

## **Asher Sng (LKKAuto)**

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**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, 15 April 2019 2:44 PM  
**To:** eugene@vag.sg  
**Subject:** RE: Request to survey SGD6895R (Our Ref: PNPV2018-00009352)

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** SG Corporate Contact

**Sent:** Tuesday, 2 April, 2019 5:18 PM

**To:** Motor Claims SG - SG Common

**Cc:** Claims Assistance - VAG Singapore; Eugene - VAG Singapore; CRM and all customer engagements - SG Common

**Subject:** RE: Request to survey SGD6895R

Hi Motor Claims,

Received this for your attention.

Warmest Regards

**Alvin Lum**

Customer Engagement Team

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

Ext 4593

M (65) 90674882

E [alvin.lum@fwd.com](mailto:alvin.lum@fwd.com)

W fwd.com.sg



-----Original Message-----

From: Eugene - VAG Singapore [<mailto:eugene@vag.sg>]

Sent: Monday, 1 April, 2019 6:47 PM

To: SG Corporate Contact

Cc: Claims Assistance - VAG Singapore

Subject: Request to survey SGD6895R

To the person in-charge,

It has been brought to our attention that your insured SJW9434H had an accident with our client SGD6895R. Date of accident 19th March 2019 at approximate 1350hrs.

We would like to request a date and time for the assessment of damages.

You may reach us through the above emails or WhatsApp at 8522 9515.

I look forward in hearing from you.

Thank you

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Best regards,

Eugene Ong

AVANTAGE VAG

6515 9515 Sales & Service | 6795 5005 24hr Towing | [www.avantage.sg](http://www.avantage.sg)

WEST Service & Tuning Centre

48 Toh Guan Road East, #05-123 Enterprise Hub, Singapore 608586

NORTH Service Centre

160 Sin Ming Drive, #08-01 Sin Ming AutoCity, Singapore 575722

EAST Service Centre

8 Kaki Bukit Ave 4, #06-48 Premier @ Kaki Bukit, Singapore 415875

Spray Paint, Grooming & Accident Repair

48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586

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