

Asher Sng (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 1 July 2019 4:52 PM
To: Asher Sng (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] Our Ref: 18/19/19/VP05/021602 Accident involving SHA 5723 P & SKA 2250 X along Orchard Boulevard on 29/03/19. LKK REF: CC4/LPC19005814/Deb3s2 [External General]

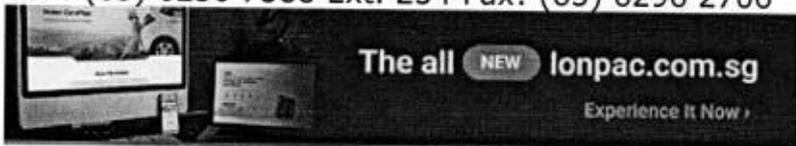
Follow Up Flag: Follow up
Flag Status: Completed

Lonpac External - General

Dear Asher

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Friday, 28 June, 2019 2:51 PM
To: ONG LI LI
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] RE: Our Ref: 18/19/19/VP05/021602 Accident involving SHA 5723 P & SKA 2250 X along Orchard Boulevard on 29/03/19. [External General] LKK REF: CC4/LPC19005814/Deb3s2

Hi Lili,

We refer to our tele-conversation.

We have spoken to insured driver and he is aware about the claim and the liability not in his favour.

Agreed to let the insurance to settle and handler the matter.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Friday, 28 June 2019 12:50 PM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: [MANDATE REQUEST] RE: Our Ref: 18/19/19/VP05/021602 Accident involving SHA 5723 P & SKA 2250 X along Orchard Boulevard on 29/03/19. [External General] LKK REF: CC4/LPC19005814/Deb3s2

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 02/04/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured changed lane and collided third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **CHUNNI MOTOR WORK PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 20,237.47	\$ 11,342.00
2. Loss of Rental (13days x \$112.67)	\$ 1,424.71	\$ 1,424.71 (13days x \$112.67)
3. Los of Income (13days x \$50)	\$ 650.00	\$ 650.00 (13days x \$50)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 22,314.18	\$ 13,458.71

**10 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 28 June 2019 12:08 PM

To: ONG LI LI <long@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Our Ref: 18/19/19/VP05/021602 Accident involving SHA 5723 P & SKA 2250 X along Orchard Boulevard on 29/03/19. [External General] LKK REF: CC4/LPC19005814/Deb3s2

Hi Lili,

Contents noted.

By copy to Asher,

Kindly assist. CC4/LPC19005814/Deb3s2

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Friday, 28 June 2019 10:53 AM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Our Ref: 18/19/19/VP05/021602 Accident involving SHA 5723 P & SKA 2250 X along Orchard Boulevard on 29/03/19. [External General]

Lonpac External - General

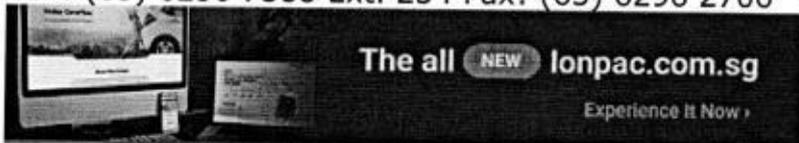
Dear Hsiao Tong

Please see attached and reply to workshop.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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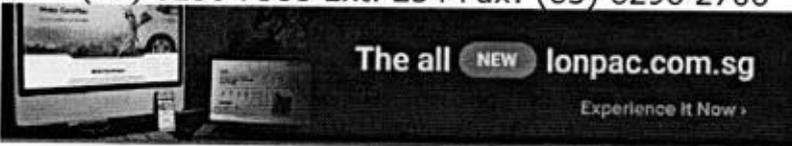
From: ONG LI LI
Sent: Friday, 24 May, 2019 10:28 AM
To: 'Shu Pei (LKKAuto)'
Cc: 'Admin A'; MT_Claim_SG; 'Hsiao Tong (LKKAuto)'
Subject: RE: Our Ref: 18/19/19/VP05/021602 Accident involving SHA 5723 P & SKA 2250 X along Orchard Boulevard on 29/03/19. [External General]

Lonpac External - General

Dear Shu Pei/Hsiao Tong

Please see attached and handle.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

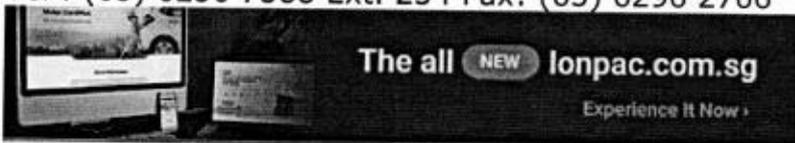
From: ONG LI LI
Sent: Tuesday, 9 April, 2019 3:30 PM
To: 'Shu Pei (LKKAuto)'
Cc: Admin A; MT_Claim_SG; Hsiao Tong (LKKAuto)
Subject: RE: Our Ref: 18/19/19/VP05/021602 Accident involving SHA 5723 P & SKA 2250 X along Orchard Boulevard on 29/03/19. [External General]

Lonpac External - General

Hi Shu Pei/Hsiao Tong

Please see attached for our Insured's emails for video and photographs.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, 8 April, 2019 6:10 PM

To: ONG LI LI

Cc: Admin A; MT_Claim_SG; Hsiao Tong (LKKAuto)

Subject: RE: Our Ref: 18/19/19/VP05/021602 Accident involving SHA 5723 P & SKA 2250 X along Orchard Boulevard on 29/03/19. [External General]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 5723P at M/s Chunni Motor Work Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Wednesday, 3 April 2019 12:25 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Our Ref: 18/19/19/VP05/021602 Accident involving SHA 5723 P & SKA 2250 X along Orchard Boulevard on 29/03/19. [External General]

Lonpac External - General

Dear Shu Pei

Please take note of our correct claim no. above.

Attached is our Insured's GIA report that you have requested.

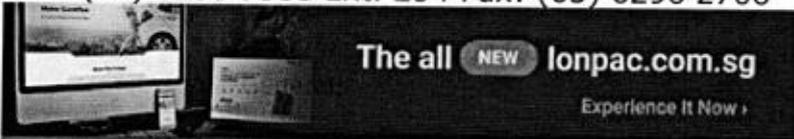
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Shu Pei (LKKAuto) [mailto:shupe@lkkauto.com]

Sent: Tuesday, 2 April, 2019 4:22 PM

To: ONG LI LI

Cc: Admin A; MT_Claim_SG; Hsiao Tong (LKKAuto)

Subject: RE: Our Ref: 18/19/19/VP05/021582 Accident involving SHA 5723 P & SKA 2250 X along Orchard Boulevard on 29/03/19. [External General]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 2 April 2019 8:00 AM

To: 'ONG LI LI' <llong@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 18/19/19/VP05/021582 Accident involving SHA 5723 P & SKA 2250 X along Orchard Boulevard on 29/03/19. [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Monday, 1 April 2019 4:30 PM

To: Chunni Motor <chunnimotor@gmail.com>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com;
Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: Our Ref: 18/19/19/VP05/021582 Accident involving SHA 5723 P & SKA 2250 X along Orchard Boulevard on 29/03/19. [External General]

Lonpac External - General

Without Prejudice

Dear Sir/Mdm

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Nivitha

fya

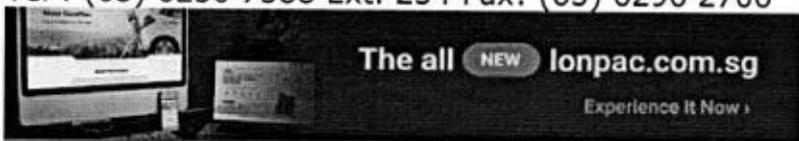
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Chunni Motor [<mailto:chunnimotor@gmail.com>]

Sent: Monday, 1 April, 2019 3:41 PM

To: MT_Claim_SG

Subject: Accident involving SHA 5723 P & SKA 2250 X along Orchard Boulevard on 29/03/19.

Dear Sir/Mdm,

We refer the above mentioned matter.

We enclosed herewith the relevant documents for your necessary action.

In line with the new protocol, kindly provide us with the list of surveyors on your panel for assessment of the damaged accident taxi involved.

Kindly survey at AMK Autopoint, Soon Hock Motor,#01-05/06.

Should you have any queries, please do not hesitate to contact Ms Lynn or Ms Irene at 65425119 or 6542 7162

Thank you for your kind assistance.



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Your Ref : SKA 2250X
Our Ref : SHA 5723P

Toh Choon Kang c/o
CHUNNI MOTOR WORK PTE LTD
Blk 10 Ang Mo Kio Industrial Park 2A
#03-19 AMK AutoPoint
Singapore 568047

Date : 17/05/19

The Motor Claims Department
Longpac Insurance Bhd
300 Beach Road #17-04/07
The Concourse
Singapore 199555

WITHOUT PREJUDICE

Dear Sir / Madam,

RE: ACCIDENT INVOLVING SHA 5723P/SKA 2250X On 29.03.2019

ALONG Orchard BLVD twds Grange Rd

I am the owner/hirer of motor vehicle/taxi, SHA 5723P, which was involved in the above-mentioned accident.

The motor vehicle/taxi was surveyed by your appointed appraiser at the premises of M/S CHUNNI MOTOR WORK PTE LTD. The accident was caused by your insured's negligent driving and or management of his vehicle. Therefore, I am claiming damages and losses sustained by me against you in connection with the accident based on the appraiser's recommendation.

Our claim is as follows:

1) Cost of Repair	SS	11,342.00
2) Loss of Rental	SS	1,464.71 (\$12.67 x 13 days)
3) Loss of Income	SS	650.00 (\$50 x 13 days)
4) GIA Report Fee	SS	
5) LTA Search Fee	SS	2.00
6) Survey Report Fee	SS	
	SS	<u>13,458.71</u>

We enclose herewith the following relevant supporting documents :

- Authorisation Letter
- Final repair bill(s)
- LTA Search
- GIA report(s)
- Insurance Certificate

Kindly look into the matter and revert as soon as possible. Thank you.

Yours faithfully



LETTER OF AUTHORITY

To Whom It May Concern :

ACCIDENT INVOLVING SHA 5723P/SKA 2250X

ALONG Orchard BLVD twds Grange Rd ON 29.03.2019

I, Toh Choon Kang, NRIC NO. S 1717997G of
Blk 171 Woodlands St 11 # 02-49 Singapore 730171

Owner/hirer of motor vehicle Registration No SHA 5723P, insured by
India International Insurance Pte Ltd under Policy No. MCOM 0015

do hereby authorize M/s **Chunni Motor Work Pte Ltd** as my authorized representative to write, negotiate and settle claim on my behalf in my claim against the owner and/or Motor Vehicle Registration No. SKA 2250X in respect of the above mentioned accident. I also hereby authorize that the agreed settlement sum (cost of repair, loss of use, earnings and rental, Survey report fee, LTA fee & GIA report fee) be made in favour of my representative, M/s **Chunni Motor Work Pte Ltd** and that the said payment be forwarded to them as full and final discharge of my claim.

Dated : 29.03.2019

Signature : 
(Company's chop if necessary)



LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VP05/021602
DATE : 09 JULY 2019

DISCHARGE VOUCHER

I/We, COMFORT TRANSPORTATION PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or the owner SKA 2250X the sum of Singapore Dollars THIRTEEN THOUSAND ONLY. (**\$13,000.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SHA 5723P on 29/03/2019 along/at ORCHARD BLVD TWDS GRANGE RD.

I/We hereby agree to indemnify and keep indemnify (**SHEE WEE SHYONG** / **LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/s **CHUNNI MOTOR WORK PTE LTD**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Shee Wee Shyong 15/July/2019
Signature of vehicle owner/Date
COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R

.....
Name of vehicle owner/Date
15 JUL 2019

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

TAX INVOICE

TOH CHOON KANG APT BLK 171 WOODLANDS STREET 11 #02-49 SINGAPORE 730171	VEHICLE NO SHA 5723 P	DATE 14.05.2019
	MAKE HYUNDAI	INVOICE NO 9814
	MODEL I40	ACC DATE/TIME 29.03.2019 @ 23:20 HRS

Cost of Repair	\$ 10,600.00
Sub-total	\$ 10,600.00
Add : 7 % - GST	\$ 742.00
Total	<u>\$ 11,342.00</u>

(SINGAPORE DOLLARS: ELEVEN THOUSAND THREE HUNDRED AND FORTY TWO ONLY)



Our Ref: CT19030784

Date: 04 April 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 29/03/2019 @ 23:20 hrs
ALONG ORCHARD BLVD TWDS GRANGE RD
INVOLVING SKA2250X

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA5723P** (the "Taxi"). The Taxi was hired to **TOH CHOON KANG IC NO S1717997G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$112.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SHA 5734P

DATE	NAME OF DRIVER	MILEAGE READING						MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		3	9	0	2	4	0		FROM	TO
27/3/19	Toh Chuan Kang	3	9	0	2	4	0	225	0930	1825
27/3/19		3	9	0	4	2	8	186		
28/3/19	Toh Chuan Kang	3	9	0	6	5	3	224	0815	1825
29/3/19	Toh Chuan Kang	3	9	0	7	9	0	225	0930	1810
		3	9	1	1	5	9			
30.3.2019	Toh Chuan Kang	Accident						In	10:45	1825
11.4.2019	Toh Chuan Kang	Repair						Out	1825	14:00

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Invoice

<https://www.giarmc.org.sg/claims/index.cfm?fusebox=MTRsas&fu...>

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-049667

Date of Request: 30/03/2019

Your Ref No:

Online Purchase

Soon Hock Motor Pte Ltd
 Blk 10 Ang Mo Kio Industrial Park 2A
 #01-05/06 AMK Autopoint
 Singapore 568047

Dear Sir/Madam,

Enquiry Date 30/03/2019
 Enquiry By Chris Lim Gan Koon
 TP Vehicle No. SKA2250X
 Accident Date 29/03/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKA2250X	Lonpac Insurance Bhd	28/07/2018-27/07/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

Invoice

<https://www.giarmc.org.sg/claims/index.cfm?fusebox=MTRsas&fu...>

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-049667

Date of Request: 30/03/2019

Your Ref No:

Online Purchase

 Soon Hock Motor Pte Ltd
 Blk 10 Ang Mo Kio Industrial Park 2A
 #01-05/06 AMK Autopoint
 Singapore 568047

Dear Sir/Madam,

 Enquiry Date 30/03/2019
 Enquiry By Chris Lim Gan Koon
 TP Vehicle No. SKA2250X
 Accident Date 29/03/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO Cash Cheque