

INS. CASE OWNER:

Lynn

CC 4, Accm 1900

3847, bignasy

LAC:

10/1/85

Survivor:

Xant

DOI:

ASSIGNMENT

10/4/19

Date / Time:

21/4/2019

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SMF 9825 S

Claim No.:

S 9 mol ckp

Name of Insured:

My Wai Mung

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A: 1/2/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

5/7/8842L



INSRS:

WSP:

Tel:

Liability:

RMKS:

W116waga



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

Confirm by: GUO Deang

Email

Call

If NO or B 28, Ass. Lia:

OI YEAV ENDAH TP.

COPY SENT

11/1/19

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$350.

Total:

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

Name 1:

Payee 2: (Strike if N.A.)

Name 2:

Payee 3: (Strike if N.A.)

Name 3:

Volkswagen Centre Singapore

✓GTH

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost: PIP

S\$ 2367.65

(3 days)

Reduction:

\$2497.98 % 56

FINAL SETTLEMENT

Date/Time:

Confirm with:

Final Liability:

% 100

(Agreed / Assessed)

BOLA S/N No.:

27

Repair Cost: (WAT)

S\$ 2533.39

Loss of Rental (LOR):

S\$ 324.00

(3 days)

x \$107

(WAT)

Loss of Use (LOU):

S\$ -

(3 x days)

Loss of Income (LOI):

S\$ -

(3 x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$ 2.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$ 2856.39

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Payee 1:

S\$ 2856.39

Name 1:

Volkswagen Centre

Email

Call

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

Singapore

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

TOTAL

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VOLKSWAGEN CENTRE SINGAPORE

Tuas Avenue
639176 Singapore
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation Non binding

Page 1/1
Document no.
Document date 01-04-2019
Customer no. 5211000859
Customer GST-ID 196900406D
Dealer 39999
Job order number 2019000014/ 1
Job order date 01-04-2019
Service advisor TIOW CHUAN CHEE

Company
AXA Insurance Pte Ltd
8 SHENTON WAY
068811 Singapore

Customer data:
Mr
HAROLD
LIM LOUNG SHENG
1 AMBER GARDENS
439957 Singapore

License plate	Model code	First registration	VIN	Model	Mileage
SLT8842L	5G1	11/15/2017	WVWZZZAUZHW119266	Golf 7	15,258

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	LABOUR	1	pcs.	580.00	#1	580.00	1,861.80
	For Diagnostic and Programming	1	pcs.	360.00	#1	360.00	385.20
	B&P DIAG						
	Harness Check and Short Circuit Check	1	pcs.	200.00	NA#1	200.00	214.00
	B&P MECH						
	SPRAY PAINTING	1	pcs.	500.00	#1	500.00	1,605.00
	1 Set Sensor Brackets Pri	1	pcs.	19.87	#1	19.87	21.26
	Sensor Bracket	2	pcs.	13.21	#1	26.42	28.27
	Sensor Bracket	1	pcs.	13.21	#1	13.21	14.13
	Sensor Bracket	1	pcs.	13.21	#1	13.21	14.13
	2k-Plastic Adhesive	1	pcs.	74.29	#1	74.29	79.49
	Bonding Agent For Plastic	1	pcs.	56.90	#1	56.90	60.88
	Rear Diffusor Satin Black	1	pcs.	277.23	#1	277.23	296.64
	Rivet	4	pcs.	1.09	#1	4.36	4.67
	REAR BUMPER COVER	1	pcs.	1,080.14	#1	1,080.14	1,155.75

Quotation valid till 04/08/2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1		5,365.63	7%	375.59	5,365.63	5,741.22
Total		5,365.63		375.59	5,365.63	5,741.22

VISIT OUR WEBSITE: altersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).

3Days. Guo Qiang @ lkk auto. com
before parts photos.
Guo Qiang - 82880282
(lkk)
10/4/19.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

Volkswagen Centre Singapore



Biz Reg. No. 53103069E
GST No. M20096505-2

DISCHARGE VOUCHER

I/We Harold Lim Loung Sheng (Passport No. S7974/55H) the
owner of vehicle number SLI 8842L hereby accept from
AXA (Insurance Company) the sum of
\$ 2,895.39 (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SLI 8842L & SMF 9825S along Intersection of Mountbatten & Tanjong
on 1/2/2019 Katong Rd.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (~~transport~~ allowance / rental receipts) to be payable to

VOLKSWAGEN GROUP SINGAPORE PTE LTD.

Dated this on 24/5/2019 (DD/MM/YYYY)

(Signature of owner / Company stamp)

Name : HAROLD LIM LOUNG SHENG

NRIC No. : S7974/55H

Date : 24 MAY 2019

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4155H
Vehicle Details	
Vehicle No.:	SLT8842L
Vehicle to be Exported:	No
Intended Deregistration Date:	11 Apr 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	GOLF 1.4 TSI AT 5G13HZ HID SR
Primary Colour:	Silver
Manufacturing Year:	2016
Engine No.:	CZC160464
Chassis No.:	WVWZZZAUZHW119266
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$23,704.00
Original Registration Date:	15 Nov 2017
First Registration Date:	15 Nov 2017
Transfer Count:	0
Actual ARF Paid:	\$15,186.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	14 Nov 2027
PARF Rebate Amount:	\$11,389.00
Intended COE Rebate Details	
COE Expiry Date:	14 Nov 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$47,112.00
COE Rebate Amount:	\$40,477.00
Total Rebate Amount:	\$51,866.00

The information contained herein is correct as at 11 Apr 2019

OK

► Golf Used Vehicle List (16 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availability
-----------	-------	--------------	----------	---------	---------	---------	--------------

Volkswagen Golf 1.0A TSI	\$75,000	\$8,110 /yr	27-Dec-2017	999 cc	31,100 km		Available
---------------------------------	-----------------	--------------------	--------------------	---------------	------------------	--	------------------

Sporty Looks, Classic Black On Black Leather, With Low Road Tax And High OMV. Solar Films. No Dents/Scratches. Totally Stock. Warranty With Volkswagen (100,000km/5 Years) And Free Servicing. Low Milea...

Office No. - -

Phou - 81385922

Volkswagen Golf 1.4A TSI EQP	\$89,000	\$9,610 /yr	28-Sep-2017	1,395 cc	20,000 km	Car Buyers Automotive Pte Ltd	Available
-------------------------------------	-----------------	--------------------	--------------------	-----------------	------------------	--------------------------------------	------------------

1 Owner Unit! German Best Selling Hot-Hatch! Stylish & Comfort. Bastuck Quad Pipe, Full Sound Proofed. Genuine Low Mileage, Fully Serviced By Agent. Still Under Agent Warranty Plus 2 Free Servicing. Wel...

Office No. - 68481200

Adrian Tan - 82221375 | Alan Heng - 83394537

Volkswagen Golf 1.4A TSI (OPC)	\$60,800	\$6,720 /yr	26-Sep-2017	1,395 cc	13,866 km	Oasis Cars Pte Ltd	Available
---------------------------------------	-----------------	--------------------	--------------------	-----------------	------------------	---------------------------	------------------

Low Mileage, 1 Owner, Serviced And Warranty By Agent.

Office No. - 63488672

Alan - 98211739 | Dean - 93830304

Volkswagen Golf 1.2A TSI	\$74,988	\$8,450 /yr	29-Aug-2017	1,197 cc	37,442 km	Wheels Singapore Pte Ltd	Available
---------------------------------	-----------------	--------------------	--------------------	-----------------	------------------	---------------------------------	------------------

1 Owner Only! Fully Maintained By Volkswagen! Car Under Warranty! Best Of Its Class. Awesome Ride For Daily Driven Consignment Unit! Trade In Welcome! Loan And Insurance Available! Call Now For Viewi...

Office No. - 66815662

JJ - 91172361 | Jason - 87881825

Volkswagen Golf 1.4A TSI	\$84,800	\$9,490 /yr	24-Aug-2017	1,395 cc	23,000 km	Autotruster Traders Pte Ltd	Available
---------------------------------	-----------------	--------------------	--------------------	-----------------	------------------	------------------------------------	------------------

Loan Available, Fully Agent Maintained, Low Mileage Done, Flexible Bank/In-House Loan Available, Low Interest Rate At 2.28%! Superb Condition With Very Low Mileage. 3 Year Agent Warranty Still Availabl...

Office No. - 64661009

Keith Tham - 97923208 | Nash Lee - 93803829 | Alvin Ow - 97636832

Volkswagen Golf 1.2A TSI	\$76,800	\$8,840 /yr	18-Aug-2017	1,197 cc	15,000 km		Available
---------------------------------	-----------------	--------------------	--------------------	-----------------	------------------	--	------------------

1 Lady Owner, Low Mileage Done. Under 5 Years Warranty And 3 Years Free Servicing Programme From Volkswagen. Own This Powerful And The Most Iconic Reliable Make In German Hatchback In The Market For Y...

Office No. - -

Ivan - 98430077

Volkswagen Golf 1.4A TSI	\$86,800	\$9,830 /yr	25-Jul-2017	1,395 cc	25,000 km	Car Buyers Automotive Pte Ltd	Available
---------------------------------	-----------------	--------------------	--------------------	-----------------	------------------	--------------------------------------	------------------

1 Careful Owner, New Road Tax, New Car Battery, Excellent Condition, Ceramic Coated Exterior Body Work, With Recent Service And 2 More Service Credit To Go With 5 Extended Warranty Till 2022 With VGS....

Office No. - 68481200

Gin Lim - 96870081 | Alan Heng - 83394537

Volkswagen Golf 1.4A TSI	\$86,000	\$9,850 /yr	16-Jun-2017	1,395 cc	24,000 km	360 VR Cars	Available
---------------------------------	-----------------	--------------------	--------------------	-----------------	------------------	--------------------	------------------

Well Maintained And Taken Care By Owner. As Good As New, Classy Brown Interiors, 3 Years Warranty With 2 Free Servicing. Buy With A Piece Of Mind. Call Now To View. Viewing By Appointment Only.

Office No. - 69310005

Pauline - 96211963 | James Tan - 90700005

Volkswagen Golf 1.2A TSI	\$70,800	\$8,180 /yr	08-Jun-2017	1,197 cc	35,128 km	Prem Roy Motoring	Available
---------------------------------	-----------------	--------------------	--------------------	-----------------	------------------	--------------------------	------------------

1 Owner Only! Fully Maintained By Volkswagen! Car Under Warranty. Best Of Its Class, Most Sought For Hatch Back! Fuel Savvy Yet Powerful. Consignment Unit! Trade In Welcome! Loan And Insurance Availab...

Office No. - 66028046

Zin - 90025579 | Prem Roy - 84684000

Volkswagen Golf Variant 1.4A\$96,800 \$10,750 /yr 25-Apr-2017 1,395 cc 19,588 km SKL Automobile Pte Ltd **Available**
TSI R-Line

Full Loan Available. Warranty By Volkswagen Valid Till 24 April 2022. Fully Serviced By Agent Since Day 1. Original Paintwork. Comes With Bidded No.1161. View To Believe It. Call Now!

Office No. - 64658811

Andy Koh - 91919777 | CS Lee - 87877555 | Don Ng - 92488800

Volkswagen Golf Variant 1.4A\$99,800 \$11,130 /yr 24-Apr-2017 1,395 cc 27,000 km YS Auto Pte Ltd **Available**
TSI R-Line

1 Owner, Original Paint, Immaculate Condition. Fully Agent Maintained, Low Mileage With 5 Years Warranty. 1.4L Turbocharge With Factory R-Line High Specs. Elegant Black Exterior & Black Leather Interior...

Office No. - 64669792

Ken Wang - 98788096 | Gary - 97222882 | Mr Ng Julian - 96791611 | Teo - 97433225

Volkswagen Golf 1.2A TSI \$72,800 \$8,570 /yr 19-Apr-2017 1,197 cc 18,000 km Qin Cheng Cars Enterprise **Available**

1 Owner! Fully Maintained By Volkswagen! Car Under Warranty. 100% Accident Free. Best Of Its Class, Most Sought For Hatch Back! Fuel Savvy Yet Powerful.

Office No. - 68725855

Johnny - 98553733 | Anthony - 98553955

Volkswagen Golf 1.4A TSI \$84,988 \$9,690 /yr 31-Mar-2017 1,395 cc 33,000 km Das WeltAuto **Available**
EQP

"Das Welt Auto" Pre-owned Vehicles By Volkswagen, Singapore's Only Certified Volkswagen Pre-owned Centre, Minimum 12 Months Warranty, Certified Vehicle History And Mileage, Certificate Of Quality.

Office No. - 64966488

Agnes See - 96202800 | Benjamin Lim - 91770312 | Cynthia Tan - 90990888 | Lim Kok Heng - 84850288

Volkswagen Golf 1.4A TSI \$88,500 \$10,150 /yr 27-Mar-2017 1,395 cc 15,500 km **Available**
EQP

Low Mileage Car In Mint Condition. Accident Free. Luxury Version With Brown Leather, Wood Trim. Great Fun Car To Drive. Favourite Car And Ideal For Singapore. Selling Due To Overseas Relocation.

Office No. - -

Thomas Hansen - 91159330

Volkswagen Golf 1.2A TSI \$68,988 \$8,320 /yr 25-Jan-2017 1,197 cc 27,000 km Das WeltAuto **Available**

"Das Welt Auto" Pre-Owned Vehicles By Volkswagen, Singapore's Only Certified Volkswagen Pre-Owned Centre, Certified Vehicle History And Mileage. Min 1 Year Warranty.

Office No. - 64966488

Agnes See - 96202800 | Lim Kok Heng - 84850288 | Benjamin Lim - 91770312 | Cynthia Tan - 90990888

Volkswagen Golf 1.4A TSI \$79,827 \$9,590 /yr 17-Jan-2017 1,395 cc 16,716 km Edmund Motor Pte Ltd **Available**

CNY Weekend Offer. Lowest Price In Market. Still Under Agent Warranty. Flexible Loan Packages Available To Choose From. Low Mileage Clocked. High Trade In Value For Your Car! No Hidden Cost, GST Inclu...

Office No. - 62523339

David Lau - 93889178 | Mus - 91478190

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Nivitha (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 2 April 2019 11:45 AM
To: assignments
Subject: FW: request direct settlement for SLT8842L & SMF9825S on 01/02/2019
Attachments: MyDocument_2019_04_01_05_11_49.pdf

Hi team,

Tp smart. Kindly assist.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

1.50pm @ 2/4/19
Tang shushi
VNI

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Sent: Monday, 1 April, 2019 5:28 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>
Subject: request direct settlement for SLT8842L & SMF9825S on 01/02/2019

Dear Claims,

Please revert on liability & survey arrangement for this claim.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: shushi.tang@vw.com.sg [mailto:shushi.tang@vw.com.sg]
Sent: Monday, 1 April, 2019 5:13 PM
To: Tang, Shu Shi (VWG Singapore)
Subject: Scan von MyMFP

Scan from MyMFP



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 26/10/2019

Survey Details:

Date of loss	1-Feb-19
Date of appointment	2-Apr-19
Date of survey	10-Apr-19
Location of survey	VOLKSWAGEN CENTRE SINGAPORE

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLT8842L
Make and Model	VOLKSWAGEN GOLF 1.4 TSI
Date of registration	15-Nov-17
Parf Rebate	
Market Value	\$ 90,000.00
Parf Rebate	\$ 49,078.00
Nett Loss	\$ 40,922.00

Repair details:

Initial Estimate	\$ 5,365.63
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 927.65
Check items (estimate)	\$ -
Labour	\$ 1,440.00
Total	\$ 2,367.65
Lump Sum(if applicable)	\$ -

Number of days for repair	3
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564313

Remarks:

--

Mandate:

Liability(TP)		100%	
Proposed repair cost	\$	2,533.39	W/GST
Loss of use	\$	-	
Loss of rental	\$	300.00	
Loss of income	\$	-	
LTA search fees	\$	2.00	
Others	\$	-	
Proposed Total	\$	2,835.39	



<MANDATE IA> - S9M01CRP {ACCIDENT INVOLVING SMF 9825S (OI) & SLT 8842L (TP) ON 01/02/2019}

Type

🔗 Question

Message

LIABILITY: 100% BOLA S27: INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$2,835.39 (CLAIMING LOR). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CCL

Reply

<< **Re:<MANDATE IA> - S9M01CRP {ACCIDENT INVOLVING SMF 9825S (OI) & SLT 8842L (TP) ON 01/02/2019}**

Type

🔗 Question

Message

Hi CCL, proceed. Thanks

Reply

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page 1/2
Document no. 12333900336
Document date 28-05-2019
Customer no. 5211000859
Customer GST-ID 196900406D
Dealer 39999
Job order number 2019000635/ 1
Job order date 16-05-2019
Service Advisor TIOU CHUAN CHEE

Company
AXA Insurance Pte Ltd
8 SHENTON WAY
#27-01 AXA TOWER
Singapore 068811

Customer Details:
Mr.
HAROLD
LIM LOUNG SHENG
1 AMBER GARDENS
#11-02
Singapore 439957

License plate SLT8842L	Model code 5G1	First registration 15-11-2017	VIN WVWZZZAUZHW119268	Model Golf 7	Mileage 15,258
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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Labour	1	pcs.	580.00	#1	580.00	620.60
	Spray Paint	1	pcs.	500.00	#1	500.00	535.00
	B&P DIAG	1	pcs.	360.00	#1	360.00	385.20
	For Diagnostic and Programming						
5G0998492 GRU	1 Set Sensor Brackets Pri	1	pcs.	19.87	28.00% #1	14.31	15.31
	XR-170519						
5G0919491	Sensor Bracket	2	pcs.	13.21	28.00% #1	19.02	20.35
	XR-170519						
5G0919491A	Sensor Bracket	1	pcs.	13.21	28.00% #1	9.51	10.18
	XR-170519						
5G0919492A	Sensor Bracket	1	pcs.	13.21	28.00% #1	9.51	10.18
	XR-170519						
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	74.29	28.00% #1	53.49	57.23
	XR-170519						
D 822150A1	Bonding Agent For Plastic	1	pcs.	56.90	28.00% #1	40.97	43.84
	AO-170519						
WHT005263	Rivet	4	pcs.	1.09	28.00% #1	3.14	3.38
	XR-170519						
5G6807417APGRU	COVER	1	pcs.	1,080.14	28.00% #1	777.70	832.14
	REAR BUMPER*XR-170519						
	AXA DIRECT SETTLEMENT						
	DOA : 01/02/2019						
	T/P VEH : SMF9825S						
	SURVEY BY : GUO QIANG (LKK)						

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1		2,367.65	360.75	7%	165.74	360.75	2,367.65	2,533.39
Total		2,367.65	360.75		165.74	360.75	2,367.65	2,533.39

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page	2/2
Document no.	12333900336
Document date	28-05-2019
Customer no.	5211000859
Customer GST-ID	196900406D
Dealer	39999
Job order number	2019000635/ 1
Job order date	16-05-2019
Service Advisor	TIOU CHUAN CHEE

Company
AXA Insurance Pte Ltd
8 SHENTON WAY
#27-01 AXA TOWER
Singapore 068811

Customer Details:
Mr
HAROLD
LIM LOUNG SHENG
1 AMBER GARDENS
#11-02
Singapore 439957

License plate	Model code	First registration	VIN	Model	Mileage
SLT8842L	5G1	15-11-2017	WVWZZZAUZHW119266	Golf 7	15,258

—VISIT OUR WEBSITE: altersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.



LETTER OF DEMAND

Your Ref: SMP98255
Our Ref: SLT8842L
To: AXA INSURANCE PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SLT8842L & SMP98255 ON 1/2/2019

We are claiming on behalf of our client Lim Loung Sheng Harold

owner of vehicle number SLT8842L involved in accident on 1/2/2019

with vehicle SMP98255 along/at intersection of Mountbatten & Tanjong Katong Road

Description of claims:

Cost of Repairs	\$ <u>2,533.39</u>	(incl 7% GST)
Loss of Use/Rental	\$ <u>120</u> x <u>3</u> Days = \$ <u>360</u>	(incl 7% GST)
Search Fee	\$ <u>2</u>	(incl 7% GST)
Miscellaneous Fee	\$ _____	(incl 7% GST)
TOTAL	\$ <u>2,895.39</u>	(incl 7% GST)

We are claiming in full and final settlement of \$ 2,895.35
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to shushi.tang@vw.com.sg / steven.chee@vw.com.sg.

01 JUL 2019

Dated this





RE: Re:<MANDATE IA> - S9M01CRP {ACCIDENT INVOLVING SMF 9825S (OI) & SLT 8842L (TP) ON 01/02/2019}

Type

 Question

Message

Proceed. Thanks

Reply

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 27 June 2019 3:03 PM
To: 'shawnnng719@yahoo.com.sg'
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/ASM19005847/Gga3 ***
ACCIDENT INVOLVING SMF 9825S & SLT 8842L ON 01/02/2019 ***

NG WEI MENG

Dear Sir/ Mdm

OUR REF : CC4/ASM19005847/Gga3

YOUR REF : SMF 9825S

ACCIDENT INVOLVING SMF 9825S AND SLT 8842L ALONG/AT TANJONG KATONG RD ON 01/02/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **VOLKSWAGEN CENTRE SINGAPORE** acting on behalf of the owner of SLT 8842T against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter/ Authorisation letter from your company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at ceciliachong@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

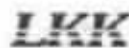
Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Volkswagen Centre Singapore



Siz Reg. No. 53103069E
GST No. M20098505-2

LETTER OF AUTHORITY

ACCIDENT INVOLVING SLT8842L and SMA98255 on 11/2/2019
along Intersection of Mandaitan & Tampok Kating Rd.
Own vehicle's number Other vehicle's number Date of accident
Accident location

BY THE LETTER OF AUTHORITY, I/we, Harold Lim Loung Sheng
of S7974155H Name of Policy Holder & IC / Passport number
owner of Vehicle Registration

Number SLT8842L Own vehicle's number hereby irrevocable appoint **Volkswagen Centre Singapore**

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy number _____ taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 24 of the month

5 Year 19

Signed & Delivered By:

Witness By:





AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SMF96235 (Insd veh)	Model: VOLKSWAGEN GOLF 1.4 TBI AT 5G13HZ HQ SR
	SL78842L (TP veh)	
Date of Accident/ Time:	01/02/2019	

Repair Estimate	: \$	5,341.22	
Final Repair Cost (MGST)	: \$	2,933.39	
Loss of Use	: \$	-	days at \$ per day
Rental (if any)	: \$	321.00	3 days at \$ 107.00 per day
LTA / GIA Search Fee	: \$	2.00	
Others	: \$	-	
Final Settlement Sum	: \$	2,856.39	

Payee Name : VOLKSWAGEN CENTRE SINGAPORE

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: 27
	BOLA Liability: 100 (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		

Remarks:

NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against AXA and their policyholder/authorised policyholder for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: Date: 11-11-19	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: Date: 11-11-19
 Signature of AXA's surveyor/representative: Name of AXA's surveyor/Representative: Date: 11-11-19	

Tax Invoice

22nd May 2019

HAROLD LIM LOUNG SHENG
1 AMBER GARDENS
#11-02
SINGAPORE 439957

Attention :- **HAROLD LIM LOUNG SHENG**

Veh # :- SKR8106B RK144903
 Inv # :- RK733742
 RA # :- B13953 0/0
 From :- 22/05/2019
 To :- 25/05/2019
 Terms :- C.O.D
 Remarks :- MICHELLE-VW

Main Office:
 Movis Building
 No. 22, Jalan Klang,
 Singapore 159410
 Tel: (65) 6476 3333
 Fax: (65) 6271 5891
 www.mova.com.sg

Workshop Dépt:
 Block 400B,
 Bukit Meran Lane 3,
 #01-04/06/08/04
 Singapore 159722
 Tel: (65) 6272 3892
 Fax: (65) 6270 8314
 Co. Reg. 198904030G
 GST Reg. M2-008864-2

Description	Qty	U.Price	Amounts S\$
RENTAL CHARGES FROM 22/05/2019 TO 25/05/2019 VW JETTA : SKR8106B RENTAL AGREEMENT : B13953 DRIVEN BY : HAROLD LIM LOUNG SHENG YOUR REF : VW/KA-SLT8842L	3 DAY	112.15	336.45

PAID
 22 MAY 2019

BY: Visa Batch 1387 - \$360.00

Singapore Dollars :

Three Hundred Sixty Only

Thank you for your continuous support.

AMOUNT S\$ 336.45
 GST @ 7 % 23.55

AMOUNT DUE S\$ 360.00

MOVA AUTOMOTIVE PTE LTD

**MOVA**

AUTOMOTIVE PTE LTD

Automotive Pte Ltd

Main Office: No. 22 Jalan Kibing, Singapore 130119
 Bukit Merah Branch:
 5th, 122 Bukit Merah Lane 1 #01-50, Singapore 150122
 Fan Young Branch: No. 15 Fan Young Road, Singapore 620702
 Tel: (65) 6470 3333 Fax: (65) 6370 8314
 24 Hours Breakdown Service: (65) 3789 0000
 Bedok Branch: 210 Bedok Central Rd #01-138, Singapore 460138
 Tel: (65) 6654 7877

Website: www.mova.com.sg
 Co. Reg. No.: 198804333G

RENTAL AGREEMENT

RA NO: B 13953

RECEIVED 22 MAY 2010

RENTAL DETAILS		INSURANCE EXCESS AMOUNT		
Vehicle Make/Model:	244s	Vehicle No:	SKR-8108	Singapore
Date/Time Out:	21/5/10 @ 8am			Malaysia
Patrol Level Out:	E 1/2 1/4 3/8 1/2 5/8 3/4 7/8 P	34	2500	Signature
Date/Time In:			35	3500
Patrol Level In:	E 1/2 1/4 3/8 1/2 5/8 3/4 7/8 P			Per Accident
Change Over 1:	Date: _____ Index: _____	Charges		
Change Over 2:	Date: _____ Index: _____	Month: \$	Per Month	
KM Out:	85961	Week: \$	Per Week	
	KM in: _____	Day: \$	Per Day	
		Hour: \$	Per Hour	
HIRER DETAILS		Sub-Total		
Name of Hirer:		Less Discount %		
Name:	Harold Lim Loung Sheng	Rental Charges		
Address:	1 Amber Garden #11-02	CDW \$	per day / week / month	
	Singapore 439567	PAI \$	per day / week / month	
Identity Card No:		Paid for tax		
Date of Birth:		MP Charge		
Driving License:		CS?		
Country of Issue:		Total		
Tel:	(H/P) 98124991 (O) _____	Pre-Payment		
Nationality:		Downpayment and Deposit		
Effective Date:		Amount Refunded Due		
Additional Hirer:		Signature of Refund		
Name:	mean vijayar tharan	Remarks:	5/10/10	
Address:	As Above	VW - K4 - 1		
Identity Card No:	657881984	Invoice No:	Ref. No:	
Date of Birth:	1/7/1977	Checked Out By:	Checked In By:	Checked By:
Driving License:		Sales-In Charge:		
Country of Issue:		Post 3 years accidents: YES ☐ NO ☐		
Tel:	(H/P) 9892-2853 (O) _____			
Nationality:				
Effective Date:				

I fully understand and agree to the terms and conditions appended on both sides of this Vehicle Rental Agreement. I also agree that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agree that these outstanding payment be billed to my charge card credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signature / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all matters possible.
- The Hirer shall be liable for all excess charges (if any) for late return of the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-049877
Date of Request: 01/04/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 01/04/2019
Enquiry By Tang Shu Shi
TP Vehicle No. SMF9825S
Accident Date 01/02/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMF9825S	AXA Insurance Pte Ltd	30/11/2018-29/11/2020	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-049877

Date of Request: 01/04/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 01/04/2019
Enquiry By: Tang Shu Shi
TP Vehicle No: SMF9825S
Accident Date: 01/02/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19005847/Gga3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:LYNN			Date : 13-11-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SMF 9825S	Veh. Inspected	SLT 8842L	
Policy No.	P2216881	Coverage (\$)	0.00	
Claim No.	S9M01CRP	Excess (\$)	0.00	
Assign From		Assign Date	02/04/2019	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN GOLF	c.c	1395	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	WVWZZZAUZHW119286	Colour	SILVER	
Odometer	19572	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/40Z R18	PIRELLI	6 mm	
L/H Front Tyre	225/40Z R18	PIRELLI	6 mm	
R/H Rear Tyre	225/40Z R18	PIRELLI	6 mm	
L/H Rear Tyre	225/40Z R18	PIRELLI	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	01/02/2019	Inspection Date	10/04/2019	
Survey held at	1 KAMPONG AMPAT OFF MACPHERSON			
Repairer	VOLKSWAGEN CENTRE SINGAPORE			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLT 8842L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	SET SENSOR BRACKETS PRI (SN) (CONSISTENT)	NECESSARY	19.87	14.31
2	SENSOR BRACKET (SN) (CONSISTENT)	NECESSARY	26.42	19.02
1	SENSOR BRACKET (SN) (CONSISTENT)	NECESSARY	13.21	9.51
1	SENSOR BRACKET (SN) (CONSISTENT)	NECESSARY	13.21	9.51
1	2K-PLASTIC ADHESIVE (SN) (CONSISTENT)	NECESSARY	74.29	53.49
1	BONDING AGENT FOR PLASTIC (SN) (CONSISTENT)	NECESSARY	56.90	40.97
1	REAR DIFFUSOR SATIN BLACK (SN) (CONSISTENT)	NOT NECESSARY	277.23	-
4	RIVET (SN) (CONSISTENT)	NECESSARY	4.36	3.14
1	REAR BUMPER COVER (SN) (CONSISTENT)	DEFORMED	1,080.14	777.70
			1,565.63	927.65
<u>LABOUR</u>				
	LABOUR .		1,740.00	580.00
	FOR DIAGNOSTIC AND PROGRAMMING B&P DIAG.		360.00	360.00
	HARNESS CHECK AND SHORT CIRCUIT CHECK B&P MECH.	NOT NECESSARY	200.00	-
	SPRAY PAINTING.		1,500.00	500.00
			3,800.00	1,440.00
GRAND TOTAL			5,365.63	2,367.65
RECOMMENDED COST OF REPAIRS				2,367.65

Report Ref No. CC4/ASM19005847/Gga3q2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SPMA01CIP
Reference	CCA/ASM19005947/GpaOut2
Loss Date	1 February 2019
Report Date	7 Feb 2019 2:02:00 PM
Request Date	17 June 2019
Due Date	

Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step: Wait for Approve Invoice

Approve Invoice

Vehicle Information	
Incident Vehicle Registration #	SLTBB42L
Make	TPVD VOLKSWAGEN
Model	GOLF 1.4 TSI AT SG134Z H1D SR
Service Address	

...

Primary Contact/Insured	
NG WEI MENG	
15 TANJONG KATONG ROAD, #15-21, 436950, Singapore	
98318500	
SHAWNHC719@YAHOO.COM.SG	

Claim Handler	
KHONG Lynn	
68804892	
lynn.khong@axa.com.sg	

Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

Document Type Document SubType

Upload Document(s)

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
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NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInsuranc1 (7).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	14 November 2019
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 November 2019
 LKKInspection (4).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 November 2019
 LKKAdjustment1a (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 November 2019
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 November 2019
 PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	14 November 2019
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	14 November 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	14 November 2019
 TP FINAL EST LIST.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 October 2019
 LOG AND OTHER DOCUMENTS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 October 2019
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 October 2019
 MANDATE IA DD 26102019.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 October 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 PARF COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 October 2019
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	12 April 2019
 Immediate Advice.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	12 April 2019
 GIA REPORT OF 3MF98255 (INSD).PDF	Reports & Statement	GIA Report	KADRI Mateen	2 April 2019
 GIA REPORT OF SLT8842L (TP).PDF	Reports & Statement	GIA Report	KADRI Mateen	2 April 2019
 EMAIL FROM WORKSHOP (THIRD PARTY PH).png	Letters and Correspondence	Workshop	KADRI Mateen	2 April 2019
 P2216081_CL.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	KHONG Lynn	7 February 2019
 P2216081_IP5.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	KHONG Lynn	7 February 2019