

Asher Sng (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 14 June 2019 11:38 AM
To: Asher Sng (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] OUR REF : 1903-48 // YOUR REF : SGQ1587U ACCIDENT INVOLVINGSGQ1587U AND SKA933Y [External Confidential]

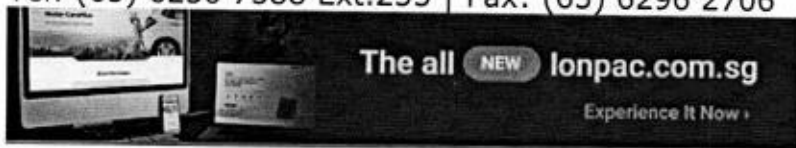
Follow Up Flag: Follow up
Flag Status: Completed

Lonpac External - Confidential

Dear Asher,

Kindly proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Thursday, 13 June, 2019 3:26 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: [MANDATE REQUEST] RE: OUR REF : 1903-48 // YOUR REF : SGQ1587U ACCIDENT INVOLVINGSGQ1587U AND SKA933Y [External Confidential]

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 02/04/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured changed lane and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **TEAMWORK GARAGE PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 14,245.02	\$ 3,103.00

2. Loss of Rental (6days x \$120)	\$ 720.00	\$ 600.00 (6days x \$100)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 14,972.47	\$ 3,710.45

**4 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 8 April 2019 6:02 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: OUR REF : 1903-48 // YOUR REF : SGQ1587U ACCIDENT INVOLVINGSGQ1587U AND SKA933Y [External Confidential]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKA 933Y at M/s Teamwork Garage Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 8 April 2019 8:19 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OUR REF : 1903-48 // YOUR REF : SGQ1587U ACCIDENT INVOLVINGSGQ1587U AND SKA933Y [External Confidential]

Lonpac External - Confidential

Our Ref : 19/19/19/VP05/021603

Dear Shu Pei,

Attached copy of insured's report for your attention.

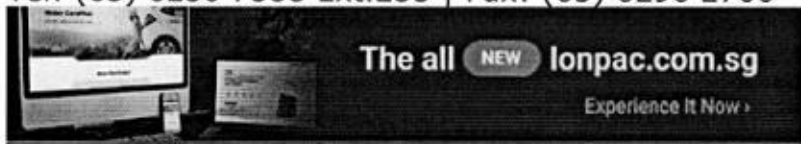
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, 2 April, 2019 4:30 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAUTO)

Subject: RE: OUR REF : 1903-48 // YOUR REF : SGQ1587U ACCIDENT INVOLVINGSGQ1587U AND SKA933Y [External Confidential]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)

Sent: Tuesday, 2 April 2019 12:13 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF : 1903-48 // YOUR REF : SGQ1587U ACCIDENT INVOLVINGSGQ1587U AND SKA933Y [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Monday, 1 April 2019 5:16 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; sur@lkkauto.com

Subject: FW: OUR REF : 1903-48 // YOUR REF : SGQ1587U ACCIDENT INVOLVINGSGQ1587U AND SKA933Y [External Confidential]

Lonpac External - Confidential

Our Ref : 19/19/19/VP05/021603

Dear Nivitha,

Kindly proceed as requested.

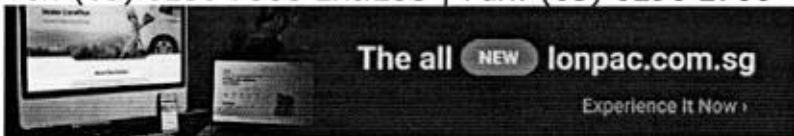
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Darren [<mailto:claims@teamworkgarage.com>]

Sent: Monday, 1 April, 2019 5:09 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: RE: OUR REF : 1903-48 // YOUR REF : SGQ1587U ACCIDENT INVOLVINGSGQ1587U AND SKA933Y [External Confidential]

Hi Gerald,

We refer to your list of surveyor, we agreed on Steve Chen as the SJE.

Darren

Teamwork Garage Pte Ltd

53 Ubi Avenue 1

#01-24 Paya Ubi Industrial Park

Singapore 408934

Tel: 68442475

Fax: 68442474

From: GERALD POH WEE BIN

Sent: Monday, 1 April 2019 3:20 PM

To: [Kenneth Iian](#)

Cc: [MT_Claim_SG](#)

Subject: RE: OUR REF : 1903-48 // YOUR REF : SGQ1587U ACCIDENT INVOLVINGSGQ1587U AND SKA933Y [External Confidential]

Lonpac External - Confidential

WITHOUT PREJUDICE

Our Ref : 19/19/19/VP05/021603

Dear Kenneth,

Our insured has yet to lodge a report and we are making enquiries.

We intend to conduct a pre-repair survey of your client's vehicle and attached a list of motor surveyors from LKK Auto Consultants Pte Ltd for your attention.

Please revert.

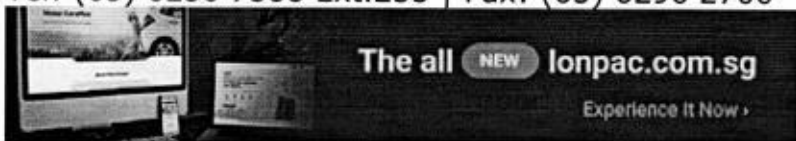
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Kenneth Iian [<mailto:claims@teamworkgarage.com>]
Sent: Monday, 1 April, 2019 2:32 PM
To: MT_Claim_SG
Cc: Kenneth Iian
Subject: OUR REF : 1903-48 // YOUR REF : SGQ1587U ACCIDENT INVOLVING SGQ1587U AND SKA933Y

WITHOUT PREJUDICE

OUR REF : 1903-48
YOUR REF : SGQ1587U

Dear Sir / Madam,
PRE-REPAIR INSPECTION FOR SKA933Y
ACCIDENT INVOLVING SGQ1587U AND SKA933Y ON 27.03.2019.

We refer to the above matter and enclosed herewith our client's GIA report and notification of Pre-repair inspection for your attention.

We also enclosed herewith the State Court of the Republic of Singapore Practice Direction-Amendment No. 1 of 2016 of 2016 of Pre-repair Inspection for your attention.

Shu Shan
Teamwork Garage Pte Ltd
Blk 53 Ubi Avenue 1
#01-24
Paya Ubi Industrial Park
Singapore 408934
Tel : 68442475
Fax : 68442474

This email has been checked for viruses by AVG antivirus software.
www.avg.com



Teamwork Garage Pte Ltd
53 Ubi Avenue 1 #01-23/24 Singapore 408934
Paya Ubi Industrial Park
Tel: 6844 2475 Fax: 6844 2474
Email: claims@teamworkgarage.com
GST Register No: 201015366H

23th April 2019

Our reference: 1903-48

Your reference: SGQ1587U

Lonpac Insurance BHD

BY HAND

300 Beach Road

#17-04/07 The Concourse

Singapore 199555

Attn: Motor Claims Department

Dear Sir/ Madam,

Claimant : ALLTRUST INTERNATIONAL PTE LTD

Address : 5 UBI LINK S(408548)

We are instructed by the above named to claim damages against your insured/your insured's driver in connection with a road accident on 27/03/2019 along UBI AVENUE 3 involving our client's vehicle registration number SKA933Y and vehicle registrations number SGQ1587U driven by you/your insured's driver at the material time.

The accident was caused by your insured negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

Cost of Repair	:	\$ 3, 103.00
Loss of Rental	:	\$ 720.00
LTA Search Fee	:	\$ 7.45
Total	:	\$ 3, 830.45

A copy of each of the following supporting documents are enclosed:-

- a) Our client's Accident Report/Police Report;
- b) COE/PARF Certificates;
- c) Certificate Of Insurance;
- d) Owner / Driver's IC & Driving License;
- e) LTA search;
- f) Letter Of Authorisation;
- g) Profoma Invoice;
- h) Satisfaction and Discharge Voucher;
- i) Rental Agreement & Official Receipt;

The demand herein is in respect of our client's claim for damages pertaining to their motor vehicle and any settlement following or subsequent of this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to personal injuries.

Please send to us an acknowledgement of receipt of this letter with 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice to you or your insurer. Our client's claim is quantified based on the supporting documents in our file. Until a settlement is reached, all negotiations are conducted on the basis that the damages quantified herein are subject to revision if so instructed by our client.

Yours faithfully,



A handwritten signature in black ink, appearing to be "J. Lee".

Teamwork Garage Pte Ltd

Encl.

LETTER OF AUTHORIZATION

To Lonpac (Third party insurance & Workshop)

Claimant Alltrust International Pte Ltd

Dear Sirs,

I/We, Alltrust International Pte Ltd owner of vehicle no. SKA 933 Y

hereby authorize my/our repairer, Teamwork Garage Pte Ltd

act as my/our agent and proceed on behalf for me/us with respect to my/our claim for repair costs and/or rental and/or loss of use ("claim") for my/our vehicle no. SKA 933 Y that was damage pursuant to the accident which occurred at/along Ubi Avenue 3

involving vehicle nos. SGQ 1587 U

I/We hereby irrevocably assign absolutely to you that I/we have authorized and assigned all compensation monies pertaining the above mentioned accident due to me/us to my/our repairer/solicitors Teamwork Garage Pte Ltd. I/We hereby authorize you to forward and release all compensation settlement cheques(s) due to the settlement to my/our repairer/solicitors Teamwork Garage Pte Ltd pertaining to above said accident whom I/we authorized and assigned to collect the said compensation monies.

I/We further acknowledge that any settlement the workshop may reach on my/our behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s concerned.

I/We acknowledge that the Discharge Voucher applies only to my/our property damage and will not affect any of the personal injuries claim(s) involved and/or uninsured losses claim in a later date. Further the settlement terms herein should not be used as an evidence to prejudice to any personal injuries claim(s) involved and/or other uninsured losses claim arising of the subject matter in the action.

Thank you.

Dated this 05 day of Apr (month) 20 19 (year)

Signature of owner vehicle (claimant):

Name of owner of vehicle (claimant):

NRIC Number (claimant):



LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VP05/021603
DATE : 25 JUNE 2019

DISCHARGE VOUCHER

I/We, ALLTRUST INTERNATIONAL PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or the owner SGQ 1587U the sum of Singapore Dollars THREE THOUSAND SEVEN HUNDRED TEN AND CENTS FORTY FIVE ONLY. (\$3,710.45) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SKA 933Y on 27/03/2019 along/at UBI AVENUE 3.

I /We hereby agree to indemnify and keep indemnify (**W&W TRANSPORT SERVICES /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/s **TEAMWORK GARAGE PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


.....
Signature of vehicle owner/Date 28/06/2019

ALLTRUST INTERNATIONAL PTE LTD
.....
Name of vehicle owner/Date 28/06/2019

This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in the action.

K & t Cars

53 Ubi Ave 1 #01-23 Paya Ubi Ind Park Singapore 408934
Tel: 6844 5938 Fax: 6285 5228 Email : kntcars@gmail.com
Biz Reg. No.: 53208965X

No.: 2879

OFFICIAL RECEIPT

Date: 23/04/2019

Received from Alltrust International Pte Ltd

The Sum of Dollars Seven Hundred and Twenty Dollars only

Being payment of SLK 2062 H (04/04/2019 to 09/04/2019)

K & t Cars

\$ 720 p

Cheque No.: _____

R

Authorised Signature

K & t Cars

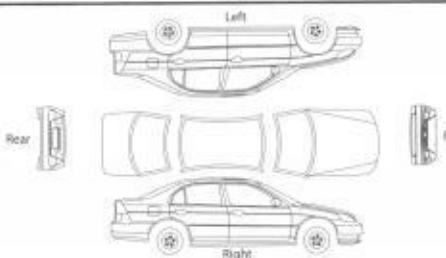
53 Ubi Ave 1 #01-23 Paya Ubi Ind Park
Singapore 408934
Tel: 6844 5938 Fax: 6285 5228
Email: kntcars@gmail.com
Biz Reg. No.: 53208965X

VEHICLE RENTAL AGREEMENT

NO.: KT-03750

Veh. No.: SLK 206 2 H	Replace Veh. No.: SKA 933 Y
Veh. M / M: Toyota Altis	Replace Veh. M / M: Mercedes B200

HIRER'S PARTICULAR		<input type="checkbox"/> SAME AS HIRER DRIVER'S PARTICULAR	
Name: Alltrust International Pte Ltd		Name: Lim Shu Ling Charlene	
Address: 5 Ubi Link S(408 548)		Address: 84 Lichi Avenue S(348 857)	
I/C:	D.O.B:	I/C: 8 8 6 1 7 0 3 E	D.O.B: 24/06/1986
Contact:	Pass Date:	Contact: 9828 5955	Pass Date: 15/02/2006

	A - ACCIDENT	Hirer's acceptance
	C - CRACKED	
	D - DENTS	Driver's acceptance
	S - SCRATCHES	



RENTAL DETAILS					
Mileage Out		REMARKS	Mileage In		REMARKS
Date Out	4/4/19		Date In	9/4/19	
Time Out	12:00 pm		Time In	16:22	
ASSIGNED BY			CHECKED BY		

RENTAL CHARGES				PETROL / DIESEL LEVEL					
Daily	@ \$	120	6 Days @ \$ 720	OUT	E	1/4	1/2	3/4	F
Weekly	@ \$		Wks @ \$						
Monthly	@ \$		Mth @ \$	IN	E	1/4	1/2	3/4	F
Hours	@ \$		Hrs @ \$						
*Inclusive of additional charges (if any)				Petrol Charges		YES	NO	AMT: _____	
Amt payable* \$ 720				CDW		YES	NO	AMT: _____	
Payment: <input type="checkbox"/> CASH <input type="checkbox"/> NETS <input type="checkbox"/> CHQ <input type="checkbox"/> VISA <input type="checkbox"/> MAST				Security Deposit		YES	NO	AMT: _____	
Bank / Cheque No.:				Advance Payment		YES	NO	AMT: _____	

I/We have read and agree to the terms and conditions stated on this page and overleaf. I/We am/are also aware that should there be any parking and/or traffic offence committed during the leasing period when the vehicle is in my/our possession, we will be billed accordingly. Subsequently, our personal details may be tender accordingly to the government parking and/or traffic offence department. With us undersigning below, I/We am/are sure that all information I/We have given to K & t CARS in connection with this agreement are true and accurate.

IMPORTANT INFORMATION (To be go through by the personnel of K & t CARS to the hirer and/or driver upon leasing of vehicle)

- Only persons above 26 and below 60 years of age with 2 years driving experience, authorised, licensed and signing this agreement may drive the vehicle.
- Vehicle is strictly for Singapore use only and may not be driven out of Singapore without prior consent of the company K & t CARS.
- Use of the vehicle illegal purpose such as in connection with theft, drug peddling or trafficking, smuggling is strictly prohibited.
- Additional drivers are required to register with us before they are allowed to drive the vehicle. Otherwise, he/she will not be protected by the insurance cover.
- The hirer shall be liable for excess charges for any late return of the rate shown per hour or on a per day basis.
- In case of any accident, the hirer MUST report to K & t CARS immediately regardless of the seriousness of the impact occurred. If there are bodily injuries, a police report MUST be made within the next 24 hours.
- In view of all accident, the hirer will bear the full responsibility for the SGD\$3,500/- excess payable to K & t CARS and also the first SGD\$3,500/- excess for damaged to the third party vehicle.

ACKNOWLEDGEMENT	
 Signature of hirer / driver (company stamp if any) X	 For and on behalf of K & t CARS (authorised signature only)

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 01 Apr 2019 / 10:36:21

Receipt Date/Time : 01 Apr 2019 / 10:36:21

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190401-000699

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - ER8010P As at 27 Mar 2019/15:45:00 Insurance Co: NTUC INCOME INS CO-OP LTD				
1	Insurance Enquiry - ER8010P Enquiry Fee 20190401103511115335	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLF2275L As at 27 Mar 2019/14:15:00 Insurance Co: MSIG INSURANCE (SINGAPORE) PTE LTD				
2	Insurance Enquiry - SLF2275L Enquiry Fee 20190401103511197838	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SGQ1587U As at 27 Mar 2019/18:05:00 Insurance Co: LONPAC INSURANCE BHD				
3	Insurance Enquiry - SGQ1587U Enquiry Fee 20190401103511265991	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		21.00	1.47	22.47
Rounding Difference				0.02
Total Amount Payable				22.45
Paid By				
	xxxxxxxxxxxx4633	Credit Card: Visa/MasterCard		22.45
Total				22.45
Cash Change				0.00
Tendered Amount				22.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.