

602

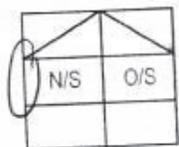
REF: CC3/AIG/19005764/Gxd302

condition = 3

ASSIGNMENT

Merimen

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop m/s Premium Auto
 of _____
 Insured: 9299 8413 Kee Xiang
 Policy No: 1800098340
 Claims No: _____
 Sum Insured: _____ Excess: 1600
 (Client's Record)
 Make of Veh: _____



(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.
 Bal. or Market Value: ~~\$150K~~ 150K
 IDAC Accident Rpt.: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: 40 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SKR6778A Yr Regn: 16-Aug 2018
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: Audi A4 2.0 c.c. 1984
 Colour: Blue A/C: Insured / Std / NI / NA
 Sp. Reading: _____ T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WAUZZZ8F44JA188316
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or _____
 Brake: Inorder / Jammed / Leaked / Burnt or _____
 Modi: Nil / S/Rim / STD A/Rim or _____
 Tyre Size: F: 245/40 R18
 R: 11
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or General
 Front _____ Rear _____
 R/Bal. 8 mm R/Bal. 8 mm
 L/Bal. 8 mm L/Bal. 8 mm
 D.O.A. 28/3/19 D.O.I. 01-04-19
 Survey held at w/s 3:30pm
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or _____
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
22/4/19 @ 3:32pm	Andy call up said since repairer unable to repair at \$85K, to recommend vehicle TIL
22/4/19 @ 4:35pm	Nota asking for repair cost \$110K
23/4/19	Rec approved not exceeding \$110K from Andy by merimen
23/4/19	Informed Tony c/A not exceeding \$110K & \$1600 by email
12/12/19	Final fig \$110,000 confirmed by email (Ref 61,355-11), 36/0

RECEIVED 01 APR 2020

CR

REF:

CC3/AIG19005764/Gxd302

condition - 3

ASSIGNMENT

Assignment

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 Estimated Cost: _____
 OD TP WS TP RES OD RES EVA INV MV
 To Inspect Vehicle No: _____
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 of _____
 Insured: 9299 8413 Kee Xiang.
 Policy No. 1800098340
 Claims No. _____
 Sum Insured: _____ Excess: 1600

Veh No: SKR6778A Yr Regn: 16-Aug 2018
 Type: M.Cat M.Cycle Bus Van Lorry Taxi Prime Mover /
 Truck / Trailer or _____
 Make: Audi A4 2.0 C.C. 1984
 Colour: Blue A/C: Insured / Std / NI / NA
 Sp. Reading: - T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WAUZZZ8F44JA188316
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or

New car price \$175K.
SKR6778A -X

2/4/19 @ 1254pm Nora will come back on repair cost
2/4/19 Revert via merimen
3/4/19 Recv approved \$85000 from Andy by merimen
15/4/19 Recv supplementary from Tony, unable to repair vehicle within \$85K
18/4/19 Revert via merimen (incl. supplementary)

Date/Time, File Pass to? : Preli. Report
 : Final Report

Days Of Repair: 40
 Resurvey No. of Trip: 4

1) _____
 2) 3/3 - typist

Add Fee: : Site Insp (\$)
 : Interview (\$)
 : Tech. Invs (\$)
 : Weekend (\$)

Survey Fee:	<u>200</u>
Transportation:	
S + RS, SI	
Photos	
Others	<u>11</u>
TOTAL	<u>211</u>

Report Format: Merimen
 Lump Sum / I.B.I: (\$ 110,000/2)

View Received Message

This mail is associated with :
***SKR6778A (1920631635SG)**
OD
Mar 28 2019 5:10PM
[SEAH LI-YEN JOCELYNN]
Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 12/12/2019 09:26 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$110000.00) - SKR6778A - Claim Handler: Nadaraja, Deeban

Approved:110000.00.

DOCUMENTS SUMMARY
There are no documents.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 23 April 2019 11:49 AM
To: Claims
Cc: SUR; (nora.khai@premiumauto.com.sg)
Subject: RE: SKR 6778 A - OD CLAIM (DOA: 28/3/2018) (AIG REF:1920631635SG)
Attachments: SUPPLEMENTARY_MARKING.pdf

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SKR 6778A Not exceeding part by part \$110,000/-, (Excess \$1600/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

NOTE : Photographs to be provided for all replaced items.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 15 April 2019 2:29 PM
To: 'Fong, Andy-SY' <Andy-SY.Fong@aig.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; 'Koh, Victor-CK' <Victor-CK.Koh@aig.com>; 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: RE: SKR 6778 A - OD CLAIM (DOA: 28/3/2018) (AIG REF:1920631635SG)

Dear Veron,

Kindly be inform, we unable repair this vehicle within \$85k, please arrange resurvey at Benoi.

Attached supplementary for your kind reference.

Best Regards
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 f. +65 6475 1023

e. kenji.ng@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



From: Fong, Andy-SY [<mailto:Andy-SY.Fong@aig.com>]

Sent: Thursday, 4 April 2019 8:09 AM

To: Veron Chen (LKKAuto)

Cc: SUR; Claims Dept; Koh, Victor-CK; Lim, Kok-Chong

Subject: Re: SKR 6778 A - OD CLAIM (DOA: 28/3/2018) (AIG REF:1920631635SG)

Dear Veron

Yes, we will honour dismantling labour since it is an AIG instruction. We will not expect the labour cost to go beyond 1 day labour as it will be a basic tear down to gauge further damages internally

Thank You

Andy Fong

AIG Claims Department

On 4 Apr 2019, at 10:47 AM, Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Caution: External Email

Dear Andy,

Kindly advise below email from Premium Automobile

<image001.jpg>

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :
***SKR6778A (1920631635SG)**
OD
Mar 28 2019 5:10PM
[SEAH LI-YEN JOCELYNN]
Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 23/04/2019 11:11 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$110000.00) - SKR6778A - Claim Handler: Nadaraja, Deeban

Approved:110000.00:Final Repair cost not to exceed \$110,000 before Excess and GST. Photographs to be provided for all replaced items.

DOCUMENTS SUMMARY
There are no documents.

Veron Chen (LKKAuto)

From: Fong, Andy-SY <Andy-SY.Fong@aig.com>
Sent: Tuesday, 23 April 2019 11:12 AM
To: Veron Chen (LKKAuto)
Cc: Koh, Victor-CK; SUR; Sim, Priscilla-LK
Subject: RE: SKR 6778 A - OD CLAIM (DOA: 28/3/2018) (AIG REF:1920631635SG)

Mandate reviewed and set.
Please commence OD repairs.

Andy Fong
AIG
Claims Technical Control Manager
Singapore | Hong Kong
AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1708|M: +(65) 9138 1785
Andy-SY.Fong@AIG.com | www.AIG.com.sg

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Tuesday, April 23, 2019 8:55 AM
To: Fong, Andy-SY; Sim, Priscilla-LK
Cc: Koh, Victor-CK; SUR
Subject: [EXTERNAL] RE: SKR 6778 A - OD CLAIM (DOA: 28/3/2018) (AIG REF:1920631635SG)

This message is from an external sender; be cautious with links and attachments.

Dear Andy,

Repairer asking for repair cost \$110,000/-.

We have submitted IA in merimen for your approval please.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fong, Andy-SY <Andy-SY.Fong@aig.com>
Sent: Monday, 22 April 2019 3:28 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>
Cc: Koh, Victor-CK <Victor-CK.Koh@aig.com>; SUR <sur@lkkauto.com>
Subject: RE: SKR 6778 A - OD CLAIM (DOA: 28/3/2018) (AIG REF:1920631635SG)

Veron

As spoken, I understand that resurvey has been conducted and repairer has confirmed that they are unable to repair within the repair limit.
Hence please move onto the next step.

Priscilla, for your awareness too.

Thanks

Andy Fong

AIG
Claims Technical Control Manager
Singapore | Hong Kong
AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1708 | M: +(65) 9138 1785
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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Monday, April 22, 2019 12:05 PM
To: Fong, Andy-SY
Cc: Koh, Victor-CK; SUR
Subject: [EXTERNAL] RE: SKR 6778 A - OD CLAIM (DOA: 28/3/2018) (AIG REF:1920631635SG)

This message is from an external sender; be cautious with links and attachments.

Dear Andy,

Kindly refer email from repairer.



Mon 15/4/2019 2:29 PM

Claims <claims@premiumauto.com.sg>

RE: SKR 6778 A - OD CLAIM (DOA: 28/3/2018) (AIG REF:1920631635SG)

To 'Fong, Andy-SY'; Veron Chen (LKKAuto)

Cc  SUR; 'Koh, Victor-CK'; 'Lim, Kok-Chong'; 'Claims'

 You forwarded this message on 15/4/2019 2:39 PM.



SKR 6778 A - SUPP.PDF
100 KB

Dear Veron,

Kindly be inform, we unable repair this vehicle within \$85k, please arrange resurvey at Benoi.

Attached supplementary for your kind reference.

Best Regards
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6388 2223 f. +65 6475 1023

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fong, Andy-SY <Andy-SY.Fong@aig.com>
Sent: Monday, 22 April 2019 11:24 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: Koh, Victor-CK <Victor-CK.Koh@aig.com>; SUR <sur@lkkauto.com>
Subject: RE: SKR 6778 A - OD CLAIM (DOA: 28/3/2018) (AIG REF:1920631635SG)

Veron

Can we confirm that repairer is unable to undertake repair? If so then we will call for tender.

Andy Fong
AIG
Claims Technical Control Manager
Singapore | Hong Kong
AIG Asia Pacific Insurance Pte. Ltd.

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, April 18, 2019 11:02 AM
To: Fong, Andy-SY
Cc: Koh, Victor-CK; SUR
Subject: [EXTERNAL] SKR 6778 A - OD CLAIM (DOA: 28/3/2018) (AIG REF:1920631635SG)

This message is from an external sender; be cautious with links and attachments.

Dear Andy,

According to repairer they are unable to repair the vehicle within \$85k.

We have submitted IA (include supplementary) for your review.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Nadaraja, Deeban	Date:	22 Apr 2019

Preliminary Advice

Vehicle No	: SKR6778A	Accident Date	: 28/03/2019
Make	: AUDI A4	Policy No.	: 1800098340
Assignment Date	: 02/04/2019	Excess	: S\$1,600.00
Date of Inspection	: 01/04/2019	Est. Duration of Repair	: 32.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and undercarriage. The chassis frame and body structure affected due to collision and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	169,861.00	(incl.supplementary \$52,842)
Revised Amount	:S\$	111,003.50	(incl.supplementary \$52,842)
Check Items (Estimated)	:S\$	47,453.00	
Total	:S\$	158,456.50	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	175,000.00
Pre-Accident Value	:S\$	150,000.00
COE / PARF Rebate	:S\$	61,308.00
Salvage Value	:S\$	
Margin for Repair (New for Old Value)	:S\$	113,692.00
Margin for Repair (Pre-Accident Value)	:S\$	88,692.00

Remarks

- The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- Other comments : Repairer asking for repair cost not exceeding \$110,000/-

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Nadaraja, Deeban	Date:	18 Apr 2019

Preliminary Advice

Vehicle No	: SKR6778A	Accident Date	: 28/03/2019
Make	: AUDI A4	Policy No.	: 1800098340
Assignment Date	: 02/04/2019	Excess	: S\$1,600.00
Date of Inspection	: 01/04/2019	Est. Duration of Repair	: 32.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

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Remarks

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The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

Other comments :Please take nore on the Margin for Repair New for Old Value and Pre-Accident Value. Kindly advised.

Veron Chen (LKKAUTO)

From: Fong, Andy-SY <Andy-SY.Fong@aig.com>
Sent: Monday, 22 April 2019 3:28 PM
To: Veron Chen (LKKAUTO); Sim, Priscilla-LK
Cc: Koh, Victor-CK; SUR
Subject: RE: SKR 6778 A - OD CLAIM (DOA: 28/3/2018) (AIG REF:1920631635SG)

Veron

As spoken, I understand that resurvey has been conducted and repairer has confirmed that they are unable to repair within the repair limit.
Hence please move onto the next step.

Priscilla, for your awareness too.

Thanks

Andy Fong
AIG

Claims Technical Control Manager
Singapore | Hong Kong
AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1708|M: +(65) 9138 1785
Andy-SY.Fong@AIG.com | www.AIG.com.sg

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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Monday, April 22, 2019 12:05 PM
To: Fong, Andy-SY
Cc: Koh, Victor-CK; SUR
Subject: [EXTERNAL] RE: SKR 6778 A - OD CLAIM (DOA: 28/3/2018) (AIG REF:1920631635SG)

This message is from an external sender; be cautious with links and attachments.

Dear Andy,

Kindly refer email from repairer.



Mon 15/4/2019 2:29 PM

Claims <claims@premiumauto.com.sg>

RE: SKR 6778 A - OD CLAIM (DOA: 28/3/2018) (AIG REF:1920631635SG)

To 'Fong, Andy-SY'; Veron Chen (LKKAuto)

Cc SUR; 'Koh, Victor-CK'; 'Lim, Kok-Chong'; 'Claims'

You forwarded this message on 15/4/2019 2:39 PM.



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100 KB

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Tony Foong
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281 Alexandra Road Singapore 159938
p. +65 6388 2223 f. +65 6475 1023

Best Regards,

Veron Chen | Case Handler

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Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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From: Fong, Andy-SY <Andy-SY.Fong@aig.com>

Sent: Monday, 22 April 2019 11:24 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Koh, Victor-CK <Victor-CK.Koh@aig.com>; SUR <sur@lkkauto.com>

Subject: RE: SKR 6778 A - OD CLAIM (DOA: 28/3/2018) (AIG REF:1920631635SG)

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Andy Fong
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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, April 18, 2019 11:02 AM
To: Fong, Andy-SY
Cc: Koh, Victor-CK; SUR
Subject: [EXTERNAL] SKR 6778 A - OD CLAIM (DOA: 28/3/2018) (AIG REF:1920631635SG)

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Dear Andy,

According to repairer they are unable to repair the vehicle within \$85k.

We have submitted IA (include supplementary) for your review.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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