECTOR LHS XXXX / BR	1	MD350-51-5L0E		\$ 50.4
6	TOWING COVER LHS X	1	MGJR9-50-EL164		5 23:1
7	TOWING COVER RHS	1	MGJR9-50-EK1 64		\$ 23.7
8	REAR REINFORCEMENT	1	MGHK1-50-260		\$ 512.6
9	RETAINER CENTER, SENSOR / PM	2	MKD45-67-UC5A64		\$ 34.6
10	SENSOR CENTER, SENSOR / OM	2	MKD47-67-UC1 64		\$ 387.8
12	TAPE PROTECTOR, SENSOR /	4	MGS1D-50-EM1A		5 32.4
13	RIVET, REAR BUMPER	6	ML33X-13-209		\$ 16.8
14	GROMMET, REAR BUMPER	6	MH260-50-841		\$ 16.8
15	CLIP, REAR BUMPER	4	M8455-56-135		5 12.8
16	REAR END PANEL X REPLOY	1	MGHY1-70-75Z		\$ 666.7
17	TRIM, END PANEL X	1	MGHK1-68-89XA		\$ 116.4
18	FASTENER, TRIM X	10	MGJ21-68-885B02		\$ 28.0
19	SPONGE LHS, FLOOR PANEL X	1	MGHK3-68-8F0A		\$ 248.0
20	SPONGE RHS, FLOOR PANEL X	1	MGHK3-68-8E0A		\$ 149.4
21	ANTENNA, KEYLESS 7	1	MKD47-67-6NXA		\$ 105.8
22	CLIP, ANTENNA 7 4 9 NA	1	MKD45-67-6NYA		\$ 2.5
23	ORNAMENT, MAZDA /	1	MGHK1-51-711		5 27.5
24	ORNAMENT, 6	1	MGHK1-51-721		\$ 15.7
25	MASCOT, REAR /	1	MGHK1-51-730		5 46.8
26	ORNAMENT, SKYACTIVE / AC .	1	MGHK1-51-771		5 71.1
27	GASKET LHS, BOOTLID LAMP /	1	MGHK1-51-3J8A		\$ 50.0
28	GASKET RHS, BOOTLID LAMP	1	MGHK1-51-3H8A		\$ 50.0
29	GASKET LHS, TAILLAMP /	1	MGHK1-51-163		\$ 27.7
30	GASKET RHS, TAILLAMP	1	MGHK1-51-153		\$ 27.7
31	INSULATOR HEAT, EXHAUST SILENCER X	1	MG46F-56-451A		5 53.0
32	RIVET, INSULATOR *	5	MB25D-56-398		\$ 10.0

			TOTAL PARTS		\$	4,097.20
			LESS 10%		s	409.72
			TOTAL PARTS COST	2181.1	\$	3,687.48
		Labour Descriptio	n (0)	1 196	21	15
1		TO REPLACE REAR BUMPER, REAR REINFORCEMENT, RE BOOTLID, REAR FLOOR PANEL AND ALL AREAS AFFECTE		0 / 12-	\$	4,290.00
2		TO RESPRAY REAR BUMPER, REAR REINFORCEMENT, RE FLOOR PANEL.	EAR END PANEL, BOOTLID, REAR	1575	s	3,150.0
3	MZ-BR-REVSEN	TO TRANSFER REVERSE SENSORS.	/	NETT	\$	330.0
4	MZ-BR-CAMERA	TO TRANSFER REVERSE CAMERA.	NNX	NETT	5	330.0
5	MZ-BR-TRIM52	TO REMOVE & REFIT CARPET & TRIMS ON THE REAR SEC REPAIR ON THE REAR SECTION.	TION TO GIVE WAY TO THE	330	\$	990.0
6	MZ-BR-SEALER	TO SUPPLY SPRAY TEROSTAT SEALANT ON THE CUTTING	3	. / X	\$	350.0
7	MZ-BR-CAVITY	TO CARRY-OUT BODY CAVITY PRESERVATION.	N	X	\$	250.0
8	MZ-BR-ELECTR	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTION	ilNG.	150	s	250.0
9	MZ-BR-REPROG	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORK	KS.	180	\$	350.0
10	MZ-BR-TOW-IN	TO TOW THE VEHICLE FROM THE ACCIDENT SITE TO THE	WORKSHOP.	X NETT	s	120.0
11	MZ-BR-SUNDRI	SUNDRIES: Luc 3	895 10.	NETT	\$	100.0
	50	ans:	TOTAL LABOUR	\$ -	\$	10,510.0
) Y	ays. for paint plutos. ano Ourp -8288 0282	TOTAL PARTS	\$ -	\$	3,687.4
	100	L. paint plutos.	TOTAL	\$ -	\$	14,197.4
	vy	and I was	LESS EXCESS	\$ -	\$	-
	(212 1200 - 22880282	TOTAL AFTER EXCESS	\$ -		
	(Jul out	GST 7%	\$ -	5	- 54

04/4/19

3.50.5

THIS IS ONLY AN ESTIMATE FROM VISUAL INSPECTION AND SHOULD THERE BE MORE DAMAGES FOUND DURING THE PROCESS OF REPAIRING, YOU WILL BE INFORMED BEFORE THE REPAIRS ARE BEING CARRIED OUT. TAKE NOTE THAT SHOULD YOU DECIDE NOT TO PROCEED WITH THE REPAIRS, A QUOTATION FEE OF \$400 WILL BE APPLIED ACCORDINGLY FOR MAN-HOURS INVOLVED IN SOURCING FOR PARTS PRICE AS WELL AS LABOUR CHARGES.

5857.99

TOTAL LABOUR	\$		\$	10,510.00
TOTAL PARTS	\$		\$	3,687.48
TOTAL	\$		5	14,197.48
LESS EXCESS	5	283	5	-
TOTAL AFTER EXCESS	\$	-		
GST 7%	\$	293	\$	9
GRAND TOTAL	5	(*)	\$	

TRANS EUROKARS PTE LTD

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- To display damaged part(x) during resurvey.
- Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis.
- * No illegal modification(s) is allowed
- Supplement Authorised Signature and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:



FAX i

TRANS EUROKARS PTE LTD



47864

FINALISED COST OF REPAIRS

INDIA INTERNATIONAL INSURANCE PTE LTD NAME: Mr Teo Chuan Chin WIP:

64 CECIL STREET ADDRESS: BLK 504 JELAPANG ROAD EXCESS:

#10-360 DATE: 30-Mar-19

SINGAPORE 049711 Singapore 670504

ATTN.: MOTOR CLAIMS TEL: 97500970

 VEH NO :
 SKR7743T
 DATE IN :
 CONTACT PERSON :
 Jess 63957874

 CHASSIS NO :
 JM6GJ1031F0147005
 MILEAGE :
 TYPE OF CLAIM :
 THIRD PARTY CLAIM

CHAS	SIS NO :	JM6GJ1031F0147005 MILEAGE: TYPE OF CLAIM:		THI	THIRD PARTY CLAIM				
моря	ODEL: MAZDA6		DATE REG.: 9-Mar-15		POLICY NO. :				
			NAT	URE OF WORK	5				
			Pa	rts Description	K.				
NO				QTY			REVISED		PRICES
1	REAR BUMPER			1	MGJS1-50-221ABB	5	1,206.20	\$	1,206.20
2	RETAINER LHS			1	MGJR9-50-2J1	\$	39.00	\$	39.00
3	RETAINER RHS			1	MGJR9-50-2H1	\$	39.00	\$	39.00
4	BRACKET CENTE	ER		1	MKD53-50-251	5	5.10	\$	5.10
5	REFLECTOR LHS	Ä		1	MD350-51-5L0E	\$	50.40	\$	50.40
6	TOWING COVE	RLHS		1	MGJR9-50-EL164			5	23.70
7	TOWING COVE	R RHS		1	MGJR9-50-EK1 64	5	23.70	\$	23.70
8	REAR REINFORG	CEMENT		1	MGHK1-50-260			5	512.60
9	HETAINER CENT	TER, SENSOR		2	MKD45-67-UC5A64	\$	34.60	\$	34.60
10	SENSOR CENTER	R, SENSOR		2	MKD47-67-UC1 64	\$	387.80	5	387.80
12	TAPE PROTECTI	OR, SENSOR		4	MG51D-50-EM1A	\$	32.40	\$	32.40
13	RIVET, REAR BU	IMPER		6	ML33X-13-209	5	16.80	5	16.80
14	GROMMET, REA	AR BUMPER		6	MH260-50-841	5	16.80	\$	16.80
15	CLIP, REAR BUN	APER		4	MB455-56-135	\$	12.80	\$	12.80
16	REAR END PAN	EL		1	MGHY1-70-75Z			\$	666.70
17	TRIM, END PAN	EL		1.	MGHK1-68-89XA			\$	116.40
18	FASTENER, TRIP	VI.		10	MGJ21-68-885802			\$	28.00
19	SPONGE LHS, FI	LOOR PANEL		1	MGHK3-68-8FDA			\$	248.00
20	SPONGE RHS, F	LOOR PANEL		1	MGHK3-68-8E0A			\$	149.40
21	ANTENNA, KEYI	LESS		1	MKD47-67-6NXA			5	105.80
22	CLIP, ANTENNA			1	MKD45-67-6NYA			\$	2.50
23	ORNAMENT, M	AZDA		1	MGHK1-51-711	5	27.50	\$	27.50
24	ORNAMENT, 6			1	MGHK1-51-721	\$	15.70	\$	15.70
25	MASCOT, REAR			1	MGHK1-51-730	5	46.80	5	46.80
26	ORNAMENT, SK	YACTIVE		1	MGHK1-51-771	5	71.10	\$	71.10
27	GASKET LHS, BO	DOTLID LAMP		1	MGHK1-51-3/8A	5	50.00	5	50.00
28	GASKET RHS, B	OOTLID LAMP		1	MGHK1-51-3H8A	\$	50.00	5	50.00
29	GASKET LHS, TA	AILLAMP		1	MGHK1-51-163	\$	27,70	5	27.70
30	GASKET RHS, TA	AILLAMP		1	MGHK1-51-153	\$	27.70	5	27.70
31	INSULATOR HE	AT, EXHAUST SILENCER		1	MG46F-56-451A			5	53.00
32	RIVET, INSULAT			5	M825D-56-398			5	10.00

		TOTAL PARTS	5	2,181.10	5	4,097.20
		LESS 10%	5	218.11	5	409.72
		TOTAL PARTS COST	\$	1,962.99	\$	3,687.48
		Labour Description				
1		TO REPLACE REAR BUMPER. TO REPAIR BOOTLID, REAR END PANEL, REAR FLO AND ALL AREAS AFFECTED BY THE ACCIDENT.	OR PANEL \$	1,320.00	\$	4,290.00
2		TO RESPRAY REAR BUMPER, REAR END PANEL, BOOTLID AND REAR FLOOR PAI	WEL \$	1,575.00	5	3,150.00
3	MZ-BR-REVSEN	TO TRANSFER REVERSE SENSORS.	330.00	\$	330.00	
4	MZ-BR-CAMERA	TO TRANSFER REVERSE CAMERA.			\$	330.00
5	MZ-BR-THIMS2	TO REMOVE & REFIT CARPET & TRIMS ON THE REAR SECTION TO GIVE WAY TO REPAIR ON THE REAR SECTION.	THE \$	330.00	\$	990.00
6	MZ-6R-SEALER	TO SUPPLY SPRAY TEROSTAT SEALANT ON THE CUTTING			5	350.00
7	MZ-BR-CAVITY	TO CARRY-OUT BODY CAVITY PRESERVATION			s	250.00
8	MZ-BR-ELECTR	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.	s	150.00	S	250.00
9	MZ-BR-REPROG	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	5	180.00	5	350.00
10	MZ-BR-TOW-IN	TO TOW THE VEHICLE FROM THE ACCIDENT SITE TO THE WORKSHOP.			s	120.00
11	MZ-BR-SUNDRI	SUNORIES.	5	10.00	s	100.00
		TOTAL LABOUR	5	3,895.00	5	10,510.00
		TOTAL PARTS	5	1,962.99	5	3,687.48
		TOTAL	5	5,857.99	5	14,197.48
		LESS EXCESS	5		5	-
		TOTAL AFTER EXCE	55 \$	5,857.99		
		GST 7%	\$	410.06	5	- 1
		GRAND TOTAL	5	6,268.05	\$	14

REMARKS:

6 REPAIR DAYS (exclude preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	3549D
Vehicle Details	
Vehicle No.:	SKR7743T
Vehicle to be Exported:	No
Intended Deregistration Date:	05 Apr 2019
Vehicle Make:	MAZDA
Vehicle Model:	MAZDA6 4-DOOR SEDAN 2.5L SP.6EAT SR HID
Primary Colour:	White
Manufacturing Year:	2014
Engine No.:	PY20464660
Chassis No.:	JM6GJ1031F0147005
Maximum Power Output:	138.0 kW (185 bhp)
Open Market Value:	\$21,854.00
Original Registration Date:	09 Mar 2015
First Registration Date:	09 Mar 2015
Transfer Count:	0
Actual ARF Paid:	\$17,596.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	08 Mar 2025
PARF Rebate Amount:	\$13,197.00
Intended COE Rebate Details	00 May 2005
COE Expiry Date:	08 Mar 2025
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$67,901.00
COE Rebate Amount:	\$39,548.00
Total Rebate Amount:	\$52,745.00

The information contained herein is correct as at 05 Apr 2019

OK

Hsiao Tong (LKKAuto)

From:

Guo Qiang (LKKAuto)

Sent:

Friday, 29 November 2019 12:02 PM

To:

catherinechua@eurokars.com.sg

Cc:

jess.francis@eurokars.com.sg; CS A Team; Admin A; Hsiao Tong (LKKAuto)

Subject:

RE: SKR7743T // CHECK ITEM

Dear Catherine,

Finalize COR \$5857.99 before GST @ 5 working days.

Regards, Guo Qiang

From: catherinechua@eurokars.com.sg [mailto:catherinechua@eurokars.com.sg]

Sent: Monday, 18 November, 2019 5:24 PM

To: Guo Qiang (LKKAuto)

Cc: jess.francis@eurokars.com.sg; CS A Team; Admin A

Subject: RE: SKR7743T // CHECK ITEM

Dear Guo Qiang

Can we proceed with the finalization asap?

Thanks n Regards



Driving luxury experiences since 1985

Catherine Chua

Insurance Claims Executive

23 Leng Kee Road Singapore 159095

T: (65) 6603 6128 D: (65) 6603 6121 F: (65) 6476 7417

E: catherinechua@mazda.com.sg

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From: Jess Francis Amurao Carlos < jess.francis@eurokars.com.sg>

Sent: 11 November 2019 12:21 PM

To: Guo Qiang (LKKAuto) < Guo Qiang@lkkauto.com>
Cc: Catherine Chua < catherinechua@eurokars.com.sg>

Subject: RE: SKR7743T // CHECK ITEM

Dear Guo Qiang,

Kindly refer to photos.

Regards.

Jess Francis Carlos Insurance Claims Executive Trans Eurokars Pte Ltd 27A Tanjong Penjuru Singapore 609042 Tel no.: 8128 9802

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From: Jess Francis Amurao Carlos Sent: 29 October 2019 9:36 AM

To: Catherine Chua <catherinechua@eurokars.com.sg>

Cc: Jen Lim < jen.lim@eurokars.com.sg>

Subject: RE: SKR7743T / STATUS

is this the one with the reflector?

Regards.

Jess Francis Carlos Insurance Claims Executive Trans Eurokars Pte Ltd 27A Tanjong Penjuru Singapore 609042 Tel no.: 8128 9802

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From: Catherine Chua < catherinechua@eurokars.com.sg>

Sent: 29 October 2019 9:33 AM

To: Jess Francis Amurao Carlos < jess.francis@eurokars.com.sg>

Cc: Jen Lim < jen.lim@eurokars.com.sg>

Subject: RE: SKR7743T / STATUS

Jess

Refer to my attached email. Guo Qiang still waiting for photos.

Thanks n Regards



Driving luxury experiences since 1985

Catherine Chua

Insurance Claims Executive

23 Leng Kee Road Singapore 159095

T: (65) 6603 6128 D: (65) 6603 6121 F: (65) 6476 7417

E: catherinechua@mazda.com.sq

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From: Catherine Chua <catherinechua@eurokars.com.sg>

Sent: 18 July 2019 10:33 AM

To: Guo Qiang (LKKAuto) < Guo Qiang @lkkauto.com >; Jess Francis Amurao Carlos < jess.francis@eurokars.com.sg >

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SKR7743T - FINALIZATION OF COR

Dear Guo Qiang

To-date, we have not received your confirmation of the COR.

Please finalize this case with us as soon as possible.

Thanks n Regards



Catherine Chua

Insurance Claims Executive

23 Leng Kee Road Singapore 159095

T: (65) 6603 6128 D: (65) 6603 6121 F: (65) 6476 7417

E: catherinechua@mazda.com.sq

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From: Catherine Chua Sent: 17 May 2019 4:00 PM

To: 'Guo Qiang (LKKAuto)' <GuoQiang@lkkauto.com>; Jess Francis Amurao Carlos <jess.francis@eurokars.com.sg>

Cc: 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Subject: SKR7743T - FINALIZATION OF COR

Dear Guo Qiang

Our COR computation is attached for your agreement.

COR: \$5857.99 before GST

6 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)

Kindly confirm the above as soon as possible.

Aside to Jess: - Please assist to send before-paint photos to Guo Qiang

Thanks n Regards



Driving luxury experiences since 1985

Catherine Chua

Insurance Claims Executive

23 Leng Kee Road Singapore 159095

T: (65) 6603 6128 D: (65) 6603 6121 F: (65) 6476 7417

E: catherinechua@mazda.com.sq

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From: mazdacanon@mazda.com.sg <mazdacanon@mazda.com.sg>

Sent: 17 May 2019 3:10 PM

To: Catherine Chua <catherinechua@eurokars.com.sg>

Subject: Attached Image

Nivitha (LKK Auto)

From:

Motor Claim - III <motorclaim@iii.com.sg>

Sent:

Tuesday, 2 April 2019 2:08 PM

jess.francis@eurokars.com.sg; 'sur@lkkauto.com'; Admin-D (LKKAuto)

To:

Sherini Pillai; Zuhaidah Samsuri

Cc: Subject: RE: India ref - SHC8792J / Our rer - SKR7743T / Doa Mar 29, 2019 / 3rd party claim

Attachments:

2086_190402134302_001.pdf

310pm@2/4/19 Fees Volicte not In

Dear Sir / Mdm.

Please conduct a survey on TP vehicle SKR7743T and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711

Tel: 6347 6100, Ext - 248

From: jess.francis@eurokars.com.sg [mailto:jess.francis@eurokars.com.sg]

Sent: 02 April, 2019 1:52 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: ronald.yap@eurokars.com.sg; admin-d@lkkauto.com; sur@lkkauto.com

Subject: Re: India ref - SHC8792J / Our rer - SKR7743T / Doa Mar 29, 2019 / 3rd party claim survey

Dear Gabriel,

We will choose LKK for this case.

Please do the necessary arrangements.

Regards.

Jess Francis Carlos Insurance Claim Executive TRANS EUROKARS PTE LTD 5 Ubi Close Singapore 408605 HP: 8128 9802

This email, including any attachment, is intended for the sole use of the recipient(s) named above and may contain information that is confidential and/or proprietary to the Eurokars Group. If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you,

From: Motor Claim - III < motorclaim@iii.com.sg>

Sent: Tuesday, April 2, 2019 1:48:09 PM

To: Jess Francis Amurao Carlos

Subject: RE: India ref - SHC8792J / Our rer - SKR7743T / Doa Mar 29, 2019 / 3rd party claim survey

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711 Tel: 6347 6100, Ext - 248

From: jess.francis@eurokars.com.sg [mailto:jess.francis@eurokars.com.sg]

Sent: 02 April, 2019 1:29 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: ronald.yap@eurokars.com.sg

Subject: India ref - SHC8792J / Our rer - SKR7743T / Doa Mar 29, 2019 / 3rd party claim survey

Dear India Ins Team,

Please arrange the survey to our client's vehicle on April 4, 2019 at 4 pm.

Regards.

Jess Francis Carlos Insurance Claim Executive TRANS EUROKARS PTE LTD 5 Ubi Close Singapore 408605 HP: 8128 9802

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From: mazdacanon@mazda.com.sg <transeurokars@eurokars.com.sg>

Sent: Tuesday, April 2, 2019 1:43 PM To: Jess Francis Amurao Carlos

Subject: Attached Image

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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or any modification. Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

Merimen e-Claims

1/16/2020

Print Received Message

This mail is associated with:

*SKR7743T (MCT19030764) [SHC8792J] TP

TEO CHUAN CHIN Mar 29 2019 2:00PM [COMFORT TRANSPORTATION PTE LTD] Trans Eurokars Pte Ltd

From

India International Insurance Pte Ltd (HQ) (III_SG), sent on 14/01/2020 16:55 PM.

To

LKK_HQ

Subject

Alert - Adj Mandate Approved (S\$6868.05) - SKR7743T - Claim Handler: Sherini Pillai

Approved:6868.05.		
The first of the f		

Hsiao Tong (LKKAuto)

From: jen.lim@eurokars.com.sg

Sent: Friday, 17 January 2020 10:15 AM

To: Hsiao Tong (LKKAuto)

Cc: Admin A; Admin-D (LKKAuto); insuranceclaims@eurokars.com.sg;

jess.francis@eurokars.com.sq

Subject: RE: Your ref: SHC8792J Our ref: SKR7743T DOA: 29/03/2019 (MAZDA)

Dear Hsiao Tong,

Please let us have your DV for client signatory.

Thank you.

Best Regards,

Jen

Insurance Claims Dept
TRANS EUROKARS PTE LTD

27A Tanjong Penjuru Singapore 609042

T: (65) 6331 0698 F: (65) 6331 0690

E: jen.lim@eurokars.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 16 January 2020 3:02 PM

To: Jen Lim <jen.lim@eurokars.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Insurance Claims Common

<insuranceclaims@eurokars.com.sg>; Jess Francis Amurao Carlos <jess.francis@eurokars.com.sg>

Subject: RE: Your ref: SHC8792J Our ref: SKR7743T DOA: 29/03/2019 (MAZDA)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follow: -

1. Cost of Repair (w/GST)	\$ 6,268.05
2. Loss of Use (5days x \$100.00)	\$ 500.00
Total	\$ 6,768.05

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jen.lim@eurokars.com.sg <jen.lim@eurokars.com.sg>

Sent: Tuesday, 14 January 2020 9:26 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>;

insuranceclaims@eurokars.com.sg; jess.francis@eurokars.com.sg

Subject: RE: Your ref: SHC8792J Our ref: SKR7743T DOA: 29/03/2019 (MAZDA)

Dear Hsiao Tong,

Please check and let us have your offer update.

Thank you.

Best Regards,
Jen
Insurance Claims Dept
TRANS EUROKARS PTE LTD

27A Tanjong Penjuru Singapore 609042

T: (65) 6331 0698 F: (65) 6331 0690

E: jen.lim@eurokars.com.sg

From: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Sent: 09 December 2019 8:59 AM

To: Jen Lim < jen.lim@eurokars.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: FW: Your ref: SHC8792J Our ref: SKR7743T DOA: 29/03/2019 (MAZDA)

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge	
CC4/III19005907/Gpb3	Hsiao Tong	

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupei@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: jen.lim@eurokars.com.sg <jen.lim@eurokars.com.sg>

Sent: Saturday, 7 December 2019 10:05 AM

To: Admin A <admin-a@lkkauto.com>
Cc: insuranceclaims@eurokars.com.sg

Subject: Your ref: SHC8792J Our ref: SKR7743T DOA: 29/03/2019 (MAZDA)

Dear Claims Team,

Hope this email finds you well. The purpose of writing this email is to submit invoice and documents for Letter of Demand.

Should you require more information, please do not hesitate to contact us.

Thank you.

Best Regards,
Jen
Insurance Claims Dept
TRANS EUROKARS PTE LTD
27A Tanjong Penjuru
Singapore 609042



Date: 20 January 2020

c/o LKK AUTO CONSULTANTS PTE LTD INDIA INTERNATIONAL INSURANCE PTE LTD

64 Cecil Street #04/#05 IOB Building Singapore 049711

Attn: Motor Claims Department

Your Ref : SHC8792.J

Our Ref : SKR7743T

RE: Accident involving SKR7743T & SHC8792J on 29/03/2019

Enclosed is the duly signed Express Settlement discharge voucher for your perusal.

Please pay Trans Eurokars Pte Ltd the sum of \$6,768.05 and mail your cheque to 12 Sungei Kadut Avenue Singapore 729648.

Yours faithfully,

Stephanie Loke

Manager - Service & Development

DID: 63310686 FAX: 63310690

e-mail: Stephanie.loke@eurokars.com.sg



zoom-zoom

TRANSELROKARS Corporate Head Office: Trans Eurokans Pte Ltd., 12 Sungei Kadut Ave Singapore 729648 Tel: 6363 3003 Fax: 6369 3003 BRN: 199103859N

Eurokars Aftersales Centre : 27A Tanjong Penjuru Singapore 609042 Service Tel : 6331 0606 Service Fax: 6331 0620

...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

	FOLDER TRA	A CALL CONTRACTOR OF THE PARTY	Lada Assessed	Adi Rot		Adi C	ubmitted	Ins Auth'ed	Status	
Main	Notified 03 Apr 2019 Edit Reg	Est Submitted	Adj Assigned 02 Apr 2019 00:00 Edit Adj Rpt	S\$5,857.	4	5\$5,	857.99 w Rpt	IND AUTHEU	Pending for Report Cancel Cas	AND CONTRACTOR
	Main	R	eference	CI	aim Deta	ilis	$\neg c$	Documents		Show All
CLAIM S	UBFOLDER DE	TAILS					[Created	by adjuster]		
Insured:	COMFORT	TRANSPORTAT	ION PTE LTD, Co	. Reg. No.: 1	9930382	1R				
Main Claimant:	TEO CHU	AN CHIN, ID: S	6813549D							
Vehicle Re	9 SKR774	7743T			Date of L	.0551		9 14:00 - :59 s and 20 Days Fro	om LTA Reg Date	e (Man Yr)]
Claim Typ	e: TP / MC	P / MCT19030764			Policy/Co Note No.		MCOM0015	5		111111111111111111111111111111111111111
Vehicle Re No. (Insured):	SHC8792	j.			Policy No (Claiman		MT/00596922			
411111111111111111111111111111111111111					Excess:					
Repairer:	Trans Eu	rokars Pte Ltd (S	Sungel Kadut) 12:	Sungei Kadut	Ave, 729	9648 5	Sungei Kadu	ıt - Tei: 63602845		
Handling Insurer:	India Int	ernational Insur	ance Pte Ltd (HQ) - Tel: 63476	100 [Handi	led by Sher	ini Pillal]		
Claimant's Insurer:	Direct As	ia Insurance (Si	ngapore) Pte Ltd	(HQ) - Tel: 6	5322886	3				
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 6	256-3561	Handled	by X	ING GUO Q	IANG] [Final	Rpt due 12/	04/2019]
ASSOCI/	TED MAIL RE	CEIVED						Vie	w All Comp	ose Case Ma
• III_5G • III_5G	(14/01/2020): (09/04/2019):	Alert - Adj Mano Alert - Adj Mano	date Approved (St date Approved (St	\$6868.05) - \$0.00) - SKR	SKR774 7743T -	3T - (Claim Hand m Handler:	ller: Sherini Pil Sherini Pillai	•	
ALL ASS	OCIATED TA	KS -				_ \	View All	Search Tasks (Create New Task	Complet
Due Da		Type Task	Group Subje	ct Handle	er A	ssign	ed By	Completed On	Created (On Don

Claim Documents

*SKR7743T (MCT19030764)

[SHC8792J]

TP

TEO CHUAN CHIN

Mar 29 2019 2:00PM

[COMFORT TRANSPORTATION PTE LTD]

Trans Eurokars Pte Ltd

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18	29/11/19 12:06	Odometer Reading	0	Load 3PG	
19	29/11/19 12:06	Chassis Number	0	Load 3PG	
20	29/11/19 12:07	Dismantled Parts	0	Load JPG	82
21	29/11/19 12:07	Dismantled Parts	0	Load JPG	12
22	29/11/19 12:07	Dismantled Parts	0	Load JPG	120
Doc	umentation		1 per	page 🔻	₩.
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	03/04/19 16:17	EMAIL FROM III DD 02042019	0	Load PDF	
2	03/04/19 16:17	TP EST & GIA REPORT	0	Load PDF	-
3	05/04/19 15:18	TP ESTIMATE- MARKED	0	Load PDF	-
4	11/01/20 09:37	LOD	0	Load PDF	1
5	04/02/20 10:37	WORKSHOP INVOICE	0	Load PDF	-
6	04/02/20 10:37	AUTHORISATION TO ACT FORM	0	Load PDF	-
7	04/02/20 10:37	DISCHARGE VOUCHER	0	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Prin
1	04/04/19 08:50	Singapore Accident Statement	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			0
			~

Show Remarks To: Handling Insurer	
Note: Remarks are private unless you show it to other parties.	

Page 1 of 4

LKK Auto Consultants Pte Ltd (Co.Reg. No:199607198R)

51 Ubi Ave 1 #01-25. Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

CC4/III19005907/GPS3Q2 Our File No:

Date: 04/02/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No: SKR7743T

Insured Vehicle No: SHC8792J

Date of Loss:

29/03/2019

Nature of Claim:

TP

Claim No: MCT19030764

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SKR7743T

Make & Model:

MAZDA 6, 2.5 4-DOOR SEDAN 2.5L SP.6E (A)

Engine No:

PY20464660

71766 km

Reg. Date:

09/03/2015 (Man. Year: 2014)

Chassis No: Odometer:

JM6GJ1031F0147005

Colour: Engine Capacity: White

2488 cc

Market Value/New Car

Price:

Labour

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Diff %

47.91

62 68

58.74

Handbrake (Serviceable): CONDITION OF TYRES

Front Tyre Size:

225/55R17

Rear Tyre Size:

225/55R17

Front Left Side:

Michelin 6 mm

Rear Left Side: Rear Right Side:

Michelin 6 mm Michelin 6 mm

6,525.00

8,923,25

Front Right Side: Michelin 6 mm The abo

The above values represent the remaining tyre treads depth					
COST OF CLAIMS	Repairer's	Adjuster's	Difference		
Parts	3,787.48	1,972.99	1,814.49		
Miscellaneous Items	0.00	0.00	0.00		

Paintwork Labour 0.00 0.00 0.00 0.00 0.00 0.00 Towing 8,339.49 58.74 Gross Total (S\$) 14,197,48 5,857.99 58.74 583.76 + GST 7.00/7.00% (S\$) 993.82 410.06

10,410.00

15,191.30

+ Loss of Use (5.0 x S\$100.00/day) (S\$) 500.00

> 6,768.05 Nett Liability (S\$)

INSPECTION

Date of Assignment:

02/04/2019

Nett Amount (S\$)

Date Inspected:

04/04/2019 Inspected At:

NO 5 UBI CLOSE SINGAPORE

408605

3,885.00

6,268.05

Repairer: Trans Eurokars Pte Ltd

(Sungei Kadut)

Estimated Period of Repair:

5.0 days

Manager: CHEW HSIAO TONG Adjuster: XING GUO QIANG

Adjuster Report Page 2 of 4

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Referen	ce		
Part Source:	: MRM-SG	Version: 1.0 (Last Synchronised: 03 Feb 2020)	
Parts:	143	MAZDA 6 2.5 4-DOOR SEDAN 2.5L SP.6E (A) (Catalogue:Merimen Singapore 1.0)	
Labour:	Repairer's	(Price-denominated Standard List)	
Print Code:	(Unsubmitted	(Unsubmitted, no print-code for SKR7743T)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page		
Further Info	: Items/values	not in reference catalogue are prefixed with an asterisk *.	

Recomm	nen	ded	Parts
Reconn		lucu	alto

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,206.20 FL	*1,206.20 FL
2	1		*RETAINER LHS	Deformed	39.00 FL	*39.00 FL
3	1		*RETAINER RHS	Deformed	39.00 FL	*39.00 FL
4	1		*BRACKET CENTER	Bent	5.10 FL	*5.10 FL
5	1		*REFLECTOR LHS	Broken	50.40 FL	*50.40 FL
6	1		*TOWING COVER LHS	Not Necessary	23.70 FL	*-FL
7	1		*TOWING COVER RHS	Missing	23.70 FL	*23.70 FL
8	1		*REAR REINFORCEMENT	Not Necessary	512.60 FL	*-FL
9	2		*RETAINER CENTER ,SENSOR	Damaged	34.60 FL	*34.60 FL
10	2		*SENSOR CENTER ,SENSOR	Damaged	387.80 FL	*387.80 FL
11	4		*TAPE PROTECTOR ,SENSOR	Necessary	32.40 FL	*32.40 FL
12	6		*RIVET ,REAR BUMPER	Necessary	16.80 FL	*16.80 FL
13	6		*GROMMET ,REAR BUMPER	Necessary	16.80 FL	*16.80 FL
14	4		*CLIP ,REAR BUMPER	Necessary	12.80 FL	*12.80 FL
15	1		*REAR END PANEL	Repair	666.70 FL	*-FL
16	1		*TRIM ,END PANEL	Not Necessary	116.40 FL	*-FL
17	10		'FASTENER,TRIM	Not Necessary	28.00 FL	*-FL
18	1		*SPONGE LHS ,FLOOR PANEL	Not Necessary	248.00 FL	*-FL
19	1		*SPONGE RHS ,FLOOR PANEL	Not Necessary	149.40 FL	*-FL
20	1		*ANTENNA, KEYLESS	Not Necessary	105.80 FL	*-FL
21	1		*CLIP ,ANTENNA	Not Necessary	2.50 FL	*-FL
22	1		*ORNAMENT ,MAZDA	Necessary	27.50 FL	*27.50 FL
23	1		*ORNAMENT,6	Necessary	15.70 FL	*15.70 FL
24	1		*MASCOT ,REAR	Necessary	46.80 FL	*46.80 FL
25	1		*ORNAMENT ,SKYACTIVE	Necessary	71.10 FL	*71.10 FL
26	1		*GASKET LHS ,BOOTLID LAMP	Necessary	50.00 FL	*50.00 FL
27	1		*GASKET RHS ,BOOTLID LAMP	Necessary	50.00 FL	*50.00 FL
28	1		*GASKET LHS ,TAILLAMP	Necessary	27.70 FL	*27.70 FL
29	1		*GASKET RHS ,TAILLAMP	Necessary	27.70 FL	*27.70 FL
30	1		*INSULATOR HEAT ,EXHAUST SILENCER	Not Necessary	53.00 FL	*-FL
31	5		*RIVET ,INSULATOR	Not Necessary	10.00 FL	*-FL
32	1		*SUNDRIES	Necessary	100.00 FS	*10.00FS
F=Fr	anchise	part. S=Spci	Nett. L=ListttemDisc.	A STATE OF THE PARTY OF THE PAR	1000000	
				Sub Total (S\$)	4,197.20	2,191.10
			- List Item Discount on L Item	s 10.00/10.00% (S\$)	409.72	218.11
				Total Parts (S\$)	3,787.48	1,972.99

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recom	monde	c l he	hour
Recon	menut	eu La	Dou

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REPLACE REAR BUMPER ,REAR REINFORCEMENT ,REAR END PANEL .TO REPAIR BOOTLID ,REAR FLOOR PANEL AND ALL AREAS AFFECTED BY THE ACCIDENT	New	4,290.00	1,320.00
2	TO RESPRAY REAR BUMPER ,REAR REINFORCEMENT ,REAR END PANEL ,BOOTLID ,REAR FLOOR PANEL	New	3,150.00	1,575.00
3	TO TRANSFER REVERSE SENSORS	New	330.00	330.00
4	TO TRANSFER REVERSE CAMERA	New	330.00	0.00
5	TO REMOVE & REFIT CARPET & TRIMS ON THE REAR SECTION TO GIVE WAY TO THE REPAIR ON THE REAR SECTION	New	990.00	330.00
6	TO SUPPLY SPRAY TEROSTAT SEALANT ON THE CUTTING	New	350.00	0.00
7	TO CARRY-OUT BODY CAVITY PRESERVATION	New	250.00	0,00
8	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING	New	250.00	150.00
9	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS	New	350.00	180.00
10	TO TOW THE VEHICLE FROM THE ACCIDENT SITE TO THE WORKSHOP	New	120.00	0.00
	Gross Labor	ur Cost (S\$)	10,410.00	3,885.00

< END OF ESTIMATES >