Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Wednesday, 11 September, 2019 10:37 AM

To: Jenny Toh

Cc: Admin A; Vic (LKKAuto); Joyce Foo; Janice Goh Siew Geok

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving YM3690Z (OI : QBE -

VC012454) AND GBH9612J (TP: LKK REF - CC6/QBE19005851/Aha3) on 30/03/2019

Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION

PHOTOS.pdf; LETTER TO OI.pdf; TP LOD.pdf

YOUR REF – VC012454 LKK REF – CC6/QBE19005851/Aha3

Dear Jenny,

ACCIDENT INVOL VING VEHICLES YM 3690Z (OI) AND GBH 9612J (TP) ON 30/03/2019

We refer to the above matter.

It was reported that Insured vehicle reversed and collided to the stationary TP vehicle.

A letter was sent out to the Insured company to notify of the TP claim, liability and NCD issues. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour.

Summary to offer to repairer **MG SOLUTION PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 7,106.20	\$ 3,424.00
Loss of Use (\$200 x 5 days)	\$ 1,000.00	\$ 300.00 (\$60 x 5 days)
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 8,113.65	\$ 3,731.45

Breakdown of days is as follows:

Our surveyor's recommended days to repair	5 days
TOTAL	<mark>5 days</mark>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Vic (LKKAuto)

Sent: Monday, 26 August, 2019 7:15 PM

To: Jenny Toh

Cc: Admin A; Vic (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving YM3690Z (OI: QBE - VC012454) AND GBH9612J (TP: LKK REF -

CC6/QBE19005851/Aha3) on 30/03/2019

Your Ref: VC012454

WITHOUT PREJUDICE

Dear Jenny,

We refer further to our below email.

Enclosed for your perusal:

- Estimated cost of repair marked
- Preliminary advice

Meanwhile, we are currently preparing our report for mandate approval.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Jenny Toh < <u>jenny.toh@qbe.com</u>>
Sent: Thursday, 4 April, 2019 11:51 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Subject: FW: Direct Settlement - Accident Involving YM3690Z (OI: QBE - TBA) AND GBH9612J (TP: LKK REF -

CC6/QBE19005851/Aja3) on 30/03/2019

Our ref: VC012454

Hi Mei Kwan

Please find attached as per requested.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

Website LinkedIn Twitter



From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, 4 April 2019 11:37 AM **To:** Jenny Toh <<u>jenny.toh@qbe.com</u>>

Cc: Joy Irene (LKKAuto) < <u>JoyIrene@lkkauto.com</u>>; CS A Team < <u>cs-a@lkkauto.com</u>>; Admin A < <u>admin-</u>

a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YM3690Z (OI: QBE - TBA) AND GBH9612J (TP: LKK REF -

CC6/QBE19005851/Aja3) on 30/03/2019

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBH 9612J at M/s MG Solution Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

TP GIA report

Please be informed that the estimated cost of repair and preliminary advice is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you. Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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