

Veron Chen (LKKAuto)

From: Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>
Sent: Monday, 22 April 2019 4:06 PM
To: Veron Chen (LKKAuto)
Cc: Koh, Victor-CK; SUR; Fong, Andy-SY
Subject: RE: SKR 6778 A - OD CLAIM (DOA: 28/3/2018) (AIG REF:1920631635SG)

Hi Veron

The vehicle was surveyed on 2 April 2019 and this is the 3rd week, please confirm if beyond economical repair to tag 'total loss' in merimen.

Priscilla Sim LK
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

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From: Fong, Andy-SY
Sent: Monday, April 22, 2019 3:56 PM
To: Sim, Priscilla-LK; Veron Chen (LKKAuto)
Cc: Koh, Victor-CK; SUR
Subject: RE: SKR 6778 A - OD CLAIM (DOA: 28/3/2018) (AIG REF:1920631635SG)

Hi Priscilla

LKK has indicated that repairer requires \$158,456.50
Repair limit currently stands at \$113,692 (based on new for old value)

Andy Fong
AIG

Claims Technical Control Manager
Singapore | Hong Kong
AIG Asia Pacific Insurance Pte. Ltd.

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From: Sim, Priscilla-LK
Sent: Monday, April 22, 2019 3:39 PM
To: Fong, Andy-SY; Veron Chen (LKKAuto)
Cc: Koh, Victor-CK; SUR
Subject: RE: SKR 6778 A - OD CLAIM (DOA: 28/3/2018) (AIG REF:1920631635SG)

Hi Andy

The car is only 8-months old, what is the repair amount Premium / repairer able to undertake ?

Priscilla Sim LK
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

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From: Fong, Andy-SY
Sent: Monday, April 22, 2019 3:28 PM
To: Veron Chen (LKKAuto); Sim, Priscilla-LK
Cc: Koh, Victor-CK; SUR
Subject: RE: SKR 6778 A - OD CLAIM (DOA: 28/3/2018) (AIG REF:1920631635SG)

Veron

As spoken, I understand that resurvey has been conducted and repairer has confirmed that they are unable to repair within the repair limit.

Hence please move onto the next step.

Priscilla, for your awareness too.

Thanks

Andy Fong

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Claims Technical Control Manager
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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Monday, April 22, 2019 12:05 PM
To: Fong, Andy-SY
Cc: Koh, Victor-CK; SUR
Subject: [EXTERNAL] RE: SKR 6778 A - OD CLAIM (DOA: 28/3/2018) (AIG REF:1920631635SG)

This message is from an external sender; be cautious with links and attachments.

Dear Andy,

Kindly refer email from repairer.



Mon 15/4/2019 2:29 PM

Claims <claims@premiumauto.com.sg>

RE: SKR 6778 A - OD CLAIM (DOA: 28/3/2018) (AIG REF:1920631635SG)

To 'Fong, Andy-SY'; Veron Chen (LKKAuto)

Cc SUR; 'Koh, Victor-CK'; 'Lim, Kok-Chong'; 'Claims'

You forwarded this message on 15/4/2019 2:39 PM.



Dear Veron,

Kindly be inform, we unable repair this vehicle within \$85k, please arrange resurvey at Benoi.

Attached supplementary for your kind reference.

Best Regards
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6388 2223 f. +65 6475 1023

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fong, Andy-SY <Andy-SY.Fong@aig.com>
Sent: Monday, 22 April 2019 11:24 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: Koh, Victor-CK <Victor-CK.Koh@aig.com>; SUR <sur@lkkauto.com>
Subject: RE: SKR 6778 A - OD CLAIM (DOA: 28/3/2018) (AIG REF:1920631635SG)

Veron

Can we confirm that repairer is unable to undertake repair? If so then we will call for tender.

Andy Fong
AIG

Claims Technical Control Manager
Singapore | Hong Kong
AIG Asia Pacific Insurance Pte. Ltd.

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, April 18, 2019 11:02 AM
To: Fong, Andy-SY
Cc: Koh, Victor-CK; SUR
Subject: [EXTERNAL] SKR 6778 A - OD CLAIM (DOA: 28/3/2018) (AIG REF:1920631635SG)

This message is from an external sender; be cautious with links and attachments.

Dear Andy,

According to repairer they are unable to repair the vehicle within \$85k.

We have submitted IA (include supplementary) for your review.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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