



## MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 24/05/2019

Your Ref : YM3690Z

To : QBE INSURANCE (INTERNATIONAL) LTD

Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE GBH9612J & YM3690Z ON 30/03/2019 AT  
OPEN CAR PARK AT BLK 84 BEDOK NORTH STREET 4.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.198168 @ S\$3,424.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$1,000.00 (5 Days x S\$200)
- 3) LTA Search @ S\$7.45
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC6/QBE19005851/Aha3**

26 AUGUST 2019

**SIONG BEE INDUSTRIES PTE LTD  
8 BENOI ROAD  
SINGAPORE 629883  
ATTN: THE MANAGEMENT**

Dear Sir/Madam,

**ACCIDENT INVOLVING YM 3690Z AND GBH 9612J ON 30/03/2019**

We refer to the above accident where we are acting for QBE Insurance (Singapore) Private Limited to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of GBH 9612J against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party. Unless proven otherwise.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

  
Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *QBE Insurance (Singapore) Private Limited  
(Motor Claims Dept)*

LETTER OF AUTHORITY

Name : SIGNMAX ADVERTISING PTE LTD  
Address : 1 SOON LEE STREET #03-47  
PIONEER CENTRE SINGAPORE 627805  
Contact No : \_\_\_\_\_

TO: QBE INSURANCE INTERNATIONAL LTD

Dear Sirs,

ACCIDENT INVOLVING GBM 9612J AND Ym 36902 ON 30/3/9  
AT/ ALONG Open Car Park at 800 8th Bedok North St-4

I/We, SIGNMAX ADVERTISING PTE LTD, am/are the registered owner of  
motor car no. GBM 9612J

Please note that I have assigned all compensations monies due to me/us in the above said accident  
to **M/S MG SOLUTION PTE LTD**.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned  
accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG SOLUTION  
PTE LTD** whom I had authorized to collect the said compensation monies.

Thank you



Signature of Claimant



Witness By

## DISCHARGE VOUCHER

Without Prejudice  
Save As to Costs

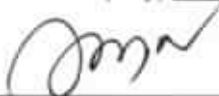
Your Reference : GBH 9612J  
Our Reference : VC012454

I/We, SIGNMAX ADVERTISING PTE LTD do hereby acknowledge the sum of Singapore Dollars: Three Thousand Seven Hundred Thirty One and Cents Forty Five Only (S\$3,731.45) being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, 'SIONG BEE INDUSTRIES PTE LTD', over damage to my/our vehicle GBH 9612J from an accident involving YM 3690Z and GBH 9612J at/along OPEN CAR PARK @ BLOCK 84 BEDOK NORTH STREET 4, which occurred on 30 MARCH 2019 at about 1500 hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured 'SIONG BEE INDUSTRIES PTE LTD', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 02 of (month) 01 (year) 2020 ~~2019~~



Signature

SIGNMAX ADVERTISING PTE LTD

Claimant's Name

200810130W

FIN/NRIC No.

1 SONN LEE STREET

#03-47 PIONEER CENTRE

SINGAPORE 627605

Address



Witness's Signature

WONG SU HUI

Witness's Name

G1066386K

FIN/NRIC No.

23 KATL BUKIT AVE 4

#02-03 SINGAPORE

415933

Address



Company stamp if applicable

Please return to:  
General Claims Department  
QBE Insurance (Singapore) Pte Ltd  
1 Raffles Quay  
#29-10 South Tower  
Singapore 048583  
Fax: 6533 3270



## MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

# TAX INVOICE

Bill To:

**QBE INSURANCE (INTERNATIONAL) LTD**

NO.60 ANSON ROAD

#11-01 MAPLETREE ANSON

SINGAPORE 079914

INVOICE No : TI 209005

PB No : 198168

Date : 03-January-2020

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : GBH 9612J

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 3,200.00
BEFORE GST		3,200.00
7% GST		224.00
<b>TOTAL</b>		<b>\$ 3,424.00</b>

Cheque should be made payable to **MG Solution Pte Ltd**



Co's stamp & Authorised Signature

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 01 Apr 2019 / 11:55:17

Receipt Date/Time : 01 Apr 2019 / 11:55:17

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-190401-001122

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - YM3690Z				
As at 30 Mar 2019/15:00:00				
Insurance Co: QBE INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - YM3690Z Enquiry Fee 20190401115421858550	7.00	0.49	7.49
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
Paid By				
	20190401115433886	Direct Debit: eNETS Debit (Internet Banking)		7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

## Vic (LKKAUTO)

---

**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Wednesday, 11 September, 2019 6:31 PM  
**To:** Vic (LKKAUTO)  
**Subject:** SEEK MANDATE> RE: Direct Settlement - Accident Involving YM3690Z (OI : QBE - VC012454) AND GBH9612J (TP : LKK REF - CC6/QBE19005851/Aha3) on 30/03/2019  
**Attachments:** LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LETTER TO OI.pdf; TP LOD.pdf

Our ref: VC012454

Hi Vic

Kindly proceed to settlement.

regards

---

**Jenny Toh**

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



---

**From:** Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Sent:** Wednesday, 11 September 2019 10:37 AM  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Joyce Foo <joyce.foo@qbe.com>; Janice Goh Siew Geok <janice.goh@qbe.com>  
**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving YM3690Z (OI : QBE - VC012454) AND GBH9612J (TP : LKK REF - CC6/QBE19005851/Aha3) on 30/03/2019

**YOUR REF – VC012454**

**LKK REF – CC6/QBE19005851/Aha3**

=====

Dear Jenny,

**ACCIDENT INVOLVING VEHICLES YM 3690Z (OI) AND GBH 9612J (TP) ON 30/03/2019**

We refer to the above matter.

It was reported that Insured vehicle reversed and collided to the stationary TP vehicle.

A letter was sent out to the Insured company to notify of the TP claim, liability and NCD issues. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour.

Summary to offer to repairer **MG SOLUTION PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 7,106.20	\$ 3,424.00
Loss of Use (\$200 x 5 days)	\$ 1,000.00	\$ 300.00 (\$60 x 5 days)
LTA Search Fee	\$ 7.45	\$ 7.45
<b>TOTAL</b>	<b>\$ 8,113.65</b>	<b>\$ 3,731.45</b>

Breakdown of days is as follows:

Our surveyor's recommended days to repair	5 days
<b>TOTAL</b>	<b>5 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Vic (LKKAuto)

**Sent:** Monday, 26 August, 2019 7:15 PM

**To:** Jenny Toh

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: Direct Settlement - Accident Involving YM3690Z (OI : QBE - VC012454) AND GBH9612J (TP : LKK REF - CC6/QBE19005851/Aha3) on 30/03/2019

**Your Ref:** VC012454

**WITHOUT PREJUDICE**

Dear Jenny,

We refer further to our below email.

Enclosed for your perusal:

- Estimated cost of repair - marked
- Preliminary advice



Meanwhile, we are currently preparing our report for mandate approval.

Thank you.

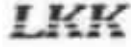
Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Sent:** Thursday, 4 April, 2019 11:51 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** FW: Direct Settlement - Accident Involving YM3690Z (OI : QBE - TBA) AND GBH9612J (TP : LKK REF - CC6/QBE19005851/Aja3) on 30/03/2019

Our ref: VC012454

Hi Mei Kwan

Please find attached as per requested.

regards

---

**Jenny Toh**

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

Website    LinkedIn    Twitter



---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 4 April 2019 11:37 AM

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving YM3690Z (OI : QBE - TBA) AND GBH9612J (TP : LKK REF - CC6/QBE19005851/Aja3) on 30/03/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBH 9612J at M/s MG Solution Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair and preliminary advice is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----  
IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

----- IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.