

INS. CASE OWNER:

C S / EA 1.80 16915, Type 3-1

LKK: IDAC:

ASSIGNMENT

Surveyor:

MTH

DOI:

19/9/18

Date / Time:

Registered in Merit:

Pre-assign / CCU / FTE

YN9358P



Insured Vehicle No. :

Name of Insured :

Insured Tel No. :

Excess Sec II :SS

Is driver the owner? ( YES / NO )

If NO, Driver Name / Age :

Driver Tel No. :

Nature of Accident :

(V/L: YES / NO)

Claim No. :

Policy No. :

Make / Model :

Place of Accident :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SLX 23426



INSRS:

WSP:

Tel :

Liability :

RMKS:

car chng



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date / Time

19/9/18

SLX 23426 X ; YN9358P X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: 21/08/19

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

21/08/19

- SEND LETTER IN EMAIL TO OI TO NOTIFY TP CLAIM & NO LOSS.

21/08/2018

- TP CONFIRMED CLOSE CASE. OWNER TO REPORTING ONLY EMAIL TO ERGO TO SUBMIT LAP REPORT. - TO CLOSE.

PRELIMINARY ADVICE

Date/Time: 20/08/18

Sent By: b3

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

( days) Reduction: %

Email Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email Call

Final Liability:

%

80 (Agreed / Assessed) BOLA S/N No. :

NIL

If NO or B 28, Ass. Lia :

Repair Cost:

SS

Loss of Rental (LOR):

SS

( days)

Loss of Use (LOU):

SS

(\$ x days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent )

Legal Cost:

SS

Total:

SS

Global Sum SS:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

WP REPORT

3) Survey fee:

\$100.00

(PAID)

FINAL PAYMENT

Date/Time:

Confirm with:

Email Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT

ASS. REC. BY: \_\_\_\_\_ REF: CS/EE718016913/71q b22 Special Instruction: \_\_\_\_\_  
 Surveyor: Tan Chieh ASSIGNMENT (Office)  
 From (Person): Yee Pei Li of EOI Date/Time: 17/09/2018 11:41am  
 Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_  
 OD /  WS / TP RES / OD RES / EVA / INV / MV / CS  
 To Inspect Vehicle No: 8LX 2312G Insured: YN 9358P  
 at Workshop n/s: Tan Chung Tel: 6703 8914  
 of: 911 Bukit Timah Rd  
 Policy No: \_\_\_\_\_ Claim No: YN 9358P / SU/p1  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 Make of Veh: \_\_\_\_\_ D.O.A: 06/09/2018  
 (Client's Record)  
 CA / REV / REP. / REV 24 HRS WP 19.09.2018 @ 11am H.O.D. Endorsement: \_\_\_\_\_  
 Date/Time: 17/09/2018 4:25 pm Person Contacted: Lawrence Vehicle IN /  OUT

Date/Time	Action/Instruction (✓) Estimate
	8LX 2312G X
	YN 9358P A
25/9/18 @ 1.50pm	revised to save Lim by email.
27/9/18 @ 11.00am	Lim/Lawrence informed that the owner would like to withdraw claim due to liability 50/50.
28/9/18	Submit Prelim. report.

Taufik

REF:

FG1

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To inspect Vehicle No: \_\_\_\_\_  
 at Workshop no: \_\_\_\_\_  
 of: \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_  
 (Policy Condition)  
 Remark: The veh had commenced its repair at the time of inspection.  
 Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Report Consistent? Yes or No  
 GIA / PR Seen Consistent? Yes or No  
 Est. Repairs: 8 days Res. Yes or No  
 Lum Sum: % 3 Val. Yes or No  
 CA / REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_  
 Vehicle: IN / OUT

N/S	O/S

Veh No: SLX 23426 Yr Regn: 2018, March  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: Nissan Questair CC 1197  
 Colour: Bronze A/C: Insured / Std / NI / NA  
 Sp. Reading: 8988 T/Radio: Insured / Std / NI / NA  
 Eng No: \_\_\_\_\_  
 C/No: SJNFEA31112194278  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or  
 Mod: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: 215/60R17  
 R: \_\_\_\_\_  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Continental  
 Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
 R/Bal: 6 mm R/Bal: 6 mm  
 L/Bal: 6 mm L/Bal: 6 mm  
 D.O.A: \_\_\_\_\_ D.O.I: 19/9/18  
 Survey held at: TC Bkt Tmsh  
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or  
 The UIC / Chassis frame / Body Structure affected due to collision

Date / Time | Action / Instruction

RECEIVED 27 FEB 2019

Date/Time, File Pass to?  Prel. Report  
 Final Report  
 Date/Time, File Return to?

Days Of Repair:  
 Resurvey No. of Trip:

Add Fee:  Site Insp \$  
 Interview \$  
 Tech. Insp \$  
 Weekend \$

Survey Fee  
 Transportation  
 Other  
 TOTAL

290
290

Report Format:  
 Lump Sum / I.B.I: (\$.



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CS/EGI18016913/T1qb

5 TEMASEK BOULEVARD  
#04-01 SUNTEC TOWER FIVE  
SINGAPORE 038985

Date : 17-09-2018



Code : EGI

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YN 9358P	Veh. Inspected	SLX 2342G
Policy No.		Coverage (\$)	0.00
Claim No.	YN9358P/SL/pl	Excess (\$)	0.00
Assign From	YEE PEI LI	Assign Date	17/09/2018

### 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

### 4. Description of Damages

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### 5. General Information

Accident Date	06/09/2018	Inspection Date	19/09/2018
Survey held at	TAN CHONG MOTOR SALES PTE LTD 911 BUKIT TIMAH ROAD SINGAPORE 589623		

### 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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www.fanchong.com

# Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre, Singapore 589622  
 SERVICE CENTRES  
 913, BUKIT TIMAH ROAD, SINGAPORE 59623. TEL: 64684091/92  
 17 LORONG 8 TDA PAYOH SINGAPORE 319254. TEL: 63570733/4/5

GST Regn No: 19-9106231-D  
 Co. Regn No : 199106231D



NAME : MR LEONG WENG WAI  
 ADDRESS : 23 JALAN MANIS  
 TELEPHONE : S(329258)  
 MODEL : 98281755  
 ENGINE NO : FRLARDWJ11USA--A--  
 CHASSIS NO : HRA2571784A-BC  
 VEHICLE NO : SJNFEAJ11U2199278  
 SLX2342G

INVOICE NO : W14436932  
 INVOICE DATE : 07-SEP-2018  
 TERMS : CASH  
 DATE REC'D : 07-SEP-2018  
 SA/SE : DAMIEN  
 JOB NO : BG1043580  
 MILEAGE : 008606  
 YOUR REFERENCE :

(ID : XXXX794J-RE)

ITEMS	JOB DESCRIPTION	AMOUNT
	REMARKS	
1	*CASH QUOTATION*	
2	PART TO REPLACE;	
	REAR RHS WHEEL FENDER PROTECTOR-\$483	
3	LABOUR;	
	REPAIR & RESPRAY REAR LHS FENDER-\$580	
4	REPAIR & RESPRAY REAR LHS DOOR-\$380	
	REPAIR & RESPRAY REAR BUMPER-\$330	
5	REPAIR & RESPRAY FRT RHS DOOR-\$300	
6	TOTAL AFTER 7% GST \$2218.11	
	ESTIMATE 3 DAYS TO COMPLETE	
	IMPORTANT NOTE : KINDLY CONTACT YOUR SERVICE ADVISOR DAMIEN LOH AT 96450074 FOR FOLLOW UP ACTION IF NECESSARY.	
	LABOUR :	0.00
	PARTS :	0.00
		0.00
	TOTAL :	0.00
	AMOUNT DUE :	0.00

(NB : NC=No Charge;P=Included in Package;W=Warranty;G=Goodwill)  
 DOLLARS ONLY.

*[Signature]*  
 WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this invoice must be made within seven (7) days from the date of this invoice, otherwise it shall be assumed that this invoice has been accepted as correct and conclusive.

CUSTOMER

## Mei Kwan (LKKAuto)

---

**From:** Steve Lim <steve.lim@ergo.com.sg>  
**Sent:** Tuesday, 2 April, 2019 3:13 PM  
**To:** Mei Kwan (LKKAuto); Hsiao Tong (LKKAuto)  
**Subject:** FW: YN9358P / TP : SLX2342G / LKK / DOA : 06/09/2018 (CDMCG18000313)  
**Attachments:** IMG\_20190314\_0001.pdf; OI REPORT.pdf

Hi LKK,

Please assist to get in touch with claimant. Enclosed OI report.

Steve Lim  
Manager - Claims

### ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9197  
Fax.: +65 6829 9247  
[steve.lim@ergo.com.sg](mailto:steve.lim@ergo.com.sg)

# ERGO

[www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group); one of the world's leading risk carriers.

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---

**From:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Sent:** Thursday, 14 March, 2019 10:02 AM  
**To:** Steve Lim  
**Subject:** FW: YN9358P / TP : SLX2342G / LKK / DOA : 06/09/2018 (CDMCG18000313)

**From:** leongww [mailto:[leongww@singnet.com.sg](mailto:leongww@singnet.com.sg)]  
**Sent:** Thursday, March 14, 2019 9:59 AM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Subject:** RE: YN9358P / TP : SLX2342G / LKK / DOA : 06/09/2018 (CDMCG18000313)

Here's the attachment...

---

**From:** leongww [mailto:[leongww@singnet.com.sg](mailto:leongww@singnet.com.sg)]  
**Sent:** Thursday, 14 March 2019 1:09 AM

Subject:

RE: OI : YN9358P / TP : SLX2342G/LKK / DOA : 06/09/2018 (CDMCG)

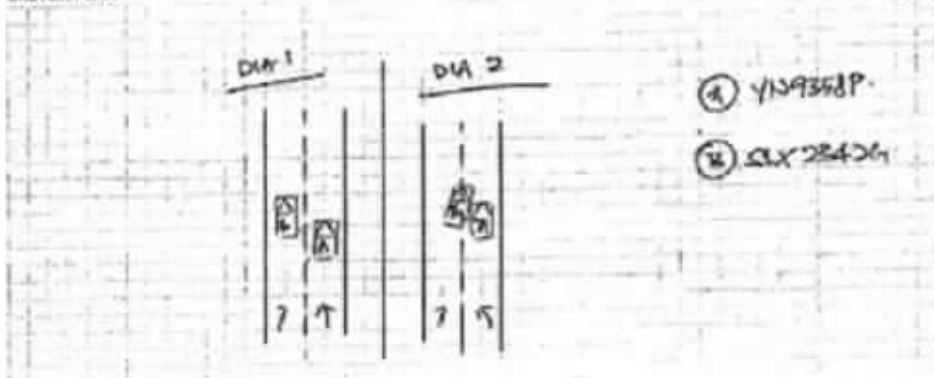
WITHOUT PREJUDICE

Dear Lawrence,

Liability is 50/50, conflicting versions.

Sketch Plan Fig. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 06/09/18 at around 1105 hrs, I was travelling from  
 Majlisbandar ID to PE(TUM). Along the long slip road to exit PE (road),  
 before reach Kelang River.  
 I drive pass the exit to Lor 6700 Payoh and when vehicle in lane on the left lane  
 cut out of sudden, he cut into my lane & collided onto my  
 vehicle front left portion while I was driving straight in my  
 lane.

Best Regards,  
Sipah

From: leongww <leongww@singnet.com.sg>  
 Sent: 16 September 2018 01:00  
 To: Norsipah <norsipah@tanchong.com>  
 Subject: RE: Driving licence for SLX2342G

As requested.

From: Norsipah [mailto:norsipah@tanchong.com]  
 Sent: Saturday, 15 September 2018 10:09 AM



## Catherine Chong (LKK Auto)

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**From:** Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>  
**Sent:** Monday, 17 September, 2018 11:41 AM  
**To:** 'admin-d@lkkauto.com'  
**Subject:** OI : YN9358P / TP : SLX2342G/LKK / DOA : 06/09/2018  
**Attachments:** YN9358P- SAS.pdf; SLX2342G - SAS.pdf; SLX2342G - estimate.pdf; SLX2342G - PRS FORM.pdf; RE: ACCIDENT INVOLVING SLX2342G & YN9358P ON 06.09.2018 INS/IC/LAW/0399/\_ (19.5 KB)

Dear Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please assist to conduct this survey from **TAN CHONG MOTOR SALES PTE LTD**,

ADDRESS : 913 BUKIT TIMAH ROAD  
SINGAPORE 589622

PERSON TO CONTACT : LAWRENCE TEO @ 6703 8914 / 6466 7711

ERGO OFFICER-IN-CHARGE : STEVE LIM

**Note: To survey on WITHOUT PREJUDICE basis. Please advise the consistency of damages to third party vehicle and Inform the repairer in writing, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.**

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via [Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg).

Attached are estimate, insured and third party SAS (note: reports not to be released to any Third Party).

Kindly acknowledge receipt of this email.

Regards,  
Yee Pei Li  
Claims Assistant (Motor)

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID +65 6829 9194  
Tel. +65 6829 9199  
Fax +65 6829 9247

**ERGO**

[www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers



Date: 17.09.2018  
Our Reference: YN 9358P/SL/pl  
Your Reference: SLX 2342G

Sent via Fax

or

Email

lawrenceteo@tanchong.com

To: TAN CHONG MOTOR SALES PTE LTD

### Pre-Repair Survey (PRS) Acknowledgement

Vehicle For Inspection: SLX 2342G  
Insured's Vehicle: YN 9358P  
Date Of Accident: 06.09.2018

We acknowledge receipt of your request for PRS on: 15.09.2018


In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below and indicate your selection in the box marked \*.

\*

AIS	Automobile Inspection Services Pte Ltd	LBS	L.B.S Auto Consultants Pte Ltd
FTA	FormTeam Consultancy Pte Ltd	LKK	LKK Auto Consultants Pte Ltd
IAS	Infiniti Appraisal Service	PS	Priority Services
JPK	JP Knights Pte Ltd	VAC	Vicom Ltd

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy.
- Your request for inspection does not have your client's GIA report, kindly forward a copy.
- We acknowledge your interest for direct settlement, we will assess & revert soon.
- Our insured's driver has not reported the accident to us today.
- Others: OFFICER-IN-CHARGE - STEVE LIM

**KINDLY FORWARD YOUR CLIENT VIDEO FOOTAGE FOR LIABILITY ASSESMENT**

Prepared by:		Pei Li	6829 9194	claims@ergo.com.sg
Signature:				FAX : 6829 9247

#### Assessor use only:

Assignment Date: \_\_\_\_\_  
Assignment Time: \_\_\_\_\_

Remarks:

#### Workshop use only:

##### Assessor attended workshop on:

Date: \_\_\_\_\_  
Time: \_\_\_\_\_  
Inspector: \_\_\_\_\_

Vehicle not available at the appointed date and time.

Kindly acknowledge our Assessor presence for the above job .

Workshop Acknowledgement & Stamp.

Note: Our inspection is on a without admission to liability basis.

## Shiau Chan (LKKAuto)

---

**From:** Lawrence Teo <lawrenceteo@tanchong.com>  
**Sent:** Wednesday, 27 February 2019 11:16 AM  
**To:** Shiau Chan (LKKAuto); SUR  
**Subject:** RE: OI : YN9358P / TP : SLX2342G/LKK / DOA : 06/09/2018  
**Attachments:** RE: OI : YN9358P / TP : SLX2342G/LKK / DOA : 06/09/2018 (CDMCG18000313)

Dear All,

Yet to received reply from your end.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd  
913 Bukit Timah Road  
Singapore 589622  
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472  
Email: [lawrenceteo@tanchong.com](mailto:lawrenceteo@tanchong.com)  
Website: [www.tanchong.com](http://www.tanchong.com) :: [www.nissan.com.sg](http://www.nissan.com.sg)

---

**From:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
**Sent:** 26 February 2019 17:13  
**To:** Lawrence Teo <lawrenceteo@tanchong.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: OI : YN9358P / TP : SLX2342G/LKK / DOA : 06/09/2018

Dear Lawrence,

As spoken with you.

Kindly advise as below email.

Best Regards,

**Shiau Chan (Ms) | Case Handler**  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shiau Chan (LKKAuto)  
**Sent:** Wednesday, 23 January 2019 4:26 PM  
**To:** 'Lawrence Teo' <lawrenceteo@tanchong.com>; SUR <sur@lkkauto.com>  
**Cc:** assignments <assignments@lkkauto.com>  
**Subject:** RE: OI : YN9358P / TP : SLX2342G/LKK / DOA : 06/09/2018

Dear Lawrence,

Kindly advise the status of SLX 2342G.

If done for repair, kindly send us the final bill for finalise.

Best Regards,

**Shiau Chan (Ms) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shiau Chan (LKKAuto)

**Sent:** Wednesday, 19 September 2018 1:09 PM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'Lawrence Teo' <[lawrenceteo@tanchong.com](mailto:lawrenceteo@tanchong.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: OI : YN9358P / TP : SLX2342G/LKK / DOA : 06/09/2018

Dear Lawrence,

Please refer the matter to ERGO insurance company. The office-in-charge is Steve Lim.

Best Regards,

**Shiau Chan (Ms) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)

**Sent:** Wednesday, 19 September 2018 12:19 PM

**To:** 'Lawrence Teo' <[lawrenceteo@tanchong.com](mailto:lawrenceteo@tanchong.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: OI : YN9358P / TP : SLX2342G/LKK / DOA : 06/09/2018

Dear Sir/Mdm,

Thank you for the email.

Dear Shiau Chan,

Kindly assist.

**FYNA Our Ref : CS/EG118016913/qb**

BEST REGARDS,

**G.Nivitha | Admin**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lawrence Teo [<mailto:lawrenceteo@tanchong.com>]

**Sent:** Wednesday, 19 September 2018 11:57 AM

**To:** Catherine Chong (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; ERGO Claim Dept <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Subject:** RE: OI : YN9358P / TP : SLX2342G/LKK / DOA : 06/09/2018

Dear All,

Kindly let me know the Liability.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd  
913 Bukit Timah Road  
Singapore 589622  
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472  
Email: [lawrenceteo@tanchong.com](mailto:lawrenceteo@tanchong.com)  
Website: [www.tanchong.com](http://www.tanchong.com) :: [www.nissan.com.sg](http://www.nissan.com.sg)

---

**From:** Catherine Chong (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** 18 September 2018 09:26  
**To:** Lawrence Teo <[lawrenceteo@tanchong.com](mailto:lawrenceteo@tanchong.com)>  
**Cc:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: OI : YN9358P / TP : SLX2342G/LKK / DOA : 06/09/2018

Dear Lawrence,

Appointment confirmed.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lawrence Teo [<mailto:lawrenceteo@tanchong.com>]  
**Sent:** Tuesday, 18 September, 2018 9:22 AM  
**To:** Catherine Chong (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** RE: OI : YN9358P / TP : SLX2342G/LKK / DOA : 06/09/2018

Dear Catherine,

Please arrange car survey tomorrow 11am.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd  
913 Bukit Timah Road  
Singapore 589622  
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472  
Email: [lawrenceteo@tanchong.com](mailto:lawrenceteo@tanchong.com)  
Website: [www.tanchong.com](http://www.tanchong.com) :: [www.nissan.com.sg](http://www.nissan.com.sg)

---

**From:** Catherine Chong (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** 17 September 2018 13:40  
**To:** Lawrence Teo <[lawrenceteo@tanchong.com](mailto:lawrenceteo@tanchong.com)>  
**Subject:** OI : YN9358P / TP : SLX2342G/LKK / DOA : 06/09/2018

Dear Lawrence,

Kindly check the vehicle currently got in the workshop?

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

## Shiau Chan (LKKAuto)

---

**From:** Lawrence Teo <lawrenceteo@tanchong.com>  
**Sent:** Friday, 21 December 2018 12:22 PM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department); assignments; Admin-D (LKKAuto)  
**Cc:** Sallelah  
**Subject:** RE: OI : YN9358P / TP : SLX2342G/LKK / DOA : 06/09/2018 (CDMCG18000313)  
**Attachments:** 0925\_001.pdf

Dear All,

Vehicle was surveyed by LKK on .

Owner would like to withdrawal claim as 50 – 50% base on survey recommendation under Claim.

He would like to repair under CASH and recovery himself claiming balance 50% under cash repair settlement and LOU/LOR.

Doesn't ERGO Insurance accept this type of condition?

And owner would like to deal directly with ERGO Insurance.

Please advise.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd  
913 Bukit Timah Road  
Singapore 589622  
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472  
Email: [lawrenceteo@tanchong.com](mailto:lawrenceteo@tanchong.com)  
Website: [www.tanchong.com](http://www.tanchong.com) :: [www.nissan.com.sg](http://www.nissan.com.sg)

---

**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** 19 September 2018 13:59  
**To:** Lawrence Teo <lawrenceteo@tanchong.com>  
**Cc:** 'assignments' <assignments@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>  
**Subject:** RE: OI : YN9358P / TP : SLX2342G/LKK / DOA : 06/09/2018 (CDMCG18000313)

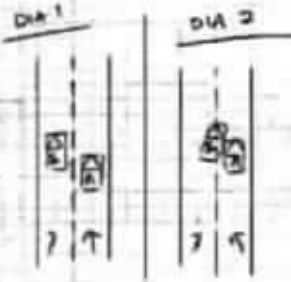
WITHOUT PREJUDICE

Dear Lawrence,

Liability is 50/50, conflicting versions.

Sketch Plan Pg. 2

SKETCH PLAN



- ① YN9358P
- ② SLX2342G

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 16/09/18 at around 1105 hrs, I was travelling from
Margherita Rd to Pte (TAN). Along the long slip road to exit Pte (TAN),
I drive pass the exit to Lor 6 The Pte and when vehicle 2 was on the left lane
before reach calling over.
lost out of sudden, he cut into my lane & collided onto my
vehicle front left quarter which I was driving straight in my
lane.

Rgds  
Pei Li

**From:** Lawrence Teo [mailto:lawrenceteo@tanchong.com]  
**Sent:** Wednesday, September 19, 2018 11:57 AM  
**To:** Catherine Chong (LKK Auto); 'assignments'; ERGO Insurance Pte. Ltd. (Claims Department)  
**Subject:** RE: OI : YN9358P / TP : SLX2342G/LKK / DOA : 06/09/2018

Dear All,

Kindly let me know the Liability.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd  
 913 Bukit Timah Road  
 Singapore 589622  
 Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472  
 Email: lawrenceteo@tanchong.com  
 Website: www.tanchong.com :: www.nissan.com.sg

**From:** Catherine Chong (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** 18 September 2018 09:26  
**To:** Lawrence Teo <lawrenceteo@tanchong.com>  
**Cc:** 'assignments' <assignments@lkkauto.com>  
**Subject:** RE: OI : YN9358P / TP : SLX2342G/LKK / DOA : 06/09/2018



Dear Lawrence,

Appointment confirmed.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lawrence Teo [<mailto:lawrenceteo@tanchong.com>]  
**Sent:** Tuesday, 18 September, 2018 9:22 AM  
**To:** Catherine Chong (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** RE: OI : YN9358P / TP : SLX2342G/LKK / DOA : 06/09/2018

Dear Catherine,

Please arrange car survey tomorrow 11am.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472

Email: [lawrenceteo@tanchong.com](mailto:lawrenceteo@tanchong.com)

Website: [www.tanchong.com](http://www.tanchong.com) :: [www.nissan.com.sg](http://www.nissan.com.sg)

---

**From:** Catherine Chong (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** 17 September 2018 13:40  
**To:** Lawrence Teo <[lawrenceteo@tanchong.com](mailto:lawrenceteo@tanchong.com)>  
**Subject:** OI : YN9358P / TP : SLX2342G/LKK / DOA : 06/09/2018

Dear Lawrence,

Kindly check the vehicle currently got in the workshop?

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



# Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 59632  
 SERVICE CENTRES  
 913, BUKIT TIMAH ROAD, SINGAPORE 59623. TEL: 6894091/92  
 17 LORONG 8 TDA PAYOH SINGAPORE: 119254. TEL: 63570533-45  
**GST Regn No: 19-9106231-D**  
**Co. Regn No : 199106231D**



www.tanchong.com

NAME : MR LEONG WENG WAI  
 ADDRESS : 23 JALAN MANIS  
 TELEPHONE : S(329258)  
 MODEL : 98281755  
 ENGINE NO : FRLARDWJ11USA--A--  
 CHASSIS NO : HRA2571784A  
 VEHICLE NO : SJNFEAJ11U2199278  
 SLX2342G

INVOICE NO : W14436932  
 INVOICE DATE : 07-SEP-2018  
 TERMS : CASH  
 DATE REC'D : 07-SEP-2018  
 SA/SE : DAMIEN  
 JOB NO : BG1043580  
 MILEAGE : 008606  
 YOUR REFERENCE :

(ID : XXXX794J-RE)

ITEMS	JOB DESCRIPTION	AMOUNT
REMARKS		
1	*CASH QUOTATION*	
2	PART TO REPLACE; REAR RHS WHEEL FENDER PROTECTOR-\$483	
3	LABOUR; REPAIR & RESPRAY REAR LHS FENDER-\$580	
4	REPAIR & RESPRAY REAR LHS DOOR-\$380 REPAIR & RESPRAY REAR BUMPER-\$330	
5	REPAIR & RESPRAY FRT RHS DOOR-\$300	
6	TOTAL AFTER 7% GST \$2218.11 ESTIMATE 3 DAYS TO COMPLETE	
IMPORTANT NOTE : KINDLY CONTACT YOUR SERVICE ADVISOR DAMIEN LOH AT 96450074 FOR FOLLOW UP ACTION IF NECESSARY.		
	LABOUR :	0.00
	PARTS :	0.00
		0.00
	TOTAL :	0.00
	AMOUNT DUE :	0.00

DOLLARS: ONLY. (NB : NC=No Charge;P=Included in Package;W=Warranty;G=Goodwill)

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this invoice must be made within seven (7) days from the date of this invoice, otherwise it shall be assumed that this invoice has been accepted as correct and conclusive.

CUSTOMER

TO SECURITY GUARD

PLEASE TEAR ALONG PERFORATED LINE

VEHICLE NO : SLX2342G (BG1043580/W14436932)

DATE : 07-09-2018  
 TIME : 12:00:36  
 RELEASE BY :

## Shiau Chan (LKKAuto)

---

**From:** Shiau Chan (LKKAuto)  
**Sent:** Tuesday, 25 September 2018 1:50 PM  
**To:** 'Survey Report (ERGO Insurance Pte. Ltd.); 'Steve Lim'  
**Cc:** SUR; assignments  
**Subject:** RE: YN9358P / TP : SLX2342G/LKK / DOA : 06/09/2018  
**Attachments:** CSEGI18016913T1qb.pdf

Dear Steve,

Enclosed herewith preliminary advice of SLX 2342G.

Best Regards,

**Shiau Chan (Ms) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 17 September 2018 4:23 PM  
**To:** 'Survey Report (ERGO Insurance Pte. Ltd.)' <[Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: YN9358P / TP : SLX2342G/LKK / DOA : 06/09/2018

Dear Pei Li,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong | Admin**

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Survey Report (ERGO Insurance Pte. Ltd.) [<mailto:Survey.Report@ergo.com.sg>]  
**Sent:** Monday, 17 September, 2018 11:41 AM  
**To:** 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** OI : YN9358P / TP : SLX2342G/LKK / DOA : 06/09/2018

Dear Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please assist to conduct this survey from **TAN CHONG MOTOR SALES PTE LTD**,

ADDRESS : 913 BUKIT TIMAH ROAD  
SINGAPORE 589622



Auto  
Consultants  
Pte Ltd

51 UHI AVE 1, #01-25 PAYA UHI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (65) 62563561 FAX : (65) 62564315

Your Ref: YN9358P/SL/pl

Date: 25<sup>th</sup> September 2018

Our Ref: CS/EG118016913/T1qb

Without Prejudice

The Motor Claims Department  
ERGO Insurance Pte Ltd

Attn: Pei Li

Dear Sirs/Mdm

**PRELIMINARY ADVICE OF VEHICLE NO. SLX 2342G**

We thank you for the instruction on 17/09/2018.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 19/09/2018 at the premises of M/s TAN CHONG and have the following to report:-

Workshop Estimate Amount	: <u>S\$ 9,288.00</u>
Revised Estimate Amount	: <u>S\$ 7,753.00</u>
"Check" Items Amount	: <u>S\$ 279.60</u>
Market Value	: <u>S\$ -</u>
Salvage Value	: <u>S\$ -</u>
Nett Value	: <u>S\$ -</u>

Description of Damage:

The vehicle sustained damages at the o/s portion.



Comments/ Present Status:

Damages consistent.

Days of repair: 8 days.

We have NOT authorise repair.

Yours faithfully

Taufikh  
Automotive Assessor



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**  
6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-18-142689  
Date of Request: 15/09/2018

Your Ref No: Online Purchase

Tan Chong Motor Sales Pte Ltd  
911, Bukit Timah Road  
Singapore 589622

Dear Sir/Madam,

Enquiry Date 15/09/2018  
Enquiry By Eric Koh Yong Lang  
TP Vehicle No. YN9358P  
Accident Date 06/09/2018

#### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YN9358P	ERGO Insurance Pte. Ltd.	23/09/2017-22/09/2018	6829 9199

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**  
6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-18-142689  
Date of Request: 15/09/2018

Your Ref No: Online Purchase

Tan Chong Motor Sales Pte Ltd  
911, Bukit Timah Road  
Singapore 589622

Dear Sir/Madam,

Enquiry Date: 15/09/2018  
Enquiry By: Eric Koh Yong Lang  
TP Vehicle No: YN9358P  
Accident Date: 06/09/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

GIRO  Cash  Cheque



# CERTIFICATE OF INSURANCE

## NISSAN AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : Leong Weng Wei  
 Period of Insurance : 21 Mar 2018 To 20 Nov 2018  
 Engine No. : HRA2571784A  
 Chassis No. : SJNFEAJ11U2199278

Vehicle No. : SLX2342G  
 Policy No. : 1800027733  
 Endorsement No. : 00000000224322  
 Issued Date : 28 Aug 2018

### ABOUT THE COVER

Make/Model : NISSAN Qashqai 1.2 DIG-Turbo  
 Engine Capacity/Tonnage : 1,197.00 CC  
 Driver Restriction : NA  
 Person or Classes of Persons Entitled to Drive\* :

Sum Insured : Market Value  
 Off Peak Car : No  
 First Year of Registration : 2018  
 Insuring with COE/PARF : Yes

a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition  
 Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1800cc

\* Limitations rendered operative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

Section 1  
 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2  
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

Leong Weng Wei - \$600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. TC AutoClinic Add: No 1, Sixth Lok Yang Road Singapore 628069 62822212
2. Autolion Industrial Add: 18 Ubi Road 4 Singapore 408623 64909666
3. TC AutoClinic Add: 25 Lang Kias Road Singapore 189097 67038511 67038513
4. Tan Chong Motor Sales Add: 813 Bukit Timah Road Singapore 589623 64894091 64894092
5. Tan Chong Motor Sales Add: 17 Lorong 8 Tse Payoh Singapore 318254 63570753 63570754

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 8200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that this policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia).

0500810378

TAN CHONG CREDIT PTE LTD-05H  
 911 SUKUT TIMAH ROAD TAN CHONG MOTOR CENTRE  
 SINGAPORE 589622 ANSP-MOTOR  
 Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*M. J. Tan*

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

18033A



TAN CHONG MOTOR SALES PTE. LTD.  
911, BUKIT TIMAH ROAD  
SINGAPORE 599623

1106h

15/09/2018

ESTIMATE : ACCIDENT/ROOF REPAIRS  
WORKSHOP : BUKIT TIMAH  
CONTACT NO : 4694091  
REFERENCE : INS/IC/LAW/0399/2018  
DATE : 15-SEP-2018

**DIRECT SETTLEMENT**

OWNER CLAIMING LOSS OF USE / RENTAL

CAR AT WORKSHOP / CAR NOT AT WORKSHOP

KINDLY REVERT TO ME ASAP

EMAIL : lawrenceteo@tanchong.com

H/P : 94568832

FAX : 64697472

ERGO INSURANCE PTE LTD  
5 TEMASEK BOULEVARD  
#04-01 SUNTEC TOWER FIVE  
S(038985)  
TEL : 68299199  
FAX : 68299247/9248  
ATTN : CLAIM MANAGER

OWNER'S NAME : MR LEONG WENG WAI  
ADDRESS : 23 JALAN HANIE

TELEPHONE NO : 8(329258)  
98281755

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM  
POLICY NO : TP-TR9358P  
VEHICLE NO : SLX2342G  
MODEL CODE : FRIARDWJ11USA--A--  
MODEL/YEAR : NISSAN QASHQAI 1.2 HY2017  
ENGINE NO : KRA2571784A-DC  
CHASSIS NO : SJWPEAJ1102199278  
MILEAGE : 1 KM  
DATE IN : 15/09/2018  
LIABILITY : 0.00  
EXCESS CLAUSE : 0.00  
ESTIMATE BY : LAWRENCE  
ACCIDENT DATE : 06/09/2018

**LIOS Auto Consultants** hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No other modification(s) is allowed
- Supplementary dem(s) must be resurveyed and is subject to final approval from insurer's surveyor

Acknowledged by Repairer  
Signature:  
Date:

19/09/18

Tanjen 97495749  
wp  
19/9/18 @ 1135  
08 days  
Resurvey before part  
sur@liosauto.com

TAN CHONG MOTOR SALES PTE. LTD.  
 BUKIT TIMAH W/SHOP  
 SERVICE DEPARTMENT

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLX2342G

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 R1PT	REMOVE/INSTALL FUEL TANK	150.00	✓
2 R1RL	REMOVE/INSTALL ROOF LINING	150.00	✓
3 R1SCCP	REMOVE/INSTALL SEAT & CUSHION CARPET (PARTIAL)	120.00	✓
4 RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL 1120/PANEL X 03	360.00	240.
5 SEALT	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA 1100/PANEL X 03	300.00	200.
6 SQG	INSTALL ULTRAMAX SOLAR FILM - QUARTER GLASS	50.00	✓
7 R1/001	REPAIR RH FRONT DOOR, END PANEL, RH REAR WHEELHOUSE, REAR BUMPER AND RENEW RH REAR DOOR	2340.00	2145.
8 R1/003	S/PAINT REAR BUMPER (3 TONE), RH REAR WHEELHOUSE, RH REAR FENDER, RH FRONT/REAR DOOR, END PANEL	2000.00	1350.
9 R1/003	R/I REVERSE SENSOR TO ASSIST REPAIR	110.00	✓
10 R1/004	TRANSFER RH REAR DOOR MECHNICAL PARTS TO NEW DOOR	80.00	✓
11 R1/005	RENEW RH REAR 1/4 GLASS	120.00	✓
TOTAL LABOUR CHARGES		5700.00	

*Supply panels for rear 1/4 glass in etc*

*1. Panel for rear 1/4 glass*

TAN CHONG MOTOR SALES PTB. LTD.  
 BUKIT TIMAH W/SHOP  
 SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SLK2342G

S/NO PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES		
		NETT	LIST	S/NETT REMARKS
1 SUNDRIES	NPN			100.00 ?
2 SEALANT 1/4 GLASS RH REAR	SEALANT - 3			48.00 <i>NA</i>
3 GLASS RH REAR 1/4	83312-4EAGA			380.00 <i>NA</i>
4 STRIKER ASSY	80570-AA20A	57.80		? <i>NA</i>
5 LOCK & REMOTE C	82500-HV00A	166.70		? <i>NA</i>
6 EXXT DOOR HANDLE	80610-5FD0B	31.60		<i>RY</i>
7 GASKET-OUTSIDE HANDLE	80654-4EADA			3.20 <i>NA</i>
8 GSKT-DOOR OUTSIDE	80652-4EADA			3.20 <i>NA</i>
9 MOULDING RH FRONT DOOR TOP CHROME	82282-4EA1C	100.70		<i>NA</i>
10 TAPE-RH DOOR, RH	82812-4EAGA	29.90		<i>NA</i>
11 TAPE-RH DOOR, LH	82818-4EAGA	29.90		<i>NA</i>
12 DOOR-REAR RH	82100-HV00A	1104.80		<i>bt</i>
13 RETAINER-TAPPING FENDER	86690-4EAMA	19.30		<i>NA</i>
14 FENDER-REAR RH	88112-HV00B	1005.80		<i>bt</i>
15 CLIP FENDER PROTECTOR \$1.20 EA X 02	81553-05933	2.40		<i>NA</i>
16 PROTECTOR-REAR FENDER RH	76740-4EAA2A	186.40		<i>X m</i>
17 FENDER RH REAR ARC	83828-4EAGA	483.00		<i>cut</i>
18 MOUL-ROOF DRIF RH	73852-4EAGA	213.90		<i>NA</i>
19 MOULDING RH REAR DOOR PAD	82870-4EAGA	264.80		<i>cut</i>
SUB TOTAL		3717.00	0.00	534.40
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)		743.40	0.00	0.00
GRAND TOTAL		2973.40	0.00	534.40
OVERALL TOTAL		3508.00		

LEGEND: REMARKS [ OK ] = APPROVED, REMARKS [ X ] = NOT APPROVED

YAN CHONG MOTOR SALES PTE. LTD.  
BUKIT TIMAH W/SHOP  
SERVICE DEPARTMENT

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO ELX1343G

TOTAL LABOUR CHARGES	5780.00
TOTAL SPARE PARTS CHARGES	3508.00
GRAND TOTAL	9288.00 *

\* All charges doJ not include GST.

SURVEYOR'S PARTICULARS

NAME	:	
SURVEYED DATE	:	
AUTHORIZED DATE	:	
EXCESS CLAUSE	:	0.00
LIABILITY	:	0.00
REMARKS	:	

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

## Vic (LKKAuto)

---

**From:** Vic (LKKAuto)  
**Sent:** Thursday, 27 February, 2020 11:51 AM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Cc:** Admin A; Vic (LKKAuto); Phoebe Xie  
**Subject:** RE: YN9358P / TP : SLX2342G / LKK / DOA : 06/09/2018 (CDMCG18000313) \*\*\* LKK REF: CS/EGI18016913/T1ha3-1  
**Attachments:** OI REPORT.PDF; IMG\_20190314\_0001.pdf; Re: Your Ref: SLX2342G\_ACCIDENT INVOLVING VEHICLES YN 9358P AND SLX 2342G ON 06/09/2018 LKK REF CS/EGI18016913/T1ha3-1

Dear Sir/Madam,

We refer further to the below email.

Please be informed that TP confirmed they did not repair the vehicle and closed case in their end as owner do reporting only (please refer to the attached email).

As such, we will now close the matter and will submit our WP report.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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---

**From:** Mei Kwan (LKKAuto)  
**Sent:** Tuesday, 2 April, 2019 3:36 PM  
**To:** Steve Lim <[steve.lim@ergo.com.sg](mailto:steve.lim@ergo.com.sg)>; Joy Irene (LKKAuto) <[joyirene@lkkauto.com](mailto:joyirene@lkkauto.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: YN9358P / TP : SLX2342G / LKK / DOA : 06/09/2018 (CDMCG18000313) \*\*\* LKK REF: CS/EGI18016913/T1ja3-1

***'WITHOUT PREJUDICE'***  
***SAVE AS TO COSTS***

Dear Steve,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

**Vic (LKKAuto)**

---

**From:** Ng Li Ting <liting@tanchong.com>  
**Sent:** Thursday, 27 February, 2020 10:34 AM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A  
**Subject:** Re: Your Ref: SLX2342G\_ACCIDENT INVOLVING VEHICLES YN 9358P AND SLX 2342G ON 06/09/2018 LKK REF CS/EGI18016913/T1ha3-1

Hi

This case was closed as a reporting only.

Thank you.

Best Regards

Ng Li Ting  
Customer Service Executive  
Service Department  
Tan Chong Motor Sales Pte Ltd  
913 Bukit Timah Road  
Singapore 589623  
Tel: +65-64694091 : DID: 67038903 : Fax: 64697472  
Email: liting@tanchong.com  
Website: www.tanchong.com : www.nissan.com.sg

---

**From:** Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Sent:** Tuesday, February 11, 2020 4:38 PM  
**To:** Norsipah <norsipah@tanchong.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Subject:** RE: Your Ref: SLX2342G\_ACCIDENT INVOLVING VEHICLES YN 9358P AND SLX 2342G ON 06/09/2018 LKK REF CS/EGI18016913/T1ha3-1

Without Prejudice

Dear Norsipah,

We refer further to our below email.

Kindly advise if your client is still pursuing the matter.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Pte Ltd *Save the Earth. Print only when necessary.*

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---

**From:** Vic (LKKAuto)

**Sent:** Wednesday, 21 August, 2019 9:20 AM

**To:** Norsipah

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** Your Ref: SLX2342G\_ACCIDENT INVOLVING VEHICLES YN 9358P AND SLX 2342G ON 06/09/2018 LKK REF CS/EGI18016913/T1ha3-1

WITHOUT PREJUDICE

Dear Nosipah,

**ACCIDENT INVOLVING VEHICLES YN 9358P AND SLX 2342G ON 06/09/2018**

We refer to the above matter.

We noted that the liability for this matter is agreed on a **50/50** basis.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the **LOD** and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CS/EG118016913/T1ha3-1

21 AUGUST 2019

**KALTECH ENGINEERING & REFRIGERATION PTE LTD By Post & By Email**  
9 TUAS LINK 1  
SINGAPORE 638587  
ATTN: THE MANAGEMENT

Dear Sir/Madam,

**ACCIDENT INVOLVING YN 9358P AND SLX 2342G ALONG/AT SLIP ROAD  
AFTER LOR 6 TOA PAYOH EXIT TO PIE (TUAS) ON 06/09/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, ERGO Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLX 2342G against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability may not also be in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party unless proven otherwise.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

  
Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

*c.c.* ERGO Insurance Pte Ltd  
(Motor Claims Dept)  
[jwlee@kaltech.com.sg](mailto:jwlee@kaltech.com.sg) / [kaltech@singnet.com.sg](mailto:kaltech@singnet.com.sg)  
(Email)

## Vic (LKKAuto)

---

**From:** Vic (LKKAuto)  
**Sent:** Wednesday, 21 August, 2019 9:10 AM  
**To:** kaltech@singnet.com.sg  
**Cc:** jwlee@kaltech.com.sg; Admin A; Vic (LKKAuto)  
**Subject:** Your Ref: YN9358P\_ACCIDENT INVOLVING YN 9358P AND SLX 2342G ALONG/AT SLIP ROAD AFTER LOR 6 TOA PAYOH EXIT TO PIE (TUAS) ON 06/09/2018



Auto  
Consultants  
Pte Ltd

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CS/EGI18016913/T1ha3-1

21 AUGUST 2019

**KALTECH ENGINEERING & REFRIGERATION PTE LTD**  
9 TUAS LINK 1  
SINGAPORE 638578  
ATTN: THE MANAGEMENT

**By Post & By Email**

Dear Sir/Madam,

**ACCIDENT INVOLVING YN 9358P AND SLX 2342G ALONG/AT SLIP ROAD AFTER LOR 6 TOA PAYOH EXIT TO PIE (TUAS) ON 06/09/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, ERGO Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLX 2342G against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability may not also be in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party unless proven otherwise.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLX 2342G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	STRIKER ASSY (N)	* CHECK	57.80	-
1	LOCK & REMOTE C (N)	* CHECK	166.70	-
1	BRKT DOOR HANDLE (N)	TO REPAIR SEE LABOUR	51.60	-
1	MOULDING RH FRONT DOOR TOP CHROME (N)	NECESSARY	100.70	100.70
1	TAPE-RR DOOR, RH (N)	NECESSARY	29.90	29.90
1	TAPE-RR DOOR, RH (N)	NECESSARY	29.90	29.90
1	DOOR-REAR RH (N)	BENT	1,104.80	1,104.80
1	RETAINER-TAPPING FENDER (N)	NECESSARY	19.30	19.30
1	FENDER-REAR RH (N)	BENT	1,005.80	1,005.80
2	CLIP FENDER PROTECTOR @\$1.20 (N)	NECESSARY	2.40	2.40
1	PROTECTOR-REAR FENDER RH (N)	NOT NECESSARY	186.40	-
1	FENDER RH REAR ARC (N)	CUT	483.00	483.00
1	MOUL-ROOF DRIP RH (N)	NECESSARY	213.90	213.90
1	MOULDING RH REAR DOOR PAD (N)	CUT	264.80	264.80
	LESS 20% DISCOUNT		-743.40	-650.90
			<b>2,973.60</b>	<b>2,603.60</b>
<b>SPECIAL NETT ITEMS</b>				
1	SUNDRIES (5N)	* CHECK	100.00	-
1	SEALANT 1/4 GLASS RH REAR (SN)	NECESSARY	48.00	48.00
1	GLASS RH REAR 1/4 (SN)	NECESSARY	380.00	380.00
1	GASKET-OUTSIDE HANDLE (SN)	NECESSARY	3.20	3.20
1	GSKT-DOOR OUTSIDE (SN)	NECESSARY	3.20	3.20
			<b>534.40</b>	<b>434.40</b>
<b>LABOUR</b>				
	REMOVE / INSTALL FUEL TANK.		150.00	150.00
	REMOVE / INSTALL ROOF LINING.		150.00	150.00
	REMOVE / INSTALL SEAT & CUSHION CARPETS (PARTIAL)		120.00	120.00
	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL \$120/PANEL X 03.		360.00	240.00

Report Ref No. CS/EG118016913/T1qbe2



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 19607198R GST Reg. No. 19-9607198-R

Page No.2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA \$100 / PANEL X 03.		300.00	200.00
	INSTALL ULTRAMAX SOLAR FILM - QUARTER GLASS.		50.00	50.00
	REPAIR RH FRONT DOOR, END PANEL, RH REAR WHEELHOUSE, REAR BUMPER AND RENEW RH REAR DOOR. INCLUSIVE OF THE REPAIR OF BRKT DOOR HANDLE.		2,340.00	2,145.00
	S/PAINT REAR BUMPER (2 TONE), RH REAR WHEELHOUSE, RH REAR FENDER, RH FRONT / REAR DOOR, END PANEL.		2,000.00	1,350.00
	R/I REVERSE SENSOR TO ASSIST REPAIR.		110.00	110.00
	TRANSFER RH REAR DOOR MECHANICAL PARTS TO NEW.		80.00	80.00
	RENEW RH REAR 1/4 GLASS.		120.00	120.00
			5,780.00	4,715.00
	<b>GRAND TOTAL</b>		<b>9,288.00</b>	<b>7,753.00</b>
	<b>RECOMMENDED COST OF REPAIRS (REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS S\$279.60 NETT)</b>			<b>7,753.00</b>

Report Ref No. CS/EGI18016913/T1qbe2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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