Veron Chen (LKKAuto)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 30 March 2020 2:48 PM
To: Veron Chen (LKKAuto); Adrian Ling (LKKAuto); Admin A
Cc: claims@premiumauto.com.sg
Subject: RE: LOD - SKR 6778 A - OD CLAIM (DOA: 28/3/2018) (AIG REF:1920631635SG)
Attachments: SAftersales20033014531.pdf

Dear Veron,

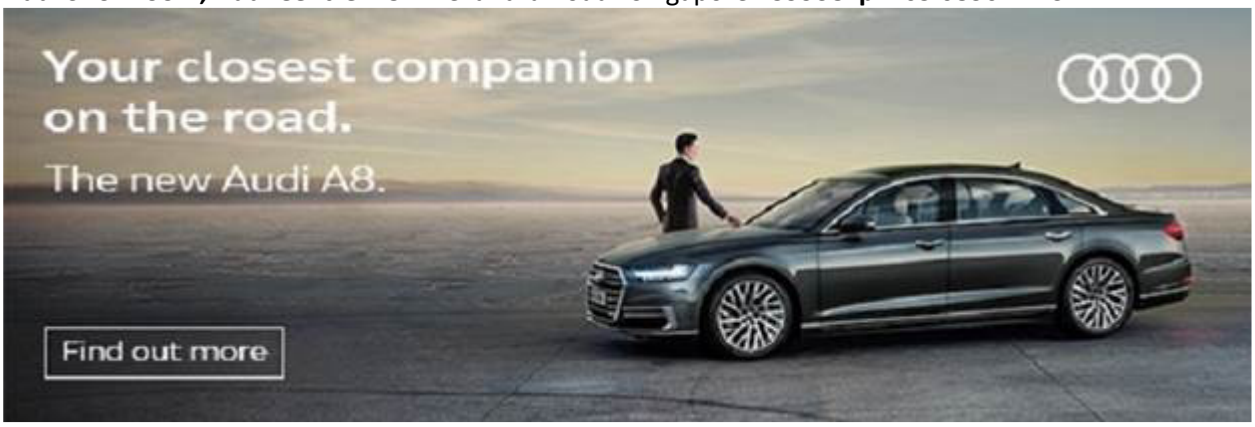
Attached LOD for your perusal. We will submit over original documents by hand to Adrian.

Kindly keep a look out and arrange for settlement upon receiving.

Thank you.

Best Regards,
Nadia
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Tuesday, 23 April, 2019 11:49 AM
To: Claims <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>; (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>
Subject: RE: SKR 6778 A - OD CLAIM (DOA: 28/3/2018) (AIG REF:1920631635SG)

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SKR 6778A Not exceeding part by part $110,000/-, (Excess $1600/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

NOTE : Photographs to be provided for all replaced items.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 15 April 2019 2:29 PM
To: 'Fong, Andy-SY' <Andy-SY.Fong@aig.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; 'Koh, Victor-CK' <Victor-CK.Koh@aig.com>; 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: RE: SKR 6778 A - OD CLAIM (DOA: 28/3/2018) (AIG REF:1920631635SG)

Dear Veron,

Kindly be inform, we unable repair this vehicle within $85k, please arrange resurvey at Benoi.

Attached supplementary for your kind reference.

Best Regards
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6388 2223 **f.** +65 6475 1023
e. kenji.ng@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

From: Fong, Andy-SY [mailto:Andy-SY.Fong@aig.com]
Sent: Thursday, 4 April 2019 8:09 AM
To: Veron Chen (LKKAuto)
Cc: SUR; Claims Dept; Koh, Victor-CK; Lim, Kok-Chong
Subject: Re: SKR 6778 A - OD CLAIM (DOA: 28/3/2018) (AIG REF:1920631635SG)

Dear Veron

Yes, we will honour dismantling labour since it is an AIG instruction. We will not expect the labour cost to go beyond 1 day labour as it will be a basic tear down to gauge further damages internally

Thank You
Andy Fong
AIG Claims Department

On 4 Apr 2019, at 10:47 AM, Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

> **Caution: External Email**
>
> Dear Andy,
>
> Kindly advise below email from Premium Automobile
>
> <image001.jpg>
>
> Best Regards,
>
> **Veron Chen** | Case Handler
>
> **LKK Auto Consultants Pte Ltd**
>
> Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
>
> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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