

## Shu Pei (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 3 April 2019 9:52 AM  
**To:** motorclaims.sg@fwd.com; assignments  
**Cc:** Admin A; Asher Sng (LKKAuto)  
**Subject:** RE: Request to survey SGD6895R (Our Ref: PNPV2018-00009352)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** motorclaims.sg@fwd.com [mailto:motorclaims.sg@fwd.com]  
**Sent:** Tuesday, 2 April 2019 5:34 PM  
**To:** AsherSng@lkkauto.com; assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com  
**Cc:** motorclaims.sg@fwd.com  
**Subject:** FW: Request to survey SGD6895R (Our Ref: PNPV2018-00009352)

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Please explore direct settlement with TP repairer and create the case in Merimen.

Thank you.

Regards,  
Josey

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**From:** SG Corporate Contact  
**Sent:** Tuesday, 2 April, 2019 5:18 PM  
**To:** Motor Claims SG - SG Common  
**Cc:** Claims Assistance - VAG Singapore; Eugene - VAG Singapore; CRM and all customer engagements - SG Common  
**Subject:** RE: Request to survey SGD6895R

Hi Motor Claims,

Received this for your attention.

Warmest Regards

**Alvin Lum**

Customer Engagement Team

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

Ext 4593

M (65) 90674882

E [alvin.lum@fwd.com](mailto:alvin.lum@fwd.com)

W [fwd.com.sg](http://fwd.com.sg)



-----Original Message-----

From: Eugene - VAG Singapore [<mailto:eugene@vag.sg>]

Sent: Monday, 1 April, 2019 6:47 PM

To: SG Corporate Contact

Cc: Claims Assistance - VAG Singapore

Subject: Request to survey SGD6895R

To the person in-charge,

It has been brought to our attention that your insured SJW9434H had an accident with our client SGD6895R. Date of accident 19th March 2019 at approximate 1350hrs.

We would like to request a date and time for the assessment of damages.

You may reach us through the above emails or WhatsApp at 8522 9515.

I look forward in hearing from you.

Thank you

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Best regards,

Eugene Ong

AVANTAGE VAG

6515 9515 Sales & Service | 6795 5005 24hr Towing | [www.avantage.sg](http://www.avantage.sg)

WEST Service & Tuning Centre

48 Toh Guan Road East, #05-123 Enterprise Hub, Singapore 608586

NORTH Service Centre

160 Sin Ming Drive, #08-01 Sin Ming AutoCity, Singapore 575722

EAST Service Centre

8 Kaki Bukit Ave 4, #06-48 Premier @ Kaki Bukit, Singapore 415875

Spray Paint, Grooming & Accident Repair

48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586

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