

## Khanchna (LKK Auto)

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**From:** Suwanna (LKK Auto)  
**Sent:** Wednesday, 25 September 2019 8:38 AM  
**To:** LeeGek@smrt.com.sg  
**Cc:** CS A Team; Admin A; Khanchna (LKK Auto)  
**Subject:** FW: LOD Re: Accident on 30/3/2019 involving SHD 6356T & SLU 1283R (AIG's insured)  
Our Ref: TAX/03/19/2146/lg  
**Attachments:** img-924175747-0001.pdf

### *Without Prejudice*

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Miss Khanchna.

Hi Khanchna,

FYNA, our ref CC3/AIG19005795/Jka3

Thank you.

Best Regards,

**Suwanna Te-Uttaruang** | Admin support

**LKK Auto Consultants Pte Ltd**

Email [Suwanna@lkkauto.com](mailto:Suwanna@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

**Sent:** Tuesday, 24 September 2019 6:13 PM

**To:** CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** LOD Re: Accident on 30/3/2019 involving SHD 6356T & SLU 1283R (AIG's insured) Our Ref: TAX/03/19/2146/lg

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$8,450.00
Loss of Rental	\$1,872.50 ( 14 days x \$133.75 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$10,329.50</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19005795Jha3

11 APRIL 2019

**ONG CHIN HOWE**  
BLK 586 WOODLANDS DRIVE 16  
#02-108  
SINGAPORE 730586

Dear Sir/Madam,

**ACCIDENT INVOLVING SLU1283R & SHD6356T ALONG/AT SELETAR  
AEROSPACE CRESCENT ON 30/03/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD6356T against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

**KHANCHNA**  
Case Handler  
DID: 6841-2360  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHD6356T (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHD6356T that was damaged pursuant to the accident which occurred on 30/03/2019 (date) along SELETAR AEROSPACE CRESCENT (location) involving vehicle no/s SLU1283R ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 11 (day) of March (month) 2020 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$10,000.00 (Global Sum) for vehicle no. SHD6356T that was damaged pursuant to the accident which occurred on 30/03/2019 (date) along SELETAR AEROSPACE CRESCENT (location) involving vehicle no/s SLU1283R.

This is pursuant to the inspection conducted on 01/04/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHD6356T make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD6356T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of March (month) 2020 (year)



043

Signed by appointed surveyor



Signed by "the workshop" (with chop)

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV190900385  
Date : 20.09.2019  
Vehicle No. : SHD6356T  
Your Ref No. : TAX/03/19/2146  
Our Ref No. : 24100834  
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$	8,450.00
GRAND TOTAL					\$ 8,450.00

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 29.03.2019

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorised Signature  
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/03/19/2146

From: SMRT Taxis Pte Ltd

Date: 08/04/2019

**ACCIDENT INVOLVING SHD 6356T & SLU 1283R ON 30/3/2019 AT NO. 1 SELETAR AEROSPACE CRESCENT**

This is to confirm that the daily rental rate for SHD 6356T is \$133.75 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 30/03/2019  
Accident End Date : 24/09/2019

Date Generated : 24/09/2019  
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX03/19/2146	SHD635BT	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24100834	30/03/2019 4:34 AM	13/04/2019 8:25 AM

Enquire Transaction History

Transaction History Details

Log Date/Time:	30 Mar 2019 / 11:08:43	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SLU1283R	Business Transaction Reference No:	20190330110843459196
Transaction Type:	18.32 Insurance Enquiry (GRO Payment)		
User ID:	ESASRAHO - BALQISH BINTE ABUL HALIL		
Search Date / Time:	30-Mar-2019 02:50:00		
Insurance Company:	AIG ASIA PACIFIC INSURANCE PTE LTD.		
Information displayed is correct as at the log date and time.			

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