

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 1 July 2019 4:51 PM
To: CS A Team
Subject: FW: Claim of GBH2531E and SLL4169R Our Ref: 19/19/19/VP05/021614 & Our Ref: 18/19/19/VC00/021612 [External General]

From: ONG LI LI
Sent: Monday, 1 July 2019 4:50:12 PM (UTC+08:00) Kuala Lumpur, Singapore
To: Khanchna (LKK Auto)
Cc: MT_Claim_SG; Admin A
Subject: RE: Claim of GBH2531E and SLL4169R Our Ref: 19/19/19/VP05/021614 & Our Ref: 18/19/19/VC00/021612 [External General]

Lonpac External - General

Dear Khanchna

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Friday, 28 June, 2019 3:12 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: RE: Claim of GBH2531E and SLL4169R Our Ref: 19/19/19/VP05/021614 & Our Ref: 18/19/19/VC00/021612 [External General]

Lonpac Ref: 18/19/19/VC00/021612

LKK Ref: CC4/LPC19005882/Ueb3s2

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 03/04/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a 3 vehicle chain collision, our Insured vehicle is the last vehicle. Liability is not in our driver's favour.

Summary to offer to third party repairer " SPECIALISTS MOTOR PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 30,651.62	\$ 17,773.81
2. Loss of Rental (4 days x \$150) + (3 weeks x \$1,050)	\$ 3,750.00	\$ 1,560.00 (13 days x \$120.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 34,403.62	<u>\$ 19,335.81</u>

**10days recommendation for repair + 2 Sundays + 1 PRS = 13 days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Thursday, 13 June 2019 9:55 AM
To: Specialists Motor Pte Ltd <cardoc@singnet.com.sg>; 'Wilson Chow' <wilsoncyk@gmail.com>; MT_Claim_SG <mt_claim@lonpac.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Cc: 'Ho Meng Yee' <meng.yee.ho@brexinternational.com.sg>
Subject: RE: Claim of GBH2531E and SLL4169R Our Ref: 19/19/19/VP05/021614 & Our Ref: 18/19/19/VC00/021612 [External General]

Lonpac External - General
Without Prejudice

Dear Irene

As spoken, please liaise with LKK Auto Consultants Pte Ltd.

Dear Poh Kin/Shu Pei

FYA – TP vehicle SLL4169R (Our Ref: 18/19/19/VC00/021612)

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Specialists Motor Pte Ltd [<mailto:cardoc@singnet.com.sg>]
Sent: Thursday, 13 June, 2019 9:40 AM
To: ONG LI LI; 'Wilson Chow'; MT_Claim_SG
Cc: 'Ho Meng Yee'
Subject: RE: Claim of GBH2531E and SLL4169R Our Ref: 19/19/19/VP05/021614 [External General]

Without Prejudice

Dear Sir/ Madam,

Please refer to our LOD dated 29th April 2019.

Up to date, we still had not receive any reply from you.

Kindly let us have your offer for the above claim as soon as possible.

Thanks & Regards

Irene Ting
6747 2112

From: ONG LI LI [<mailto:long@lonpac.com>]
Sent: Tuesday, 9 April, 2019 12:57 PM
To: Wilson Chow; MT_Claim_SG; cardoc@singnet.com.sg
Cc: Ho Meng Yee
Subject: RE: Claim of GBH2531E and SLL4169R Our Ref: 19/19/19/VP05/021614 [External General]

Lonpac External - General

Dear Wilson

Thank you for your email.

For your information, under the market agreement for chain collision, the insurer will have to settle the property damage claim from the vehicle directly in front of their Insured vehicle.

Should there be any injury claims, then the insurers will then look into the issue of liability.

Hope the above clarifies.

Dear Specialist Motor

Please update our mutual client on the outcome of his claim against the Insurer for vehicle directly behind his vehicle.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Wilson Chow [<mailto:wilsoncyk@gmail.com>]
Sent: Tuesday, 9 April, 2019 12:41 PM
To: MT_Claim_SG; cardoc@singnet.com.sg
Cc: Ho Meng Yee
Subject: Claim of GBH2531E and SLL4169R

Dear Li Li (Senior Executive, Claims Lonpac)

I received your letter with regards to Claim No:19/19/19/VP05/021614, accident involving SLL4169R and GBH2431E.

This was a 3 vehicle accident between YN2109M, SLL4169R and GBH2431E where my vehicle SLL4169R was in the middle.

The insurance claims are all handled by Specialists Motor Pte Ltd, i have cced them in this email and attached their contact details.

As my vehicle SLL4169R was the middle vehicle, the accident was caused by YN2109M impacting SLL4169R from behind, when SLL4169R was stationary.

I have attached the video footage form the car cam and the picture of the damage sustained by the 3 vehicles.

Front Camera

<https://drive.google.com/file/d/1o0KA4QW72WaPRRqfNdBBhivg9YXyqq1b/view?usp=sharing>

Rear Camera

<https://drive.google.com/file/d/1---JLRKJfOvYvbVI0CswZGzi6stuZki5/view?usp=sharing>

Attached are pictures of GBH2431E

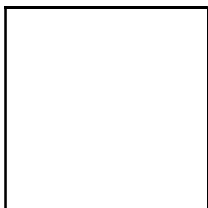


Attached are pictures of YN2109M



Please let me know what is the next step or this will be resolved through the workshop and Lonpac.
In the meantime, Please feel free to contact me if you have any questions or require more information.

Regards
Wilson Chow



This email has been checked for viruses by AVG antivirus software.
www.avg.com