

INS. CASE OWNER

Richard

CC 4 km 5896 12/16/23

LKK
IDAM

Surveyor

Edvin

DOI

ASSIGNMENT

3/4/24

Date / Time

3/4/24

Registered in Meriton

Pre-assign / CCU / FTE



Insured Vehicle No.

SUF 98194

Name of Insured

Kong Sui Myung

Insured Tel No.

HP

Excess Sec II :SS

D.O.A

3/4/24

Is driver the owner?

(YES / NO)

Nature of Accident

If NO, Driver Name / Age

Driver Tel No.

(V/L: YES / NO)

OI GIA REPORT YES / NO

TP GIA REPORT YES / NO

Insured Liability

%

Final ? Yes / No

SUF 98194



INSRS

WSP

Tel

Liability

RMKS

CODE
M

INSRS

WSP

Tel

Liability

RMKS



INSRS

WSP

Tel

Liability

RMKS



INSRS

WSP

Tel

Liability

RMKS

Date/Time

SUF 98194

SUF 98194

STAGE

DATE / PIC

Non-Reporting Itr (1st)

Non-Reporting Itr (2nd)

Non-Reporting Itr (Final)

Notification Itr (if non-pickup)

Call OI

After call Itr to OI

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI

Authorisation To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA

Medical Bill

PIR

Mandate/Reject Instruction

LOD

Payment Breakdown Form

Post-Repair Photos

Others

↓ confirmed claim

- OI NR, sent unit 1st letter

24/4 sent 1st reminder letter

08/05 OI GIA Report In

24/3/2020 - file pass to MIC to close

PRELIMINARY ADVICE	Date/Time:	Seen By:	Confirm by:
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	\$5	(days) Reduction:	%
FINAL SETTLEMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	%	(Agreed / Assessment) BOLA S/N No.:	NIC
Repair Cost:	\$5	1102.10	557.05
Loss of Rental (LOR)	\$5	125.19	2 days
Loss of Use (LOU)	\$5	125.19	2 days
Loss of Income (LOI)	\$5	50.00	2 days
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>			(Tick only one)
GIA/LTA Search	\$5	2.49	
Medical:	\$5		
Disbursement:	\$5		
Legal Cost:	\$5		
Total:	\$5	772.77	
Global Sum \$5:		1100.00	
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	\$5	1100.00	
Payee 2: (Strike if N.A.)	\$5		
Payee 3: (Strike if N.A.)	\$5		

1) Claim status: Normal/Reject/Private Settle
2) Report Format:
3) Survey fee: \$350.00

COPY SENT 24/3/2020

Comptrol Engineering Pte Ltd

Surveyor: Kalvin

REF: _____

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspected Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 2 days Res.: Yes or No
 Lump Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHC 25076 Yr Regn: 12 Mar 2019
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Tr / Prime Mover /
 Truck / Trailer or
 Make: Hyundai Zong cc 1700
 Colour: Blue A/C: Ins / Std / NI / NA
 Sp. Reading: 7967 T/Radio: Ins / Std / NI / NA
 Eng/No: _____
 C/No: 1CMH C851 CV/K4141496
 Gen. Cond: Good / F / Poor / Burnt
 Steering: In order / J Jammed / Leaked / Burnt or
 Brakes: In order / J Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD / Rim or
 Tyre Size: F: 195/65R15
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or _____
 Front: _____ Rear: _____
 R/Bal. 8 mm R/Bal. 8 mm
 L/Bal. 8 mm L/Bal. 8 mm
 D.O.A. 2/4/19 D.O.I. 3/4/19
 Survey held at CDHE (Loyang)
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
o/s Rear
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>PIP # 1030 (Ref # 286208) 732</u>
	<u>AXA</u>
	<u>PIP</u>

Date/Time, File Pass to? ☐ : Prel. Report
☐ : Final Report

1) _____
 Date/Time, File Return to? _____

2) _____

Report Format: _____

Lump Sum / L.S.: \$ _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)
☐ : Interview (\$ _____)
☐ : Tech. Invs (\$ _____)
☐ : Weekend (\$ _____)

Survey Fee:	
Transportation:	
\$ + RS. \$	
Photos	
Others	
TOTAL	

COMFORTDELGRO

Date/Time: 02.04.2019 16:59 Page : 1

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JC NO: 305283832

OWNER	REGN NO	MILEAGE
COMFORT TRANSPORTATION PTE LTD	SHC2507G	
7010045	MAKE	FUEL
383 SIN MING DRIVE	HYUNDAI	
Singapore SINGAPORE 575717	MODEL	DATE/TIME IN
65508755	IONIQ(G2)	02.04.2019 13:20
	YR OF MANU	TARGET DATE
	12.03.2019	
	CHASSIS CODE	COMPLETION DATE/TIME
	RMHC851CVKU141496	

Accident Date: 02.04.2019
NATURE: 3P 02.04.19

JOB DESCRIPTION

S/NO LABOR CODE DESCRIPTION



KEY & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Signature/Date

Exit Pass

Vehicle No. SHC2507G LIMITS

Vehicle No. SHC2507G

Signature/Date

Signature/Date

Name of Service Advisor

Date

Printed on 02.04.2019 at 16:59

Printed on 02.04.2019 at 16:59

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE*

VEHICLE NO : SHC 2507G

DATE 3/4/2019

MAKE :

MODEL : HYUNDAI IONIQ

AXA-CP/P)

IS

0830

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Fender (RH) <i>X rep</i>			\$ 1,768.30	
	Rear Fender Inner Lining (RH) <i>X SVL</i>			\$ 73.60	
	Rear Windscreen Moulding <i>X NW</i>			\$ 28.20	
	<i>Rear Bumper (RH) X rep</i>				
	<i>Rear Door (RH) X rep</i>				
	SUB TOTAL			\$ 1,870.10	
	LESS 20%			\$ 374.02	
	DISCOUNTED TOTAL			\$ 1,496.08	
	Rear Windscreen Sealant <i>X NW</i>			\$ 46.00	Nett
	Rear Door Comfortdelgro & Apps Sticker (RH) <i>[Signature]</i>			\$ 80.00	Nett
				\$ 126.00	
	Labour Charge				
	Panel Beating			\$ 800.00	
	Spray Painting Charge			\$ 900.00	600
	Wiring Charge			\$ 30.00	X
	Tuff Kote			\$ 50.00	X
	Remove/Refix Cushion & Upholstery Rear			\$ 150.00	50
	Remove/Refix Rear Windscreen Glass			\$ 120.00	X
	Remove/Refix Reverse Sensor			\$ 120.00	X
	TOTAL LABOUR			\$ 2,170.00	
	ESTIMATE TOTAL			\$ 3,792.08	
	<i>Kahin 1/11/19</i>				
	<i>3/4/19 1030h</i>				
	<i>2 Pys</i>				
	<i>PIP</i>				
	<i>After Repair p/Lt</i>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

notify

Acknowledged by Repairer
 Signature:
 Date:



Auto
Consultants
Pte Ltd

Company Registration No. 199607188R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 12/07/2019

Survey Details:

Date of loss	2-Apr-19
Date of appointment	3-Apr-19
Date of survey	3-Apr-19
Location of survey	COMFORTDELGRO ENGINEERING PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SHC 2507G
Make and Model	HYUNDAI IONIQ G2
Date of registration	12/3/2019
Excess	
Market Value	\$0
Part Rebate	\$0
Nett Loss	\$0

Repair details:

Initial Estimate	\$ 3,792.08
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 80.00
Check items (estimate)	\$ -
Labour	\$ 950.00
Total	\$ 1,030.00
Lump Sum(if applicable)	\$ -

Number of days for repair	2
---------------------------	---

Primary Contact/Insured

KONG SOO HYUNG
3 CENTRAL BOULEVARD, #41-02 MARINA BAY SUITES, 018965, Singapore
1MAXURANCE@GMAIL.COM

Claim Handler

ANG Richard
richard.angbs@axa.com.sg

Additional instructions:
NON REPORTED

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
No messages found						

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

Our Job Ref No : 305283832
Date : 04/04/19

FINALIZATION FORM

To : LKK
Attn : KALVIN ANG
Vehicle Reg No. : SHC2507G

Fax :

Date of Accident : 02-Apr-19


The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-


1. The repair job shall bill to: AXA SLF9819Y
2. The finalized amount shall be:

(a) Spare Parts after List discount	<u>\$80.00</u>
(b) Labour Charges	<u>\$950.00</u>
Total for Part-By-Part Repair Cost	<u>\$1,030.00</u>
- (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20%
Final Lumpsum Repair cost

3. Estimated normal period for repairs: 2 working days.
4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : LIM T S
Tel : 62148398
Fax : 65468156

Signature : 
Name : KALVIN
Date : 4/4/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees	-----			
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Final Amount Subject to Insurance Approval

MVA
DATE



Auto
Consultants
Pte Ltd

511 HAVELI, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

08 April, 2019

**KONG SOO HYUNG
3 CENTRAL BOULEVARD #41-02
MARINA BAY SUITES,
Singapore 018965**

Dear Sir,

**OUR REF : CC4/ASM19005896/K1hb3
YOUR REF : SLF 9819Y
ACCIDENT INVOLVING SLF 9819Y & SHC 2507G ON 02/04/2019 ALONG/AT
FINLAYSON GREEN TOWARDS RAFFLES QUAY**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to vicalpeh@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 2096 if you have any further enquiries.

Yours sincerely,
Vic alpeh
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD
Motor Claim Department



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

24 APRIL 2019

1st Reminder

KONG SOO HYUNG
3 CENTRAL BOULEVARD
#41-02
SINGAPORE 018965

Dear Madam,

OUR REF : CC4/ASM19005896/K1hb3

YOUR REF : SLF 9819Y

ACCIDENT INVOLVING SLF 9819Y & SHC 2507G ON 02/04/2019 ALONG/AT
FINLAYSON GREEN TOWARDS RAFFLES QUAY

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 02nd MAY 2019.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the **Traffic Police** of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **SHC 2507G** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **02nd MAY 2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Poh Kin, Chong

Claims

Tel : 6841 2132

Fax: 6741 4108

Email : pohkin@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

Review

Mandate:

Liability(TP)		%
Proposed repair cost	\$	
Loss of use	\$	no. of days
Loss of rental	\$	no. of days
Loss of income	\$	no. of days
LTA search fees	\$	
Others	\$	
Proposed Total		



RE: <TP - IA UPLOADED> - S9M01IZJ [ACCIDENT INVOLVING SLF 9819Y(OI) & SHC 2507G(TP) ON 02/04/2019]

Type

 Question

Message

Hi, third party rejected our offer at 50% -\$770.00(all-in) and proposed 100%-\$1,725.16(all-in). Kindly let us have your comments/ instruction after reviewing the matter. Thank you. Hsiao Tong - 25 Sept 2019

Reply

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Tuesday, 15 October 2019 12:32 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: New message for service request 108425, vehicle number SHC2507G

<input type="checkbox"/>	TP - IA UPOADED IN SC	CHT	12/11/2019 2:37:31 PM
<input type="checkbox"/>	Email to TP: Request for video	CHT	12/7/2019 2:37:49 PM
<input type="checkbox"/>	TP VIDEO IN BY EMAIL	CHT	30/7/2019 2:18:50 PM
<input type="checkbox"/>	060919 Rec'd email from TP: Dear Hsiao Tong Preceding emails refer. The video footage clearly showed liability is down at your end. Moreover, in your insured accident report, he admitted he accidentally collided onto our taxi. Without any reasonable doubt, liability is 100% down at your end. Therefore, we are unable to accept your offer at \$770.00. Without any further delay, kindly settle this matter at 100% liability. Thank you.	CHT	25/9/2019 10:29:17 AM
<input type="checkbox"/>	MessageHi, third party rejected our offer at 50% -\$770.00(all-in) and proposed 100%-\$1,725.16(all-in). Kindly let us have your comments/ instruction after reviewing the matter. Thank you. Hsiao Tong - 25 Sept 2019	CHT	25/9/2019 10:29:43 AM
<input type="checkbox"/>	10/15/19 10:15 AM ANG Richard-----Hi, pls offer global sum at \$1,000/- for amicable settlement. OI rpted while turning, hit TP veh which was turning too. Also TP video footage could not prove that our OI was travelling straight. TY.	LSP	15/10/2019 12:19:58 PM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----
From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 15 October 2019 10:20 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 108425, vehicle number SHC2507G

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----
From: richard.angbs@axa.com.sg <richard.angbs@axa.com.sg>
Sent: Tuesday, 15 October, 2019 10:17 AM
To: admin-d@lkkauto.com
Subject: New message for service request 108425, vehicle number SHC2507G

AXA Insurance has sent you a message for claim number 59M01IZJ.



RE: Re:RE: <TP - IA UPLOADED> - S9M01IZJ [ACCIDENT INVOLVING SLF 9819Y(OI) & SHC 2507G(TP) ON 02/04/2019]

Type

🔔 Question

Message

Hi, third party rejected our offer at a g/s \$1,000.00(all-in) and proposed \$1,200.00(all-in). Please advise further mandate/ instruction. Thank you. Hsiao Tong - 02 Nov 2019

Reply



Re:RE: Re:RE: <TP - IA UPLOADED> - S9M01IZJ
[ACCIDENT INVOLVING SLF 9819Y(OI) & SHC
2507G(TP) ON 02/04/2019]

Type

🔗 Question

Message

Hi, our final offer - \$1100. TY.

Reply

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Thursday, 7 November 2019 9:57 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: New message for service request 108425, vehicle number SHC2507G

<input type="checkbox"/>	TP - IA UPLOADED IN SC	CHT	12/7/2019 2:37:31 PM
<input type="checkbox"/>	Email to TP: Request for video	CHT	12/7/2019 2:37:49 PM
<input type="checkbox"/>	TP VIDEO IN BY EMAIL	CHT	30/7/2019 2:18:50 PM
<input type="checkbox"/>	060919 Rec'd email from TP: Dear Hsiao Tong Preceding emails refer. The video footage clearly showed liability is down at your end. Moreover, in your insured accident report, he admitted he accidentally collided onto our taxi. Without any reasonable doubt, liability is 100% down at your end. Therefore, we are unable to accept your offer at \$770.00. Without any further delay, kindly settle this matter at 100% liability. Thank you.	CHT	25/9/2019 10:29:17 AM
<input type="checkbox"/>	MessageHi, third party rejected our offer at 50% -\$770.00(all-in) and proposed 100%-\$1,725.16(all-in). Kindly let us have your comments/ instruction after reviewing the matter. Thank you. Hsiao Tong - 25 Sept 2019	CHT	25/9/2019 10:29:43 AM
<input type="checkbox"/>	10/15/19 10:15 AM ANG Richard-----Hi, pls offer global sum at \$1,000/- for amicable settlement. OI rpted while turning, hit TP veh which was turning too. Also TP video footage could not prove that our OI was travelling straight. TY.	LSP	15/10/2019 12:19:58 PM
<input type="checkbox"/>	Revised offer at g/s \$1,000.00	CHT	17/10/2019 3:10:56 PM
<input type="checkbox"/>	Message AXA : Hi, third party rejected our offer at a g/s \$1,000.00(all-in) and proposed \$1,200.00(all-in). Please advise further mandate/ instruction. Thank you. Hsiao Tong - 02 Nov 2019	CHT	2/11/2019 8:39:39 AM
<input type="checkbox"/>	6/11/19 11:52 PM ANG Richard ----- Hi, our final offer - \$1100. TY.	LSP	7/11/2019 9:43:50 AM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----
From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 7 November 2019 8:33 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 108425, vehicle number SHC2507G

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Thursday, 7 November 2019 11:20 AM
To: Hsiao Tong (LKKAuto)
Cc: KKLau; Aileen Tan Lee Noi
Subject: Re: Your ref: CC4/ASM19005896/K1pb3 (SLF 9819 Y) vs SHC 2507 G D.O.A 02.04.19 (video attached)

Dear Hsiao Tong

Strictly without prejudice and purely for the sake of an amicable settlement, we accept your revised offer at \$1100.00.

Kindly forward DV soonest.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843



Think Before Printing

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 7 November 2019 10:17 AM
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Subject: RE: Your ref: CC4/ASM19005896/K1pb3 (SLF 9819 Y) vs SHC 2507 G D.O.A 02.04.19 (video attached)

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to offer at global sum of \$1,100.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Thursday, 17 October 2019 4:11 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Subject: Re: Your ref: CC4/ASM19005896/K1pb3 (SLF 9819 Y) vs SHC 2507 G D.O.A 02.04.19 (video attached)

Dear Hsiao Tong

Strictly without prejudice, we propose global sum \$1200.00.

Kindly revert soonest.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 17 October 2019 3:22 PM
To: William Tan Thoo Seng <williamtan@cdge.com.sg>; Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Subject: RE: Your ref: CC4/ASM19005896/K1pb3 (SLF 9819 Y) vs SHC 2507 G D.O.A 02.04.19 (video attached)

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

Thank you for your patience.

We have reviewed the matter and we are prepared to improve our offer at a global sum of \$1,000.00(all-in). Our insured reported that while turning, hit your client vehicle which was turning too. Your client video could not see that our OI was travelling straight.

Please consider our offer.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Monday, 7 October 2019 11:31 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; ANG Richard <richard.angbs@axa.com.sg>
Cc: CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>; Cynthia Chan <cynthia.chan@gia.org.sg>; KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Subject: Re: Your ref: CC4/ASM19005896/K1pb3 (SLF 9819 Y) vs SHC 2507 G D.O.A 02.04.19 (video attached)

Final reminder

Escalate to GIA

Outstanding : 6 months ***

Liability : 100%

V.F. furnished on 12.07.19

Without Prejudice.

Dear Hsiao Tong

Preceding emails refer.

In our email of 06.09.19, we requested you to settle this matter amicably. Being no response, on 01.10.19 and 04.10.19, we called and communicated with you. You said will revert by the next day.

Since, you and or your Principal do not wish to settle this clear cut liability amicably, we regret to inform you that we are unable to let you and or your Principal to protract matter indefinitely but to escalate matter to GIA, unless you settle by **14.10.19**.

Looking forward to receiving your settlement offer at 100% liability.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: William Tan Thoo Seng <williamtan@cdge.com.sg>

Sent: Friday, 6 September 2019 11:46 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: Re: Your ref: T 0419/ SHC2507G/ WT(st) *Our ref: CC4/ASM19005896/K1pb3 [ACCIDENT INVOLVING SLF 9819Y(AXA) & SHC 2507G ON 02/04/2019] - (video attached)

Outstanding : > 4 months

Claim amount : \$1,725.16

Without Prejudice.

Dear Hsiao Tong

Preceding emails refer.

The video footage clearly showed liability is down at your end. Moreover, in your insured accident report, he admitted he accidentally collided onto our taxi.

Without any reasonable doubt, liability is 100% down at your end. Therefore, we are unable to accept your offer at \$770.00.

Without any further delay, kindly settle this matter at 100% liability.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 6 September 2019 11:27 AM

To: William Tan Thoo Seng <williamtan@cdge.com.sg>

Subject: RE: Your ref: T 0419/ SHC2507G/ WT(st) *Our ref: CC4/ASM19005896/K1pb3 [ACCIDENT INVOLVING SLF 9819Y(AXA) & SHC 2507G ON 02/04/2019] - (video attached)

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We propose settlement at a global sum of \$770.00(all-in) as both parties were turning into the same direction and should exercise caution.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>

Sent: Tuesday, 20 August 2019 5:09 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Your ref: T 0419/ SHC2507G/ WT(st) *Our ref: CC4/ASM19005896/K1pb3 [ACCIDENT INVOLVING SLF 9819Y(AXA) & SHC 2507G ON 02/04/2019] - (video attached)

Another reminder

Video footage furnished on 12.07.19

Without Prejudice.

Dear Hsiao Tong

Preceding emails refer.

Kindly forward your offer.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Friday, 12 July 2019 4:55 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: William Tan Thoo Seng <williamtan@cdge.com.sg>

Subject: Re: Your ref: T 0419/ SHC2507G/ WT(st) *Our ref: CC4/ASM19005896/K1pb3 [ACCIDENT INVOLVING SLF 9819Y(AXA) & SHC 2507G ON 02/04/2019] - (video attached)

Dear Hsiao Tong

Attached as requested. Your principal's insured admitted he collided onto taxi. Kindly let us have your offer to settle soonest.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Friday, 12 July 2019 2:44 PM

To: William Tan Thoo Seng; Catherine Koh Mui Gek

Subject: Your ref: T 0419/ SHC2507G/ WT(st) *Our ref: CC4/ASM19005896/K1pb3 [ACCIDENT INVOLVING SLF 9819Y(AXA) & SHC 2507G ON 02/04/2019]

Your ref: **T 0419/ SHC2507G/ WT(st)**

Our ref: CC4/ASM19005896/K1pb3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SLF 9819Y(AXA) & SHC 2507G ON 02/04/2019

We refer to the above matter.

Please be informed that liability is unclear as both parties were turning and resulted the accident. Attached is a copy of our insured accident report for your easy reference.

As per AXA instruction, we would like to request a copy of video footage as stated in your client accident report for our necessary action.

Thank you.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Peter to attachment

Sketch Plan #3 Pg. 1

On 02 April 2019 at about 12.30pm, I was driving my car SLF 9819 Y along Finlayson Green towards Raffles Quay. While turning, I accidentally touches the taxi (SHC 2507 G).

Bang Seoyeon

SLF9819Y

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

COMFORTDELGRO ENGINEERING

Our Ref : T 0419/ SHC2507G /WT(st)

Your Ref :

Date : 09-Apr-19

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 570711

Mobile: +65 6383 6226
Facsimile: +65 6263 8755

www.cdge.com.sg

Company Registration No: 192000400

Workshops

Braddell
205 Braddell Road
Singapore 570711

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 608266

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758155

Sungei Kadut
7 Sungei Kadut Way
Singapore 728751

Defu
8 Defu Avenue 1
Singapore 538537

Yishun
Yishun Industrial Park A
Singapore 768732

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC2507G YOUR INSURED SLF9819Y
AND OTHER ON 02.04.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : SHC2507G which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SLF9819Y we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	1,102.10
2	<u>3</u> days Loss of Rental @ <u>\$ 125.19</u> per day	\$	375.57
3	Survey Report Fees <i>(Surveyed by M/s LKK)</i>	\$	-
4	GIA / LTA Search Fee	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing Fees	\$	-
Sub Total :		\$	1,485.16

HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ <u>\$ 80.00</u> per days	\$	240.00
Total Claims:		\$	1,725.16

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 4 pcs
 b) LTA search slip/s of : SLF9819Y
 c) GIA / Police report/s of : SHC2507G
 d) Letter of authority from owner / hirer / operator
 (X) Photocopies of Accident Scene Photo/s () Towing receipts
 () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHC2507G

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
12.03.2019

CHASSIS CODE
KMHC851CVKU141496

INV. NO/DATE
91436624 05.04.2019

JOB NO.
305283832

ODOMETER READING

DATE/TIME IN
02.04.2019 13:20

Description : 3P 02.04.19

S/No Part No.

Qty Unit Price %Disc Net

PART REQUISITION

0001	28-01-0103-2013	I40V3 APP LOGO REAR DOOR L/R CTPL	1	80.00	0.00	80.00
SUB-TOTAL			:			80.00

JOB NATURE

0001	PB	PANEL BEATING		300.00		300.00
0002	SP	SPRAYPAINT CHARGE		600.00		600.00
0003	L	R/I UPHOSTERY ETC		50.00		50.00
SUB-TOTAL			:			950.00

WE/WEY DO NOT ACCEPT ANY RESPONSIBILITY FOR DAMAGE TO OR LOSS OF ANY PROPERTY BELONGING TO CUSTOMERS AND VEHICLES ARE SHOWN AND TESTED AT OUR OWN RISK.
CUSTOMERS MUST INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN WITHIN 7 DAYS FROM DATE OF DELIVERY GIVE NOTICE WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
PAYMENT OF THE NEW MONTHLY RENT WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD IS APPLICABLE.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 3 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, WE WILL TREAT THIS INVOICE AS CORRECT AND FINAL.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.
CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91436624	1,102.10	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHC2507G

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
12.03.2019

CHASSIS CODE
KMHCB51CVKU141496

INV. NO/DATE
91436624 05.04.2019

JOB NO.
305283832

ODOMETER READING

DATE/TIME IN
02.04.2019 13:20

Items total	1,030.00
Add GST @ 7.000 %	72.10
Invoice amount	1,102.10

Issued by : CHEWBEELING 05.04.2019 11:24:20
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

1) WHICH TAKES ALL REASONABLE PRECAUTIONS AGAINST THE THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS WHO VEHICLES ARE DRIVEN AND KEPT AT COMPANY PARK.

2) COMPANY SHALL INSPECT THEIR VEHICLE IMMEDIATELY UPON DELIVERY AND BRING WITHIN 3 DAYS FROM SUCH DELIVERY ONE NOTULE IN WRITING TO THE COMPANY OR ANY COMPLAINT. OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST ON THE VEHICLE WILL BE CHARGED ON A DAY-TO-DAY BASIS IN RESPECT OF THE VEHICLE NOT BEING RETURNED TO THE COMPANY BY THE CUSTOMER AND NOT END ON THE DATE OF PAYMENT OR AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF 30 DAYS.

4) PLEASE EXAMINE THE VEHICLE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DEFECTS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND UNDISPUTED.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.
CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91436624	1,102.10	

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM19005896/K1pa3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:RICHARD		Date : 03-04-2020		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLF 9819Y	Veh. Inspected	SHC 2507G	
Policy No.	GA125921/1	Coverage (\$)	0.00	
Claim No.	S9M01IZJ	Excess (\$)	0.00	
Assign From		Assign Date	03/04/2019	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI IONIQ	c.c	1580	
Engine No.	HIDDEN	Year of Reg.	2019	
Chassis No.	KMHC851CVKU141496	Colour	BLUE	
Odometer	7967	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	MICHELIN	8 mm	
L/H Front Tyre	195/65 R15	MICHELIN	8 mm	
R/H Rear Tyre	195/65 R15	MICHELIN	8 mm	
L/H Rear Tyre	195/65 R15	MICHELIN	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	02/04/2019	Inspection Date	03/04/2019	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 2507G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR FENDER (RH) (CONSISTENT)	TO REPAIR SEE LABOUR ✓	1,768.30 ✓	-
1	REAR FENDER INNER LINING (RH) (CONSISTENT)	SERVICEABLE ✓	73.60 ✓	-
1	REAR WINDSCREEN MOULDING (CONSISTENT)	NOT NECESSARY ✓	28.20 ✓	-
1	REAR BUMPER (RH) (NPA) (CONSISTENT)	TO REPAIR SEE LABOUR ✓	-	-
1	REAR DOOR (RH) (NPA) (CONSISTENT)	TO REPAIR SEE LABOUR ✓	-	-
	LESS 20% DISCOUNT		-374.02 ✓	-
			1,496.08 ✓	-
SPECIAL NETT ITEMS				
1	REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NOT NECESSARY ✓	46.00 ✓	-
1	REAR DOOR COMFORTDELGRO & APPS STICKER (RH) (SN) (CONSISTENT)	NECESSARY ✓	80.00 ✓	80.00 ✓
			126.00 ✓	80.00 ✓
LABOUR				
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR BUMPER (RH) AND REAR DOOR (RH).		800.00 ✓	300.00 ✓
	SPRAY PAINTING CHARGE.		900.00 ✓	600.00 ✓
	WIRING CHARGE.	NOT NECESSARY ✓	30.00 ✓	-
	TUFF KOTE.	NOT NECESSARY ✓	50.00 ✓	-
	REMOVE/REFIX CUSHION & UPHOLSTERY REAR.		150.00 ✓	50.00 ✓
	REMOVE/REFIX REAR WINDSCREEN GLASS.	NOT NECESSARY ✓	120.00 ✓	-
	REMOVE/REFIX REVERSE SENSOR .	NOT NECESSARY ✓	120.00 ✓	-
			2,170.00 ✓	950.00 ✓
GRAND TOTAL			3,792.08	1,030.00
RECOMMENDED COST OF REPAIRS				1,030.00

Report Ref No. CC4/ASM19005896/K1pa3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	S9M011ZJ
Reference	CC4/AS419005896/K1a3a3a2
Loss Date	2 April 2019
Report Date	3 Apr 2019 9:59:21 AM
Request Date	3 April 2019
Due Date	

Actions

Next Step: Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	S9HC2507G
Make	TPVD HYUNDAI
Model	IONIQ HYBRID
Service Address	

Vendor Name	LOK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Primary Contact/Insured	
KONG SOO HYUNG	
3 CENTRAL BOULEVARD, #41-02 MARINA BAY SUITES, 018965, Singapore	
1MAXURANCE@GMAIL.COM	

Claim Handler	
ANG Richard	
richard.angbs@axa.com.sg	















Additional InstructionsNON REPORTED

Messages | Invoices | History | Documents | Assessment | Metrics | Notes

Document TypeDocument SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement				
Reports & Statement				
Mentimen				

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInvoice1 (2).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	6 April 2020
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 April 2020
 RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 April 2020
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 April 2020
 LKKInspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 April 2020
 LKKAdjustment1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 April 2020
 PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	6 April 2020
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	6 April 2020
 SHC2507G dia 2419 - TP VIDEO.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	30 July 2019
 LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 July 2019
 TP - IA.dia 120719.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	12 July 2019
 TP_ESTIMATE_-_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	12 July 2019
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 July 2019
 FBI EMAIL RECEIVED FROM WORKSHOP WITH TP GIA REPORT.mpg	Letters and Correspondence	Workshop	RATAN BHOSALE Prugati	3 April 2019

