

1552100

INS. CASE OWNER:

Peter

CC 4/AXA1900

5793, 12186352

LKK:
IDAC:

Surveyor:

Kalin

DOI:

ASSIGNMENT

2/4/19

Date / Time:

2/4/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHC 5977

Name of Insured:

TRANS LAB

Insured Tel No.:

HP:

2/7/19

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHD 14356

INSRS:
WSP:
Tel:
Liability:
RMKS:

Premier

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SHD 14356 - 4

SHC 5977 - 4

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B.28, Ass. Fee:

Repair Cost:

SS

1177.00

(3.5 days)

X \$ 101.46

Loss of Rental (LOR):

SS

355.11

(3.5 days)

X \$ 101.46

Loss of Use (LOU):

SS

-

(S x days)

-

Loss of Income (LOI):

SS

-

(S x days)

-

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

SS

-

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost:

SS

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

1532.11

Global Sum SS:

1530.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1530.00

Name 1:

Premier Automotive Services Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

GIA

Surveyor: Kelvin

REF: _____

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Insp'd Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 3 days Res.: Yes or No
 Lum Sum: 70 % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHD 14356 Yr Regn: 29 Jun 2017
 Type: M. Car / M. Cycle / Bus / Van / Lorry / T₃ / Prime Mover /
 Truck / Trailer or
 Make: Hyundai I30 c.c. 1.8
 Colour: Silver A/C: Insured / Std / NI / NA
 Sp. Reading: 76010 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: TMA P2814V/HJ123-18
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD / Rim or
 Tyre Size: F: 195/65R15
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Maxxis
 Front: _____ Rear: _____
 R/Bal. 6 mm R/Bal. 6 mm
 L/Bal. 6 mm L/Bal. 6 mm
 D.O.A. 3/3/19 D.O.I. 2/4/19
 Survey held at Premises
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
N/S Frot.
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>US \$ 1100 (Reel # 1752.67/61%)</u>

Date/Time, File Pass to? ☐ : Prel. Report
☐ : Final Report

Date/Time, File Return to?

2)

Report Format: _____

Lump Sum / L.B.I. (\$) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech. Invs (\$ _____)

☐ : Weekend (\$ _____)

Survey Fee: _____

Transportation: _____

Photos _____

Others _____

TOTAL

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02

SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511

CO. REG:200707743D GST REG:200707743D

1-Apr-19

ESTIMATE REPAIR BILL FOR HYUNDAI I30(A) WAGON REGN NO: SHD 1435 G

1 pc	Front n/s fender	\$ 587.81
1 pc	Front n/s fender inner shield	\$ 181.94
1 pc	Front n/s fender lamp	\$ 32.10
1 pc	Front bumper	\$ 811.11
1 pc	Front bumper n/s side bracke	\$ 32.88
		\$ 1,645.84
Less 20%		\$ 329.17
		\$ 1,316.67

S/NETT

1 set	Front bumper clips	\$ 48.00
1 set	Front n/s fender inner shield clips	\$ 28.00
1 pc	Front n/s s fender sticker	\$ 30.00
Sundry		\$ 50.00
To dismantle / refit the inner garnishes, inner linings, inner trims, cushion seat, carpet, etc to facilitate repairs.		\$ 180.00
To do wheel alignment		\$ 80.00
To labour charge for dismantle and renew the accident damaged parts. Including to knock-out, straighten, repair, reshape of the same		\$ 600.00
To putty and spray painting on the front bumper, front n/s fender		\$ 400.00
To apply rustproofing on repaired panels		\$ 120.00
Total		\$ 2,852.67

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.

8/4/19
whl 40 \$1100 / 3 hrs
///

Ka/ur 10/14
2/4/19 10:00
3 hrs
P/P
Before Pitt p/ta

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02

SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511

CO. REG:200707743D GST REG:200707743D

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To apply rustproofing on repaired panels

Total \$ 2,852.67

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.

KKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- No illegal modification(s) must be resurveyed and subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Ka/wi 10/14
2/4/19 1206
3 days
P/P
Before put p/ta

Enquire Vehicle Registration Details

Owner Particulars

NRIC/Passport/Company Cert No.: 200304975H
Owner ID Type: Company
Owner Name: PREMIER TAXIS PTE. LTD.
Registered Address: 23 CHANGI SOUTH AVENUE 2 #04-03 SINGAPORE 486443
Mailing Address: -
Birth Date: -

Vehicle Particulars

Vehicle No.: SHD1435G
Previous Vehicle No.: -
Effective Date of Ownership: 29 Jun 2017
Original Regn Date: 29 Jun 2017
Registration Date: 29 Jun 2017
Year of Manufacture: 2016
Vehicle Type: Public Transport Taxi (Motor Car)
Vehicle Scheme: Taxi (Company)
Vehicle Attachment 1: Air-Con (Taxi)
Vehicle Attachment 2: -
Vehicle Attachment 3: -
Vehicle Make: HYUNDAI
Vehicle Model: I30 GDH 1.6 TCI 5DR DCT
Primary Colour: Silver
Secondary Colour: -
Passenger Capacity: 4
Chassis No.: TMAD281UVHJ128018
Engine No.: D4FBGZ122863
Engine Capacity/Power Rating: 1582 cc / -
Maximum Power Output: 100.0 kW (134 bhp)
Propellant: Diesel
Max Unladen Weight: 1496 kg
Maximum Laden Weight: 1940 kg
Open Market Value: \$20,545.00
PARF Eligibility: Yes
PARF Eligibility Expiry Date: 28 Jun 2025
Minimum PARF Benefit: \$7,957.00
No. of Transfers: 0
IU Label No.: 1050706242
COE No.: 2017062901003977G
COE Expiry Date: 28 Jun 2025
COE Category: A - Car up to 1600cc & 97kW (130bhp)
COE Registration Category: A - Car up to 1600cc & 97kW (130bhp)
Quota Premium (QP) / Prevailing Quota Premium: - / \$50,625.00
PQP Paid: \$40,500.00
QP (Regn Cat): -
OPC Cash Rebate Eligibility: No

<< Service Request Details

Claim

S9M01ISI

Reference

None

Loss Date

31 March 2019

Report Date

2 Apr 2019 9:10:11 AM

Request Date

2 April 2019

Due Date

2 April 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Vehicle Information

Incident Vehicle Registration

SHD1435G

Make

TPVD HYUNDAI

Model

I30

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD
No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[Agent Message](#)

Shu Pei (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Monday, 8 April 2019 11:33 AM
To: claims@transcab.com.sg
Cc: Disk Yao; Alice Lim; IreneNg@ava-ins.com; Admin A
Subject: ACCIDENT INVOLVING SHD 1435G AND SHC 5921Z ON 31/03/2019 ALONG/AT TANJONG PAGAR ROAD

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

08 April 2019

Transcab Taxi
Singapore

Dear Sir,

OUR REF : CC4/ASM19005793/K1eb3 // S9M01ISI

YOUR REF : SHC 5921Z

ACCIDENT INVOLVING SHD 1435G AND SHC 5921Z ON 31/03/2019 ALONG/AT TANJONG PAGAR ROAD

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **Premier Automotive Services Pte Ltd** acting on behalf of the owner of **SHD 1435G** against your motor insurance policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. We would appreciate it if you could urgently file a report at approved reporting centre.

We also wish to advise that there is an excess of S\$5000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third

party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg / AsherSng@lkkauto.com or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at **6841 6051** or email us at AsherSng@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Enquire Vehicle Registration Details**Owner Particulars**

NRIC/Passport/Company Cert No.: 200304975H
 Owner ID Type: Company
 Owner Name: PREMIER TAXIS PTE, LTD.
 Registered Address: 23 CHANGI SOUTH AVENUE 2 #04-03 SINGAPORE 486443
 Mailing Address: -
 Birth Date: -

Vehicle Particulars

Vehicle No.: SHD1435G
 Previous Vehicle No.: -
 Effective Date of Ownership: 29 Jun 2017
 Original Regn Date: 29 Jun 2017
 Registration Date: 29 Jun 2017
 Year of Manufacture: 2016
 Vehicle Type: Public Transport Taxi (Motor Car)
 Vehicle Scheme: Taxi (Company)
 Vehicle Attachment 1: Air-Con (Taxi)
 Vehicle Attachment 2: -
 Vehicle Attachment 3: -
 Vehicle Make: HYUNDAI
 Vehicle Model: I30 GDH 1.6 TCI 5DR DCT
 Primary Colour: Silver
 Secondary Colour: -
 Passenger Capacity: 4
 Chassis No.: TMAD281UVHJ128018
 Engine No.: D4FBGZ122863
 Engine Capacity/Power Rating: 1582 cc / -
 Maximum Power Output: 100.0 kW (134 bhp)
 Propellant: Diesel
 Max Unladen Weight: 1496 kg
 Maximum Laden Weight: 1940 kg
 Open Market Value: \$20,545.00
 PARF Eligibility: Yes
 PARF Eligibility Expiry Date: 28 Jun 2025
 Minimum PARF Benefit: \$7,957.00
 No. of Transfers: 0
 IU Label No.: 1050706242
 COE No.: 2017062901003977G
 COE Expiry Date: 28 Jun 2025
 COE Category: A - Car up to 1600cc & 97kW (130bhp)
 COE Registration Category: A - Car up to 1600cc & 97kW (130bhp)
 Quota Premium (QP) / Prevailing Quota Premium: - / \$50,625.00
 PQP Paid: \$40,500.00
 QP (Regn Cat): -
 OPC Cash Rebate Eligibility: No

Hsiao Tong (LKKAUTO)

From: Foong Shiuh Jye <shiuhjye.foong@premiertaxi.com>
Sent: Thursday, 18 April 2019 5:25 PM
To: Joy Irene (LKKAUTO); Asher Sng (LKKAUTO)
Cc: CS A Team; AccReport
Subject: LOD / Accident Involving SHD1435G and SHC5921Z on 31.03.2019
Attachments: SHD1435G SCENE VIDEO.avi; SHD1435G LOD.pdf

WITHOUT PREJUDICE

Dear Joy & Asher,

Your Ref : **SHC5921Z**
Our Ref : **SHD1435G/SJ**
Date of accident : **31.03.2019**

We refer to the above mentioned accident.

Hereby we would like to append our losses from **AXA Insurance Pte Ltd**, as insurers of vehicle number **SHC5921Z** which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand and supporting documents for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

*Scene video for SHD1435G was attached.

Thank you

Foong Shiuh Jye
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511



<TP - Mandate IA> - S9M01ISI [ACCIDENT INVOLVING SHC 5921Z(OI) & SHD 1435G(TP) ON 31/03/2019]

Type

🔔 Question

Message

Liability: 100%. Insured driver changed lane and collided with third party. Inform OI about third party claim. Agreed to settle at best. We seek your mandate at \$1,582.84(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 9-Oct-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 09/10/2019

Survey Details:

Date of loss	31-Mar-19
Date of appointment	2-Apr-19
Date of survey	2-Apr-19
Location of survey	IER AUTOMOTIVE SERVICES PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SHD 1435G
Make and Model	HYUNDAI I30
Date of registration	29/6/2017
Excess	
Market Value	\$0
Part Rebate	\$0
Nett Loss	\$0

Repair details:

Initial Estimate	\$ 2,852.67
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 525.93
Check items (estimate)	\$ -
Labour	\$ 860.00
Total	\$ 1,385.93
Lump Sum(if applicable)	\$ 1,100.00

Number of days for repair	3
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

OID changed lane and collided with third party.

Mandate:

Liability(TP)		100%
Proposed repair cost (w/GST)	\$	1,177.00
Loss of use		NIL no. of days
Loss of rental	\$	405.84 (4days x \$101.46)
Loss of income		NIL no. of days
LTA search fees		NIL
Others		NIL
Proposed Total	\$	1,582.84

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Friday, 11 October 2019 9:30 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: New message for service request 107972, vehicle number SHD1435G

			AM
<input type="checkbox"/>	OID changed lane and collided with TP	CHT	8/10/2019 2:11:19 PM
<input type="checkbox"/>	100% BOLA 15	CHT	8/10/2019 2:11:23 PM
<input type="checkbox"/>	SENT LETTER TO OI VIA EMAIL (100% BOLA 15)	CHT	8/10/2019 2:14:25 PM
<input type="checkbox"/>	Message AXA: Liability: 100%. Insured driver changed lane and collided with third party. Inform OI about third party claim. Agreed to settle at best. We seek your mandate at \$1,582.84(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 9-Oct-19	CHT	9/10/2019 10:04:33 AM
<input type="checkbox"/>	10/10/19 5:02 PM WANG Peter -----Pls proceed DS with quantum as proposed -----TP Excess: \$5000.	LSP	11/10/2019 9:17:07 AM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 10 October 2019 5:07 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 107972, vehicle number SHD1435G

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: peter.wang@axa.com.sg <peter.wang@axa.com.sg>
Sent: Thursday, 10 October, 2019 5:02 PM
To: admin-d@lkkauto.com
Subject: New message for service request 107972, vehicle number SHD1435G

AXA Insurance has sent you a message for claim number S9M01ISI.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

Hsiao Tong (LKKAUTO)

From: Foong Shiuh Jye <shiuhjye.foong@premiertaxi.com>
Sent: Tuesday, 15 October 2019 9:31 AM
To: Hsiao Tong (LKKAUTO)
Cc: AccReport
Subject: (Accept offer) LOD / Accident Involving SHD1435G and SHC5921Z on 31.03.2019
//LKK REF: CC4/ASM19005793/K1pb3

WITHOUT PREJUDICE

Dear Hsiao Tong,

We thank you for your reply.

On a without prejudice basis and without admission of liability whatsoever on our client's part and driver of **SHD1435G**, our client is agreeable on your offer of **\$1530.00** for the settlement on the above claim.

Kindly let us have your **DV** at earliest convenience.

Please be informed that this settlement excludes any bodily injuries arising out of the above said accident and pertains to property damages only.

Thank you.

Regards,

(Mr) Foong Shiuh Jye
Claims Settlement Assistant
Premier Automotive Services Pte Ltd
Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Monday, 14 October, 2019 2:35 PM
To: Foong Shiuh Jye <shiuhjye.foong@premiertaxi.com>
Cc: AccReport <AccReport@Premier-Corp.net>
Subject: RE: (Reminder) LOD / Accident Involving SHD1435G and SHC5921Z on 31.03.2019 //LKK REF: CC4/ASM19005793/K1pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to offer at a global sum of **\$1,530.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, 7 October 2019 10:51 AM

To: Foong Shiuh Jye <shiuhjye.foong@premiertaxi.com>

Cc: AccReport <AccReport@Premier-Corp.net>; CS A Team <cs-a@lkkauto.com>

Subject: RE: (Reminder) LOD / Accident Involving SHD1435G and SHC5921Z on 31.03.2019

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC4/ASM19005793/K1pb3

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 (Ext:119) Email: SuLi@lkkauto.com | Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foong Shiuh Jye [<mailto:shiuhjye.foong@premiertaxi.com>]

Sent: Saturday, 5 October 2019 10:09 AM

To: Vivian Lau (LKKAuto)

Cc: AccReport; CS A Team

Subject: (Reminder) LOD / Accident Involving SHD1435G and SHC5921Z on 31.03.2019

Without Prejudice

Dear Vivian,

Wish to follow up the case.

Appreciate your reply.

Thank you.

Regards,

Foong Shiuh Jye
Claims Settlement Assistant
Premier Automotive Services Pte Ltd
Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

From: Foong Shiuh Jye
Sent: Wednesday, 4 September, 2019 9:37 AM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: AccReport <AccReport@Premier-Corp.net>
Subject: (Reminder) LOD / Accident Involving SHD1435G and SHC5921Z on 31.03.2019

Without Prejudice

Dear Vivian,

Wish to follow up the case.

Appreciate your reply.

Thank you.

Regards,

Foong Shiuh Jye
Claims Settlement Assistant
Premier Automotive Services Pte Ltd
Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]
Sent: Tuesday, 6 August, 2019 11:29 AM
To: Foong Shiuh Jye <shiuhjye.foong@premiertaxi.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: AccReport <AccReport@Premier-Corp.net>
Subject: RE: (Reminder) LOD / Accident Involving SHD1435G and SHC5921Z on 31.03.2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vivian,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 (Ext:119) Email: SuLi@lkkauto.com | Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foong Shiuh Jye [<mailto:shiuhjye.foong@premiertaxi.com>]

Sent: Tuesday, 6 August 2019 11:12 AM

To: Joy Irene (LKKAuto); Asher Sng (LKKAuto)

Cc: CS A Team; AccReport

Subject: (Reminder) LOD / Accident Involving SHD1435G and SHC5921Z on 31.03.2019

Without Prejudice

Dear all,

Wish to follow up the case.

Appreciate your reply.

Thank you.

Regards,

Foong Shiuh Jye

Claims Settlement Assistant

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

From: Foong Shiuh Jye

Sent: Friday, 5 July, 2019 10:17 AM

To: JoyIrene@lkkauto.com; AsherSng@lkkauto.com

Cc: cs-a@lkkauto.com; AccReport <AccReport@Premier-Corp.net>

Subject: (Reminder) LOD / Accident Involving SHD1435G and SHC5921Z on 31.03.2019

Without Prejudice

Dear all,

We have yet to receive any offer for the case, which was sent on **Tuesday, 21.05.2019**.

Kindly look into the matter and revert the claim settlement to us at your earliest convenience.

Thank you.

Regards.

Foong Shiuh Jye

Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

From: Foong Shiuh Jye
Sent: Tuesday, 21 May, 2019 9:52 AM
To: Joylrene@lkkauto.com; AsherSng@lkkauto.com
Cc: cs-a@lkkauto.com; AccReport <AccReport@Premier-Corp.net>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: (Reminder) LOD / Accident Involving SHD1435G and SHC5921Z on 31.03.2019

Without Prejudice

Dear all,

We have yet to receive any offer for the case, which was sent on **Thursday, 18 April, 2019**.

Kindly look into the matter and revert the claim settlement to us as soon as possible.

Thank you.

Regards,

Foong Shiuh Jye
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

From: Foong Shiuh Jye
Sent: Thursday, 18 April, 2019 5:25 PM
To: Joylrene@lkkauto.com; AsherSng@lkkauto.com
Cc: cs-a@lkkauto.com; AccReport <AccReport@Premier-Corp.net>
Subject: LOD / Accident Involving SHD1435G and SHC5921Z on 31.03.2019

WITHOUT PREJUDICE

Dear Joy & Asher,

Your Ref	:	SHC5921Z
Our Ref	:	SHD1435G/SJ
Date of accident	:	31.03.2019

We refer to the above mentioned accident.

Hereby we would like to append our losses from **AXA Insurance Pte Ltd**, as insurers of vehicle number **SHC5921Z** which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand and supporting documents for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

*Scene video for SHD1435G was attached.

Thank you

Foong Shiuh Jye
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL: 65446671 FAX: 62141511
CO. REG: 200707743D GST REG: 200707743D

Our Ref: SHD1435G/SJ

WITHOUT PREJUDICE

17 April 2019

(By Email Only)

Attn: The Motor Claims Department

AXA Insurance Pte Ltd
No.8 Shenton Way
#27-01
Singapore 068811

Dear Sir/Madam

ACCIDENT INVOLVING SHD1435G AND SHC5921Z ALONG TG PAGAR ROAD ON 31.03.2019

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHD1435G**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SHC5921Z** at the material time of the accident with the driver of our client's vehicle, **Mr. ABDUL RAZAR BIN ABDUL GHANI**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SHC5921Z**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair (Incl. GST)	\$ 1,177.00
(2) Loss of Rental – 5 Days @\$101.46 per day	\$ 507.30
	\$ 1,684.30

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of **SHD1435G**
- (2) Driver's I/C and Driving License
- (3) Final repair bill
- (4) Vehicle Registration card, Certificate of Insurance, Certification Letter
- (5) Check In/Out Voucher

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL: 65446671 FAX: 62141511
CO. REG: 200707743D GST REG: 200707743D

Our Ref: SHD1435G/SJ

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



- Jye

Claims Department – Foong Shiuh Jye

Email: shiuhjye.foong@premiertaxi.com

DID: 65446671

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO: 200707743D GST. REG. NO: 200707743D

PREMIER TAXIS PTE LTD
23 CHANGI SOUTH AVENUE 2 #03-02
SINGAPORE 486443

TAX INVOICE

DATE 17-Apr-2019
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR HYUNDAI I30 REGN NO: SHD 1435 G			\$ 1,100.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 1,100.00
GST @ 7%				\$ 77.00
GRAND TOTAL				\$ 1,177.00



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19005793/K1pb3s2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: PETER WANG			Date : 13-11-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
	Insured Veh.	SHC 5921Z	Veh. Inspected	SHD 1435G
	Policy No.	VPX/P1680520	Coverage (\$)	0.00
	Claim No.	S9M01ISI	Excess (\$)	0.00
	Assign From	PETER WANG	Assign Date	02/04/2019
2. Vehicle Particulars & Condition				
	Make & Model	HYUNDAI I30	c.c	1582
	Engine No.	HIDDEN	Year of Reg.	2017
	Chassis No.	TMAD281UVHJ128018	Colour	SILVER
	Odometer	76010	Steering	IN ORDER
	Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
	General	FAIR		
3. Conditions of Tyres				
		Size	Make	Balance
	R/H Front Tyre	195/65 R15	MAXXIS	6 mm
	L/H Front Tyre	195/65 R15	MAXXIS	6 mm
	R/H Rear Tyre	195/65 R15	MAXXIS	6 mm
	L/H Rear Tyre	195/65 R15	MAXXIS	6 mm
4. Description of Damages				
	THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.			
5. General Information				
	Accident Date	31/03/2019	Inspection Date	02/04/2019
	Survey held at	PREMIER AUTOMOTIVE SERVICES PTE LTD 23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443		
5a. Remarks				
	A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair				
	ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 1435G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT N/S FENDER (CONSISTENT)	BUCKLED	587.81	587.81
1	FRONT N/S FENDER INNER SHIELD (CONSISTENT)	SERVICEABLE	181.94	-
1	FRONT N/S FENDER LAMP (CONSISTENT)	CRACKED	32.10	32.10
1	FRONT BUMPER (CONSISTENT)	TO REPAIR SEE LABOUR	811.11	-
1	FRONT BUMPER N/S SIDE BRACKET (CONSISTENT)	SERVICEABLE	32.88	-
	LESS 20% DISCOUNT		-329.17	-123.98
			1,316.67	495.93
SPECIAL NETT ITEMS				
1	SET FRONT BUMPER CLIPS (SN) (CONSISTENT)	NOT NECESSARY	48.00	-
1	SET FRONT N/S FENDER INNER SHIELD CLIPS (SN) (CONSISTENT)	NOT NECESSARY	28.00	-
1	FRONT N/S FENDER STICKER (SN) (CONSISTENT)	NECESSARY	30.00	30.00
1	SUNDRY (SN) (CONSISTENT)	NECESSARY	50.00	20.00
			156.00	50.00
LABOUR				
	TO DISMANTLE / REFIT INNER GARNISHES, INNER LININGS, INNER TRIMS, CUSHION SEAT, CARPET, ETC TO FACILITATE REPAIRS.		180.00	30.00
	TO DO WHEEL ALIGNMENT.	NOT NECESSARY	80.00	-
	TO LABOUR CHARGE FOR DISMANTLE AND RENEW THE ACCIDENT DAMAGED PARTS. INCLUDING TO KNOCK-OUT, STRAIGHTEN, REPAIR, RESHAPE OF THE SAME. INCLUSIVE OF THE REPAIR OF FRONT BUMPER.		600.00	400.00
	TO PUTTY AND SPRAY PAINTING ON THE FRONT BUMPER, FRONT N/S FENDER.		400.00	360.00
	TO APPLY RUSTPROOFING ON REPAIRED PANELS.		120.00	50.00
			-	-
			-	-
			-	-
			1,380.00	840.00
GRAND TOTAL			2,852.67	1,385.93



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,100.00
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Report Ref No. CC4/ASM19005793/K1pb3s2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

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