

ASS. REC. BY:

REF: CC3/ATG/19005923/Avd3e2

Adrian

ASSIGNMENT

Mumeh

Front:

Date:

Estimated Cost:

Veh No: SMAG649E - Yr Regn: 2018 June

Type: M.Car M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q2 cc 999

Colour: Yellow A/C: Insured / Std / Nil / NA

Sp. Reading: 16759 T/Radio: Insured / Std / Nil / NA

Eng/No:

C/No: WAUZZZ6A4JA066396.

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/60R16.

R: 215/60R16.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. 30/3/19 D.O.I. 02/04/19.

Survey held at Premium:

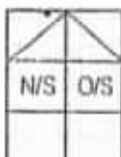
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear N/S.

The U/C / Chassis frame / Body Structure affected due to collision.

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 110K.

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Date / Time Action / Instruction

OD ALG.

13/5/19 Final Ag \$ 3518.24 confirmed by email (Ref. 344176, 4990)

RECEIVED 06 JUN 2019

Date/Time, File Pass to?

Date/Time, File Return to?

1) 6/6 - typist

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS, \$

Photos

Others

TOTAL

200

11

211

Veron Chen (LKKAUTO)

From: Nadaraja, Deebanalnadaraja <Deebanalnadaraja.Nadaraja@aig.com>
Sent: Tuesday, 23 April 2019 2:19 PM
To: Veron Chen (LKKAUTO); SUR; Claims
Subject: RE: OD Claim for vehicle no SMA 6649 E-DOA: 30/3/2019

Hi Team,

Once we have settle this claim under OD, our recovery team will check on this and proceed with recovery if insured is not at fault.

Thanks & Regards,

Deeban Nadaraja
AIG
Claims Adjuster | Express Auto Claims
Singapore Claims | AIG Shared Services

Deebanalnadaraja.nadaraja@aig.com www.AIG.com

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Tuesday, April 23, 2019 12:37 PM
To: Nadaraja, Deebanalnadaraja; SUR; Claims
Subject: [EXTERNAL] FW: OD Claim for vehicle no SMA 6649 E-DOA: 30/3/2019

This message is from an external sender; be cautious with links and attachments.

Dear Nadaraja,

Please kindly assist on below email from Premium Automobile.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 23 April 2019 11:34 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD Claim for vehicle no SMA 6649 E-DOA: 30/3/2019

Dear Veron,

Kindly inform AIG that the insured has instructed for a recovery claim against the Malaysian vehicle. He do not wish his NCD and future premium to be effect by this accident wish is no fault in him.

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Wednesday, 3 April, 2019 5:07 PM

To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD Claim for vehicle no SMA 6649 E-DOA: 30/3/2019

Dear Nora,

Vehicle excess \$800/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 3 April 2019 9:46 AM
To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD Claim for vehicle no SMA 6649 E

Dear Nora,

As instructed by our client, please proceed to repair the **insured vehicle SMA 6649E (Excess TBA)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Tuesday, 2 April 2019 6:27 PM
To: SUR <sur@lkkauto.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: OD Claim for vehicle no SMA 6649 E
Importance: High

Dear Adrian,

Please help to mark the estimates. Surveyed was done by you today.
Kindly also assist for OD approval.

Thank You.

Best Regards,
Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183 e. claims@premiumauto.com.sg w. www.audi.com.sg Audi
Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65
6836 2223

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-----Original Message-----

From: copierscan@premiumauto.com.sg [mailto:copierscan@premiumauto.com.sg]

Sent: Tuesday, 2 April 2019 6:19 PM

To: claims@premiumauto.com.sg

Subject: Aftersales-SA

Scan 2 Email

-Service Advisor

-Claim

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The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 3 April 2019 5:07 PM
To: 'Claims Dept'; SUR
Subject: RE: OD Claim for vehicle no SMA 6649 E-DOA: 30/3/2019

Dear Nora,

Vehicle excess \$800/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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To: SUR <sur@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg>

Subject: OD Claim for vehicle no SMA 6649 E

Importance: High

Dear Adrian,

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Kindly also assist for OD approval.

Thank You.

Best Regards,

Norah Khai

Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183 e. claims@premiumauto.com.sg w. www.audi.com.sg Audi

Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65

6836 2223

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Sent: Tuesday, 2 April 2019 6:19 PM

To: claims@premiumauto.com.sg

Subject: Aftersales-SA

Scan 2 Email

-Service Advisor

-Claim

[Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	5125E
Vehicle Details	
Vehicle No.:	SMA6649E
Vehicle to be Exported:	No
Intended Deregistration Date:	03 Apr 2019
Vehicle Make:	AUDI
Vehicle Model:	Q2 1.0 TFSI S TRONIC
Primary Colour:	Yellow
Manufacturing Year:	2018
Engine No.:	CHZ673123
Chassis No.:	WAUZZZGA4JA066396
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$27,236.00
Original Registration Date:	16 Jun 2018
First Registration Date:	16 Jun 2018
Transfer Count:	0
Actual ARF Paid:	\$30,131.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 Jun 2028
PARF Rebate Amount:	\$22,598.00
Intended COE Rebate Details	
COE Expiry Date:	15 Jun 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$36,426.00
COE Rebate Amount:	\$33,511.00
Total Rebate Amount:	\$56,109.00

The information contained herein is correct as at 03 Apr 2019

OK



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CHOO KWOK WAH ALLAN (ZHU GUOHUA ALLAN)
Period of Insurance : 16 Jun 2018 To 15 Jun 2019
Engine No. : CHZ 673123
Chassis No. : WAUZZZGA4JA066396

Vehicle No. : SMA6649E
Policy No. : 1800070419
Endorsement No. :
Issued Date : 28 Jun 2018

ABOUT THE COVER

Make/Model : AUDI Q2/ Q2 Sport 1.0 TFSI S tronic
Engine Capacity/Tonnage : 999.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 169) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

Choo Kwok Wah Allan (Zhu Guohua Allan) - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 169), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125261

PREMIUM LEASING -CYS

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Janile

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

Staffery Loh



AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#07-16
AIG Building
Singapore 079120
Co.Reg.No.201009404M

Policy/Reference No. 1800070419

28 Jun 2018

Mr. CHOO KWOK WAH ALLAN (ZHU GUOHUA ALLAN)
230 WESTWOOD AVENUE
11-27 FLORAVALE, THE
SINGAPORE 648359

Dear Mr. CHOO KWOK WAH ALLAN (ZHU GUOHUA ALLAN)

Your Motor Insurance Policy

We are pleased to enclose the Certificate of Insurance and other policy documents for your new AUDI AUTO PROTECTOR PRIVATE VEHICLE motor policy.

The details of your policy are as below:

Policy No : 1800070419
Policy Period : 16 Jun 2018 to 15 Jun 2019

Please review the enclosed policy documents to verify that all the information in these documents is accurate. It is important that you read the policy terms and conditions so that you are familiar with your policy coverage and obligations.

Our list of Approved Reporting Centres and AIG Authorized Workshops can be found at www.aig.com.sg. You can also access this list through our AIG Mobile App which can be downloaded for free at iTunes or Google Play.

As our valued policyholder, you can enhance the value of your policy to include a Loyalty Home Cover that provides up to \$720,000 in extended protection for your home and your third party liability. As a bonus, you will receive \$50,000 Non-motoring Worldwide Personal Accident cover at no additional cost.

To include Loyalty Home Cover, the cost is only an additional \$95 (before GST). Simply call us or complete the enclosed form and return it to us with credit card payment via fax or email.

For More Information

If you require more information about your policy, please contact our customer service representatives Monday through Friday between 9am to 5pm at +65 6419 3000. Alternatively, you can send an email at www.aig.com.sg or a fax at +65 6415 3723.

Thank you for your support. We look forward to serving you in all your general insurance needs.

Yours sincerely

Bucha Manik
Head of Individual Personal Insurance

PS: You can enjoy round-the-clock access to selected AIG products and services with our easy-to-use Apple or Android smartphone app. Purchase new policies, renew your policies, access claims support or receive assistance with motor accidents, anytime, 24-hours a day. Your AIG Mobile App can be downloaded for free at iTunes or Google Play.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	01/04/2019 14:38
Date Of Accident	30/03/2019 12:35
Exact Location Of Accident	JURONG WEST AVE 1 TOWARDS CORPORATION RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMA6649E
Insured/Policyholder	
Name Of Registered Owner	CHOO KWOK WAH ALLAN
NRIC No	S7505125E
Email Address	CHOO.ALLAN@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96887662
Alternative Phone No	OFFICE-67900940

Vehicle Particulars

Manufacturer	AUDI
Model	Q2 1.0 TFSI S TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800070419
Cover Note Number	

Driver

Name of Driver	CHOO KWOK WAH ALLAN
NRIC No	S7505125E
Date Of Birth	01/03/1975
Occupation	INDOOR
Date Of Driving Pass	18/01/1993
Driving Experience	26 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96887662
Fax Number	
Contact Number	OFFICE-67900940
Email Address	CHOO.ALLAN@GMAIL.COM

Address	230 WESTWOOD AVENUE #11-27
Postcode	648359
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	YES
Foreign Vehicle Registration Number	ACE6955 (MOTORCYCLE)
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : IVY YEO GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	JURONG WEST NPC
Police Station Address	ROAD: 700 CORPORATION ROAD , POSTCODE: 649818 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO POLICE REPORT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	ACE6955
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	CHEN KIM PIN
NRIC/Passport Number	670920-08-6189
Contact Number	0167905438

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre/Insurer's Signature
Name: Kelvin Khoo
NIC/FIN No: 68968922L

Sketch Plan #2

SKETCH PLAN

A - SMA 6649 E
B - ACE 6955 - Motorcycle



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to police report

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Center/Insurer's Signature
Name:
NIC/IRN No.: 0284690223

ACCIDENT REPORT



**SINGAPORE
POLICE FORCE**



T/20190330/2064

Police Station Of Origin:
Jurong West N.P.C
700 Corporation Road SINGAPORE 649818
Tel No: 1800-2689999

1 of 3

Report No: T/20190330/2064

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 30/03/2019 13:21		Vide Report No.:		Station Diary No.: 85	
Informant's Particulars					
Name of Informant: CHOO KWOK WAH ALLAN			Address: 230 WESTWOOD AVENUE #11-27 SINGAPORE 648359		
ID Type / ID No.: NRIC NO / S7505125E			Contact No.: Home/Office: Mobile: 96887662		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 44	Date of Birth: 01/03/1975	Type of Informant: Driver		
Race: Chinese			Language:		Institution / School Name:
Occupation: IT CONSULTANT			Driving Licence Information: Class: 3 Date of Expiry:		

General Information of the Accident

Type of Accident:	Non-Injury Foreign Vehicle	Drink Drive: No	Date/Time of Accident: 30/03/2019 12:35	Type of Location:
Location: Along Road 1 JURONG WEST AVENUE 1 TOWARDS CORPORATION ROAD				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow:		Traffic Control:		Traffic Volume: Moderate
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
ACE6955	Motorcycle					0
SMA6649E	Car	AUDI	Q2 1.0 TFSI S TRONIC	Yellow	Seriously Damaged	1

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SMA6649E	AIG ASIA PACIFIC INSURANCE PTE. LTD.	1800070419	16/06/2018	15/06/2019

ACCIDENT REPORT



**SINGAPORE
POLICE FORCE**

Police Station Of Origin:
Jurong West N.P.C.
700 Corporation Road SINGAPORE 648818
Tel No: 1800-2685999



1:20190330/2064

2 of 3

Report No: 1:20190330/2064

CONTINUATION OF REPORT

Details of Person Involved

Any Pedestrian Involved: No

No. of Pedestrians Injured: NIL

Use of Pedestrian Crossing: NA

Driver

Name: CHOO KWOK WAH ALLAN

ID No: S7505125E

Related Vehicle: NIL

Contact No: 96887862

Hospital/Clinic: NIL

Class of Driving Licence & Expiry Date
Class: 3
Date of Expiry: NIL

Date Treatment: NIL

Date Discharge: NIL

No. of Days granted Medical Leave: NIL

Degree of Injury: NIL

Rider

Name: CHEN KIM PIN

ID No: 670920-08-6189

Related Vehicle: NIL

Contact No: 0167905438

Hospital/Clinic: NIL

Class of Driving Licence & Expiry Date
Class: NIL
Date of Expiry: NIL

Date Treatment: NIL

Date Discharge: NIL

No. of Days granted Medical Leave: NIL

Degree of Injury: NIL

Brief Details

On the 30/03/2019 at about 1235hrs, I was driving in vehicle (SMA6649E) along Jurong West Avenue 1 and came to a stop at the filter lane towards Corporation Road. Subsequently, I started to drive off when the incoming traffic slows down. Suddenly, I heard a collision at the rear of my vehicle. I then alighted from my vehicle and discovered that a motorcycle collided onto the rear (ACE6855) of my vehicle.

No presence of Traffic Police and Ambulance. No one was injured at that point of time. The left rear headlight of my vehicle was cracked and scratches along the left rear of the vehicle.

ACCIDENT REPORT



**SINGAPORE
POLICE FORCE**



T/20190330/2064

3 of 3

Report No. T/20190330/2064

Police Station Of Origin:
Jurong West N.P.C
700 Corporation Road SINGAPORE 649818
Tel No. 1800-2689999

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report: J / Sgt 1 LIM JUNJIE
Signature Of Interpreter: Not applicable
Officer In Charge Of Case: TP / AEIT / Staff Sgt WONG SIEU LUI Contact No.: 65476151 SN 126
Authentication Stamp Signature:
Singapore Police Force

Signature Of Informant:
Date/Time: 30/03/2019 13:21
Classification Of Case:

Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0422/2019/DY
Date : 2-Apr-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Choo Kwok Wah Allan
Address : 230 Westwood Avenue
#11-27
Singapore 648359
Telephone : HP +65 96887662
Type of Claim : Own Damage Claims
Policy No. : 1800070419
Vehicle No : **SMA 6649 E**
Model Code : Audi Q2 TFSI S TRONIC
Model / Year : Jun-18
Engine No : CHZ 673123
Chassis No : WAUZZZGA4JA066396
Mileage :
Date In : 1-Apr-19
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 30-Mar-19
Place of Accident : Jurong West Ave 1 towards

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMA 6649 E

S/N	Nature of Jobs	Estimated Charges
1	To remove and transfer rear parking aid. Check function and renew according to damage.	s/n \$ 280.00 ✓ ✓
2	To dismantle and renew rear bumper. Re-organize rear crash management components. Reinstall all parts removed.	\$ 1,050.00 500 ✓
3	To rep-spray rear bumper and lhs rear fender.	\$ 1,700.00 1100 ✓
4	To carry out diagnostic check.	s/n \$ 192.00 ✓ ✓
TOTAL LABOUR CHARGES		: <u>\$ 3,222.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMA 6649 E

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER <i>Repair</i>	\$ 1,074.00	+
2	REAR BUMPER FIXING PARTS <i>new</i>	\$ 70.00	+
3	REAR BUMPER SPOILER <i>hit</i>	\$ 259.00	✓ 207.30
4	REAR BUMPER TOWING EYE COVER <i>new</i>	\$ 39.00	+
5	REAR LIGHT REFLECTOR LH <i>new</i>	\$ 27.00	+
6	TAILLIGHT LH <i>cracked.</i>	\$ 1,207.00	✓ 965.60
7	TAILLIGHT TRIM LH <i>new</i>	NEC \$ 27.00	+
8	REAR BUMPER GUIDE SECTION LH <i>new</i>	\$ 49.00	+
9	REAR BUMPER SENSOR OUTER <i>new</i>	\$ 231.00	+
10	REAR BUMPER SEAL RING	4 \$ 12.00	+
11	REAR WHEEL ARCH COVERS REAR LH / RH <i>new</i>	NEC \$ 312.00	✓ 248.80
12	REAR WHEEL ARCH CLIPS 14 <i>new</i>	NEC \$ 31.00	✓ 24.64
13	SUNDRIES ? <i>new</i>	\$ 400.00	? X
TOTAL SPARE PARTS		: \$ 3,738.00	
TOTAL LABOUR CHARGES		: \$ 3,222.00	
GRAND TOTAL		: \$ 6,960.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Adrian King*
Surveyed Date : *02/04/19.*
Authorised Date :
Excess Cost :
Liability :
Remarks : *Authorised Repairs, 04 Days.*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0422/2019/DY
Date	:	2-Apr-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

4 days - ok - jb - 13 May 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Choo Kwok Wah Allan
Address	:	230 Westwood Avenue #11-27 Singapore 648359
Telephone	:	HP +65 96887662
Type of Claim	:	Own Damage Claims
Policy No.	:	1800070419
Vehicle No	:	SMA 6649 E
Model Code	:	Audi Q2 TFSI S TRONIC
Model / Year	:	Jun-18
Engine No	:	CHZ 673123
Chassis No	:	WAUZZZGA4JA066396
Mileage	:	
Date In	:	1-Apr-19
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	30-Mar-19
Place of Accident	:	Jurong West Ave 1 towards

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMA 6649 E

S/N	Nature of Jobs	Estimated Charges			
1	To remove and transfer rear parking aid. Check function and renew according to damage.	s/n	\$	280.00	\$ 280.00
2	To dismantle and renew rear bumper. Re-organize rear crash management components. Reinstall all parts removed.		\$	1,050.00	\$ 500.00
3	To rep-spray rear bumper and lhs rear fender.		\$	1,700.00	\$ 1,100.00
4	To carry out diagnostic check.	s/n	\$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$	3,222.00	\$ 2,072.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMA 6649 E

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER	\$ 1,074.00	
2	REAR BUMPER FIXING PARTS	\$ 70.00	
3	REAR BUMPER SPOILER	\$ 259.00	\$ 207.20
4	REAR BUMPER TOWING EYE COVER	\$ 39.00	
5	REAR LIGHT REFLECTOR LH	\$ 27.00	
6	TAILLIGHT LH	\$ 1,207.00	\$ 965.60
7	TAILLIGHT TRIM LH	NEC \$ 27.00	
8	REAR BUMPER GUIDE SECTION LH	\$ 49.00	
9	REAR BUMPER SENSOR OUTER	\$ 231.00	
10	REAR BUMPER SEAL RING	4 \$ 12.00	
11	REAR WHEEL ARCH COVERS REAR LH / RH	NEC \$ 312.00	\$ 248.80
12	REAR WHEEL ARCH CLIPS 14	NEC \$ 31.00	\$ 24.64
13	SUNDRIES	\$ 400.00	
TOTAL SPARE PARTS		\$ 3,738.00	\$ 1,446.24
TOTAL LABOUR CHARGES		\$ 3,222.00	\$ 2,072.00
GRAND TOTAL		\$ 6,960.00	\$ 3,518.24

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 13 May 2019 12:33 PM
To: Boo seng yak; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing; SUR
Subject: RE: FINAL REVISION - AMA6649E - OD AIG - SURVEYED 2 APR 19

Dear Mr Boo,

Confirm repair cost of \$3518.24 before excess \$800 before GST @ 4 days of repairs

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Monday, 13 May 2019 10:42 AM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - AMA6649E - OD AIG - SURVEYED 2 APR 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$3518.24 @ 4 days of repairs.

Your early approval is appreciated.

Best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMA 6649 E

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0422/2019/MAS

31 May 2019

Dear Sir,

RE: INSURANCE CLAIM FOR SMA 6649 E, Audi Q2 1.0 TFSIS-Tro

With reference to the above-mentioned vehicle, no. **SMA 6649 E**, claimant, **Mr. Choo Kwok Wah Allan**, please find the related document per attached.

1. A copy of the Original invoice no. 85013805 – S\$2,908.52
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SMA 6649 E

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6884 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6884 2223
Telefax: 6475 1033

UBI Service Centre
55 Ubi Road 1
Singapore 408799
Telephone: 686 2211

Customer Service
Service Appointment
24 Hour Breakdown Service
6884 2223
6828 1234
customerscare@premiumauto.com.sg

INS TAX INVOICE
Company Reg. No: 199902271W
GST Reg. No. 199902271W

Page 1 14:04

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013805 Date : 27/05/2019 Order : SMA6649E Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SMA6649E (V 37169)	Regn Date: 16/06/2018	Mileage: 17437	WIP No.: 48418
Model: Q2 1.0 TFSI S tronic GABANG	Chassis: WAUZZ76A4JA066396	Engine: CHZ 673123	Dept: U
VSB No.:			
You have been assisted by :- UB-Carrine (138)			

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE.	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND REPAIR REAR BUMPER. RE-ORGANIZE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND LHS REAR FENDER.	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
X	A81A945091C	TAILLIGHT	1.00	1207.00	965.60
X	A81A853818 4M3	COVER	1.00	155.50	124.40
X	A81A853817 4M3	COVER	1.00	155.50	124.40
X	A81A8075218 4M3	SPOILER	1.00	259.00	207.20
X	A8U0853909	CLIP	14.00	2.20	24.64

Parts	1,446.24	Sub-Total	2,718.24
Labour	0.00	7% GST	190.28
Sublet	2,072.00	Grand Total	2,908.52
Menus	0.00		
Lubricant	0.00		



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SMA 6649 E

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0422/2019/KK
6th April 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages


RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q2 TFSI S TRONIC
Vehicle Chassis No. : WAUZZZGA4JA066396
Vehicle Regn No. : **SMA 6649 E**
Vehicle Mileage : 16760 KM
Vehicle Owner : Mr. Choo Kwok Wah Allan
Certificate No : 1800070419
Own Damage Excess : \$856.00 (Inclusive 7%GST)
Accident Date : 30 March 2019
Place : Jurong West Ave 1 Towards Corporation Rd
Repair Cost : \$ 2908.52
WIP No. : 48418
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time :
Date : 8/4



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CHOO KWOK WAH ALLAN (ZHU GUOHUA ALLAN)
Period of Insurance : 16 Jun 2018 To 15 Jun 2019
Engine No. : CHZ 673123
Chassis No. : WAUZZZGA4JA066396

Vehicle No. : SMA6649E
Policy No. : 1800070419
Endorsement No. :
Issued Date : 28 Jun 2018

ABOUT THE COVER

Make/Model : AUDI Q2/ Q2 Sport 1.0 TFSI S tronic
Engine Capacity/Tonnage : 999.00 CC
Sum Insured : Market Value
First Year of Registration : 2018
Driver Restriction : NA
Off Peak Car : No
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

- a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

Choo Kwok Wah Allan (Zhu Guohua Allan) - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125261

PREMIUM LEASING -CYS

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manik

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Barbara Lee

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	03 Apr 2019 09:36		03 Apr 2019 09:22 Edit Adj Rpt	S\$3,518.24 Edit Estimates	S\$3,518.24 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:

CHOO KWOK WAH ALLAN, ID: S7505125E, Tel: +6596887662, Email: CHOO.ALLAN@GMAIL.COM

Vehicle Reg. No.:

SMA6649E

Date of Loss:

30/03/2019 12:00 - :59
[9 Months and 14 Days From LTA Reg Date (Man Yr)]

Claim Type:

OD / 0173178727SG

Policy/Cover Note No.:

1800070419 (Comprehensive)

Excess:

S\$800.00

Repairer:

Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911

Handling Insurer:

AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Nadaraja, Deeban]
Deeban.nadaraja.nadaraja@aig.com

Adjuster:

LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 12/04/2019]

Driver/Custodian:

CHOO KWOK WAH ALLAN (44 / Male), NRIC: S7505125E, Tel: +6596887662 Email: CHOO.ALLAN@GMAIL.COM

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

• AIG_SG (03/04/2019): SMA6649E / OD / 30/03/2019 / Coverage & Excess update

















ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMA6649E (0173178727SG)
OD
Mar 30 2019 12:35PM
[CHOO KWOK WAH ALLAN]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Photos/Images															3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	03/04/19 09:38	General View													Load JPG	<input checked="" type="checkbox"/>		
2	03/04/19 09:38	General View													Load JPG	<input checked="" type="checkbox"/>		
3	03/04/19 09:38	General View													Load JPG	<input checked="" type="checkbox"/>		
4	03/04/19 09:38	General View													Load JPG	<input checked="" type="checkbox"/>		
5	03/04/19 09:38	General View													Load JPG	<input checked="" type="checkbox"/>		
6	03/04/19 09:38	General View													Load JPG	<input checked="" type="checkbox"/>		
7	03/04/19 09:38	General View													Load JPG	<input checked="" type="checkbox"/>		
8	03/04/19 09:38	General View													Load JPG	<input checked="" type="checkbox"/>		
9	03/04/19 09:38	General View													Load JPG	<input checked="" type="checkbox"/>		
10	03/04/19 09:38	General View													Load JPG	<input checked="" type="checkbox"/>		
Documentation															1 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	03/04/19 09:38	GIA AND POLICE REPORT													Load PDF			
2	03/04/19 09:39	Certificate of Insurance													Load PDF			
3	03/04/19 09:40	Insured's Driving License													Load PDF			
4	03/04/19 09:40	MARK ESTIMATE													Load PDF			
5	12/06/19 11:24	Workshop Invoice													Load PDF			
6	12/06/19 11:24	Discharge Voucher													Load PDF			

Linked Accident Report Documents

			<div>View</div> <div>View in Browser</div>		
Assessment Reports			<div>1 per page</div>	<div></div>	<div></div>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	01/04/19 19:13	Accident Statement	<div>1</div>	Load HTM	
Photos/Images			<div>3 per page</div>	<div></div>	<div></div>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	01/04/19 18:51	Accident Photo	<div>1</div>	Load JPG	<div></div>
2	01/04/19 18:51	Accident Photo	<div>1</div>	Load JPG	<div></div>
3	01/04/19 18:51	Accident Photo	<div>1</div>	Load JPG	<div></div>
4	01/04/19 18:51	Accident Photo	<div>1</div>	Load JPG	<div></div>
5	01/04/19 18:51	Accident Photo	<div>1</div>	Load JPG	<div></div>
6	01/04/19 18:51	Accident Photo	<div>1</div>	Load JPG	<div></div>
7	01/04/19 18:51	Accident Photo	<div>1</div>	Load JPG	<div></div>
8	01/04/19 18:51	Accident Photo	<div>1</div>	Load JPG	<div></div>
9	01/04/19 18:51	Accident Photo	<div>1</div>	Load JPG	<div></div>
10	01/04/19 18:51	Accident Photo	<div>1</div>	Load JPG	<div></div>
Documentation			<div>1 per page</div>	<div></div>	<div></div>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	01/04/19 18:45	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	01/04/19 18:45	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>
3	01/04/19 19:13	ACCIDENT REPORT	 Load JPG	<input checked="" type="checkbox"/>
4	01/04/19 19:13	ACCIDENT REPORT	 Load JPG	<input checked="" type="checkbox"/>
5	01/04/19 19:13	ACCIDENT REPORT	 Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19005823/AVD3E2

Date: 12/06/2019

REFERENCE

Insured/Claimant: CHOO KWOK WAH ALLAN

Policy No: 1800070419

Date of Loss: 30/03/2019

Nature of Claim: OD

Claim No: 0173178727SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMA6649E

Make & Model: AUDI Q2, 999cc TFSI S-TRONIC (A)

Engine No: CHZ673123

Reg. Date: 16/06/2018 (Man. Year: 2018)

Chassis No: WAUZZZGA4JA066396

Colour: Yellow

Odometer: 16759 km

Engine Capacity: 999 cc

Market Value/New Car Price: S\$110,000.00

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60R16

Rear Tyre Size: 215/60R16

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,738.00	1,446.24	2,291.76	61.31
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,222.00	2,072.00	1,150.00	35.69
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,960.00	3,518.24	3,441.76	49.45
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	6,160.00	2,718.24	3,441.76	55.87
+ GST 7.00/7.00% (S\$)	431.20	190.28	240.92	55.87
Nett Amount (S\$)	6,591.20	2,908.52	3,682.68	55.87

INSPECTION

Date of Assignment: 03/04/2019

Date Inspected: 02/04/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	1,074.00 FS	*- FS
2	1		*REAR BUMPER FIXING PARTS	Not Necessary	70.00 FS	*- FS
3	1		*REAR BUMPER SPOILER	Cut	259.00 FS	*207.20 FS
4	1		*REAR BUMPER TOWING EYE COVER	Not Necessary	39.00 FS	*- FS
5	1		*REAR LIGHT REFLECTOR LH	Not Necessary	27.00 FS	*- FS
6	1		*TAILLIGHT LH	Cracked	1,207.00 FS	*965.60 FS
7	1		*TAILLIGHT TRIM LH	Not Necessary	27.00 FS	*- FS
8	1		*REAR BUMPER GUIDE SECTION LH	Not Necessary	49.00 FS	*- FS
9	1		*REAR BUMPER SENSOR OUTER	Not Necessary	231.00 FS	*- FS
10	4		*REAR BUMPER SEAL RING	Not Necessary	12.00 FS	*- FS
11	2		*REAR WHEEL ARCH COVERS REAR LH/RH	Necessary	312.00 FS	*248.80 FS
12	1		*REAR WHEEL ARCH CLIPS 14	Necessary	31.00 FS	*24.64 FS
13	1		*SUNDRIES	Not Necessary	400.00 FS	*- FS
Total Parts (S\$)					3,738.00	1,446.24

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER REAR PARKING AID.CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	New	280.00	280.00
2	TO DISMANTLE AND RENEW REAR BUMPER.RE-ORGANIZE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	1,050.00	500.00
3	TO RESPRAY REAR BUMPER AND LHS REAR FENDER	New	1,700.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			3,222.00	2,072.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >