Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711 Tel: 67472112 (5 lines) Fax: 67438032 Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SLL4169R/1904046

Ctk - marcus.

29th April 2019

WITHOUT PREJUDICE

The Manager Motor Claim Dept. Lonpac Insurance Bhd 300, Beach Road #17-04/07 The Concourse Singapore 199555

RE: ACCIDENT INVOLVING VEHICLES SLL 4169 R AND YN 2109 M ON 01ST APRIL 2019 AT 1615 HRS AT CTE TOWARDS BUKIT TIMAH EXIT

Dear Sirs.

We refer to the above matter.

Our Client Chow Yeng Kit Wilson the registered owner of SLL 4169 R.

You are the insurer of motor vehicle no. YN 2109 M, which was involved in the above accident. Please be informed that the collision was caused by the negligent owner/driver of the motor vehicle no. YN 2109 M, in consequence of which our client has suffered damages and consequential loss.

Attached a few documents for your reference:

- a) Repair costs bill
- b) GIA report & LTA search
- c) Car rental bill
- d) An authorisation letter from the owner (SLL 4169 R)

We are claiming as follows: -

LTA search
Repair cost
Car rental

S\$ 2.00
S\$17,773.81
S\$ 3,750.00

Dollar: Twenty One Thousand Five Hundred Twenty Five And Cents Eighty One Only.

Kindly let us know whether you are prepare to settle the claim within the next ten (10) days from the date herewith.

Please remit the cheque in favour to "Specialists Motor Pte Ltd" as soon as possible.

Thank you,

Yours faithfully,

Karen Ong

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SM/SLL4169R/1904046

29th April 2019

TAX INVOICE

The Manager Motor Claim Department Lonpac Insurance Bhd 300, Beach Road #17-04/07 The Concourse Singapore 199555

Date of Accident

01st April 2019

4

Location

CTE Towards Bukit Timah Exit

Third Party Claim Vehicle No :

YN 2109 M

Repair Cost For Vehicle No

SLL 4169 R Subaru Forester

Supply of Parts & Labours

No.	Particulars .	Qty	Price	2	Amounts
1	Front bonnet	1	882.40	\$	882.40
2	Front bonnet insulation shield clips	1set	35.00	\$	35.00
3	Front grille (top)	1	208.40	\$	208.40
4	Front grille (bottom)	1	316.40	\$	316.40
5	Front grille clips	1set	35.00	\$	35.00
6	Headlamp assy L&RH	2	2,380.00	\$	4,760.00
7	Headlamp lower bracket L&RH	2	49.30	S	98.60
8	Front bumper fascia	1	594.20	\$	594.20
9	Front bumper clips	1	35.00	\$	35.00
10	Front bumper towing cover	1	14.30	\$	14.30
11	Front bumper reinforcement (outer)	1	140.30	\$	140.30
12	Front bumper reinforcement	1	288.30	\$	288.30
13	Front bumper side retainer L&RH	2	26.50	\$	53.00
14	Front support panel	1	400.70	\$	400.70
15	Front support bracket clips	1 set	35.00	\$	35.00
16	Air con condenser	1	680.20	\$	680.20
17	Air filter air duct clips	1set	35.00	\$	35.00
18	Front fender LH	1	300.60	\$	300.60
19	Rear boot cover	1	1,072.90	\$	1,072.90
20	Rear boot cover emblem (logo)	1	88.30	\$	88.30
21	Rear boot cover emblem (Subaru)	1	72.30	S	72.30
	Assem Mark Exists Street, Control of		-	S	10,145.90

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SM/SLL4169R/1904046

29th April 2019

No.	Particulars	Qty	Price	100	mounts),145.90
	Balance b/f	v:	72.20		
22	Rear boot cover emblem (Forester)	1	72.30	\$	72.30
23	Rear boot w/strip	1	120.80	\$	120.80
24	Rear boot cover lock	1	176.40	\$	176.40
25	Rear windscreen glass	1	888.20	\$	888.20
26	Rear windscreen moulding	1	64.20	\$	64.20
27	Rear no plate lamp garnish	1	160.40	\$	160.40
28	Rear boot cover inner board L&RH (top)	2	65.30	\$	130.60
29	Rear end panel	1	288.30	S	288.30
30	Rear boot floor inner tray	1	100.80	S	100.80
31	Rear bumper fascia	1	600.40	\$	600.40
32	Rear bumper clips	1set	55.00	\$	55.00
33	Rear bumper reinforcement	1	420.40	\$	420.40
34	Rear bumper towing cover	1	28.40	S	28.40
35	Rear bumper reflector	1	25.40	S	25.40
36	Rear bumper bracket L&RH	2	20.30	\$	40.60
37	Rear bumper side retainer L&RH	2	28.20	\$	56.40
38	Tyre bracket	1	15.50	\$	15.50
39	Tyre bolt	1	25.80	S	25.80
40	Front grille lower bracket	1	26.40	S	26.40
41	Rear end panel inner garnish	1	40.30	\$	40.30
42	Rear boot no plate garnish	1	210.30	\$	210.30
43	Rear boot garnish seal	1	21.60	\$	21.60
44	Cover rear bumper	1	14.40	\$	14.40
0200	\$ 75 5.10 5 5 5 50 V A 500 Miles			\$1	3,728.80
		Less	20%	\$	2,745.76
			100	\$1	0,983.04
45	Radiator coolant (s/net)	1	28.00	\$	28.00
46	Front number plate (s/net)	1	40.00	\$	40.00
47	Rear windscreen sealant (s/net)	1	40.00	\$	40.00
48	Rear end panel sealer (s/net)	1	50.00	\$	50.00
49	Rear bumper sensor (s/net)	1	200.00	\$	200.00
	Rear number plate (s/net)	1	40.00	S	40.00
50	Blackvue camera (s/net)	1	420.00	\$	420.00
51	Rear windscreen solar film (s/net)	1	150.00	\$	150.00
52	Rear windscreen solar film (s/net)		-		1,951.04

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Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SLL4169R/1904046

29th April 2019

Balance b/f	\$11,951.04
Labour Charges :-	Amounts
Towing fee	\$ 120.00
Cut out, renew, knocking & welding front bonnet, front fender L&RH, front support panel, remove & install all damage parts, straighten front chassis & re-align body	\$ 800.00
Remove & install radiator assy, engine cooling system & conduct pressure test	\$ 100.00
Remove & install air con condenser, vacuum & top up gas	
Tuff-kote on damage parts	\$ 90.00
Spray painting on front damage parts	\$ 1,100.00
Cut out, renew, knocking & welding rear boot cover, rear end panel, rear boot floor panel, remove & install rear damage parts, straighten & re-align body	\$ 1,000.00
Remove & install rear windscreen glass	\$ 120.00
Remove & install rear seats, carpets, upholstery & etc	\$ 100.00
Remove & refix rear bumper sensor	\$ 50.00
Tuff-kote on rear damage parts	\$ 60.00
Spray panting on damage parts	\$ 1,100.00
Check all lighting after repairs	\$ 20.00
	\$16,611.04
Add 7% GST	\$ 1,162.77
Total Amount	\$17,773.81

S/ Dollars :- Seventeen Thousand Seven Hundred Seventy Three And Cents Eighty One Only.

SPECIALISTS MOTOR PTE LTD

SEL 4	1168 K And yn 2109 M 00 ON April 2019
at 161	is his at c76 towards Burst Tinch Ext
۱/We_ <i>C</i>	Letter Of Authority And Undertaking how yeg Eil willow (NRICNO) SIFFAR HD of BELIOK RIX CRESCUT SIFFAR YFF
the owne	ompany specialists motor pte ved hereby authorise your
as my re claim aga	epairer for my Damaged Vehicle involved in the above accident and to sinst the negligent party and /or insurance company.
party and other inc	You are authorised to use my four name to claim against the negligent d for insurance company pertaining to the above accident including any cidental losses. All payments / settlement monies shall be made in f your company M/S Specialists with ptc and
2. will be	sent to your office for follow-up action.
3. be accep	Any offer of settlements by the insurer and or negligent party will ofted only with your concurrence and approval.
4. I	We agree to sign/execute the Discharge Receipt within 7 working days of notice, by post, electronic mail, social media or text messaging, by your company
Issue of	f I/We fail to sign/execute the Discharge Notice after 7 working days from the notice, I/We hereby authorise your company's authorised representative to sign oute the said Discharge Receipt on my/our behalf.
6. to provi	Throughout the process of claim, I/We will be obligated to assist and de your company with accurate and correct information.
damages of the o	I/We agree that I/We shall pay to your company all cost/expenses/ s incurred or suffered by you as a result of the unsuccessful recovery claims for the full repair cost and any other incidental cost/expenses

8. I/We warrant and undertake that all information and statement provided by me/us to you are true and accurate.

Thanking you in anticipation.

Yours faithfully

Date: 2/4/19 10.30cm



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-19-051136

Date of Request:

02/04/2019

Your Ref No:

Online Purchase

Specialists Motor Pte Ltd Blk 3018A Ubi Road 1 #01-24/25/26 Singapore 408711

Dear Sir/Madam,

Enquiry Date

02/04/2019

Enquiry By

Irene Ting Yen Hui

TP Vehicle No.

YN2109M

Accident Date

01/04/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YN2109M	Lonpac Insurance Bhd	27/04/2018-26/04/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

BEAT STATE OF THE	ACCIDENT STATEMENT
Date Of Report	02/04/2019 10:03
Date Of Accident	01/04/2019 16:15
Exact Location Of Accident	CTE TOWARDS BUKIT TIMAH EXIT
Country/State of Loss	SINGAPORE
D	ETAILS OF OWN VEHICLE
Vehicle Registration Number	SLL4169R
Insured/Policyholder	
Name Of Registered Owner	CHOW YENG KIT WILSON
NRIC No	S1789924D
Email Address	WILSONCYK@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96833627
Alternative Phone No	OTHERS-96887765
Vehicle Particulars	
Manufacturer	SUBARU
Model	FORESTER-2.0 (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	LONPAC INSURANCE BHD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	Z19VP05022203
Cover Note Number	
Driver	
Name of Driver	HO MENG YEE

S6834428Z NRIC No 15/10/1968 Date Of Birth INDOOR Occupation 17/03/1997 Date Of Driving Pass 22 YEARS AND 0 MONTHS **Driving Experience**

FEMALE Gender

(LOCAL) +65-96887765 Mobile Number

Fax Number Contact Number

MENGYEEHO@YAHOO.COM **EMail Address**

Address

32 BEDOK RIA CRESCENT

Postcode

489848

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

SPOUSE

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

CHAIN COLLISION

Weather Conditions

RAINING

Road Surface

WET

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

3

involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

soliciting/offering accident claims assistance. Number of Passengers (Including Driver)

NO

Passenger 1

NAME:

: CAROLYN CABANG

GENDER:

: FEMALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

TRAFFIC WAS HEAVY. VEHICLE C (GBH2531E) AND MY CAR WAS SLOW DOWN AND STOPPED. FEW SECONDS LATER, CAB B (YN2109M) FROM BEHIND COULDN'T STOP AND HIT MY CAR FROM THE BACK AND THE IMPACT WAS SO GREAT AND CAUSING ME PUSH FORWARD AND COLLIDED ONTO THE CAR C (GBH2531E)

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

VIDEO WITH OWNER

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

YN2109M

Vehicle Make/Model/Colour

TRUNK

Details Of Properties

CAR B

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

LI CHANG YU

NRIC/Passport Number

G8587169U

Contact Number

84580451

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number

GBH2531E

Vehicle Make/Model/Colour

Details Of Properties

CARC

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

NRIC/Passport Number

Contact Number

83285686

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 7 / 4/19 10.50 a

Driver's Signature

(If driver is not the policyholder)

Date & Time: DA

2/4/19 10.30am

Reporting Centre Personnel's Signature

NRIC/FIN No.:

Name:

SKETCH PLAN Toward BUEIT Timah Exit

ettic was herry, vehicle ((GBH 2531E) and my cur as slow down and stopped: Pew Swonds later. Car B (YN 108M) from behind wouldn't stop and h y ar from the Back and the impact was so great and chusing me just torward and collided onto the Car C (GBH 2531E)
y as from the Back and the impact was so great and consider onto the
of ar from the Back and the impact was so great and consider onto the
and county we just torward and collided onto the

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 2/4/2019 10:30an

Driver's Signature

(If driver is not the policyholder)

Date & Time: 2 4 19 10.30 am

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No .:

SPECIALISTS AUTO SERVICE

Block 3018A, Ubi Road 1, #01-24/25/26, Singapore 408711. Tel: 6747 2112 Fax: 6743 8032

SLL4169R

RENTAL AGREEMENT	NO. 4710
HIRER'S PARTICULARS Name: Chow Yeng Lit withon	Vehicle No. SLP 937x H
Name: Chow yeng kit withon Address (Res): 30 BLHOK Rin Cresunt	Make/Model KiX
singapore 439848	Time
(Off):	OUT Date 02.04.2019 10-50
Company of the contract of the	IN Date 27.04.2019 Time 14:13
Tel: 96833627 Res:	The second secon
Occupation:	Replacement Vehicle No: Initial:
Driving Licence No : S 178934 D	Date / Time
Expiry Date :	Petrol Level Out Petrol Level In
Passport / I/C No :	
ADDITIONAL DRIVER'S PARTICULARS	E 1/4 1/2 3/4 F E 1/4 1/2 3/4 F
Name: Ho ming yeu	RATES Amount Due
Occupation :	and the second s
Driving Licence No : £ (d34428 2	Days 4 @\$ 150.60 per day \$ 600.60
Place Issued:Passport / I/C No : Std3	Weeks 3 @\$ 1.050.60 per week \$ 3,150.60
Date of Birth: 13 . 10 . 1968	Month @\$ per month
ADDITIONAL INFORMATION	Month & 9 Per House
and the state of t	Add Hours @ \$ per hour
	ΤΟΤΑL \$ 3, 750. ω
Loss Damage Waiver : With/Without I accept	Amount paid
\$ per day Excess \$ 4, 000 - C	Balance Due
VEHICLE TO BE DRIVEN IN SINGAPORE ONLY	Deposit amount (refundable) \$
PROHIBITED TO ENTER MALAYSIA BY LAW	Refund Signature
THE RENTER IS SOLELY RESPONSIBLE FOR BREA OF TRAFFIC LAWS, ANY PARKING FINES OR SURCHARGE DURING PERIOD OF HIRE.	PAYMENT Cheque:
RENTER DECLARATION: I accept the terms and cabove and overleaf. I declare that all information in this	nditions
true and accurate. If I opt to pay by credit card, my signatute be deemed to have been made on applicable credit card	e here is
	Remarks
RENTER'S SIGNATURE/COMPANY STAMP	Comment of the second of the s
NB: (1) ANY ACCIDENTS INVOLVING THIS HIRI	VEHICLE, NOTIFY OUR OFFICE AS SOON AS POSSIBLE.
	ONLY, PROHIBITED TO ENTER MALAYSIA BY LAW

SPECIALISTS AUTO SERVICE

Received from Chow yerg kit wilson

Block 3018A, Ubi Road 1, #01-26/24 Singapore 408711

Tel: 67472112 (5 Lines) Fax: 67438032

OFFICIAL RECEIPT

No. 3485

being payment of ______4710

Cash/ Cheque No:

the sum of Dollars __

SPECIALISTS AUTO SERVICE