

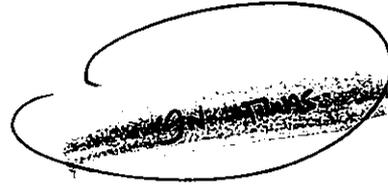
# Volkswagen Centre Singapore



Biz Reg. No. 53103069E  
GST No. M20098505-2



\* NO VIPO \*



## Letter of Claims Request for direct settlement.

We are submitting a claim on behalf of our customer ERRY GUNAWAN  
NRIC S2619136Z insured of vehicle SFV 3913J against  
your insured vehicle number SLN 8958T ( AXA )  
On the accident dated on 31-3-19 (ddmmyyyy) along DAIRY FARM  
RD-

Dated this 02 APR 2019 (day) of \_\_\_\_\_ (month) 2019 .

\_\_\_\_\_  
Charmaine Kong  
Volkswagen Group Singapore  
Accident Claims Dept.  
[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)  
DID : 63057176/ 63057299  
HP: 92361399

# VOLKSWAGEN CENTRE SINGAPORE

Tuas Avenue  
639176 Singapore  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



## Tax invoice Preview

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Mr  
ERRY  
GUNAWAN  
21 HAZEL PARK TERRACE  
678946 Singapore

Document no.  
Document date 01-04-2019  
Customer no. 5211028565  
Customer GST-ID  
Dealer 39999  
Job order number 2019000021/ 1  
Job order date 01-04-2019  
Service advisor GERMAINE MEI TING  
ONG

License plate	Model code	First registration	VIN	Model	Mileage
SFV3913J	XMIGFEHLER	03/31/2015	WVWZZZ16ZEM066852	Migrationsfehler	45,202

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	For Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	B&P DIAG						
	R&R LHS U/CARRIAGE	3	pcs.	840.00	#1	2,520.00	2,696.40
	B&P MECH						
	R&R RIM & BALANCE	1	pcs.	50.00	#1	50.00	53.50
	B&P MECH						
	WHEEL ALIGNMENT	1	pcs.	360.00	#1	360.00	385.20
	B&P MECH						
	SPRAY PAINT	5	pcs.	800.00	#1	4,000.00	4,280.00
	LABOUR	5	pcs.	840.00	#1	4,200.00	4,494.00
	Supply of Tyres	1	pcs.	680.00	#1	680.00	727.60
	City Tyre Auto						
	Harness Check and Short Circuit Check	1	pcs.	280.00	#1	280.00	299.60
	B&P MECH						
5C6807217H GRU	FRT BUMPER	1	pcs.	1,129.42	#1	1,129.42	1,208.48
	Cover For Bumper Primed						
5C6805706D	BUMPER CTR BRACKET	1	pcs.	101.32	#1	101.32	108.41
	Guide						
5C6807183	BUMPER SIDE BRACKET LH	1	pcs.	31.65	#1	31.65	33.87
	Guide Piece						
5C6807184	BUMPER SIDE BRACKET RH	1	pcs.	31.65	#1	31.65	33.87
	Guide Piece						
5C6955109 GRU	NOZZLE CAP LH	1	pcs.	43.82	#1	43.82	46.89
	Cap Primed						
5C6955103	NOZZLE LH	1	pcs.	39.88	#1	39.88	42.67
	Jet Carrier With Jet						
5K0955978A	NOZZLE CYLINDER LH	1	pcs.	93.58	#1	93.58	100.13
	Pressure Cylinder						
G 052184A2	Windshield Cleaner Concen	1	pcs.	15.81	#1	15.81	16.92
5C6853665A 9B9	FOG LAMP GRILLE LH	1	pcs.	87.26	#1	87.26	93.37
	Cooling Air Grill Satin B						
5C8941005	H/LAMP LH	1	pcs.	652.57	#1	652.57	698.25
	Twin Halogen Headlamps						
5C6821105A	FENDER LH	1	pcs.	561.97	#1	561.97	601.31
	Fender						
5C6805911	FENDER LINER LH	1	pcs.	165.80	#1	165.80	177.41
	Wheelhouse Liner						
5C6821135	FENDER BRACKET LH	1	pcs.	44.24	#1	44.24	47.34
	Cross Support						
6N0809966A	Expanding Nut	8	pcs.	0.81	#1	6.48	6.93
5K0601025S 8Z8	Alloy Wheel Diamond Silver	1	pcs.	1,015.34	#1	1,015.34	1,086.41
839601361	Rubber Valve	1	pcs.	2.32	#1	2.32	2.48
5C0407151D	LOWER ARM LH	1	pcs.	322.68	#1	322.68	345.27
	Track Control Arm						
1K0407365C	LOWER ARM JOINT	1	pcs.	122.52	#1	122.52	131.10
	Guide Joint						

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5K0498621	WHEEL BEARING Wheel Bearing With Mount	1	pcs.	587.67	#1	587.67	628.81
5C0407255	Wheel Bearing Housing	1	pcs.	575.91	#1	575.91	616.22
5C0413031DP	Gas-Filled Shock Absorber	1	pcs.	273.08	#1	273.08	292.20
1K0412249B	TOP BEARING Ball Bearing	1	pcs.	45.19	#1	45.19	48.35
1K0412331B	TOP MOUNTING Suspension Strut Mounting	1	pcs.	91.61	#1	91.61	98.02
1K0423810A	Tie Rod	1	pcs.	100.29	#1	100.29	107.31
1K0423811K	Tie Rod End	1	pcs.	138.02	#1	138.02	147.68
N 90834901	Retaining Clip	2	pcs.	4.64	#1	9.28	9.93
5Q0615301H	Brake Disc	1	pcs.	192.42	#1	192.42	205.89
1K0615311F	BRAKE DISC COVER LH Splash Shield For Brake D	1	pcs.	27.01	#1	27.01	28.90
1J0973735	H/LAMP WIRE HOUSING Housing MSIG WINNER VS AXA,ACCIDENT DAMAGED ON : LHF BUMPER,BONNET,FENDER & RIM	1	pcs.	11.20	#1	11.20	11.98

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1		19,089.99	7%	1,336.30	19,089.99	20,426.29
<b>Total</b>		19,089.99		1,336.30	19,089.99	20,426.29

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website [www.volkswagen.com.sg](http://www.volkswagen.com.sg)

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This is an authorised document. No signature is required.