

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 15 August, 2019 1:37 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAUTO)  
**Subject:** RE: <SEEK MANDATE> Our Ref: 18/19/19/VP05/021618 SFS301K (Pre-inspection) / Your vehicle : SKW5046J LKK REF CC4/LPC19005880/Ahb3 [External General]  
**Attachments:** Re: Accident involving SFS301K and SKW5046J on 02.04.19 (Your Ref:CC4/LPC19005880/Ahb3); SFS 301K.mp4

Dear Li Li,

We refer to the below email.

Please be informed that our offer of 50% was rejected.

TP forwarded a copy of their client's video footage (as attached) and insisted that their client was already in the lane.

Kindly advise further instructions.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** ONG LI LI [mailto:[llong@lonpac.com](mailto:llong@lonpac.com)]  
**Sent:** Thursday, 15 August, 2019 9:38 AM  
**To:** Vic (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: <SEEK MANDATE> Our Ref: 18/19/19/VP05/021618 SFS301K (Pre-inspection) / Your vehicle : SKW5046J LKK REF CC4/LPC19005880/Ahb3 [External General]

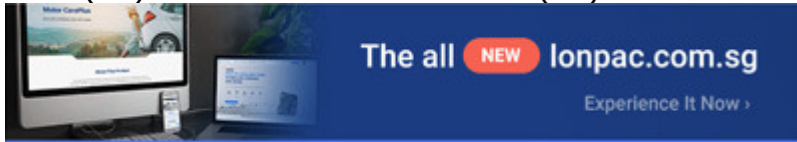
## Lonpac External - General

Dear Vic

Please proceed.

Regards,  
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Saturday, 10 August, 2019 2:06 PM

**To:** ONG LI LI

**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAUTO)

**Subject:** <SEEK MANDATE> RE: Our Ref: 18/19/19/VP05/021618 SFS301K (Pre-inspection) / Your vehicle : SKW5046J [External General] LKK REF CC4/LPC19005880/Ahb3

**Your Ref: 18/19/19/VP05/021618**

**Our Ref: CC4/LPC19005880/Ahb3**

Dear Li Li,

ACCIDENT INVOLVING VEHICLES SKW 5046J(OI) AND SFS 301K (TP) ON 02/04/2019

We refer to the subject matter and to the assignment dated 3<sup>rd</sup> April 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Based on Insured video footage as provided earlier, we are of the view that both vehicle were changing towards the same lane when the collision occurred.

As such, liability should be shared equally by both parties.

We propose to offer to TP repairer "**VISION AUTOWORK PTE LTD**" as below:

| TP CLAIMED                      |                     | REVISED - TO OFFER         |
|---------------------------------|---------------------|----------------------------|
| Cost of Repair (w/gst)          | \$ 50,665.32        | \$ 9,095.00                |
| Loss of Rental (\$120 x 8 days) | \$ 960.00           | \$ 800.00 (\$100 x 8 days) |
| <i>Subtotal</i>                 |                     | \$ 9,895.00                |
| 50%                             |                     | \$ 4,947.50                |
| LTA Search Fee                  | \$ 7.45             | \$ 7.45                    |
| <b>TOTAL</b>                    | <b>\$ 51,632.77</b> | <b>\$ 4,954.95</b>         |

**TP VEHICLE DETAILS:**

**MARKET VALUE** : \$45,500.00 (est)

**LTA REBATE** : \$36,800.00 (est)

**NETT VALUE** : \$ 8,700.00 (est)

**Breakdown of days is as follows:**

|   |               |
|---|---------------|
| Our surveyor's recommended days to repair | 8 days        |
| <b>TOTAL</b>                              | <b>8 days</b> |

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Friday, 5 April, 2019 10:19 AM

**To:** Shu Pei (LKKAuto)

**Cc:** MT\_Claim\_SG; Admin A; assignments; Joy Irene (LKKAuto)

**Subject:** RE: Our Ref: 18/19/19/VP05/021618 SFS301K (Pre-inspection) / Your vehicle : SKW5046J [External General]

## **Lonpac External - General**

Dear Shu Pei

Please see attached.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Thursday, 4 April, 2019 5:59 PM

**To:** ONG LI LI

**Cc:** MT\_Claim\_SG; Admin A; assignments; Joy Irene (LKKAuto)

**Subject:** RE: Our Ref: 18/19/19/VP05/021618 SFS301K (Pre-inspection) / Your vehicle : SKW5046J [External General]

## **WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SFS 301K at M/s Vision Autowork Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

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**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 4 April 2019 5:02 PM

**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** FW: Our Ref: 18/19/19/VP05/021618 SFS301K (Pre-inspection) / Your vehicle : SKW5046J [External General]

Dear Li Li,

Thank you for the email.

Dear Joy,

Kindly assist

**FYNA Our Ref : CC4/LPC19005880/Ajb3**

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

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---

**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Thursday, 4 April 2019 4:55 PM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

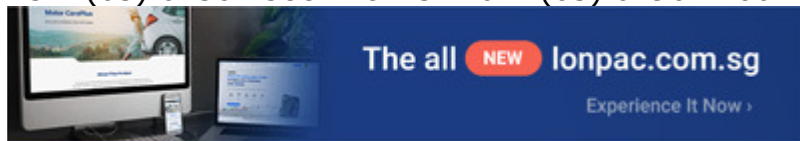
**Subject:** RE: Our Ref: 18/19/19/VP05/021618 SFS301K (Pre-inspection) / Your vehicle : SKW5046J [External General]

**Lonpac External - General**

Dear Nivitha

Attached is the video files provided by our Insured. Please forward them to the case handler for review.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Admin-D (LKKAUTO) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Wednesday, 3 April, 2019 11:06 AM  
**To:** ONG LI LI; assignments  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: Our Ref: 18/19/19/VP05/021618 SFS301K (Pre-inspection) / Your vehicle : SKW5046J [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** ONG LI LI [<mailto:llong@lonpac.com>]  
**Sent:** Wednesday, 3 April 2019 10:37 AM  
**To:** Dynamic Autowork <[dynamicautowork@gmail.com](mailto:dynamicautowork@gmail.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'Admin-D (LKKAUTO)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** RE: Our Ref: 18/19/19/VP05/021618 SFS301K (Pre-inspection) / Your vehicle : SKW5046J [External General]

## **Lonpac External - General**

Without Prejudice  
Save as to Costs

Dear Sir/Mdm

You may choose one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

Dear Nivitha

Please follow up.

| No. | Name                         | Please tick ✓ |
|-----|------------------------------|---------------|
| 1   | Kalvin Ang                   |               |
| 2   | Xing Guo Qiang               |               |
| 3   | Mohamad Taufikh              |               |
| 4   | Bryan Ang                    |               |
| 5   | Adrian Ling                  |               |
| 6   | Mohammed Rasul               |               |
| 7   | Marcus Chua                  |               |
| 8   | Kenneth Kong                 |               |
| 9   | Muhammad Nazril Bin Abdullah |               |
| 10  | Ong Hwee jie/Steve Chen      |               |

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

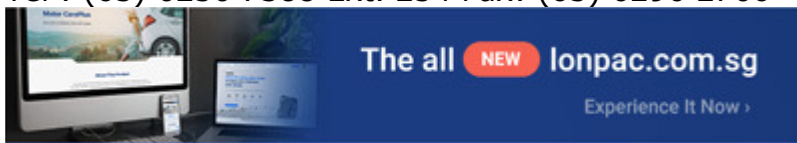
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Dynamic Autowork [<mailto:dynamicautowork@gmail.com>]

**Sent:** Tuesday, 2 April, 2019 5:19 PM

**To:** MT\_Claim\_SG; GERALD POH WEE BIN; ONG LI LI; ERIC WOO JUN KIAT

**Subject:** SFS301K (Pre-inspection) / Your vehicle : SKW5046J

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

Hope we can do Direct Settle and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert

**\*\* PLEASE ADVISE LIABILITY \*\***

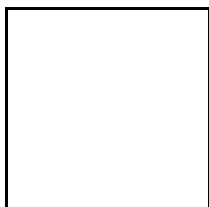
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Thank You.

Yours Sincerely,

Michelle  
HP : 9856 4815

8 Kaki Bukit Avenue 4  
#08-09Premier @ Kaki Bukit  
Singapore (415875)  
Tel : 6341 6789  
Fax : 6341 6778



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