

## Shu Pei (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 3 April 2019 9:54 AM  
**To:** 'Jeannie Cheng'; assignments  
**Cc:** Admin A  
**Subject:** RE: Third Party Claim - Your Ref: SMA 1410J / Our Ref: EF 6633T (Date of Accident: 29.03.2019)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jeannie Cheng [mailto:[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)]  
**Sent:** Wednesday, 3 April 2019 9:23 AM  
**To:** admin-d@lkkauto.com  
**Cc:** sur@lkkauto.com  
**Subject:** FW: Third Party Claim - Your Ref: SMA 1410J / Our Ref: EF 6633T (Date of Accident: 29.03.2019)

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs. Their client's vehicle can be surveyed at the location as stated in the letter attached.

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

(Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.)

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)



[www.ergo.com.sg](http://www.ergo.com.sg)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Sent:** Wednesday, April 03, 2019 9:18 AM  
**To:** 'Jenny Lim'  
**Cc:** Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.)  
**Subject:** RE: Third Party Claim - Your Ref: SMA 1410J / Our Ref: EF 6633T (Date of Accident: 29.03.2019)

WITHOUT PREJUDICE

Dear Jenny,

We will assign the selected surveyor accordingly.

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)



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**From:** Jenny Lim [<mailto:jenny.lim@laihuat.com.sg>]  
**Sent:** Wednesday, April 03, 2019 9:10 AM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Subject:** RE: Third Party Claim - Your Ref: SMA 1410J / Our Ref: EF 6633T (Date of Accident: 29.03.2019)

Dear Sir

Please arrange LKK to survey.

Thank you.

Kind regards.

Jenny Lim  
for LAI HUAT (MENG KEE) MOTOR PTE LTD  
160 Sin Ming Drive  
#04-01, #04-02 & #07-03  
Sin Ming Autocity  
Singapore 575722  
Tel: 64538110  
Fax: 64596267

**From:** ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]  
**Sent:** Wednesday, 3 April, 2019 9:02 AM  
**To:** Jenny Lim  
**Cc:** Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.)  
**Subject:** RE: Third Party Claim - Your Ref: SMA 1410J / Our Ref: EF 6633T (Date of Accident: 29.03.2019)

**WITHOUT PREJUDICE**

Dear Sir,

We acknowledged receipt of your email for the PRS request as below.

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd

Kindly let us have your reply on the selection of the surveyor.

Liability is unclear.

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)



[www.ergo.com.sg](http://www.ergo.com.sg)

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**From:** Jenny Lim [<mailto:jenny.lim@laihuat.com.sg>]  
**Sent:** Tuesday, April 02, 2019 11:08 AM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Subject:** Third Party Claim - Your Ref: SMA 1410J / Our Ref: EF 6633T (Date of Accident: 29.03.2019)

Dear Sir

We refer to the above matter.

Please arrange for survey of our client's vehicle no. EF 6633T?

Please advise officer in charge and confirm whether liability is in our client's favour?

Supporting documents are enclosed for your reference.

Thank you.

Kind regards.

Jenny Lim  
for LAI HUAT (MENG KEE) MOTOR PTE LTD  
160 Sin Ming Drive  
#04-01, #04-02 & #07-03  
Sin Ming Autocity  
Singapore 575722  
Tel: 64538110  
Fax: 64596267



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