

GQ.

REF:

ALG C03/11619005762/Gyd302

## ASSIGNMENT

Mennen

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop n/s

Premium Auto

of

Insured:

Policy No.

1700088444

Claims No.

597726956556

Sum Insured:

Excess:

\$500-

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. on Market Value:

\$136K

IDAC Accident Report:

Consistent? Yes or No

GIA / PR Seen:

Consistent? Yes or No

Est. Repairs:

6

days

Res.:

Yes or No

Lum Sum:

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SF73127Y

Yr Regn:

23 Nov 2016

Type: M/Cas / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A5 2.0 CC 1984

Colour:

Grey

A/C:

Insured / Std / NI / NA

Sp. Reading:

53056

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WA4888 8R6GA 063514

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / 5/Rim / STD A/Rim or

Tyre Size:

F:

235/55 R19

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A.

D.O.I.

01-04-19

Survey held at

w/s

2:20pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

C03/ALG/17022831/Ab82

2019-20/11/2017

21/4/19 @ 11:15am revert via Mennen

21/4/19 @ 14:21pm - Approval by Victor Koh (Question asked)

21/4/19 @ 5:55pm email to Nova/claims re adjusted labour &amp; spray painting and authorise repair excess \$500-

17/4/19 @ 3:11pm 2nd revert to Victor via Mennen. (Supplementary).

18/4/19 @ 11:37am Victor informed C/R at #20848 via Mennen.

14/8/19 @ 3:34pm confirmed with Conine from AG #16896.08, 6 days. (Lied to 14773.92, 47%)

Date/Time: File Pass to?

Preli. Report

Final Report

11/16/19 Mennen

Date/Time: File Return to?

2)

Report Format:

Lump Sum / I.B.I. (\$

16896.08

RECEIVED 6 SEP 2019

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

Site Insp (\$

Interview (\$

Tech. Invs (\$

Weekend (\$

Survey Fee:

Transportation:

\$ = R\$ \$

Photos

Others

TOTAL

200

11

211

## **Shiau Chan (LKKAUTO)**

---

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Wednesday, 14 August 2019 3:34 PM  
**To:** Carrine Leong; Guo Qiang (LKKAUTO); SUR  
**Cc:** jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing'  
**Subject:** RE: FINAL REVISION - SFT3127Y - OD AIG - SURVEYED 1 APR 19

Dear Carrine,

WITHOUT PREJUDICE

Confirm final fig \$16,896.08 before excess \$500.00 & GST and 6 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Carrine Leong <carrine.leong@premiumauto.com.sg>  
**Sent:** Friday, 26 July 2019 2:45 PM  
**To:** Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>; Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>  
**Subject:** RE: FINAL REVISION - SFT3127Y - OD AIG - SURVEYED 1 APR 19

Hi Guo Qiang and all,

### **Reminder**

We have yet receive your confirmation of repair cost and days of repair for above vehicle.

Revised estimate was mailed to you 13 May 2019.

We sincerely appreciate your early closure.

Thanks & Best Regard

**Carrine Leong**

Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. [carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223

## Claim Audit

| AUDIT TRAIL |                      |                            |                                                                                                                                                                                                                                                  |                                   |
|-------------|----------------------|----------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|
| No.         | On                   | Audit                      | Remarks                                                                                                                                                                                                                                          | By                                |
| 1           | 30 Mar 2019<br>12:59 | Clim Veh Model Changed     |                                                                                                                                                                                                                                                  | [ ] Merimen Administrator         |
| 2           | 30 Mar 2019<br>12:59 | Clim Created               | Reg No: SFT3127Y. Policy No: 1700088444-01. Acct Date: 2019/03/29. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA119041400                                                 | [I] Merimen Administrator         |
| 3           | 02 Apr 2019<br>09:48 | Clim Registration Modified | Setl.Type:3->0. Claim Type:SC->OD.                                                                                                                                                                                                               | [ ] Nivitha Govindasamy           |
| 4           | 02 Apr 2019<br>09:48 | Adj Clim Retrieved         | Adj: LKK Auto Consultants Pte Ltd (HQ)                                                                                                                                                                                                           | [ ] Nivitha Govindasamy           |
| 5           | 02 Apr 2019<br>09:48 | Adj Co Assigned            | LKK Auto Consultants Pte Ltd (HQ):                                                                                                                                                                                                               | [A] Nivitha Govindasamy           |
| 6           | 02 Apr 2019<br>09:48 | Adj Next Rpt Changed       | Next Rpt:Final Rpt.Due Date:2019/04/11                                                                                                                                                                                                           | [A] Nivitha Govindasamy           |
| 7           | 02 Apr 2019<br>09:48 | Adj Mandate Set            | Approved:8000.00,Reinsp:Adj decides.                                                                                                                                                                                                             | [A] Nivitha Govindasamy           |
| 8           | 02 Apr 2019<br>09:48 | Clim Registration Modified | Rep:1137->200611.                                                                                                                                                                                                                                | [A] Nivitha Govindasamy           |
| 9           | 02 Apr 2019<br>09:48 | Clim Veh Model Changed     | (201613) AUDI Q5 2.0 TFSI Quattro (A).                                                                                                                                                                                                           | [A] Nivitha Govindasamy           |
| 10          | 02 Apr 2019<br>09:49 | Adj Adjuster Assigned      | [None] -> XING GUO QIANG                                                                                                                                                                                                                         | [A] Nivitha Govindasamy           |
| 11          | 02 Apr 2019<br>10:33 | Adj Rpt Initiated          |                                                                                                                                                                                                                                                  | [A] DENISE TAY KWEE CHENG         |
| 12          | 02 Apr 2019<br>10:33 | Clim Dtl Modified          | JPJ Reg. Date: -> 2019/04/01.                                                                                                                                                                                                                    | [A] DENISE TAY KWEE CHENG         |
| 13          | 02 Apr 2019<br>10:33 | Clim Details Notified      |                                                                                                                                                                                                                                                  | [A] DENISE TAY KWEE CHENG         |
| 14          | 02 Apr 2019<br>11:15 | Adj Im. Advice Submitted   | Next Rpt:Final Rpt.Due Date:2019/04/11                                                                                                                                                                                                           | [A] DENISE TAY KWEE CHENG         |
| 15          | 02 Apr 2019<br>11:15 | Adj Mandate Request        | Cur.Req:22062.00:DAMAGE CONSISTENT REPAIR COST ECONOMICAL                                                                                                                                                                                        | [A] DENISE TAY KWEE CHENG         |
| 16          | 02 Apr 2019<br>13:59 | Clim Registration Modified | Init.Est.:->10,000 - 12,500. Excess: -> 500.00. Excess Waived: -> 500.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.                                                                                                                           | [I] Mohd Zawaya, Norsazani        |
| 17          | 02 Apr 2019<br>13:59 | Label Added                | (20226):Coverage Confirmed.                                                                                                                                                                                                                      | [A] Merimen Administrator         |
| 18          | 02 Apr 2019<br>14:21 | Adj Next Rpt Changed       | Next Rpt:Final Rpt.Due Date:2019/04/11. Mandate Remarks: Why is the labour at \$1750.00 (2.5 days) and spray painting at \$2200.00 (2 panels), kindly breakdown. Re-inspection to be done for damage check and supplementary items / labour.     | [I] Koh, Victor-CK                |
| 19          | 02 Apr 2019<br>14:21 | Adj Mandate Set            | Approved:17212.00:Why is the labour at \$1750.00 (2.5 days) and spray painting at \$2200.00 (2 panels), kindly breakdown. Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.                                | [I] Koh, Victor-CK                |
| 20          | 05 Apr 2019<br>10:42 | Clim Registration Modified | Acct Time:18:35:00->18:00:00.                                                                                                                                                                                                                    | [I] AIG OneClaim Integration User |
| 21          | 17 Apr 2019<br>15:19 | Adj Im. Advice Submitted   | Next Rpt:Final Rpt.Due Date:2019/04/11                                                                                                                                                                                                           | [A] SHIAU CHAN                    |
| 22          | 17 Apr 2019<br>15:20 | Adj Mandate Request        | Cur.Req:25782.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEMENTARY.                                                                                                                                                    | [A] SHIAU CHAN                    |
| 23          | 18 Apr 2019<br>11:37 | Adj Next Rpt Changed       | Cur Rpt:Final Rpt. Cur Due Date:2019/04/11. Mandate Remarks: Why is the labour at \$1750.00 (2.5 days) and spray painting at \$2200.00 (2 panels), kindly breakdown. Re-inspection to be done for damage check and supplementary items / labour. | [I] Koh, Victor-CK                |
| 24          | 18 Apr 2019<br>11:37 | Adj Mandate Set            | Approved:20848.00:Why is the labour at \$1750.00 (2.5 days) and spray painting at \$2200.00 (2 panels), kindly breakdown. Re-inspection to be done for damage check and supplementary items / labour.                                            | [I] Koh, Victor-CK                |

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date           | Acc Type | Acc Name                     | Co Name (Branch)                  | Ref 1    | Ref 2 | Amount |
|-------------|---------------------|----------|------------------------------|-----------------------------------|----------|-------|--------|
| 2103770     | 02/04/2019<br>10:33 | Motor    | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SFT3127Y |       | 10.70  |

Note: This document has not been finalised.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Mohd Zawaye, Norsazani

Date: 17 Apr 2019

**Preliminary Advice**

|                    |                                                                          |                         |              |
|--------------------|--------------------------------------------------------------------------|-------------------------|--------------|
| Vehicle No         | : SFT3127Y                                                               | Accident Date           | : 29/03/2019 |
| Make               | : AUDI Q5                                                                | Policy No.              | : 1700088444 |
| Assignment Date    | : 02/04/2019                                                             | Excess                  | : S\$500.00  |
| Date of Inspection | : 01/04/2019                                                             | Est. Duration of Repair | : 6.00       |
| Inspection At      | : PREMIUM AUTOMOBILES PTE LTD (UBI)<br>55 UBI ROAD 1<br>SINGAPORE 408699 |                         |              |

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

|                             |      |           |                                                         |
|-----------------------------|------|-----------|---------------------------------------------------------|
| Repairer's Estimate (Gross) | :S\$ | 31,620.00 | (ESTIMATE \$24,090.00 +<br>SUPPLEMENTARY<br>\$7,530.00) |
| Revised Amount              | :S\$ | 20,932.00 |                                                         |
| Check Items (Estimated)     | :S\$ | 4,850.00  |                                                         |
| Total                       | :S\$ | 25,782.00 |                                                         |
| Lump Sum Repair             | :S\$ |           |                                                         |

**Total Loss Consideration**

|                    |      |            |
|--------------------|------|------------|
| New for Old Value  | :S\$ |            |
| Pre-Accident Value | :S\$ | 136,000.00 |
| COE / PARF Rebate  | :S\$ | 81,202.00  |
| Salvage Value      | :S\$ |            |
| Margin for Repair  | :S\$ | 54,798.00  |

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : KINDLY APPROVE ON SUPPLEMENTARY.

## View Received Message

This mail is associated with :

**\*SFT3127Y (5977269565SG)**

OD

Mar 29 2019 6:35PM

[YAP KIAM WU]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 02/04/2019 14:21 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$17212.00) - SFT3127Y - Claim Handler: Mohd Zawaye, Norsazani

Approved:17212.00:Why is the labour at \$1750.00 (2.5 days) and spray painting at \$2200.00 (2 panels), kindly breakdown. Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

## Denise Tay (LKKAuto)

---

**From:** Denise Tay (LKKAuto)  
**Sent:** Tuesday, 2 April 2019 5:55 PM  
**To:** Claims Dept; SUR; 'NORA '  
**Subject:** RE: OD APPROVAL FOR VEHICLE NO SFT 3127 Y  
**Attachments:** estimate re adjust.pdf

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle SFT 3127Y (Excess \$500/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Please note on the readjusted labour cost.

Best Regards,  
Denise Tay | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

**From:** Denise Tay (LKKAuto)  
**Sent:** Tuesday, 2 April 2019 11:43 AM  
**To:** Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: OD APPROVAL FOR VEHICLE NO SFT 3127 Y

Dear All,

Pending AIG approval.

Best Regards,  
Denise Tay | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

**From:** Claims Dept <claims@premiumauto.com.sg>  
**Sent:** Tuesday, 2 April 2019 11:40 AM  
**To:** SUR <sur@lkkauto.com>  
**Cc:** 'Claims Dept' <claims@premiumauto.com.sg>

Note: This document has not been finalised.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 02 Apr 2019

**Preliminary Advice**

|                    |                                                                          |                         |                 |
|--------------------|--------------------------------------------------------------------------|-------------------------|-----------------|
| Vehicle No         | : SFT3127Y                                                               | Accident Date           | : 29/03/2019    |
| Make               | : AUDI Q5                                                                | Policy No.              | : 1700088444-01 |
| Assignment Date    | : 02/04/2019                                                             | Excess                  | : S\$0.00       |
| Date of Inspection | : 01/04/2019                                                             | Est. Duration of Repair | : 6.00          |
| Inspection At      | : PREMIUM AUTOMOBILES PTE LTD (UBI)<br>55 UBI ROAD 1<br>SINGAPORE 408699 |                         |                 |

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

|                             |      |           |
|-----------------------------|------|-----------|
| Repairer's Estimate (Gross) | :S\$ | 24,090.00 |
| Revised Amount              | :S\$ | 17,212.00 |
| Check Items (Estimated)     | :S\$ | 4,850.00  |
| Total                       | :S\$ | 22,062.00 |
| Lump Sum Repair             | :S\$ |           |

**Total Loss Consideration**

|                    |      |            |
|--------------------|------|------------|
| New for Old Value  | :S\$ |            |
| Pre-Accident Value | :S\$ | 136,000.00 |
| COE / PARF Rebate  | :S\$ | 81,202.00  |
| Salvage Value      | :S\$ |            |
| Margin for Repair  | :S\$ | 54,798.00  |

**Remarks**

- ( x ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

| Vehicle Owner Particulars     |                                       |
|-------------------------------|---------------------------------------|
| Owner ID Type:                | Singapore NRIC                        |
| Owner ID:                     | 1753H                                 |
| Vehicle Details               |                                       |
| Vehicle No.:                  | SFT3127Y                              |
| Vehicle to be Exported:       | No                                    |
| Intended Deregistration Date: | 01 Apr 2019                           |
| Vehicle Make:                 | AUDI                                  |
| Vehicle Model:                | Q5 2.0 TFSI QU (230 BHP)              |
| Primary Colour:               | Grey                                  |
| Manufacturing Year:           | 2015                                  |
| Engine No.:                   | CNC144896                             |
| Chassis No.:                  | WAUZZZ8R6GA063514                     |
| Maximum Power Output:         | 169.0 kW (226 bhp)                    |
| Open Market Value:            | \$41,996.00                           |
| Original Registration Date:   | 23 Nov 2016                           |
| First Registration Date:      | 23 Nov 2016                           |
| Transfer Count:               | 1                                     |
| Actual ARF Paid:              | \$50,795.00                           |
| Intended PARF Rebate Details  |                                       |
| PARF Eligibility:             | Yes                                   |
| PARF Eligibility Expiry Date: | 22 Nov 2026                           |
| PARF Rebate Amount:           | \$38,096.00                           |
| Intended COE Rebate Details   |                                       |
| COE Expiry Date:              | 22 Nov 2026                           |
| COE Category:                 | B - Car above 1600cc or 97kW (130bhp) |
| COE Period(Years):            | 10                                    |
| QP Paid:                      | \$56,410.00                           |
| COE Rebate Amount:            | \$43,106.00                           |
| <b>Total Rebate Amount:</b>   | <b>\$81,202.00</b>                    |

The information contained herein is correct as at 01 Apr 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GI&A Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                                           |
|----------------------------|-------------------------------------------|
| Date Of Report             | 30/03/2019 12:17                          |
| Date Of Accident           | 29/03/2019 18:35                          |
| Exact Location Of Accident | FROM TPE TO PASIR RIS @ PASIR RIS FLYOVER |
| Country/State of Loss      | SINGAPORE                                 |

### DETAILS OF OWN VEHICLE

|                             |                      |
|-----------------------------|----------------------|
| Vehicle Registration Number | SFT3127Y             |
| <b>Insured/Policyholder</b> |                      |
| Name Of Registered Owner    | YAP KIAM WU          |
| NRIC No                     | S7271753H            |
| Email Address               | KIAMWU@GMAIL.COM     |
| Mobile Phone No             | (LOCAL) +65-94779413 |
| Alternative Phone No        | OTHERS-94779413      |

### Vehicle Particulars

|                                                                              |                |
|------------------------------------------------------------------------------|----------------|
| Manufacturer                                                                 | AUDI           |
| Model                                                                        | Q5 2.0 TFSI QU |
| Exact Purpose for which vehicle was being used at time of accident           | PRIVATE USE    |
| Are you claiming under your own insurance policy for repair to your vehicle? | YES            |
| If No, Please state action to be taken                                       |                |
| Vehicle Category                                                             | PRIVATE CAR    |

### Insurance Company

|                           |                                      |
|---------------------------|--------------------------------------|
| Name of Insurance Company | AIG ASIA PACIFIC INSURANCE PTE. LTD. |
| Type Of Coverage          | COMPREHENSIVE                        |
| Fleet Policy              | NO                                   |
| Policy Number             | 1700088444-01                        |
| Cover Note Number         |                                      |

### Driver

|                      |                       |
|----------------------|-----------------------|
| Name of Driver       | YAP KIAM WU           |
| NRIC No              | S7271753H             |
| Date Of Birth        | 18/05/1972            |
| Occupation           | INDOOR                |
| Date Of Driving Pass | 23/10/1990            |
| Driving Experience   | 28 YEARS AND 5 MONTHS |
| Gender               | MALE                  |
| Mobile Number        | (LOCAL) +65-94779413  |
| Fax Number           |                       |
| Contact Number       | OTHERS-94779413       |
| Email Address        | KIAMWU@GMAIL.COM      |

|                                                     |                                 |
|-----------------------------------------------------|---------------------------------|
| Address                                             | 778 BEDOK RESERVOIR ROAD #07-20 |
| Postcode                                            | 479253                          |
| Was driver an employee of the Insured's Company     | NO                              |
| If No, Relationship of the Driver with the Insured  | OWNER                           |
| Vehicle Registration Number of Driver's Own Vehicle | -                               |
|                                                     | -                               |
|                                                     | -                               |
| Insurance Company of Driver's Own Vehicle           | -                               |
|                                                     | -                               |
|                                                     | -                               |

#### General Information of the Accident

|                    |                          |
|--------------------|--------------------------|
| Type Of Accident   | COLLISION - HEAD TO REAR |
| Weather Conditions | CLEAR                    |
| Road Surface       | DRY                      |

#### Other Information

|                                                                                             |     |
|---------------------------------------------------------------------------------------------|-----|
| Was any foreign vehicle involved in this accident?                                          | NO  |
| Number of vehicles (including own vehicle) involved in the accident                         | 2   |
| Was any body injured in the Accident?                                                       | NO  |
| Was any injured conveyed to hospital by ambulance?                                          | NO  |
| Was any other material or property damaged?                                                 | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO  |
| Number of Passengers (Including Driver)                                                     | 1   |

#### Details of Police Action

|                                           |    |
|-------------------------------------------|----|
| Was the accident reported to the police?  | NO |
| If Yes, Please state which Police Station |    |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom?                     |    |

#### Circumstances of Accident

CAR SFT3127Y COLLIDE WITH CAR SDJ5005D AT THE JUNCTION EXIT FROM TPE TO PASIR RIS.

#### Attachment(s)

|                                               |     |
|-----------------------------------------------|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | YES |
| Was there any audio recorded?                 | NO  |

#### DETAILS OF OTHER VEHICLE PROPERTY 1

|                                     |             |
|-------------------------------------|-------------|
| Vehicle Registration Number         | SDJ5005D    |
| Vehicle Make/Model/Colour           | BMW/BLACK   |
| Details Of Properties               |             |
| Vehicle Category                    | PRIVATE CAR |
| Name of Driver                      |             |
| NRIC/Passport Number                |             |
| Contact Number                      |             |
| Address                             |             |
| Postcode                            |             |
| Insurance Company Name              |             |
| Nature Of Damage                    |             |
| No. Of Passenger (Including Driver) |             |

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time:

30/03/19

12:05 pm

Driver's Signature

(If driver is not the policyholder)

Date & Time:

 

Reporting Centre Personnel's Signature

Name: Nora Thai

NRIC/FIN No:

A hand-drawn map of the Pashu Pashu area. The map shows a central road with an arrow pointing upwards labeled 'TO PASHU PASHU'. To the left of this road, there is a road branching off to the left labeled 'TO Pashu, 01' with an arrow pointing left. Above the main road, there is a road branching off to the right labeled 'TO Pashu Pashu' with an arrow pointing right. Below the main road, there is a road branching off to the right labeled 'TO Pashu Pashu' with an arrow pointing right. The map also shows several landmarks: 'SDJSDSD' (a road or path), 'SFIZDNY' (a road or path), 'TPE' (a road or path), 'Pashu Pashu Flyover' (a flyover structure), 'TO Airport' (a road or path), and 'TO Pashu Pashu' (a road or path). The map is drawn on a grid of lines.

Car SFT3127Y collide with car SD35805D at the junction exit from TPG to Patir Ric.

I/We declare the foregoing particulars are true in every respect.

Reporting Centre Personnel's Signature  
Name: Nora Chai  
NRIC / P.M. No: \_\_\_\_\_

Accident Photo



Product underwritten by AIG Asia Pacific Insurance Pte. Ltd. Copyright © 2016 AIG Asia Pacific Insurance Pte. Ltd.



## CERTIFICATE OF INSURANCE

|                      |                              |
|----------------------|------------------------------|
| Name of Policyholder | : YAP KIAM WU                |
| Period of Insurance  | : 29 Dec 2018 To 28 Dec 2019 |
| Engine No.           | : CNC144896                  |
| Chassis No.          | : WAUZZZ8R6GA063514          |

Vehicle No. : SFT3127Y ✓  
Policy No. : 1700088444-01  
Endorsement No. :  
Issued Date : 30 Nov 2018

## ABOUT THE COVER

Make/Model : AUDI Q5 2.0 TFSI QU

Engine Capacity/Tonnage : 1.984.00 CC

|                    |    |
|--------------------|----|
| Driver Restriction | NA |
|--------------------|----|

Sum Insured : Market Value

Off Peak Car 1 No

First Year of Registration : 2016

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive\*:

in The Pencilcase

© 2005 by John Wiley & Sons, Inc.

This Policy does not constitute the Policyholder's or any authorized agent's offer to the insured for specific life coverage.

You have to pay an additional sum of \$1.00 per "Young and Rubicam Recommended Disc Record" (YRR) if Discs on Your Addressed Discs (shown or intended to be shown) are of 2) or the two last Part 2 year's disc releases.

Age Condition : All Age Condition

Limitation as to use\*

University for Social Dynamics and Technology, University of the Pacific, Chile

Sat. Picky Bars are not covered under the Free or Half-Off, Dining In/Out, Throughout, ending parts ending relatively lower spending. To encourage if goods offer free tonight's restaurants with any other items.

Loss of live 1403x - 21000x (bureau)

<sup>1</sup> Employees involved in operations by Section 8 of the Motor Vehicles (Third-Party Waiver and Compensation) Act (Cap. 101) and Section 91 of the Road Transport Act, 1987 (Sri Lanka), are not to be included under these provisions.

## EXCESSES

### Appendix 1

Fee - \$3. Over Duration - \$4000. Death - \$0. Patient Cover - \$0

## Section 2

Property (Dermatome) 910

0000-0001-9300-3300

**Noted Delay and Excess** *delays permitted*

NAFPCMS VOL. 1 (1993) (Over Damaged)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Ask Customer Service Center: Ask 100th Street 1.800.888.8888

For other: *Journal of Nursing-Clinical NC* Authors and Reviewers: please submit your 24-hour e-mail correspondence address at 1450 South 17th, Jefferson City, Missouri 64504. E-mail: [ncnurses@missouri.edu](mailto:ncnurses@missouri.edu) or 402.552.3444. Fax: 402.552.3444. *Journal of Nursing-Clinical NC* Editors: 1450 South 17th, Jefferson City, Missouri 64504. Fax: 402.552.3444.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MALAYAN BANKING BERHAD

We hereby certify that Seung-Ho Kim's Certificate of Marriage Status is based on documents with the powers of public officers, having been perused by me personally.

05/04/2008

PHARMACEUTICAL LEARNING, INC. 1992

241 ALL KANSAS ROAD Auto Customer Service Center

SEARCHING 15000

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.

ANTHONY D. B. PRESENT AT ME

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7271753H



Name  
**YAP KIAM WU**

Race  
**CHINESE**

Date of birth  
**18-05-1972**

Country of birth  
**MALAYSIA**

Sex  
**M**

S7271753H

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: **S7271753H**

Name:  
**YAP KIAM WU**

Valid Until: **18 May 1972**

Issue Date: **30 Aug 2003**



000787942A

8029793



HNC No. **S7271753H**



Nationality  
**MALAYSIAN**

Date of Issue  
**18-05-2009**

77B BEDOK RESERVOIR ROAD #07-20  
SINGAPORE 478253

HNC No: **S7271753H** Date: **03/11/2014 (R)**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES

|                                                                                                  | PASS DATE   |
|--------------------------------------------------------------------------------------------------|-------------|
| Class 2B Motorcycles not exceeding 200 cc                                                        | 23 Oct 1990 |
| Class 2A Motorcycles between 201 cc and 400 cc                                                   | 21 May 1993 |
| Class 2 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2000 kilograms | 23 Oct 1990 |

NP 428A

License No: **S7271753H**



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

|            |   |                       |
|------------|---|-----------------------|
| Estimate   | : | Accident Repairs      |
| Workshop   | : | Ubi Road 1            |
| Contact No | : | 6366 2323             |
| Fax No     | : | 6841 1183             |
| Reference  | : | PA/OD/0408/2019/DY/GW |
| Date       | : | 1-Apr-19              |

Vehicle NOT IN workshop. Kindly arrange for survey.

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

|                   |   |                                                        |
|-------------------|---|--------------------------------------------------------|
| Owner's Name      | : | Mr.Yap Kiam Wu                                         |
| Address           | : | 778 Bedok Reservoir Road<br>#07-20<br>Singapore 479253 |
| Telephone         | : | 94779413                                               |
| Type of Claim     | : | Own Damage Claims                                      |
| Policy No.        | : | 1700088444-01                                          |
| Vehicle No        | : | <b>SFT 3127 Y</b>                                      |
| Model Code        | : | Audi Q5 2.0 TFSI QU                                    |
| Model / Year      | : | 23/11/2016                                             |
| Engine No         | : | CNC 144896                                             |
| Chassis No        | : | WAUZZZ8R6GA063514                                      |
| Mileage           | : |                                                        |
| Date In           | : |                                                        |
| Liability         | : | -                                                      |
| Excess Cost       | : | -                                                      |
| Estimated By      | : | Johnny Boo / Allan Wu                                  |
| Accident Date     | : | 29-Mar-19                                              |
| Place of Accident | : | From TPE to Pasir Ris @                                |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

8FT31274

### Estimated Labour Charges for Accident Vehicle SCW 7462 Y

| S/n                  | Nature of Jobs                                                                                                                                        | Estimated Charges | Surveyor's Recommendation |
|----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|---------------------------|
| 1                    | To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.     | S/N \$ 480.00     | /                         |
| 2                    | To dismantle and renew front bumper, rhs front fender, bonnet and rhs headlight. Reorganize crash management components. Reinstall all parts removed. | \$ 3,150.00       | 1750 1250                 |
| 3                    | To respray front bumper, front bumper spoiler, rhs front fender and bonnet.                                                                           | \$ 3,500.00       | 2200 1650                 |
| 4                    | To carry out diagnostic check.                                                                                                                        | S/N \$ 192.00     | /                         |
| TOTAL LABOUR CHARGES |                                                                                                                                                       | : \$ 7,322.00     |                           |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SFT 3127 Y

| S/N                          | Parts Description                                  | Damaged Parts & Prices |          |
|------------------------------|----------------------------------------------------|------------------------|----------|
|                              |                                                    | S/Nett                 | Remark   |
| 1                            | FRONT BUMPER <i>re</i>                             | \$ 2,353.00            | 1982.40  |
| 2                            | FRONT BUMPER FIXING PARTS <i>X re. NN</i>          | \$ 249.00              | X        |
| 3                            | FRONT BUMPER BUMPER SPOILER <i>X / cut.</i>        | \$ 569.00              | 454.90   |
| 4                            | FRONT BUMPER CLOSING ELEMENT <i>X NN</i>           | \$ 191.00              | X        |
| 5                            | FRONT BUMPER FOAM FILLER PIECE <i>X NN (photo)</i> | \$ 103.00              | X        |
| 6                            | FRONT BUMPER PULL STRAP <i>? re 4</i>              | \$ 187.00              | 149.12   |
| 7                            | FRONT BUMPER SECURING STRIP-LH/RH <i>? X 2 NN</i>  | \$ 68.00               | X        |
| 8                            | FRONT BUMPER COVER <i>? re</i>                     | \$ 116.00              | 92.40    |
| 9                            | FRONT BUMPER AIR GUDIE GRILLE-LH/RH <i>? re 2</i>  | \$ 638.00              | 245.70 ✓ |
| 10                           | FRONT BUMPER REINFORCEMENT BEAM <i>BT</i>          | \$ 598.00              | 478      |
| 11                           | FRONT BUMPER REINFORCEMENT COVER <i>re</i>         | \$ 59.00               | 47.04    |
| 12                           | FROTN BUMPER SUPPORT-LH <i>X</i>                   | \$ 53.00               | X        |
| 13                           | FRONT BUMPER GUIDE SECTION-LH/RH <i>X NN 2</i>     | \$ 68.00               | X        |
| 14                           | SIGN 'CAUTION' <i>/</i>                            | \$ 13.00               | 9.76     |
| 15                           | AIR CONDITIONER STICKER <i>/</i>                   | \$ 7.00                | 5.12     |
| 16                           | RADIATOR GRILLE <i>/ CRA.</i>                      | \$ 1,751.00            | 1400.80  |
| 17                           | INSCRIPTION 'QUATTRO' <i>X re. NN</i>              | \$ 87.00               | X        |
| 18                           | RADIATOR GRILLE STRIKER PLATE <i>? CRA.</i>        | \$ 111.00              | 88.70 ✓  |
| 19                           | BONNET <i>/ BT.</i>                                | \$ 3,707.00            | 2965.60  |
| 20                           | BONNET ATTACHMENT PARTS <i>X re. NN</i>            | \$ 130.00              | X        |
| <b>SUB FRONT SPARE PARTS</b> |                                                    | <b>\$ 11,058.00</b>    |          |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

**Telefax****Material List for Accident Vehicle Regn No. SFT 3127 Y**

| S/N                          | Parts Description                                  | Damaged Parts & Prices |         |
|------------------------------|----------------------------------------------------|------------------------|---------|
|                              |                                                    | S/Nett                 | Remark  |
| 21                           | BONNET EDGE PROTECTION-FRONT / Acc.                | \$ 25.00               | 19.97   |
| 22                           | BONNET CATCH HOOK X                                | \$ 127.00              | X       |
| 23                           | BONNET LID LOCK WITH MICRO SWITCH X NN             | \$ 196.00              | X       |
| 24                           | BONNET LOCK COVER X NN                             | \$ 21.00               | X       |
| 25                           | FRONT FENDER-RH X <del>Repair</del> X Repair       | \$ 913.00              | X       |
| 26                           | FRONT FENDER ATTACHMENT PARTS-RH X                 | \$ 61.00               | X       |
| 27                           | FRONT FENDER BRACKET-RH X                          | \$ 49.00               | X       |
| 28                           | FRONT FENDER CENTER BRACKET-RH X NN                | \$ 45.00               | X       |
| 29                           | FRONT FENDER REAR BRACKET-RH X                     | \$ 45.00               | X       |
| 30                           | FRONT FENDER BRACE-RH X                            | \$ 79.00               | X       |
| 31                           | FRONT WHEEL HOUSING LINER-RH X                     | \$ 246.00              | X       |
| 32                           | FRONT WHEEL HOUSING LINER ATTACHMENT PARTS-RH X NN | \$ 94.00               | X       |
| 33                           | FRONT WHEEL SPOILER-RH X NN                        | \$ 60.00               | X       |
| 34                           | HEADLIGHT-RH - BR                                  | \$ 2,501.00            | 2000.80 |
| 35                           | HEADLIGHT RETAINING PLATE-RH ? / Cut               | \$ 71.00               | 56.32 ✓ |
| 36                           | HEADLIGHT RETAINING PLATE BRACKET-RH / Acc.        | \$ 22.00               | 17.12   |
| 37                           | HEADLIGHT MOUNTING-RH ? / CPA.                     | \$ 107.00              | 85.60 ✓ |
| 38                           | HEADLIGHT LIFT CYLINDER-RH X NN                    | \$ 181.00              | X       |
| 39                           | RADIATOR AIR DUCT ? / Cut                          | \$ 22.00               | 17.12 ✓ |
| 40                           | FRONT SENSOR X NN                                  | 3 \$ 693.00            | X       |
| <b>SUB-TOTAL SPARE PARTS</b> |                                                    | <b>\$ 4,865.00</b>     |         |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

**Telefax****Material List for Accident Vehicle Regn No. SFT 3127 Y**

| S/N                         | Parts Description                                 | <u>Damaged Parts &amp; Prices</u> |                |
|-----------------------------|---------------------------------------------------|-----------------------------------|----------------|
|                             |                                                   | S/Nett                            | Remark         |
| 21                          | FRONT SENSOR SEAL RING <del>X</del> <i>NE. NN</i> | 4 S 5.00                          | <i>X</i>       |
| 22                          | FRONT NO. PLATE <i>/ CPA</i>                      | S/N S 40.00                       | <i>/</i>       |
| 23                          | SUNDRIES <i>X / NEL.</i>                          | S 800.00                          | <i>42.16 ✓</i> |
| <b>TOTAL SPARE PARTS</b>    |                                                   | <b>: \$ 16,768.00</b>             |                |
| <b>TOTAL LABOUR CHARGES</b> |                                                   | <b>: \$ 7,322.00</b>              |                |
| <b>GRAND TOTAL</b>          |                                                   | <b>\$ 24,090.00</b>               |                |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

*21209*

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

  
8/4/19.  
Ene Qian - 82880282  
6 Days.  
Not Authorised.  
before paint photos.  
01/4/19.

## Please Note

- : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

## Supplementary Estimate 1

GST Reg No. 19-9902271-W

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Mr. Adrian Ling - Motor Claims Dept**  
**Tel: 6841 0055 - Fax: 6256 4315**

**Estimate No.** PA/OD/0408/2019/DY/GW  
**Date** 16-Apr-19  
**Service Advisor** Glory Tan  
**Pages** 1 OF 1  
**Regn No** SFT 3127 Y  
**Model No** Audi Q5 2.0 TFSI QU

| Quantity      | Description                                                                                                                                                                     | Unit Price     | Amount             |
|---------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|--------------------|
| <b>Parts</b>  |                                                                                                                                                                                 |                |                    |
| 1             | Air cond condenser                                                                                                                                                              | \$ 677.00      | 597.60             |
| 2             | Radiator                                                                                                                                                                        | \$ 1,246.00    | 996.80             |
| 3             | Charged air cooler                                                                                                                                                              | \$ 513.00      | 410.40             |
| 4             | Lock carrier                                                                                                                                                                    | \$ 1,010.00    |                    |
|               |                                                                                                                                                                                 |                | <b>\$ 3,446.00</b> |
| <b>LABORS</b> |                                                                                                                                                                                 |                |                    |
| 1             | To remove and renew air-cond condenser, radiator, charged air cooler. To transfer electrical fans and control unit. To carry out vacuum/regas and to pressurise cooling system. | s/n \$1,200.00 | /                  |
| 2             | To renew front lock carrier and align to position.                                                                                                                              | \$2,800.00     | X NN               |
|               |                                                                                                                                                                                 |                | <b>\$ 4,000.00</b> |
| <b>TOTAL</b>  |                                                                                                                                                                                 |                | <b>\$ 7,446.00</b> |

Guo Quf.  
17/4/19.

  
For Premium Automobiles Pte Ltd

# Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

## Supplementary Estimate 1

GST Reg No. 19-9902271-W

**AIG Asia Pacific Insurance Pte Ltd**

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

Date

Service Advisor

Pages

Regn No

Model No

PA/OD/0408/2019/DY/GW

16-Apr-19

Glory Tan

1 OF 1

SFT 3127 Y

Audi Q5 2.0 TFSI QU

| Quantity          | Description            | Unit Price | Amount |
|-------------------|------------------------|------------|--------|
| <u>Parts</u><br>1 | Radiator coolant. / AC | \$ 84.00   | 67.20  |
|                   |                        | \$ 84.00   |        |
| <u>LABORS</u>     |                        |            |        |
|                   |                        | \$ -       |        |
|                   | <b>TOTAL</b>           | \$ 84.00   |        |

6mo cap  
17/4/19.

For Premium Automobiles Pte Ltd

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0408/2019/DY/GW  
Date : 1-Apr-19

Vehicle NOT IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Hi Guo Qiang

6 days - ok - jb - 13 May 19

Attn: Mr. Adrian Ling - Motor Claims Dept  
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr.Yap Kiam Wu  
Address : 778 Bedok Reservoir Road  
#07-20  
Singapore 479253  
Telephone : 94779413  
Type of Claim : Own Damage Claims  
Policy No. : 1700088444-01  
Vehicle No : **SFT 3127 Y**  
Model Code : Audi Q5 2.0 TFSI QU  
Model / Year : 23/11/2016  
Engine No : CNC 144896  
Chassis No : WAUZZZ8R6GA063514  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 29-Mar-19  
Place of Accident : From TPE to Pasir Ris @

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SCW 7462 Y

| S/n                  | Nature of Jobs                                                                                                                                        |     | Estimated<br>Charges | Surveyor's<br>Recommendation |
|----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|-----|----------------------|------------------------------|
| 1                    | To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.     | S/N | \$ 480.00            | \$ 480.00                    |
| 2                    | To dismantle and renew front bumper, rhs front fender, bonnet and rhs headlight. Reorganize crash management components. Reinstall all parts removed. |     | \$ 3,150.00          | \$ 1,250.00                  |
| 3                    | To respray front bumper, front bumper spoiler, rhs front fender and bonnet.                                                                           |     | \$ 3,500.00          | \$ 1,650.00                  |
| 4                    | Added labour charges - see attached                                                                                                                   |     | \$ 4,000.00          | \$ 1,200.00                  |
| 5                    | To carry out diagnostic check.                                                                                                                        | S/N | \$ 192.00            | \$ 192.00                    |
| TOTAL LABOUR CHARGES |                                                                                                                                                       | :   | <u>\$ 11,322.00</u>  | <u>\$ 4,772.00</u>           |

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

**Telefax****Material List for Accident Vehicle Regn No. SFT 3127 Y**

| S/N                          | Parts Description                   | <u>Damaged Parts &amp; Prices</u> |                    |
|------------------------------|-------------------------------------|-----------------------------------|--------------------|
|                              |                                     | <u>S/Nett</u>                     | <u>Remark</u>      |
| 1                            | FRONT BUMPER                        | \$ 2,353.00                       | \$ 1,882.40        |
| 2                            | FRONT BUMPER FIXING PARTS           | \$ 249.00                         |                    |
| 3                            | FRONT BUMPER BUMPER SPOILER         | \$ 569.00                         | \$ 454.80          |
| 4                            | FRONT BUMPER CLOSING ELEMENT        | \$ 191.00                         |                    |
| 5                            | FRONT BUMPER FOAM FILLER PIECE      | \$ 103.00                         |                    |
| 6                            | FRONT BUMPER PULL STRAP             | 4 \$ 187.00                       | \$ 149.12          |
| 7                            | FRONT BUMPER SECURING STRIP-LH/RH   | 2 \$ 68.00                        |                    |
| 8                            | FRONT BUMPER COVER                  | \$ 116.00                         | \$ 92.40           |
| 9                            | FRONT BUMPER AIR GUDIE GRILLE-LH/RH | 2 \$ 638.00                       | \$ 255.20          |
| 10                           | FRONT BUMPER REINFORCEMENT BEAM     | \$ 598.00                         | \$ 478.00          |
| 11                           | FRONT BUMPER REINFORCEMENT COVER    | \$ 59.00                          | \$ 47.04           |
| 12                           | FROTN BUMPER SUPPORT-LH             | 2 \$ 53.00                        |                    |
| 13                           | FRONT BUMPER GUIDE SECTION-LH/RH    | 2 \$ 68.00                        |                    |
| 14                           | SIGN 'CAUTION'                      | \$ 13.00                          | \$ 9.76            |
| 15                           | AIR CONDITIONER STICKER             | \$ 7.00                           | \$ 5.12            |
| 16                           | RADIATOR GRILLE                     | \$ 1,751.00                       | \$ 1,400.80        |
| 17                           | INSCRIPTION 'QUATTRO'               | \$ 87.00                          |                    |
| 18                           | RADIATOR GRILLE STRIKER PLATE       | \$ 111.00                         | \$ 88.80           |
| 19                           | BONNET                              | \$ 3,707.00                       | \$ 2,965.60        |
| 20                           | BONNET ATTACHMENT PARTS             | \$ 130.00                         |                    |
| <b>SUB FRONT SPARE PARTS</b> |                                     | <b>\$ 11,058.00</b>               | <b>\$ 7,829.04</b> |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

**Telefax****Material List for Accident Vehicle Regn No. SFT 3127 Y**

| S/N                          | Parts Description                             | c/f  | <u>Damaged Parts &amp; Prices</u> |                     |
|------------------------------|-----------------------------------------------|------|-----------------------------------|---------------------|
|                              |                                               |      | <u>S/Nett</u>                     | <u>Remark</u>       |
|                              |                                               |      | \$                                | 7,829.04            |
| 21                           | BONNET EDGE PROTECTION-FRONT                  | \$   | 25.00                             | \$ 19.92            |
| 22                           | BONNET CATCH HOOK                             | \$   | 127.00                            |                     |
| 23                           | BONNET LID LOCK WITH MICRO SWITCH             | \$   | 196.00                            |                     |
| 24                           | BONNET LOCK COVER                             | \$   | 21.00                             |                     |
| 25                           | FRONT FENDER-RH                               | \$   | 913.00                            |                     |
| 26                           | FRONT FENDER ATTACHMENT PARTS-RH              | \$   | 61.00                             |                     |
| 27                           | FRONT FENDER BRACKET-RH                       | \$   | 49.00                             |                     |
| 28                           | FRONT FENDER CENTER BRACKET-RH                | \$   | 45.00                             |                     |
| 29                           | FRONT FENDER REAR BRACKET-RH                  | \$   | 45.00                             |                     |
| 30                           | FRONT FENDER BRACE-RH                         | \$   | 79.00                             |                     |
| 31                           | FRONT WHEEL HOUSING LINER-RH                  | \$   | 246.00                            |                     |
| 32                           | FRONT WHEEL HOUSING LINER ATTACHMENT PARTS-RH | \$   | 94.00                             |                     |
| 33                           | FRONT WHEEL SPOILER-RH                        | \$   | 60.00                             |                     |
| 34                           | HEADLIGHT-RH                                  | \$   | 2,501.00                          | \$ 2,000.80         |
| 35                           | HEADLIGHT RETAINING PLATE-RH                  | \$   | 71.00                             | \$ 56.32            |
| 36                           | HEADLIGHT RETAINING PLATE BRACKET-RH          | \$   | 22.00                             | \$ 17.12            |
| 37                           | HEADLIGHT MOUNTING-RH                         | \$   | 107.00                            | \$ 85.60            |
| 38                           | HEADLIGHT LIFT CYLINDER-RH                    | \$   | 181.00                            |                     |
| 39                           | RADIATOR AIR DUCT                             | \$   | 22.00                             | \$ 17.12            |
| 40                           | FRONT SENSOR                                  | 3 \$ | 693.00                            |                     |
| <b>SUB-TOTAL SPARE PARTS</b> |                                               | :    | <b>\$ 4,865.00</b>                | <b>\$ 10,025.92</b> |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

**Telefax****Material List for Accident Vehicle Regn No. SFT 3127 Y**

| S/N                         | Parts Description                 | c/f | <b>Damaged Parts &amp; Prices</b> |                     |
|-----------------------------|-----------------------------------|-----|-----------------------------------|---------------------|
|                             |                                   |     | <b>S/Nett</b>                     | <b>Remark</b>       |
|                             |                                   |     |                                   | \$ 10,025.92        |
| 21                          | FRONT SENSOR SEAL RING            | 4   | \$ 5.00                           |                     |
| 22                          | FRONT NO. PLATE                   | S/N | \$ 40.00                          | \$ 40.00            |
| 23                          | <i>Added parts - see attached</i> |     | \$ 3,446.00                       | \$ 1,948.80         |
| 24                          | <i>Added parts - see attached</i> |     | \$ 84.00                          | \$ 67.20            |
| 25                          | SUNDRIES                          |     | \$ 800.00                         | \$ 42.16            |
| <b>TOTAL SPARE PARTS</b>    |                                   | :   | <b>\$ 20,298.00</b>               | <b>\$ 12,124.08</b> |
| <b>TOTAL LABOUR CHARGES</b> |                                   | :   | <b>\$ 11,322.00</b>               | <b>\$ 4,772.00</b>  |
| <b>GRAND TOTAL</b>          |                                   |     | <b>\$ 31,620.00</b>               | <b>\$ 16,896.08</b> |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles Pte Ltd

88 Ubi Road 1, Singapore 408699

Tel: (65) 6366 2323 Fax: (65) 6841 1183

## Supplementary Estimate 1

GST Reg No. 19-9952271-W

| <b>AIG Asia Pacific Insurance Pte Ltd</b><br>76 Shenton Way<br>#07-16 AIG Building<br>Singapore 079120<br>Attn: Mr. Adrian Ling - Motor Claims Dept<br>Tel: 6841 0055 - Fax: 6256 4315 |                                                                                                                                                                                | <b>Estimate No.</b><br><b>Date</b><br><b>Service Advisor</b><br><b>Pages</b><br><b>Regn No</b><br><b>Model No</b> | PA0000408/2019MYIGW<br>18-Apr-19<br>Glory Tan<br>1 OF 1<br>SFT 3127 Y<br>Audi Q5 2.0 TFSI Qu |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|
| Quantity                                                                                                                                                                               | Description                                                                                                                                                                    | Unit Price                                                                                                        | Amount                                                                                       |
| <b>Parts</b>                                                                                                                                                                           |                                                                                                                                                                                |                                                                                                                   |                                                                                              |
| 1                                                                                                                                                                                      | Air cond condenser.                                                                                                                                                            | \$ 677.00                                                                                                         | \$ 541.60                                                                                    |
| 2                                                                                                                                                                                      | Radiator                                                                                                                                                                       | \$ 1,246.00                                                                                                       | \$ 996.80                                                                                    |
| 3                                                                                                                                                                                      | Charged air cooler                                                                                                                                                             | \$ 513.00                                                                                                         | \$ 410.40                                                                                    |
| 4                                                                                                                                                                                      | Lock carrier                                                                                                                                                                   | \$ 1,013.00                                                                                                       |                                                                                              |
|                                                                                                                                                                                        |                                                                                                                                                                                | <b>\$ 3,446.00</b>                                                                                                | <b>\$ 1,948.80</b>                                                                           |
| <b>LABORS</b>                                                                                                                                                                          |                                                                                                                                                                                |                                                                                                                   |                                                                                              |
| 1                                                                                                                                                                                      | To remove and renew air-cond condenser, radiator, charged air cooler. To transfer electrical fans and control unit. To carry out vacuum/regs and to pressurise cooling system. | a/h \$1,200.00                                                                                                    | \$ 1,200.00                                                                                  |
| 2                                                                                                                                                                                      | To renew front lock carrier and align to position.                                                                                                                             | \$2,800.00                                                                                                        |                                                                                              |
|                                                                                                                                                                                        |                                                                                                                                                                                | <b>\$ 4,000.00</b>                                                                                                | <b>\$ 1,200.00</b>                                                                           |
|                                                                                                                                                                                        | <b>TOTAL</b>                                                                                                                                                                   | <b>\$ 7,446.00</b>                                                                                                | <b>\$ 3,148.80</b>                                                                           |

1200

For Premium Automobiles Pte Ltd

# Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

## Supplementary Estimate 1

GST Reg No. 19-9902271-W

| <b>AIG Asia Pacific Insurance Pte Ltd</b><br>78 Shenton Way<br>#07-16 AIG Building<br>Singapore 079120<br><b>Attn: Mr. Adrian Ling - Motor Claims Dept</b><br><b>Tel: 6841 0055 - Fax: 6256 4315</b> |                   | <b>Estimate No.</b><br><b>Date</b><br><b>Service Advisor</b><br><b>Pages</b><br><b>Regn No</b><br><b>Model No</b> | PA/OD/0408/2019/DY/GW<br>16-Apr-19<br>Glory Tan<br>1 OF 1<br>SFT 3127 Y<br>Audi Q5 2.0 TFSI QU |  |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|-------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|--|
| Quantity                                                                                                                                                                                             | Description       | Unit Price                                                                                                        | Amount                                                                                         |  |
| <u>Parts</u><br>1                                                                                                                                                                                    | Radiator coolant. | \$ 84.00                                                                                                          | \$ 67.20                                                                                       |  |
|                                                                                                                                                                                                      |                   | \$ 84.00                                                                                                          | \$ 67.20                                                                                       |  |
| <u>LABORS</u>                                                                                                                                                                                        |                   |                                                                                                                   |                                                                                                |  |
|                                                                                                                                                                                                      |                   | \$ -                                                                                                              |                                                                                                |  |
|                                                                                                                                                                                                      | <b>TOTAL</b>      | \$ 84.00                                                                                                          |                                                                                                |  |

For Premium Automobiles Pte Ltd

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SFT 3127 Y**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0408/2019/KK

13 Sep 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

1

total pages

**RE: INSURANCE CLAIM FOR SFT 3127 Y, Audi Q5 2.0 TFSI QU.**

With reference to the above-mentioned vehicle, no. **SFT 3127 Y**, claimant, **Ms Yap Kiam Wu**, please find the related document per attached.

1. A copy of the Original invoice no. 85014238 – S\$ 17,543.81.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SFT 3127 Y

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733  
  
Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6386 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6386 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6641 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email [customer.care@premiumauto.com.sg](mailto:customer.care@premiumauto.com.sg)

## INS TAX INVOICE

Page 1 15:52

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

|                                                                                                                               |                      |                                                                                                                        |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------|------------------------------------------------------------------------------------------------------------------------|
| AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 079120 | Invoice No: 85014238 | Account: A0006 (T 0)                                                                                                   |
|                                                                                                                               | Date : 12/09/2019    | AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 |
|                                                                                                                               | Order : SFT3127Y     |                                                                                                                        |
|                                                                                                                               | Term : 30            |                                                                                                                        |

|                                                     |                            |                    |                |
|-----------------------------------------------------|----------------------------|--------------------|----------------|
| Regn No: SFT3127Y (V 28231)                         | Regn Date: 23/11/2016      | Mileage: 54729     | WIP No.: 48262 |
| Model: Q5 2.0 TFSI QU 8RB01A (230 bhp               | Chassis: WAUZZZ8R6GA063514 | Engine: CNC 144896 | Dept: U        |
| You have been assisted by :- UB-Kelvin Khoo ( 138 ) |                            |                    |                |

|   |                 | Details                                                                                                                                                                                     | Qty       | Unit Price | Amount   |
|---|-----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|------------|----------|
| S | SUBLET          | M:<br>TO SUPPLY VEHICLE NUMBER PLATE                                                                                                                                                        | 40.00     | 1.00       | 40.00    |
| Q | EXC             | M: 8888<br>Insurance Excess/Liability                                                                                                                                                       | -500.00   | 1.00       | -500.00  |
| S | BODYWORK        | M:<br>TO REMOVE,CHECK AND REINSTALL FRONT WIRE<br>HARNES FOR HEADLIGHTS,HORNS,OUTSIDE<br>TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY<br>AND FRONT PARKING AID                                  | 480.00    | 1.00       | 480.00   |
| S | BODYWORK        | M:<br>TO DISMANTLE AND RENEW FRONT BUMPER,BONNET<br>AND RHS HEADLIGHT.REORGANISE CRASH MANAGEMENT<br>COMPONENTS.REINSTALL ALL PARTS REMOVED                                                 | 1250.00   | 1.00       | 1,250.00 |
| S | BODYWORK        | M:<br>TO RESPRAY FRONT BUMPER,FRONT BUMPER SPOILER<br>AND BONNET                                                                                                                            | 1650.00   | 1.00       | 1,650.00 |
| S | BODYWORK        | M:<br>TO CARRY OUT DIAGNOSTIC CHECK                                                                                                                                                         | 192.00    | 1.00       | 192.00   |
| S | BODYWORK        | M:<br>TO REMOVE AND RENEW AIRCON CONDENSER,<br>RADIATOR,CHARGED AIR COOLER.TO TRANSFER<br>ELECTRICAL FANS AND CONTROL UNIT.TO<br>CARRY OUT VACUUM/REGAS AND TO PRESSURISE<br>COOLING SYSTEM | 1200.00   | 1.00       | 1,200.00 |
| X | A8R0853651S T94 | 007164/GRILLE (LAST)                                                                                                                                                                        | Less 020% | 1.00       | 1751.00  |
| X | A8K0145805P     | COOLER                                                                                                                                                                                      | Less 020% | 1.00       | 513.00   |
| X | A8R0941044D     | HEADLAMP                                                                                                                                                                                    | Less 020% | 1.00       | 2501.00  |
| X | A8K0121251AK    | RADIATOR                                                                                                                                                                                    | Less 020% | 1.00       | 1246.00  |
| X | A8T0260403G     | CONDENSER (LAST)                                                                                                                                                                            | Less 020% | 1.00       | 677.00   |
| X | A8R0807081A     | 007164/COVER (LAST)                                                                                                                                                                         | Less 020% | 1.00       | 115.50   |
| X | A8R0807113B     | BEAM                                                                                                                                                                                        | Less 020% | 1.00       | 597.50   |
| X | AG A13040M2     | PREMIX-COOLANT                                                                                                                                                                              | Less 020% | 4.00       | 21.00    |
| X | A8R0823029H     | HOOD (LAST)                                                                                                                                                                                 | Less 020% | 1.00       | 3707.00  |
| X | A8R0807065C GRU | 007164/COVER (LAST)                                                                                                                                                                         | Less 020% | 1.00       | 2353.00  |

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6366 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6366 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6396 2323  
Main Telefax 6641 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email [customer.care@premiumauto.com.sg](mailto:customer.care@premiumauto.com.sg)

## INS TAX INVOICE

Page 2 15:52

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

|                                                                                                                               |                                                                         |                                                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|
| AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 079120 | Invoice No: 85014238<br>Date: 12/09/2019<br>Order: SFT3127Y<br>Term: 30 | Account: A0006 (T 0)<br>AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 |
|-------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|

Regn No: SFT3127Y (V 28231) Regn Date: 23/11/2016 Mileage: 54729 WIP No.: 48262

Model: Q5 2.0 TFSI QU 8RB01A (230 bhp) Chassis: WAUZZZ8R6GA063514 Engine: CNC 144896 Dept: U

You have been assisted by :- UB-Kelvin Khoo ( 138 )

|   |                 | Details           | Qty       | Unit Price | Amount |
|---|-----------------|-------------------|-----------|------------|--------|
| X | A8R0807061F GRU | FR.SPOILER        | Less 020% | 1.00       | 568.50 |
| X | A8R0121081AQ    | HOSE              | Less 020% | 1.00       | 34.40  |
| X | A8R0805608B     | MOUNTING          | Less 020% | 1.00       | 107.00 |
| X | A8P0823433A     | BUMPER            | Less 020% | 1.00       | 4.70   |
| X | A8R0807899      | STRAP             | Less 020% | 2.00       | 46.60  |
| X | A8R0807899      | 007164/(SK)STRAP  | Less 020% | 2.00       | 46.60  |
| X | A8R0853692B     | PLATE             | Less 020% | 1.00       | 111.00 |
| X | A4E0260749B     | WASHER            | Less 020% | 1.00       | 4.50   |
| X | A4E0260749A     | WASHER            | Less 020% | 1.00       | 3.60   |
| X | A7H0820896      | SEAL              | Less 020% | 1.00       | 2.50   |
| X | A8R0807682J BJI | GRILL             | Less 020% | 1.00       | 319.00 |
| X | A8R0941356      | 007164/(SK)PLATE  | Less 020% | 1.00       | 21.40  |
| X | A8R0941454A     | PLATE             | Less 020% | 1.00       | 70.40  |
| X | A8K0010520A     | PLATE             | Less 020% | 1.00       | 12.20  |
| X | A8T0010515      | STICKER           | Less 020% | 1.00       | 6.40   |
| X | A8R0121284R     | AIR DUCT          | Less 020% | 1.00       | 21.40  |
| X | A8R0807217B     | COVER             | Less 020% | 1.00       | 58.80  |
| X | AN 10347204     | BOLT              | Less 020% | 2.00       | 1.50   |
| X | A8R0823126H     | 007164/(SK)EDGING | Less 020% | 1.00       | 24.90  |

Parts 12,084.08  
Labour 0.00  
Sublet 4,812.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 16,396.08

7% GST 1,147.73

Grand Total 17,543.81



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SFT 3127 Y**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0408/2019/KK  
24 April 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages

**RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi Q5 2.0 TFSI QU  
**Vehicle Chassis No.** : WAUZZZ8R6GA063514  
**Vehicle Regn No.** : **SFT 3127 Y**  
**Vehicle Mileage** : 54704 KM  
**Vehicle Owner** : Mr. Yap Kiam Wu  
**Certificate No** : 1700088444-01  
**Own Damage Excess** : S\$535.00 ( Inclusive GST )  
**Accident Date** : 29<sup>th</sup> March 2019  
**Place** : From TPR To Pasir Ris @ Pasir Ris Flyover  
**Repair Cost** : \$ 17,543.81  
**WIP No.** : 48262  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :   
**Time** : \_\_\_\_\_  
**Date** : 25/4

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING |                      |               |                                                      |                                                       |                                                 |            |                                                                 |
|--------------------------|----------------------|---------------|------------------------------------------------------|-------------------------------------------------------|-------------------------------------------------|------------|-----------------------------------------------------------------|
| Case                     | Notified             | Est Submitted | Adj Assigned                                         | Adj Rpt                                               | Adj Submitted                                   | Ins Auth'd | Status                                                          |
| Main                     | 02 Apr 2019<br>10:33 |               | 02 Apr 2019<br>09:48<br><a href="#">Edit Adj Rpt</a> | <b>S\$16,896.08</b><br><a href="#">Edit Estimates</a> | <b>S\$16,896.08</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

  

| Main                                                                                                                                                                                                                                                                                                                                                                   | Reference | Claim Details                                                                             | Documents  | Show All |         |             |              |            |       |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|-------------------------------------------------------------------------------------------|------------|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>                                                                                                                                                                                                                                                                                 |           |                                                                                           |            |          |         |             |              |            |       |
| Insured: <b>YAP KIAM WU</b> , ID: S7271753H, Tel: +6594779413, Email: KIAMWU@GMAIL.COM                                                                                                                                                                                                                                                                                 |           |                                                                                           |            |          |         |             |              |            |       |
| Vehicle Reg. No.: <b>SFT3127Y</b>                                                                                                                                                                                                                                                                                                                                      |           | Date of Loss: 29/03/2019 18:00 - :59<br>[28 Months and 6 Days From LTA Reg Date (Man Yr)] |            |          |         |             |              |            |       |
| Claim Type: <b>OD / 5977269565SG</b>                                                                                                                                                                                                                                                                                                                                   |           | Policy/Cover Note No.: 1700088444 (Comprehensive)                                         |            |          |         |             |              |            |       |
|                                                                                                                                                                                                                                                                                                                                                                        |           | Excess: S\$500.00                                                                         |            |          |         |             |              |            |       |
| Repairer: <b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911                                                                                                                                                                                                                                                                 |           |                                                                                           |            |          |         |             |              |            |       |
| Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Yap, Weijoe</b> ] Weijoe.Yap@aig.com                                                                                                                                                                                                                         |           |                                                                                           |            |          |         |             |              |            |       |
| Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>XING GUO QIANG</b> ] ... [Final Rpt due 11/04/2019]                                                                                                                                                                                                                             |           |                                                                                           |            |          |         |             |              |            |       |
| Driver/Custodian: YAP KIAM WU (46 / Male), NRIC: S7271753H, Tel: +6594779413 Email: KIAMWU@GMAIL.COM                                                                                                                                                                                                                                                                   |           |                                                                                           |            |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>                                                                                                                                                                                                                                          |           |                                                                                           |            |          |         |             |              |            |       |
| <ul style="list-style-type: none"> <li>AIG_SG (18/04/2019): Alert - Adj Mandate Approved (S\$20848.00) - SFT3127Y - Claim Handler: Mohd Zaway...</li> <li>AIG_SG (02/04/2019): Alert - Adj Mandate Approved (S\$17212.00) - SFT3127Y - Claim Handler: Mohd Zaway...</li> <li>AIG_SG (02/04/2019): SFT3127Y / OD / 29/03/2019 / Coverage &amp; Excess update</li> </ul> |           |                                                                                           |            |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>                                                                                                                                                                                          |           |                                                                                           |            |          |         |             |              |            |       |
| Due Date                                                                                                                                                                                                                                                                                                                                                               | Priority  | Type                                                                                      | Task Group | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.                                                                                                                                                                                                                                                                                                                                                            |           |                                                                                           |            |          |         |             |              |            |       |

## Claim Documents

\*SFT3127Y (5977269565SG)

OD

Mar 29 2019 6:00PM

[YAP KIAM WU]

Premium Automobiles Pte Ltd

|                    |                 |                                                                       |               |  |  |                    |  |  |              |  |  |              |           |            |                                     |                                     |  |
|--------------------|-----------------|-----------------------------------------------------------------------|---------------|--|--|--------------------|--|--|--------------|--|--|--------------|-----------|------------|-------------------------------------|-------------------------------------|--|
| Upload Documents   |                 |                                                                       | Upload Photos |  |  | Compose New Letter |  |  | Upload Video |  |  | Upload Audio |           |            | View <span>View in Browser</span>   |                                     |  |
| Video              |                 |                                                                       |               |  |  |                    |  |  |              |  |  |              |           | 1 per page |                                     | <input checked="" type="checkbox"/> |  |
| No                 | Finalized On    | Premium Automobiles Pte Ltd (UBI)                                     |               |  |  |                    |  |  |              |  |  |              | Thumbnail |            | Print                               |                                     |  |
| 1                  | 30/03/19 12:52  | Video - Accident<br><small>[Linked Accident Report Documents]</small> |               |  |  |                    |  |  |              |  |  |              |           | Load MP4   |                                     |                                     |  |
| Assessment Reports |                 |                                                                       |               |  |  |                    |  |  |              |  |  |              |           | 1 per page |                                     | <input checked="" type="checkbox"/> |  |
| No                 | Finalized On    | LKK Auto Consultants Pte Ltd (HQ)                                     |               |  |  |                    |  |  |              |  |  |              | Thumbnail |            | Print                               |                                     |  |
| 1                  | 02/04/19 11:15  | Adjuster Immediate Advice                                             |               |  |  |                    |  |  |              |  |  |              |           | Load HTM   |                                     |                                     |  |
| 2                  | 17/04/19 15:19  | Adjuster Immediate Advice                                             |               |  |  |                    |  |  |              |  |  |              |           | Load HTM   |                                     |                                     |  |
| Photos/Images      |                 |                                                                       |               |  |  |                    |  |  |              |  |  |              |           | 3 per page |                                     | <input checked="" type="checkbox"/> |  |
| No                 | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)                                     |               |  |  |                    |  |  |              |  |  |              | Thumbnail |            | Print                               |                                     |  |
| 1                  | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 2                  | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 3                  | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 4                  | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 5                  | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 6                  | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 7                  | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 8                  | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 9                  | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 10                 | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 11                 | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 12                 | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 13                 | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 14                 | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 15                 | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 16                 | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 17                 | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 18                 | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 19                 | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 20                 | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 21                 | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 22                 | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 23                 | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 24                 | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 25                 | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 26                 | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 27                 | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 28                 | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 29                 | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 30                 | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 31                 | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 32                 | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 33                 | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 34                 | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 35                 | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 36                 | 02/04/19 11:14  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |

| Video |                |                                   | 1 per page | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
|-------|----------------|-----------------------------------|------------|-------------------------------------|-------------------------------------|
| No    | Finalized On   | Premium Automobiles Pte Ltd (UBI) |            | Thumbnail                           | Print                               |
| 37    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 38    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 39    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 40    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 41    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 42    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 43    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 44    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 45    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 46    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 47    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 48    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 49    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 50    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 51    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 52    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 53    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 54    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 55    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 56    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 57    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 58    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 59    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 60    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 61    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 62    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 63    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 64    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 65    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 66    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 67    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 68    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 69    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 70    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 71    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 72    | 02/04/19 11:14 | General View                      |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 73    | 17/04/19 15:09 | Reinspection Photo                |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 74    | 17/04/19 15:09 | Reinspection Photo                |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 75    | 17/04/19 15:09 | Reinspection Photo                |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 76    | 17/04/19 15:09 | Reinspection Photo                |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 77    | 17/04/19 15:09 | Reinspection Photo                |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 78    | 17/04/19 15:09 | Reinspection Photo                |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 79    | 17/04/19 15:09 | Reinspection Photo                |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 80    | 17/04/19 15:09 | Reinspection Photo                |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 81    | 17/04/19 15:09 | Reinspection Photo                |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 82    | 17/04/19 15:09 | Reinspection Photo                |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 83    | 17/04/19 15:09 | Reinspection Photo                |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 84    | 17/04/19 15:09 | Reinspection Photo                |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 85    | 17/04/19 15:09 | Reinspection Photo                |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 86    | 17/04/19 15:09 | Reinspection Photo                |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 87    | 17/04/19 15:09 | Reinspection Photo                |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 88    | 17/04/19 15:09 | Reinspection Photo                |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 89    | 17/04/19 15:09 | Reinspection Photo                |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 90    | 17/04/19 15:09 | Reinspection Photo                |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 91    | 17/04/19 15:09 | Reinspection Photo                |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 92    | 17/04/19 15:09 | Reinspection Photo                |            | Load JPG                            | <input checked="" type="checkbox"/> |

| Video         |                 |                                   | 1 per page                                                                            | <input checked="" type="checkbox"/> |
|---------------|-----------------|-----------------------------------|---------------------------------------------------------------------------------------|-------------------------------------|
| No            | Finalized On    | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                             | Print                               |
| 93            | 17/04/19 15:09  | Reinspection Photo                |    | <input checked="" type="checkbox"/> |
| 94            | 17/04/19 15:09  | Reinspection Photo                |    | <input checked="" type="checkbox"/> |
| 95            | 17/04/19 15:09  | Reinspection Photo                |    | <input checked="" type="checkbox"/> |
| 96            | 17/04/19 15:09  | Reinspection Photo                |    | <input checked="" type="checkbox"/> |
| 97            | 17/04/19 15:09  | Reinspection Photo                |    | <input checked="" type="checkbox"/> |
| 98            | 17/04/19 15:09  | Reinspection Photo                |    | <input checked="" type="checkbox"/> |
| 99            | 17/04/19 15:09  | Reinspection Photo                |    | <input checked="" type="checkbox"/> |
| 100           | 17/04/19 15:09  | Reinspection Photo                |    | <input checked="" type="checkbox"/> |
| 101           | 14/08/19 16:43  | Reinspection Photo                |    | <input checked="" type="checkbox"/> |
| 102           | 14/08/19 16:43  | Reinspection Photo                |    | <input checked="" type="checkbox"/> |
| 103           | 14/08/19 16:43  | Reinspection Photo                |    | <input checked="" type="checkbox"/> |
| 104           | 14/08/19 16:43  | Reinspection Photo                |    | <input checked="" type="checkbox"/> |
| 105           | 14/08/19 16:43  | Reinspection Photo                |    | <input checked="" type="checkbox"/> |
| 106           | 14/08/19 16:43  | Reinspection Photo                |    | <input checked="" type="checkbox"/> |
| 107           | 14/08/19 16:43  | Reinspection Photo                |    | <input checked="" type="checkbox"/> |
| 108           | 14/08/19 16:43  | Reinspection Photo                |    | <input checked="" type="checkbox"/> |
| 109           | 14/08/19 16:43  | Reinspection Photo                |    | <input checked="" type="checkbox"/> |
| 110           | 14/08/19 16:43  | Reinspection Photo                |    | <input checked="" type="checkbox"/> |
| 111           | 14/08/19 16:43  | Reinspection Photo                |   | <input checked="" type="checkbox"/> |
| Documentation |                 |                                   | 1 per page                                                                            | <input checked="" type="checkbox"/> |
| No            | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail                                                                             | Print                               |
| 1             | 02/04/19 11:15  | Driver's Driving License          |    | <input checked="" type="checkbox"/> |
| 2             | 02/04/19 11:15  | Certificate of Insurance          |    | <input checked="" type="checkbox"/> |
| 3             | 02/04/19 11:15  | Singapore Accident Statement      |  | <input checked="" type="checkbox"/> |
| 4             | 02/04/19 11:15  | ESTIMATE                          |  | <input checked="" type="checkbox"/> |
| 5             | 17/04/19 15:08  | SUPPLEMENTARY LIST                |  | <input checked="" type="checkbox"/> |
| 6             | 04/10/19 08:35  | Workshop Invoice                  |  | <input checked="" type="checkbox"/> |
| 7             | 04/10/19 08:35  | Discharge Voucher                 |  | <input checked="" type="checkbox"/> |

## Linked Accident Report Documents

| Video              |                |                                   | View                                                                                  | View in Browser                     |
|--------------------|----------------|-----------------------------------|---------------------------------------------------------------------------------------|-------------------------------------|
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                             | Print                               |
| 1                  | 30/03/19 12:52 | Video - Accident                  |  | <input checked="" type="checkbox"/> |
| Assessment Reports |                |                                   | 1 per page                                                                            | <input checked="" type="checkbox"/> |
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                             | Print                               |
| 1                  | 30/03/19 12:59 | Accident Statement                |  | <input checked="" type="checkbox"/> |
| Photos/Images      |                |                                   | 3 per page                                                                            | <input checked="" type="checkbox"/> |
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                             | Print                               |
| 1                  | 30/03/19 12:36 | Accident Photo                    |  | <input checked="" type="checkbox"/> |
| 2                  | 30/03/19 12:36 | Accident Photo                    |  | <input checked="" type="checkbox"/> |
| 3                  | 30/03/19 12:36 | Accident Photo                    |  | <input checked="" type="checkbox"/> |
| 4                  | 30/03/19 12:36 | Accident Photo                    |  | <input checked="" type="checkbox"/> |
| 5                  | 30/03/19 12:36 | Accident Photo                    |  | <input checked="" type="checkbox"/> |
| 6                  | 30/03/19 12:36 | Accident Photo                    |  | <input checked="" type="checkbox"/> |
| 7                  | 30/03/19 12:36 | Accident Photo                    |  | <input checked="" type="checkbox"/> |
| 8                  | 30/03/19 12:36 | Accident Photo                    |  | <input checked="" type="checkbox"/> |
| 9                  | 30/03/19 12:36 | Accident Photo                    |  | <input checked="" type="checkbox"/> |
| 10                 | 30/03/19 12:36 | Accident Photo                    |  | <input checked="" type="checkbox"/> |
| 11                 | 30/03/19 12:36 | Accident Photo                    |  | <input checked="" type="checkbox"/> |
| Documentation      |                |                                   | 1 per page                                                                            | <input checked="" type="checkbox"/> |
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                             | Print                               |
| 1                  | 30/03/19 12:30 | Sketch Plan                       |  | <input checked="" type="checkbox"/> |
| 2                  | 30/03/19 12:30 | Sketch Plan #2                    |  | <input checked="" type="checkbox"/> |

## Documents Checklist

| DOCUMENTS CHECKLIST                                                           | Reset | Save | Print |
|-------------------------------------------------------------------------------|-------|------|-------|
| There are no document checklists configured.                                  |       |      |       |
| <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>              |       |      |       |
| <div></div>                                                                   |       |      |       |
| <b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer             |       |      |       |
| <small>Note: Remarks are private unless you show it to other parties.</small> |       |      |       |

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

Our File No: CC3/AIG19005762/GQD3E2

Date: 04/10/2019

## REFERENCE

Insured/Claimant: YAP KIAM WU Policy No: 1700088444  
Date of Loss: 29/03/2019 Nature of Claim: OD Claim No: 5977269565SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SFT3127Y**  
Make & Model: AUDI Q5, 2.0 TFSI Quattro (A) Engine No: CNC144896  
Reg. Date: 23/11/2016 (Man. Year: 2015) Chassis No: WAUZZZ8R6GA063514  
Colour: Grey Odometer: 53056 km  
Engine Capacity: 1984 cc  
Market Value/New Car Price: S\$136,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 235/55 R19 Rear Tyre Size: 235/55 R19  
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm  
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                      | Repairer's       | Adjuster's       | Difference       | Diff %       |
|-------------------------------------|------------------|------------------|------------------|--------------|
| Parts                               | 20,487.00        | 12,124.08        | 8,362.92         | 40.82        |
| Miscellaneous Items                 | 0.00             | 0.00             | 0.00             |              |
| Labour                              | 11,322.00        | 4,772.00         | 6,550.00         | 57.85        |
| Paintwork Labour                    | 0.00             | 0.00             | 0.00             |              |
| Towing                              | 0.00             | 0.00             | 0.00             |              |
| <b>Calculated Gross Total (S\$)</b> | <b>31,809.00</b> | <b>16,896.08</b> | <b>14,912.92</b> | <b>46.88</b> |
| <b>- Excess (S\$)</b>               | <b>500.00</b>    | <b>500.00</b>    | <b>0.00</b>      | <b>0.00</b>  |
| <b>(S\$)</b>                        | <b>31,309.00</b> | <b>16,396.08</b> | <b>14,912.92</b> | <b>47.63</b> |
| <b>+ GST 7.00/7.00% (S\$)</b>       | <b>2,191.63</b>  | <b>1,147.73</b>  | <b>1,043.90</b>  | <b>47.63</b> |
| <b>Nett Amount (S\$)</b>            | <b>33,500.63</b> | <b>17,543.81</b> | <b>15,956.82</b> | <b>47.63</b> |

## INSPECTION

Date of Assignment: 02/04/2019

Date Inspected: 01/04/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699

Estimated Period of Repair: 6.0 days

Adjuster: XING GUO QIANG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Recommended Parts

| No. | Qty | Part No. | Particulars                                      | Condition     | Repairer's  | Amount       |
|-----|-----|----------|--------------------------------------------------|---------------|-------------|--------------|
| 1   | 1   |          | *FRONT BUMPER                                    | Deformed      | 2,353.00 FS | *1,882.40 FS |
| 2   | 1   |          | *FRONT BUMPER FIXING PARTS                       | Not Necessary | 249.00 FS   | *- FS        |
| 3   | 1   |          | *FRONT BUMPER SPOILER                            | Cut           | 569.00 FS   | *454.80 FS   |
| 4   | 1   |          | *FRONT BUMPER CLOSING ELEMENT                    | Not Necessary | 191.00 FS   | *- FS        |
| 5   | 1   |          | *FRONT BUMPER FOAM FILLER PIECE                  | Not Necessary | 103.00 FS   | *- FS        |
| 6   | 4   |          | *FRONT BUMPER PULL STRAP                         | Necessary     | 187.00 FS   | *149.12 FS   |
| 7   | 2   |          | *FRONT BUMPER SECURING STRIP - LH / RH           | Not Necessary | 68.00 FS    | *- FS        |
| 8   | 1   |          | *FRONT BUMPER COVER                              | Deformed      | 116.00 FS   | *92.40 FS    |
| 9   | 2   |          | *FRONT BUMPER AIR GUIDE GRILLE - LH / RH         | Deformed      | 638.00 FS   | *255.20 FS   |
| 10  | 1   |          | *FRONT BUMPER REINFORCEMENT BEAM                 | Bent          | 598.00 FS   | *478.00 FS   |
| 11  | 1   |          | *FRONT BUMPER REINFORCEMENT COVER                | Deformed      | 59.00 FS    | *47.04 FS    |
| 12  | 2   |          | *FRONT BUMPER SUPPORT - LH                       | Not Necessary | 53.00 FS    | *- FS        |
| 13  | 2   |          | *FRONT BUMPER GUIDE SECTION - LH / RH            | Not Necessary | 68.00 FS    | *- FS        |
| 14  | 1   |          | *SIGN CAUTION                                    | Necessary     | 13.00 FS    | *9.76 FS     |
| 15  | 1   |          | *AIR CONDITIONER STICKER                         | Necessary     | 7.00 FS     | *5.12 FS     |
| 16  | 1   |          | *RADIATOR GRILLE                                 | Cracked       | 1,751.00 FS | *1,400.80 FS |
| 17  | 1   |          | *INSCRIPTION QUATTRO                             | Not Necessary | 87.00 FS    | *- FS        |
| 18  | 1   |          | *RADIATOR GRILLE STRIKER PLATE                   | Cracked       | 111.00 FS   | *88.80 FS    |
| 19  | 1   |          | *BONNET                                          | Bent          | 3,707.00 FS | *2,965.60 FS |
| 20  | 1   |          | *BONNET ATTACHMENT PARTS                         | Not Necessary | 130.00 FS   | *- FS        |
| 21  | 1   |          | *BONNET EDGE PROTECTION - FRONT                  | Necessary     | 25.00 FS    | *19.92 FS    |
| 22  | 1   |          | *BONNET CATCH HOOK                               | Not Necessary | 127.00 FS   | *- FS        |
| 23  | 1   |          | *BONNET LID LOCK WITH MICRO SWITCH               | Not Necessary | 196.00 FS   | *- FS        |
| 24  | 1   |          | *BONNET LOCK COVER                               | Not Necessary | 21.00 FS    | *- FS        |
| 25  | 1   |          | *FRONT FENDER - RH                               | Repair        | 913.00 FS   | *- FS        |
| 26  | 1   |          | *FRONT FENDER ATTACHMENT PARTS - RH              | Not Necessary | 61.00 FS    | *- FS        |
| 27  | 1   |          | *FRONT FENDER BRACKET - RH                       | Not Necessary | 49.00 FS    | *- FS        |
| 28  | 1   |          | *FRONT FENDER CENTER BRACKET - RH                | Not Necessary | 45.00 FS    | *- FS        |
| 29  | 1   |          | *FRONT FENDER REAR BRACKET - RH                  | Not Necessary | 45.00 FS    | *- FS        |
| 30  | 1   |          | *FRONT FENDER BRACE - RH                         | Not Necessary | 79.00 FS    | *- FS        |
| 31  | 1   |          | *FRONT WHEEL HOUSING LINER - RH                  | Not Necessary | 246.00 FS   | *- FS        |
| 32  | 1   |          | *FRONT WHEEL HOUSING LINER ATTACHMENT PARTS - RH | Not Necessary | 94.00 FS    | *- FS        |
| 33  | 1   |          | *FRONT WHEEL SPOILER - RH                        | Not Necessary | 60.00 FS    | *- FS        |
| 34  | 1   |          | *HEADLIGHT - RH                                  | Broken        | 2,501.00 FS | *2,000.80 FS |
| 35  | 1   |          | *HEADLIGHT RETAINING PLATE - RH                  | Cut           | 71.00 FS    | *56.32 FS    |
| 36  | 1   |          | *HEADLIGHT RETAINING PLATE BRACKET - RH          | Necessary     | 22.00 FS    | *17.12 FS    |

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| No. | Qty | Part No. | Particulars                   | Condition     | Repairer's  | Amount     |
|-----|-----|----------|-------------------------------|---------------|-------------|------------|
| 37  | 1   |          | *HEADLIGHT MOUNTING - RH      | Cracked       | 107.00 FS   | *85.60 FS  |
| 38  | 1   |          | *HEADLIGHT LIFT CYLINDER - RH | Not Necessary | 181.00 FS   | *- FS      |
| 39  | 1   |          | *RADIATOR AIR DUCT            | Cut           | 22.00 FS    | *17.12 FS  |
| 40  | 3   |          | *FRONT SENSOR                 | Not Necessary | 693.00 FS   | *- FS      |
| 41  | 4   |          | *FRONT SENSOR SEAL RING       | Not Necessary | 5.00 FS     | *- FS      |
| 42  | 1   |          | *FRONT NO. PLATE              | Cracked       | 40.00 FS    | *40.00 FS  |
| 43  | 1   |          | *SUNDRIES                     | Necessary     | 800.00 FS   | *42.16 FS  |
| 44  | 1   |          | *AIR COND CONDENSER           | Cut           | 541.60 FS   | *541.60 FS |
| 45  | 1   |          | *RADIATOR                     | Cut           | 996.80 FS   | *996.80 FS |
| 46  | 1   |          | *CHARGED AIR COOLER           | Cut           | 410.40 FS   | *410.40 FS |
| 47  | 1   |          | *LOCK CARRIER                 | Not Necessary | 1,010.00 FS | *- FS      |
| 48  | 1   |          | *RADIATOR COOLANT             | Necessary     | 67.20 FS    | *67.20 FS  |

F=Franchise part. S=SpcNett.

**Total Parts (\$\$) 20,487.00 12,124.08**

|                                               |
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                      | Particulars                                                                                                                                                                      | Lab.Type | Repairer's | Amount   |
|-------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|------------|----------|
| <u>Labour Items</u>     |                                                                                                                                                                                  |          |            |          |
| 1                       | TO REMOVE, CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID                                 | New      | 480.00     | 480.00   |
| 2                       | TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER, BONNET AND RHS HEADLIGHT. REORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED                             | New      | 3,150.00   | 1,250.00 |
| 3                       | TO RESPRAY FRONT BUMPER, FRONT BUMPER SPOILER, RHS FRONT FENDER AND BONNET                                                                                                       | New      | 3,500.00   | 1,650.00 |
| 4                       | TO CARRY OUT DIAGNOSTIC CHECK                                                                                                                                                    | New      | 192.00     | 192.00   |
| 5                       | TO REMOVE AND RENEW AIR-COND CONDENSER, RADIATOR, CHARGED AIR COOLER. TO TRANSFER ELECTRICAL FANS AND CONTROL UNIT. TO CARRY OUT VACUUM / REGAS AND TO PRESSURISE COOLING SYSTEM | New      | 1,200.00   | 1,200.00 |
| 6                       | TO RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION                                                                                                                                | New      | 2,800.00   | 0.00     |
| Gross Labour Cost (S\$) |                                                                                                                                                                                  |          | 11,322.00  | 4,772.00 |

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< END OF ESTIMATES >