PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02 SINGAPORE 486443 TEL: 65446671 FAX: 62141511

CO. REG: 200707743D GST REG: 200707743D

Our Ref: SHB8487X/SR

WITHOUT PREJUDICE

30 April 2019

(By Email Only)

Attn: The Motor Claims Department

China Taiping Insurance (Singapore) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909

Dear Sir/Madam

ACCIDENT INVOLVING SHB8487X AND YP201G ALONG JALAN BUKIT MERAH // QUEENSWAY ON 31.03.2019

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: SHB8487X, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: YP201G at the material time of the accident with the driver of our client's vehicle, Mr. Ong Boon Keng.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **YP201G**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair (Incl. GST)	\$	856.00
(2) Loss of Rental – 3 Days @\$104.45 per day	\$	313.35
(3) Loss of Income – 3 Days @\$100.00 per day	\$	300.00
(4) GIA Search fee	<u>\$</u>	2.00
	\$	1,471.35

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of SHB8487X
- (2) Driver's I/C and Driving License
- (3) Final repair bill
- (4) Vehicle Registration card, Certificate of Insurance, Certification Letter
- (5) Check In/Out Voucher
- (6) GIA search
- (7) Scene Video

WITHOUT PREJUDICE

China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Attn: The Motor Claims Department

Dear Sir/Madam,

ACCIDENT INVOLVING SHB8487X AND YP201G ALONG JALAN BUKIT MERAH

// QUEENSWAY ON 31.03.2019

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: SHB8487X. We, hereby

authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign

discharge voucher/Indemnity forms and all necessary documents in connection with and arising

out of the above claim, and collect all compensation monies due to us from you or any other

party, regarding the said accident.

Thank You.

Premier Taxis Pte Ltd Authorized Signatory Date_ 28/1/251/

LETTER OF AUTHORITY

	To:	Premier Taxis Pte Ltd 23 Changi South Avenue 2 #03-02 Singapore 486443
		And
		Premier Automotive Services Pte Ltd 23 Changi South Avenue 2 #01-02 Singapore 486443
	۸۵۵	EDENT INVOLVING SHERYPTX & YP20163
	ON_	31/3/2019 AT/ALONG Jalan Bt neigh of the traffic light
	1.	I, OM BOON FEWY, NRIC No. S/476/39 Z
	am t	the registered Hirer / Relief Driver of motor taxi No. SHB JYPX at the of the above accident.
	2.	Hereby you have my authority to:
		 (a) send a letter of demand on my behalf; (b) negotiate a settlement on my behalf; (c) confirm a settlement / accept any offer on my behalf; (d) sign any Discharge Voucher (if necessary) on my behalf; (e) receive payment of the settlement sum / compensation monies on my behalf including to request that the cheque for the settlement sum be made payable to you.
	Sig	gnature with NRIC No.
	Na	ame: ONH MOJN FEND
1.5	A	ddress
	С	ontact No.: 90695170 Email:

This Settlement excludes any bodily injuries arising out of the above said accident and pertains to property damage only

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3070091800

Claim No : SNM19D202863/YP201G/ALBERT

Claimant : PREMIER TAXIS PTE LTD

Amount : \$\$1,166.90

SINGAPORE DOLLARS ONE THOUSAND ONE HUNDRED SIXTY SIX AND

CENTS NINETY Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB8487X Insured Vehicle No. : YP201G

Date of Loss

: 31/03/2019

Place of Accident

: JLN BUKIT MERAH

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: HENG GUAN POULTRY INDUSTRIES PTE LTD

Driver Name

: LI SONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1)	General Damages		S\$	7.5	
(2)	Cost of Repair/Excess		S\$	856.00	
(3) (4)	Loss of Use /Rental/Earning GIA/Police Reports/		S\$	308.90	
	Investigation Results/Search Fees		S\$	2.00	
(5)	Medical Reports/Expenses		S\$		
(6)	Survey Fees/P.T. Fees		S\$		
(7)	Cost including Disbursement		S\$		
			=====		
	TOTAL	 	S\$	1,166.90	
				=========	

Claimant Name: PREMIER TAXIS PTE LTD

NRIC No :

200304975H

Signature

Date

28/01/2021



PREMIER AUTOMOTIVE SERVICES PTE LTD

OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

TAX INVOICE

PREMIER TAXIS PTE LTD 23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443 DATE

26-Apr-2019

PAGE

1 OF 1

ITEM	Description	QTY	U.PRICE	AMOU	NT
	FINAL REPAIR BILL FOR KIA OPTIMA			\$ 9,	800.00
	REGN NO: SHB 8487 X				
	*	:			
			-		
-			2		
	TOTAL LUMPSUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR			\$	800.00
	GST @ 7%				56.00
	ONE SE		GRAND TOTAL	\$ 	856.00

for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



04 April 2019

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Ong Boon Keng of NRIC Number S1476139Z is a registered driver of SHB8487X. Ong Boon Keng is paying daily rental rate of \$104.45 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

Kellie Poh

Administration Manager

Prepared By: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com
Co. Reg. No. 200304975H

REPLACEMENT VEH GIVEN YES / NO



W AAXIS	CHECK IN	/ OUT VOUCH	IER	
DRIVER'S NAME ON BOOM	teng		INDICATE ARE	A OF DAMAGE HERE:
NRIC s /476/392	HANDPHONE (2695170		REAR
TAXI REGN NO. S H B JEGG 1	MAKE / MODEL X	5		
DATE IN TIME IN 0	DATE OUT 0 3 01 41 1 / 9	TIME OUT 1640		
KILOMETRES IN FUEL IN 523 10 7 E 1/4 1/2 3/4 F	KILOMETRES OUT	FUEL OUT E 1/4 1/2 3/4 F		
TAXI METER DOWNLOADED				
YES NO	DATE / TIME TOWED IN D. D. M. M. Y. Y. DATE / TIME CALL TO DE D. D. M. M. Y. Y.	H H M M		
I ACKNOWELDGE AND CONFIRM THAT I HA THAT THE SAME IS IN GOOD CONDITION A TOGETHER WITH THE ACCESSORIES / IT CONJUNCTION WITH THE TERM RENTAL A	AND TO MY SATISFACTI EMS LIST ABOVE. THIS GREEMENT.	ON IN EVERY RESPECT		
CHECK IN	CHE	CK OUT		
ONG BOON FENG	NG Ald that			
DRIVER'S NAME	DRIVER'S NAME	· //		
	_ \	1 dus/		
DRIVER'S SIGNATURE / DATE / TIME	DRIVER'S SIGNATI	PRE / DATE / TIME		
/	2	~~~	BODY MARKINGS 1 – Light Dent	FRONT 5 Damaged
CHECKED IN BY (PREMIER'S AUTHORISED WORKSHOP)	CHECKED OUT BY (PREMIER'S AUTH	ORISED WORKSHOP)	2 – Serious Dent 3 – Light Scratch 4 – Serious Scratch	6 – Chip 7 – Crack 8 – Peeling
SERVICE / REPAIRS DONE		DRIVER'S REMARKS		
SERVICING OTHERS: T/BELT AIRCON SYSTEM ACCIDENT: DATE TURBO BRAKE SYSTEM CLUTCH SYSTEM BULB UNDER CARRIAGE CPF BATTERY	E/JIME OF ACCIDENT:			

4/1/2019 Invoice



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-19-050269

Date of Request:

01/04/2019

Your Ref No:

Online Purchase

Premier Automotive Services Pte Ltd

23 Changi South Ave 2

#01-02

Singapore 486443

Dear Sir/Madam,

Enquiry Date

01/04/2019

Enquiry By

GOH WEE DEK

TP Vehicle No.

YP201G

Accident Date

31/03/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date

[X] GIRO [] Cash [] Cheque

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)

Sent: Friday, 25 September 2020 1:56 PM **To:** 'may@hengguan.com.sg'; 'Heng Guan'

Subject: ACCIDENT INVOLVING YP 201G AND SHB 8487X ON 31/03/2019

Our Ref: CC3/CTI19005883/K1ds3

HENG GUAN POULTRY INDUSTRIES PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING YP 201G AND SHB 8487X ON 31/03/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: ACCIDENT INVOLVING YP201G & SHB8487X ON 31 MARCH 2019 ALONG JALAN BUKIT MERAH / QUEENSWAY (SNM19D202863C02/YP201G/tanghl) LKK REF: CC3/CTI19005883/K1ds3)

Albert Chua <albert.chua@sg.cntaiping.com>

Tue 1/26/2021 7:24 PM

To: Jia Le (LKK Auto) < JiaLe@lkkauto.com>; Lionel Chua < lionel.chua@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Hi Jia Le,

Please proceed as proposed.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Albert Chua

Deputy Head Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6181 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 13 October 2020 1:48 pm

To: Jia Le (LKK Auto) < JiaLe@lkkauto.com>; Lionel Chua < lionel.chua@sg.cntaiping.com> **Cc:** Claims Dept of CTI < claimsdept@sg.cntaiping.com>; Admin A < admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING YP201G & SHB8487X ON 31 MARCH 2019 ALONG JALAN BUKIT MERAH /

QUEENSWAY (SNM19D202863C02/YP201G/tanghl) LKK REF: CC3/CT119005883/K1ds3)

Dear Sir,

Kindly note Lionel Chua is case handler.

Dear Lionel,

Fya.

NOTICE:

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jia Le (LKK Auto) < <u>JiaLe@lkkauto.com</u>>

Sent: Tuesday, 13 October 2020 1:41 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>; Chee So Chow

<sochow.chee@sg.cntaiping.com>; Albert Chua <albert.chua@sg.cntaiping.com>; Admin A <admina@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING YP201G & SHB8487X ON 31 MARCH 2019 ALONG JALAN BUKIT MERAH / QUEENSWAY (SNM19D202863C02/YP201G/tanghl) LKK REF: CC3/CTI19005883/K1ds3)

Dear Sirs/Madam,

We refer to the below email.

Kindly let us have your approval/instruction on mandate as third party is chasing.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much

regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Wednesday, 7 October 2020 11:13 AM

To: Alfred Toh; Ben Tang

Cc: Claims Dept of CTI; Chee So Chow; Albert Chua; Admin A

Subject: RE: ACCIDENT INVOLVING YP201G & SHB8487X ON 31 MARCH 2019 ALONG JALAN BUKIT MERAH / QUEENSWAY (SNM19D202863C02/YP201G/tanghl) LKK REF:

CC3/CTI19005883/K1ds3)

Your ref : **SNM19D202863C02**

Our ref: CC3/CTI19005883/K1ds3

Dear Sirs/Madam,

ACCIDENT INVOLVING YP 201G(OI) & SHB 8487X(TP) ON 31/03/2019

We refer to the above matter.

Insured's vehicle door opened. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "PREMIER AUTOMOTIVE SERVICES PTE LTD" at \$1,321.35(all-in).

The summary is as follows: -

Amount Claimed Amount Revised

1. Cost of Repair (w/GST)

\$ 1,873.57

\$ 856.00

Total	\$ 2,488.92	<u>\$ 1,321.35</u>	
4. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00	
3. Loss of Income (3days x \$100)	\$ 300.00	\$ 150.00 (3days x \$50)	
2. Loss of Rental (3days x \$104.45)	\$ 313.35	\$ 313.35 (3days x \$104.	45)

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh [mailto:alfred.toh@sg.cntaiping.com]

Sent: Wednesday, 23 September 2020 4:30 PM

To: Jia Le (LKK Auto); Admin A; Ben Tang; jeffrey.tan

Cc: Claims Dept of CTI; Alfred Toh; Chee So Chow; Albert Chua

Subject: RE: ACCIDENT INVOLVING YP201G & SHB8487X ON 31 MARCH 2019 ALONG JALAN BUKIT MERAH / QUEENSWAY (SNM19D202863C02/YP201G/tanghl) LKK REF:

CC3/CTI19005883/K1JB3)

Dear Ben

Please put up proposal to repudiate liability as Insured has failed and/or refused to file accident report till date.

p.s no longer our Insured

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

^{**02} days recommendation for repair + 1PRS = 3days.

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: <u>claimsdept@sg.cntaiping.com</u> <u>alfred.toh@sg.cntaiping.com</u>

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jia Le (LKK Auto) < <u>JiaLe@lkkauto.com</u>>
Sent: Wednesday, September 23, 2020 3:50 PM
To: Alfred Toh < <u>alfred.toh@sg.cntaiping.com</u>>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com> Subject: RE: ACCIDENT INVOLVING YP201G & SHB8487X ON 31 MARCH 2019 ALONG JALAN BUKIT MERAH / QUEENSWAY (SNM19D202863C02/YP201G/tanghl) LKK REF:

CC3/CTI19005883/K1JB3)

Dear Alfred,

Kindly advise whether insured has lodge the report. If so, please let us have a copy.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh [mailto:alfred.toh@sg.cntaiping.com]

Sent: Wednesday, 16 September 2020 11:23 AM

To: <u>hr@hengguan.com.sg</u>

Cc: Ben Tang; Admin A; Claims Dept of CTI; jeffrey.tan; Alfred Toh

Subject: ACCIDENT INVOLVING YP201G & SHB8487X ON 31 MARCH 2019 ALONG JALAN

BUKIT MERAH / QUEENSWAY (SNM19D202863C02/YP201G/tanghl) LKK REF:

CC3/CTI19005883/K1JB3)

POLICY NO: DMCVSN30700918000

VEHICLE NO: YP201G

INSURED: HENG GUAN POULTRY INDUSTRIES PTE LTD

From 11 NOVEMBER 2018 TO 10 NOVEMBER 2019

DATE OF ACCIDENT: 31 MARCH 2019 ALONG JALAN BUKIT MERAH/QUEENSWAY

DRIVER: LI SONG (G8637402T) – provided by Third Party claimant

CLAIM NO: SNM19D202863C02/YP201G/tanghl

M/S HENG GUAN POULTRY INDUSTRIES PTE LTD ATTN: OFFICER-IN-CHARGE

Dear Sirs

We refer to the above matter.

It is note that there is no report filed by your good office on the accident on 31 March 2019.

Please file the accident report at any of China TaiPing Insurance's Authorized Workshop (Reporting Centre) IMMEDIATELY to enable us to handle the incoming claim against your motor insurance policy on your behalf.

If we do not receive the Accident report by Friday, 18 September 2020, we shall have no alternative but to repudiate liability and re-direct all claims to you for your own disposal.

Aside to Ben, please keep track/follow up on the matter.

NOTICE:

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: <u>claimsdept@sg.cntaiping.com</u> <u>alfred.toh@sg.cntaiping.com</u>

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