

15/02/19

INS. CASE OWNER:

Stacy

CC

AXA1900

5902, Kpb352

LKK
IDAC

Surveyor:

Kenneth

DOI:

ASSIGNMENT

1/4/19

Date / Time:

21/4/19

Registered in Merimen:

Pre-assign / CCU / FTE

GBF 5015U



Insured Vehicle No.:

Name of Insured:

VISMAR FOOD INDUSTRIES PTE

Insured Tel No.:

HP:

29/10/18

Excess Sec II :SS

D.O.A:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO: Driver Name / Age:

RAJANONI JAYA MANORAN

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

S8M011FO108454

Policy No.:

P1867200

Make / Model:

MITSUBISHI

Place of Accident:

PULAMA HOTEL CP

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

YN 9293H

INSRS:
WSP:
Tel:
Liability:
RMKS:City
AutoINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

1/4/19

GBF 5015U-4

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI

After call ltr to OI:

12/4/19

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

500.00 (S 100 x 5 days)

Loss of Income (LOI):

SS

(S x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GLA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

9493.35

Global Sum SS: 9500.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

9500.00

Name 1:

City Auto Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT
1/4/19

hw



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643
TEL: 6453 1235 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

AXA INSURANCE SINGAPORE PTE LTD
NO. 8
SHENTON WAY
AXA TOWER
SINGAPORE 068811

Contact : 97773636 / 94668709 Fax No. : 6680 4838

Estimate : QUOT201811-000205(00)

Date : 14/11/2018
Vehicle No : YN9253H
Make/Model : HINO HINO XZU710R-HKFM3

Mileage (km) : 0
Chassis No : JHHUCS3H40K012191
Accident Date : 29/10/2018 00:00:00
Claim No : CMTD1804788
Reference : YN9253H
Policy No : D18MTPCVE002881

S/No	Particular	Quantity	Unit Price	Amount S\$
SPECIAL NET :				
1	PS Foam Panel 80mm x 1950 mm x 2700mm	1.0	4,500.00	4,500.00
2	Side door	1.0	2,200.00	2,200.00
3	Sika glue	1.0	250.00	250.00
4	Door hinge S/S	2.0	140.00	280.00
5	Truck door latch	1.0	185.00	185.00
6	Door rubber	2.0	32.50	65.00
7	Company sticker	1.0	1,200.00	1,200.00
SPECIAL NET Total S\$:				7,605.00
LABOUR :				
	To knock jackout damaged parts, panel beating, welding, align, refix and to renew accident parts	1.0	1,500.00	1,500.00
	Spray painting on affected & replace parts	1.0	850.00	850.00
				1,500.00

SN - \$ 7,605.00
L - \$ 1,500.00
\$ 9,105.00

8405t ✓ ok

Not with work
Recovery B & paint
5 days

E. & O.E.

Total S\$: 11,030.00
GST 7% S\$: 772.10
Amount Due S\$: 11,802.10

for CITY AUTO PTE LTD



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

AXA INSURANCE SINGAPORE PTE LTD

NO. 8
SHENTON WAY
AXA TOWER
SINGAPORE 068811

Contact : 97773636 / 94668709 Fax No. : 6880 4838

Estimate : QUOT201811-000205(00)

Date : 14/11/2018

Vehicle No. : YN9253H

Make/Model : HINO HINO XZU710R-HKFMS3

Mileage (km) : 0

Chassis No. : JHHUCS3H40K012191

Accident Date : 29/10/2018 00:00:00

Claim No. : CMTD1804788

Reference : YN9253H

Policy No. : D18MTPCVE002881

S/No	Particular	Quantity	Unit Price	Amount S\$
SPECIAL NET :				
1	PS Foam Panel 80mm x 1950 mm x 2700mm	1.0	4,500.00	CM/2 4,500.00 ✓
2	Side door	1.0	2,200.00	B1/4 2,200.00 ✓
3	Sika glue	1.0	250.00	m 250.00 ✓
4	Door hinge S/S	2.0	140.00	B 280.00 ✓
5	Truck door latch	1.0	185.00	n 185.00 X
6	Door rubber	2.0	32.50	Tn 65.00 ✓
7	Company sticker	1.0	1,200.00	Bill 1,200.00 ?
SPECIAL NET Total S\$:				8,680.00
LABOUR :				
	-To knock jackout damaged parts, panel beating, welding, align, refix and to renew accident parts	1.0	1,500.00	100% 1,500.00
	- Spray painting on affected & replace parts	1.0	850.00	500% 850.00
				2,350.00

Not Authorised
Performing B & paint
5 days

E. & O.E.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is to be without Prejudice

No illegal modification(s) is allowed

Supplementary part(s) must be resurveyed and is subject to final approval from Insurer

Acknowledged by Repairer

Signature:

Date:

Total S\$ 11,030.00

GST 7% S\$ 772.10

Amount Due S\$ 11,802.10

for CITY AUTO PTE LTD

« Service Request Details

Claim

S8M011F0

Reference

None ↗

Loss Date

29 October 2018

Report Date

31 Oct 2018 12:00:00 AM

Request Date

3 April 2019

Due Date

3 April 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Conflicts View

More >

Vehicle Information

Incident Vehicle Registration #

YN9253H

Make

TPVD

Model

HINO

3/4 -
city m to

Primary Contact/Insured

VISMARK FOOD INDUSTRIES PTE. LTD.
3017 BEDOK NORTH ST 5, #05-32/33, 486121, Singapore
65674755

Claim Handler

NG Stacey
6568804351
stacey.ng@axa.com.sg

Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

[View Messages](#)

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 16 April 2019 2:06 PM
To: City Auto
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: Liability of YN9253H Your ref: GBF5015U Our ref: YN9253H D.O.A: 29/10/2018

Your Ref: **YN 9253H** Without Prejudice
Our Ref: CC4/ASM19005902/ga3

Dear Sirs/Madam,

ACCIDENT INVOLVING GBF 5015U AND YN 9253H ON 29/10/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Shu Pei (LKKAuto)
Sent: Wednesday, 10 April 2019 9:50 AM
To: City Auto
Cc: Admin A; Hsiao Tong (LKKAuto); Cecilia Chong (LKK Auto)
Subject: RE: Liability of YN9253H Your ref: GBF5015U Our ref: YN9253H D.O.A: 29/10/2018

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM19005902/pb3	Hsiao Tong

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto <cityauto@singnet.com.sg>

Sent: Tuesday, 9 April 2019 4:24 PM

To: Admin A <admin-a@lkkauto.com>

Subject: Liability of YN9253H Your ref: GBF5015U Our ref: YN9253H D.O.A: 29/10/2018

Dear Sir/Madam,

Please let us know what is the liability of this case?

Kindly check and revert to us.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944



TP MANDATE IA -S8M011F0

Type

🔗 Question

Message

Please proceed based on your propose

Reply



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Yr ref : CC4/ASM19005902/pb3

Our ref: YN9253H

WITHOUT PREJUDICE

11th JUNE 2019

Dear Sir/Mdm,

AXA INSURANCE SINGAPORE PTE LTD

NO. 8

SHENTON WAY

AXA TOWER

SINGAPORE 068811

Accident involving GBF5015U and YN9253H on 29/10/2018

We refer to the above said accident.

We enclosed herewith relevant documents as stated below:-

- 1) Accident report of YN9253H with police report
- 2) Repair tax invoice
- 3) Letter of authorization
- 4) Claimant injury will submit separately

As instructed, we are claiming the following as stated below:-

1) Cost of repair	\$	8,993.35
2) Loss of use (5 Days x \$100.00)	\$	500.00
TOTAL - \$		9,593.35

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)

Tel: 6453 1235

Fax: 6453 7944

Email: cityauto@singnet.com.sg

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBF 5015U (Insd veh)	Model:	HINO XZU7
	YN 9253H (TP veh)		
Date of Accident:	29/10/2018		

Global Sum Settlement	:	☒ Yes	☐ No
Repair Estimate	:	\$	11,802.10
Final Repair Cost	:	\$	8,993.35
Loss of Use	:	\$	500.00
Rental (if any)	:	\$	5 days at \$100.00 per day
LTA / GIA Search Fee	:	\$	days

Others:	:	\$	
---------	---	----	--

	:	\$	
Final Settlement Sum (GLOBAL SUM)	:	\$	9,500.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability <u>100</u> (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____ _____	

Payment Instruction: Payee's Breakdown		
1)	CITY AUTO PTE LTD	\$ 9,500.00

NUR SHAQILAH BTE ABDOL
WAHAB

02/07/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM19005902/Kwb3s2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: STACEY NG		Date : 02-07-2019		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBF 5015U	Veh. Inspected	YN 9253H	
Policy No.	P1867200	Coverage (\$)	0.00	
Claim No.	S8M011F0	Excess (\$)	0.00	
Assign From	STACEY NG	Assign Date	03/04/2019	
2. Vehicle Particulars & Condition				
Make & Model	HINO XZU7	c.c	4009	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	JHHUCS3H40K012191	Colour	WHITE	
Odometer	38698	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	700 R16X12	BRIDGESTONE	7 mm	
L/H Front Tyre	700 R16X12	BRIDGESTONE	7 mm	
R/H Rear Tyre	700 R16X12 (D)	BRIDGESTONE	7/7 mm	
L/H Rear Tyre	700 R16X12 (D)	BRIDGESTONE	7/7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	29/10/2018	Inspection Date	09/04/2019	
Survey held at	CITY AUTO PTE LTD BLK 8, SIN MING IND. ESTATE #01-60/62 SIN MING ROAD SINGAPORE 575643.			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. YN 9253H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	PS FOAM 80MM X 1950MM X 2700MM (SN) (CONSISTENT)	CRACKED / BENT	4,500.00	3,800.00
1	SIDE DOOR (SN) (CONSISTENT)	BENT / CRACKED	2,200.00	2,200.00
1	SIKA GLUE (SN) (CONSISTENT)	NECESSARY	250.00	250.00
2	DOOR HINGE S/S @ \$140.00 (SN) (CONSISTENT)	BENT 1PC ONLY	280.00	140.00
1	TRUCK DOOR LATCH (SN) (CONSISTENT)	TO REPAIR SEE LABOUR	185.00	-
2	DOOR RUBBER @ \$32.50 (SN) (CONSISTENT)	TORN	65.00	65.00
1	COMPANY STICKER (SN) (CONSISTENT)	NECESSARY	1,200.00	450.00
			8,680.00	6,905.00
LABOUR				
	TO KNOCK JACKOUT DAMAGED PARTS, PANEL BEATING, WELDING, ALGN, REFIX AND TO RENEW ACCIDENT PARTS. INCLUSIVE OF THE REPAIR OF TRUCK DOOR LATCH.		1,500.00	1,000.00
	SPRAY PAINTING ON AFFECTED & REPLACE PARTS.		850.00	500.00
			2,350.00	1,500.00
GRAND TOTAL			11,030.00	8,405.00
RECOMMENDED COST OF REPAIRS				8,405.00

Report Ref No. CC4/ASM19005902/Kwb3s2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.