

INSR

INS. CASE OWNER

68805450

Richard

CC 4 RSM AXA1900

5790 R/W #6352

J.KK. IDAC

Surveyor:

Rasul

DOI:

ASSIGNMENT

3/19/19

Date / Time :

24/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLN 8958T

Name of Insured

KHOO KHOO LEE

Insured Tel No.

HP:

Excess Sec II :SS

D.O.A:

21/2/19

Is driver the owner? (YES / NO)

Nature of Accident :

Claim No. :

99M01126 108094

Policy No. :

GA3922011

Make / Model :

HONDA

Place of Accident :

DIARY PARK RD

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability :

%

Final ? Yes / No

SFV 3913J



INSRS: WSP: Tel: Liability: RMKS:

Volkswagen



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/Time

SFV 3913J - X

SLN 8958T - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

24/19

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (i non-pickup)

After call ltr to OI

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

3/19/19
3/19/19
24/1/19

Smartclaim

AAA ✓ DS
Called OI - see man

spoken to Richard. process to offer \$150.00 per day for 2 days 10U.

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: \$5 (days) Reduction: % Email Call

FINAL SETTLEMENT Date/Time: Confirm with: Email Call

Final Liability: % (Agreed / assessed) BOLA S/N No. : 1. If NO or B 28, Ass. Lia:

Repair Cost: \$5 12853.80 (6 days) x 107.00

Loss of Rental (LOR): \$5 643.00 (6 days) x 107.00

Loss of Use (LOU): \$5 100.00 (50 x 2 days)

Loss of Income (LOI): \$5 (5 x days)

LOR only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search \$5 7.45

Medical: \$5

Disbursement: \$5 (e.g. Tow/ Independent)

Legal Cost \$5

Total: \$5 13603.25 Global Sum \$5:

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1: \$5 13603.25 Name 1: Volkswagen Group Singapore Pte Ltd

Payee 2: (Strike if N.A.) \$5 Name 2:

Payee 3: (Strike if N.A.) \$5 Name 3:

COPY SENT

Surveyor *James*

REF:

P

91362

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: **SFV 3913J**
 at Workshop m/s **VOLKSWAGEN**
 of **7 (was) ave 9**
 Insured: **ASM (AAA)**
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

N/S	O/S

(Policy Condition)
 Remark: **The veh had commenced its repair at the time of inspection.**
 Bal. or Market Value: **58K**
 IDAC Accident Rport: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: **7** days Res.: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: **SFV 3913J** Yr Regn: **2015 MAR**
 Type: **M.Gar** / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: **Volkswagen SETTA 1.4** c.c : **1390**
 Colour: **GRY** A/C: Insured / Std / NI / NA
 Sp.Reading: **45202** T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: **WVVZZZ 162EM066852**
 Gen. Cond: Good / **Fair** / Poor / Burnt
 Steering: **In order** / Jammed / Leaked / Burnt or
 Brake: **In order** / Jammed / Leaked / Burnt or
 Mod: Nil / **S/Rim** / STD A/Rim or
 Tyre Size: F: **205/55R16**
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or **CONTINENTAL**
 Front _____ Rear _____
 R/Bal. **6** mm R/Bal. **6** mm
 L/Bal. **6** mm L/Bal. **6** mm
 D.O.A. **31/03/19** D.O.I. **03/04/19**
 Survey held at **Volkswagen Tun**
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
N/S FRT
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	repair / int \$16500
	2.B.2 \$12012.91 with 7 working days
	(red): \$707.09 (27%)

Date/Time; File Pass to? : Preli. Report
 : Final Report
 1) _____
 Date/Time; File Return to? _____
 2) _____
 Report Format : _____
 Lump Sum / I.B.I: (\$) _____

Days Of Repair: _____
 Resurvey No. of Trip: _____

Add Fee: : Site Insp (\$))
 : Interview (\$))
 : Tech. Invs (\$))
 : Weekend (\$))

Survey Fee: _____
 Transportation: _____
 S + RS, SI _____
 Photos _____
 Others _____
 TOTAL _____

VOLKSWAGEN CENTRE SINGAPORE

Tuas Avenue
639176 Singapore
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Rasul
Hp 90010068
7 days
PP
03/04/19 @ 1000 hrs
Resy b4 print

Tax invoice
Preview

Page 1/3
Document no.
Document date 01-04-2019
Customer no. 5211028565
Customer GST-ID
Dealer 39999
Job order number 2019000021/1
Job order date 01-04-2019
Service advisor GERMAINE MEI TING ONG

Mr
ERRY
GUNAWAN
21 HAZEL PARK TERRACE
678946 Singapore

License plate	Model code	First registration	VIN	Model	Mileage
SFV3913J	XMIGFEHLER	03/31/2015	WVWZZZ16ZEM066852	Migrationsfehler	45,202

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	For Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	B&P DIAG						
	R&R LHS U/CARRIAGE	3	pcs.	840.00	#1	2,520.00	2,696.40
	B&P MECH						
	R&R RIM & BALANCE	1	pcs.	50.00	#1	50.00	53.50
	B&P MECH						
	WHEEL ALIGNMENT	1	pcs.	360.00	#1	360.00	385.20
	B&P MECH						
	SPRAY PAINT	5	pcs.	800.00	#1	4,000.00	4,280.00
	LABOUR	5	pcs.	840.00	#1	4,200.00	4,494.00
	Supply of Tyres	1	pcs.	680.00	#1	680.00	727.60
	City Tyre Auto						
	Harness Check and Short Circuit Check	1	pcs.	280.00	#1	280.00	299.60
	B&P MECH						
5C6807217H GRU	FRT BUMPER DE	1	pcs.	1,129.42	#1	1,129.42	1,208.48
	Cover For Bumper Primed						
5C6805706D	BUMPER CTR BRACKET Guide	1	pcs.	101.32	#1	101.32	108.41
5C6807183	BUMPER SIDE BRACKET LH Guide Piece	1	pcs.	31.65	#1	31.65	33.87
5C6807184	BUMPER SIDE BRACKET RH Guide Piece	1	pcs.	31.65	#1	31.65	33.87
5C6955109 GRU	NOZZLE CAP LH Cap Primed	1	pcs.	43.82	#1	43.82	46.89
5C6955103	NOZZLE LH Jet Carrier With Jet	1	pcs.	39.88	#1	39.88	42.67
5K0955978A	NOZZLE CYLINDER LH Pressure Cylinder	1	pcs.	93.58	#1	93.58	100.13
G 052184A2	Windshield Cleaner Concen.	1	pcs.	15.81	#1	15.81	16.92
5C6853665A 9B9	FOG LAMP GRILLE LH	1	pcs.	87.26	#1	87.26	93.37
5C8941005	Cooling Air Grill Satin B H/LAMP LH	1	pcs.	652.57	#1	652.57	698.25
5C6821105A	Twin Halogen Headlamps FENDER LH	1	pcs.	561.97	#1	561.97	601.31
5C6805911	FENDER FENDER LINER LH	1	pcs.	165.80	#1	165.80	177.41
5C6821135	Wheelhouse Liner FENDER BRACKET LH	1	pcs.	44.24	#1	44.24	47.34
6N0809966A	Cross Support Expanding Nut	8	pcs.	0.81	#1	6.48	6.93
5K0601025S 8Z8	Alloy Wheel Diamond Silver	1	pcs.	1,015.34	#1	1,015.34	1,086.41
839601361	Rubber Valve	1	pcs.	2.32	#1	2.32	2.48
5C0407151D	LOWER ARM LH	1	pcs.	322.68	#1	322.68	345.27
1K0407365C	Track Control Arm LOWER ARM JOINT Guide Joint	1	pcs.	122.52	#1	122.52	131.10

VOLKSWAGEN CENTRE SINGAPORE

Tuas Avenue
639176 Singapore
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice Preview

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Document no.
Document date 01-04-2019
Customer no. 5211028565
Customer GST-ID
Dealer 39999
Job order number 2019000021/ 1
Job order date 01-04-2019
Service advisor GERMAINE MEI TING ONG

Mr
ERRY
GUNAWAN
21 HAZEL PARK TERRACE
678946 Singapore

License plate	Model code	First registration	VIN	Model	Mileage
SFV3913J	XMIGFEHLER	03/31/2015	WVWZZZ16ZEM066852	Migrationsfehler	45,202

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5K0498621	WHEEL BEARING <i>ra</i> Wheel Bearing With Mount	1	pcs.	587.67	#1	587.67	628.81
5C0407255	Wheel Bearing Housing <i>bt</i>	1	pcs.	575.91	#1	575.91	616.22
5C0413031DP	Gas-Filled Shock Absorber <i>? bt</i>	1	pcs.	273.08	#1	273.08	292.20
1K0412249B	TOP BEARING <i>? nu</i> Ball Bearing	1	pcs.	45.19	#1	45.19	48.35
1K0412331B	TOP MOUNTING <i>? nu</i> Suspension Strut Mounting <i>? bt</i>	1	pcs.	91.61	#1	91.61	98.02
1K0423810A	Tie Rod <i>? bt</i>	1	pcs.	100.29	#1	100.29	107.31
1K0423811K	Tie Rod End <i>? bt</i>	1	pcs.	138.02	#1	138.02	147.68
N 90834901	Retaining Clip <i>nu</i>	2	pcs.	4.64	#1	9.28	9.93
5Q0615301H	Brake Disc <i>sc</i>	1	pcs.	192.42	#1	192.42	205.89
1K0615311F	BRAKE DISC COVER LH <i>bt</i> Splash Shield For Brake D	1	pcs.	27.01	#1	27.01	28.90
1J0973735	H/LAMP WIRE HOUSING <i>? X nu</i> Housing MSIG WINNER VS AXA, ACCIDENT DAMAGED ON : LHF BUMPER, BONNET, FENDER & RIM	1	pcs.	11.20	#1	11.20	11.98

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1		19,089.99	7%	1,336.30	19,089.99	20,426.29
Total		19,089.99		1,336.30	19,089.99	20,426.29

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

19 110-664

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

VOLKSWAGEN CENTRE SINGAPORE

Tuas Avenue
639176 Singapore
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice Preview

Mr
ERRY
GUNAWAN
21 HAZEL PARK TERRACE
678946 Singapore

Page	3/3
Document no.	
Document date	01-04-2019
Customer no.	5211028565
Customer GST-ID	
Dealer	39999
Job order number	2019000021/ 1
Job order date	01-04-2019
Service advisor	GERMAINE MEI TING ONG

License plate	Model code	First registration	VIN	Model	Mileage
SFV3913J	XMIGFEHLER	03/31/2015	WVWZZZ16ZEM066852	Migrationsfehler	45,202

This is an authorised document. No signature is required.

VOLKSWAGEN CENTRE SINGAPORE

Tuas Avenue
 Singapore 639176
 Biz. Reg. No.: 199101494Z
 GST No.: M200985052



Tax invoice Preview

Page 1/3
 Document no.
 Document date 23-04-2019
 Customer no. 5211000859
 Customer GST-ID 196900406D
 Dealer 39999
 Job order number 2019000021/ 1
 Job order date 01-04-2019
 Service Advisor GERMAINE MEI TING ONG

Company
 AXA Insurance Pte Ltd
 8 SHENTON WAY
 #27-01 AXA TOWER
 Singapore 068811

Customer Details:
 Mr
 ERRY
 GUNAWAN
 21 HAZEL PARK TERRACE
 #13-01
 Singapore 678946

License plate	Model code	First registration	VIN	Model	Mileage
SFV3913J	1624G5	31-03-2015	WVWZZZ16ZEM066852	JETTA TSI High 90 D7F	45,202

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	B&P DIAG For Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	R&R LHS U/CARRIAGE	1.5	pcs.	840.00	#1	1,260.00	1,348.20
	R&R RIM & BALANCE	1	pcs.	50.00	#1	50.00	53.50
	WHEEL ALIGNMENT	1	pcs.	360.00	#1	360.00	385.20
	B&P MECH Harness Check and Short Circuit Check	1	pcs.	280.00	#1	280.00	299.60
	SPRAY PAINTING	2	pcs.	800.00	#1	1,600.00	1,712.00
	LABOURS	2	pcs.	840.00	#1	1,680.00	1,797.60
5C6807217H GRU	Cover For Bumper Primed FRT BUMPER*XR-040419	1	pcs.	1,129.42	#1	1,129.42	1,208.48
5C6807183	Guide Piece BUMPER SIDE BRACKET LH*XR-040419	1	pcs.	31.65	#1	31.65	33.87
5C6955109 GRU	Cap Primed	1	pcs.	43.82	#1	43.82	46.89
5C6955103	NOZZLE CAP LH*AO-050419 Jet Carrier With Jet	1	pcs.	39.88	#1	39.88	42.67
G 052184A2	NOZZLE LH*CD-050419 Windshield Cleaner Concen XR-040419	1	pcs.	15.81	#1	15.81	16.92
5C6853665A 9B9	Cooling Air Grill Satin B FOG LAMP GRILLE LH*AO-050419	1	pcs.	87.26	#1	87.26	93.37
5C8941005	Twin Halogen Headlamps H/LAMP LH*CD-050419	1	pcs.	652.57	#1	652.57	698.25
5C6821105A	Fender FENDER LH*XR-040419	1	pcs.	561.97	#1	561.97	601.31
5C6805911	Wheelhouse Liner FENDER LINER LH*XR-040419	1	pcs.	165.80	#1	165.80	177.41
5C6821135	Cross Support FENDER BRACKET LH*XR-040419	1	pcs.	44.24	#1	44.24	47.34
WHT004694	Expanding Nut XR-040419	8	pcs.	1.05	#1	8.40	8.99
5K0601025S 8Z8	Alloy Wheel Diamond Silve REFER MEWIN-ACCESSORY ORDER-050419	1	pcs.	1,015.34	#1	1,015.34	1,086.41
839601361	Rubber Valve XR-040419	1	pcs.	2.32	#1	2.32	2.48
5C0407151D	Track Control Arm LOWER ARM LH*XR-040419	1	pcs.	322.68	#1	322.68	345.27
1K0407365C	Guide Joint LOWER ARM JOINT*XR-040419	1	pcs.	122.52	#1	122.52	131.10
5K0498621	Wheel Bearing With Mount WHEEL BEARING*XR-040419	1	pcs.	587.67	#1	587.67	628.81
5C0407255	Wheel Bearing Housing XR-040419	1	pcs.	575.91	#1	575.91	616.22
5C0413031DP	Gas-Filled Shock Absorber XR-040419	1	pcs.	273.08	#1	273.08	292.20

with condition

VOLKSWAGEN CENTRE SINGAPORE

Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice Preview

Page 2/3

Company
AXA Insurance Pte Ltd
8 SHENTON WAY
#27-01 AXA TOWER
Singapore 068811

Customer Details:
Mr
ERRY
GUNAWAN
21 HAZEL PARK TERRACE
#13-01
Singapore 678946

Document no.
Document date
Customer no.
Customer GST-ID
Dealer
Job order number
Job order date
Service Advisor

23-04-2019
5211000859
196900406D
39999
2019000021/ 1
01-04-2019
GERMAINE MEI TING
ONG

License plate SFV3913J	Model code 1624G5	First registration 31-03-2015	VIN WVWZZZ16ZEM066852	Model JETTA TSI High 90 D7F	Mileage 45,202
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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
1K0412249B	Ball Bearing TOP BEARING*XR-040419	1	pcs.	45.19	#1	45.19	48.35
1K0412331B	Suspension Strut Mounting TOP MOUNTING*XR-040419	1	pcs.	91.61	#1	91.61	98.02
1K0423810A	Tie Rod XR-040419	1	pcs.	100.29	#1	100.29	107.31
1K0423811K	Tie Rod End XR-040419	1	pcs.	138.02	#1	138.02	147.68
N 90834901	Retaining Clip XR-040419	2	pcs.	4.64	#1	9.28	9.93
5Q0615301H	Brake Disc XR-040419	1	pcs.	192.42	#1	192.42	205.89
1K0615311F	Splash Shield For Brake D BRAKE DISC COVER LH*AO-050419	1	pcs.	27.01	#1	27.01	28.90
6R0973735	Flat Contact Housing DIRECT SETTLEMENT, DOA: 31/03/2019, TP VEHICLE: SLN8958T, SURVEY BY RASUL LKK	1	pcs.	18.74	#1	18.74	20.05

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1		12,012.90	7%	840.90	12,012.90	12,853.80
Total		12,012.90		840.90	12,012.90	12,853.80

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

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Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice Preview

Page	3/3
Document no.	
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AXA Insurance Pte Ltd
8 SHENTON WAY
#27-01 AXA TOWER
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GUNAWAN
21 HAZEL PARK TERRACE
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License plate	Model code	First registration	VIN	Model	Mileage
SFV3913J	1624G5	31-03-2015	WVWZZZ16ZEM066852	JETTA TSI High 90 D7F	45,202

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For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

Measurement printout

VAS Car measurement (207)

Beissbarth © * VAS 6767 (SL)

M * R+ ** OK * VOLKSWAGEN_AG / 26.00 / 1768 / C

Date: 01.04.2019 14:43:59

VOLKSWAGEN AG

Version (program) v5.0b3225/v5.0b3225	Version (FWA) v5.0b1801	Version (target data) VOLKSWAGEN AG v26.00	Serial number QY0000305	Last service 21.01.2019
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VOLKSWAGEN GROUP SINGAPORE PTE LTD
17 TUAS AVENUE 9
SINGAPORE

Customer

Vehicle

VIN: WWWZZZ16ZEM066852.
Registration: SFV3913J.
Odometer: 45202KM.

Order

Operator: 202.
Order No.: 20190000201

Vehicle: VOLKSWAGEN AG v26.00

VW (EUROPE) * Jetta (162) * Multi link axle * Standard suspension [2UA]

Reason: ACCIDENT ON LHF PORTION.

Rear Axle		Initial Measurement	Target Data	Final Measurement
Camber	left	-1°52'	-0°30' [-1°20'] +0°30'	-1°54'
	right	-1°03'		-1°02'
Cross Camber		-0°50'	[0°30']	-0°51'
Individual Toe	left	+0°05'	-0°05' [+0°05'] +0°05'	+0°05'
	right	+0°06'		+0°05'
Total Toe		+0°11'	-0°10' [+0°10'] +0°10'	+0°10'
Setback		-0°04'		-0°04'
Geometrical driving axis		+0°01'	-0°10' [+0°00'] +0°10'	+0°00'
Front Axle		Initial Measurement	Target Data	Final Measurement
Castor 20°	left	+3°58'	-0°30' [+7°37'] +0°30'	+3°59'
	right	+7°13'		+7°11'
K.P.I. 20°	left	+0°13'		+0°43'
	right	+1°01'		+0°47'
Toe out on turns	left	-1°18'	-0°20' [-1°19'] +0°20'	-1°18'
	right	-0°39'		-0°42'
Camber	left	-1°10'	-0°30' [-0°30'] +0°30'	-1°11'
	right	-0°34'		-0°34'
Cross Camber		-0°36'	[0°30']	-0°37'
Individual Toe	left	+2°13'	-0°05' [+0°05'] +0°05'	+2°15'
	right	+2°16'		+2°14'
Total Toe		+4°29'	-0°10' [+0°10'] +0°10'	+4°28'
Setback		+1°16'		+1°14'
Included Angle 20°	left	-0°56'		-0°58'
	right	+0°25'		+0°27'
Max Steer to Left	left	+33°04'		+33°06'
	right	+30°19'		+30°21'
Max Steer to Right	left	+34°24'		+34°16'
	right	+41°00'		+40°47'

Volkswagen

« Service Request Details

Claim

S9M01IQ6

Reference

None 

Loss Date

31 March 2019

Report Date

1 Apr 2019 4:03:00 PM

Request Date

2 April 2019

Due Date

2 April 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Complete Work	More 
-------------------------------	--

Vehicle Information

Incident Vehicle Registration #

SFV3913J

Make

TPVD

Model

VOLKSWAGEN

Primary Contact/Insured

KHOO CHOO LEE
BLK 204 PETIR ROAD, #04-631, 670204, Singapore
97228455
judy_khoo@hotmail.com

Claim Handler

ANG Richard
richard.angbs@axa.com.sg
Additional Instructions

[Messages](#) [Invoices](#) [History](#) [Documents](#) [Assessment](#) [Metrics](#) [Notes](#)

[New Message](#)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 3 April 2019 4:20 PM
To: 'Ong, Germaine (VWG Singapore)'; Kong, Charmaine (VWG Singapore)
Cc: Wong, Mei (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore); Oh, Aik Seong (VWG Singapore); Admin A; Rasul (LKKAuto)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SFV3913J & SLN8958T ON 31.3.19***LKK REF:CC4/ASM19005790/pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>
Sent: Wednesday, 3 April 2019 10:24 AM
To: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Shu Pei (LKKAuto) <shupe@lkkauto.com>; assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>; Oh, Aik Seong (VWG Singapore) <Aikseong.Oh@vw.com.sg>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SFV3913J & SLN8958T ON 31.3.19***LKK
REF:CC4/ASM19005790/pb3

Dear All

Please see attached surveyor marking, please let us know if we can proceed on direct settlement

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>



From: Kong, Charmaine (VWG Singapore)

Sent: Tuesday, 2 April, 2019 3:47 PM

To: Shu Pei (LKKAuto); assignments

Cc: Wong, Mei (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore); Oh, Aik Seong (VWG Singapore); Ong, Germaine (VWG Singapore); Hsiao Tong (LKKAuto)

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SFV3913J & SLN8958T ON 31.3.19***LKK REF:CC4/ASM19005790/pb3

Hi,

Please arrange survey at 17 Tuas Ave 9. Car already in workshop.

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299

Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, 2 April, 2019 2:54 PM

To: Kong, Charmaine (VWG Singapore); assignments

Cc: Wong, Mei (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore); Oh, Aik Seong (VWG Singapore); Ong, Germaine (VWG Singapore); Hsiao Tong (LKKAuto)

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SFV3913J & SLN8958T ON 31.3.19***LKK REF:CC4/ASM19005790/pb3

Dear Sir /Madam,

We have received assignment from AXA for this case.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>

Sent: Tuesday, 2 April 2019 10:10 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>; Oh, Aik Seong (VWG Singapore) <Aikseong.Oh@vw.com.sg>; Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>

Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SFV3913J & SLN8958T ON 31.3.19

Dear Claims,

Please revert on liability & arrange survey at 17 Tuas Ave 9. Contact Germaine-92361588 or Aik Seong for survey-85187912. Car already in Tuas workshop.

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: charmaine.kong@vw.com.sg [mailto:charmaine.kong@vw.com.sg]
Sent: Tuesday, 2 April, 2019 9:57 AM
To: Kong, Charmaine (VWG Singapore)
Subject: Scan von MyMFP

Scan from MyMFP

Jia Le (LKK Auto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 23 April 2019 12:41 PM
To: Jia Le (LKK Auto)
Subject: FW: FINALISATION SFV3913J /LKK REF: CC4/ASM19005790/R1pb3
Attachments: SFV3913J_AXA DIRECT.pdf; IMG_2789.JPG; IMG_2790.JPG; IMG_2791.JPG; IMG_2792.JPG; IMG_2793.JPG; IMG_2794.JPG; IMG_2795.JPG; IMG_2796.JPG; IMG_2797.JPG; IMG_3016.JPG; IMG_3017.JPG; IMG_3018.JPG; IMG_3019.JPG; IMG_3020.JPG; IMG_3021.JPG; IMG_3022.JPG; IMG_3023.JPG; IMG_3024.JPG; IMG_3025.JPG; IMG_3026.JPG; IMG_3027.JPG; IMG_3028.JPG; IMG_3029.JPG; IMG_3030.JPG; IMG_3031.JPG; IMG_3032.JPG; IMG_3033.JPG; IMG_3034.JPG; IMG_3035.JPG; IMG_3036.JPG; IMG_3037.JPG; IMG_3038.JPG; IMG_3039.JPG; IMG_3040.JPG; IMG_3041.JPG; IMG_3042.JPG; IMG_3043.JPG; IMG_3044.JPG; IMG_3045.JPG; IMG_3046.JPG; IMG_3047.JPG; IMG_3048.JPG; IMG_3049.JPG; IMG_3050.JPG; IMG_3051.JPG; IMG_3052.JPG; IMG_3053.JPG; IMG_3054.JPG; IMG_3055.JPG; IMG_3056.JPG; IMG_3057.JPG; IMG_3058.JPG; IMG_3059.JPG; IMG_3246.JPG; IMG_3247.JPG; IMG_3248.JPG; IMG_3249.JPG; IMG_3250.JPG; IMG_3251.JPG; IMG_3252.JPG

Hi Jia Le,

FYNA.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Sent: Tuesday, 23 April 2019 11:11 AM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>
Subject: FINALISATION SFV3913J

Dear Rasul

Please see attached finalisation

COR: As per attached

7 Working days

Best Regards,

Germaine Ong
Body and Paint Department

Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Hp: +6592361588



germane.ong@vw.com.sg
<http://www.vw.com.sg>

 <IA UPLOADED> - S9M01IQ6 [ACCIDENT INVOLVING
SLN 8958T(OI) & SFV3913J(TP) ON 31/03/2019]

Type

 Question

Message

Liability: 100%. Insured coming out from a slip road and resulted accident. Inform OI about third party claim. Agreed to settle and aware NCD issue. IA had been uploaded in Smartclaims. We will seek mandate after our surveyor have verify the check items. Thank you. Jia Le - 23 Apr 2019

[Reply](#)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 15/04/2019

Survey Details:

Date of loss	31-Mar-19
Date of appointment	2-Apr-19
Date of survey	3-Apr-19
Location of survey	VOLKSWAGEN CENTRE SINGAPORE

Vehicle Details:

Claim Type:	Third party
Vehicle number	SFV 3913J
Make and Model	VOLKSWAGEN JETTA 1.4 TSI
Date of registration	31/3/2015
Excess	
Market Value	\$58,000
Parf Rebate	\$41,106
Nett Loss	\$16,894

Repair details:

Initial Estimate	\$	19,089.99
------------------	----	-----------

Proposed/Revised repair cost:

Parts	\$	4,919.81
Check items (estimate)	\$	1,568.53
Labour	\$	5,710.00
Total	\$	12,198.34
Lump Sum(if applicable)	\$	-

Number of days for repair	7
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

We will seek mandate after our surveyor have verify the check items.

Mandate:

Liability(TP)		%
Proposed repair cost	\$	
Loss of use	\$	no. of days
Loss of rental	\$	no. of days
Loss of income	\$	no. of days
LTA search fees	\$	
Others	\$	
Proposed Total		

 <MANDATE IA> - S9M01IQ6 [ACCIDENT INVOLVING SLN 8958T(OI) & SFV 3913J(TP) ON 31/03/2019]

Type

 Question

Message

Liability: 100%. Insured was coming out from a slip road when accident happened. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$13,461.25(if claim LOU) -\$13,931.25(if claim LOR). Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Jia Le - 06/05/2019

[Reply](#)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 06/05/2019

Survey Details:

Date of loss	31-Mar-19
Date of appointment	2-Apr-19
Date of survey	3-Apr-19
Location of survey	VOLKSWAGEN CENTRE SINGAPORE

Vehicle Details:

Claim Type:	Third party
Vehicle number	SFV 3913J
Make and Model	VOLKSWAGEN JETTA 1.4 TSI
Date of registration	31/3/2015
Excess	
Market Value	\$58,000
Parf Rebate	\$41,106
Nett Loss	\$16,894

Repair details:

Initial Estimate	\$ 19,089.99
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 4,919.81
Check items (estimate)	\$ 1,568.53
Labour	\$ 5,710.00
Total	\$ 12,198.34
Lump Sum(if applicable)	\$ -

Number of days for repair	7
---------------------------	---



IUV
Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

7 Recommendation repair days + 2 days weekend + 1 PRS

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 12,853.80	\$ 12,853.80
Loss of use (10days x \$60)	NIL	\$ 600.00
Loss of rental (10days x \$100) (w/GST)	\$ 1,070.00	NIL
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 13,931.25	\$ 13,461.25



Re:RE: Re:<MANDATE IA> - S9M01IQ6 [ACCIDENT INVOLVING SLN 8958T(OI) & SFV 3913](TP) ON 31/03/2019]

Type

📍 Question

Message

Hi, pls proceed as per mandate. TY.

Reply

pending LOD in



Re:RE: Re:<MANDATE IA> - S9M01IQ6 [ACCIDENT INVOLVING SLN 8958T(OI) & SFV 3913](TP) ON 31/03/2019]

Type

🔗 Question

Message

Hi, pls proceed as per mandate. TY.

Reply

Volkswagen Centre Singapore



Biz Reg. No. 53103069E
GST No. M20098505-2

DISCHARGE VOUCHER

I / We ERRY GUNAWAN (Passport No. S2619136E) the
owner of vehicle number SFU39133 hereby accept from
_____ (Insurance Company) the sum of
_____ (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SFU39133 & SLN89387 along DAIRY FARM ROAD
on 31/03/2019.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to
_____.

Dated this on 15/04/2019 (DD/MM/YYYY)

(Signature of owner / Company stamp)

Name ^ :

NRIC No x :

Date ^ :

Volkswagen Centre Singapore



247 Alexandra Road Singapore 159934
Fax: 64743643 Tel: 63057299

Biz Reg. No. 53103069E
GST No. M20098505-2

LETTER OF DEMAND

Your Ref: SLN 8958T
Our Ref: SFV 3913T

To: AXA

Dear Sirs,

ACCIDENT INVOLVING SFV 3913T & SLN 8958T ON 31-3-19

We are claiming on behalf of our client ERRY GUNAWAN owner of
vehicle number SFV 3913J involved in accident on 31-3-19
with vehicle SLN 8958T along/at DAIRY FARM RD.

Description of claims:

Cost of Repairs

\$ 12853.80 (Incl 7% GST)

Loss of Use/Rental

\$ 120 X 6 Days = \$ 720 + (Loss: 2 days x \$60) = 840

Medical Fee

\$ _____ (Incl 7% GST)

Search Fee

\$ 7.45 (Incl 7% GST)

TOTAL

\$ 13701.25

We are claiming in full and final settlement of \$ 13701.25 payable to
Volkswagen Centre Singapore.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to meiy.wong@vw.com.sg

Dated this _____ of 23 MAY 2019



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19005790/R1wb3s2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN: RICHARD ANG

Date : 30-07-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLN 8958T	Veh. Inspected	SFV 3913J
Policy No.	GA354216/1	Coverage (\$)	0.00
Claim No.	S9M01IQ6	Excess (\$)	0.00
Assign From	RICHARD ANG	Assign Date	02/04/2019

2. Vehicle Particulars & Condition

Make & Model	VOLKSWAGEN JETTA 1.4	c.c	1390
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	WVWZZZ16ZEM066852	Colour	GREY
Odometer	45202	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/55R16	CONTINENTAL	6 mm
L/H Front Tyre	205/55R16	CONTINENTAL	6 mm
R/H Rear Tyre	205/55R16	CONTINENTAL	6 mm
L/H Rear Tyre	205/55R16	CONTINENTAL	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	31/03/2019	Inspection Date	03/04/2019
Survey held at	7 TUAS AVE 9		
Repairer	VOLKSWAGEN GROUP SINGAPORE PTE LTD		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **7 Working Days**



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFV 3913J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRT BUMPER (SN) (CONSISTENT)	DEFORMED	1,129.42	1,129.42
1	BUMPER CTR BRACKET (SN) (CONSISTENT)	SERVICEABLE	101.32	-
1	BUMPER SIDE BRACKET LH (SN) (CONSISTENT)	NECESSARY	31.65	31.65
1	BUMPER SIDE BRACKET RH (SN) (CONSISTENT)	SERVICEABLE	31.65	-
1	NOZZLE CAP LH (SN) (CONSISTENT)	MISSING	43.82	43.82
1	NOZZLE LH (SN) (CONSISTENT)	CRACKED	39.88	39.88
1	NOZZLE CYLINDER LH (SN) (CONSISTENT)	SERVICEABLE	93.58	-
1	WINDSHIELD CLEANER CONCERN (SN) (CONSISTENT)	NECESSARY	15.81	15.81
1	FOG LAMP GRILLE LH (SN) (CONSISTENT)	SCRATCHED	87.26	87.26
1	H/LAMP LH (SN) (CONSISTENT)	SCRATCHED	652.57	652.57
1	FENDER LH (SN) (CONSISTENT)	BUCKLED	561.97	561.97
1	FENDER LINER LH (SN) (CONSISTENT)	DEFORMED	165.80	165.80
1	FENDER BRACKET LH (SN) (CONSISTENT)	NECESSARY	44.24	44.24
8	EXPANDING NUT (SN) (CONSISTENT)	NECESSARY	8.40	8.40
1	ALLOY WHEEL DIAMOND SILVER (SN) (CONSISTENT)	SCRATCHED	1,015.35	1,015.35
1	RUBBER VALVE (SN) (CONSISTENT)	NECESSARY	2.32	2.32
1	LOWER ARM LH (SN) (CONSISTENT)	BENT	322.68	322.68
1	LOWER ARM JOINT (SN) (CONSISTENT)	BENT	122.52	122.52
1	WHEEL BEARING (SN) (CONSISTENT)	NECESSARY	587.67	587.67
1	WHEEL BEARING HOUSING (SN) (CONSISTENT)	BENT	575.91	575.91
1	GAS-FILLED SHOCK ABSORBER (SN) (CONSISTENT)	BENT	273.08	273.08
1	TOP BEARING (SN) (CONSISTENT)	NECESSARY	45.19	45.19
1	TOP MOUNTING (SN) (CONSISTENT)	NECESSARY	91.61	91.61
1	TIE ROD (SN) (CONSISTENT)	BENT	100.29	100.29
1	TIE ROD END (SN) (CONSISTENT)	BENT	138.02	138.02
2	RETAINING CLIP (SN) (CONSISTENT)	NECESSARY	9.28	9.28
1	BRAKE DISC (SN) (CONSISTENT)	SCRATCHED	192.42	192.42
1	BRAKE DISC COVER LH (SN) (CONSISTENT)	BENT	27.01	27.01
1	H/LAMP WIRE HOUSING (SN) (CONSISTENT)	SERVICEABLE	11.20	-
1	TYRES (SN) (CONSISTENT)	NOT NECESSARY	680.00	-

Report Ref No. CC4/ASM19005790/R1wb3s2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	FLAT CONTACT HOUSING (SN) (CONSISTENT) (ADDITIONAL)	CRACKED	18.74	18.74
			7,220.66	6,302.91
	LABOUR			
	FOR DIAGNOSTIC AND PROGRAMMING.		480.00	480.00
	R&R LHS U/CARRIAGE.		2,520.00	1,260.00
	R&R RIM & BALANCE.		50.00	50.00
	WHEEL ALIGNMENT.		360.00	360.00
	SPRAY PAINT.		4,000.00	1,600.00
	LABOUR.		4,200.00	1,680.00
	HARNES CHECK AND SHORT CIRCUIT CHECK.		280.00	280.00
			11,890.00	5,710.00
GRAND TOTAL			19,110.66	12,012.91
RECOMMENDED COST OF REPAIRS				12,012.91

Report Ref No. CC4/ASM19005790/R1wb3s2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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